

9/23/2025

Table Names

0001 Q1. The next few questions are about the Civil Service. How much, if anything, do you know about the UK Civil Service?

0002 Q2. Which, if any of the following words, do you think describe the UK Civil Service?

0003 Q3. How confident, if at all, are you that civil servants ...? - Summary

0004 Q3. How confident, if at all, are you that civil servants ...? - Act in the public's interest

0005 Q3. How confident, if at all, are you that civil servants ...? - Act with integrity

0006 Q3. How confident, if at all, are you that civil servants ...? - Act and take decisions impartially, fairly and on merit

0007 Q3. How confident, if at all, are you that civil servants ...? - Are accountable to the public for their decisions and actions

0008 Q3. How confident, if at all, are you that civil servants ...? - Act and take decisions in an open and transparent manner

0009 Q3. How confident, if at all, are you that civil servants ...? - Tell the truth

0010 Q3. How confident, if at all, are you that civil servants ...? - Promote good behaviour and challenge poor behaviour wherever it occurs

0011 Q4. How confident, if at all, are you that the UK Civil Service - Summary

0012 Q4. How confident, if at all, are you that the UK Civil Service - Can deliver the priorities of the Labour government effectively?

0013 Q4. How confident, if at all, are you that the UK Civil Service - Would work equally well for any party that might be in government?

0014 Q4. How confident, if at all, are you that the UK Civil Service - Can solve the most important issues facing Britain today?

0015 Q4. How confident, if at all, are you that the UK Civil Service - Understands the needs of my local community?

0016 Q4. How confident, if at all, are you that the UK Civil Service - Make the best use of new technology such as AI (Artificial Intelligence)?

0017 Q4. How confident, if at all, are you that the UK Civil Service - Deliver major projects on time and to budget?

0018 Q5. Do you think the UK Civil Service places too much, too little, or about the right amount of emphasis on diversity, equality and inclusion? All adults aged 16-75 in Great Britain

0019 Q6. Do you think civil servants are paid ...?

0020 Q7. Compared with people doing similar jobs in the private sector, do you think civil servants are paid ...?

0021 Q8. Compared to people in similar jobs in the private sector, do you think civil servants should work from home ...?

0022 Q9. Compared to people in similar jobs in the private sector, do you think civil servants currently work from home ...?

Table Filters

All adults aged 16-75 in Great Britain

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Who? All adults aged 16-75 in Great Britain

All adults aged 16-75 in Great Britain

All adults aged 16-75 in Great Britain

All adults aged 16-75 in Great Britain

All adults aged 16-75 in Great Britain

24-089497-38 - 19th - 22nd September 2025
Public
Civil Service
Adults GB 16-75

Q1. The next few questions are about the Civil Service. How much, if anything, do you know about the UK Civil Service?
All adults aged 16-75 in Great Britain

		Gender		Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total (A)	MAN (B)	WOMAN (C)	16-34 (D)	35-54 (E)	55-75 (F)	NORTH (G)	MIDLANDS (H)	SOUTH (I)	LONDON (J)	WALES (K)	SCOTLAND (L)	WORKING (M)	NOT WORKING (N)	ABC1 (O)	C2DE (P)	GRADUAT ES (Q)	NON GRADUAT ES (R)	UP TO £19999 (S)	£20000 - £34999 (T)	£35000 - £54999 (U)	£55000+ (V)	ETHNIC MINORITY GROUPS (W)	WHITE ETHNIC GROUP (X)	LABOUR (Y)	CONSERVA TIVE (Z)	LIBERAL DEMOCRA TS (a)	REFORM UK (b)	OTHER (c)	REMAIN (d)	LEAVE (e)
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356
A great deal (5)	105 10%	73 14% C	31 6%	53 15% EF	21 5%	30 9%	26 10%	18 6%	19 7%	21 13% H	10 19% HI*	11 11% *	94 13% N	11 3%	77 12% P	28 6%	57 15% R	48 7%	10 6%	23 8%	25 9%	45 19% STU	30 19% X	73 8%	31 11%	15 11%	6 7% *	23 14%	14 13% *	45 11%	40 11%
A fair amount (4)	359 33%	211 39% C	148 27%	121 34%	121 31%	117 33%	86 33%	87 31%	69 28%	70 45% GHIK	13 25% *	33 36% *	246 34%	112 31%	230 37% P	129 27%	166 44% R	193 27%	49 28%	91 30%	90 32%	100 41% STU	71 45% X	286 31%	112 39%	55 41%	33 39% *	53 32%	30 29% *	140 35%	123 34%
Not very much (3)	437 40%	185 34%	248 45% B	94 27%	172 45% D	172 48% D	92 36%	123 43% J	122 49% GI	42 27%	21 40% *	37 40% *	275 38%	163 44%	230 37%	207 44%	117 31%	321 45% Q	72 41%	140 46% V	117 41% V	75 31%	30 19%	406 44% W	113 39%	52 38%	36 43% *	74 45%	43 41% *	175 44%	149 42%
Heard of, but know nothing about (2)	158 14%	54 10%	103 19% B	63 18% F	63 16% F	32 9%	45 17%	49 17%	30 12%	17 11%	8 15% *	9 10% *	96 13%	62 17%	71 11%	87 18% O	34 9%	125 17% Q	37 21% TV	36 12%	47 16% V	21 9%	22 14%	133 14%	29 10%	12 9%	7 9% *	12 8%	15 15% *	36 9%	38 11%
Haven't heard of (1)	19 2%	7 1%	11 2%	11 3% F	6 1%	2 1%	6 2%	4 1%	6 2%	3 2%	1 1% *	- - *	9 1%	11 3%	6 1%	14 3% O	2 1%	17 2% Q	6 3% V	7 2% V	6 2% V	- - V	3 2% X	15 2% X	2 1%	2 1%	1 2% *	1 0%	1 1% *	2 1%	5 1%
Don't know	17 2%	8 1%	9 2%	11 3% EF	3 1%	3 1%	3 1%	3 1%	4 2%	3 2%	- - *	3 3% *	9 1%	8 2%	5 1%	12 2%	5 1%	13 2%	2 1%	5 2%	- - V	3 1%	2 1% X	14 1% X	1 0%	- - *	- - *	1 1%	- - *	1 0%	1 0%

Mean	3.34	3.54 C	3.16	3.41 E	3.23	3.40 E	3.32	3.24	3.26	3.59 GHI	3.46 *	3.50 HI*	3.45 N	3.14	3.49 P	3.15	3.64 R	3.19	3.11	3.29	3.28	3.70 STU	3.66 X	3.30	3.49	3.51	3.42 *	3.52	3.39 *	3.48	3.43
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ColumnProportions (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W,X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q2. Which, if any of the following words, do you think describe the UK Civil Service?

All adults aged 16-75 in Great Britain

	Total (A)	Gender			Age			Region							Working Status		Social Grade		Education		Income					Ethnicity		Election 2024					Referendum 2016	
		MAN (B)	WOMAN (C)	16-34 (D)	35-54 (E)	55-75 (F)	NORTH (G)	MIDLAND (H)	SOUTH (I)	LONDON (J)	WALES (K)	SCOTLAND (L)	WORKING (M)	NOT WORKING (N)	ABC1 (O)	C2DE (P)	GRADUATE (Q)	NON GRADUATE (R)	UP TO £19999 (S)	£20000 - £34999 (T)	£35000 - £49999 (U)	£50000+ (V)	ETHNIC MINORITY GROUPS (W)	WHITE ETHNIC GROUP (X)	LABOUR (Y)	CONSERV (Z)	DEMOCRAT (a)	REFORM (b)	OTHER (c)	REMAIN (d)	LEAVE (e)			
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338			
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356			
Bureaucratic	451 41%	244 45%	201 37%	84 24%	145 38%	221 62%	98 38%	116 41%	110 44%	56 36%	27 51%	43 38%	280 47%	171 47%	269 43%	182 38%	181 48%	270 38%	63 35%	134 45%	121 42%	97 40%	43 27%	406 44%	115 40%	69 51%	40 48%	87 53%	49 48%	183 46%	178 50%			
Professional	392 36%	181 34%	209 38%	153 43%	125 33%	114 32%	94 36%	101 36%	83 33%	58 37%	23 43%	33 35%	276 38%	116 32%	259 42%	133 28%	171 45%	221 31%	55 31%	101 34%	98 34%	110 45%	45 44%	346 46%	132 50%	37 39%	32 39%	45 28%	38 37%	182 46%	103 29%			
Political	360 33%	196 36%	162 29%	123 35%	112 29%	125 35%	80 31%	112 39%	71 28%	50 32%	12 23%	35 37%	232 32%	128 35%	196 32%	164 34%	119 31%	241 34%	48 27%	106 35%	97 34%	79 32%	59 37%	298 32%	80 28%	40 15%	55 55%	13 29%	91 28%	30 29%	112 28%	147 41%		
Stuck in their ways	330 30%	181 34%	146 27%	67 19%	118 31%	146 41%	90 35%	84 30%	73 29%	36 23%	18 33%	30 32%	203 28%	127 35%	192 31%	139 29%	106 28%	224 31%	57 32%	97 32%	87 30%	70 29%	27 17%	302 33%	78 27%	56 42%	23 28%	63 38%	35 34%	126 32%	127 36%			
Competent	227 21%	120 22%	107 19%	81 23%	73 19%	73 20%	42 16%	49 17%	48 19%	48 19%	17 31%	22 32%	175 24%	52 14%	160 26%	66 14%	116 31%	111 15%	29 16%	52 17%	61 21%	70 29%	48 30%	177 30%	91 32%	31 23%	22 26%	25 15%	20 19%	120 30%	57 16%			
Trustworthy	225 21%	127 24%	98 18%	114 32%	58 15%	53 18%	47 20%	56 18%	45 20%	46 18%	13 25%	18 20%	175 24%	49 19%	148 24%	77 16%	110 18%	115 16%	31 17%	54 18%	51 18%	82 34%	59 37%	166 18%	89 21%	32 24%	16 19%	25 15%	14 13%	97 24%	60 17%			
Efficient	190 17%	95 18%	95 17%	88 25%	58 15%	44 12%	51 20%	43 15%	39 15%	28 18%	10 19%	20 21%	145 20%	45 12%	127 20%	64 13%	95 25%	96 13%	23 13%	43 14%	53 18%	61 25%	41 26%	147 16%	75 26%	22 16%	11 13%	20 12%	17 16%	84 21%	50 14%			
Expert	184 17%	105 19%	79 14%	70 20%	61 15%	52 15%	39 17%	49 15%	38 15%	36 18%	4 20%	18 19%	140 22%	44 14%	117 19%	67 14%	87 23%	96 13%	23 16%	49 16%	46 16%	60 24%	36 23%	147 16%	77 27%	24 17%	10 12%	23 14%	18 18%	87 22%	48 13%			
Impartial	147 13%	86 16%	61 11%	41 12%	44 11%	63 18%	31 12%	27 9%	32 13%	33 21%	8 16%	17 18%	91 12%	57 15%	102 17%	45 9%	75 20%	73 10%	24 14%	41 14%	33 11%	39 16%	22 14%	124 13%	60 21%	19 14%	12 15%	7 4%	17 17%	76 19%	36 10%			
Elitist	143 13%	86 16%	56 29%	40 10%	73 21%	33 13%	44 15%	28 11%	20 13%	2 4%	15 16%	78 11%	64 17%	83 13%	60 13%	51 13%	92 10%	18 10%	40 13%	45 16%	24 10%	11 7%	130 14%	27 9%	14 11%	13 16%	40 25%	16 16%	49 12%	70 20%				
Biased	136 12%	80 15%	55 10%	31 9%	41 11%	63 18%	43 16%	38 13%	24 9%	17 11%	5 9%	10 11%	81 11%	55 15%	73 12%	63 13%	46 12%	89 12%	17 9%	38 13%	41 14%	27 11%	15 10%	120 13%	26 9%	26 19%	3 4%	41 25%	12 12%	39 10%	73 20%			
Boring	132 12%	68 13%	60 11%	35 10%	56 15%	41 12%	31 12%	31 13%	32 13%	17 11%	11 13%	9 10%	82 10%	50 11%	76 12%	56 12%	49 15%	83 12%	22 12%	36 12%	42 15%	26 11%	10 10%	121 13%	23 8%	14 10%	12 19%	31 16%	17 12%	48 12%	51 14%			
Good communicators	131 12%	72 13%	59 11%	77 22%	37 10%	17 5%	32 13%	32 11%	23 9%	32 20%	4 8%	8 9%	113 16%	17 5%	88 14%	43 9%	70 18%	61 8%	13 8%	34 11%	26 9%	53 22%	42 27%	87 9%	48 17%	12 9%	10 13%	18 11%	10 10%	58 14%	30 8%			
Lazy	121 11%	81 15%	41 7%	29 8%	38 10%	55 15%	30 13%	36 11%	23 9%	22 14%	6 12%	5 6%	80 11%	41 11%	63 10%	59 12%	38 10%	83 9%	17 14%	42 10%	28 9%	21 10%	16 11%	105 15%	15 14%	19 7%	6 24%	40 8%	9 8%	31 8%	58 16%			
Innovative	104 10%	61 11%	43 8%	70 20%	21 6%	13 4%	28 11%	28 10%	11 4%	30 19%	4 7%	4 12%	89 4%	14 3%	75 12%	29 5%	61 16%	43 6%	8 4%	22 7%	23 8%	48 20%	37 23%	67 7%	46 16%	14 11%	8 9%	10 6%	3 3%	43 11%	28 8%			
Accessible	98 9%	62 11%	37 7%	53 15%	26 7%	19 5%	24 9%	15 7%	17 5%	31 7%	3 12%	8 9%	87 12%	12 3%	73 12%	25 5%	61 16%	37 5%	6 3%	28 5%	20 7%	42 17%	35 22%	64 7%	45 16%	13 9%	9 10%	7 4%	8 8%	45 11%	30 9%			
None of these	21 2%	8 2%	13 2%	4 1%	12 3%	5 1%	6 3%	4 1%	9 4%	- -	1 2%	- -	15 2%	5 1%	6 1%	15 3%	15 1%	16 2%	8 4%	5 2%	5 2%	3 1%	2 1%	18 2%	4 1%	- -	- -	2 1%	6 6%	9 2%	1 0%			
Don't know	140 13%	43 8%	96 17%	49 14%	58 15%	32 9%	40 16%	28 10%	37 15%	22 14%	3 5%	11 12%	86 12%	54 15%	62 10%	78 16%	29 8%	111 16%	28 16%	34 11%	40 14%	19 8%	14 9%	123 13%	28 10%	10 7%	10 13%	12 8%	6 6%	29 7%	48 13%			

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24-089497-38 - 19th - 22nd September 2025

Public

Civil Service

Adults GB 16-75

Q3. How confident, if at all, are you that civil servants ...? - Summary

All adults aged 16-75 in Great Britain

	Q3. How confident, if at all, are you that civil servants ...?					
	Act in the public's interest (A)	Act with integrity (B)	Act and take decisions impartially, fairly and on merit (C)	Are accountable to the public for their decisions and actions (D)	Act and take decisions in an open and transparent manner (E)	Promote good behaviour and challenge poor behaviour wherever it occurs (G)
Unweighted base	1095	1095	1095	1095	1095	1095
Weighted base	1095	1095	1095	1095	1095	1095
Very confident (4)	138 13%	158 14%	147 13%	135 12%	146 13%	136 12%
Fairly confident (3)	388 35% DEF	377 34% EF	362 33% EF	344 31%	322 29%	328 30%
Not very confident (2)	289 26%	279 26%	303 28%	326 30% ABG	340 31% ABCG	322 29% ABG
Not at all confident (1)	149 14% BG	126 12%	139 13%	162 15% BCG	146 13% BG	165 15% BCG
Don't know	130 12%	154 14% AD	145 13%	128 12%	141 13%	145 13%

NET: Very/Fairly confident	527 48% DEF	535 49% DEF	508 46% EF	479 44%	468 43%	463 42%	513 47% DEF
NET: Not very/Not at all confident	438 40% B	406 37%	442 40% B	487 45% ABCG	487 44% ABCG	487 44% ABCG	412 38%

Mean	2.53 DF	2.60 ACDEF	2.54 DEF	2.47	2.49	2.46	2.57 DEF
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24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q3. How confident, if at all, are you that civil servants ...? - Act in the public's interest

All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT	NON GRADUAT	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)	
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338	
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Very confident (4)	138 13%	86 16% C	52 9%	74 21% EF	34 9%	30 9%	29 11%	36 13%	38 15%	23 14%	5 9% *	8 9% *	115 16% N	24 6%	93 15% P	45 9%	66 17% R	73 10%	17 10%	40 13%	29 10%	50 20% STU	36 23% X	102 11%	57 20% Zb	8 6%	13 16% Z*	15 9%	14 14% *	64 16%	38 11%	
Fairly confident (3)	388 35%	176 33%	212 38%	144 41% E	127 33%	117 33%	85 33%	94 33%	87 35%	68 44%	17 32% *	38 41% *	272 37%	116 32%	244 39% P	145 30%	160 42% R	229 32%	63 36%	106 35%	92 32%	100 41%	64 40%	323 35%	128 44% b	59 43% b	29 34% *	45 28%	37 35% *	158 40% e	110 31%	
Not very confident (2)	289 26%	142 26%	142 26%	61 17%	116 30% D	111 31% D	72 28%	83 29% J	64 26%	29 19%	15 28% *	26 27% *	173 24%	115 31% M	156 25%	133 28%	95 25%	193 27%	53 30% V	80 27%	87 31% V	46 19%	32 20%	252 27%	65 23%	46 34% Y	23 28% *	43 26%	28 27% *	108 27%	101 28%	
Not at all confident (1)	149 14%	87 16% C	62 11%	24 7%	52 14% D	73 21% DE	35 13%	37 13%	33 13%	19 12%	13 24% *	13 14% *	92 13%	58 16%	70 11%	80 17% O	36 10%	113 16% Q	23 13%	45 15%	46 16%	25 10%	13 8%	135 15%	14 5%	17 13% Y	9 10% *	56 34% YZac	16 16% Y*	38 9%	77 22% d	
Don't know	130 12%	46 9%	83 15% B	50 14% F	56 14% F	24 7%	38 15%	35 12%	28 11%	17 11%	3 6% *	8 9% *	76 10%	54 15%	56 9%	74 15% O	23 6%	108 15% Q	21 12%	30 10%	32 11%	24 10%	13 8%	115 12%	24 8%	5 4%	10 12% Zb*	5 3%	9 9% *	32 8%	30 8%	

NET: Very/Fairly confident	527 48%	262 49%	263 48%	218 62% EF	161 42%	147 41%	113 44%	130 46%	125 50%	91 58% GH	22 42% *	46 50% *	387 53% N	140 38%	337 54% P	190 40%	225 59% R	301 42%	81 46%	146 48%	121 42%	149 61% STU	99 63% X	425 46%	185 64% Zabc	67 49%	42 50% *	60 37%	51 49% *	223 56% e	148 42%
NET: Not very/Not at all confident	438 40%	230 43%	204 37%	86 24%	168 44% D	184 52% D	107 41%	119 42% J	97 39%	48 31%	28 53% J*	39 41% *	265 36%	173 47% M	225 36%	213 45% O	132 35%	306 43% Q	76 43% V	126 42% V	133 47% V	71 29%	45 29%	387 42% W	79 27%	63 47% Y	32 38% *	99 60% YZac	44 42% Y*	145 36%	178 50% d

Mean	2.53	2.53	2.54	2.88 EF	2.43	2.32	2.49	2.52	2.58	2.68 K	2.28 *	2.49 *	2.63 N	2.34	2.64 P	2.39	2.71 R	2.43	2.48	2.52	2.41	2.79 STU	2.84 X	2.48	2.87 Zbc	2.45 b	2.63 b*	2.13	2.52 b*	2.68 e	2.34
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q3. How confident, if at all, are you that civil servants ...? - Act with integrity

All adults aged 16-75 in Great Britain

		Gender		Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total (A)	MAN (B)	WOMAN (C)	16-34 (D)	35-54 (E)	55-75 (F)	NORTH (G)	MIDLANDS (H)	SOUTH (I)	LONDON (J)	WALES (K)	SCOTLAND (L)	WORKING (M)	NOT WORKING (N)	ABC1 (O)	C2DE (P)	GRADUAT ES (Q)	NON GRADUAT ES (R)	UP TO £19999 (S)	£20000 - £34999 (T)	£35000 - £54999 (U)	£55000+ (V)	ETHNIC MINORITY GROUPS (W)	WHITE ETHNIC GROUP (X)	LABOUR (Y)	CONSERVA TIVE (Z)	LIBERAL DEMOCRA TS (a)	REFORM UK (b)	OTHER (c)	REMAIN (d)	LEAVE (e)
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356
Very confident (4)	158 14%	93 17% C	65 12%	93 26% EF	34 9%	31 9%	38 15%	40 14%	35 14%	30 19%	6 12% *	9 10% *	129 18% N	29 8%	107 17% P	51 11%	76 20% R	82 11%	18 10%	38 13%	38 13%	60 25% STU	42 27% X	115 12%	58 20% b	16 12%	21 25% Zb*	16 9%	14 14% *	77 19% e	38 11%
Fairly confident (3)	377 34%	174 32%	199 36%	118 33%	132 34%	127 36%	74 29%	90 32%	96 38% G	54 35%	19 36% *	45 48% GH*	257 35%	120 33%	225 36%	152 32%	159 42% R	218 31%	57 32%	99 33%	95 33%	98 40%	49 31%	323 35%	134 47% abc	51 37%	27 33% *	43 26%	36 34% *	163 41% e	105 30%
Not very confident (2)	279 26%	141 26%	138 25%	74 21%	105 27%	100 28% D	70 27%	77 27%	67 27%	34 22%	13 24% *	19 20% *	174 24%	106 29%	145 23%	134 28%	87 23%	193 27%	48 27% V	93 31% V	83 29% V	40 16%	35 22%	243 26%	57 20%	43 32% Y	22 26% *	44 27%	29 28% *	98 25%	98 28%
Not at all confident (1)	126 12%	69 13%	57 10%	17 5%	47 12% D	62 18% D	35 14%	31 11%	22 9%	17 11%	10 19% *	11 12% *	82 11%	45 12%	64 10%	62 13%	29 8%	97 14% Q	23 13%	37 12%	34 12%	22 9%	14 9%	112 12%	15 5%	13 10%	6 7% *	48 29% YZac	12 12% Y*	30 8%	73 21% d
Don't know	154 14%	61 11%	92 17% B	52 15%	67 17% F	35 10%	43 16%	47 16%	30 12%	21 14%	5 9% *	9 10% *	87 12%	68 18% M	77 12%	77 16%	29 8%	125 18% Q	31 17% V	34 11%	36 13%	24 10%	18 12%	134 14%	24 8%	13 9%	8 9% *	15 9%	12 11% *	32 8%	42 12%

NET: Very/Fairly confident	535 49%	267 50%	264 48%	211 60% EF	166 43%	158 44%	111 43%	130 46%	131 52%	84 54%	25 47% *	53 57% G*	386 53% N	149 41%	332 54% P	203 43%	234 62% R	301 42%	75 42%	137 45%	133 47%	158 65% STU	91 58% X	438 47%	192 67% Zbc	67 49% b	48 58% b*	58 35%	50 48% *	240 60% e	143 40%
NET: Not very/Not at all confident	406 37%	210 39%	195 35%	91 26%	152 40% D	163 46% D	105 40%	108 38%	89 36%	51 32%	23 44% *	30 32% *	255 35%	150 41%	209 34%	196 41% O	116 31%	290 40% Q	71 40% V	130 43% V	117 41% V	62 25%	49 31%	355 38%	72 25%	56 42% Y	27 33% *	27 56% YZac	42 40% Y*	129 32%	171 48% d

Mean	2.60	2.61	2.59	2.95 EF	2.48	2.40	2.53	2.58	2.65	2.73	2.44 *	2.61 *	2.68 N	2.45	2.69 P	2.48	2.80 R	2.48	2.48	2.51	2.55	2.89 STU	2.85 X	2.56	2.89 Zbc	2.57 b	2.84 b*	2.17	2.57 b*	2.78 e	2.34
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24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q3. How confident, if at all, are you that civil servants ...? - Act and take decisions impartially, fairly and on merit

All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT	NON GRADUAT	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)	
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338	
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356	
Very confident (4)	147 13%	95 18% C	52 9%	74 21% EF	39 10%	33 9%	32 12%	29 10%	34 14%	35 23% GHIL	6 12% *	10 10% *	123 17% N	24 7%	101 16% P	46 10%	77 20% R	70 10%	13 8%	38 13%	42 15% S	51 21% ST	36 23% X	110 12% Zb	63 22%	16 12%	12 15% *	10 6%	18 17% b*	74 19% e	38 11%	
Fairly confident (3)	362 33%	167 31%	193 35%	137 39% E	109 28%	116 33%	71 27%	97 34%	79 32%	60 39% G	17 33% *	37 40% G*	249 34%	112 31%	220 36%	141 30%	149 39% R	212 30%	58 33%	96 32%	84 29%	96 40% U	60 38%	298 32%	119 41% b	46 34%	27 32% *	42 25%	32 31% *	146 36% e	93 26%	
Not very confident (2)	303 28%	152 28%	148 27%	70 20%	125 32% D	108 30% D	76 30% J	81 28% J	72 29% J	29 18%	17 33% *	28 30% *	187 26%	116 32%	160 26%	143 30%	95 25%	208 29%	55 31% V	85 28%	89 31% V	53 22%	30 19%	270 29% W	67 23%	51 38% Yc	23 28% *	50 30%	24 24% *	110 27%	115 32%	
Not at all confident (1)	139 13%	72 13%	67 12%	19 5%	46 12% D	74 21% DE	33 13%	36 13%	33 13%	19 12%	9 17% *	9 10% *	80 11%	59 16% M	71 12%	68 14%	33 9%	106 15% Q	25 14% V	50 16% V	36 13%	18 7%	16 10%	121 13%	17 6%	16 12%	9 10% *	51 31% YZa	20 19% Y*	40 10%	71 20% d	
Don't know	145 13%	53 10%	91 16% B	55 15% F	66 17% F	25 7%	46 18% J	41 14%	33 13%	13 8%	3 6% *	9 10% *	89 12%	56 15%	66 11%	79 17% O	26 7%	119 17% Q	25 14%	33 11%	35 12%	25 10%	16 10%	128 14%	22 8%	7 5%	13 15% Z*	12 7%	10 9% *	30 7%	39 11%	

NET: Very/Fairly confident	508 46%	262 49%	245 44%	211 60% EF	148 38%	149 42%	103 40%	126 44%	113 45%	96 61% GHI	24 45% *	47 50% N	372 51%	136 37%	321 52% P	187 39%	226 59% R	283 40%	72 41%	134 44%	126 44%	147 60% STU	96 61% X	409 44%	182 63% Zabc	61 45% b	39 47% b*	52 32%	50 48% b*	220 55% e	131 37%
NET: Not very/Not at all confident	442 40%	224 42%	215 39%	89 25%	172 45% D	182 51% D	110 42% J	117 41%	104 42% J	48 30%	26 49% J*	37 40% *	267 37%	175 48% M	231 37%	210 44% O	128 34%	314 44% Q	80 45% V	135 45% V	125 44% V	71 29%	46 29%	391 42% W	84 29%	67 49% Y	32 38% *	100 61% Yac	44 42% Y*	150 38%	186 52% d

Mean	2.54	2.59	2.50	2.89 EF	2.44	2.33	2.48	2.49	2.53	2.78 GHIK	2.43 *	2.56 *	2.65 N	2.33	2.64 P	2.42	2.76 R	2.41	2.40	2.45	2.53	2.83 STU	2.82 X	2.50	2.86 Zabc	2.48 b*	2.60 b*	2.08	2.51 b*	2.69 e	2.31
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q3. How confident, if at all, are you that civil servants ...? - Are accountable to the public for their decisions and actions

All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT	NON GRADUAT	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)	
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338	
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356	
Very confident (4)	135 12%	78 14%	57 10%	69 20% EF	29 8%	37 10%	34 13%	34 12%	35 14%	21 13%	4 7% *	7 8% *	110 15% N	25 7%	80 13%	55 12%	63 17% R	72 10%	23 13%	32 10%	29 10%	50 21% TU	34 22% X	100 11%	51 18% b	16 12%	10 11% *	15 9%	16 16% *	59 15%	40 11%	
Fairly confident (3)	344 31%	173 32%	170 31%	128 36% F	120 31%	96 27%	79 30%	74 26%	78 31%	61 39% H	14 27% *	39 41% H*	247 34% N	97 26%	214 35% P	130 27%	143 38% R	202 28%	45 26%	98 33%	90 32%	88 36% S	57 36% 36%	285 31%	117 41% bc	52 38% bc	27 32% *	40 25%	24 23% *	139 35% e	93 26%	
Not very confident (2)	326 30%	145 27%	176 32%	80 23%	122 32% D	124 35% D	74 29%	93 33%	79 31%	35 23%	18 35% *	26 28% *	196 27%	129 35% M	192 31%	134 28%	101 27%	224 31%	55 31%	89 30%	91 32%	62 25%	35 22%	287 31% W	70 24%	47 35% Y	30 36% *	43 26%	40 38% Y*	130 33%	108 30%	
Not at all confident (1)	162 15%	94 18% C	68 12%	28 8%	57 15% D	77 22% DE	38 15%	47 17%	29 12%	22 14%	13 25% I*	13 14% *	100 14%	62 17%	76 12%	86 18% O	45 12%	117 16% Q	27 15%	47 16%	47 16%	26 11%	15 10%	145 16%	24 8%	15 11%	8 10% *	60 36% YZac	14 14% *	44 11%	84 24% d	
Don't know	128 12%	48 9%	79 14% B	49 14% F	57 15% F	22 6%	33 13%	37 13%	30 12%	17 11%	3 6% *	8 9% *	74 10%	54 15% M	57 9%	71 15% O	28 7%	100 14% Q	26 15% V	35 12%	30 10%	18 7%	17 11%	110 12%	26 9% b	5 4%	9 11% b*	6 3%	9 9% *	28 7%	31 9%	

NET: Very/Fairly confident	479 44%	251 47%	228 41%	197 56% EF	149 39%	133 37%	113 44%	108 38%	113 45%	82 53% HK	18 34% *	46 49% *	358 49% N	122 33%	294 48% P	185 39%	206 54% R	274 38%	68 39%	130 43%	119 42%	138 57% STU	91 58% X	386 42%	168 58% abc	68 50% b	36 43% *	56 34%	41 39% *	198 50% e	133 37%
NET: Not very/Not at all confident	487 45%	240 45%	244 44%	108 30%	179 47% D	200 56% DE	112 43%	140 49% J	107 43%	57 37%	32 60% J*	39 42% *	297 41%	191 52% M	268 43%	220 46%	146 38%	341 48% Q	83 47% V	137 45% V	137 48% V	88 36%	50 32%	432 47% W	95 33%	63 46% Y	38 46% *	103 63% YZa	54 52% Y*	174 44%	192 54% d

Mean	2.47	2.48	2.46	2.78 EF	2.37	2.28	2.49	2.38	2.54 K	2.58 K	2.18 *	2.46 *	2.56 N	2.27	2.53 P	2.38	2.64 R	2.37	2.43	2.43	2.40	2.71 STU	2.78 X	2.42	2.74 zbc	2.53 b*	2.50 b*	2.07	2.45 b*	2.57 e	2.28
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q3. How confident, if at all, are you that civil servants ...? - Act and take decisions in an open and transparent manner

All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT	NON GRADUAT	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)	
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338	
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356	
Very confident (4)	146 13%	95 18% C	50 9%	83 23% EF	36 9%	27 7%	32 13%	31 11%	35 14%	36 23% GHIKL	4 8% *	7 8% *	131 18% N	15 4%	101 16% P	45 9%	73 19% R	72 10%	16 9%	38 13%	33 12%	57 23% STU	36 23% X	110 12%	58 20% Z	12 9%	12 14% *	23 14%	16 15% *	62 16%	49 14%	
Fairly confident (3)	322 29%	153 28%	167 30%	125 35% EF	105 27%	92 26%	69 27%	76 27%	74 29%	50 32%	19 35% *	34 37% *	220 30%	102 28%	194 31%	128 27%	131 35% R	191 27%	48 27%	88 29%	82 29%	86 35%	60 38% X	259 28%	111 39% bc	44 33% b	28 33% b*	33 20%	27 26% *	136 34% e	78 22%	
Not very confident (2)	340 31%	165 31%	173 31%	77 22%	136 35% D	128 36% D	76 30%	98 35%	80 32%	38 24%	19 36% *	29 31% *	211 29%	129 35%	193 31%	147 31%	104 27%	237 33% Q	56 32%	93 31%	105 37% V	59 24%	33 21%	305 33% W	73 25%	56 42% Yb	29 35% *	46 28%	35 34% *	127 32%	115 32%	
Not at all confident (1)	146 13%	73 14%	74 13%	14 4%	49 13% D	84 24% DE	41 16%	34 12%	32 13%	17 11%	10 19% *	13 14% *	83 11%	63 17% M	69 11%	77 16% O	42 11%	104 15%	31 17% V	48 16% V	36 13%	22 9%	13 8%	132 14%	20 7%	18 13%	6 7% *	53 32% Y2ac	17 17% Y*	43 11%	79 22% d	
Don't know	141 13%	53 10%	87 16% B	56 16% F	60 16% F	25 7%	40 15% K	46 16% K	30 12%	15 9%	1 3% *	10 10% *	83 11%	58 16%	62 10%	78 16% O	29 8%	111 16% Q	26 15% V	35 12%	30 10%	20 8%	16 10%	122 13%	26 9%	5 4%	9 11% *	9 6%	8 8% *	31 8%	35 10%	

NET: Very/Fairly confident	468 43%	248 46%	218 40%	208 59% EF	141 37%	119 33%	102 39%	107 37%	108 43%	87 56% GHI	23 43% *	42 45% *	351 48% N	117 32%	294 48% P	173 36%	205 54% R	263 37%	64 36%	126 42%	115 40%	143 59% STU	96 61% X	369 40%	169 59% Zbc	56 41%	39 47% *	56 34%	43 42% *	198 50% e	127 36%
NET: Not very/Not at all confident	487 44%	237 44%	247 45%	91 26% D	184 48% D	212 60% DE	117 45%	132 46% J	112 45%	55 35%	29 55% J*	42 45% *	294 40% M	193 52% M	262 42%	225 47%	146 38%	341 48% Q	87 49% V	140 47% V	141 49% V	81 33%	45 29%	437 47% W	93 32%	74 55% Y	35 42% *	99 60% Ya	52 51% Y*	170 43%	194 54% d

Mean	2.49	2.56 C	2.42	2.93 EF	2.39 F	2.19	2.43	2.43	2.50	2.75 GHIKL	2.33 *	2.43 *	2.62 N	2.22	2.58 P	2.35	2.67 R	2.38	2.33	2.44	2.44	2.80 STU	2.84 X	2.43	2.79 Zbc	2.39 *	2.60 b*	2.17	2.44 *	2.59 e	2.30
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025
Public
Civil Service
Adults GB 16-75

Q3. How confident, if at all, are you that civil servants ...? - Tell the truth
All adults aged 16-75 in Great Britain

		Gender		Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total (A)	MAN (B)	WOMAN (C)	16-34 (D)	35-54 (E)	55-75 (F)	NORTH (G)	MIDLANDS (H)	SOUTH (I)	LONDON (J)	WALES (K)	SCOTLAND (L)	WORKING (M)	NOT WORKING (N)	ABC1 (O)	C2DE (P)	GRADUAT ES (Q)	NON GRADUAT ES (R)	UP TO £19999 (S)	£20000 - £34999 (T)	£35000 - £54999 (U)	£55000+ (V)	ETHNIC MINORITY GROUPS (W)	WHITE ETHNIC GROUP (X)	LABOUR (Y)	CONSERVA TIVE (Z)	LIBERAL DEMOCRA TS (a)	REFORM UK (b)	OTHER (c)	REMAIN (d)	LEAVE (e)
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356
Very confident (4)	136 12%	85 16% C	51 9%	74 21% EF	31 8%	31 9%	31 12%	36 13%	33 13%	24 15%	5 9% *	7 8% *	114 16% N	22 6%	90 15% P	45 10%	72 19% R	63 9%	13 7%	37 12%	32 11%	51 21% STU	36 23% X	99 11%	53 18% Z	11 8%	13 16% *	18 11%	14 13% *	68 17% e	36 10%
Fairly confident (3)	328 30%	152 28%	173 31%	111 31%	116 30%	100 28%	66 25%	64 22%	77 31%	64 41% GH	20 38% H*	37 40% GH*	230 32%	98 27%	193 31%	135 28%	131 34% R	197 27%	57 32%	84 28%	83 29%	82 34%	48 31%	277 30%	112 39% b	44 33%	27 32% *	40 24%	32 30% *	132 33%	95 27%
Not very confident (2)	322 29%	160 30%	159 29%	89 25%	119 31%	115 32%	81 32% J	99 35% J	68 27%	33 21%	12 24% *	28 31% *	201 28%	121 33%	188 30%	134 28%	104 28%	218 30%	54 31%	94 31%	90 32%	60 25%	39 25%	279 30%	78 27%	48 35%	21 25% *	48 29%	30 29% *	120 30%	103 29%
Not at all confident (1)	165 15%	86 16%	79 14%	26 7%	60 16% D	79 22% DE	42 16%	42 15%	37 15%	18 12%	14 26% J*	12 13% *	100 14%	65 18%	78 13%	87 18% O	44 11%	121 17% Q	29 16%	50 17%	48 17%	28 11%	20 13%	144 16%	21 7%	19 14% Y	11 13% *	53 33% YZac	19 18% Y*	43 11%	86 24% d
Don't know	145 13%	55 10%	89 16% B	55 15% F	60 16% F	30 9%	38 15% K	44 15% K	35 14% K	18 11%	1 3% *	8 9% *	83 11%	62 17% M	70 11%	75 16% O	28 7%	116 16% Q	24 14%	37 12%	34 12%	23 9%	14 9%	129 14%	24 8%	14 10% b	12 14% b*	6 3%	10 10% *	36 9%	36 10%

NET: Very/Fairly confident	463 42%	237 44%	224 41%	185 52% EF	146 38%	132 37%	97 37%	100 35%	109 44%	88 56% GHI	25 48% *	44 48% H*	343 47% N	120 33%	283 46% P	180 38%	203 54% R	260 36%	70 40%	120 40%	114 40%	133 55% STU	85 54% X	376 41%	165 57% Zbc	55 40%	40 48% *	58 35%	45 43% *	200 50% e	131 37%
NET: Not very/Not at all confident	487 44%	246 46%	238 43%	115 32%	179 46% D	193 54% D	123 48% J	141 50% J	105 42%	51 32%	26 49% *	40 43% *	302 41%	185 51% M	266 43%	221 46%	148 39%	339 47% Q	83 47% V	144 48% V	138 48% V	88 36%	59 37%	423 46%	99 34%	67 49% Y	32 38% *	101 62% Yac	49 47% Y*	164 41%	189 53% d

Mean	2.46	2.49	2.42	2.78 EF	2.36	2.26	2.39	2.39	2.49	2.67 GHK	2.32 *	2.47 *	2.55 N	2.25	2.54 P	2.35	2.66 R	2.34	2.36	2.41	2.39	2.71 STU	2.71 X	2.41	2.75 Zbc	2.38 *	2.59 b*	2.14	2.42 b*	2.62 e	2.26
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q3. How confident, if at all, are you that civil servants ...? - Promote good behaviour and challenge poor behaviour wherever it occurs

All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT	NON GRADUAT	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)	
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338	
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356	
Very confident (4)	135 12%	88 16% C	46 8%	79 22% EF	36 9%	19 5%	35 14%	26 9%	32 13%	28 18% H	5 10% *	9 9% *	119 16% N	16 4%	86 14%	49 10%	69 18% R	65 9%	12 7%	33 11%	29 10%	59 24% STU	32 21% X	102 11%	53 18% b	16 12%	10 12% *	17 10%	16 15% *	60 15%	37 10%	
Fairly confident (3)	379 35%	169 31%	209 38% B	141 40% F	132 34%	106 30%	81 31%	94 33%	88 35%	55 36%	23 42% *	38 41% *	258 35%	121 33%	222 36%	157 33%	145 38%	234 33%	65 37%	103 34%	101 35%	85 35%	69 44% X	305 33%	123 43% bc	58 43% bc	26 31% *	42 25%	27 26% *	143 36%	110 31%	
Not very confident (2)	287 26%	138 26%	147 27%	59 17%	106 28% D	123 35% D	67 26%	89 31%	65 26%	34 22%	11 21% *	22 23% *	180 25%	108 29%	177 29%	110 23%	93 25%	194 27%	43 24%	84 28%	90 31% V	52 21%	26 17%	260 28% W	66 23%	42 31%	29 35% Y*	44 27%	35 33% *	120 30%	98 27%	
Not at all confident (1)	124 11%	71 13%	52 10%	19 5%	44 11% D	62 17% DE	32 12%	26 9%	29 11%	14 9%	10 18% *	14 15% *	72 10%	52 14%	58 9%	67 14% O	32 8%	92 13% Q	25 14% V	41 14% V	33 11%	16 6%	11 7%	111 12%	11 4%	14 11% Y	6 7% *	38 23% Y2a	16 15% Y*	31 8%	60 17% d	
Don't know	170 15%	72 13%	97 18%	57 16%	67 17%	46 13%	43 17%	49 17%	37 15%	25 16%	5 9% *	11 12% *	100 14%	70 19% M	76 12%	93 20% O	41 11%	129 18% Q	32 18%	40 13%	34 12%	32 13%	18 12%	149 16%	35 12% Z	6 4%	13 15% Z*	23 14% Z	11 10% *	45 11%	51 14%	

NET: Very/Fairly confident	513 47%	257 48%	255 46%	220 62% EF	168 44% F	125 35% F	116 45% F	120 42% F	120 48% F	83 53% H	28 52% *	47 51% *	377 52% N	137 37% N	308 50% N	206 43% N	214 56% R	300 42% R	77 44% R	137 45% R	130 45% R	144 59% STU	102 64% X	407 44% X	176 61% abc	73 54% b	36 43% *	58 36% *	43 41% *	204 51% e	147 41% e
NET: Not very/Not at all confident	412 38%	209 39% D	199 36% D	78 22% D	150 39% D	185 52% DE	99 38% DE	115 41% DE	94 37% DE	48 31% DE	21 39% *	35 38% *	252 35% M	160 44% M	235 38% N	177 37% N	125 33% Q	287 40% Q	68 38% V	125 42% V	122 43% V	67 28% V	38 24% W	372 40% W	77 27% Y	56 42% Y	35 42% Y*	82 50% Y	50 49% Y*	151 38% Y	158 44% Y

Mean	2.57	2.59	2.55	2.94 EF	2.51 F	2.27	2.55	2.51	2.58	2.74 H	2.48 *	2.51 *	2.67 N	2.34	2.62	2.49	2.74 R	2.47	2.45	2.49	2.50	2.89 STU	2.88 X	2.51	2.86 Zabc	2.57 b*	2.56 *	2.26	2.46 *	2.66 e	2.40
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public

Civil Service

Adults GB 16-75

Q4. How confident, if at all, are you that the UK Civil Service - Summary

All adults aged 16-75 in Great Britain

	Q4. How confident, if at all, are you that the UK Civil Service					
	Can deliver the priorities of the Labour government effectively?	Would work equally well for any party that might be in government?	Can solve the most important issues facing Britain today?	Understands the needs of my local community?	Make the best use of new technology such as AI (Artificial Intelligence)?	Deliver major projects on time and to budget?
	(A)	(B)	(C)	(D)	(E)	(F)
Unweighted base	1095	1095	1095	1095	1095	1095
Weighted base	1095	1095	1095	1095	1095	1095
Very confident (4)	98 9%	151 14% ACDEF	82 7%	102 9% C	118 11% C	97 9%
Fairly confident (3)	317 29% CDEF	393 36% ACDEF	240 22%	244 22%	259 24%	242 22%
Not very confident (2)	286 26% B	222 20%	345 31% ABE	352 32% ABE	274 25% B	316 29% BE
Not at all confident (1)	188 17% BE	162 15% E	276 25% ABDE	234 21% ABE	123 11%	265 24% ABDE
Don't know	205 19% BCDF	167 15%	153 14%	163 15%	320 29% ABCDF	175 16% C

NET: Very/Fairly confident	415 38% CDEF	544 50% ACDEF	322 29%	346 32%	378 34% CF	339 31%
NET: Not very/Not at all confident	474 43% BE	384 35%	621 57% ABDEF	586 54% ABE	398 36%	581 53% ABE

Mean	2.37 CDF	2.57 ACDEF	2.14	2.23 C	2.48 ACDF	2.19
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ColumnMeans (5%): A/B/C/D/E/F Minimum Base: 30(**) Small Base: 100(**)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q4. How confident, if at all, are you that the UK Civil Service - Can deliver the priorities of the Labour government effectively?

All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT	NON GRADUAT	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)	
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338	
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356	
Very confident (4)	98	68	30	57	21	20	23	21	24	25	1	3	86	12	72	26	60	38	9	21	20	46	34	64	39	13	12	9	8	47	30	
	9%	13% C	6%	16% EF	5%	6%	9%	7%	9%	16% HKL	3% *	4% *	12% N	3%	12% P	6%	16% R	5%	5%	7%	7%	19% STU	21% X	7%	13% b	10%	14% b*	5%	8% *	12%	8%	
Fairly confident (3)	317	161	155	136	100	81	67	76	69	51	17	37	218	100	193	124	135	182	49	87	80	84	65	250	112	33	23	33	34	127	80	
	29%	30%	28%	38% EF	26%	23%	26%	27%	28%	33%	33% *	39% GH*	30%	27%	31%	26%	36% R	25%	28%	29%	28%	34%	41% X	27%	39% Zb	24%	28% *	20%	33% b*	32% e	22%	
Not very confident (2)	286	135	147	66	104	115	72	75	68	33	16	23	188	98	155	131	87	199	56	83	75	53	18	265	76	42	24	49	31	117	93	
	26%	25%	27%	19%	27% D	32% D	28%	26%	27%	21%	29% *	25% *	26%	27%	25%	28%	23%	28%	31% V	28%	26%	22%	11%	29% W	26%	31%	28% *	30%	29% *	29%	26%	
Not at all confident (1)	188	94	94	24	76	88	48	42	48	19	13	18	118	71	98	90	48	141	27	56	67	23	14	173	23	31	10	58	18	56	103	
	17%	18%	17%	7%	20% D	25% D	19%	15%	19%	12%	25% *	20% *	16%	19%	16%	19%	13%	20% Q	15%	19%	23% V	10%	9%	19% W	8%	23% Y	13% *	35% YZac	18% Y*	14%	29% d	
Don't know	205	80	124	71	84	50	49	70	42	27	5	12	118	87	100	105	50	155	36	55	44	38	27	176	38	17	14	16	13	52	50	
	19%	15%	23% B	20%	22% F	14%	19%	25% IKL	17%	18%	10% *	12% *	16%	24% M	16%	22% O	13%	22% Q	20%	18%	15%	16%	17%	19%	13%	12%	17% *	10%	12% *	13%	14%	

NET: Very/Fairly confident	415 38%	229 43% C	185 34%	193 55% EF	121 31%	101 28%	90 35%	97 34%	93 37%	76 49% GHI	19 36% *	40 43% *	304 42% N	112 30%	265 43% P	150 32%	195 51% R	220 31%	58 33%	108 36%	100 35%	129 53% STU	99 63% X	314 34%	151 52% zb	46 34%	35 42% b*	42 26%	43 41% b*	175 44% e	110 31%
NET: Not very/Not at all confident	474 43%	229 43%	241 44%	90 25%	180 47% D	204 57% DE	120 46% J	117 41%	115 46% J	52 33%	29 54% J*	42 45% *	306 42%	168 46%	253 41%	221 46%	135 36%	339 47% Q	83 47% V	139 46% V	142 50% V	76 31%	32 20%	438 47% W	100 35%	73 54% Y	34 41% *	107 65% Yac	49 47% Y*	173 43%	196 55% d

Mean	2.37	2.44 C	2.28	2.80 EF	2.22	2.11	2.31	2.36	2.33	2.64 GHIKL	2.15 *	2.31 *	2.45 N	2.19	2.46 P	2.23	2.63 R	2.21	2.29	2.29	2.22	2.74 STU	2.91 X	2.27	2.66 zbc	2.24 b*	2.53 b*	1.95	2.36 b*	2.48 e	2.12
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24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q4. How confident, if at all, are you that the UK Civil Service - Would work equally well for any party that might be in government?

All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024						Referendum 2016		
		Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT ES	NON GRADUAT ES	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE		
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)		
Unweighted base		1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338		
Weighted base		1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356		
Very confident (4)	151 14%	91 17% C	59 11%	75 21% EF	39 10%	37 10%	41 16%	31 11%	28 11%	35 23% HIKL	5 9%	11 12% *	124 17% N	26 7%	100 16% P	51 11%	83 22% R	68 9%	17 10%	39 13%	33 12%	56 23% STU	40 25% X	111 12%	67 23% Zb	18 13%	12 14% *	13 8%	16 16% *	77 19% e	40 11%			
Fairly confident (3)	393 36%	185 34%	206 37%	127 36%	131 34%	135 38%	80 31%	106 37%	93 37%	54 35%	20 38% *	40 43% *	261 36%	132 36%	252 41% P	141 30%	153 40% R	241 34%	63 36%	107 36%	108 38%	92 38%	61 38%	329 35%	118 41%	51 38%	33 40% *	53 32%	40 39% *	151 38%	123 34%			
Not very confident (2)	222 20%	111 21%	108 20%	64 18%	84 22%	75 21%	55 21%	61 21%	55 22%	22 14%	10 18% *	20 21% *	140 19%	82 22%	106 17%	116 24% O	63 17%	159 22% Q	38 22%	67 22%	57 20%	44 18%	20 13%	201 22% W	52 18%	32 24%	22 27% *	35 21%	21 20% *	84 21%	76 21%			
Not at all confident (1)	162 15%	97 18% C	66 12%	27 8%	65 17% D	70 20% D	38 15%	42 15%	39 16%	18 11%	13 24% *	13 14% *	102 14%	60 16%	79 13%	84 18% O	40 10%	123 17% Q	27 15%	44 15%	51 18% V	23 10%	10 6%	151 16% W	22 8%	25 19% Ya	4 5% *	54 33% YZac	13 13% *	45 11%	81 23% d			
Don't know	167 15%	54 10%	112 20% B	62 17% F	66 17% F	39 11%	45 17%	44 16%	35 14%	27 17%	6 12% *	10 11% *	100 14%	67 18%	81 13%	86 18% O	42 11%	125 17% Q	32 18%	44 15%	37 13%	29 12%	28 18%	136 15%	30 10%	9 7%	12 15% b*	9 6%	13 12% *	44 11%	36 10%			
NET: Very/Fairly confident		544 50%	277 51%	265 48%	202 57% EF	170 44%	172 48%	121 47%	137 48%	121 48%	89 57%	25 47% *	51 54% *	386 53% N	158 43%	352 57% P	192 40%	236 62% R	308 43%	80 45%	146 48%	141 49%	148 61% STU	100 63% X	439 47%	185 64% Zb	69 51%	45 54% *	67 41%	57 55% b*	228 57% e	163 46%		
NET: Not very/Not at all confident		384 35%	207 39% C	174 32%	91 26%	148 39% D	145 41% D	92 36%	103 36% J	94 38% J	40 26%	22 42% *	33 35% *	242 33%	142 39%	185 30%	199 42% O	102 27%	282 39% Q	65 37%	112 37% V	109 38% V	67 28%	30 19%	352 38% W	74 26%	57 42% Y	26 31% *	88 54% Yac	34 33% *	128 32%	158 44% d		
Mean		2.57	2.56	2.59	2.85 EF	2.45	2.44	2.58	2.53	2.51	2.83 GHIK	2.35 *	2.58 *	2.65 N	2.41	2.70 P	2.41	2.83 R	2.43	2.49	2.55	2.49	2.84 STU	3.00 X	2.50	2.89 Zb	2.49 b*	2.74 b*	2.17	2.66 b*	2.73 e	2.38		

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24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q4. How confident, if at all, are you that the UK Civil Service - Can solve the most important issues facing Britain today?

All adults aged 16-75 in Great Britain

		Gender		Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
		MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT ES	NON GRADUAT ES	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE
	Total (A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356
Very confident (4)	82 7%	60 11% C	22 4%	51 14% EF	20 5%	10 3%	17 6%	16 6%	20 8%	24 16% GHIKL	1 2% *	4 4% *	75 10% N	7 2%	60 10% P	22 5%	55 14% R	27 4%	7 4%	17 6%	19 7%	38 16% STU	27 17% X	55 6%	33 11%	11 8%	8 9% *	12 7%	7 6% *	36 9%	27 8%
Fairly confident (3)	240 22%	137 25% C	103 19%	114 32% EF	76 20%	50 14%	47 18%	63 22%	50 20%	39 25%	11 21% *	30 32% GI*	173 24%	66 18%	145 23%	95 20%	97 26% R	143 20%	33 19%	68 23%	53 19%	69 28% SU	51 32% X	188 20%	90 31% zb	25 19%	17 20% *	25 15%	23 22% *	97 24% e	59 16%
Not very confident (2)	345 31%	147 27%	192 35% B	86 24%	127 33% D	132 37% D	78 30%	93 33%	84 34%	47 30%	17 32% *	26 28% *	225 31%	120 33%	209 34%	136 29%	127 34%	217 30%	65 37% V	100 33%	97 34% V	61 25%	39 24%	301 32%	96 33%	51 38%	33 40% *	43 26%	43 41% b*	144 36% e	101 28%
Not at all confident (1)	276 25%	145 27%	131 24%	51 15% D	105 27% D	120 34% D	80 31% J	68 24%	57 23%	29 19%	18 35% J*	24 26% *	168 23%	108 29% M	129 21%	147 31% O	68 18%	208 29% Q	46 26% V	78 26% V	89 31% V	42 17%	21 13%	254 27% W	41 14%	36 26% Y	14 17% *	77 47% YZac	23 22% *	77 19%	135 38% d
Don't know	153 14%	49 9%	103 19% B	52 15%	57 15%	43 12%	36 14%	44 15%	40 16%	17 11%	6 11% *	9 10% *	87 12%	66 18% M	77 12%	76 16%	33 9%	120 17% Q	25 14%	38 13%	27 9%	35 14%	20 13%	130 14%	29 10%	12 9%	12 14% b*	8 5%	9 8% *	45 11%	35 10%

NET: Very/Fairly confident	322 29%	197 37% C	125 23%	165 47% EF	96 25% F	60 17%	64 25%	80 28%	69 28%	63 40% GHIK	12 23% *	34 36% G*	248 34% N	73 20%	204 33% P	117 25%	152 40% R	170 24%	40 23%	85 28%	73 25%	107 44% STU	78 50% X	243 26% Zabc	123 43% Zabc	36 27%	24 29% *	36 22%	29 28% *	134 33% e	86 24%
NET: Not very/Not at all confident	621 57%	292 54%	323 59%	137 39%	232 60% D	252 71% DE	158 61% J	161 57%	141 56%	76 49%	35 67% *	50 54% *	393 54%	228 62% M	338 55%	283 59%	195 51%	425 59% Q	111 63% V	178 59% V	187 65% V	102 42%	59 38%	554 60% W	137 47%	87 64% Y	47 56% *	120 73% Ya	66 63% Y*	221 55%	235 66% d

Mean	2.14	2.23 C	2.04	2.55 EF	2.04 F	1.84	2.00	2.12	2.15	2.42 GHIK	1.88 *	2.17 *	2.24 N	1.91	2.25 P	1.98	2.40 R	1.98	2.01	2.09	2.01	2.50 STU	2.62 X	2.05	2.44 Zbc	2.09 b*	2.26 b*	1.81	2.14 b*	2.26 e	1.93
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q4. How confident, if at all, are you that the UK Civil Service - Understands the needs of my local community?

All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT	NON GRADUAT	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)	
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338	
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356	
Very confident (4)	102 9%	71 13% C	32 6%	67 19% EF	25 6% F	11 3%	26 10%	23 8%	16 6%	29 19% GHIL	4 7% *	6 6% *	95 13% N	7 2%	68 11%	34 7%	57 15% R	45 6%	11 6%	24 8%	22 8%	46 19% STU	36 23% X	67 7%	42 15%	10 8%	8 10% +	13 8%	11 10% +	44 11%	33 9%	
Fairly confident (3)	244 22%	113 21%	129 23%	117 33% EF	79 20% F	48 13%	51 20%	61 21%	57 23%	44 28%	9 16% *	23 24% *	178 24% N	66 18%	146 24%	98 21%	103 27% R	141 20%	35 20%	67 22%	58 20%	66 27%	56 36% X	187 20%	81 28% b	32 24%	14 17% +	27 16%	21 20% +	100 25% e	58 16%	
Not very confident (2)	352 32%	173 32%	178 32%	75 21%	136 35% D	142 40% D	82 32%	98 35%	89 35%	42 27%	14 27% +	27 29% +	219 30%	133 36%	193 31%	159 33%	114 30%	238 33%	67 38% V	102 34%	91 32%	68 28%	29 19%	318 34% W	97 34%	49 36%	37 44% b*	46 28%	32 30% +	142 36%	116 33%	
Not at all confident (1)	234 21%	124 23%	109 20%	36 10%	84 22% D	114 32% DE	57 22% J	56 20% J	59 24% J	17 11% J	18 34% HI*	27 29% J*	140 19%	93 25% M	123 20%	110 23%	65 17%	169 24% Q	38 21% V	66 22% V	77 27% V	31 13%	15 9%	218 23% W	37 13%	31 23% Y	14 16% +	70 43% YZa	30 29% Y*	71 18%	114 32% d	
Don't know	163 15%	58 11%	103 19% B	59 17%	62 16%	42 12%	43 17%	47 17%	30 12%	24 16%	8 16% *	10 11% *	95 13%	68 18% M	88 14%	74 16%	40 10%	123 17% Q	26 15%	42 14%	38 13%	33 13%	22 14%	138 15%	31 11%	12 9%	11 14% +	9 5%	10 10% +	43 11%	35 10%	

NET: Very/Fairly confident	346 32%	184 34%	161 29%	185 52% EF	103 27% F	58 16%	77 30%	83 29%	72 29%	73 47% GHIKL	12 23% +	29 31% +	273 38% N	73 20%	214 35% P	132 28%	160 42% R	186 26%	46 26%	91 30%	80 28%	112 46% STU	92 59% X	253 27% Zabc	124 43% Zabc	43 31%	22 26% +	40 24%	32 31% +	144 36% e	90 25%
NET: Not very/Not at all confident	586 54%	296 55%	287 52%	111 31%	220 57% D	255 72% DE	139 54% J	154 54% J	148 59% J	59 38%	32 61% J*	54 59% J*	360 49% M	226 62% M	317 51%	269 57%	180 47%	406 57% Q	105 59% V	168 56% V	168 59% V	99 41%	44 28%	536 58% W	133 46%	81 59% Y	50 60% Y*	116 70% Y	62 60% Y*	213 53%	231 65% d

Mean	2.23	2.27	2.19	2.73 EF	2.14 F	1.86	2.21	2.21	2.13	2.64 GHIKL	1.96 +	2.09 +	2.36 N	1.96	2.30 P	2.14	2.45 R	2.11	2.12	2.19	2.10	2.60 STU	2.84 X	2.13	2.50 Zabc	2.17 b*	2.23 b*	1.89	2.13 +	2.33 e	2.03
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q4. How confident, if at all, are you that the UK Civil Service - Make the best use of new technology such as AI (Artificial Intelligence)?

All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT	NON GRADUAT	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)	
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338	
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356	
Very confident (4)	118	74	45	70	32	16	34	23	20	31	1	9	99	19	67	51	65	54	15	27	29	44	41	76	46	14	8	12	10	45	41	
	11%	14% C	8%	20% EF	8%	5%	13%	8%	8%	20% HIK	3% *	10% *	14% N	5%	11%	11%	17% R	8%	8%	9%	10%	18% STU	26% X	8%	16% b	10%	10% *	7%	10% *	11%	11%	
Fairly confident (3)	259	122	136	106	89	65	55	69	56	42	15	22	193	66	155	104	105	154	34	79	59	71	49	209	89	43	20	34	20	101	77	
	24%	23%	25%	30% F	23%	18%	21%	24%	22%	27%	29% *	23% *	26% N	18%	25%	22%	28% R	22%	19%	26%	21%	29% SU	31% X	23%	31% bc	32% c	24% *	21%	19% *	25%	21%	
Not very confident (2)	274	149	124	74	104	97	61	67	83	34	7	23	184	90	168	106	88	187	43	74	96	47	30	241	51	36	25	54	30	109	82	
	25%	28%	23%	21%	27%	27%	23%	24%	33% GHUK	22%	14% *	24% *	25%	25%	27%	22%	23%	26%	24%	25%	34% TV	19%	19%	26%	18%	27%	30% Y*	33% Y	29% Y*	27%	23%	
Not at all confident (1)	123	70	53	26	52	45	31	34	23	13	11	13	73	50	63	60	38	85	27	37	28	23	6	116	23	16	5	33	12	35	56	
	11%	13%	10%	7%	14% D	13% D	12%	12%	9%	8%	20% U*	14% *	10%	14%	10%	13%	10%	12%	15%	12%	10%	9%	4%	12% W	8%	12%	5% *	20% Ya	11% *	9%	16% d	
Don't know	320	123	193	79	108	132	79	92	68	36	18	27	179	141	165	154	84	236	58	84	75	59	31	286	80	28	26	31	32	110	102	
	29%	23%	35% B	22%	28%	37% DE	30%	32%	27%	23%	34% *	29% *	25%	38% M	27%	32%	22%	33% Q	33%	28%	26%	24%	20%	31% W	28%	20%	32% b*	19%	31% b*	27%	29%	

NET: Very/Fairly confident	378 34%	196 36%	181 33%	176 50% EF	121 31% F	81 23%	89 34%	92 32%	76 30%	73 47% GHIL	17 32% *	31 33% *	292 40% N	86 23%	222 36%	155 33%	170 45% R	208 29%	49 28%	107 35%	88 31%	115 47% STU	91 57% X	285 31%	134 47% bc	56 42% b	28 33% *	46 28%	30 29% *	146 37%	117 33%
NET: Not very/Not at all confident	398 36%	219 41% C	177 32%	99 28%	156 40% D	142 40% D	91 35%	100 35%	106 42% J	47 30%	18 34% *	35 38% *	257 35%	140 38%	231 37%	167 35%	126 33%	272 38%	70 39% V	111 37%	124 43% V	70 29%	36 23%	357 38% W	74 26%	52 38% Y	29 35% *	87 53% Y2a	42 40% Y*	144 36%	137 39%

Mean	2.48	2.48	2.48	2.80 EF	2.36	2.23	2.51	2.42	2.40	2.76 HIL*	2.22 **	2.41 *	2.58 N	2.24	2.50	2.45	2.66 R	2.37	2.31 *	2.45	2.42	2.74 STU	2.99 X	2.38	2.75 Zbc	2.50 b*	2.55 b*	2.19 *	2.40 *	2.54	2.40
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q4. How confident, if at all, are you that the UK Civil Service - Deliver major projects on time and to budget?

All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT	NON GRADUAT	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)	
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338	
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356	
Very confident (4)	97	70	27	67	18	12	25	26	15	25	2	4	86	10	62	35	50	47	10	26	17	41	36	61	38	12	3	10	9	36	27	
	9%	13% C	5%	19% EF	5%	3%	10%	9%	6%	16% HIKL	3% *	5% *	12% N	3%	10%	7%	13% R	7%	6%	9%	6%	17% STU	23% X	7%	13% ab	9%	4% *	6%	9% *	9%	7%	
Fairly confident (3)	242	121	120	107	83	52	44	56	62	38	13	28	180	63	151	92	105	137	31	55	68	70	48	193	75	28	31	28	21	97	65	
	22%	23%	22%	30% EF	22% F	15%	17%	20%	25%	25%	25% *	31% GH*	25% N	17%	24%	19%	28% R	19%	18%	18%	24%	29% ST	30% X	21%	26%	21%	37% zbc*	17%	21%	24%	18%	
Not very confident (2)	316	139	175	73	116	126	73	85	81	39	14	25	196	120	184	132	107	208	61	97	91	50	31	280	90	55	20	42	35	126	104	
	29%	26%	32%	21%	30% D	35% D	28%	30%	32%	25%	27% *	27% *	27%	33%	30%	28%	28%	29%	35% V	32% V	32% V	20%	20%	30% W	31%	41% ab	24% *	25%	33% *	31%	29%	
Not at all confident (1)	265	147	118	36	107	123	70	67	57	32	16	23	164	101	134	131	75	191	41	78	72	51	19	245	50	27	18	75	27	93	121	
	24%	27% C	21%	10%	28% D	35% D	27%	24%	23%	20%	31% *	25% *	23%	28%	22%	28% O	20%	27% Q	23%	26%	25%	21%	12%	26% W	17%	20%	22% *	45% Y2ac	26% *	23%	34% d	
Don't know	175	61	112	71	61	43	47	51	35	21	8	13	102	73	88	87	43	132	34	46	38	33	24	149	36	13	11	10	11	49	40	
	16%	11%	20% B	20% F	16%	12%	18%	18%	14%	14%	15% *	13% *	14%	20% M	14%	18%	11%	19% Q	19%	15%	13%	13%	15%	16%	12%	10%	13% *	6%	11% *	12%	11%	

NET: Very/Fairly confident	339	191	147	174	101	64	69	82	77	64	15	33	266	73	213	126	155	184	41	81	86	110	84	254	113	40	34	38	30	133	91
	31%	36% C	27%	49% EF	26% F	18%	27%	29%	31%	41% GH	28% *	35% *	37% N	20%	34% P	27%	41% R	26%	23%	27%	30%	45% STU	53% X	27%	39% b	30%	41% b*	23%	29% *	33% e	26%
NET: Not very/Not at all confident	581	286	292	109	223	249	143	152	138	71	30	48	360	221	318	263	182	399	102	175	163	101	50	525	140	82	38	116	62	218	225
	53%	53%	53%	31%	58% D	70% DE	55%	53%	55%	45%	57% *	51% *	49%	60% M	51%	55%	48%	56% Q	58% V	58% V	57% V	41%	32%	57% W	49%	61% Y	46% *	71% Ya	60% *	55%	63% d

Mean	2.19	2.24	2.13	2.73 EF	2.04 F	1.85	2.11	2.17	2.16	2.43 GHIK	2.01 *	2.18 *	2.30 N	1.94	2.27 P	2.08	2.39 R	2.07	2.07	2.11	2.12	2.47 STU	2.75 X	2.09	2.40 bc	2.21 b*	2.26 b*	1.82	2.13 b*	2.22 e	1.99
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q5. Do you think the UK Civil Service places too much, too little, or about the right amount of emphasis on diversity, equality and inclusion?

All adults aged 16-75 in Great Britain

		Gender		Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total (A)	MAN (B)	WOMAN (C)	16-34 (D)	35-54 (E)	55-75 (F)	NORTH (G)	MIDLANDS (H)	SOUTH (I)	LONDON (J)	WALES (K)	SCOTLAND (L)	WORKING (M)	NOT WORKING (N)	ABC1 (O)	C2DE (P)	GRADUAT ES (Q)	NON GRADUAT ES (R)	UP TO £19999 (S)	£20000 - £34999 (T)	£35000 - £54999 (U)	£55000+ (V)	ETHNIC MINORITY GROUPS (W)	WHITE ETHNIC GROUP (X)	LABOUR (Y)	CONSERVA TIVE (Z)	LIBERAL DEMOCRA TS (a)	REFORM UK (b)	OTHER (c)	REMAIN (d)	LEAVE (e)
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356
Too much	266 24%	156 29% C	110 20%	45 13%	96 25% D	125 35% DE	68 26%	67 23%	66 26%	29 18%	15 29% *	22 23% *	178 24%	89 24%	152 25%	114 24%	77 20%	189 26% Q	33 19%	85 28% S	72 25%	50 20%	14 9%	251 27% W	38 13%	56 42% Yac	11 13% *	88 53% Yac	14 14% *	68 17%	147 41% d
About the right amount	401 37%	212 39%	186 34%	174 49% EF	132 34%	95 27%	89 34%	98 35%	81 32%	69 44% I	23 43% *	41 45% *	288 40% N	113 31%	247 40% P	154 32%	179 47% R	222 31%	64 36%	93 31%	101 35%	122 50% STU	89 56% X	310 33%	135 47% Zb	47 34%	31 37% *	40 24%	39 37% b*	162 41% e	105 30%
Too little	135 12%	65 12%	67 12%	53 15%	43 11%	39 11%	36 14% I	39 14% I	18 7%	23 15% I	5 10% *	13 14% *	85 12%	50 14%	69 11%	66 14%	53 14%	82 11%	29 16% V	37 12%	43 15% V	19 8%	29 18% X	105 11%	42 15% Zb	6 4%	13 15% Z*	12 7%	26 25% YZb*	60 15% e	24 7%
Don't know	293 27%	104 19%	188 34% B	82 23%	114 30%	97 27%	66 25%	81 28%	85 34% JKL	35 22%	10 18% *	17 18% *	178 24%	115 31% M	150 24%	143 30%	71 19%	222 31% Q	51 29%	86 29%	70 24%	52 21%	26 17%	262 28% W	73 25% b	27 20%	29 35% Zb*	25 15%	25 24% *	109 27%	80 22%

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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q6. Do you think civil servants are paid ...?
All adults aged 16-75 in Great Britain

		Gender					Age					Region					Working Status				Social Grade		Education		Income				Ethnicity		Election 2024 LIBERAL					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT ES	NON GRADUAT ES	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE						
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)						
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338						
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356						
Far too much (2)	201 18%	117 22% C	84 15%	31 9%	70 18% D	99 28% DE	55 21% J	61 22% J	41 16%	14 9%	14 27% J*	15 16% *	123 17%	78 21%	87 14%	113 24% O	50 13%	150 21% Q	37 21% V	57 19% V	67 23% V	26 11%	12 8%	187 20% W	37 13%	29 21% Y	9 11% *	62 38% YZac	14 14% *	57 14%	107 30% d						
Slightly too much (1)	175 16%	82 15%	92 17%	49 14%	66 17%	59 17%	52 20% H	37 13% J	49 20%	18 12%	4 8% *	14 15% *	117 16%	58 16%	111 18%	64 14%	62 16%	112 16%	20 11%	63 21% S	42 15%	40 16%	22 14%	152 16%	41 14%	28 21%	15 18% *	34 21%	17 16% *	68 17%	63 18%						
About the right amount (0)	326 30%	168 31%	156 28%	139 39% EF	103 27%	84 24%	76 29%	78 27%	63 25%	60 39% HI	13 25% *	35 38% I*	233 32% N	92 25%	204 33% P	121 25%	147 39% R	179 25%	56 31%	79 26%	86 30%	82 33%	68 43% X	256 28%	108 38% b	41 30%	29 34% *	35 21%	29 28% *	134 34% e	90 25%						
Slightly too little (-1)	100 9%	54 10%	43 8%	48 13% EF	26 7% 7%	26 7% 7%	19 7%	19 7%	28 11%	20 13% H	6 11% *	8 8% *	72 10%	28 8%	62 10%	38 8%	50 13% R	50 7% 7%	14 8%	23 8%	33 12%	28 11%	22 14% X	76 8% 8%	35 12% Zb	7 5%	10 12% *	9 5%	21 20% Zb*	48 12% e	22 6%						
Far too little (-2)	35 3%	16 3%	19 3%	10 3% F	21 5% F	4 1% 1%	6 2% 2%	4 2% 2%	9 4%	6 4% 4%	7 13% GHIL*	2 2% *	28 4%	7 2% 2%	25 4%	10 2% 2%	11 3% 3%	24 3% 3%	3 2% 2%	8 3% 3%	6 2% 2%	16 7% STU	3 2% 2%	31 3% 3%	12 4% 4%	3 2% 2%	1 1% *	4 2% 2%	3 3% *	10 3% 3%	11 3%						
Don't know	259 24%	101 19%	156 28% B	77 22%	99 26%	83 23%	50 19%	85 30% G	60 24%	37 24%	8 16% *	19 20% *	155 21%	104 28% M	130 21%	129 27% O	60 16%	199 28% Q	47 27% U	70 23%	52 18%	53 22%	30 19%	226 24%	55 19%	28 21%	21 25% b*	20 12%	21 20% *	82 21%	62 18%						
NET: Far/Slightly too much	376 34%	199 37%	176 32%	81 23% D	136 35% DE	159 45% DE	107 42% J	98 35% J	90 36% J	32 21%	19 35% *	29 31% *	240 33%	136 37%	198 32%	178 37%	113 30%	263 37% Q	57 32%	120 40% V	109 38% V	66 27%	35 22%	339 37% W	79 27%	57 42% Y	24 28% *	96 59% YZac	31 30% *	125 31%	171 48% d						
NET: Far/Slightly too little	135 12%	71 13%	62 11%	58 16% F	47 12% 12%	30 8% 8%	25 10% 10%	23 8% 15%	38 15% H	26 17% H	13 24% GHL*	10 11% *	100 14%	35 9%	87 14%	48 10%	61 16% R	74 10% 10%	17 10% 10%	31 10% 10%	39 14% 14%	44 18% ST	25 16% 16%	107 12% 12%	47 16% Zb	9 7% 7%	10 13% *	12 7% 7%	23 23% Zb*	58 15% e	33 9%						
Mean	0.49	0.52	0.45	0.16	0.48 D	0.82 DE	0.63 J	0.66 J	0.44 J	0.11	0.30 *	0.44 J*	0.41	0.65 M	0.36	0.67 O	0.28	0.61 Q	0.56 V	0.60 V	0.56 V	0.17	0.14	0.55 W	0.24	0.69 Yac*	0.34 *	0.99 YZac	0.23 *	0.35	0.80 d						

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ColumnMeans (5%): A,B/C,D/E/F,G,H/I/J/K/L,M/N,O,P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q7. Compared with people doing similar jobs in the private sector, do you think civil servants are paid ...?

All adults aged 16-75 in Great Britain

		Gender			Age			Region					Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUATES	NON GRADUATES	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVATIVE	LIBERAL DEMOCRATS	REFORM UK	OTHER	REMAIN	LEAVE
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356
Much more (2)	205 19%	101 19%	104 19%	42 12%	77 20%	86 24%	62 24%	66 23%	35 14%	18 11%	12 23%	12 13%	135 19%	71 19%	99 16%	107 22%	51 13%	154 22%	40 22%	60 20%	60 21%	33 13%	18 12%	186 20%	39 13%	31 23%	7 8%	62 38%	18 18%	57 14%	108 30%
					D	D	IL	IL			*	*				O		Q	V		V			W		Ya	*	YZac	*		
A little more (1)	194 18%	101 19%	93 17%	63 18%	64 17%	67 19%	50 19%	51 18%	47 19%	28 18%	5 10%	13 14%	138 19%	56 15%	122 20%	72 15%	76 20%	118 16%	22 12%	61 20%	53 19%	47 19%	39 25%	155 17%	59 20%	35 26%	11 13%	32 19%	15 14%	78 20%	65 18%
											*	*							S				X			a	*		*		
About the same (0)	232 21%	127 24%	105 19%	89 25%	83 22%	60 17%	58 22%	60 21%	41 16%	39 25%	11 20%	24 26%	160 22%	72 20%	129 21%	103 22%	89 24%	143 20%	42 24%	54 18%	64 22%	55 22%	29 18%	202 22%	69 24%	24 18%	26 31%	28 17%	23 23%	97 24%	60 17%
					F						*	*														b*	*		e		
A little less (-1)	173 16%	95 18%	75 14%	68 19%	50 13%	54 15%	29 11%	34 12%	43 17%	34 22%	12 23%	20 21%	121 17%	51 14%	120 19%	52 11%	91 24%	82 11%	24 14%	42 14%	43 15%	52 21%	31 20%	139 15%	54 19%	20 15%	18 22%	22 13%	19 18%	70 18%	50 14%
					E					GH	G*	GH*			P		R					T					*		*		
Much less (-2)	64 6%	28 5%	35 6%	19 5%	26 7%	19 5%	15 6%	13 5%	20 8%	11 7%	3 5%	2 3%	43 6%	21 6%	47 8%	17 4%	27 7%	37 5%	11 6%	17 6%	11 4%	22 9%	11 7%	52 6%	30 10%	5 3%	4 5%	2 1%	7 7%	33 8%	10 3%
											*	*			P							U			Zb		*		b*	e	
Don't know	227 21%	87 16%	138 25%	74 21%	85 22%	69 19%	44 17%	61 21%	64 26%	26 17%	10 19%	21 23%	131 18%	96 26%	102 16%	125 26%	46 12%	181 25%	38 22%	66 22%	56 20%	35 14%	29 19%	194 21%	38 13%	20 15%	18 22%	19 11%	22 21%	65 16%	63 18%
									G		*	*		M		O		Q		V							*		*		

NET: Much/Little more	399 36%	202 38%	197 36%	105 30%	141 37%	153 43%	112 43%	117 41%	83 33%	45 29%	17 33%	25 27%	273 37%	127 35%	221 36%	179 38%	127 33%	272 38%	61 35%	122 40%	113 40%	80 33%	57 36%	340 37%	98 34%	66 49%	17 20%	94 57%	33 32%	135 34%	173 49%
						D	IL	JL			*	*													a	Yac	*	Yac	*		d
NET: Much/A little less	236 22%	123 23%	110 20%	86 24%	77 20%	73 21%	44 17%	47 17%	62 25%	46 29%	15 28%	22 24%	164 23%	72 20%	167 27%	69 15%	118 31%	119 17%	36 20%	60 20%	53 19%	74 30%	42 27%	191 21%	83 29%	25 18%	22 27%	24 15%	25 25%	103 26%	60 17%
									H	GH	*	*			P		R					STU			Zb		b*		*	e	

Mean	0.35	0.34	0.38	0.15	0.38 D	0.51 D	0.54 IL	0.55 IL	0.20	0.05	0.28 *	0.17 *	0.34	0.38	0.20	0.57 O	0.10	0.51 Q	0.38 V	0.45 V	0.47 V	0.07	0.17	0.39	0.09	0.58 Ya*	-0.05 *	0.89 Yac	0.23 *	0.16	0.72 d
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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O,P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025
Public
Civil Service
Adults GB 16-75

Q8. Compared to people in similar jobs in the private sector, do you think civil servants should work from home ...?
All adults aged 16-75 in Great Britain

		Gender			Age			Region						Working Status		Social Grade		Education		Income					Ethnicity		Election 2024						Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT ES	NON GRADUAT ES	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE			
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)			
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338			
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356			
More often	120 11%	65 12%	54 10%	58 16% EF	40 10%	23 6%	34 13%	26 9%	20 8%	25 16% I	5 9% *	10 11% *	85 12%	35 10%	72 12%	49 10%	55 14% R	65 9%	15 9%	29 10%	34 12%	37 15%	31 19% X	89 10%	47 16% Z	10 8%	6 7% *	15 9%	9 9% *	49 12%	28 8%			
Less often	365 33%	200 37% C	165 30%	93 26%	110 28%	162 46% DE	87 34%	87 31%	86 34%	51 32%	25 47% H*	30 32% *	242 33%	124 34%	218 35%	147 31%	118 31%	247 35%	49 28%	121 40% S	98 34%	78 32%	39 25%	326 35% W	76 26%	73 54% Yac	25 30% *	91 56% Yac	25 24% *	119 30%	167 47% d			
About the same amount	391 36%	191 35%	196 36%	123 35%	146 38%	122 34%	88 34%	111 39%	87 35%	51 33%	16 31% *	37 40% *	273 37%	118 32%	234 38%	157 33%	157 41% R	234 33%	70 40%	98 33%	105 37%	91 37%	61 38%	325 35%	121 42% Zb	39 29%	41 49% Zb*	38 23%	50 48% Zb*	172 43% e	100 28%			
Don't know	219 20%	82 15%	136 25% B	80 23% F	90 23% F	49 14%	50 19%	61 21%	57 23%	29 19%	7 12% *	16 17% *	129 18%	90 25% M	95 15%	124 26% O	50 13%	168 24% Q	43 24% V	54 18%	50 17%	37 15%	27 17%	187 20%	45 16%	13 10%	11 14% *	19 12%	20 19% *	59 15%	61 17%			

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ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

24-089497-38 - 19th - 22nd September 2025

Public
Civil Service
Adults GB 16-75

Q9. Compared to people in similar jobs in the private sector, do you think civil servants currently work from home ...?

All adults aged 16-75 in Great Britain

		Gender		Age			Region						Working Status		Social Grade		Education		Income				Ethnicity		Election 2024					Referendum 2016	
	Total	MAN	WOMAN	16-34	35-54	55-75	NORTH	MIDLANDS	SOUTH	LONDON	WALES	SCOTLAND	WORKING	NOT WORKING	ABC1	C2DE	GRADUAT ES	NON GRADUAT ES	UP TO £19999	£20000 - £34999	£35000 - £54999	£55000+	ETHNIC MINORITY GROUPS	WHITE ETHNIC GROUP	LABOUR	CONSERVA TIVE	LIBERAL DEMOCRA TS	REFORM UK	OTHER	REMAIN	LEAVE
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	(W)	(X)	(Y)	(Z)	(a)	(b)	(c)	(d)	(e)
Unweighted base	1095	542	547	356	397	342	263	285	244	155	53	95	726	369	600	495	570	525	184	276	272	274	167	915	314	137	82	143	114	419	338
Weighted base	1095	538	551	354	385	356	258	284	250	156	53	93	728	367	619	476	380	715	177	301	286	244	158	927	288	135	84	164	104	400	356
More often	266	148	119	61	88	118	69	74	56	35	16	17	182	85	155	111	87	180	27	86	84	55	31	234	52	57	14	76	24	82	141
	24%	27% C	22%	17%	23%	33% DE	27%	26%	22%	22%	30% *	18% *	25%	23%	25%	23%	23%	25%	15%	29% S	29% S	23%	20%	25%	18%	42% Yac	17% *	46% Yac	23% *	20%	40% d
Less often	194	103	91	82	65	47	48	44	46	33	7	15	132	62	117	77	83	111	28	53	42	54	40	154	71	19	17	21	20	87	43
	18%	19%	16%	23% F	17%	13%	19%	16%	18%	21%	13% *	16% *	18%	17%	19%	16%	22% R	16%	16%	18%	15%	22% U	25% X	17%	25% Zb	14%	20% *	13%	19% *	22% e	12%
About the same amount	349	173	175	125	120	104	82	90	80	50	14	33	252	98	212	137	137	213	63	91	92	82	55	292	101	41	35	40	34	147	91
	32%	32%	32%	35%	31%	29%	32%	32%	32%	32%	26% *	35% *	35% N	27%	34%	29%	36% R	30%	36%	30%	32%	34%	35%	32%	35% b	30%	42% b*	24%	33% *	37% e	25%
Don't know	285	115	167	87	112	86	59	76	68	37	16	29	163	122	135	150	73	212	59	71	68	53	32	248	64	19	17	27	26	85	82
	26%	21%	30% B	25%	29%	24%	23%	27%	27%	24%	31% *	31% *	22%	33% M	22%	32% O	19%	30% Q	33% TUV	24%	24%	22%	20%	27%	22%	14%	20% *	17%	25% *	21%	23%

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.

ColumnProportions (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S,T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)

ColumnMeans (5%): A,B/C,D/E/F,G/H/I/J/K/L,M/N,O/P,Q/R,S/T/U/V,W/X,Y/Z/a/b/c,d/e Minimum Base: 30(**) Small Base: 100(*)