

Americans and American Veteran's Trust in Government Agencies

Conducted by Ipsos using KnowledgePanel®

A survey of the American general population (ages 18+)

Field dates: March 10-12, 2023; July 25-27, 2025

Number of respondents: 1,026 (2023); 1,023 (2025)

Margin of error: +/- 3.3 percentage points at the 95% confidence level for all respondents

NOTE: All results show percentages among all respondents, unless otherwise labeled. Reduced bases are unweighted values.

NOTE: * = less than 0.5%, - = no respondents, N/A = not applicable

Annotated Questionnaire:

BGE1_1. How much trust do you have, if any, in information, news, or guidance from the following organizations?

The Centers for Disease Control and Prevention (the CDC)

	Total 2023 (n=1,026)	Total 2025 (n=1023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
A great deal	23%	18%	18%	16%
A fair amount	34%	31%	29%	30%
Only a little bit	22%	28%	30%	32%
None at all	19%	16%	21%	21%
Don't know this organization	2%	3%	1%	*
Refused	8%	3%	*	*



BGE1_2. How much trust do you have, if any, in information, news, or guidance from the following organizations?

The Veterans Administration (the VA)

	Total 2023 (n=1,026)	Total 2025 (n=1023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
A great deal	10%	10%	26%	37%
A fair amount	38%	38%	41%	40%
Only a little bit	27%	27%	24%	17%
None at all	11%	11%	7%	5%
Don't know this organization	13%	11%	2%	*
Refused	1%	3%	1%	*

BGE1_3. How much trust do you have, if any, in information, news, or guidance from the following organizations?

The Federal Reserve (the Fed)

	Total 2023 (n=1,026)	Total 2025 (n=1023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
A great deal	11%	14%	18%	17%
A fair amount	36%	32%	31%	33%
Only a little bit	29%	29%	29%	26%
None at all	19%	16%	20%	22%
Don't know this organization	4%	6%	2%	1%
Refused	1%	3%	*	-



BGE1_4. How much trust do you have, if any, in information, news, or guidance from the following organizations?

The Department of Transportation (DOT)

	Total 2023 (n=1,026)	Total 2025 (n=1023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
A great deal	11%	11%	14%	13%
A fair amount	44%	41%	46%	45%
Only a little bit	25%	28%	29%	32%
None at all	13%	11%	9%	9%
Don't know this organization	6%	7%	2%	1%
Refused	1%	3%	*	-

BGE1_5. How much trust do you have, if any, in information, news, or guidance from the following organizations?

The Food and Drug Administration (the FDA)

	Total 2023 (n=1,026)	Total 2025 (n=1023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
A great deal	17%	13%	14%	12%
A fair amount	41%	34%	36%	36%
Only a little bit	23%	34%	33%	34%
None at all	16%	14%	15%	16%
Don't know this organization	2%	3%	1%	-
Refused	1%	3%	1%	1%



BGE2_1_1. How well do the following terms describe each of these organizations?

The Centers for Disease Control and Prevention (the CDC)
Works for the best interest of the public

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	23%	22%	20%	21%
Somewhat well	40%	36%	32%	28%
Not too well	19%	26%	27%	28%
Not well at all	17%	15%	20%	23%
Refused	1%	2%	1%	1%

BGE2_1_2. How well do the following terms describe each of these organizations?

The Centers for Disease Control and Prevention (the CDC) Is guided by facts and science

e ganaca sy naote ama conomic	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	25%	23%	21%	21%
Somewhat well	42%	36%	32%	29%
Not too well	18%	25%	30%	32%
Not well at all	13%	14%	16%	17%
Refused	2%	2%	2%	1%

BGE2_1_3. How well do the following terms describe each of these organizations?

The Centers for Disease Control and Prevention (the CDC) Provides an important public service

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	31%	31%	27%	25%
Somewhat well	39%	36%	34%	34%
Not too well	16%	21%	25%	24%
Not well at all	13%	11%	13%	16%
Refused	1%	2%	1%	1%



BGE2_1_4. How well do the following terms describe each of these organizations?

The Centers for Disease Control and Prevention (the CDC)

Does the bidding of partisan political figures

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	19%	19%	25%	25%
Somewhat well	33%	32%	35%	36%
Not too well	32%	34%	24%	24%
Not well at all	13%	12%	14%	14%
Refused	3%	4%	2%	1%

BGE2_1_5. How well do the following terms describe each of these organizations?

The Centers for Disease Control and Prevention (the CDC)

Follows its own political agenda and not the direction of elected leadership

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	19%	15%	20%	20%
Somewhat well	39%	36%	33%	32%
Not too well	28%	32%	28%	29%
Not well at all	11%	14%	17%	18%
Refused	2%	3%	2%	1%

BGE2_2_1. How well do the following terms describe each of these organizations?

The Veterans Administration (the VA) Works for the best interest of the public

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	14%	13%	23%	28%
Somewhat well	48%	47%	43%	47%
Not too well	26%	27%	25%	17%
Not well at all	10%	10%	8%	8%
Refused	3%	3%	1%	*



BGE2_2_2. How well do the following terms describe each of these organizations?

The Veterans Administration (the VA) Is guided by facts and science

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	9%	10%	18%	22%
Somewhat well	51%	48%	48%	53%
Not too well	30%	28%	24%	16%
Not well at all	8%	10%	9%	8%
Refused	3%	3%	1%	1%

BGE2_2_3. How well do the following terms describe each of these organizations?

The Veterans Administration (the VA) Provides an important public service

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	27%	28%	40%	49%
Somewhat well	46%	45%	38%	36%
Not too well	18%	18%	16%	10%
Not well at all	7%	7%	5%	4%
Refused	3%	2%	1%	*

BGE2_2_4. How well do the following terms describe each of these organizations?

The Veterans Administration (the VA)

Does the bidding of partisan political figures

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	10%	10%	14%	13%
Somewhat well	40%	39%	38%	36%
Not too well	35%	34%	35%	36%
Not well at all	11%	11%	12%	14%
Refused	4%	5%	2%	1%



BGE2_2_5. How well do the following terms describe each of these organizations?

The Veterans Administration (the VA)

Follows its own political agenda and not the direction of elected leadership

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	10%	9%	12%	11%
Somewhat well	46%	44%	37%	38%
Not too well	32%	31%	33%	32%
Not well at all	9%	12%	16%	18%
Refused	4%	3%	2%	1%

BGE2_3_1. How well do the following terms describe each of these organizations?

The Federal Reserve (the Fed)

Works for the best interest of the public

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	10%	16%	22%	20%
Somewhat well	37%	37%	31%	30%
Not too well	32%	28%	25%	26%
Not well at all	18%	16%	20%	22%
Refused	3%	2%	2%	1%

BGE2_3_2. How well do the following terms describe each of these organizations?

The Federal Reserve (the Fed) Is guided by facts and science

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	9%	17%	21%	19%
Somewhat well	41%	36%	34%	31%
Not too well	31%	30%	27%	28%
Not well at all	17%	13%	18%	21%
Refused	3%	3%	2%	1%



BGE2_3_3. How well do the following terms describe each of these organizations?

The Federal Reserve (the Fed)Provides an important public service

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	14%	21%	24%	22%
Somewhat well	44%	40%	35%	33%
Not too well	25%	25%	24%	25%
Not well at all	14%	11%	16%	19%
Refused	3%	3%	2%	1%

BGE2_3_4. How well do the following terms describe each of these organizations?

The Federal Reserve (the Fed)

Does the bidding of partisan political figures

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	18%	12%	18%	21%
Somewhat well	36%	31%	27%	27%
Not too well	31%	32%	27%	26%
Not well at all	12%	21%	26%	24%
Refused	3%	4%	2%	2%

BGE2_3_5. How well do the following terms describe each of these organizations?

The Federal Reserve (the Fed)

Follows its own political agenda and not the direction of elected leadership

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	17%	20%	34%	31%
Somewhat well	41%	39%	34%	34%
Not too well	28%	26%	18%	19%
Not well at all	12%	12%	12%	16%
Refused	3%	3%	2%	1%



BGE2_4_1. How well do the following terms describe each of these organizations? The Department of Transportation (the DOT)

Works for the best interest of the public

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	12%	12%	14%	13%
Somewhat well	52%	48%	49%	51%
Not too well	22%	27%	24%	23%
Not well at all	11%	10%	12%	12%
Refused	2%	3%	1%	*

BGE2_4_2. How well do the following terms describe each of these organizations?

The Department of Transportation (the DOT) Is guided by facts and science

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	9%	10%	11%	11%
Somewhat well	51%	45%	48%	47%
Not too well	25%	31%	28%	29%
Not well at all	13%	11%	11%	12%
Refused	2%	4%	2%	2%

BGE2_4_3. How well do the following terms describe each of these organizations?

The Department of Transportation (the DOT) Provides an important public service

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	23%	24%	27%	26%
Somewhat well	48%	49%	47%	49%
Not too well	19%	18%	19%	18%
Not well at all	8%	6%	6%	7%
Refused	2%	3%	1%	-



BGE2_4_4. How well do the following terms describe each of these organizations?

The Department of Transportation (the DOT)

Does the bidding of partisan political figures

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	14%	11%	16%	16%
Somewhat well	39%	38%	36%	34%
Not too well	34%	35%	32%	33%
Not well at all	11%	10%	12%	14%
Refused	3%	5%	3%	3%

BGE2_4_5. How well do the following terms describe each of these organizations?

The Department of Transportation (the DOT)

Follows its own political agenda and not the direction of elected leadership

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	11%	17%	21%	19%
Somewhat well	41%	36%	34%	31%
Not too well	34%	30%	27%	28%
Not well at all	11%	13%	18%	21%
Refused	3%	3%	2%	1%

BGE2_5_1. How well do the following terms describe each of these organizations?

The Food and Drug Administration (the FDA) Works for the best interest of the public

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	14%	15%	14%	15%
Somewhat well	50%	40%	43%	42%
Not too well	21%	27%	26%	24%
Not well at all	13%	16%	16%	18%
Refused	2%	2%	1%	1%



BGE2_5_2. How well do the following terms describe each of these organizations?

The Food and Drug Administration (the FDA) Is guided by facts and science

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	17%	15%	14%	13%
Somewhat well	49%	41%	42%	44%
Not too well	20%	29%	28%	26%
Not well at all	12%	14%	15%	17%
Refused	2%	2%	1%	1%

BGE2_5_3. How well do the following terms describe each of these organizations?

The Food and Drug Administration (the FDA) Provides an important public service

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Very well	25%	25%	24%	23%
Somewhat well	46%	42%	39%	40%
Not too well	18%	21%	26%	25%
Not well at all	9%	10%	10%	12%
Refused	2%	2%	1%	*

BGE2_5_4. How well do the following terms describe each of these organizations?

The Food and Drug Administration (the FDA) Does the bidding of partisan political figures

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	16%	15%	22%	22%
Somewhat well	35%	38%	37%	37%
Not too well	34%	32%	29%	30%
Not well at all	12%	11%	11%	10%
Refused	3%	4%	2%	1%



BGE2_5_5. How well do the following terms describe each of these organizations?

The Food and Drug Administration (the FDA)
Follows its own political agenda and not the direction of elected leadership

	2023 Total (N=1,026)	2025 Total (N=1,023)	2025 Veterans (n=571)	2025 Enrolled in VA Healthcare (n=289)
Very well	13%	12%	13%	12%
Somewhat well	42%	36%	39%	39%
Not too well	32%	33%	28%	30%
Not well at all	11%	16%	17%	17%
Refused	2%	3%	2%	2%



About the Study

This poll was conducted from March 10-12, 2023 and July 25-27, 2025 using the probability-based KnowledgePanel[®]. This poll is based on a nationally representative probability sample of 1,026 (2023) and 1,023 (2025) adults age 18 or older.

The study was conducted in English. The data were weighted to adjust for gender by age, race and ethnicity, census region, metropolitan status, education, household income, political party identification, and 2024 presidential vote. Party ID benchmarks are from the 2024 NPORS annual survey. The demographic benchmarks came from the 2024 March supplement of the U.S. Census Bureau's Current Population Survey (CPS).

- Gender (Male, Female) by Age (18–29, 30–44, 45-59 and 60+)
- Race/Hispanic Ethnicity (White Non-Hispanic, Black Non-Hispanic, Other, Non-Hispanic, Hispanic, 2+ Races, Non-Hispanic)
- Education (Less than High School, High School, Some College, Bachelor's degree, Master's degree or higher)
- Census Region (Northeast, Midwest, South, West)
- Metropolitan status (Metro, non-Metro)
- Household Income (Under \$25,000, \$25,000-\$49,999, \$50,000-\$74,999, \$75,000-\$99,999, \$100,000-\$149,999, \$150,000+)
- Political Party ID (Democrat, Lean Democrat, Republican, Lean Republican, Independent/Something else)

The margin of sampling error is plus or minus 3.3 percentage points at the 95% confidence level, for results based on the entire sample of adults. The margin of sampling error takes into account the design effect, which was 1.18 (2023) and 1.13 (2025). The margin of sampling error is higher and varies for results based on sub-samples. In our reporting of the findings, percentage points are rounded off to the nearest whole number. As a result, percentages in a given table column may total slightly higher or lower than 100%. In questions that permit multiple responses, columns may total substantially more than 100%, depending on the number of different responses offered by each respondent.

For more information on this news release, please contact:

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