

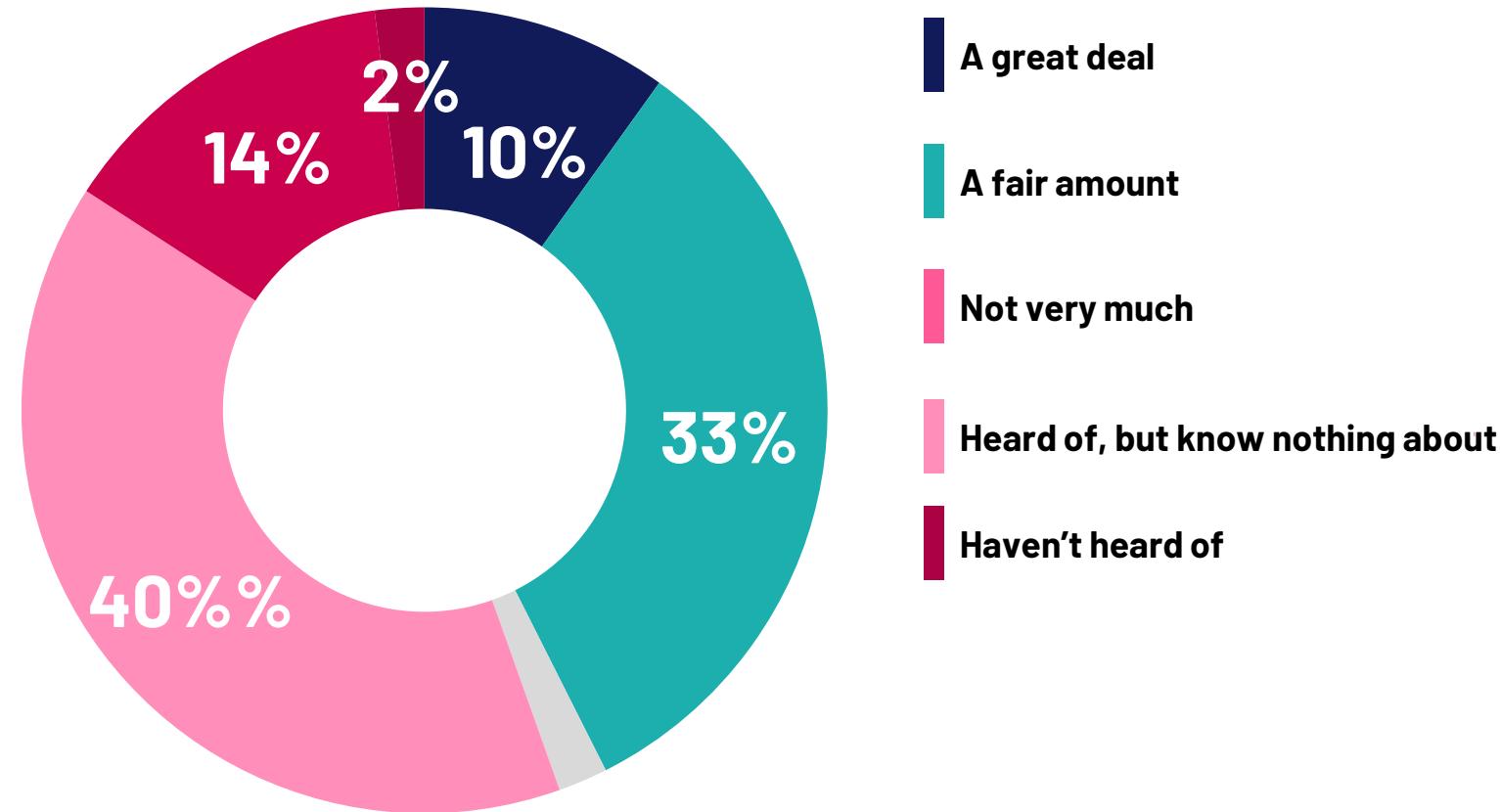
Ipsos Civil Service polling

September 2025



Over two in five say they know at least a fair amount about the Civil Service

How much, if anything, do you know about the UK Civil Service?



A great deal / fair amount

43%

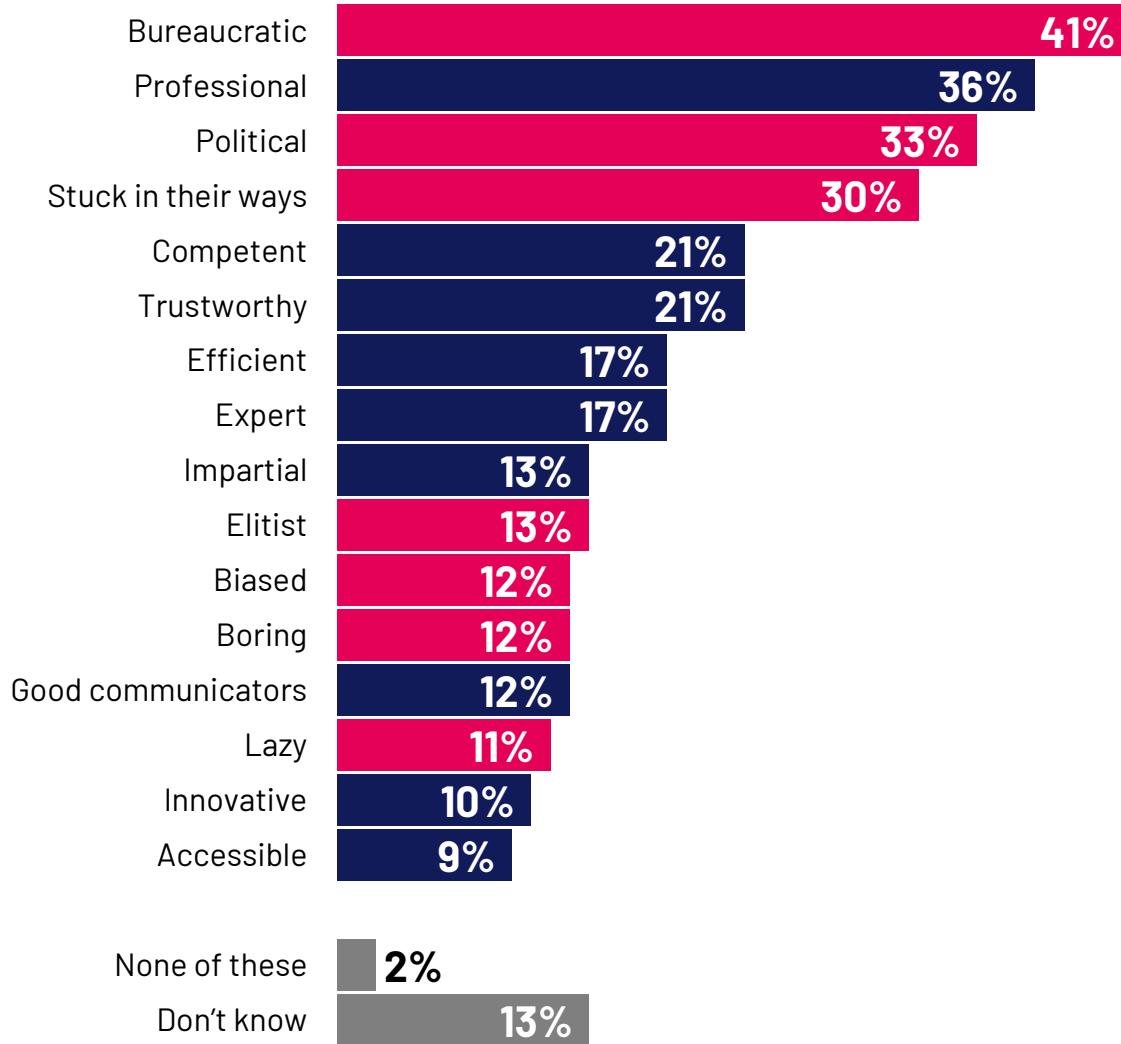
Not very much/know nothing/not heard of

56%

Base: 1,095 Online British adults aged 16-75, 19-22 September 2025

The public are most likely to see the Civil Service as bureaucratic, political and stuck in their ways, but also professional. Few see them as lazy – but few see them as innovative or accessible either.

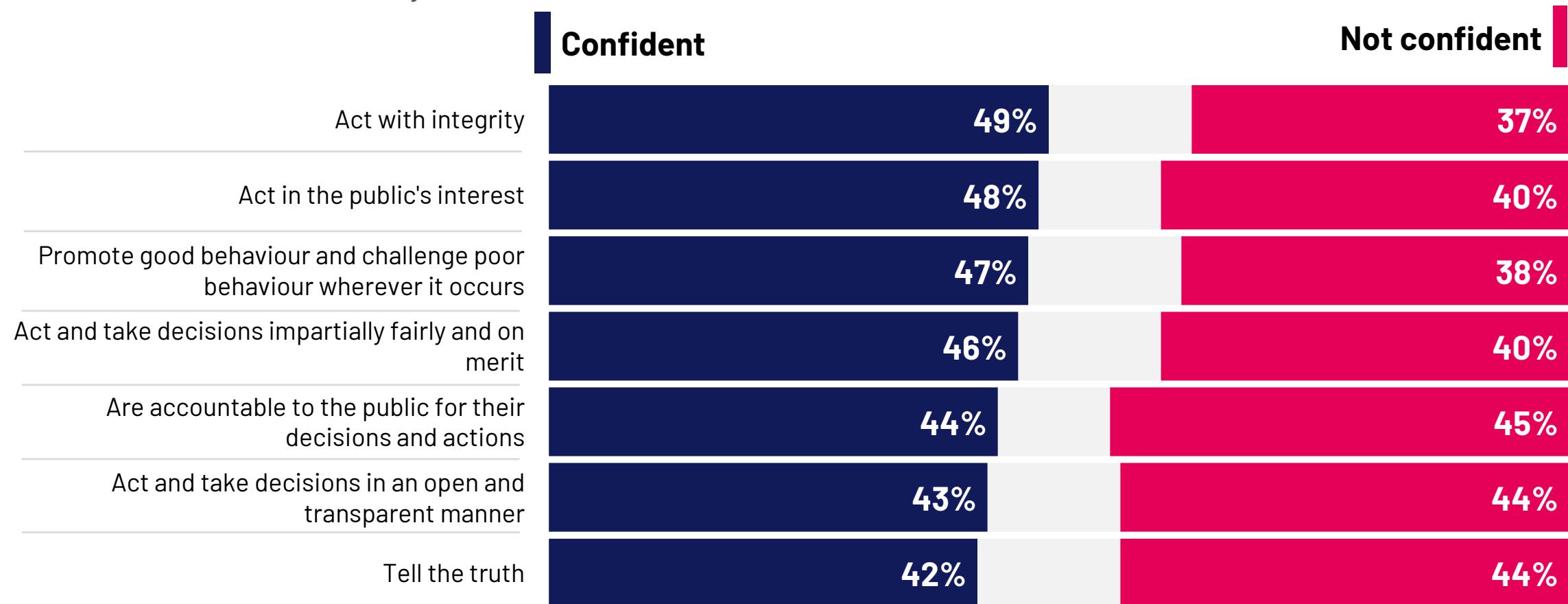
Which, if any of the following words, do you think describe the UK Civil Service?



Base: 1,095 Online British adults aged 16-75, 19-22 September 2025

The public are split on whether civil servants adhere to the Nolan principles: half are confident they act with integrity and in public interest, but only two in five confident they tell the truth, are open/transparent or accountable.

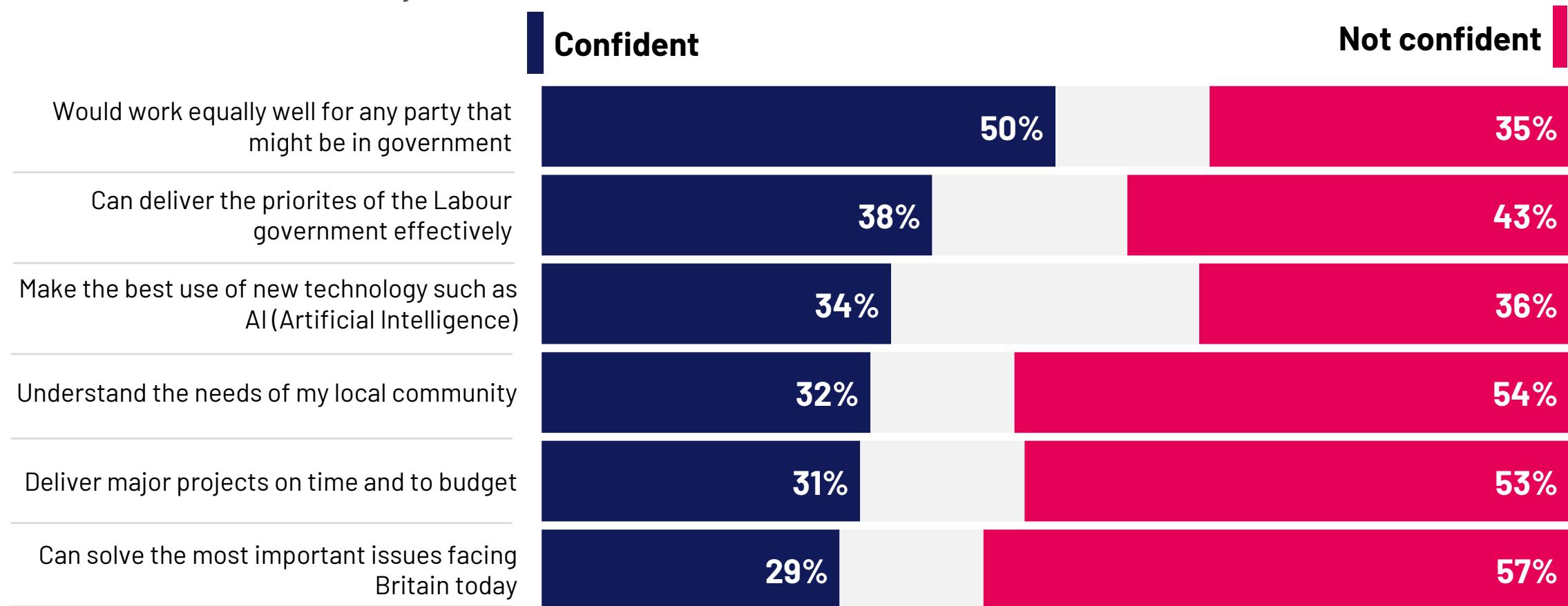
How confident, if at all, are you that civil servants...?



Base: 1,095 Online British adults aged 16-75, 19-22 September 2025

Half are confident the civil service would work well for any party, but confidence in being able to solve Britain's problems, deliver major projects or be in touch with local communities is lower.

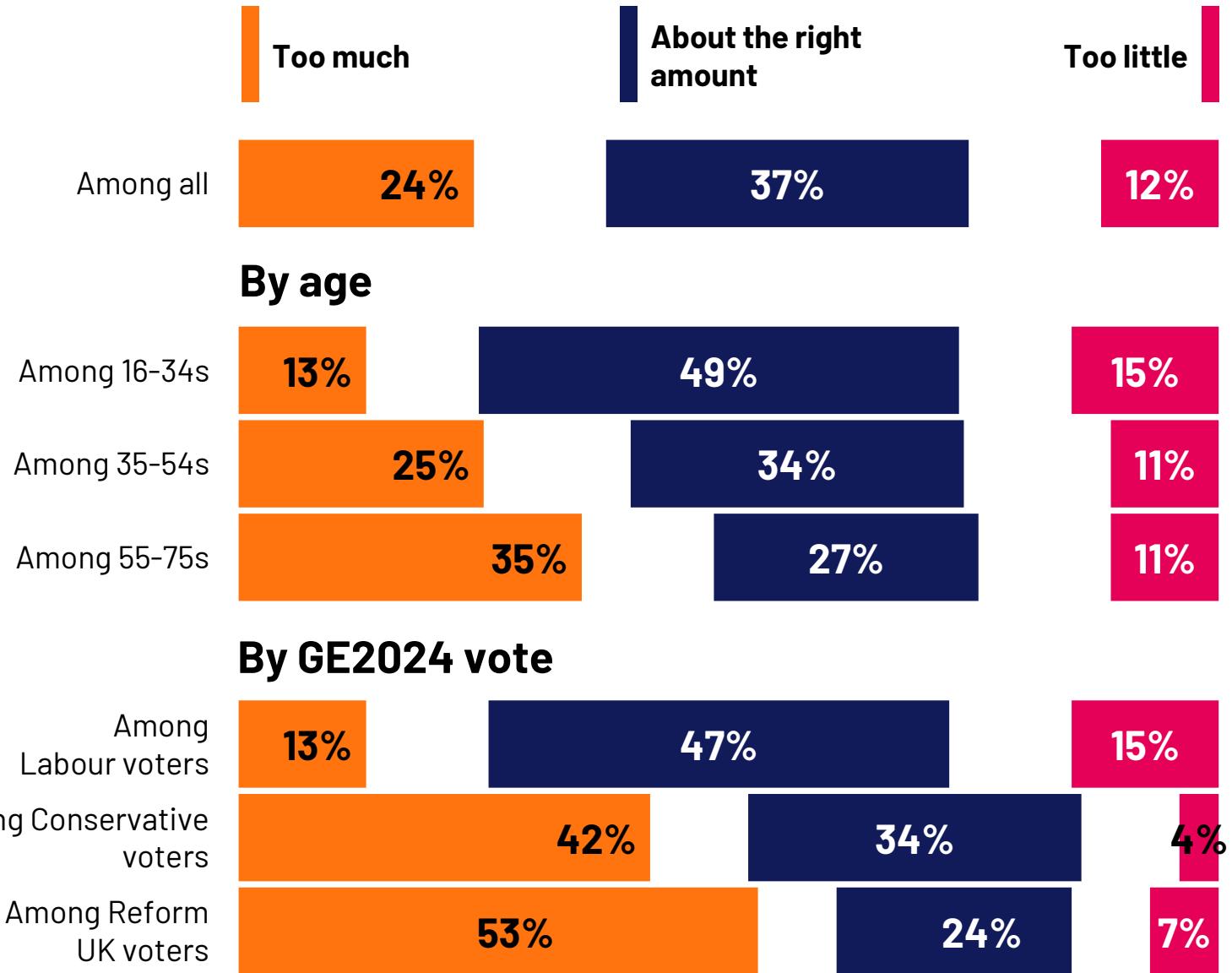
How confident, if at all, are you that the UK Civil Service...?



Base: 1,095 Online British adults aged 16-75, 19-22 September 2025

Only 1 in 4 Britons think the Civil Service places too much emphasis on diversity, equality and inclusion, but this rises among older, Reform and Conservative voters

Do you think the UK Civil Service places too much, too little, or about the right amount of emphasis on diversity, equality and inclusions?



Base: 1,095 Online British adults aged 16-75 (356 16-34s, 397 35-54s, 342 55-75s, 314 Labour voters, 137 Conservative voters, 143 Reform UK voters), 19-22 September 2025

There is no consensus on civil service pay – a third think civil servants are paid too much, and 3 in 10 that they are paid about right.

Do you think the civil servants are paid...



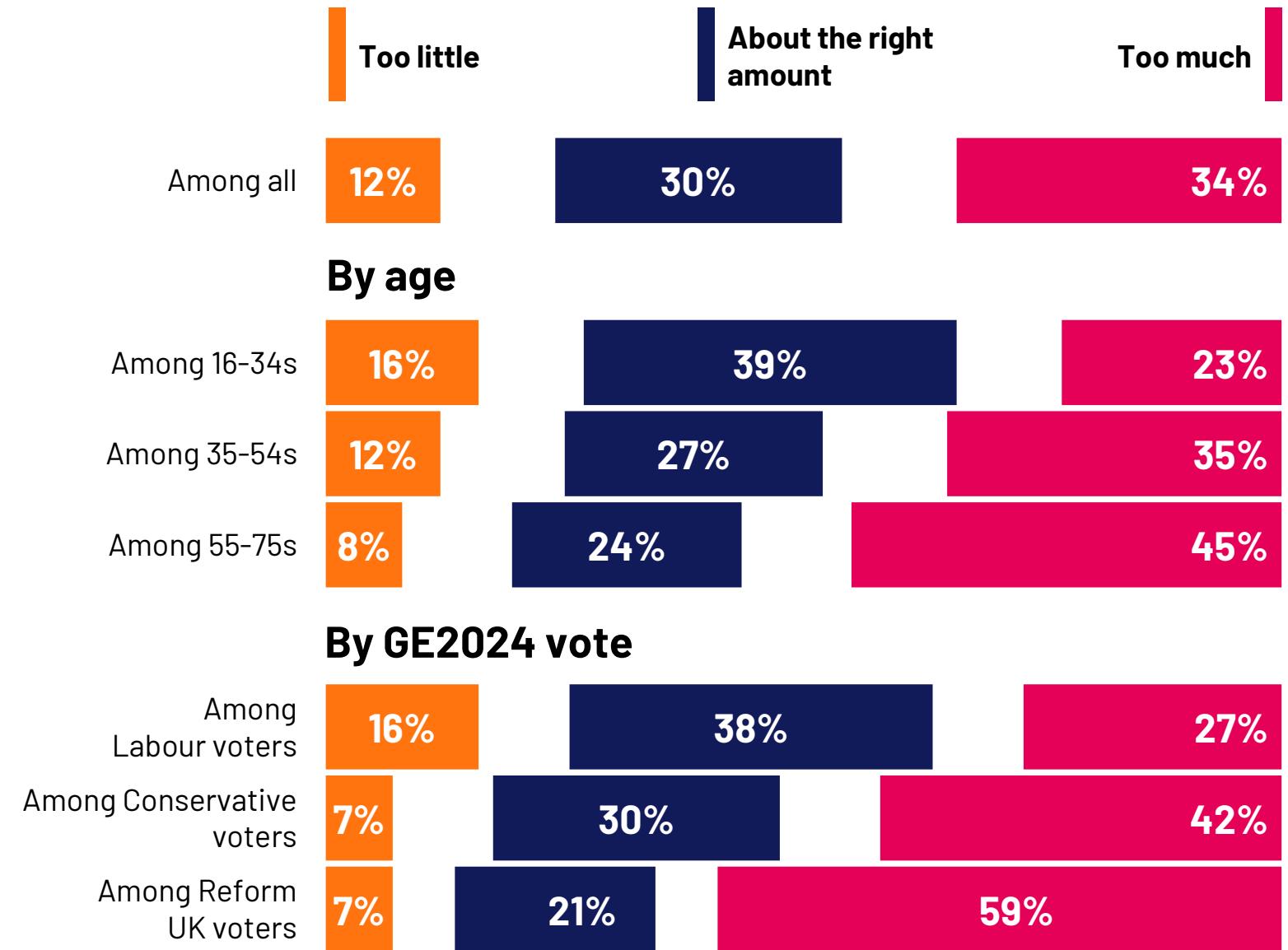
Compared to other people in similar jobs in the private sector, do you think civil servants are paid...?



Base: 1,095 Online British adults aged 16-75, 19-22 September 2025

Most Reform voters think civil servants are paid too much, but younger people and Labour voters are more positive

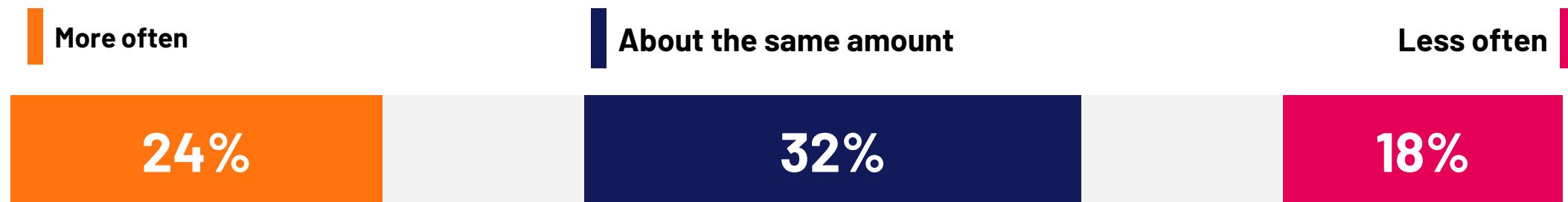
Do you think the civil servants are paid...



Base: 1,095 Online British adults aged 16-75 (356 16-34s, 397 35-54s, 342 55-75s, 314 Labour voters, 137 Conservative voters, 143 Reform UK voters), 19-22 September 2025

There is also little public consensus on whether civil servants work from home too much or about the right amount, compared to similar jobs in the private sector

Compared to people in similar jobs in the private sector, do you think civil servants *currently* work from home...?



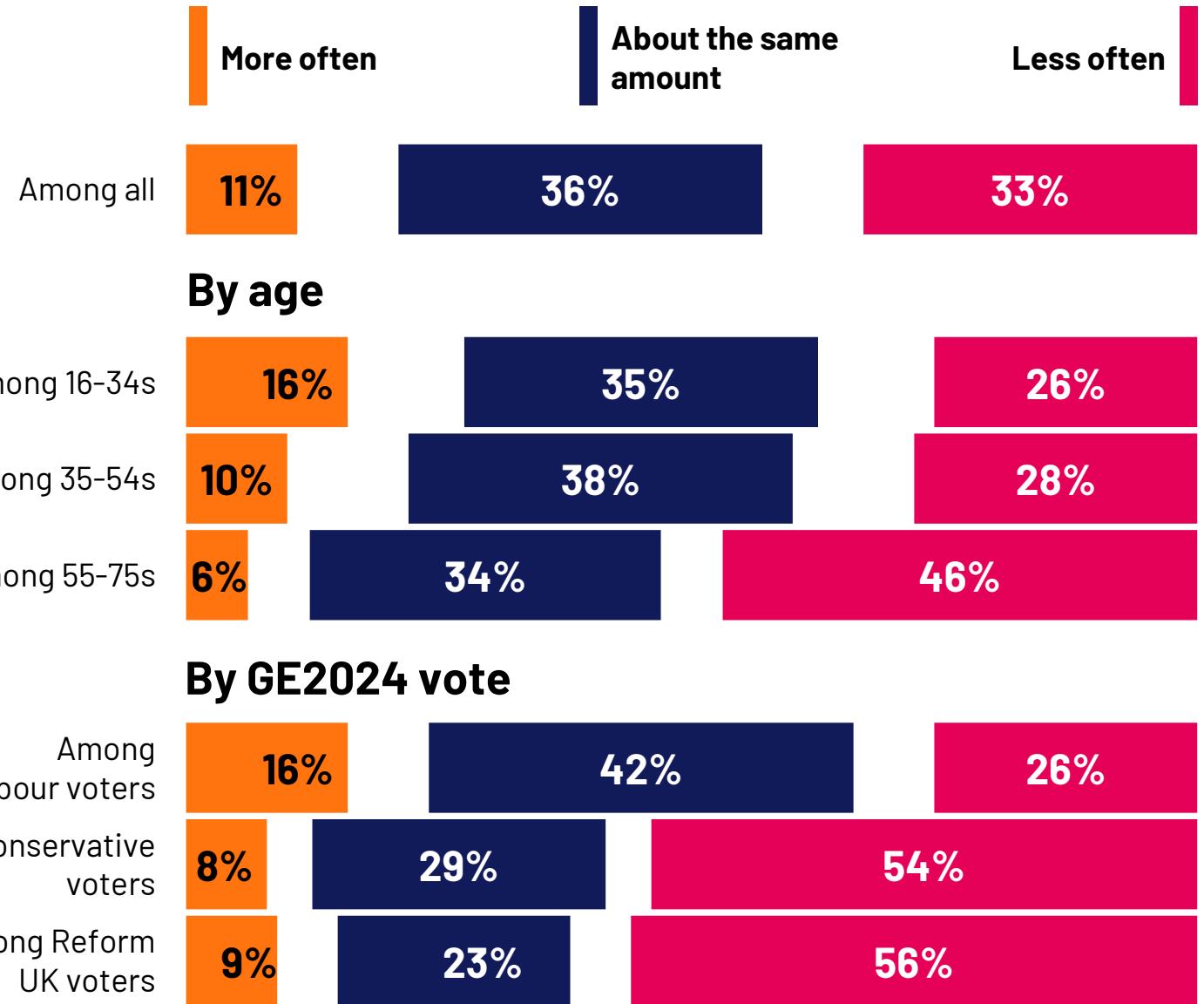
Compared to people in similar jobs in the private sector, do you think civil servants *should* work from home...?



Base: 1,095 Online British adults aged 16-75, 19-22 September 2025

Conservative and Reform voters want civil servants to work from home less often than the private sector

Compared to people in similar jobs in the private sector, do you think civil servants should work from home...?



Base: 1,095 Online British adults aged 16-75 (356 16-34s, 397 35-54s, 342 55-75s, 314 Labour voters, 137 Conservative voters, 143 Reform UK voters), 19-22 September 2025

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