



Table 2

Q1A - How many flights, if any, did you take for business purposes in the past 2 years? By this, we mean trips that you've taken that have been paid for or reimbursed by your employer or a client.

Base: All employees and non-sole trader self-employed aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	2670	733	480	419	341	405	267	666	564	85	362	291	866	1378	142	531	399	526	1182	1246
WEIGHTED BASE	3134	833	551	472	390	458	308	757	648	100*	298	325	1038	1611	164	596	457	598	1386	1474
	100%	27%	18%	15%	12%	15%	10%	24%	21%	3%*	9%	10%	33%	51%	5%	19%	15%	19%	44%	47%
0	1947	51	46	32	30	30	13	70	42	8	17	184	436	1223	15	44	24	56	821	933
	62%	6%	8%	7%	8%	6%	4%	9%	7%	8%	6%	57%	42%	76%	9%	7%	5%	9%	59%	63%
1-4	679	523	342	309	246	288	207	466	414	63	183	84	351	224	106	388	291	378	329	318
	22%	63%	62%	66%	63%	63%	67%	61%	64%	63%	61%	26%	34%	14%	65%	65%	64%	63%	24%	22%
5-10	217	179	113	95	75	102	56	161	127	21	72	18	137	59	32	117	96	119	107	103
	7%	21%	21%	20%	19%	22%	18%	21%	20%	21%	24%	6%	13%	4%	19%	20%	21%	20%	8%	7%
>10	78	68	39	33	31	35	29	49	56	6	21	14	43	19	8	38	36	40	22	49
	2%	8%	7%	7%	8%	8%	9%	7%	9%	6%	7%	4%	4%	1%	5%	6%	8%	7%	2%	3%
Mean	1.55	4.84	4.69	4.39	4.56	4.68	5.34	4.25	4.95	4.82	4.74	2.47	2.61	0.74	4.92	4.37	5.1	4.17	1.44	1.76
Mean (excluding 0)	5.01	5.24	5.23	4.74	5.06	5.05	5.64	4.76	5.37	5.36	5.11	6.9	5.11	3.97	5.52	4.78	5.5	4.64	4.34	5.53
Don't know	215	12	11	3	8	4	3	12	9	2	5	25	71	87	2	8	9	6	106	72
	7%	1%	2%	1%	2%	1%	1%	2%	1%	2%	2%	8%	7%	5%	1%	1%	2%	1%	8%	5%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 3
Q1A - How many flights, if any, did you take for business purposes in the past 2 years? By this, we mean trips that you've taken that have been paid for or reimbursed by your employer or a client.

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
0	85	57	28	10	19	18	21	17	21	29	24	33	52	52	24	9	49	36	-
	8%	8%	8%	5%	5%	7%	16%	18%	5%	7%	16%	5%	13%	7%	9%	14%	9%	7%	-
							cde	cde			hi		k						
1-4	679	452	221	122	265	164	75	53	279	287	93	431	247	463	179	37	326	353	-
	63%	63%	63%	64%	64%	66%	59%	55%	64%	65%	60%	64%	62%	61%	72%	55%	61%	66%	-
															mo				-
5-10	217	146	70	40	91	48	20	18	100	86	22	148	69	171	33	12	116	101	-
	20%	20%	20%	21%	22%	19%	15%	19%	23%	19%	14%	22%	17%	23%	13%	18%	22%	19%	-
									j					n					
>10	78	51	26	12	31	18	11	5	26	38	12	56	22	60	11	7	40	38	78
	7%	7%	8%	6%	8%	7%	9%	6%	6%	9%	8%	8%	6%	8%	4%	10%	7%	7%	100%
Mean	4.54	4.62	4.35	4.29	4.65	4.28	5.91	3.41	4.37	4.7	4.96	4.85	4.01	4.86	3.3	5.5	4.22	4.86	23.61
									n					n		n			
Mean (excluding 0)	5.01	5.12	4.79	4.71	4.93	4.64	7.14	4.27	4.71	5.05	6.01	5.17	4.71	5.29	3.71	6.65	4.71	5.3	23.61
							e							n		n			
Don't know	16	12	4	7	4	1	1	2	11	1	3	9	7	10	4	2	7	9	-
	1%	2%	1%	4%	1%	*	1%	2%	3%	*	2%	1%	2%	1%	1%	3%	1%	2%	-
				de					i										

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 4

Q1A - How many flights, if any, did you take for business purposes in the past 2 years? By this, we mean trips that you've taken that have been paid for or reimbursed by your employer or a client.

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
0	85	51	46	32	30	30	13	70	42	8	17	8	31	45	15	44	24	56	41	39
	8%	6%	8%	7%	8%	6%	4%	9%	7%	8%	6%	6%	5%	13%	9%	7%	5%	9%	8%	7%
1-4	679	523	342	309	246	288	207	466	414	63	183	84	351	224	106	388	291	378	329	318
	63%	63%	62%	66%	63%	63%	67%	61%	64%	63%	61%	67%	62%	64%	65%	65%	64%	63%	65%	62%
5-10	217	179	113	95	75	102	56	161	127	21	72	18	137	59	32	117	96	119	107	103
	20%	21%	21%	20%	19%	22%	18%	21%	20%	21%	24%	15%	24%	17%	19%	20%	21%	20%	21%	20%
>10	78	68	39	33	31	35	29	49	56	6	21	14	43	19	8	38	36	40	22	49
	7%	8%	7%	7%	8%	8%	9%	7%	9%	6%	7%	11%	8%	5%	5%	6%	8%	7%	4%	9%
Mean	4.54	4.84	4.69	4.39	4.56	4.68	5.34	4.25	4.95	4.82	4.74	6.36	4.76	3.41	4.92	4.37	5.1	4.17	3.92	5.04
Mean (excluding 0)	5.01	5.24	5.23	4.74	5.06	5.05	5.64	4.76	5.37	5.36	5.11	6.9	5.11	3.97	5.52	4.78	5.5	4.64	4.34	5.53
Don't know	16	12	11	3	8	4	3	12	9	2	5	2	8	5	2	8	9	6	8	7
	1%	1%	2%	1%	2%	1%	1%	2%	1%	2%	2%	2%	1%	2%	1%	1%	2%	1%	2%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 5
Q18 - And how many flights, if any, do you expect to take for business purposes in the next 12 months? By this, we mean trips that will be paid for or reimbursed by your employer or a client.

Base: All employees and non-sole trader self-employed aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	2670	1390	1262	336	676	605	548	505	719	1013	673	1224	1446	1682	738	350	1411	1259	58
WEIGHTED BASE	3134	1630	1484	391	789	706	650	599	838	1181	805	1430	1704	1973	869	292	1875	1259	78*
	100%	52%	47%	12%	25%	23%	21%	19%	27%	38%	26%	46%	54%	63%	28%	9%	60%	40%	2%*
0	1900	835	1056	163	331	423	497	486	331	680	627	696	1204	1125	554	221	1257	643	2
	61%	51%	71%	42%	42%	60%	76%	81%	39%	58%	78%	49%	71%	57%	64%	76%	67%	51%	3%
			a			cd	cde	cde		h	hi		k		m	mn	q		
1-4	770	532	234	132	301	184	86	68	317	317	103	496	275	545	183	43	377	393	10
	25%	33%	16%	34%	38%	26%	13%	11%	38%	27%	13%	35%	16%	28%	21%	15%	20%	31%	12%
		b		efg	efg	fg			ij	j		l		no	o			p	
5-10	161	99	61	39	58	32	19	13	73	64	21	105	56	118	32	11	80	81	38
	5%	6%	4%	10%	7%	5%	3%	2%	9%	5%	3%	7%	3%	6%	4%	4%	4%	6%	48%
		b		efg	efg	g			ij	j		l		n				p	
>10	32	20	10	7	12	5	5	2	14	11	7	21	10	26	3	2	15	17	27
	1%	1%	1%	2%	1%	1%	1%	*	2%	1%	1%	1%	1%	1%	*	1%	1%	1%	35%
				g					i			l		n					
Mean	1.12	1.46	0.74	1.81	1.77	0.98	0.69	0.42	1.82	1.16	0.63	1.62	0.69	1.3	0.76	0.94	0.85	1.51	13.62
		b		efg	efg	g			ij	j		l		n				p	
Mean (excluding 0)	3.63	3.66	3.58	3.96	3.78	3.12	4.08	3.06	3.78	3.5	3.9	3.73	3.46	3.72	3.02	4.9	3.38	3.87	14.29
Don't know	271	144	123	50	87	62	43	30	104	109	47	112	159	160	96	15	146	125	1
	9%	9%	8%	13%	11%	9%	7%	5%	12%	9%	6%	8%	9%	8%	11%	5%	8%	10%	2%
				fg	fg	g			ij	j				mo					

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 6

Q18 - And how many flights, if any, do you expect to take for business purposes in the next 12 months? By this, we mean trips that will be paid for or reimbursed by your employer or a client.

Base: All employees and non-sole trader self-employed aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	2670	733	480	419	341	405	267	666	564	85	362	291	866	1378	142	531	399	526	1182	1246
WEIGHTED BASE	3134	833	551	472	390	458	308	757	648	100*	298	325	1038	1611	164	596	457	598	1386	1474
	100%	27%	18%	15%	12%	15%	10%	24%	21%	3%*	9%	10%	33%	51%	5%	19%	15%	19%	44%	47%
0	1900	39	27	25	17	28	15	41	24	12	12	181	413	1201	9	30	19	39	802	915
	61%	5%	5%	5%	4%	6%	5%	5%	4%	12%	4%	56%	40%	75%	5%	5%	4%	6%	58%	62%
1-4	770	587	392	351	284	320	230	537	467	66	211	86	409	266	118	442	333	422	381	357
	25%	71%	71%	74%	73%	70%	75%	71%	72%	71%	26%	26%	39%	17%	72%	74%	73%	71%	28%	24%
5-10	161	140	89	62	60	77	42	118	111	11	54	20	103	35	24	87	75	84	65	87
	5%	17%	16%	13%	15%	17%	14%	16%	17%	11%	18%	6%	10%	2%	14%	15%	16%	14%	5%	6%
>10	32	26	17	15	12	13	14	18	22	5	8	6	18	6	5	15	18	12	10	19
	1%	3%	3%	3%	3%	3%	4%	2%	3%	5%	3%	2%	2%	*	3%	3%	4%	2%	1%	1%
Mean	1.12	3.42	3.37	3.21	3.2	3.31	4.12	2.92	3.66	2.8	3.42	1.83	1.93	0.52	4.06	3.13	3.83	2.82	1.04	1.25
Mean (excluding 0)	3.63	3.78	3.74	3.54	3.5	3.69	4.45	3.29	3.96	3.43	3.71	5.31	3.78	2.7	4.53	3.42	4.11	3.25	3.16	3.97
Don't know	271	41	27	19	16	19	8	44	25	7	12	32	95	103	8	22	12	42	128	96
	9%	5%	5%	4%	4%	4%	2%	6%	4%	7%	4%	10%	9%	6%	5%	4%	3%	7%	9%	7%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 7
Q18 - And how many flights, if any, do you expect to take for business purposes in the next 12 months? By this, we mean trips that will be paid for or reimbursed by your employer or a client.

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
0	58	31	27	7	18	18	11	4	16	28	13	30	28	33	20	5	40	18	2
	5%	4%	8%	3%	4%	7%	9%	5%	4%	6%	9%	4%	7%	4%	8%	8%	7%	3%	3%
			a								h				m		q		
1-4	770	532	234	132	301	184	86	68	317	317	103	496	275	545	183	43	377	393	10
	72%	74%	67%	69%	73%	74%	67%	71%	72%	72%	68%	73%	69%	72%	73%	64%	70%	73%	12%
			b																
5-10	161	99	61	39	58	32	19	13	73	64	21	105	56	118	32	11	80	81	38
	15%	14%	17%	20%	14%	13%	15%	13%	17%	15%	13%	15%	14%	16%	13%	16%	15%	15%	48%
			e																
>10	32	20	10	7	12	5	5	2	14	11	7	21	10	26	3	2	15	17	27
	3%	3%	3%	4%	3%	2%	4%	2%	3%	2%	4%	3%	3%	3%	1%	3%	3%	3%	35%
Mean	3.26	3.32	3.13	3.68	3.41	2.78	3.51	2.66	3.48	3.12	3.34	3.43	2.96	3.39	2.63	4.08	2.97	3.54	13.62
Mean (excluding 0)	3.63	3.66	3.58	3.96	3.78	3.12	4.08	3.06	3.78	3.5	3.9	3.73	3.46	3.72	3.02	4.9	3.38	3.87	14.29
Don't know	53	35	17	7	22	10	7	8	18	21	9	24	29	35	12	6	25	28	1
	5%	5%	5%	3%	5%	4%	5%	8%	4%	5%	6%	4%	7%	5%	5%	9%	5%	5%	2%
													k						

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 8
Q18 - And how many flights, if any, do you expect to take for business purposes in the next 12 months? By this, we mean trips that will be paid for or reimbursed by your employer or a client.

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
0	58	39	27	25	17	28	15	41	24	12	12	7	23	24	9	30	19	39	26	29
	5%	5%	5%	5%	4%	6%	5%	5%	4%	12%	4%	6%	4%	7%	5%	5%	4%	6%	5%	6%
1-4	770	587	392	351	284	320	230	537	467	66	211	86	409	266	118	442	333	422	381	357
	72%	71%	71%	74%	73%	70%	75%	71%	72%	66%	71%	68%	72%	76%	72%	74%	73%	71%	75%	69%
5-10	161	140	89	62	60	77	42	118	111	11	54	20	103	35	24	87	75	84	65	87
	15%	17%	16%	13%	15%	17%	14%	16%	17%	11%	18%	16%	18%	10%	14%	15%	16%	14%	13%	17%
>10	32	26	17	15	12	13	14	18	22	5	8	6	18	6	5	15	18	12	10	19
	3%	3%	3%	3%	3%	3%	4%	2%	3%	5%	3%	5%	3%	2%	3%	3%	4%	2%	2%	4%
Mean	3.26	3.42	3.37	3.21	3.2	3.31	4.12	2.92	3.66	2.8	3.42	4.71	3.51	2.36	4.06	3.13	3.83	2.82	2.84	3.57
							h		h		n	n	n			r				
Mean (excluding 0)	3.63	3.78	3.74	3.54	3.5	3.69	4.45	3.29	3.96	3.43	3.71	5.31	3.78	2.7	4.53	3.42	4.11	3.25	3.16	3.97
							h		h		n	n	n							
Don't know	53	41	27	19	16	19	8	44	25	7	12	7	18	21	8	22	12	42	26	23
	5%	5%	5%	4%	4%	4%	2%	6%	4%	7%	4%	6%	3%	6%	5%	4%	3%	7%	5%	4%
								g									q			

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 9
Q2 - Thinking about when you have travelled or will travel for work, how are your travel arrangements usually organised?

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
I book all my business travel through a single, company-approved platform or travel agency	298	209	87	61	127	65	25	19	143	120	28	204	94	212	68	18	144	154	21
	28%	29%	25%	32%	31%	26%	20%	20%	33%	27%	18%	30%	24%	28%	27%	26%	27%	29%	27%
I choose and book business travel myself and submit expenses for reimbursement	394	285	108	73	156	90	37	39	159	166	50	267	128	300	73	22	187	207	40
	37%	40%	31%	38%	38%	36%	29%	41%	36%	38%	33%	39%	32%	40%	29%	32%	35%	39%	51%
Someone else books my business travel for me	184	114	68	33	60	45	32	14	74	70	37	113	71	126	45	13	92	92	12
	17%	16%	20%	17%	15%	18%	25%	15%	17%	16%	24%	17%	18%	17%	18%	19%	17%	17%	15%
I must have my travel itinerary approved by my employer before travelling for work	251	177	70	42	102	66	28	14	98	120	26	159	93	173	59	19	110	141	21
	23%	25%	20%	22%	25%	26%	22%	15%	22%	27%	17%	23%	23%	23%	24%	28%	21%	26%	27%
I use the same platform for both booking travel and managing expenses	207	143	63	39	86	62	9	12	96	94	15	154	53	150	49	8	90	117	15
	19%	20%	18%	20%	21%	25%	7%	12%	22%	21%	10%	23%	13%	20%	20%	12%	17%	22%	19%
I must use my corporate card for travel-related expenses	245	166	76	37	97	69	26	16	105	104	31	163	81	169	63	12	108	137	28
	23%	23%	22%	19%	24%	28%	20%	17%	24%	24%	20%	24%	20%	22%	25%	18%	20%	26%	36%
I typically use my personal credit or debit card for work expenses, and am reimbursed by the company after filing an expense claim	297	217	79	58	115	66	30	27	125	119	38	186	110	218	65	14	141	156	20
	28%	30%	23%	30%	28%	27%	24%	29%	28%	27%	25%	28%	28%	29%	26%	21%	26%	29%	26%
My company has a travel policy that I must adhere to	301	195	103	46	108	80	41	27	110	136	44	191	109	223	55	23	149	152	31
	28%	27%	30%	24%	26%	32%	32%	28%	25%	31%	29%	28%	28%	30%	22%	33%	28%	28%	39%
I don't know	11	6	5	-	5	1	5	-	2	4	5	6	5	7	3	1	7	4	1
	1%	1%	1%	-	1%	*	4%	-	1%	1%	3%	1%	1%	1%	1%	1%	1%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 10
Q2 - Thinking about when you have travelled or will travel for work, how are your travel arrangements usually organised?

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
I book all my business travel through a single, company-approved platform or travel agency	298	246	160	130	130	113	84	213	185	17	298	39	154	97	51	155	149	146	132	156
	28%	30%	29%	28%	33%	25%	27%	28%	29%	17%	100%	31%	27%	28%	31%	26%	33%	24%	26%	30%
I choose and book business travel myself and submit expenses for reimbursement	394	311	181	197	141	178	113	278	248	35	84	50	224	117	57	233	165	218	174	201
	37%	37%	33%	42%	36%	39%	37%	37%	38%	35%	28%	40%	39%	33%	35%	39%	36%	36%	34%	39%
Someone else books my business travel for me	184	127	100	71	62	74	56	125	119	14	31	22	91	61	31	99	69	113	86	88
	17%	15%	18%	15%	16%	16%	18%	17%	18%	14%	10%	18%	16%	17%	19%	17%	15%	19%	17%	17%
I must have my travel itinerary approved by my employer before travelling for work	251	206	138	105	105	93	76	174	161	18	82	29	142	74	37	130	111	138	123	123
	23%	25%	25%	22%	27%	20%	25%	23%	25%	18%	27%	23%	25%	21%	23%	22%	24%	23%	24%	24%
I use the same platform for both booking travel and managing expenses	207	179	101	100	90	73	72	133	129	17	75	28	112	61	43	107	111	95	93	107
	19%	21%	18%	21%	23%	16%	23%	18%	20%	17%	25%	22%	20%	17%	26%	18%	24%	16%	18%	21%
I must use my corporate card for travel-related expenses	245	189	138	96	97	98	83	160	157	19	71	40	133	68	35	144	112	131	107	129
	23%	23%	25%	20%	25%	21%	27%	21%	24%	19%	24%	32%	23%	19%	22%	24%	25%	22%	21%	25%
I typically use my personal credit or debit card for work expenses, and am reimbursed by the company after filing an expense claim	297	242	136	155	118	124	102	192	186	31	80	33	177	82	57	159	134	157	134	150
	28%	29%	25%	33%	30%	27%	33%	25%	29%	31%	27%	26%	31%	23%	34%	27%	29%	26%	26%	29%
My company has a travel policy that I must adhere to	301	246	160	131	121	123	93	207	199	22	98	38	170	83	43	151	130	167	126	167
	28%	30%	29%	28%	31%	27%	30%	27%	31%	22%	33%	30%	30%	24%	26%	25%	28%	28%	25%	32%
I don't know	11	5	3	3	2	4	2	7	4	3	-	1	2	7	1	3	5	6	6	5
	1%	1%	1%	1%	1%	1%	1%	1%	1%	3%	-	1%	*	2%	1%	1%	1%	1%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 11
Q3 - Currently, how many days per week if any, do you spend working from home, for most or all of the day?

Base: All employees and non-sole trader self-employed aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED / LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	2670	1390	1262	336	676	605	548	505	719	1013	673	1224	1446	1682	738	350	1411	1259	58
WEIGHTED BASE	3134	1630	1484	391	789	706	650	599	838	1181	805	1430	1704	1973	869	292	1875	1259	78*
	100%	52%	47%	12%	25%	23%	21%	19%	27%	38%	26%	46%	54%	63%	28%	9%	60%	40%	2%*
I usually work from home 5 days or more a week	325	162	161	32	79	70	80	64	75	123	94	123	202	200	91	34	137	188	14
	10%	10%	11%	8%	10%	10%	12%	11%	9%	10%	12%	9%	12%	10%	11%	12%	7%	15%	18%
I usually work from home 4 days a week	186	97	88	38	52	50	27	18	69	79	29	97	88	114	60	12	124	62	5
	6%	6%	6%	10%	7%	7%	4%	3%	8%	7%	4%	7%	5%	6%	7%	4%	7%	5%	7%
I usually work from home 3 days a week	287	156	127	51	86	67	51	33	91	128	52	154	133	200	65	23	199	88	13
	9%	10%	9%	13%	11%	9%	8%	5%	11%	11%	6%	11%	8%	10%	7%	8%	11%	7%	17%
I usually work from home 2 days a week	353	176	171	57	104	88	59	45	116	144	71	208	146	235	97	21	243	110	19
	11%	11%	12%	15%	13%	12%	9%	7%	14%	12%	9%	15%	9%	12%	11%	7%	13%	9%	25%
I usually work from home 1 day a week	212	110	102	27	60	48	38	39	66	77	55	126	85	162	33	17	128	84	5
	7%	7%	7%	7%	8%	7%	6%	7%	8%	7%	7%	9%	5%	8%	4%	6%	7%	7%	6%
I usually work away from my home, at an office or employer's location	1611	857	746	167	363	343	367	372	376	568	465	664	947	976	469	166	942	669	19
	51%	53%	50%	43%	46%	49%	56%	62%	45%	48%	58%	46%	56%	49%	54%	57%	50%	53%	24%
NET: Remote worker	325	162	161	32	79	70	80	64	75	123	94	123	202	200	91	34	137	188	14
	10%	10%	11%	8%	10%	10%	12%	11%	9%	10%	12%	9%	12%	10%	11%	12%	7%	15%	18%
NET: Hybrid worker	1038	540	489	173	302	253	175	135	342	427	207	586	452	710	255	73	694	344	43
	33%	33%	33%	44%	38%	36%	27%	22%	41%	36%	26%	41%	27%	36%	29%	25%	37%	27%	55%
NET: in-Office worker	1611	857	746	167	363	343	367	372	376	568	465	664	947	976	469	166	942	669	19
	51%	53%	50%	43%	46%	49%	56%	62%	45%	48%	58%	46%	56%	49%	54%	57%	50%	53%	24%
Don't know / It depends	160	71	87	19	44	40	28	29	46	62	39	57	103	87	53	20	102	58	2
	5%	4%	6%	5%	6%	6%	4%	5%	5%	5%	5%	4%	6%	4%	6%	7%	5%	5%	3%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 12
Q3 - Currently, how many days per week if any, do you spend working from home, for most or all of the day?

Base: All employees and non-sole trader self-employed aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	2670	733	480	419	341	405	267	666	564	85	262	291	866	1378	142	531	399	526	1182	1246
WEIGHTED BASE	3134	833	551	472	390	458	308	757	648	100*	298	325	1038	1611	164	596	457	598	1386	1474
	100%	27%	18%	15%	12%	15%	10%	24%	21%	3%*	9%	10%	33%	51%	5%	19%	15%	19%	44%	47%
I usually work from home 5 days or more a week	325	105	66	54	50	47	46	81	87	15	39	325	-	-	32	58	63	62	135	153
	10%	13%	12%	11%	13%	10%	15%	11%	13%	15%	13%	100% mn	-	-	19% p	10%	14%	10%	10%	10%
I usually work from home 4 days a week	186	68	46	42	47	24	37	56	63	14	33	-	186	-	34	34	56	37	72	102
	6%	8%	8%	9%	12%	5%	12%	7%	10%	14%	11%	-	18%	-	20%	6%	12%	6%	5%	7%
I usually work from home 3 days a week	287	128	88	70	72	57	65	99	106	21	44	-	287	-	32	84	77	84	125	152
	9%	15%	16%	15%	18%	12%	21%	13%	16%	21%	15%	-	28%	-	19%	14%	17%	14%	9%	10%
I usually work from home 2 days a week	353	167	115	82	65	93	50	153	141	20	55	-	353	-	12	124	77	121	145	187
	11%	20%	21%	17%	17%	20%	16%	20%	22%	20%	18%	-	34% ln	-	7%	21% o	17%	20%	10%	13%
I usually work from home 1 day a week	212	92	66	40	39	49	31	76	68	9	23	-	212	-	13	62	52	52	98	101
	7%	11%	12%	8%	10%	11%	10%	10%	10%	9%	8%	-	20% ln	-	8%	10%	11%	9%	7%	7%
I usually work away from my home, at an office or employer's location	1611	258	155	176	111	174	73	275	169	16	97	-	-	1611	38	222	126	223	739	734
	51%	31%	28%	37% c	28%	38% e	24%	36% g	26% j	16%	33%	-	-	100% lm	23%	37% o	27%	37% q	53%	50%
NET: Remote worker	325	105	66	54	50	47	46	81	87	15	39	325	-	-	32	58	63	62	135	153
	10%	13%	12%	11%	13%	10%	15%	11%	13%	15%	13%	100% mn	-	-	19% p	10%	14%	10%	10%	10%
NET: Hybrid worker	1038	454	315	233	222	222	182	385	379	64	154	-	1038	-	90	303	262	294	439	543
	33%	54%	57% d	49% d	57% f	49% f	59% h	51% h	58% h	64% h	52%	-	100% ln	-	55% p	51% p	57% r	49% r	32% s	37% s
NET: in-Office worker	1611	258	155	176	111	174	73	275	169	16	97	-	-	1611	38	222	126	223	739	734
	51%	31%	28%	37% c	28%	38% e	24%	36% g	26% j	16%	33%	-	-	100% lm	23%	37% o	27%	37% q	53%	50%
Don't know / It depends	160	16	15	9	8	14	7	17	13	5	7	-	-	-	5	12	6	19	73	45
	5%	2%	3%	2%	2%	3%	2%	2%	2%	5%	2%	-	-	-	3%	2%	1%	3%	5%	3%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base



Table 13
Q3 - Currently, how many days per week if any, do you spend working from home, for most or all of the day?

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
I usually work from home 5 days or more a week	126	80	45	14	48	30	25	9	44	55	26	63	63	77	38	11	49	77	14
	12%	11%	13%	7%	12%	12%	19%	10%	10%	12%	17%	9%	16%	10%	15%	16%	9%	14%	18%
I usually work from home 4 days a week	93	65	28	29	28	23	9	4	50	31	10	69	24	67	23	3	52	41	5
	9%	9%	8%	15%	7%	9%	7%	4%	11%	7%	7%	10%	6%	9%	9%	5%	10%	8%	7%
I usually work from home 3 days a week	164	111	51	46	55	35	18	11	70	70	18	98	66	115	37	13	102	62	13
	15%	16%	15%	24%	13%	14%	14%	12%	16%	16%	12%	15%	17%	15%	15%	19%	19%	12%	17%
I usually work from home 2 days a week	205	135	68	45	75	52	12	21	92	83	18	137	68	147	47	11	129	76	19
	19%	19%	19%	24%	18%	21%	9%	22%	21%	19%	12%	20%	17%	19%	19%	17%	24%	14%	25%
I usually work from home 1 day a week	108	71	37	19	43	21	13	13	47	39	20	72	36	88	16	4	56	52	5
	10%	10%	11%	10%	11%	8%	10%	13%	11%	9%	13%	11%	9%	12%	7%	6%	10%	10%	6%
I usually work away from my home, at an office or employer's location	352	246	104	37	152	80	48	36	126	153	55	221	131	243	85	24	134	218	19
	33%	34%	30%	19%	37%	32%	38%	37%	29%	35%	36%	33%	33%	32%	34%	36%	25%	41%	24%
NET: Remote worker	126	80	45	14	48	30	25	9	44	55	26	63	63	77	38	11	49	77	14
	12%	11%	13%	7%	12%	12%	19%	10%	10%	12%	17%	9%	16%	10%	15%	16%	9%	14%	18%
NET: Hybrid worker	570	382	184	139	201	131	51	48	259	223	67	377	193	416	122	31	339	231	43
	53%	53%	53%	72%	49%	53%	40%	50%	59%	51%	44%	56%	48%	55%	49%	46%	63%	43%	55%
NET: in-Office worker	352	246	104	37	152	80	48	36	126	153	55	221	131	243	85	24	134	218	19
	33%	34%	30%	19%	37%	32%	38%	37%	29%	35%	36%	33%	33%	32%	34%	36%	25%	41%	24%
Don't know / It depends	26	10	16	2	9	8	4	2	9	10	5	15	11	20	5	1	15	11	2
	2%	1%	5%	1%	2%	3%	3%	2%	2%	2%	3%	2%	3%	3%	2%	2%	3%	2%	3%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 14
Q3 - Currently, how many days per week if any, do you spend working from home, for most or all of the day?

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
I usually work from home 5 days or more a week	126	105	66	54	50	47	46	81	87	15	39	126	-	-	32	58	63	62	57	60
	12%	13%	12%	11%	13%	10%	15%	11%	13%	15%	13%	100%	-	-	19%	10%	14%	10%	11%	12%
I usually work from home 4 days a week	93	68	46	42	47	24	37	56	63	14	33	-	93	-	34	34	56	37	45	44
	9%	8%	8%	9%	12%	5%	12%	7%	10%	14%	11%	-	16%	-	20%	6%	12%	6%	9%	9%
I usually work from home 3 days a week	164	128	88	70	72	57	65	99	106	21	44	-	164	-	32	84	77	84	79	81
	15%	15%	16%	15%	18%	12%	21%	13%	16%	21%	15%	-	29%	-	19%	14%	17%	14%	16%	16%
I usually work from home 2 days a week	205	167	115	82	65	93	50	153	141	20	55	-	205	-	12	124	77	121	100	95
	19%	20%	21%	17%	17%	20%	16%	20%	22%	20%	18%	-	36%	-	7%	21%	17%	20%	20%	19%
I usually work from home 1 day a week	108	92	66	40	39	49	31	76	68	9	23	-	108	-	13	62	52	52	53	53
	10%	11%	12%	8%	10%	11%	10%	10%	10%	9%	8%	-	19%	-	8%	10%	11%	9%	10%	10%
I usually work away from my home, at an office or employer's location	352	258	155	176	111	174	73	275	169	16	97	-	-	352	38	222	126	223	158	175
	33%	31%	28%	37%	28%	38%	24%	36%	26%	16%	33%	-	-	100%	23%	37%	27%	37%	31%	34%
NET: Remote worker	126	105	66	54	50	47	46	81	87	15	39	126	-	-	32	58	63	62	57	60
	12%	13%	12%	11%	13%	10%	15%	11%	13%	15%	13%	100%	-	-	19%	10%	14%	10%	11%	12%
NET: Hybrid worker	570	454	315	233	222	222	182	385	379	64	154	-	570	-	90	303	262	294	276	273
	53%	54%	57%	49%	57%	49%	59%	51%	58%	64%	52%	-	100%	-	55%	51%	57%	49%	54%	53%
NET: in-Office worker	352	258	155	176	111	174	73	275	169	16	97	-	-	352	38	222	126	223	158	175
	33%	31%	28%	37%	28%	38%	24%	36%	26%	16%	33%	-	-	100%	23%	37%	27%	37%	31%	34%
Don't know / It depends	26	16	15	9	8	14	7	17	13	5	7	-	-	-	5	12	6	19	17	7
	2%	2%	3%	2%	2%	3%	2%	2%	2%	5%	2%	-	-	-	3%	2%	1%	3%	3%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 15
Q4 - Thinking about the last trip you took for work, which of the following options best describes the reason you travelled?

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
NET: Internal meetings	521	353	163	102	221	113	61	25	228	224	61	359	162	378	115	28	264	257	43
	49%	49%	47%	53%	54%	45%	48%	26%	52%	51%	40%	53%	41%	50%	46%	41%	49%	48%	56%
				g	g	g	g		j	j		i							
Training, learning and development	388	262	125	61	167	92	44	26	162	170	43	259	129	285	81	22	170	218	34
	36%	37%	36%	32%	41%	37%	34%	27%	37%	39%	28%	38%	32%	38%	32%	33%	32%	41%	43%
				cg					j										p
Conferences and exhibitions	382	268	112	63	145	88	44	43	154	151	53	251	131	282	79	21	170	212	37
	36%	37%	32%	33%	35%	35%	35%	45%	35%	34%	35%	37%	33%	37%	32%	32%	32%	39%	47%
				eg	eg														p
On-site visits and monitoring	244	167	73	51	108	45	28	12	110	101	28	163	81	175	54	14	120	124	26
	23%	23%	21%	27%	26%	18%	22%	12%	25%	23%	18%	24%	20%	23%	22%	21%	22%	23%	34%
				eg	eg														
Leadership meetings and presentations	244	168	73	52	95	60	17	20	105	107	26	170	74	182	51	11	120	124	30
	23%	23%	21%	27%	23%	24%	13%	21%	24%	24%	17%	25%	19%	24%	20%	16%	22%	23%	39%
				f	f	f						i							
Client project work	244	172	69	57	104	36	24	23	125	76	34	166	78	166	62	16	128	116	34
	23%	24%	20%	29%	25%	15%	24%	24%	29%	17%	22%	25%	20%	22%	25%	24%	24%	22%	43%
				e	e				i										
Team meetings held at an off-site location	230	152	77	45	93	52	27	13	99	100	26	165	66	175	44	11	114	116	20
	21%	21%	22%	24%	23%	21%	21%	14%	22%	23%	17%	24%	16%	23%	18%	16%	21%	22%	25%
												i							
Client relationship building	230	162	64	52	90	56	18	14	105	96	20	163	67	173	44	13	117	113	25
	21%	23%	18%	27%	22%	22%	14%	15%	24%	22%	13%	24%	17%	23%	20%	20%	22%	21%	32%
				fg					j	j		i							
Team meetings at a location owned by your company	220	150	69	47	99	48	21	5	102	93	23	166	54	162	49	9	110	110	20
	21%	21%	20%	24%	24%	19%	16%	6%	23%	21%	15%	25%	14%	21%	20%	13%	21%	20%	26%
				g	g	g	g					i							
NET: Client work	485	346	133	107	187	109	43	40	224	190	55	327	158	345	113	27	243	242	46
	45%	48%	38%	56%	46%	44%	34%	42%	51%	43%	36%	48%	40%	46%	45%	40%	45%	45%	59%
		b		defg	f				ij			i							
Sales meetings	177	136	38	36	70	46	13	12	81	78	14	127	51	131	39	7	81	96	13
	16%	19%	11%	19%	17%	19%	10%	12%	18%	18%	9%	19%	13%	17%	16%	10%	15%	18%	16%
		b			f				j	j		i							
NET: Personal development	717	484	230	122	282	169	79	65	293	304	87	466	252	522	155	41	336	381	54
	67%	67%	66%	64%	69%	68%	62%	68%	67%	69%	57%	69%	63%	69%	60%	60%	63%	71%	69%
									j	j									p
Other	46	35	11	6	16	15	7	2	16	22	7	26	20	36	9	1	20	26	3
	4%	5%	3%	3%	4%	6%	5%	2%	4%	5%	5%	4%	5%	5%	4%	1%	4%	5%	4%
Don't know	10	4	6	4	2	2	-	1	5	4	1	6	4	6	3	-	7	3	-
	1%	1%	2%	2%	1%	1%	-	1%	1%	1%	1%	1%	1%	1%	1%	-	1%	1%	-

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 16
Q4 - Thinking about the last trip you took for work, which of the following options best describes the reason you travelled?

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
NET: Internal meetings	521	432	270	230	200	203	188	332	339	49	151	64	281	166	92	274	238	278	240	267
	49%	52%	49%	49%	51%	44%	61%	44%	52%	49%	51%	51%	49%	47%	56%	46%	52%	46%	47%	52%
Training, learning and development	388	316	199	176	144	173	106	281	235	27	125	43	194	143	64	208	167	216	180	191
	36%	38%	36%	37%	37%	38%	34%	37%	36%	27%	42%	34%	34%	41%	39%	35%	37%	36%	36%	37%
Conferences and exhibitions	382	307	195	171	130	188	94	286	239	29	107	41	213	122	49	224	161	216	151	182
	36%	37%	35%	36%	33%	41%	30%	38%	37%	29%	36%	32%	37%	35%	30%	38%	35%	36%	36%	35%
On-site visits and monitoring	244	198	124	108	95	92	92	150	165	19	73	28	138	71	45	123	109	132	113	123
	23%	24%	22%	23%	24%	20%	30%	20%	26%	19%	24%	22%	24%	20%	27%	21%	24%	22%	22%	24%
Leadership meetings and presentations	244	206	119	114	96	102	77	165	165	20	77	33	129	78	39	139	119	119	106	130
	23%	25%	22%	24%	25%	22%	25%	22%	26%	20%	26%	26%	23%	22%	24%	23%	26%	20%	21%	25%
Client project work	244	204	139	99	105	99	93	148	166	20	80	32	139	66	47	126	119	118	123	111
	23%	25%	25%	21%	27%	22%	30%	20%	26%	20%	27%	25%	24%	19%	29%	21%	26%	20%	24%	22%
Team meetings held at an off-site location	230	190	123	97	87	90	90	140	162	19	75	35	122	68	44	113	110	116	101	125
	21%	23%	22%	20%	22%	20%	29%	19%	25%	19%	25%	28%	21%	19%	27%	19%	24%	19%	20%	24%
Client relationship building	230	200	124	100	95	98	70	158	153	18	79	32	133	57	38	126	109	120	106	116
	21%	24%	23%	21%	24%	21%	23%	21%	24%	18%	26%	26%	23%	16%	23%	21%	24%	20%	21%	22%
Team meetings at a location owned by your company	220	184	112	104	88	93	78	142	140	20	68	30	114	73	41	120	110	107	95	117
	21%	22%	20%	22%	22%	20%	25%	19%	22%	20%	23%	24%	20%	21%	25%	20%	24%	18%	19%	23%
NET: Client work	485	400	255	218	197	196	165	316	322	42	154	62	285	126	86	265	229	248	239	226
	45%	48%	46%	46%	50%	43%	54%	42%	50%	42%	52%	49%	50%	36%	53%	44%	50%	41%	47%	44%
Sales meetings	177	148	85	87	76	63	66	109	116	15	60	27	100	46	25	103	92	81	91	80
	16%	18%	15%	18%	19%	14%	21%	14%	18%	15%	20%	22%	18%	13%	15%	17%	20%	14%	18%	15%
NET: Personal development	717	566	363	326	260	324	193	521	444	57	210	83	377	243	103	412	312	392	327	357
	67%	68%	66%	69%	67%	71%	63%	69%	69%	57%	71%	65%	66%	69%	63%	69%	68%	66%	64%	69%
Other	46	32	24	17	19	20	16	30	23	8	14	8	18	16	8	19	16	29	18	25
	4%	4%	4%	4%	5%	4%	5%	4%	3%	8%	5%	6%	3%	5%	5%	3%	4%	5%	3%	5%
Don't know	10	7	1	5	6	2	2	5	5	1	3	1	4	3	-	7	4	6	6	2
	1%	1%	*	1%	2%	*	1%	1%	1%	1%	1%	1%	1%	1%	-	1%	1%	1%	1%	*

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 17
Q5 - Which of the following statements best describes your attitude towards travelling for work?

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED / LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Travelling for work is a chore, that gets in the way of my regular work and home life	164	115	48	44	55	31	21	13	82	52	27	100	64	114	38	12	89	75	8
	15%	16%	14%	23%	13%	12%	17%	14%	19%	12%	17%	15%	16%	15%	15%	17%	17%	14%	11%
Travelling for work is a perk, that makes my work more interesting and rewarding	596	404	189	99	241	140	62	54	240	251	83	376	219	426	142	28	262	334	38
	55%	56%	54%	51%	59%	56%	49%	57%	55%	57%	54%	56%	55%	56%	57%	42%	49%	62%	49%
Agree with both equally	284	177	103	43	103	76	37	25	104	129	36	186	98	196	63	25	170	114	25
	26%	25%	30%	22%	25%	30%	29%	26%	24%	29%	23%	28%	25%	26%	25%	37%	32%	21%	32%
Agree with neither	24	16	7	7	7	2	4	3	12	5	5	11	13	17	5	2	11	13	5
	2%	2%	2%	4%	2%	1%	3%	3%	3%	1%	3%	2%	3%	2%	2%	3%	2%	2%	6%
Don't know	6	5	1	-	4	-	2	-	-	4	2	3	4	4	3	-	5	1	1
	1%	1%	*	-	1%	-	2%	-	-	1%	2%	*	1%	*	1%	-	1%	*	1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 18
Q5 - Which of the following statements best describes your attitude towards travelling for work?

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Travelling for work is a chore, that gets in the way of my regular work and home life	164	126	94	66	99	24	92	72	111	29	51	32	90	38	164	-	104	60	77	83
	15%	15%	17%	14%	25%	5%	30%	9%	17%	29%	17%	25%	16%	11%	100%	-	23%	10%	15%	16%
Travelling for work is a perk, that makes my work more interesting and rewarding	596	475	294	282	173	325	114	477	338	34	155	58	303	222	-	596	236	347	296	271
	55%	57%	53%	60%	44%	71%	37%	63%	52%	34%	52%	46%	53%	63%	-	100%	52%	58%	58%	53%
Agree with both equally	284	213	151	114	110	95	95	187	188	29	86	33	166	79	-	-	103	174	122	145
	26%	26%	27%	24%	28%	21%	31%	25%	29%	29%	29%	26%	29%	22%	-	-	23%	29%	24%	28%
Agree with neither	24	17	12	8	6	10	7	17	9	6	6	2	10	10	-	-	10	14	9	14
	2%	2%	2%	2%	2%	2%	2%	2%	1%	6%	2%	2%	2%	3%	-	-	2%	2%	2%	3%
Don't know	6	2	1	2	1	4	-	5	1	1	-	1	1	4	-	-	3	4	4	2
	1%	*	*	*	*	1%	-	1%	*	1%	-	1%	*	1%	-	-	1%	1%	1%	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 19

Q6 - Thinking about your travel for work over the past year, how much disruption, if any, did you experience to your travel plans? This could be through plane delays or cancellations, strike action, or issues with hotels and other travel such as trains or taxis.

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
A lot of disruption	60	45	15	17	29	10	5	-	39	18	3	42	18	38	19	3	20	40	11
	6%	6%	4%	9%	7%	4%	4%	-	9%	4%	2%	6%	5%	5%	8%	5%	4%	7%	14%
				eg	g				ij									p	
A fair amount of disruption	248	164	81	60	99	58	21	10	117	104	23	173	75	177	54	17	145	103	18
	23%	23%	23%	31%	24%	23%	16%	11%	27%	24%	15%	26%	19%	23%	22%	25%	27%	19%	23%
				fg	g	g			j	j							q		
Not very much disruption	450	284	162	98	142	88	69	54	190	150	86	259	191	305	113	32	241	209	34
	42%	40%	47%	51%	35%	35%	54%	56%	43%	34%	56%	38%	48%	40%	45%	47%	45%	39%	44%
				de	a	de	de	de	i	hi	k								
No disruption at all	308	223	84	16	138	90	32	31	88	165	40	196	112	232	60	16	129	179	15
	29%	31%	24%	8%	34%	36%	25%	33%	20%	37%	26%	29%	28%	31%	24%	23%	24%	33%	19%
				b	c	cf	c	c	hj									p	
NET: A lot/fair amount	308	208	96	77	128	68	25	10	157	122	26	215	93	214	73	20	165	143	29
	29%	29%	28%	40%	31%	27%	20%	11%	36%	28%	17%	32%	23%	28%	29%	30%	31%	27%	37%
				efg	fg	g			ij	j									
NET: Not very much/none at all	757	507	246	113	280	178	101	85	278	315	126	455	302	538	173	47	369	388	49
	71%	71%	71%	59%	68%	71%	79%	89%	64%	71%	82%	67%	76%	71%	69%	70%	69%	72%	63%
				c	c	c	cd	cde	h	hi	hi								
Don't know	9	2	6	2	2	3	1	-	3	5	1	7	2	4	4	-	3	6	-
	1%	*	2%	1%	1%	1%	1%	-	1%	1%	1%	1%	1%	1%	2%	-	*	1%	-
				a															

Proportions/Means: Columns Tested [5% risk level) - a/b - c/d/e/f/g - h/i/j] - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 20

Q6 - Thinking about your travel for work over the past year, how much disruption, if any, did you experience to your travel plans? This could be through plane delays or cancellations, strike action, or issues with hotels and other travel such as trains or taxis.

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
A lot of disruption	60	52	36	24	42	7	60	-	52	8	18	18	23	18	31	15	43	17	28	31
	6%	6%	7%	5%	11%	2%	19%	-	8%	8%	6%	15%	4%	5%	19%	3%	9%	3%	5%	6%
					f		h					mn		p		r				
A fair amount of disruption	248	199	135	110	112	78	248	-	197	49	66	27	159	55	61	100	142	101	112	127
	23%	24%	24%	23%	29%	17%	81%	-	30%	49%	22%	22%	28%	15%	37%	17%	31%	17%	22%	25%
					f		h		i			n		p		r				
Not very much disruption	450	340	238	186	139	205	-	450	399	43	121	57	266	115	50	261	175	263	238	191
	42%	41%	43%	39%	36%	45%	-	59%	62%	43%	41%	45%	47%	33%	30%	44%	38%	44%	47%	37%
					e		g		j			n		o		t				
No disruption at all	308	236	138	150	94	162	-	308	-	-	92	24	119	160	22	216	92	213	126	163
	29%	28%	25%	32%	24%	35%	-	41%	-	-	31%	19%	21%	45%	13%	36%	20%	36%	25%	32%
					e		g					lm		o		q				
NET: A lot/fair amount	308	251	171	134	154	86	308	-	249	57	84	46	182	73	92	114	185	118	139	159
	29%	30%	31%	28%	40%	19%	100%	-	38%	57%	28%	36%	32%	21%	56%	19%	40%	20%	27%	31%
					f		h		i			n		p		r				
NET: Not very much/none at all	757	577	376	337	232	367	-	757	399	43	213	81	385	275	72	477	268	477	364	354
	71%	69%	68%	71%	60%	80%	-	100%	62%	43%	71%	64%	68%	78%	44%	80%	59%	80%	72%	69%
					e		g		j			lm		o		q				
Don't know	9	5	4	1	3	5	-	-	-	-	1	-	3	5	1	4	4	3	4	2
	1%	1%	1%	*	1%	1%	-	-	-	-	*	-	1%	1%	1%	1%	1%	1%	1%	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 21
Q7 - And to what extent, if at all, did you feel supported by your company in dealing with the impacts of this disruption?

Base: All travellers who experienced disruption to their plans over the past year

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	657	425	236	147	234	137	83	56	297	240	97	414	243	457	156	44	305	352	55
WEIGHTED BASE	757	492	258	174	270	155	94*	64*	347	272	112*	474	284	520	186	52*	405	352	63*
	100%	65%	34%	23%	36%	21%	12%*	8%*	46%	36%	15%*	63%	37%	69%	25%	7%*	54%	46%	8%*
Very well supported	244 32%	157 32%	85 33%	46 26%	95 35%	51 33%	34 36%	17 27%	108 31%	95 35%	32 28%	171 36%	73 26%	189 36%	45 24%	10 20%	104 26%	140 40%	33 53%
Fairly well supported	404 53%	267 54%	132 51%	99 57%	150 56%	76 49%	42 45%	37 57%	197 57%	134 49%	58 52%	242 51%	162 57%	260 50%	112 60%	32 61%	234 58%	170 48%	23 36%
Not very well supported	86 11%	57 12%	30 11%	28 16%	18 7%	23 15%	12 13%	6 9%	41 12%	32 12%	13 12%	54 11%	32 11%	58 11%	23 12%	6 12%	54 13%	32 9%	4 6%
Not supported at all	13 2%	7 1%	6 2%	1 1%	3 1%	3 2%	4 4%	2 3%	1 *	6 h	5 h	4 1%	9 3%	8 1%	4 2%	1 3%	5 1%	8 2%	2 3%
NET: Very/fairly well	648 86%	425 86%	216 84%	145 83%	246 91%	127 82%	76 81%	54 84%	305 88%	229 84%	90 80%	413 87%	235 83%	449 86%	157 84%	42 81%	338 83%	310 88%	56 89%
NET: Not very/none at all well	100 13%	64 13%	36 14%	29 17%	21 8%	26 17%	16 17%	8 12%	42 12%	38 14%	18 16%	59 12%	41 15%	65 13%	27 14%	8 15%	60 15%	40 11%	6 9%
Don't know	10 1%	4 1%	6 2%	- -	3 1%	2 1%	2 2%	3 4%	- -	5 2%	5 4%	2 *	8 3%	5 1%	2 1%	2 4%	8 2%	2 1%	1 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base



Table 22
Q7 - And to what extent, if at all, did you feel supported by your company in dealing with the impacts of this disruption?

Base: All travellers who experienced disruption to their plans over the past year

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	657	517	352	282	255	252	267	390	564	85	177	92	381	168	122	331	312	332	337	302
WEIGHTED BASE	757	592	409	321	293	290	308	450	648	100*	205	102*	448	188	141	375	360	382	377	349
	100%	78%	54%	42%	39%	38%	41%	59%	86%	13%*	27%	13%*	59%	25%	19%	50%	48%	50%	50%	46%
Very well supported	244	205	131	105	80	127	85	159	244	-	66	42	123	77	34	146	124	113	118	114
	32%	35%	32%	33%	27%	44%	28%	35%	38%	-	32%	41%	27%	41%	24%	39%	35%	30%	31%	33%
Fairly well supported	404	310	210	178	173	126	164	240	404	-	119	46	255	92	77	193	193	204	199	192
	53%	52%	51%	56%	59%	43%	53%	53%	62%	-	58%	45%	57%	49%	54%	51%	54%	53%	53%	55%
Not very well supported	86	60	52	32	33	28	51	36	-	86	14	12	55	14	25	28	36	48	51	31
	11%	10%	13%	10%	11%	10%	16%	8%	-	87%	7%	12%	12%	8%	18%	8%	10%	13%	13%	9%
Not supported at all	13	11	11	1	5	5	6	7	-	13	3	3	9	1	4	6	4	9	6	6
	2%	2%	3%	*	2%	2%	2%	2%	-	13%	2%	3%	2%	1%	3%	2%	1%	2%	2%	2%
NET: Very/fairly well	648	515	341	283	253	254	249	399	648	-	185	87	379	169	111	338	317	317	318	306
	86%	87%	83%	88%	86%	87%	81%	89%	100%	-	91%	85%	85%	90%	79%	90%	88%	83%	84%	88%
NET: Not very/none at all well	100	70	63	33	37	33	57	43	-	100	17	15	64	16	29	34	40	57	57	37
	13%	12%	15%	10%	13%	11%	18%	10%	-	100%	8%	15%	14%	8%	20%	9%	11%	15%	15%	11%
Don't know	10	6	5	5	3	4	2	8	-	-	2	-	5	3	1	3	2	8	2	6
	1%	1%	1%	2%	1%	1%	1%	2%	-	-	1%	-	1%	2%	1%	1%	1%	2%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 23
Q8 - Thinking about when you are travelling for work and you experience disruption to your plans or something goes wrong, which of the following statements, if either, do you agree with most?

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
I would prefer to speak to a person who can help me	551	367	180	110	189	134	63	55	236	209	82	327	224	368	147	37	288	263	39
	51%	51%	52%	57% d	46%	54%	49%	58%	54%	47%	54%	48%	56% k	49%	59% m	54%	54%	49%	50%
I would prefer to use digital tools to find a solution for myself	472	319	150	74	203	105	53	37	188	209	60	317	155	352	92	28	214	258	33
	44%	44%	43%	39% e	49%	42%	42%	39%	43%	47%	39%	47%	39%	47%	37%	41%	40%	48%	42%
Neither	31	22	8	8	11	5	4	2	13	12	4	21	10	23	6	2	23	8	5
	3%	3%	2%	4%	3%	2%	3%	2%	3%	3%	3%	3%	2%	3%	2%	3%	4%	1%	6%
Don't know	20	10	10	-	7	5	7	1	1	11	7	11	9	14	5	1	12	8	1
	2%	1%	3%	-	2%	2%	5%	1%	*	2%	5%	2%	2%	2%	2%	2%	2%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 24
Q8 - Thinking about when you are travelling for work and you experience disruption to your plans or something goes wrong, which of the following statements, if either, do you agree with most?

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
I would prefer to speak to a person who can help me	551	427	551	-	194	232	171	376	341	63	160	66	315	155	94	294	233	305	288	234
	51%	51%	100%	-	50%	51%	56%	50%	53%	63%	54%	53%	55%	44%	57%	49%	51%	51%	57%	45%
I would prefer to use digital tools to find a solution for myself	472	382	-	472	182	201	134	337	283	33	130	54	233	176	66	282	207	260	193	262
	44%	46%	-	100%	47%	44%	44%	44%	44%	33%	44%	43%	41%	50%	40%	47%	45%	44%	38%	51%
Neither	31	15	-	-	9	17	-	29	17	1	5	4	16	9	2	12	10	19	19	9
	3%	2%	-	-	2%	4%	-	4%	3%	1%	2%	3%	3%	3%	1%	2%	2%	3%	4%	2%
Don't know	20	9	-	-	6	9	2	15	7	2	2	2	6	12	2	9	6	14	8	10
	2%	1%	-	-	1%	2%	1%	2%	1%	2%	1%	2%	1%	3%	1%	2%	1%	2%	2%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



25-061766-03 - FLYING - THE UK/US
9TH - 14TH JANUARY 2026
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9 Feb 2026

Table 25

Q9_Summary - For each of the following statements, please consider the extent to which you feel this describes yourself.

Base: All business travellers aged 16-75 in the UK/US

	I feel guilty about the impact of travelling for work on the environment	I am interested in finding more environmentally friendly ways to travel for work	I am willing to choose less convenient travel options, if they are more sustainable	I am willing to choose more expensive travel options, if they are more sustainable	I am looking to cut back on the number of work trips to lessen the impact on the environment	I am interested in the availability of more accessible ways to travel for work (e.g., for travellers requiring special assistance)
UNWEIGHTED BASE	941	941	941	941	941	941
WEIGHTED BASE	1074	1074	1074	1074	1074	1074
Describes to a great extent	142 13%	289 27%	162 15%	255 24%	136 13%	304 28%
Describes to a fair extent	314 29%	396 37%	331 31%	357 33%	335 31%	366 34%
Describes only a little	308 29%	233 22%	298 28%	257 24%	260 24%	219 20%
Does not describe at all	291 27%	142 13%	263 24%	177 17%	313 29%	164 15%
NET: Describes to a great/fair extent	457	685	493	612	471	670
NET: Describes a little/ not at all	598	375	561	435	573	383
	56%	35%	52%	40%	53%	36%
Don't know	19 2%	14 1%	20 2%	27 3%	30 3%	21 2%

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Table 26
Q9_1 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I feel guilty about the impact of travelling for work on the environment

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	68
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Describes to a great extent	142 13%	84 12%	58 17%	35 18%	60 15%	30 12%	13 10%	4 5%	70 16%	56 13%	15 10%	106 16%	36 9%	103 14%	33 13%	6 8%	61 11%	81 15%	12 15%
Describes to a fair extent	314 29%	214 30%	98 28%	63 33%	149 36%	57 23%	28 22%	18 19%	156 36%	119 27%	32 21%	210 31%	105 26%	237 31%	68 27%	9 14%	171 32%	143 27%	25 32%
Describes only a little	308 29%	202 28%	106 30%	56 29%	104 25%	82 33%	42 33%	25 26%	119 27%	133 30%	46 30%	197 29%	111 28%	206 27%	70 28%	32 47%	157 29%	151 28%	20 25%
Does not describe at all	291 27%	205 29%	81 23%	34 18%	91 22%	76 30%	43 34%	47 49%	83 19%	126 29%	58 38%	154 23%	136 34%	195 26%	75 30%	21 31%	136 25%	155 29%	21 26%
NET: Describes to a great/fair extent	457 43%	298 42%	155 45%	97 51%	209 51%	87 35%	42 33%	22 23%	226 52%	175 40%	47 30%	316 47%	141 35%	340 45%	101 41%	15 22%	233 43%	224 42%	36 47%
NET: Describes a little/ not at all	598 56%	408 57%	186 53%	89 47%	194 47%	158 63%	85 67%	72 76%	202 46%	260 59%	104 68%	351 52%	247 62%	401 53%	145 58%	53 78%	292 54%	306 57%	40 52%
Don't know	19 2%	12 2%	7 2%	5 3%	7 2%	4 2%	1 1%	1 1%	10 2%	7 2%	2 2%	9 1%	10 2%	15 2%	4 1%	-	12 2%	7 1%	1 2%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 27
Q9_1 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I feel guilty about the impact of travelling for work on the environment

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Describes to a great extent	142	118	71	69	89	39	69	71	101	12	50	25	83	33	40	71	142	-	77	62
	13%	14%	13%	15%	23%	9%	22%	9%	16%	12%	17%	20%	15%	9%	24%	12%	31%	-	15%	12%
					f		h				n	n		p		r				
Describes to a fair extent	314	255	163	138	135	106	116	197	216	28	99	38	179	93	65	166	314	-	158	145
	29%	31%	30%	29%	35%	23%	38%	26%	33%	28%	33%	30%	31%	26%	40%	28%	69%	-	31%	28%
					f		h				p			r						
Describes only a little	308	238	159	133	103	128	78	228	185	35	84	29	175	94	31	168	-	308	150	144
	29%	29%	29%	28%	26%	28%	25%	30%	29%	35%	28%	23%	31%	27%	19%	28%	-	51%	30%	28%
					e		q				o									
Does not describe at all	291	211	146	127	61	173	40	249	132	22	62	33	119	130	29	179	-	291	113	157
	27%	25%	26%	27%	16%	38%	13%	33%	20%	22%	21%	26%	21%	37%	17%	30%	-	49%	22%	30%
					e		g				lm				o		q			
NET: Describes to a great/fair extent	457	373	233	207	224	146	185	268	317	40	149	63	262	126	104	236	457	-	235	207
	43%	45%	42%	44%	57%	32%	60%	35%	49%	40%	50%	50%	46%	36%	64%	40%	100%	-	46%	40%
					f		h				p				r					
NET: Describes a little/ not at all	598	448	305	260	164	301	118	477	317	57	146	62	294	223	60	347	-	598	263	301
	56%	54%	55%	55%	42%	66%	38%	63%	49%	57%	49%	49%	52%	63%	36%	58%	-	100%	52%	58%
					e		g				o				q					
Don't know	19	12	13	5	2	11	5	13	13	3	3	1	14	3	-	13	-	-	11	7
	2%	1%	2%	1%	1%	2%	2%	2%	2%	3%	1%	1%	2%	1%	-	2%	-	-	2%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 28
Q9_2 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I am interested in finding more environmentally-friendly ways to travel for work

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Describes to a great extent	289 27%	196 27%	91 26%	64 33%	127 31%	64 26%	26 20%	9 9%	137 31%	123 28%	24 16%	201 30%	88 22%	217 29%	59 23%	14 20%	146 27%	143 27%	31 40%
				fg	fg	g	g		j	j		l							
Describes to a fair extent	396 37%	257 36%	137 39%	71 37%	165 40%	94 38%	38 29%	29 30%	177 40%	162 37%	43 28%	265 39%	131 33%	278 37%	92 37%	26 39%	202 38%	194 36%	27 34%
				f					j										
Describes only a little	233 22%	155 22%	74 21%	41 21%	77 19%	56 23%	34 26%	25 26%	88 20%	96 22%	41 27%	131 19%	102 26%	154 20%	64 26%	15 22%	113 21%	120 22%	11 14%
Does not describe at all	142 13%	102 14%	40 11%	15 8%	34 8%	32 13%	28 22%	33 34%	30 7%	55 12%	43 28%	72 11%	70 18%	99 13%	32 13%	12 17%	69 13%	73 14%	10 12%
NET: Describes to a great/fair extent	685 64%	453 63%	228 65%	134 70%	293 71%	157 63%	64 50%	38 40%	314 72%	286 65%	67 44%	466 69%	219 55%	495 65%	151 60%	40 59%	348 65%	337 63%	58 74%
				fg	efg	fg			ij	j		l							
NET: Describes a little/ not at all	375 35%	257 36%	114 33%	56 29%	111 27%	89 36%	62 48%	58 60%	118 27%	150 34%	84 55%	203 30%	172 43%	253 33%	96 38%	27 39%	182 34%	193 36%	20 26%
						d	cde	cde		h	hi		k						
Don't know	14 1%	7 1%	7 2%	1 1%	7 2%	3 1%	2 2%	-	6 1%	6 1%	2 2%	8 1%	6 2%	9 1%	4 1%	1 1%	7 1%	7 1%	-

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 29
Q9_2 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I am interested in finding more environmentally-friendly ways to travel for work

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Describes to a great extent	289	254	150	133	120	136	87	202	180	16	99	35	151	98	41	171	172	113	143	138
	27%	31%	27%	28%	31%	30%	28%	27%	28%	16%	33%	27%	26%	28%	25%	29%	38%	19%	28%	27%
Describes to a fair extent	396	315	193	184	150	153	125	265	251	40	104	38	227	124	61	228	196	191	178	201
	37%	38%	35%	39%	38%	33%	41%	35%	39%	40%	35%	30%	40%	35%	37%	38%	43%	32%	35%	39%
Describes only a little	233	160	127	95	76	90	65	167	139	30	63	36	124	68	40	115	68	161	118	101
	22%	19%	23%	20%	19%	20%	21%	22%	21%	30%	21%	29%	22%	19%	24%	19%	15%	27%	23%	20%
Does not describe at all	142	93	74	54	38	73	27	115	70	13	28	17	62	57	20	74	16	124	61	70
	13%	11%	13%	11%	10%	16%	9%	15%	11%	13%	9%	13%	11%	16%	12%	12%	3%	21%	12%	14%
NET: Describes to a great/fair extent	685	569	343	318	270	289	212	467	431	56	202	73	378	222	103	399	368	305	321	339
	64%	68%	62%	67%	69%	63%	69%	62%	67%	56%	68%	58%	66%	63%	62%	67%	81%	51%	63%	66%
NET: Describes a little/ not at all	375	253	201	149	113	162	93	282	209	43	91	53	186	125	60	189	84	286	179	171
	35%	30%	36%	32%	29%	35%	30%	37%	32%	43%	30%	42%	33%	35%	37%	32%	18%	48%	35%	33%
Don't know	14	11	7	5	6	6	3	9	8	1	5	1	6	6	1	8	5	8	8	4
	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	2%	1%	1%	2%	1%	1%	1%	1%	2%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 30
Q9_3 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I am willing to choose less convenient travel options, if they are more sustainable

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Describes to a great extent	162 15%	105 15%	57 16%	26 14%	87 21%	26 11%	16 12%	7 8%	80 18%	62 14%	19 12%	119 18%	43 11%	120 16%	35 14%	7 11%	76 14%	86 16%	18 23%
Describes to a fair extent	331 31%	220 31%	109 31%	77 40%	138 34%	68 27%	26 21%	22 23%	164 37%	125 28%	30 19%	220 33%	111 28%	218 29%	95 38%	18 27%	154 29%	177 33%	16 21%
Describes only a little	298 28%	202 28%	94 27%	55 29%	97 24%	82 33%	39 31%	26 28%	110 25%	134 30%	44 28%	178 26%	120 30%	215 28%	64 26%	19 29%	163 30%	135 25%	18 24%
Does not describe at all	263 24%	178 25%	83 24%	33 17%	83 20%	65 26%	43 34%	38 40%	79 18%	110 25%	56 37%	147 22%	116 29%	188 25%	52 21%	23 34%	133 25%	130 24%	26 33%
NET: Describes to a great/fair extent	493 46%	324 45%	166 48%	102 53%	225 55%	94 38%	42 33%	29 31%	244 56%	186 42%	49 32%	339 50%	154 39%	338 45%	130 52%	25 37%	230 43%	263 49%	34 43%
NET: Describes a little/ not at all	561 52%	380 53%	177 51%	88 46%	180 44%	146 59%	82 64%	65 68%	190 43%	244 55%	100 65%	325 48%	237 60%	404 53%	115 46%	42 63%	296 55%	265 49%	44 57%
Don't know	20 2%	13 2%	5 2%	1 1%	5 1%	8 3%	3 3%	1 1%	4 1%	11 2%	5 3%	13 2%	7 2%	15 2%	5 2%	-	11 2%	9 2%	-

Proportions/Mean: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 31
Q9_3 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I am willing to choose less convenient travel options, if they are more sustainable

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Describes to a great extent	162	145	79	79	87	51	61	97	113	7	58	23	85	53	30	86	113	48	76	80
	15%	17%	14%	17%	22%	11%	20%	13%	17%	7%	19%	18%	15%	15%	18%	14%	25%	8%	15%	15%
					f		h		i								r			
Describes to a fair extent	331	278	177	140	133	118	117	212	205	35	99	35	179	112	55	179	184	142	172	149
	31%	33%	32%	30%	34%	26%	38%	28%	32%	35%	33%	28%	31%	32%	33%	30%	40%	24%	34%	29%
					f		h		r								r			
Describes only a little	298	205	153	132	97	133	73	224	180	32	73	35	169	83	34	183	101	192	141	140
	28%	25%	28%	28%	25%	29%	24%	30%	28%	32%	25%	27%	30%	24%	21%	31%	22%	32%	28%	27%
					f		h		o								q			
Does not describe at all	263	193	132	115	67	145	55	207	140	23	64	32	125	99	40	142	53	203	107	139
	24%	23%	24%	24%	17%	32%	18%	27%	22%	23%	22%	26%	22%	28%	24%	24%	12%	34%	21%	27%
					e		g		s								q			
NET: Describes to a great/fair extent	493	423	256	219	219	169	178	310	318	42	156	58	263	165	85	264	297	190	248	228
	46%	51%	46%	46%	56%	37%	58%	41%	49%	42%	53%	46%	46%	47%	52%	44%	65%	32%	49%	44%
					f		h		r								r			
NET: Describes a little/ not at all	561	398	285	247	165	279	127	431	319	55	137	67	294	181	74	325	154	395	249	279
	52%	48%	52%	52%	42%	61%	41%	57%	49%	55%	46%	53%	52%	52%	45%	55%	34%	66%	49%	54%
					e		g		o								q			
Don't know	20	12	10	6	6	10	2	17	10	3	4	1	13	6	5	6	5	13	11	7
	2%	1%	2%	1%	2%	2%	1%	2%	2%	3%	1%	1%	2%	2%	3%	1%	1%	2%	2%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 32
Q9_4 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I am willing to choose more expensive travel options, if they are more sustainable

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Describes to a great extent	255 24%	169 24%	85 24%	45 23%	123 30%	66 26%	16 13%	6 6%	121 28%	119 27%	15 10%	200 30%	56 14%	200 26%	49 19%	7 10%	114 21%	141 26%	26 33%
Describes to a fair extent	357 33%	231 32%	123 35%	74 38%	140 34%	78 31%	36 28%	29 30%	151 34%	152 34%	43 28%	240 35%	117 29%	251 33%	83 33%	23 34%	197 37%	160 30%	27 35%
Describes only a little	257 24%	184 26%	73 21%	52 27%	83 20%	55 22%	40 32%	27 28%	107 24%	89 20%	50 32%	144 21%	113 29%	170 23%	65 26%	22 32%	130 24%	127 24%	12 15%
Does not describe at all	177 17%	119 17%	56 16%	17 9%	59 14%	41 16%	32 25%	29 30%	51 12%	72 16%	39 26%	84 12%	94 24%	118 16%	48 19%	12 17%	78 15%	99 18%	12 15%
NET: Describes to a great/fair extent	612 57%	400 56%	209 60%	118 62%	263 64%	143 58%	53 41%	35 36%	272 62%	270 61%	58 38%	440 65%	172 43%	451 60%	131 53%	30 44%	311 58%	301 56%	53 68%
NET: Describes a little/ not at all	435 40%	304 42%	129 37%	69 36%	142 35%	96 39%	72 56%	56 59%	158 36%	160 36%	89 58%	228 34%	207 52%	288 38%	113 45%	33 49%	209 39%	226 42%	24 30%
Don't know	27 3%	14 2%	11 3%	5 3%	5 1%	10 4%	3 2%	5 5%	9 2%	11 2%	7 4%	9 1%	18 5%	18 2%	5 2%	4 6%	17 3%	10 2%	1 2%

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 33
Q9_4 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I am willing to choose more expensive travel options, if they are more sustainable

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Describes to a great extent	255	235	125	126	96	124	78	175	163	7	95	26	141	86	31	152	154	98	114	134
	24%	28%	23%	27%	25%	27%	25%	23%	25%	7%	32%	20%	25%	24%	19%	26%	34%	16%	22%	26%
Describes to a fair extent	357	291	178	163	142	136	113	240	226	35	101	34	206	110	61	200	183	167	176	167
	33%	35%	32%	34%	37%	30%	37%	32%	35%	35%	34%	27%	36%	31%	37%	34%	40%	28%	35%	32%
Describes only a little	257	180	140	103	89	101	72	185	162	32	70	34	141	75	46	134	83	169	115	131
	24%	22%	25%	22%	23%	22%	23%	24%	25%	32%	23%	27%	25%	21%	28%	22%	18%	28%	23%	25%
Does not describe at all	177	112	93	69	49	89	36	139	84	21	29	26	68	77	22	101	26	150	89	72
	17%	13%	17%	15%	13%	19%	12%	18%	13%	21%	10%	21%	12%	22%	14%	17%	6%	25%	18%	14%
NET: Describes to a great/fair extent	612	526	303	289	239	259	191	415	390	42	196	60	347	196	92	352	337	265	290	301
	57%	63%	55%	61%	61%	57%	62%	55%	60%	42%	66%	47%	61%	56%	56%	59%	74%	44%	57%	59%
NET: Describes a little/ not at all	435	292	233	172	137	190	107	325	246	53	99	60	208	152	68	234	110	319	204	203
	40%	35%	42%	36%	35%	42%	35%	43%	38%	53%	33%	47%	37%	43%	41%	39%	24%	53%	40%	39%
Don't know	27	15	15	11	14	8	9	17	12	5	2	7	15	5	5	9	10	14	14	11
	3%	2%	3%	2%	4%	2%	3%	2%	2%	5%	1%	6%	3%	1%	3%	2%	2%	3%	3%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 34
Q9_5 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I am looking to cut back on the number of work trips to lessen the impact on the environment

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Describes to a great extent	136 13%	96 13%	40 11%	25 13%	64 15%	29 12%	14 11%	4 5%	61 14%	61 14%	13 9%	96 14%	40 10%	98 13%	32 13%	7 10%	60 11%	76 14%	12 16%
Describes to a fair extent	335 31%	226 32%	109 31%	83 43%	129 32%	69 28%	28 22%	26 27%	156 36%	134 30%	34 22%	231 34%	104 26%	229 30%	82 33%	24 35%	178 33%	157 29%	24 31%
Describes only a little	260 24%	169 24%	87 25%	43 23%	107 26%	59 24%	33 26%	19 20%	118 27%	97 22%	38 25%	154 23%	106 27%	187 25%	63 25%	11 16%	137 25%	123 23%	15 19%
Does not describe at all	313 29%	212 30%	98 28%	33 17%	102 25%	85 34%	49 38%	45 47%	91 21%	136 31%	65 42%	179 26%	134 34%	222 29%	66 26%	26 38%	150 28%	163 30%	25 32%
NET: Describes to a great/fair extent	471 44%	322 45%	149 43%	108 56%	193 47%	98 39%	42 33%	30 31%	217 50%	195 44%	47 31%	326 48%	145 36%	327 43%	114 46%	30 45%	238 44%	233 43%	37 47%
NET: Describes a little/ not at all	573 53%	381 53%	184 53%	76 40%	209 51%	143 58%	81 64%	63 66%	210 48%	233 53%	103 67%	333 49%	240 60%	409 54%	128 51%	36 54%	287 53%	286 53%	40 51%
Don't know	30 3%	15 2%	15 4%	8 4%	8 2%	7 3%	4 3%	2 2%	11 3%	13 3%	3 2%	17 3%	13 3%	21 3%	8 3%	1 1%	12 2%	18 3%	1 2%

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 35
Q9_5 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I am looking to cut back on the number of work trips to lessen the impact on the environment

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Describes to a great extent	136	122	69	63	89	29	54	80	94	8	50	25	74	37	41	62	104	31	65	66
	13%	15%	13%	13%	23%	6%	18%	11%	14%	8%	17%	20%	13%	10%	25%	10%	23%	5%	13%	13%
					f		h				n			p		r				
Describes to a fair extent	335	258	170	154	159	107	124	207	220	38	105	35	191	101	68	149	202	131	166	153
	31%	31%	31%	33%	41%	23%	40%	27%	34%	38%	35%	28%	34%	29%	42%	25%	44%	22%	33%	30%
					f		h				p			r						
Describes only a little	260	199	127	118	76	107	73	186	168	26	69	28	146	81	25	162	98	152	123	125
	24%	24%	23%	25%	19%	23%	24%	25%	26%	26%	23%	22%	26%	23%	16%	27%	21%	25%	24%	24%
					f		h				o									
Does not describe at all	313	232	165	132	56	199	50	262	154	25	70	36	144	122	25	202	47	263	135	161
	29%	28%	30%	28%	14%	43%	16%	35%	24%	25%	24%	28%	25%	15%	34%	10%	44%	27%	27%	31%
					e		g				m			o		q				
NET: Describes to a great/fair extent	471	380	239	217	248	136	178	287	313	46	154	60	265	138	109	212	306	162	231	220
	44%	46%	43%	46%	64%	30%	58%	38%	48%	46%	52%	47%	47%	39%	67%	36%	67%	27%	45%	43%
					f		h				n			p		r				
NET: Describes a little/ not at all	573	431	292	250	132	306	123	448	322	51	139	63	290	203	52	364	145	415	258	286
	53%	52%	53%	53%	34%	67%	40%	59%	50%	51%	47%	50%	51%	58%	31%	61%	32%	69%	51%	56%
					e		g				o			q						
Don't know	30	22	20	5	10	17	7	22	12	3	5	3	15	11	3	20	6	22	19	9
	3%	3%	4%	1%	3%	4%	2%	3%	2%	3%	2%	3%	3%	3%	2%	3%	1%	4%	4%	2%
			d														q			

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 36
Q9_6 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I am interested in the availability of more accessible ways to travel for work (e.g., for travellers requiring special assistance)

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Describes to a great extent	304 28%	196 27%	106 30%	60 31%	145 35%	65 26%	24 19%	10 10%	149 34%	129 29%	22 14%	229 34%	75 19%	223 29%	68 27%	12 18%	144 27%	160 30%	29 37%
Describes to a fair extent	366 34%	251 35%	114 33%	72 38%	151 37%	82 33%	36 28%	24 26%	167 38%	145 33%	42 27%	245 36%	121 31%	271 36%	80 32%	15 22%	182 34%	184 34%	24 31%
Describes only a little	219 20%	142 20%	75 21%	44 23%	68 16%	58 23%	29 22%	21 22%	85 19%	91 21%	36 23%	118 17%	101 25%	140 18%	60 24%	19 29%	120 22%	99 18%	11 14%
Does not describe at all	164 15%	120 17%	42 12%	13 7%	40 10%	39 16%	35 27%	38 40%	30 7%	67 15%	50 32%	72 11%	92 23%	103 14%	41 16%	20 30%	78 15%	86 16%	14 18%
NET: Describes to a great/fair extent	670 62%	447 62%	220 63%	132 69%	296 72%	147 59%	60 47%	34 36%	316 72%	275 62%	64 42%	473 70%	196 49%	494 65%	148 59%	27 40%	326 61%	344 64%	53 68%
NET: Describes a little/ not at all	383 36%	262 36%	117 34%	57 30%	107 26%	97 39%	64 50%	59 62%	115 26%	157 36%	86 56%	190 28%	193 49%	243 32%	100 40%	39 58%	198 37%	185 34%	25 32%
Don't know	21 2%	9 1%	12 3%	3 1%	7 2%	5 2%	4 3%	2 2%	7 2%	9 2%	4 3%	13 2%	8 2%	19 2%	1 1%	1 2%	13 2%	8 1%	- -

Proportions/Mean: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 37
Q9_6 - For each of the following statements, please consider the extent to which you feel this describes yourself. - I am interested in the availability of more accessible ways to travel for work (e.g., for travellers requiring special assistance)

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Describes to a great extent	304	271	163	137	119	133	99	203	193	18	115	35	165	102	51	182	162	136	147	145
	28%	33%	30%	29%	31%	29%	32%	27%	30%	18%	39%	27%	29%	29%	31%	31%	36%	23%	29%	28%
Describes to a fair extent	366	293	178	172	147	150	121	240	236	36	103	40	200	120	53	199	189	172	171	182
	34%	35%	32%	36%	38%	33%	39%	32%	36%	36%	35%	32%	35%	34%	32%	33%	41%	29%	34%	35%
Describes only a little	219	155	114	94	71	79	64	155	126	33	39	25	125	63	34	112	78	137	112	94
	20%	19%	21%	20%	18%	17%	21%	20%	19%	33%	13%	20%	22%	18%	21%	19%	17%	23%	22%	18%
Does not describe at all	164	100	88	58	47	86	22	143	83	9	36	26	69	61	22	94	25	135	70	84
	15%	12%	16%	12%	12%	19%	7%	19%	13%	9%	12%	20%	12%	17%	13%	16%	6%	23%	14%	16%
NET: Describes to a great/fair extent	670	564	341	309	267	283	220	442	429	54	218	75	364	221	104	381	352	308	317	327
	62%	68%	62%	65%	68%	62%	71%	58%	66%	54%	73%	59%	64%	63%	64%	64%	77%	52%	62%	63%
NET: Describes a little/ not at all	383	256	202	152	118	164	86	298	209	42	75	51	193	124	56	205	103	273	182	178
	36%	31%	37%	32%	30%	36%	28%	39%	32%	42%	25%	40%	34%	35%	34%	34%	23%	46%	36%	35%
Don't know	21	13	8	11	5	11	3	18	10	4	5	1	12	7	4	9	2	17	9	10
	2%	2%	2%	2%	1%	2%	1%	2%	2%	4%	2%	1%	2%	2%	2%	2%	*	3%	2%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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25-061766-03 - FLYING - THE UK/US
9TH - 14TH JANUARY 2026
IPSOS

9 Feb 2026

Table 38

Q10_Summary - Please read the following statements and select the extent to which you agree, or disagree with each.

Base: All business travellers aged 16-75 in the UK/US

	There is no substitute for face-to-face time with colleagues and clients	My employer is responsible for keeping me safe when I am travelling for work	I like travelling for work to collect loyalty points from airlines, hotels, and other companies for personal use	My employer allows me to take all the trips that I think are important for my career (e.g., networking, learning opportunities)	I would be willing to increase the amount I travel for work to support my career	It is important to me that my employer lets me work remotely	I have added leisure travel to a planned work trip	I have added business meetings to planned leisure travel	I find traveling for work stressful	I find the process of arranging travel for work trips difficult	I have participated in online work meetings through Teams, Zoom or similar, while travelling for leisure	I have added extra leisure activities or personal time to a work trip, without informing my employer about it
UNWEIGHTED BASE	941	941	941	941	941	941	941	941	941	941	941	941
WEIGHTED BASE	1074	1074	1074	1074	1074	1074	1074	1074	1074	1074	1074	1074
Strongly agree	245 23%	284 26%	237 22%	294 27%	304 28%	290 27%	218 20%	171 16%	133 12%	106 10%	337 31%	175 16%
Tend to agree	386 36%	390 36%	405 38%	396 37%	428 40%	354 33%	402 37%	329 31%	257 24%	251 23%	401 37%	312 29%
Neither agree nor disagree	236 22%	228 21%	256 24%	250 23%	237 22%	268 25%	211 20%	209 19%	216 20%	247 23%	163 15%	215 20%
Tend to disagree	131 12%	120 11%	100 9%	92 9%	67 6%	98 9%	137 13%	168 16%	269 25%	268 25%	83 8%	181 17%
Strongly disagree	57 5%	40 4%	65 6%	38 4%	24 2%	52 5%	88 8%	173 16%	189 18%	193 18%	83 8%	182 17%
NET: Agree	631 59%	675 63%	642 60%	690 64%	732 68%	644 60%	620 58%	500 47%	390 36%	356 33%	738 69%	487 45%
NET: Disagree	188 17%	160 15%	165 15%	130 12%	91 8%	149 14%	225 21%	340 32%	458 43%	461 43%	166 15%	363 34%
Don't know	19 2%	11 1%	11 1%	4 *	15 1%	14 1%	18 2%	25 2%	10 1%	10 1%	6 1%	9 1%

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 39
Q10_1 - Please read the following statements and select the extent to which you agree, or disagree with each. - There is no substitute for face-to-face time with colleagues and clients

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel Frequent business traveller	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)		US (q)
UNWEIGHTED BASE	941	637	307	163	360	221	113	84	373	392	133	597	344	669	214	58	404	537	68
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	245 23%	177 25%	68 19%	38 20%	90 22%	53 21%	35 27%	30 31%	87 20%	98 22%	44 29%	151 22%	94 24%	163 22%	64 26%	18 27%	125 23%	120 22%	24 31%
Tend to agree	386 36%	242 34%	141 40%	72 38%	137 34%	90 36%	46 36%	41 43%	154 35%	157 36%	55 36%	231 34%	156 39%	278 37%	86 34%	22 33%	183 34%	203 38%	33 42%
Neither agree nor disagree	236 22%	156 22%	78 22%	43 22%	94 23%	55 22%	27 21%	18 19%	104 24%	92 21%	39 25%	157 23%	79 20%	163 22%	54 21%	20 29%	106 20%	130 24%	10 13%
Tend to disagree	131 12%	94 13%	35 10%	26 13%	54 13%	33 13%	14 11%	5 5%	58 13%	62 14%	9 6%	90 13%	41 10%	99 13%	26 10%	6 9%	73 14%	58 11%	7 9%
Strongly disagree	57 5%	34 5%	23 7%	6 3%	31 7%	14 5%	14 4%	1 1%	26 6%	25 6%	5 3%	34 5%	23 6%	40 5%	17 7%	- -	39 7%	18 3%	4 5%
NET: Agree	631 59%	419 58%	209 60%	110 57%	227 55%	142 57%	81 63%	71 75%	241 55%	254 58%	99 65%	382 56%	249 63%	441 58%	150 60%	41 60%	308 57%	323 60%	57 73%
NET: Disagree	188 17%	127 18%	58 17%	32 16%	84 21%	46 19%	19 15%	6 6%	84 19%	87 20%	14 9%	124 18%	64 16%	139 18%	43 17%	6 9%	112 21%	76 14%	11 14%
Don't know	19 2%	14 2%	4 1%	8 4%	5 1%	5 2%	1 1%	- -	10 2%	8 2%	1 1%	14 2%	5 1%	13 2%	4 2%	1 2%	11 2%	8 1%	- -

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 40
Q10_1 - Please read the following statements and select the extent to which you agree, or disagree with each. - There is no substitute for face-to-face time with colleagues and clients

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	245	211	135	106	104	109	78	165	143	25	58	30	131	80	30	146	97	144	110	119
	23%	25%	24%	23%	27%	24%	25%	22%	22%	25%	20%	24%	23%	23%	18%	25%	21%	24%	22%	23%
Tend to agree	386	303	215	153	144	155	108	276	248	32	104	39	197	136	59	213	173	208	195	176
	36%	36%	39%	33%	37%	34%	35%	36%	38%	32%	35%	31%	35%	38%	36%	36%	38%	35%	38%	34%
Neither agree nor disagree	236	179	110	110	79	95	59	175	132	24	68	31	125	78	39	128	106	127	109	119
	22%	21%	20%	23%	20%	21%	19%	23%	20%	24%	23%	24%	22%	23%	24%	21%	23%	21%	21%	23%
Tend to disagree	131	90	58	67	41	63	42	89	76	15	44	15	73	40	25	71	50	80	59	65
	12%	11%	10%	14%	11%	14%	14%	12%	12%	15%	15%	12%	13%	11%	15%	12%	11%	13%	12%	13%
Strongly disagree	57	46	26	28	17	31	14	43	38	1	17	10	31	14	11	27	24	33	26	26
	5%	6%	5%	6%	4%	7%	5%	6%	6%	1%	6%	8%	5%	4%	6%	5%	5%	6%	5%	5%
NET: Agree	631	514	350	260	248	264	186	441	391	57	162	69	328	215	89	360	270	352	305	295
	59%	62%	63%	55%	64%	58%	60%	58%	60%	57%	55%	55%	58%	61%	54%	60%	59%	59%	60%	57%
NET: Disagree	188	135	84	95	59	93	56	132	113	16	61	25	105	54	35	98	74	113	85	92
	17%	16%	15%	20%	15%	20%	18%	17%	18%	16%	21%	20%	18%	15%	21%	17%	16%	19%	17%	18%
Don't know	19	5	7	8	5	7	7	10	12	3	6	1	12	5	1	10	7	7	9	9
	2%	1%	1%	2%	1%	1%	2%	1%	2%	3%	2%	1%	2%	1%	1%	2%	2%	1%	2%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 41
Q10_2 - Please read the following statements and select the extent to which you agree, or disagree with each. - My employer is responsible for keeping me safe when I am travelling for work

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	284	170	113	51	120	63	37	12	124	118	39	195	89	211	56	18	150	134	31
	26%	24%	32%	27%	29%	25%	29%	13%	28%	27%	25%	29%	22%	28%	22%	27%	28%	25%	39%
		a	g	g	g	g	g		i										
Tend to agree	390	272	117	75	148	97	44	27	157	174	47	254	136	292	83	16	183	207	26
	36%	38%	33%	39%	36%	39%	34%	28%	36%	39%	31%	38%	34%	39%	33%	23%	34%	39%	34%
														o					
Neither agree nor disagree	228	155	71	39	89	44	23	33	96	81	35	131	97	150	61	17	118	110	11
	21%	22%	20%	20%	22%	18%	18%	35%	22%	18%	23%	19%	24%	20%	24%	26%	22%	20%	15%
								cd											
Tend to disagree	120	79	40	18	37	33	17	16	41	51	25	68	52	75	33	13	61	59	7
	11%	11%	12%	9%	9%	13%	13%	16%	9%	12%	16%	10%	13%	10%	13%	19%	11%	11%	9%
Strongly disagree	40	34	7	5	13	9	6	8	15	13	7	23	18	24	14	2	17	23	2
	4%	5%	2%	2%	3%	4%	5%	8%	3%	3%	5%	3%	4%	3%	6%	3%	3%	4%	3%
		b						cd											
NET: Agree	675	442	229	126	269	159	81	39	281	292	86	449	225	503	138	34	334	341	57
	63%	62%	66%	66%	64%	64%	41%		64%	66%	56%	66%	57%	66%	55%	50%	62%	64%	73%
		g	g	g	g	g	g		j			i		no					
NET: Disagree	160	112	47	23	50	42	23	23	56	64	32	91	70	99	47	15	78	82	9
	15%	16%	13%	12%	12%	17%	18%	24%	13%	14%	21%	13%	18%	13%	19%	22%	15%	15%	11%
								cd			h			m					
Don't know	11	8	1	4	2	3	1	-	5	5	1	5	5	5	4	2	7	4	1
	1%	1%	*	2%	1%	1%	1%	-	1%	1%	1%	1%	1%	1%	2%	3%	1%	1%	1%

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 42
Q10_2 - Please read the following statements and select the extent to which you agree, or disagree with each. - My employer is responsible for keeping me safe when I am travelling for work

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	284	245	151	123	117	119	79	204	173	20	107	36	151	92	38	171	135	145	115	157
	26%	29%	27%	26%	30%	26%	27%	27%	27%	20%	36%	28%	27%	26%	23%	29%	30%	24%	23%	30%
Tend to agree	390	318	191	184	152	168	121	266	239	30	107	47	212	123	57	216	177	209	200	175
	36%	38%	35%	39%	39%	37%	39%	35%	37%	30%	36%	37%	37%	35%	35%	36%	39%	35%	39%	34%
Neither agree nor disagree	228	146	119	94	70	86	64	163	136	27	47	21	124	77	36	109	87	135	109	104
	21%	18%	22%	20%	18%	19%	21%	22%	21%	27%	16%	17%	22%	23%	18%	22%	19%	23%	22%	20%
Tend to disagree	120	90	61	52	39	54	35	84	75	17	23	18	58	39	27	66	40	76	59	57
	11%	11%	11%	11%	10%	12%	11%	11%	12%	17%	8%	15%	10%	11%	16%	11%	9%	13%	12%	11%
Strongly disagree	40	28	20	19	9	29	6	33	19	3	11	2	19	20	3	28	13	27	16	19
	4%	3%	4%	4%	2%	6%	2%	4%	3%	3%	4%	2%	3%	6%	2%	5%	3%	5%	3%	4%
NET: Agree	675	563	342	307	269	287	200	470	412	51	214	82	363	215	95	388	312	354	315	332
	63%	68%	62%	65%	69%	63%	65%	62%	64%	51%	72%	65%	64%	61%	58%	65%	68%	59%	62%	65%
NET: Disagree	160	117	82	71	48	83	41	117	94	20	35	20	77	59	30	94	54	103	75	76
	15%	14%	15%	15%	12%	18%	13%	15%	14%	20%	12%	16%	13%	17%	18%	16%	12%	17%	15%	15%
Don't know	11	7	8	1	2	2	3	7	6	2	2	2	6	2	3	5	5	6	8	2
	1%	1%	2%	*	1%	1%	1%	1%	1%	2%	1%	2%	1%	2%	1%	1%	1%	1%	2%	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 43
Q10_3 - Please read the following statements and select the extent to which you agree, or disagree with each. - I like travelling for work to collect loyalty points from airlines, hotels, and other companies for personal use

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	237	149	87	38	94	55	29	21	96	97	38	148	89	163	55	19	106	131	27
	22%	21%	25%	20%	23%	22%	23%	22%	22%	22%	25%	22%	22%	22%	22%	28%	20%	24%	35%
Tend to agree	405	274	127	76	160	102	39	28	173	175	39	276	129	302	86	17	190	215	34
	38%	38%	37%	39%	39%	41%	31%	30%	40%	40%	26%	41%	32%	40%	34%	25%	35%	40%	44%
Neither agree nor disagree	256	175	78	54	101	48	31	22	116	94	36	152	104	174	66	16	133	123	8
	24%	24%	22%	28%	25%	19%	24%	23%	27%	21%	24%	22%	26%	23%	24%	24%	25%	23%	11%
Tend to disagree	100	68	32	14	33	24	12	16	29	46	18	64	36	67	24	8	60	40	4
	9%	10%	9%	7%	8%	10%	10%	17%	7%	10%	12%	9%	9%	9%	10%	12%	11%	7%	5%
Strongly disagree	65	45	20	7	19	18	12	8	21	24	18	29	36	42	16	7	41	24	4
	6%	6%	6%	4%	5%	7%	10%	9%	5%	6%	12%	4%	9%	6%	7%	11%	8%	4%	5%
NET: Agree	642	423	214	114	254	157	69	49	269	272	77	424	218	465	141	36	296	346	61
	60%	59%	62%	59%	62%	63%	54%	51%	61%	62%	50%	63%	55%	62%	56%	53%	55%	64%	79%
NET: Disagree	165	113	52	22	52	42	25	24	50	70	36	93	72	109	41	16	101	64	7
	15%	16%	15%	11%	13%	17%	19%	26%	11%	16%	24%	14%	18%	14%	16%	23%	19%	12%	9%
Don't know	11	6	5	2	3	2	3	-	2	5	3	7	3	8	2	-	7	4	1
	1%	1%	1%	1%	1%	1%	3%	-	1%	1%	2%	1%	1%	1%	1%	-	1%	1%	1%

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 44
Q10_3 - Please read the following statements and select the extent to which you agree, or disagree with each. - I like travelling for work to collect loyalty points from airlines, hotels, and other companies for personal use

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	237	214	131	100	89	123	68	169	151	17	71	37	126	68	27	158	109	128	116	108
	22%	26%	24%	21%	23%	27%	22%	22%	23%	17%	24%	29%	22%	19%	16%	26%	24%	21%	23%	21%
Tend to agree	405	340	185	206	166	160	120	284	260	24	134	39	217	142	59	226	185	211	202	190
	38%	41%	34%	44%	42%	35%	39%	37%	40%	24%	45%	31%	38%	40%	36%	38%	40%	35%	40%	37%
Neither agree nor disagree	256	170	132	106	66	109	73	180	144	35	55	33	130	88	43	129	102	148	119	125
	24%	20%	24%	22%	17%	24%	24%	22%	22%	35%	18%	26%	23%	25%	26%	22%	22%	25%	23%	24%
Tend to disagree	100	63	62	29	40	36	31	68	51	17	24	9	58	27	18	49	33	65	48	45
	9%	8%	11%	6%	10%	8%	10%	9%	8%	17%	8%	7%	10%	8%	11%	8%	7%	11%	9%	9%
Strongly disagree	65	40	36	26	27	22	14	50	37	5	11	7	31	26	16	28	24	40	18	42
	6%	5%	7%	5%	7%	5%	5%	7%	6%	5%	4%	5%	5%	7%	10%	5%	5%	7%	4%	8%
NET: Agree	642	554	317	306	254	284	188	452	412	42	205	76	344	210	86	384	294	340	318	298
	60%	66%	57%	65%	65%	62%	61%	60%	64%	42%	69%	60%	60%	60%	52%	64%	64%	57%	63%	58%
NET: Disagree	165	103	98	55	67	58	45	117	88	22	35	16	89	53	34	77	58	104	66	87
	15%	12%	18%	12%	17%	13%	15%	16%	14%	22%	12%	13%	16%	15%	21%	13%	13%	17%	13%	17%
Don't know	11	7	5	6	3	7	2	8	4	1	3	1	7	1	1	6	4	6	5	5
	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	1%	1%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 45
Q10_4 - Please read the following statements and select the extent to which you agree, or disagree with each. - My employer allows me to take all the trips that I think are important for my career (e.g., networking, learning opportunities)

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	294 27%	200 28%	94 27%	44 23%	138 34%	66 26%	31 24%	16 16%	123 28%	130 29%	34 22%	216 32%	78 20%	230 30%	48 19%	16 24%	145 27%	149 28%	36 47%
Tend to agree	396 37%	263 37%	127 36%	75 39%	153 37%	87 35%	48 37%	33 35%	168 38%	156 35%	54 35%	241 36%	155 39%	285 38%	90 36%	21 32%	190 35%	206 38%	26 33%
Neither agree nor disagree	250 23%	165 23%	83 24%	52 27%	87 21%	57 23%	27 21%	27 29%	107 24%	94 21%	35 23%	138 20%	112 28%	157 21%	74 30%	19 28%	128 24%	122 23%	10 12%
Tend to disagree	92 9%	62 9%	29 8%	13 7%	23 6%	28 11%	16 13%	12 13%	27 6%	43 10%	20 13%	61 9%	32 8%	64 8%	22 9%	7 10%	53 10%	39 7%	4 5%
Strongly disagree	38 4%	22 3%	16 4%	6 3%	8 2%	12 5%	5 4%	7 7%	10 2%	16 4%	10 6%	19 3%	19 5%	19 3%	14 6%	5 7%	20 4%	18 3%	2 3%
NET: Agree	690 64%	464 65%	221 63%	119 62%	291 71%	152 61%	79 62%	49 51%	291 67%	287 65%	88 58%	457 68%	233 59%	514 68%	138 55%	37 55%	335 62%	355 66%	62 79%
NET: Disagree	130 12%	84 12%	45 13%	20 10%	31 7%	40 16%	21 16%	19 20%	37 9%	59 13%	30 19%	80 12%	51 13%	83 11%	36 14%	12 17%	73 14%	57 11%	6 8%
Don't know	4 *	4 1%	-	1 1%	2 *	-	1 1%	-	2 1%	2 *	-	2 *	2 1%	2 *	2 1%	-	1 *	3 1%	-

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j] - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 46
Q10_4 - Please read the following statements and select the extent to which you agree, or disagree with each. - My employer allows me to take all the trips that I think are important for my career (e.g., networking, learning opportunities)

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	294	258	155	133	116	139	83	208	174	17	93	31	152	106	34	186	140	147	133	148
	27%	31%	28%	28%	30%	30%	27%	28%	27%	17%	31%	24%	27%	30%	21%	31%	31%	25%	26%	29%
Tend to agree	396	330	201	178	140	173	122	274	254	28	120	51	226	110	69	207	182	206	184	193
	37%	40%	37%	38%	36%	38%	40%	36%	39%	28%	40%	40%	40%	31%	42%	35%	40%	34%	36%	37%
Neither agree nor disagree	250	166	118	111	86	86	68	177	144	35	53	27	127	88	39	128	91	153	133	101
	23%	20%	21%	23%	22%	19%	22%	23%	22%	35%	18%	21%	22%	25%	24%	21%	20%	26%	26%	20%
Tend to disagree	92	58	57	33	35	40	25	67	55	16	25	14	50	25	10	57	29	63	41	48
	9%	7%	10%	7%	9%	9%	8%	9%	8%	16%	8%	11%	9%	7%	6%	10%	6%	11%	8%	9%
Strongly disagree	38	19	17	15	13	18	8	28	18	4	7	4	13	20	11	15	12	26	15	23
	4%	2%	3%	3%	3%	4%	3%	4%	3%	4%	2%	3%	2%	6%	7%	3%	3%	6%	3%	4%
NET: Agree	690	588	357	312	256	313	205	482	428	45	212	81	378	215	103	393	322	353	316	341
	64%	71%	65%	66%	66%	68%	67%	64%	66%	45%	71%	64%	66%	61%	63%	66%	71%	59%	62%	66%
NET: Disagree	130	78	74	48	48	58	34	95	73	20	32	18	64	46	21	72	41	89	56	71
	12%	9%	13%	10%	12%	13%	11%	13%	11%	20%	11%	15%	11%	13%	13%	12%	9%	15%	11%	14%
Don't know	4	1	3	1	-	2	1	3	2	-	-	-	1	3	1	3	1	3	2	1
	*	*	1%	*	-	*	*	*	*	-	-	-	*	1%	1%	1%	*	1%	*	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 47
Q10_5 - Please read the following statements and select the extent to which you agree, or disagree with each. - I would be willing to increase the amount I travel for work to support my career

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequency of business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	304 28%	208 29%	95 27%	38 20%	149 36%	67 27%	34 27%	16 16%	124 28%	139 32%	31 20%	209 31%	95 24%	221 29%	65 26%	18 27%	137 25%	167 31%	32 41%
Tend to agree	428 40%	299 42%	123 35%	78 41%	157 38%	106 42%	48 38%	39 41%	169 38%	179 41%	65 43%	271 40%	157 39%	308 41%	99 40%	20 30%	209 39%	219 41%	28 35%
Neither agree nor disagree	237 22%	141 20%	94 27%	47 24%	82 20%	53 21%	32 25%	24 25%	99 23%	91 21%	35 23%	140 21%	97 24%	158 21%	60 24%	18 27%	129 24%	108 20%	16 21%
Tend to disagree	67 6%	39 5%	28 8%	17 9%	15 4%	16 7%	8 6%	11 12%	28 6%	22 5%	12 8%	37 6%	30 7%	42 6%	19 7%	6 9%	40 7%	27 5%	1 2%
Strongly disagree	24 2%	17 2%	7 2%	5 2%	4 1%	6 2%	6 4%	3 3%	8 2%	8 2%	8 5%	11 2%	13 3%	14 2%	5 2%	5 7%	11 2%	13 2%	- -
NET: Agree	732 68%	507 71%	218 62%	116 60%	306 75%	173 69%	83 65%	54 57%	293 67%	319 72%	97 63%	480 71%	252 63%	529 70%	164 66%	39 57%	346 64%	386 72%	60 76%
NET: Disagree	91 8%	56 8%	34 10%	21 11%	19 5%	22 9%	13 10%	15 15%	36 8%	30 7%	20 13%	48 7%	43 11%	57 7%	23 9%	11 16%	51 9%	40 7%	1 2%
Don't know	15 1%	13 2%	2 1%	8 4%	4 1%	1 1%	- -	2 2%	10 2%	3 1%	2 2%	9 1%	6 2%	13 2%	2 1%	- -	12 2%	3 1%	1 1%

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 48
Q10_5 - Please read the following statements and select the extent to which you agree, or disagree with each. - I would be willing to increase the amount I travel for work to support my career

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	304	274	148	147	99	163	87	214	189	14	105	30	159	109	31	202	120	178	132	161
	28%	33%	27%	31%	25%	36%	28%	28%	29%	14%	35%	24%	28%	31%	19%	34%	26%	30%	26%	31%
Tend to agree	428	351	246	171	151	190	120	307	252	38	118	54	218	146	65	244	184	237	205	201
	40%	42%	45%	36%	39%	41%	39%	40%	39%	38%	40%	42%	38%	41%	40%	41%	40%	40%	40%	39%
Neither agree nor disagree	237	151	113	102	89	75	70	163	144	29	49	25	128	78	34	107	105	128	122	101
	22%	18%	21%	22%	23%	16%	23%	21%	22%	29%	16%	20%	22%	22%	21%	18%	23%	21%	24%	20%
Tend to disagree	67	44	26	35	36	21	15	52	41	10	15	9	44	14	15	30	31	35	32	30
	6%	5%	5%	7%	9%	5%	5%	7%	6%	10%	5%	7%	8%	4%	9%	5%	7%	6%	6%	6%
Strongly disagree	24	9	11	9	11	7	10	14	11	6	5	7	10	5	14	5	9	13	9	14
	2%	1%	2%	2%	3%	2%	3%	2%	2%	6%	2%	5%	2%	1%	8%	1%	2%	2%	2%	3%
NET: Agree	732	624	394	318	251	352	207	521	441	53	223	84	378	255	96	446	304	415	337	362
	68%	75%	72%	67%	64%	77%	67%	69%	68%	53%	75%	66%	66%	72%	59%	75%	67%	69%	66%	70%
NET: Disagree	91	53	38	43	47	28	25	66	52	16	20	16	54	19	29	35	40	48	41	43
	8%	6%	7%	9%	12%	6%	8%	9%	8%	16%	7%	12%	9%	5%	18%	6%	9%	8%	8%	8%
Don't know	15	4	6	9	4	2	6	9	11	3	6	2	10	1	5	7	7	7	7	8
	1%	1%	1%	2%	1%	1%	2%	1%	2%	3%	2%	2%	2%	*	3%	1%	1%	1%	1%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 49
Q10_6 - Please read the following statements and select the extent to which you agree, or disagree with each. - It is important to me that my employer lets me work remotely

Base: All business travellers aged 16-75 in the UK/US

	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel		
	TOTAL	MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequency of business traveller
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	290 27%	176 25%	113 32%	43 22%	100 24%	78 31%	51 40%	19 20%	93 21%	138 31%	50 33%	188 28%	102 26%	211 28%	53 21%	26 39%	145 27%	145 27%	32 41%
Tend to agree	354 33%	231 32%	119 34%	56 29%	154 37%	84 34%	26 20%	34 35%	147 34%	157 36%	35 23%	231 34%	123 31%	259 34%	78 31%	17 25%	185 34%	169 31%	21 27%
Neither agree nor disagree	268 25%	186 26%	79 23%	60 31%	109 27%	57 23%	26 20%	17 17%	133 30%	99 22%	32 21%	169 25%	98 25%	178 24%	75 30%	15 23%	128 24%	140 26%	20 26%
Tend to disagree	98 9%	78 11%	20 6%	20 11%	30 7%	23 9%	10 8%	15 16%	42 10%	31 7%	17 11%	56 8%	42 10%	67 9%	23 9%	7 10%	43 8%	55 10%	3 3%
Strongly disagree	52 5%	37 5%	14 4%	9 5%	15 4%	7 3%	12 9%	9 10%	17 4%	15 3%	15 10%	25 4%	26 7%	32 4%	18 7%	2 3%	27 5%	25 5%	2 3%
NET: Agree	644 60%	407 57%	232 67%	99 52%	253 62%	162 65%	77 60%	53 55%	240 55%	295 67%	85 55%	419 62%	225 57%	470 62%	131 52%	43 64%	330 61%	314 58%	53 68%
NET: Disagree	149 14%	115 16%	34 10%	29 15%	44 11%	29 12%	22 17%	25 26%	59 13%	45 10%	32 21%	81 12%	68 17%	99 13%	41 16%	9 14%	69 13%	80 15%	5 6%
Don't know	14 1%	9 1%	3 1%	4 2%	4 1%	1 *	3 3%	1 1%	7 2%	2 1%	5 3%	7 1%	6 2%	10 1%	4 2%	-	11 2%	3 1%	-

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 50
Q10_6 - Please read the following statements and select the extent to which you agree, or disagree with each. - It is important to me that my employer lets me work remotely

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	290	245	143	140	133	120	95	192	187	24	79	51	186	49	36	157	133	153	121	151
	27%	29%	26%	30%	34%	26%	31%	25%	29%	24%	27%	41%	33%	14%	22%	26%	29%	24%	24%	29%
Tend to agree	354	305	187	157	122	144	99	253	210	29	119	37	219	88	50	204	158	192	165	179
	33%	37%	34%	33%	31%	31%	32%	33%	32%	29%	40%	29%	38%	25%	30%	34%	35%	32%	33%	35%
Neither agree nor disagree	268	191	134	108	90	111	71	195	157	30	65	26	106	128	52	141	115	144	142	112
	25%	23%	24%	23%	23%	24%	23%	26%	24%	30%	22%	21%	19%	36%	32%	24%	25%	24%	28%	22%
Tend to disagree	98	62	49	45	22	55	30	67	60	13	27	8	44	43	17	58	33	62	46	45
	9%	7%	9%	10%	6%	12%	10%	9%	9%	13%	9%	6%	8%	12%	10%	10%	7%	10%	9%	9%
Strongly disagree	52	26	30	18	19	26	7	43	24	2	9	1	7	42	7	29	10	41	29	20
	5%	3%	5%	4%	5%	6%	2%	6%	4%	2%	3%	1%	1%	12%	4%	5%	2%	7%	6%	4%
NET: Agree	644	550	330	297	256	265	194	445	397	53	198	88	405	137	86	361	291	346	287	330
	60%	66%	60%	63%	66%	58%	63%	59%	61%	53%	66%	70%	71%	39%	52%	61%	64%	58%	56%	64%
NET: Disagree	149	88	79	63	41	81	38	110	84	16	35	9	52	85	24	87	43	104	74	65
	14%	11%	14%	13%	10%	18%	12%	15%	13%	16%	12%	7%	9%	24%	15%	15%	9%	17%	15%	13%
Don't know	14	4	9	5	4	2	5	7	9	1	-	3	7	3	2	7	8	5	5	9
	1%	*	2%	1%	1%	*	2%	1%	1%	1%	-	2%	1%	1%	1%	1%	2%	1%	1%	2%

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table S1
Q10_7 - Please read the following statements and select the extent to which you agree, or disagree with each. - I have added leisure travel to a planned work trip

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel Frequent business traveller
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED / LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	68
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
100%	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	218 20%	146 20%	72 21%	31 16%	101 25%	53 21%	20 16%	13 14%	91 21%	101 23%	22 15%	143 21%	75 19%	152 20%	53 21%	13 20%	98 18%	120 22%	28 36%
Tend to agree	402 37%	268 37%	129 37%	78 41%	154 37%	102 41%	36 28%	32 34%	167 38%	173 39%	43 28%	275 41%	127 32%	306 40%	81 32%	16 23%	193 36%	209 39%	21 27%
Neither agree nor disagree	211 20%	139 19%	71 20%	48 25%	71 17%	44 18%	29 22%	18 19%	98 22%	73 17%	34 22%	123 18%	87 22%	131 17%	60 24%	20 30%	108 20%	103 19%	14 18%
Tend to disagree	137 13%	96 13%	40 12%	19 10%	54 13%	31 13%	17 13%	17 17%	50 11%	59 13%	19 12%	81 12%	57 14%	95 12%	30 12%	13 19%	74 14%	63 12%	7 9%
Strongly disagree	88 8%	53 7%	33 9%	8 4%	24 6%	17 7%	23 16%	15 18%	22 5%	28 6%	33 22%	44 7%	43 11%	61 8%	21 8%	6 9%	51 9%	37 7%	9 11%
NET: Agree	620 58%	414 58%	201 58%	109 f	255 fg	155 fg	56 44%	45 48%	259 j	274 j	65 43%	418 l	202 51%	458 o	133 53%	29 43%	291 54%	329 61%	49 63%
NET: Disagree	225 21%	149 21%	73 21%	27 14%	78 19%	48 19%	40 31%	32 33%	73 17%	87 20%	52 34%	125 18%	100 25%	155 21%	51 20%	19 28%	125 23%	100 19%	15 20%
Don't know	18 2%	15 2%	4 1%	8 4%	6 2%	1 1%	3 2%	-	9 2%	7 2%	2 1%	10 1%	8 2%	12 2%	6 3%	-	13 2%	5 1%	-

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base



Table S2
Q10_7 - Please read the following statements and select the extent to which you agree, or disagree with each. - I have added leisure travel to a planned work trip

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	218	201	102	112	102	94	80	138	142	13	66	28	119	66	30	127	108	106	97	111
	20%	24%	19%	24%	26%	20%	26%	18%	22%	13%	22%	22%	21%	19%	18%	21%	24%	18%	19%	22%
Tend to agree	402	331	186	194	151	168	110	289	238	38	112	42	221	132	49	232	182	215	201	187
	37%	40%	34%	41%	39%	37%	36%	38%	37%	38%	38%	34%	39%	37%	30%	39%	40%	36%	40%	36%
Neither agree nor disagree	211	141	129	72	67	85	65	144	130	29	62	25	107	71	40	106	93	110	115	83
	20%	17%	23%	15%	17%	18%	21%	19%	20%	29%	21%	20%	19%	20%	25%	18%	20%	18%	23%	16%
Tend to disagree	137	100	79	52	34	66	28	107	82	12	27	18	75	43	25	72	42	94	61	69
	13%	12%	14%	11%	9%	14%	9%	14%	13%	12%	9%	15%	13%	12%	15%	12%	9%	16%	12%	13%
Strongly disagree	88	51	48	34	33	40	22	66	44	5	28	10	37	37	18	51	22	64	26	56
	8%	6%	9%	7%	8%	9%	7%	9%	7%	5%	9%	8%	6%	10%	8%	5%	11%	5%	11%	
NET: Agree	620	533	288	306	253	262	189	426	379	51	178	70	340	198	79	359	290	322	298	298
	58%	64%	52%	65%	65%	57%	62%	56%	59%	51%	60%	56%	60%	56%	48%	60%	64%	54%	59%	58%
NET: Disagree	225	151	127	86	67	106	50	173	125	17	54	29	111	79	43	122	65	158	87	125
	21%	18%	23%	18%	17%	23%	16%	23%	19%	17%	18%	23%	19%	22%	26%	21%	14%	26%	17%	24%
Don't know	18	8	7	8	3	5	4	14	12	3	3	3	11	4	2	8	9	8	8	9
	2%	1%	1%	2%	1%	1%	1%	2%	2%	3%	1%	2%	2%	1%	1%	1%	2%	1%	2%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table S3
Q10_8 - Please read the following statements and select the extent to which you agree, or disagree with each. - I have added business meetings to planned leisure travel

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	55	404	537	68
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	171 16%	124 17%	47 14%	34 18%	79 19%	38 15%	14 11%	6 6%	78 18%	78 18%	14 9%	121 18%	50 12%	125 17%	39 16%	7 10%	85 16%	86 16%	20 26%
Tend to agree	329 31%	213 30%	111 32%	63 33%	146 36%	80 32%	22 17%	18 19%	152 35%	145 33%	25 16%	228 34%	100 25%	232 31%	75 30%	21 32%	144 27%	185 34%	28 35%
Neither agree nor disagree	209 19%	137 19%	70 20%	51 26%	76 19%	46 19%	20 16%	16 16%	97 22%	80 18%	24 16%	136 20%	73 18%	146 19%	53 21%	9 14%	100 19%	109 20%	12 15%
Tend to disagree	168 16%	113 16%	54 15%	20 11%	63 15%	39 16%	22 17%	25 26%	53 12%	75 17%	26 17%	94 14%	74 19%	114 15%	40 16%	14 21%	100 19%	68 13%	6 7%
Strongly disagree	173 16%	107 15%	64 18%	14 7%	40 10%	42 17%	46 36%	32 33%	44 10%	55 13%	62 40%	80 12%	93 23%	117 16%	39 16%	16 24%	92 17%	81 15%	13 16%
NET: Agree	500 47%	337 47%	158 45%	97 50%	225 55%	118 47%	37 29%	23 24%	230 52%	223 51%	38 25%	350 52%	150 38%	357 47%	114 46%	28 42%	229 43%	271 50%	48 62%
NET: Disagree	340 32%	220 31%	117 34%	34 18%	102 25%	81 32%	68 53%	56 59%	97 22%	130 29%	88 57%	174 26%	167 42%	231 31%	79 32%	30 44%	191 36%	149 28%	18 24%
Don't know	25 2%	23 3%	2 1%	11 6%	7 2%	4 2%	3 3%	-	14 3%	8 2%	3 2%	17 3%	8 2%	21 3%	4 2%	-	17 3%	8 1%	-

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base



Table 54
Q10_8 - Please read the following statements and select the extent to which you agree, or disagree with each. - I have added business meetings to planned leisure travel

Base: All business travellers aged 16-75 in the UK/US

	Leisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	171	171	74	95	84	70	57	113	110	9	53	16	103	48	16	108	82	88	83	81
	16%	21%	13%	20%	21%	15%	18%	15%	17%	9%	18%	13%	18%	14%	10%	18%	18%	15%	16%	16%
Tend to agree	329	329	177	146	141	120	117	211	205	32	116	42	181	101	57	186	164	162	160	157
	31%	39%	32%	31%	36%	26%	38%	28%	32%	32%	39%	33%	32%	29%	34%	31%	36%	27%	32%	31%
Neither agree nor disagree	209	120	107	83	76	78	62	145	126	25	46	22	106	78	41	104	84	118	116	82
	19%	14%	19%	18%	20%	17%	20%	19%	19%	25%	15%	17%	19%	22%	25%	17%	18%	20%	23%	16%
Tend to disagree	168	111	92	67	39	84	32	134	95	19	48	20	94	46	20	92	61	103	69	85
	16%	13%	17%	14%	10%	18%	10%	18%	15%	19%	16%	16%	17%	13%	12%	15%	13%	17%	14%	17%
Strongly disagree	173	90	91	69	43	100	31	140	94	10	32	23	68	76	23	94	53	117	68	98
	16%	11%	17%	15%	11%	22%	10%	18%	15%	10%	11%	18%	12%	22%	14%	16%	12%	20%	13%	19%
NET: Agree	500	500	250	241	225	190	173	324	315	41	169	58	284	149	73	295	246	250	243	238
	47%	60%	45%	51%	58%	42%	56%	43%	49%	41%	57%	46%	50%	42%	44%	49%	54%	42%	48%	46%
NET: Disagree	340	201	183	136	82	184	63	274	190	30	80	43	162	122	43	186	114	220	137	183
	32%	24%	33%	29%	21%	40%	20%	36%	29%	30%	27%	34%	28%	35%	26%	31%	25%	37%	27%	36%
Don't know	25	12	11	12	7	6	10	14	17	4	3	3	18	3	7	11	13	9	12	12
	2%	1%	2%	3%	2%	1%	3%	2%	3%	4%	1%	3%	3%	1%	4%	2%	3%	2%	2%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 55
Q10_9 - Please read the following statements and select the extent to which you agree, or disagree with each. - I find traveling for work stressful

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	133 12%	95 13%	38 11%	33 17%	49 12%	34 14%	13 10%	5 5%	63 14%	55 13%	16 10%	84 12%	50 12%	93 12%	33 13%	8 12%	70 13%	63 12%	9 11%
Tend to agree	257 24%	167 23%	88 25%	49 26%	89 22%	62 25%	33 26%	24 25%	99 23%	111 25%	39 25%	177 26%	80 20%	184 24%	62 25%	11 16%	128 24%	129 24%	23 29%
Neither agree nor disagree	216 20%	145 20%	68 19%	42 22%	74 18%	59 24%	20 16%	22 23%	93 21%	82 19%	29 19%	112 17%	104 26%	144 19%	52 21%	20 30%	118 22%	98 18%	12 15%
Tend to disagree	269 25%	180 25%	88 25%	40 21%	109 27%	59 24%	38 30%	24 25%	103 24%	115 26%	40 26%	167 25%	102 26%	192 25%	63 25%	14 21%	142 26%	127 24%	19 24%
Strongly disagree	189 18%	121 17%	67 19%	23 12%	89 22%	35 14%	22 17%	20 21%	74 17%	76 17%	29 19%	129 19%	59 15%	136 18%	38 15%	14 21%	72 13%	117 22%	16 20%
NET: Agree	390 36%	263 37%	126 36%	82 43%	137 33%	96 38%	47 37%	29 30%	161 37%	166 38%	54 35%	261 39%	129 33%	276 37%	95 38%	19 28%	198 37%	192 36%	31 40%
NET: Disagree	458 43%	300 42%	155 44%	63 33%	197 48%	94 38%	60 47%	44 47%	177 40%	191 43%	69 45%	297 44%	161 41%	329 43%	101 40%	29 42%	214 40%	244 45%	35 44%
Don't know	10 1%	10 1%	- -	5 3%	2 1%	1 *	1 1%	- -	6 1%	2 1%	1 1%	7 1%	2 1%	7 1%	2 1%	- -	7 1%	3 1%	- -

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table S6
Q10_9 - Please read the following statements and select the extent to which you agree, or disagree with each. - I find traveling for work stressful

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	133	113	68	62	133	-	73	60	93	13	41	18	79	37	39	66	84	50	68	61
	12%	14%	12%	13%	34%	-	24%	8%	14%	13%	14%	15%	14%	10%	24%	11%	18%	8%	13%	12%
					f		h							p		r				
Tend to agree	257	212	126	119	257	-	81	172	160	25	89	32	143	74	60	108	140	114	126	120
	24%	25%	23%	25%	66%	-	26%	23%	25%	25%	30%	25%	25%	21%	36%	18%	31%	19%	25%	23%
					f									p		r				
Neither agree nor disagree	216	148	121	85	-	-	63	154	133	28	55	29	118	65	37	94	82	130	99	100
	20%	18%	22%	18%	-	-	20%	20%	21%	28%	19%	23%	21%	19%	22%	16%	18%	22%	19%	19%
Tend to disagree	269	204	135	116	-	269	59	209	169	24	55	29	144	89	15	181	94	168	129	127
	25%	25%	24%	25%	-	59%	19%	28%	26%	24%	19%	23%	25%	25%	9%	30%	21%	28%	25%	25%
					e		g							o		q				
Strongly disagree	189	151	97	85	-	189	27	158	85	9	57	18	78	86	9	144	52	134	83	101
	18%	18%	18%	18%	-	41%	9%	21%	13%	9%	19%	14%	14%	24%	5%	24%	11%	22%	16%	20%
					e		g							lm		o				
NET: Agree	390	325	194	182	390	-	154	232	253	37	130	50	222	111	99	173	224	164	194	181
	36%	39%	35%	39%	100%	-	50%	31%	39%	37%	44%	40%	39%	31%	60%	29%	49%	27%	38%	35%
					f		h							p		r				
NET: Disagree	458	355	232	201	-	458	86	367	254	33	113	47	222	174	24	325	146	301	212	228
	43%	43%	42%	43%	-	100%	28%	48%	39%	33%	38%	37%	39%	39%	15%	55%	32%	50%	42%	44%
					e		g							lm		o				
Don't know	10	4	5	5	-	-	5	4	7	1	-	-	8	2	5	3	5	3	3	6
	1%	1%	1%	1%	-	-	2%	1%	1%	1%	-	-	1%	1%	3%	1%	1%	1%	1%	1%
														p						

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 57
Q10_10 - Please read the following statements and select the extent to which you agree, or disagree with each. - I find the process of arranging travel for work trips difficult

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	68
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	106	70	36	23	54	23	4	2	59	43	4	68	37	74	29	3	47	59	5
	10%	10%	10%	12%	13%	9%	3%	2%	13%	10%	3%	10%	9%	10%	11%	4%	9%	11%	7%
				fg	fg	fg			j	j									
Tend to agree	251	166	83	57	110	47	22	15	120	101	25	175	76	171	69	11	129	122	15
	23%	23%	24%	30%	27%	19%	17%	16%	27%	23%	17%	26%	19%	23%	28%	16%	24%	23%	19%
				efg	efg				j			l							
Neither agree nor disagree	247	178	69	46	77	70	37	18	94	108	39	156	91	165	59	23	134	113	20
	23%	25%	20%	24%	19%	28%	29%	19%	22%	25%	25%	23%	23%	22%	24%	34%	25%	21%	26%
				d	d	d										m			
Tend to disagree	268	166	97	39	95	66	32	35	99	109	43	159	108	201	50	18	133	135	19
	25%	23%	28%	20%	23%	26%	25%	37%	23%	25%	28%	24%	27%	27%	20%	26%	25%	25%	24%
				cd	cd														
Strongly disagree	193	132	60	22	72	42	31	25	61	77	41	115	78	140	39	13	88	105	17
	18%	18%	17%	12%	17%	17%	25%	27%	14%	18%	27%	17%	20%	19%	16%	20%	16%	20%	22%
				c	c	c													
NET: Agree	356	236	118	80	164	70	26	17	179	144	29	243	113	245	97	14	175	181	20
	33%	33%	34%	42%	40%	28%	20%	18%	41%	33%	19%	36%	29%	32%	39%	20%	33%	34%	26%
				efg	efg				ij	j		l			o				
NET: Disagree	461	298	157	61	167	108	64	61	160	186	84	274	186	341	89	31	221	240	36
	43%	41%	45%	32%	41%	43%	50%	64%	36%	42%	55%	41%	47%	45%	35%	46%	41%	45%	47%
				c	c	c	cde				hi	n							
Don't know	10	6	3	5	2	1	1	-	5	3	1	4	6	5	5	-	7	3	1
	1%	1%	1%	3%	1%	*	1%	-	1%	1%	1%	1%	2%	1%	2%	-	1%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 58
Q10_10 - Please read the following statements and select the extent to which you agree, or disagree with each. - I find the process of arranging travel for work trips difficult

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	106	93	52	53	77	20	43	62	72	4	38	17	56	32	27	56	77	27	48	54
	10%	11%	9%	11%	20%	4%	14%	8%	11%	4%	13%	13%	10%	9%	16%	9%	17%	5%	9%	11%
					f		h							p		r				
Tend to agree	251	198	126	113	143	51	94	155	159	30	77	27	137	81	59	116	137	111	129	115
	23%	24%	23%	24%	37%	11%	31%	20%	25%	30%	26%	21%	24%	23%	36%	19%	30%	18%	25%	22%
					f		h							p		r				
Neither agree nor disagree	247	181	136	95	86	80	88	158	156	31	57	35	140	65	35	125	92	151	130	102
	23%	22%	25%	20%	22%	18%	28%	21%	24%	31%	19%	28%	25%	18%	21%	21%	20%	25%	26%	20%
					h		h					n	n				t			
Tend to disagree	268	206	135	119	55	153	54	213	163	22	74	32	139	92	24	161	98	167	120	137
	25%	25%	25%	25%	14%	33%	18%	28%	25%	22%	25%	26%	24%	26%	15%	27%	21%	28%	24%	27%
					e		g							o		q				
Strongly disagree	193	149	97	89	24	152	27	164	93	9	50	15	90	81	15	137	47	140	77	102
	18%	18%	18%	19%	6%	33%	9%	22%	14%	9%	17%	12%	16%	13%	9%	23%	10%	23%	15%	20%
					e		g							lm		o		q		
NET: Agree	356	291	178	165	220	70	137	217	231	35	115	44	193	113	86	171	214	137	177	170
	33%	35%	32%	35%	56%	15%	45%	29%	36%	35%	39%	35%	34%	32%	52%	29%	47%	23%	35%	33%
					f		h							p		r				
NET: Disagree	461	355	232	208	79	306	81	377	257	31	123	48	229	173	39	298	145	308	197	240
	43%	43%	42%	44%	20%	67%	26%	50%	40%	31%	42%	38%	40%	49%	24%	50%	32%	51%	39%	47%
					e		g							lm		o		q		s
Don't know	10	6	5	4	5	2	3	6	4	4	2	-	7	1	4	1	6	2	5	4
	1%	1%	1%	1%	1%	*	1%	1%	1%	4%	1%	-	1%	*	2%	*	1%	*	1%	1%
										i				p						

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 59
Q10_11 - Please read the following statements and select the extent to which you agree, or disagree with each. - I have participated in online work meetings through Teams, Zoom or similar, while travelling for leisure

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED / LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	68
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	337 31%	233 32%	103 29%	46 24%	134 33%	87 35%	43 34%	27 28%	126 29%	152 35%	46 30%	230 34%	108 27%	245 32%	66 26%	26 39%	166 31%	171 32%	38 49%
Tend to agree	401 37%	254 35%	141 40%	70 36%	180 44%	86 34%	37 29%	29 31%	173 39%	172 39%	45 29%	262 39%	139 35%	304 40%	78 31%	20 29%	195 36%	206 38%	25 32%
Neither agree nor disagree	163 15%	109 15%	54 15%	43 22%	52 13%	43 17%	16 12%	10 11%	79 18%	64 14%	18 12%	102 15%	62 15%	110 14%	46 18%	8 12%	81 15%	82 15%	7 9%
Tend to disagree	83 8%	64 9%	19 6%	17 9%	32 8%	14 6%	10 8%	10 10%	39 9%	25 6%	14 9%	46 7%	37 9%	48 6%	32 13%	3 4%	36 7%	47 9%	6 7%
Strongly disagree	83 8%	55 8%	29 8%	14 7%	11 3%	18 7%	22 17%	19 20%	19 4%	24 6%	32 21%	34 5%	50 12%	48 6%	26 10%	10 15%	54 10%	29 5%	1 2%
NET: Agree	738 69%	487 68%	244 70%	115 60%	315 77%	173 69%	80 62%	56 59%	299 68%	325 74%	90 59%	492 73%	247 62%	549 73%	144 57%	46 68%	361 67%	377 70%	64 82%
NET: Disagree	166 15%	118 17%	48 14%	31 16%	43 10%	32 13%	32 25%	29 30%	58 13%	50 11%	45 30%	80 12%	86 22%	96 13%	58 23%	13 19%	90 17%	76 14%	7 9%
Don't know	6 1%	3 *	3 1%	3 1%	1 *	2 1%	- -	- -	3 1%	3 1%	- -	3 *	3 1%	2 *	3 1%	1 1%	4 1%	2 *	- -

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 60
Q10_11 - Please read the following statements and select the extent to which you agree, or disagree with each. - I have participated in online work meetings through Teams, Zoom or similar, while travelling for leisure

Base: All business travellers aged 16-75 in the UK/US

	Leisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	337	337	183	149	120	170	92	243	211	19	110	43	186	104	34	218	150	184	147	169
	31%	40%	33%	32%	31%	37%	30%	32%	33%	19%	37%	34%	33%	29%	21%	37%	33%	31%	29%	33%
Tend to agree	401	401	195	189	162	159	109	290	248	31	110	50	210	132	63	214	178	216	199	189
	37%	48%	35%	40%	42%	35%	35%	38%	38%	31%	37%	40%	37%	37%	39%	36%	39%	36%	39%	37%
Neither agree nor disagree	163	61	87	63	56	47	64	97	94	26	33	13	92	53	34	80	77	84	84	72
	15%	7%	16%	13%	14%	10%	21%	13%	15%	26%	11%	11%	16%	15%	21%	13%	17%	14%	16%	14%
Tend to disagree	83	26	37	41	33	32	31	52	50	17	27	11	44	27	18	42	30	51	40	38
	8%	3%	7%	9%	8%	7%	10%	7%	8%	17%	9%	8%	8%	8%	11%	7%	6%	9%	8%	7%
Strongly disagree	83	7	46	28	19	47	10	72	42	7	17	9	36	35	14	40	21	60	36	45
	8%	1%	8%	6%	5%	10%	3%	9%	6%	7%	6%	7%	6%	10%	9%	7%	5%	10%	7%	9%
NET: Agree	738	738	378	339	282	329	201	534	459	50	220	93	395	235	98	432	328	400	346	357
	69%	89%	69%	72%	72%	72%	65%	70%	71%	50%	74%	74%	69%	67%	59%	72%	72%	67%	68%	69%
NET: Disagree	166	33	83	69	52	79	41	124	92	23	43	20	80	61	32	82	51	111	76	83
	15%	4%	15%	15%	13%	17%	13%	16%	14%	23%	15%	16%	14%	17%	20%	14%	11%	19%	15%	16%
Don't know	6	1	4	2	-	3	2	3	3	1	1	-	3	2	-	2	1	4	3	3
	1%	*	1%	*	-	1%	1%	*	*	1%	*	-	*	1%	-	*	*	1%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 61
Q10_12 - Please read the following statements and select the extent to which you agree, or disagree with each. - I have added extra leisure activities or personal time to a work trip, without informing my employer about it

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequency of business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Strongly agree	175 16%	122 17%	53 15%	38 20%	80 19%	31 13%	19 15%	7 7%	88 20%	67 15%	21 13%	116 17%	59 15%	114 15%	48 19%	14 20%	85 16%	90 17%	19 25%
Tend to agree	312 29%	216 30%	93 27%	56 29%	127 31%	82 33%	29 23%	19 20%	127 29%	144 33%	34 22%	212 31%	100 25%	226 30%	77 31%	9 14%	154 29%	158 29%	23 29%
Neither agree nor disagree	215 20%	144 20%	67 19%	47 24%	81 20%	51 17%	22 15%	15 15%	95 22%	89 20%	24 16%	129 19%	85 22%	151 20%	51 30%	12 18%	120 22%	95 18%	10 12%
Tend to disagree	181 17%	116 16%	64 18%	32 17%	62 15%	41 17%	21 17%	24 26%	66 15%	76 17%	25 16%	116 17%	65 16%	135 18%	30 12%	16 23%	88 16%	93 17%	12 15%
Strongly disagree	182 17%	113 16%	68 20%	17 9%	58 14%	43 17%	35 28%	30 31%	57 13%	65 15%	49 32%	99 15%	83 21%	127 17%	41 16%	15 22%	86 16%	96 18%	14 18%
NET: Agree	487 45%	338 47%	146 42%	94 49%	206 50%	113 45%	48 38%	26 27%	215 49%	211 48%	54 35%	328 48%	159 40%	340 45%	125 50%	23 34%	239 45%	248 46%	42 54%
NET: Disagree	363 34%	229 32%	132 38%	49 25%	120 29%	84 34%	57 44%	54 57%	122 28%	140 32%	74 48%	215 32%	148 37%	262 35%	71 28%	30 45%	174 32%	189 35%	26 33%
Don't know	9 1%	6 1%	3 1%	3 1%	3 1%	1 *	1 1%	1 1%	6 1%	1 *	1 1%	5 1%	4 1%	4 *	3 1%	2 3%	4 1%	5 1%	- -

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 62
Q10_12 - Please read the following statements and select the extent to which you agree, or disagree with each. - I have added extra leisure activities or personal time to a work trip, without informing my employer about it

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Strongly agree	175	157	71	97	90	66	63	110	113	14	55	24	102	47	30	97	94	80	85	79
	16%	19%	13%	20%	23%	14%	20%	15%	17%	14%	18%	19%	18%	13%	18%	16%	20%	13%	17%	15%
				c	f		h										r			
Tend to agree	312	272	164	139	136	112	105	205	209	25	100	43	168	97	44	169	152	152	159	146
	29%	33%	30%	29%	35%	24%	34%	27%	32%	25%	34%	34%	29%	27%	27%	28%	33%	25%	31%	28%
					f		h										r			
Neither agree nor disagree	215	153	116	84	64	81	72	142	122	35	55	20	123	68	38	110	90	121	111	94
	20%	18%	21%	18%	16%	18%	23%	19%	19%	35%	18%	16%	22%	19%	23%	18%	20%	20%	22%	18%
					f		h										r			
Tend to disagree	181	127	98	74	55	84	37	143	101	18	38	17	93	60	28	104	68	111	87	82
	17%	15%	18%	16%	14%	18%	12%	19%	16%	18%	13%	14%	16%	17%	17%	17%	15%	18%	17%	16%
					f		g										r			
Strongly disagree	182	118	99	72	44	111	28	153	97	8	47	22	78	78	22	112	48	131	62	109
	17%	14%	18%	15%	11%	24%	9%	20%	15%	8%	16%	17%	14%	22%	19%	13%	10%	22%	12%	21%
					e		g										q			
NET: Agree	487	429	235	236	226	178	168	315	322	39	155	67	271	143	74	266	246	232	244	225
	45%	52%	43%	50%	58%	39%	54%	42%	50%	39%	52%	53%	47%	41%	45%	45%	54%	39%	48%	44%
				c	f		h										r			
NET: Disagree	363	246	197	146	99	195	65	296	198	26	85	39	172	138	50	216	116	241	148	191
	34%	30%	36%	31%	25%	43%	21%	39%	31%	26%	28%	31%	30%	39%	31%	36%	25%	40%	29%	37%
					e		g										q			
Don't know	9	5	3	6	1	5	4	4	5	-	3	-	5	4	3	4	5	4	4	4
	1%	1%	1%	1%	*	1%	1%	1%	1%	-	1%	-	1%	1%	2%	1%	1%	1%	1%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 63
Q11 - Thinking now about business expenses, when you spend your own money on work travel and other business-related purposes and are reimbursed by your employer later... In an average month, how long would you say you spend filing expense claims?

Base: All employees and non-sole trader self-employed aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	2670	1390	1262	336	676	605	548	505	719	1013	673	1224	1446	1682	738	350	1411	1259	58
WEIGHTED BASE	3134	1630	1484	391	789	706	650	599	838	1181	805	1430	1704	1973	869	292	1875	1259	78*
	100%	52%	47%	12%	25%	23%	21%	19%	27%	38%	26%	46%	54%	63%	28%	9%	60%	40%	2%*
1-30	541 17%	296 18%	236 16%	70 18%	158 20%	135 19%	95 15%	83 14%	157 19%	227 19%	116 14%	297 21%	244 14%	384 19%	121 14%	36 12%	335 18%	206 16%	16 21%
31-60	158 5%	106 7%	51 3%	20 5%	49 6%	36 5%	35 5%	18 3%	50 6%	61 5%	40 5%	106 7%	51 3%	126 6%	19 2%	12 4%	92 5%	66 5%	10 13%
>60	166 5%	127 8%	38 3%	22 6%	66 8%	49 7%	18 3%	12 2%	62 7%	78 7%	23 3%	112 8%	54 3%	120 6%	32 4%	14 5%	88 5%	78 6%	19 24%
Mean	12.62	17.28	7.53	13.02	17.88	15.64	8.69	6.15	15.78	15.13	8.67	18.26	7.89	14.71	8.41	11.06	12.03	13.51	41.1
Mean (excluding 0)	31.65	35.89	23.37	25.46	32.48	40.57	24.75	24.34	29.78	36.23	24.46	35.1	25.2	34.33	21.89	37.37	34.38	28.99	41.1
Median	26	28	19	24	27	25	23	19	26	26	22	27	22	26	20	24	24	27	52
I do not file my business expense claims myself	552 18%	297 18%	254 17%	92 23%	188 24%	107 15%	89 14%	77 13%	209 25%	201 17%	108 13%	258 18%	294 17%	320 16%	187 22%	44 15%	298 16%	254 20%	12 16%
I do not usually have business expense claims to file	1510 48%	697 43%	803 54%	144 37%	273 35%	336 48%	371 57%	386 64%	290 35%	537 45%	466 58%	561 39%	950 56%	898 46%	436 50%	176 60%	950 51%	560 44%	15 19%
Don't know	208 7%	105 6%	102 7%	43 11%	54 7%	43 6%	24 7%	24 4%	71 8%	79 7%	52 6%	96 7%	111 7%	124 6%	73 8%	11 4%	113 6%	95 8%	6 8%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 64
Q11 - Thinking now about business expenses, when you spend your own money on work travel and other business-related purposes and are reimbursed by your employer later... In an average month, how long would you say you spend filing expense claims?

Base: All employees and non-sole trader self-employed aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	2670	733	480	419	341	405	267	666	564	85	362	291	866	1378	142	531	399	526	1182	1246
WEIGHTED BASE	3134	833	551	472	390	458	308	757	648	100*	298	325	1038	1611	164	596	457	598	1386	1474
	100%	27%	18%	15%	12%	15%	10%	24%	21%	3%*	9%	10%	33%	51%	5%	19%	15%	19%	44%	47%
1-30	541	262	148	165	116	139	88	236	185	32	84	60	279	188	51	181	141	180	244	271
	17%	31%	27%	35%	30%	30%	28%	31%	29%	32%	28%	19%	27%	12%	31%	30%	31%	30%	18%	18%
31-60	158	100	57	58	45	61	37	81	88	12	29	17	91	46	20	64	45	72	65	87
	5%	12%	10%	12%	12%	13%	12%	11%	14%	12%	10%	5%	9%	3%	12%	11%	10%	12%	5%	6%
>60	166	132	83	66	66	52	59	93	101	11	50	20	98	47	22	90	81	67	68	90
	5%	16%	15%	14%	17%	11%	19%	12%	16%	11%	17%	6%	9%	3%	14%	15%	18%	11%	5%	6%
Mean	12.62	32.96	30.94	31.02	35.84	26.15	35.71	28.36	32.82	26.07	34.14	13.15	22.18	7.19	28.79	32.21	35.79	25.93	12.05	14.15
Mean (excluding 0)	31.65	34	32.17	32.51	38.41	26.9	36.99	29.64	34.1	28.7	36.45	27.29	36.39	26.95	29.58	33.61	37.36	27.09	29.22	33.85
Median	26	29	30	27	29	28	41	28	32	23	29	25	27	24	27	29	29	28	23	26
I do not file my business expense claims myself	552	187	136	92	91	101	66	173	138	19	79	47	180	301	34	137	102	133	274	225
	18%	22%	25%	19%	23%	22%	21%	23%	21%	19%	26%	15%	17%	19%	21%	23%	22%	22%	20%	15%
I do not usually have business expense claims to file	1510	114	97	62	52	80	42	125	92	23	45	161	315	956	25	91	60	108	647	728
	48%	14%	18%	13%	13%	17%	14%	16%	14%	23%	15%	50%	30%	59%	15%	15%	13%	18%	47%	49%
Don't know	208	38	32	29	20	25	16	50	43	3	12	19	74	75	12	33	27	39	88	73
	7%	5%	6%	6%	5%	5%	5%	7%	7%	3%	4%	6%	7%	5%	7%	6%	6%	6%	6%	5%

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 65
Q11 - Thinking now about business expenses, when you spend your own money on work travel and other business-related purposes and are reimbursed by your employer later... In an average month, how long would you say you spend filing expense claims?

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
1-30	324 30%	209 29%	111 32%	53 28%	115 28%	76 31%	40 32%	41 43%	115 26%	137 31%	46 30%	196 29%	128 32%	243 32%	59 24%	23 33%	163 30%	161 30%	16 21%
31-60	118 11%	88 12%	29 8%	18 9%	44 11%	26 10%	20 15%	11 12%	45 10%	45 10%	24 16%	86 13%	33 8%	97 13%	13 5%	9 13%	61 11%	57 11%	10 13%
>60	152 14%	119 17%	33 9%	20 10%	64 15%	48 19%	13 10%	8 9%	60 14%	74 17%	16 10%	107 16%	45 11%	114 15%	27 11%	11 17%	81 15%	71 13%	19 24%
Mean	30.24	34.36	22.09	23.77	31.2	38.59	25.29	23.98	28.02	34.73	25.82	33.58	24.56	32.71	21.35	35.57	32.64	27.84	41.1
Mean (excluding 0)	31.65	35.89	23.37	25.46	32.48	40.57	24.75	24.34	29.78	36.23	24.46	35.1	25.2	34.33	21.89	37.37	34.38	28.99	41.1
Median	28	30	25	27	29	30	26	21	29	29	27	30	27	29	27	25	29	28	52
I do not file my business expense claims myself	241 22%	147 20%	93 27%	49 26%	109 27%	43 17%	21 16%	18 19%	116 27%	93 21%	27 17%	147 22%	93 23%	150 20%	75 30%	16 23%	116 22%	125 23%	12 16%
I do not usually have business expense claims to file	169 16%	106 15%	62 18%	25 13%	65 16%	42 17%	24 19%	14 14%	68 15%	68 15%	30 19%	97 14%	72 18%	105 14%	56 22%	8 12%	77 14%	92 17%	15 19%
Don't know	70 6%	48 7%	21 6%	27 14%	15 4%	14 6%	10 8%	3 3%	34 8%	25 6%	10 7%	43 6%	27 7%	47 6%	21 9%	1 1%	39 7%	31 6%	6 8%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 66

Q11 - Thinking now about business expenses, when you spend your own money on work travel and other business-related purposes and are reimbursed by your employer later... In an average month, how long would you say you spend filing expense claims?

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
1-30	324	262	148	165	116	139	88	236	185	32	84	39	184	95	51	181	141	180	151	160
	30%	31%	27%	35%	30%	30%	28%	31%	29%	32%	28%	31%	32%	27%	31%	30%	31%	30%	30%	31%
31-60	118	100	57	58	45	61	37	81	88	12	29	13	69	35	20	64	45	72	47	65
	11%	12%	10%	12%	12%	13%	12%	11%	14%	12%	10%	11%	12%	10%	12%	11%	10%	12%	9%	13%
>60	152	132	83	66	66	52	59	93	101	11	50	17	93	42	22	90	81	67	62	84
	14%	16%	15%	14%	17%	11%	19%	12%	16%	11%	17%	13%	16%	12%	14%	15%	18%	11%	12%	16%
Mean	30.24	32.96	30.94	31.02	35.84	26.15	35.71	28.36	32.82	26.07	34.14	28.08	35.1	24.81	28.79	32.21	35.79	25.93	27	33.22
					f		h						n			r				
Mean (excluding 0)	31.65	34	32.17	32.51	38.41	26.9	36.99	29.64	34.1	28.7	36.45	27.29	36.39	26.95	29.58	33.61	37.36	27.09	29.22	33.85
					f								n			r				
Median	28	29	30	27	29	28	41	28	32	23	29	28	29	28	27	29	29	28	27	29
I do not file my business expense claims myself	241	187	136	92	91	101	66	173	138	19	79	30	115	86	34	137	102	133	127	106
	22%	22%	25%	19%	23%	22%	21%	23%	21%	19%	26%	23%	20%	24%	21%	23%	22%	22%	25%	21%
I do not usually have business expense claims to file	169	114	97	62	52	80	42	125	92	23	45	22	72	70	25	91	60	108	90	68
	16%	14%	18%	13%	13%	17%	14%	16%	14%	23%	15%	17%	13%	20%	15%	15%	13%	18%	18%	13%
										i			m			q				
Don't know	70	38	32	29	20	25	16	50	43	3	12	6	37	25	12	33	27	39	32	31
	6%	5%	6%	6%	5%	5%	5%	7%	7%	3%	4%	4%	6%	7%	7%	6%	6%	6%	6%	6%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 67
Q12 - How long do you usually have to wait for your employer to process and pay your expense claims, once you have submitted them?

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	737	455	274	96	234	187	124	96	230	312	149	445	292	543	142	52	387	350	40
WEIGHTED BASE	864	530	325	111*	273	220	147	112*	269	365	178	515	349	631	172	62*	514	350	45*
	100%	61%	38%	13%*	32%	25%	17%	13%*	31%	42%	21%	60%	40%	73%	20%	7%*	60%	40%	5%*
They are paid the same day	74	48	25	19	30	16	3	6	35	29	7	66	7	65	7	1	39	35	7
	9%	9%	8%	17%	11%	7%	2%	6%	13%	8%	4%	13%	2%	10%	4%	2%	7%	10%	16%
				efg	f	f			j			l		n					
They are paid within a week	275	187	87	35	93	76	35	37	89	126	43	162	113	195	62	18	159	116	18
	32%	35%	27%	31%	34%	34%	24%	33%	33%	35%	24%	31%	32%	31%	36%	30%	31%	33%	39%
		b			f	f			j										
They are paid more than a week later, but within two weeks	187	117	67	22	51	42	45	28	57	68	49	107	80	133	38	16	105	82	9
	22%	22%	20%	19%	19%	19%	30%	25%	21%	19%	27%	21%	23%	21%	22%	26%	20%	23%	19%
							de				i								
They are paid more than two weeks later, but within a month	221	118	101	22	63	59	47	30	51	100	55	133	88	166	35	21	138	83	7
	26%	22%	31%	20%	23%	27%	32%	26%	19%	27%	31%	26%	25%	26%	20%	34%	27%	24%	15%
		a					c			h	h								
They are paid more than a month later	98	56	41	13	34	25	16	10	34	37	22	43	55	68	26	4	68	30	5
	11%	10%	13%	11%	12%	11%	11%	9%	13%	10%	12%	8%	16%	11%	15%	6%	13%	9%	10%
												k					q		
Don't know	9	4	5	1	3	2	1	2	2	4	2	4	6	4	4	1	5	4	-
	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	2%	1%	2%	2%	1%	1%	-

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 68
Q12 - How long do you usually have to wait for your employer to process and pay your expense claims, once you have submitted them?

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	737	433	248	256	197	220	161	357	328	47	143	85	394	243	81	294	233	279	322	361
WEIGHTED BASE	864	494	287	289	227	252	184	410	374	55*	162	97*	468	280	93*	335	268	319	377	448
	100%	57%	33%	33%	26%	29%	21%	47%	43%	6%	19%	11%*	54%	32%	11%*	39%	31%	37%	44%	52%
They are paid the same day	74	56	34	26	35	25	27	37	36	4	24	8	46	18	22	30	37	27	37	34
	9%	11%	12%	9%	15%	10%	15%	9%	10%	7%	15%	8%	10%	7%	24%	9%	14%	9%	10%	8%
They are paid within a week	275	184	107	98	71	95	53	156	131	16	70	33	152	83	29	133	86	120	140	120
	32%	37%	37%	34%	31%	38%	29%	38%	35%	29%	43%	34%	32%	30%	31%	40%	32%	38%	37%	27%
They are paid more than a week later, but within two weeks	187	96	71	50	39	51	41	82	77	14	24	26	99	61	12	69	47	71	83	99
	22%	19%	25%	17%	17%	20%	22%	20%	21%	26%	15%	27%	21%	22%	13%	20%	18%	22%	22%	22%
They are paid more than two weeks later, but within a month	221	112	61	75	50	66	34	108	91	16	31	26	121	69	23	72	70	73	93	120
	26%	23%	21%	26%	22%	26%	18%	26%	24%	30%	19%	27%	26%	25%	24%	21%	26%	23%	25%	27%
They are paid more than a month later	98	45	12	41	33	14	27	27	38	5	12	4	46	44	7	31	28	25	23	68
	11%	9%	4%	14%	15%	6%	14%	7%	10%	9%	7%	4%	10%	16%	9%	11%	8%	6%	15%	15%
Don't know	9	1	3	-	-	1	3	-	3	-	1	-	4	5	-	1	-	3	1	6
	1%	*	1%	-	-	1%	1%	-	1%	-	1%	-	1%	2%	-	*	-	1%	*	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



25-061766-03 - FLYING - THE UK/US
9TH - 14TH JANUARY 2026
IPSOS

9 Feb 2026

Table 69

Q13_Summary - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements?

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	I find the process of filing expense claims with my employer difficult	I usually do not volunteer for work trips, or to pay for work expenditures, because I want to avoid dealing with filing my expenses afterwards	I frequently choose not to submit a claim for smaller business expenses I have incurred (worth less than £20/\$35), because it would take too much effort to file it	I frequently choose not to submit a claim for larger business expenses I have incurred (worth more than £100/\$200), because it would take too much effort to file it	Waiting for reimbursement of my business expenses causes significant strain to my personal finances
UNWEIGHTED BASE	737	737	737	737	737
WEIGHTED BASE	864	864	864	864	864
Strongly agree	69 8%	73 8%	85 10%	55 6%	85 10%
Tend to agree	196 23%	153 18%	163 19%	116 13%	190 22%
Neither agree nor disagree	113 13%	182 21%	125 14%	109 13%	154 18%
Tend to disagree	236 27%	225 26%	174 20%	166 19%	197 23%
Strongly disagree	244 28%	227 26%	311 36%	412 48%	234 27%
NET: Agree	265 31%	226 26%	248 29%	171 20%	275 32%
NET: Disagree	480 55%	451 52%	485 56%	578 67%	431 50%
Don't know	7 1%	6 1%	6 1%	5 1%	5 1%

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 70
Q13a - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I find the process of filing expense claims with my employer difficult

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	737	455	274	96	234	187	124	96	230	312	149	445	292	543	142	52	387	350	40
WEIGHTED BASE	864	530	325	111*	273	220	147	112*	269	365	178	515	349	631	172	62*	514	350	45*
	100%	61%	38%	13%*	32%	25%	17%	13%*	31%	42%	21%	60%	40%	73%	20%	7%*	60%	40%	5%*
Strongly agree	69 8%	40 8%	29 9%	14 13%	28 10%	20 9%	3 2%	2 2%	29 11%	35 10%	4 2%	46 9%	22 6%	52 8%	15 9%	1 2%	31 6%	38 11%	4 9%
Tend to agree	196 23%	136 26%	60 18%	38 34%	63 23%	52 23%	28 19%	16 14%	77 28%	79 22%	34 19%	129 25%	67 19%	137 22%	47 28%	12 19%	109 21%	87 25%	4 10%
Neither agree nor disagree	113 13%	65 12%	47 14%	18 16%	43 16%	25 11%	14 9%	15 13%	41 15%	47 13%	22 12%	66 13%	48 14%	83 13%	22 13%	8 13%	70 14%	43 12%	6 13%
Tend to disagree	236 27%	144 27%	88 27%	26 24%	76 28%	52 24%	27 24%	27 24%	66 25%	102 28%	52 29%	139 27%	97 28%	172 27%	41 24%	23 37%	148 29%	88 25%	17 38%
Strongly disagree	244 28%	139 26%	101 31%	15 13%	62 23%	69 31%	46 31%	53 47%	56 21%	99 27%	65 36%	132 26%	112 32%	183 29%	44 25%	18 29%	154 30%	90 26%	14 31%
NET: Agree	265 31%	176 33%	89 27%	52 47%	92 34%	72 33%	31 21%	18 16%	105 39%	114 31%	37 21%	175 34%	89 26%	189 30%	63 36%	13 21%	140 27%	125 36%	8 19%
NET: Disagree	480 55%	283 53%	189 58%	41 37%	137 50%	121 55%	100 68%	80 71%	122 45%	201 55%	117 66%	271 53%	209 60%	355 56%	84 49%	41 66%	302 59%	178 51%	31 69%
Don't know	7 1%	6 1%	1 *	1 1%	1 *	2 1%	2 1%	2 -	1 *	4 1%	2 1%	3 1%	3 1%	4 1%	2 1%	- -	3 1%	4 1%	- -

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 71

Q13a - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I find the process of filing expense claims with my employer difficult

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	737	433	248	256	197	220	161	357	328	47	143	85	394	243	81	294	233	279	322	361
WEIGHTED BASE	864	494	287	289	227	252	184	410	374	55*	162	97*	468	280	93*	335	268	319	377	448
	100%	57%	33%	33%	26%	29%	21%	47%	43%	6%	19%	11%*	54%	32%	11%*	39%	31%	37%	44%	52%
Strongly agree	69	56	23	33	40	8	28	30	43	2	18	12	40	17	10	31	45	13	25	43
	8%	11%	8%	12%	18%	3%	15%	7%	11%	4%	11%	12%	8%	6%	11%	9%	17%	4%	7%	10%
					f		h									r				
Tend to agree	196	127	80	62	92	26	67	79	95	21	35	18	103	74	42	66	81	65	92	93
	23%	26%	28%	21%	40%	10%	36%	19%	25%	38%	22%	19%	22%	26%	45%	20%	30%	20%	24%	21%
					f		h								p		r			
Neither agree nor disagree	113	53	38	36	24	23	29	47	58	10	25	10	63	39	17	36	38	38	48	61
	13%	11%	13%	12%	11%	9%	16%	11%	15%	18%	15%	11%	13%	14%	18%	11%	14%	12%	13%	14%
					f		h								p		r			
Tend to disagree	236	133	77	78	35	91	41	116	101	13	43	36	138	53	15	97	60	93	95	134
	27%	27%	27%	27%	15%	36%	22%	28%	27%	24%	26%	37%	29%	19%	16%	29%	23%	29%	25%	30%
					e							n	n		o					
Strongly disagree	244	123	70	79	35	103	18	136	76	9	42	21	120	96	9	104	44	108	113	115
	28%	25%	24%	27%	15%	41%	10%	33%	20%	16%	26%	22%	26%	34%	9%	31%	16%	34%	30%	26%
					e			g						lm		o				
NET: Agree	265	183	103	95	132	34	95	109	137	23	54	30	142	91	52	97	126	78	117	136
	31%	37%	36%	33%	58%	13%	51%	27%	37%	42%	33%	31%	30%	32%	56%	29%	47%	24%	31%	30%
					f		h							p		r				
NET: Disagree	480	256	146	157	70	194	59	253	178	22	84	57	258	148	24	201	104	201	208	249
	55%	52%	51%	54%	31%	77%	32%	62%	47%	40%	52%	58%	55%	53%	26%	60%	39%	63%	55%	56%
					e		g							o		q				
Don't know	7	3	-	1	1	1	1	1	1	-	-	-	5	1	-	1	-	3	4	1
	1%	1%	-	*	1%	1%	1%	*	*	-	-	-	1%	*	-	*	-	1%	1%	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 72
Q13b - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I usually do not volunteer for work trips, or to pay for work expenditures, because I want to avoid dealing with filing my expenses afterwards

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	737	455	274	96	234	187	124	96	230	312	149	445	292	543	142	52	387	350	40
WEIGHTED BASE	864	530	325	111*	273	220	147	112*	269	365	178	515	349	631	172	62*	514	350	45*
	100%	61%	38%	13%*	32%	25%	17%	13%*	31%	42%	21%	60%	40%	73%	20%	7%*	60%	40%	5%*
Strongly agree	73 8%	46 9%	27 8%	14 12%	37 13%	10 4%	11 7%	2 2%	42 16%	21 6%	8 5%	46 9%	26 8%	59 9%	13 8%	- -	35 7%	38 11%	3 7%
				eg	eg				ij					o	o		p		
Tend to agree	153 18%	95 18%	56 17%	25 23%	60 22%	37 17%	16 11%	16 14%	64 24%	62 17%	23 13%	92 18%	61 18%	106 17%	42 24%	6 9%	85 17%	68 19%	6 13%
				f	f				j					mo					
Neither agree nor disagree	182 21%	109 21%	69 21%	38 34%	51 19%	50 23%	23 15%	20 18%	59 22%	86 24%	25 14%	113 22%	68 20%	121 19%	46 27%	15 24%	108 21%	74 21%	10 22%
				defg					j										
Tend to disagree	225 26%	136 26%	87 27%	22 19%	65 24%	64 29%	46 31%	29 25%	53 20%	104 28%	56 31%	129 25%	95 27%	164 26%	38 22%	23 37%	136 26%	89 25%	11 24%
									h						n				
Strongly disagree	227 26%	140 26%	85 26%	12 10%	58 21%	59 27%	53 36%	45 40%	49 18%	89 25%	65 36%	130 25%	96 28%	175 28%	33 19%	19 30%	148 29%	79 23%	15 33%
				c	c	c	cd	cde	hi					n					
NET: Agree	226 26%	141 27%	83 25%	39 35%	96 35%	46 21%	26 18%	18 16%	105 39%	83 23%	32 18%	138 27%	87 25%	165 26%	55 32%	6 9%	120 23%	106 30%	9 20%
				efg	efg				ij					o	o		p		
NET: Disagree	451 52%	277 52%	172 53%	33 30%	123 45%	123 56%	98 67%	74 65%	102 38%	193 53%	120 68%	260 50%	191 55%	339 54%	71 41%	41 67%	283 55%	168 48%	26 58%
				c	c	cd	cd	cd	h	hi	hi			n	n	n			
Don't know	6 1%	4 1%	2 1%	1 1%	3 1%	1 *	- -	1 1%	3 1%	2 1%	1 1%	4 1%	2 1%	6 1%	- -	- -	4 1%	2 1%	- -

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 73
Q13b - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I usually do not volunteer for work trips, or to pay for work expenditures, because I want to avoid dealing with filing my expenses afterwards

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	737	433	248	256	197	220	161	357	328	47	143	85	394	243	81	294	233	279	332	361
WEIGHTED BASE	864	494	287	289	227	252	184	410	374	55*	162	97*	468	280	93*	335	268	319	377	448
	100%	57%	33%	33%	26%	29%	21%	47%	43%	6%	19%	11%*	54%	32%	11%*	39%	31%	37%	44%	52%
Strongly agree	73	55	24	32	40	5	33	24	42	8	14	10	42	20	20	25	34	22	34	36
	8%	11%	8%	11%	18%	2%	18%	6%	11%	14%	9%	10%	9%	7%	22%	8%	13%	7%	9%	8%
					f		h							p			r			
Tend to agree	153	104	62	53	67	28	56	61	84	9	40	20	78	55	25	59	69	48	64	85
	18%	21%	22%	18%	30%	11%	30%	15%	22%	16%	25%	21%	17%	27%	18%	26%	15%	17%	19%	
					f		h							r			r			
Neither agree nor disagree	182	97	60	65	57	42	43	86	88	17	35	24	105	46	22	57	66	64	80	93
	21%	20%	21%	22%	25%	16%	23%	21%	23%	30%	22%	25%	22%	17%	24%	17%	24%	20%	21%	21%
					f															
Tend to disagree	225	126	75	69	39	76	31	116	91	12	36	18	121	81	17	98	55	88	105	108
	26%	25%	26%	24%	17%	30%	17%	28%	24%	22%	22%	19%	26%	29%	18%	29%	21%	28%	28%	24%
					e		g							o						
Strongly disagree	227	109	65	69	23	100	21	119	70	7	35	24	117	76	8	95	42	96	92	123
	26%	22%	23%	24%	10%	40%	11%	29%	19%	13%	22%	25%	25%	27%	9%	28%	16%	30%	24%	27%
					e		g								o			q		
NET: Agree	226	158	86	86	108	33	89	85	126	17	55	30	120	75	45	85	103	70	98	121
	26%	32%	30%	30%	47%	13%	48%	21%	34%	30%	34%	31%	26%	27%	48%	25%	38%	22%	26%	27%
					f		h							p			r			
NET: Disagree	451	235	140	138	62	176	51	236	161	20	71	42	239	157	25	192	97	184	197	231
	52%	47%	49%	48%	27%	70%	28%	58%	43%	36%	44%	44%	51%	56%	27%	57%	36%	58%	52%	52%
					e		g								o		q			
Don't know	6	4	1	1	1	1	1	3	-	2	1	-	5	1	1	1	2	1	2	3
	1%	1%	*	*	1%	1%	1%	1%	-	4%	1%	-	1%	*	1%	*	1%	*	1%	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 74
Q13c - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I frequently choose not to submit a claim for smaller business expenses I have incurred (worth less than £20/\$35), because it would take too much effort to file it

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	737	455	274	96	234	187	124	96	230	312	149	445	292	543	142	52	387	350	40
WEIGHTED BASE	864	530	325	111*	273	220	147	112*	269	365	178	515	349	631	172	62*	514	350	45*
	100%	61%	38%	13%*	32%	25%	17%	13%*	31%	42%	21%	60%	40%	73%	20%	7%*	60%	40%	5%*
Strongly agree	85	58	27	16	37	19	8	5	37	38	8	61	25	72	11	2	41	44	12
	10%	11%	8%	15%	14%	9%	5%	4%	14%	10%	5%	12%	7%	11%	6%	4%	8%	13%	27%
				fg	fg				j	j		l						p	
Tend to agree	163	106	55	25	70	44	19	4	63	78	21	112	51	116	34	13	92	71	7
	19%	20%	17%	23%	25%	20%	13%	4%	24%	21%	12%	22%	15%	18%	20%	21%	18%	20%	15%
				g	fg	g	g		j	j		l						p	
Neither agree nor disagree	125	88	36	28	39	36	16	7	51	56	15	93	33	91	24	10	61	64	1
	14%	17%	11%	25%	14%	16%	11%	6%	19%	15%	8%	18%	9%	14%	14%	17%	12%	18%	2%
				d/g	g	g			j	j		l						p	
Tend to disagree	174	94	78	25	56	42	25	27	58	68	31	100	74	127	39	9	106	68	7
	20%	18%	24%	22%	20%	19%	17%	24%	22%	19%	18%	20%	21%	20%	23%	14%	21%	19%	16%
				g	fg	fg	g		j	j		l						p	
Strongly disagree	311	180	126	16	69	77	78	70	59	120	103	145	166	222	63	27	210	101	18
	36%	34%	39%	15%	25%	35%	53%	62%	22%	33%	58%	28%	48%	35%	37%	43%	41%	29%	41%
				c	cd	cde	cde		h	hi		k					q		
NET: Agree	248	165	82	42	106	64	27	9	100	116	29	172	76	188	45	15	133	115	19
	29%	31%	25%	37%	39%	29%	19%	8%	37%	32%	16%	33%	22%	30%	26%	24%	26%	33%	41%
				fg	efg	fg	g		j	j		l						p	
NET: Disagree	485	274	204	41	125	119	104	97	117	188	134	246	240	348	102	35	316	169	25
	56%	52%	63%	37%	46%	54%	70%	86%	44%	52%	75%	48%	69%	55%	59%	57%	61%	48%	56%
				a	c	cde	cde		hi	hi		k					q		
Don't know	6	3	3	1	3	2	-	-	1	5	-	5	1	4	1	1	4	2	-
	1%	1%	1%	1%	1%	1%	-	-	*	1%	-	1%	*	1%	1%	2%	1%	1%	-

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 75
Q13c - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I frequently choose not to submit a claim for smaller business expenses I have incurred (worth less than £20/\$35), because it would take too much effort to file it

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	737	433	248	256	197	220	161	357	328	47	143	85	394	243	81	294	233	279	322	381
WEIGHTED BASE	864	494	287	289	227	252	184	410	374	55*	162	97*	468	280	93*	335	268	319	377	448
	100%	57%	33%	33%	26%	29%	21%	47%	43%	6%	19%	11%*	54%	32%	11%*	39%	31%	37%	44%	52%
Strongly agree	85	66	34	37	54	12	32	41	53	3	16	19	41	26	18	43	53	20	36	47
	10%	13%	12%	13%	24%	5%	17%	10%	14%	6%	10%	19%	9%	9%	19%	13%	20%	6%	10%	10%
					f		h					mn					r			
Tend to agree	163	118	58	68	65	41	58	73	96	12	37	14	95	51	24	66	76	55	79	76
	19%	24%	20%	23%	29%	16%	31%	18%	26%	22%	23%	15%	20%	18%	26%	20%	28%	17%	21%	17%
					f		h										r			
Neither agree nor disagree	125	87	53	52	42	37	40	65	65	18	33	7	75	41	26	52	49	55	63	56
	14%	18%	19%	18%	19%	15%	22%	16%	17%	33%	20%	7%	16%	15%	28%	15%	18%	17%	17%	12%
					i							l			p					
Tend to disagree	174	92	57	52	25	56	27	85	76	6	28	16	101	50	13	65	43	67	69	98
	20%	19%	20%	18%	11%	22%	15%	21%	20%	11%	17%	17%	22%	18%	14%	19%	16%	21%	18%	22%
					e															
Strongly disagree	311	127	84	80	40	104	26	143	84	14	47	41	151	112	11	109	45	120	126	170
	36%	26%	29%	28%	18%	41%	14%	35%	22%	26%	29%	43%	32%	40%	11%	33%	17%	38%	33%	38%
					e		g									o		q		
NET: Agree	248	184	92	104	118	53	90	114	149	15	53	33	136	76	42	109	129	75	115	123
	29%	37%	32%	36%	52%	21%	49%	28%	40%	28%	33%	34%	29%	27%	45%	32%	48%	31%	31%	27%
					f		h								p		r			
NET: Disagree	485	219	141	132	65	160	53	228	160	20	74	57	252	161	24	175	88	187	195	268
	56%	44%	49%	46%	29%	64%	29%	56%	43%	37%	46%	59%	54%	58%	25%	52%	33%	59%	52%	60%
					e		g								o		q		s	
Don't know	6	4	1	1	1	2	1	3	-	1	2	-	5	1	1	-	1	2	3	1
	1%	1%	*	*	1%	1%	1%	1%	-	2%	1%	-	1%	*	1%	-	*	1%	1%	*
										i					p					

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 76
Q13d - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I frequently choose not to submit a claim for larger business expenses I have incurred (worth more than £100/\$200), because it would take too much effort to file it

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequency of business traveller
UNWEIGHTED BASE	737	455	274	96	234	187	124	96	230	312	149	445	292	543	142	52	387	350	40
WEIGHTED BASE	864	530	325	111*	273	220	147	112*	269	365	178	515	349	631	172	62*	514	350	45*
	100%	61%	38%	13%*	32%	25%	17%	13%*	31%	42%	21%	60%	40%	73%	20%	7%*	60%	40%	5%*
Strongly agree	55 6%	32 6%	23 7%	15 13%	27 10%	10 5%	1 1%	2 2%	31 12%	21 6%	3 2%	42 8%	13 4%	41 6%	11 7%	3 5%	28 5%	27 8%	1 2%
Tend to agree	116 13%	86 16%	31 9%	27 24%	46 17%	33 15%	7 5%	4 3%	52 19%	56 15%	8 5%	90 17%	27 8%	87 14%	25 14%	5 8%	58 11%	58 17%	10 22%
Neither agree nor disagree	109 13%	77 14%	33 10%	20 18%	38 14%	34 15%	12 8%	6 6%	45 17%	46 13%	14 8%	74 14%	36 10%	76 12%	28 16%	6 9%	54 11%	55 16%	8 19%
Tend to disagree	166 19%	103 19%	63 19%	29 26%	58 21%	37 17%	29 19%	14 12%	60 22%	70 19%	28 15%	100 20%	66 19%	120 19%	36 21%	10 16%	98 19%	68 19%	4 10%
Strongly disagree	412 48%	229 43%	176 54%	20 18%	102 37%	105 48%	99 67%	87 77%	80 30%	168 46%	125 70%	205 40%	208 59%	303 48%	72 42%	37 61%	271 53%	141 40%	21 47%
NET: Agree	171 20%	118 22%	53 16%	42 37%	73 27%	44 20%	8 5%	6 5%	83 31%	77 21%	12 7%	131 25%	40 12%	128 20%	36 21%	8 12%	86 17%	85 24%	11 24%
NET: Disagree	578 67%	331 63%	238 73%	49 44%	160 59%	142 64%	128 87%	100 89%	140 52%	238 65%	153 86%	305 59%	273 78%	423 67%	108 63%	47 77%	369 72%	209 60%	26 57%
Don't know	5 1%	4 1%	1 *	1 1%	3 1%	1 *	- -	- -	1 *	4 1%	- -	5 1%	- -	4 1%	- -	1 2%	4 1%	1 *	- -

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 77
Q13d - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I frequently choose not to submit a claim for larger business expenses I have incurred (worth more than £100/\$200), because it would take too much effort to file it

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	737	433	248	256	197	220	161	357	328	47	143	85	394	243	81	294	233	279	322	381
WEIGHTED BASE	864	494	287	289	227	252	184	410	374	55*	162	97*	468	280	93*	335	268	319	377	448
	100%	57%	33%	33%	26%	29%	21%	47%	43%	6%	19%	11%*	54%	32%	11%*	39%	31%	37%	44%	52%
Strongly agree	55	41	23	24	32	7	33	14	37	1	19	7	35	14	14	23	40	7	26	27
	6%	8%	8%	8%	14%	3%	18%	3%	10%	2%	12%	7%	7%	5%	15%	7%	15%	2%	7%	6%
Tend to agree	116	98	55	49	61	22	57	49	79	16	34	20	62	35	25	55	64	43	57	58
	13%	20%	19%	17%	27%	9%	31%	12%	21%	29%	21%	20%	13%	12%	27%	16%	24%	13%	15%	13%
Neither agree nor disagree	109	76	48	39	41	25	36	52	57	11	23	6	62	36	21	37	43	44	51	52
	13%	15%	17%	14%	18%	10%	20%	13%	15%	20%	14%	6%	13%	13%	23%	11%	16%	14%	14%	12%
Tend to disagree	166	98	52	67	34	58	28	93	79	7	29	11	98	51	14	74	54	65	74	89
	19%	20%	18%	23%	15%	23%	15%	23%	21%	13%	18%	12%	21%	18%	15%	22%	20%	20%	20%	20%
Strongly disagree	412	178	108	109	57	138	28	200	123	19	55	53	208	142	17	146	66	158	164	220
	48%	36%	38%	38%	25%	55%	15%	49%	33%	34%	34%	55%	44%	51%	18%	44%	25%	50%	44%	49%
NET: Agree	171	139	78	74	93	29	91	63	116	17	53	26	97	48	39	78	104	50	83	85
	20%	28%	27%	25%	41%	11%	49%	15%	31%	31%	33%	27%	21%	17%	42%	23%	39%	16%	22%	19%
NET: Disagree	578	276	160	175	91	196	57	292	201	26	84	65	307	193	31	220	119	223	239	309
	67%	56%	56%	61%	40%	78%	31%	71%	54%	47%	52%	67%	65%	69%	33%	66%	45%	70%	63%	69%
Don't know	5	4	1	1	1	2	1	3	-	1	2	-	3	2	1	-	1	2	4	1
	1%	1%	*	*	1%	1%	1%	1%	-	2%	1%	-	1%	1%	1%	-	*	1%	1%	*

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 78
Q13e - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - Waiting for reimbursement of my business expenses causes significant strain to my personal finances

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	737	455	274	96	234	187	124	98	230	312	149	445	292	543	142	52	387	350	40
WEIGHTED BASE	864	530	325	111*	273	220	147	112*	269	365	178	515	349	631	172	62*	514	350	45*
	100%	61%	38%	13%*	32%	25%	17%	13%*	31%	42%	21%	60%	40%	73%	20%	7%*	60%	40%	5%*
Strongly agree	85 10%	53 10%	31 10%	11 10%	37 14%	23 10%	11 7%	4 3%	33 12%	37 10%	14 8%	55 11%	30 8%	62 10%	20 11%	3 5%	39 7%	46 13%	6 13%
Tend to agree	190 22%	119 22%	69 21%	35 31%	72 26%	55 25%	23 15%	6 5%	83 31%	82 23%	24 13%	122 24%	68 20%	137 22%	43 25%	11 18%	118 23%	72 21%	11 24%
Neither agree nor disagree	154 18%	92 17%	61 19%	30 27%	38 14%	43 19%	22 15%	22 20%	56 21%	62 17%	24 13%	92 18%	62 18%	105 17%	34 20%	15 24%	77 15%	77 22%	5 11%
Tend to disagree	197 23%	111 21%	82 25%	21 19%	55 20%	47 21%	49 33%	25 22%	46 17%	86 24%	50 28%	118 23%	79 23%	145 23%	38 22%	14 23%	137 27%	60 17%	8 18%
Strongly disagree	234 27%	151 28%	81 25%	14 12%	70 26%	50 23%	44 30%	56 50%	48 18%	95 26%	66 37%	123 24%	110 32%	179 28%	37 22%	18 29%	141 27%	93 27%	15 34%
NET: Agree	275 32%	172 32%	100 31%	45 41%	109 40%	78 35%	33 23%	9 8%	116 43%	119 33%	38 21%	177 34%	98 28%	198 31%	62 36%	14 23%	157 30%	118 34%	17 37%
NET: Disagree	431 50%	262 50%	163 50%	35 31%	125 46%	97 44%	92 63%	81 72%	94 35%	181 50%	116 65%	241 47%	189 54%	323 51%	75 44%	32 52%	278 54%	153 44%	23 52%
Don't know	5 1%	4 1%	1 *	1 1%	1 *	2 1%	- -	- -	3 1%	2 1%	- -	5 1%	- -	5 1%	- -	- -	3 1%	2 1%	- -

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 79
Q13e - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - Waiting for reimbursement of my business expenses causes significant strain to my personal finances

Base: All employees and non-sole trader self employed who have submitted expenses to their employer

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	737	433	248	256	197	220	161	357	328	47	143	85	394	243	81	294	233	279	322	381
WEIGHTED BASE	864	494	287	289	227	252	184	410	374	55*	162	97*	468	280	93*	335	268	319	377	448
	100%	57%	33%	33%	26%	29%	21%	47%	43%	6%*	19%	11%*	54%	32%	11%*	39%	31%	37%	44%	52%
Strongly agree	85	65	29	41	48	11	40	31	51	4	23	13	43	27	14	36	49	20	36	46
	10%	13%	10%	14%	21%	4%	22%	7%	14%	7%	14%	14%	9%	10%	15%	11%	18%	6%	10%	10%
Tend to agree	190	121	81	60	80	35	63	82	100	17	42	22	112	55	31	68	77	66	81	102
	22%	25%	28%	21%	35%	14%	34%	20%	27%	30%	26%	23%	24%	20%	33%	20%	29%	21%	22%	23%
Neither agree nor disagree	154	92	55	55	38	44	41	70	77	11	30	13	80	58	23	59	56	55	69	77
	18%	19%	19%	19%	17%	18%	22%	17%	20%	19%	18%	14%	17%	21%	24%	17%	21%	17%	18%	17%
Tend to disagree	197	101	52	62	32	63	26	97	76	13	38	25	122	42	18	76	45	74	92	98
	23%	21%	18%	22%	14%	25%	14%	24%	20%	23%	24%	25%	26%	15%	19%	23%	17%	23%	24%	22%
Strongly disagree	234	111	68	69	28	98	15	127	69	10	27	22	109	96	7	94	40	102	99	121
	27%	22%	24%	24%	12%	39%	8%	31%	18%	19%	17%	23%	23%	7%	28%	15%	32%	26%	27%	
NET: Agree	275	186	110	102	128	46	103	112	151	20	65	35	155	82	44	104	125	87	117	148
	32%	38%	38%	35%	56%	18%	56%	27%	40%	37%	40%	36%	33%	29%	48%	31%	47%	27%	31%	33%
NET: Disagree	431	213	120	131	60	160	41	224	145	23	65	47	231	138	25	170	85	176	191	219
	50%	43%	42%	45%	26%	64%	22%	55%	39%	42%	40%	48%	49%	49%	27%	51%	32%	55%	51%	49%
Don't know	5	4	2	1	1	1	-	4	1	1	3	1	2	1	2	2	1	1	-	4
	1%	1%	1%	*	1%	1%	-	1%	*	2%	2%	1%	*	*	1%	1%	*	*	-	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 80
Q12 - How long do you usually have to wait for your employer to process and pay your expense claims, once you have submitted them?

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business traveller
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	519	363	151	78	194	131	63	53	191	226	74	343	176	400	83	36	230	289	40
WEIGHTED BASE	595	416	173	90*	222	150	73*	60*	220	257	87*	389	205	454	98*	43*	306	289	45*
	100%	70%	29%	15%*	37%	25%	12%*	10%*	37%	43%	15%*	65%	35%	76%	17%*	7%*	51%	49%	8%*
They are paid the same day	64	45	19	19	26	14	1	4	32	27	2	59	5	57	6	1	32	32	7
	11%	11%	11%	21%	12%	10%	1%	6%	15%	11%	3%	15%	2%	12%	6%	3%	10%	11%	16%
				efg	f	f			j	j		l							
They are paid within a week	208	156	52	28	81	59	18	23	77	95	24	135	73	154	39	16	110	98	18
	35%	37%	30%	31%	36%	39%	24%	38%	35%	37%	28%	35%	35%	34%	39%	38%	36%	34%	39%
				f		f													
They are paid more than a week later, but within two weeks	123	80	40	17	40	29	23	14	46	47	23	72	51	90	23	11	56	67	9
	21%	19%	23%	19%	18%	19%	31%	23%	21%	18%	27%	18%	25%	20%	23%	25%	18%	23%	19%
				d		d													
They are paid more than two weeks later, but within a month	143	93	48	17	48	38	24	16	38	69	26	92	51	113	18	12	78	65	7
	24%	22%	28%	19%	21%	26%	33%	27%	17%	27%	30%	24%	25%	25%	19%	28%	26%	22%	15%
				e		e													
They are paid more than a month later	54	40	14	9	27	8	7	2	26	18	10	28	26	39	13	1	27	27	5
	9%	10%	8%	10%	12%	5%	10%	4%	12%	7%	11%	7%	12%	9%	13%	3%	9%	9%	10%
				e		e													
Don't know	3	3	-	-	-	1	-	1	-	1	1	3	-	1	-	1	3	-	-
	*	1%	-	-	-	1%	-	2%	-	1%	2%	1%	-	*	-	3%	1%	-	-
				-	-	d									m				

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 61
Q12 - How long do you usually have to wait for your employer to process and pay your expense claims, once you have submitted them?

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	519	433	248	256	197	220	161	357	328	47	143	62	297	154	81	294	233	279	227	270
WEIGHTED BASE	595	494	287	289	227	252	184	410	374	55*	162	69*	346	171	93*	335	268	319	260	309
	100%	83%	48%	49%	38%	42%	31%	69%	63%	9%*	27%	12%*	58%	29%	16%*	56%	45%	54%	44%	52%
They are paid the same day	64	56	34	26	35	25	27	37	36	4	24	8	41	14	22	30	37	27	28	34
	11%	11%	12%	9%	15%	10%	15%	9%	10%	7%	15%	11%	12%	8%	24%	9%	14%	9%	11%	11%
They are paid within a week	208	184	107	98	71	95	53	156	131	16	70	26	122	58	29	133	86	120	101	94
	35%	37%	37%	34%	31%	38%	29%	38%	35%	29%	43%	37%	35%	34%	31%	40%	32%	38%	39%	31%
They are paid more than a week later, but within two weeks	123	96	71	50	39	51	41	82	77	14	24	19	70	33	12	69	47	71	53	66
	21%	19%	25%	17%	17%	20%	22%	20%	21%	26%	15%	27%	20%	19%	13%	20%	18%	22%	20%	21%
They are paid more than two weeks later, but within a month	143	112	61	75	50	66	34	108	91	16	31	15	87	41	23	72	70	73	61	78
	24%	23%	21%	26%	22%	26%	18%	26%	24%	30%	19%	22%	25%	24%	24%	21%	26%	23%	23%	25%
They are paid more than a month later	54	45	12	41	33	14	27	27	38	5	12	2	27	24	7	31	28	25	17	34
	9%	9%	4%	14%	15%	6%	14%	7%	10%	9%	7%	3%	8%	14%	7%	9%	11%	8%	7%	11%
Don't know	3	1	3	-	-	1	3	-	3	-	1	-	-	3	-	1	-	3	-	3
	*	*	1%	-	-	1%	1%	-	1%	-	1%	-	-	2%	-	*	-	1%	-	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



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9TH - 14TH JANUARY 2026
IPSOS

9 Feb 2026

Table 82

Q13_Summary - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements?

Base: All business travellers aged 16-75 in the UK/US

	I find the process of filing expense claims with my employer difficult	I usually do not volunteer for work trips, or to pay for work expenditures, because I want to avoid dealing with filing my expenses afterwards	I frequently choose not to submit a claim for smaller business expenses I have incurred (worth less than £20/\$35), because it would take too much effort to file it	I frequently choose not to submit a claim for larger business expenses I have incurred (worth more than £100/\$200), because it would take too much effort to file it	Waiting for reimbursement of my business expenses causes significant strain to my personal finances
UNWEIGHTED BASE	519	519	519	519	519
WEIGHTED BASE	595	595	595	595	595
Strongly agree	58 10%	58 10%	73 12%	47 8%	71 12%
Tend to agree	145 24%	116 20%	132 22%	106 18%	144 24%
Neither agree nor disagree	77 13%	130 22%	105 18%	89 15%	112 19%
Tend to disagree	157 26%	147 25%	112 19%	121 20%	122 21%
Strongly disagree	154 26%	140 24%	169 28%	228 38%	142 24%
NET: Agree	203 34%	174 29%	205 34%	154 26%	215 36%
NET: Disagree	311 52%	287 48%	281 47%	349 59%	264 44%
Don't know	3 *	4 1%	4 1%	4 1%	4 1%

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 83
Q13a - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I find the process of filing expense claims with my employer difficult

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	519	363	151	78	194	131	63	53	191	226	74	343	176	400	83	36	230	289	40
WEIGHTED BASE	595	416	173	90*	222	150	73*	60*	220	257	87*	389	205	454	98*	43*	306	289	45*
	100%	70%	29%	15%*	37%	25%	12%*	10%*	37%	43%	15%*	65%	35%	76%	17%*	7%*	51%	49%	8%*
Strongly agree	58 10%	39 9%	19 11%	13 15%	25 11%	18 12%	1 1%	1 2%	27 12%	30 12%	- -	43 11%	15 7%	45 10%	12 12%	1 2%	24 8%	34 12%	4 9%
Tend to agree	145 24%	111 27%	34 20%	30 34%	57 26%	31 21%	19 26%	9 14%	64 29%	57 22%	21 24%	107 27%	39 19%	101 22%	35 35%	10 23%	70 23%	75 26%	4 10%
Neither agree nor disagree	77 13%	51 12%	26 15%	13 14%	31 14%	17 11%	9 12%	8 13%	33 15%	29 11%	13 15%	51 13%	26 13%	65 14%	8 8%	4 10%	45 15%	32 11%	6 13%
Tend to disagree	157 26%	112 27%	42 24%	22 24%	58 26%	40 26%	22 31%	16 26%	54 24%	70 27%	23 27%	98 25%	60 29%	122 27%	21 22%	14 33%	81 27%	76 26%	17 38%
Strongly disagree	154 26%	100 24%	52 30%	12 13%	51 23%	43 28%	22 30%	27 45%	44 20%	67 26%	29 34%	90 23%	65 32%	120 26%	21 22%	13 31%	82 27%	72 25%	14 31%
NET: Agree	203 34%	150 36%	54 31%	44 48%	81 37%	49 33%	20 27%	10 16%	91 41%	88 34%	21 24%	150 38%	54 26%	146 32%	47 47%	11 26%	94 31%	109 38%	8 19%
NET: Disagree	311 52%	213 51%	93 54%	34 37%	108 49%	82 55%	44 61%	43 71%	97 44%	137 53%	52 60%	187 48%	124 61%	242 53%	43 43%	27 64%	163 53%	148 51%	31 69%
Don't know	3 *	3 1%	-	-	1 1%	1 1%	-	-	-	3 1%	-	1 *	1 1%	1 *	1 1%	-	3 1%	-	-

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 84
Q13a - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I find the process of filing expense claims with my employer difficult

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	519	433	248	256	197	220	161	357	328	47	143	62	297	154	81	294	233	279	227	270
WEIGHTED BASE	595	494	287	289	227	252	184	410	374	55*	162	69*	346	171	93*	335	268	319	260	309
	100%	83%	48%	49%	38%	42%	31%	69%	63%	9%*	27%	12%*	58%	29%	16%*	56%	45%	54%	44%	52%
Strongly agree	58	56	23	33	40	8	28	30	43	2	18	11	35	12	10	31	45	13	22	36
	10%	11%	8%	12%	18%	3%	15%	7%	11%	4%	11%	16%	10%	7%	11%	9%	17%	4%	9%	12%
					f		h									r				
Tend to agree	145	127	80	62	92	26	67	79	95	21	35	13	87	45	42	66	81	65	70	66
	24%	26%	28%	21%	40%	10%	36%	19%	25%	38%	22%	19%	25%	26%	45%	20%	30%	20%	27%	21%
					f		h								p		r			
Neither agree nor disagree	77	53	38	36	24	23	29	47	58	10	25	9	48	20	17	36	38	38	31	44
	13%	11%	13%	12%	11%	9%	16%	11%	15%	18%	15%	13%	14%	12%	18%	11%	14%	12%	12%	14%
Tend to disagree	157	133	77	78	35	91	41	116	101	13	43	25	98	29	15	97	60	93	67	87
	26%	27%	27%	27%	15%	36%	22%	28%	27%	24%	26%	36%	28%	17%	16%	29%	23%	29%	26%	28%
					e		n					n			o					
Strongly disagree	154	123	70	79	35	103	18	136	76	9	42	11	78	63	9	104	44	108	68	76
	26%	25%	24%	27%	15%	41%	10%	33%	20%	16%	26%	16%	22%	37%	9%	31%	16%	34%	26%	25%
					e		g							lm		o				
NET: Agree	203	183	103	95	132	34	95	109	137	23	54	24	121	58	52	97	126	78	92	102
	34%	37%	36%	33%	58%	13%	51%	27%	37%	42%	33%	35%	35%	34%	56%	29%	47%	24%	35%	33%
					f		h							p		r				
NET: Disagree	311	256	146	157	70	194	59	253	178	22	84	36	175	93	24	201	104	201	134	163
	52%	52%	51%	54%	31%	77%	32%	62%	47%	40%	52%	52%	51%	54%	26%	60%	39%	63%	52%	53%
					e		g							o		q				
Don't know	3	3	-	1	1	1	1	1	1	-	-	-	1	1	-	1	-	3	3	-
	*	1%	-	*	1%	1%	1%	*	*	-	-	-	*	1%	-	*	-	1%	1%	-

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 85
Q13b - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I usually do not volunteer for work trips, or to pay for work expenditures, because I want to avoid dealing with filing my expenses afterwards

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	519	363	151	78	194	131	63	53	191	226	74	343	176	400	83	36	230	289	40
WEIGHTED BASE	595	416	173	90*	222	150	73*	60*	220	257	87*	389	205	454	98*	43*	306	289	45*
	100%	70%	29%	15%*	37%	25%	12%*	10%*	37%	43%	15%*	65%	35%	76%	17%*	7%*	51%	49%	8%*
Strongly agree	58 10%	41 10%	17 10%	14 15%	30 14%	8 6%	6 8%	- -	37 17%	17 7%	4 4%	39 10%	19 9%	47 10%	11 11%	- -	23 7%	35 12%	3 7%
Tend to agree	116 20%	80 19%	34 20%	21 23%	57 26%	28 19%	7 9%	4 6%	58 26%	49 19%	8 10%	79 20%	38 18%	82 18%	33 34%	1 2%	58 19%	58 20%	6 13%
Neither agree nor disagree	130 22%	91 22%	39 22%	30 33%	40 18%	36 24%	12 17%	12 20%	45 21%	65 25%	11 13%	96 25%	34 17%	94 21%	25 25%	12 28%	73 24%	57 20%	10 22%
Tend to disagree	147 25%	103 25%	43 25%	16 17%	46 21%	43 29%	22 30%	20 34%	38 17%	71 28%	28 32%	93 24%	54 26%	114 25%	16 17%	16 38%	72 23%	75 26%	11 24%
Strongly disagree	140 24%	98 24%	41 24%	9 10%	48 21%	34 23%	27 37%	23 38%	41 19%	53 20%	35 40%	81 21%	59 29%	113 25%	14 14%	14 32%	77 25%	63 22%	15 33%
NET: Agree	174 29%	121 29%	51 29%	35 38%	87 39%	37 24%	12 17%	4 6%	95 43%	67 26%	12 14%	117 30%	57 28%	129 28%	44 45%	1 2%	81 27%	93 32%	9 20%
NET: Disagree	287 48%	201 48%	84 48%	25 27%	94 42%	77 51%	48 66%	43 72%	79 36%	124 48%	63 72%	174 45%	113 55%	227 50%	30 30%	30 70%	149 49%	138 48%	26 58%
Don't know	4 1%	4 1%	- -	1 1%	1 1%	- -	- -	1 2%	1 1%	1 1%	1 1%	3 1%	1 *	4 1%	- -	- -	3 1%	1 *	- -

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 86
Q13b - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I usually do not volunteer for work trips, or to pay for work expenditures, because I want to avoid dealing with filing my expenses afterwards

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	519	433	248	256	197	220	161	357	328	47	143	62	297	154	81	294	233	279	227	270
WEIGHTED BASE	595	494	287	289	227	252	184	410	374	55*	162	69*	346	171	93*	335	268	319	260	309
	100%	83%	48%	49%	38%	42%	31%	69%	63%	9%	27%	12%*	58%	29%	16%*	56%	45%	54%	44%	52%
Strongly agree	58	55	24	32	40	5	33	24	42	8	14	9	37	11	20	25	34	22	26	30
	10%	11%	8%	11%	18%	2%	18%	6%	11%	14%	9%	13%	11%	7%	22%	8%	13%	7%	10%	10%
					f		h							p		r				
Tend to agree	116	104	62	53	67	28	56	61	84	9	40	17	58	42	25	59	69	48	52	61
	20%	21%	22%	18%	30%	11%	30%	15%	22%	16%	25%	24%	17%	24%	27%	18%	26%	15%	20%	20%
					f		h							r						
Neither agree nor disagree	130	97	60	65	57	42	43	86	88	17	35	17	82	29	22	57	66	64	59	64
	22%	20%	21%	22%	25%	16%	23%	21%	23%	30%	22%	25%	24%	17%	24%	17%	24%	20%	23%	21%
					f															
Tend to disagree	147	126	75	69	39	76	31	116	91	12	36	13	87	45	17	98	55	88	71	68
	25%	25%	26%	24%	17%	30%	17%	28%	24%	22%	22%	18%	25%	26%	18%	29%	21%	28%	27%	22%
					e		g							o						
Strongly disagree	140	109	65	69	23	100	21	119	70	7	35	14	79	45	8	95	42	96	50	85
	24%	22%	23%	24%	10%	40%	11%	29%	19%	13%	22%	20%	23%	26%	9%	28%	16%	30%	19%	27%
					e		g							o				q		s
NET: Agree	174	158	86	86	108	33	89	85	126	17	55	26	95	53	45	85	103	70	78	91
	29%	32%	30%	30%	47%	13%	48%	21%	34%	30%	34%	37%	27%	31%	48%	25%	38%	22%	30%	30%
					f		h							p						
NET: Disagree	287	235	140	138	62	176	51	236	161	20	71	27	166	90	25	192	97	184	121	152
	48%	47%	49%	48%	27%	70%	28%	58%	43%	36%	44%	38%	48%	52%	27%	57%	36%	58%	47%	49%
					e		g							o				q		
Don't know	4	4	1	1	1	1	1	3	-	2	1	-	4	-	1	1	2	1	2	1
	1%	1%	*	*	1%	1%	1%	1%	-	4%	1%	-	1%	-	1%	*	1%	*	1%	*

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 87
Q13c - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I frequently choose not to submit a claim for smaller business expenses I have incurred (worth less than £20/£35), because it would take too much effort to file it

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	519	363	151	78	194	131	63	53	191	226	74	343	176	400	83	36	230	289	40
WEIGHTED BASE	595	416	173	90*	222	150	73*	60*	220	257	87*	389	205	454	98*	43*	306	289	45*
	100%	70%	29%	15%*	37%	25%	12%*	10%*	37%	43%	15%*	65%	35%	76%	17%*	7%*	51%	49%	8%*
Strongly agree	73 12%	54 13%	20 11%	15 g	36 g	16 10%	6 8%	1 2%	34 16%	34 13%	5 5%	56 14%	17 8%	63 14%	8 8%	2 5%	33 11%	40 14%	12 27%
Tend to agree	132 22%	94 23%	37 21%	23 g	63 fg	33 g	10 13%	3 6%	58 26%	62 24%	12 14%	96 25%	36 18%	96 21%	28 28%	8 19%	68 22%	64 22%	7 15%
Neither agree nor disagree	105 18%	79 19%	25 14%	25 dfg	37 f	31 21%	7 9%	5 9%	46 21%	48 19%	8 9%	78 20%	27 13%	75 17%	21 21%	9 21%	48 16%	57 20%	1 2%
Tend to disagree	112 19%	72 17%	39 22%	18 20%	42 19%	25 16%	9 12%	19 31%	46 21%	40 16%	11 13%	72 18%	41 20%	91 20%	16 16%	5 12%	61 20%	51 18%	7 16%
Strongly disagree	169 28%	114 27%	52 30%	8 c	43 c	45 cd	42 58%	32 53%	34 16%	70 27%	51 59%	85 22%	85 41%	126 28%	26 26%	17 41%	93 30%	76 26%	18 41%
NET: Agree	205 34%	148 35%	56 33%	38 fg	99 efg	49 32%	15 21%	4 7%	92 42%	96 37%	17 19%	151 39%	54 26%	158 35%	36 37%	10 24%	101 33%	104 36%	19 41%
NET: Disagree	281 47%	187 45%	91 53%	26 28%	85 38%	69 46%	51 70%	51 84%	81 37%	110 43%	62 72%	156 40%	125 61%	217 48%	42 42%	22 52%	154 50%	127 44%	25 56%
Don't know	4 1%	3 1%	1 1%	1 1%	1 1%	1 1%	- -	- -	1 1%	2 1%	- -	4 1%	- -	3 1%	- -	1 2%	3 1%	1 *	- -

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 88
Q13c - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I frequently choose not to submit a claim for smaller business expenses I have incurred (worth less than £20/\$35), because it would take too much effort to file it

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	519	433	248	256	197	220	161	357	328	47	143	62	297	154	81	294	233	279	227	270
WEIGHTED BASE	595	494	287	289	227	252	184	410	374	55*	162	69*	346	171	93*	335	268	319	260	309
	100%	83%	48%	49%	38%	42%	31%	69%	63%	9%*	27%	12%*	58%	29%	16%*	56%	45%	54%	44%	52%
Strongly agree	73	66	34	37	54	12	32	41	53	3	16	18	34	22	18	43	53	20	34	38
	12%	13%	12%	13%	24%	5%	17%	10%	14%	6%	10%	25%	10%	13%	19%	13%	20%	6%	13%	12%
					f		h					mn				r				
Tend to agree	132	118	58	68	65	41	58	73	96	12	37	13	84	33	24	66	76	55	67	59
	22%	24%	20%	23%	29%	16%	31%	18%	26%	22%	23%	19%	24%	19%	26%	20%	28%	17%	26%	19%
					f		h								r					
Neither agree nor disagree	105	87	53	52	42	37	40	65	65	18	33	7	63	34	26	52	49	55	54	46
	18%	18%	19%	18%	19%	15%	22%	16%	17%	33%	20%	10%	18%	20%	28%	15%	18%	17%	21%	15%
					f		h		i						p					
Tend to disagree	112	92	57	52	25	56	27	85	76	6	28	11	71	29	13	65	43	67	41	67
	19%	19%	20%	18%	11%	22%	15%	21%	20%	11%	17%	15%	20%	17%	14%	19%	16%	21%	16%	22%
					e															
Strongly disagree	169	127	84	80	40	104	26	143	84	14	47	21	93	53	11	109	45	120	62	98
	28%	26%	29%	28%	18%	41%	14%	35%	22%	26%	29%	31%	27%	31%	11%	33%	17%	38%	24%	32%
					e		g								o					
NET: Agree	205	184	92	104	118	53	90	114	149	15	53	31	117	55	42	109	129	75	101	97
	34%	37%	32%	36%	52%	21%	49%	28%	40%	28%	33%	44%	34%	32%	45%	32%	48%	23%	39%	31%
					f		h								p					
NET: Disagree	281	219	141	132	65	160	53	228	160	20	74	32	164	82	24	175	88	187	103	165
	47%	44%	49%	46%	29%	64%	29%	56%	43%	37%	46%	46%	47%	48%	25%	52%	33%	59%	40%	53%
					e		g								o					
Don't know	4	4	1	1	1	2	1	3	-	1	2	-	3	1	1	-	1	2	2	1
	1%	1%	*	*	1%	1%	1%	1%	-	2%	1%	-	1%	1%	1%	-	*	1%	1%	*
										i					p					

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 89
Q13d - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I frequently choose not to submit a claim for larger business expenses I have incurred (worth more than £100/\$200), because it would take too much effort to file it

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	519	363	151	78	194	131	63	53	191	226	74	343	176	400	83	36	230	289	40
WEIGHTED BASE	595	416	173	90*	222	150	73*	60*	220	257	87*	389	205	454	98*	43*	306	289	45*
	100%	70%	29%	15%*	37%	25%	12%*	10%*	37%	43%	15%*	65%	35%	76%	17%*	7%*	51%	49%	8%*
Strongly agree	47 8%	31 8%	16 9%	13 15%	25 11%	8 5%	- -	1 2%	30 13%	17 6%	1 1%	39 10%	8 4%	37 8%	9 9%	2 5%	21 7%	26 9%	1 2%
Tend to agree	106 18%	81 19%	26 15%	25 28%	44 20%	29 19%	5 7%	4 6%	49 22%	51 20%	7 8%	82 21%	25 12%	79 17%	23 23%	5 11%	54 18%	52 18%	10 22%
Neither agree nor disagree	89 15%	68 16%	21 12%	16 18%	37 17%	26 17%	4 5%	6 11%	40 18%	38 15%	6 7%	67 17%	22 11%	66 15%	17 17%	6 13%	39 13%	50 17%	8 19%
Tend to disagree	121 20%	81 19%	40 23%	24 26%	48 22%	26 18%	13 18%	10 17%	48 22%	53 20%	14 17%	81 21%	40 19%	92 20%	21 22%	8 19%	68 22%	53 18%	4 10%
Strongly disagree	228 38%	153 37%	70 40%	11 12%	67 30%	60 40%	51 70%	39 65%	53 24%	96 37%	59 68%	117 30%	111 54%	177 39%	29 30%	21 50%	121 40%	107 37%	21 47%
NET: Agree	154 26%	112 27%	42 24%	38 42%	69 31%	36 24%	5 7%	5 8%	79 36%	67 26%	8 9%	120 31%	33 16%	116 26%	31 32%	7 16%	76 25%	78 27%	11 24%
NET: Disagree	349 59%	234 56%	109 63%	35 38%	114 52%	87 58%	64 88%	49 82%	100 45%	149 58%	73 84%	198 51%	150 73%	269 59%	51 51%	29 69%	189 62%	160 55%	26 57%
Don't know	4 1%	3 1%	1 1%	1 1%	1 1%	1 1%	- -	- -	1 1%	2 1%	- -	4 1%	- -	3 1%	- -	1 2%	3 1%	1 *	- -

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 90
Q13d - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - I frequently choose not to submit a claim for larger business expenses I have incurred (worth more than £100/\$200), because it would take too much effort to file it

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	519	433	248	256	197	220	161	357	328	47	143	62	297	154	81	294	233	279	227	270
WEIGHTED BASE	595	494	287	289	227	252	184	410	374	55*	162	69*	346	171	93*	335	268	319	260	309
	100%	83%	48%	49%	38%	42%	31%	69%	63%	9%	27%	12%*	58%	29%	16%*	56%	45%	54%	44%	52%
Strongly agree	47	41	23	24	32	7	33	14	37	1	19	7	32	9	14	23	40	7	25	21
	8%	8%	8%	8%	14%	3%	18%	3%	10%	2%	12%	10%	9%	5%	15%	7%	15%	2%	10%	7%
					f		h							p		r				
Tend to agree	106	98	55	49	61	22	57	49	79	16	34	17	59	30	25	55	64	43	50	54
	18%	20%	19%	17%	27%	9%	31%	12%	21%	29%	21%	25%	17%	18%	27%	16%	24%	13%	19%	18%
					f		h							p		r				
Neither agree nor disagree	89	76	48	39	41	25	36	52	57	11	23	6	53	29	21	37	43	44	47	37
	15%	15%	17%	14%	18%	10%	20%	13%	15%	20%	14%	9%	15%	17%	23%	11%	16%	14%	18%	12%
					f		h							p		r				
Tend to disagree	121	98	52	67	34	58	28	93	79	7	29	8	76	33	14	74	54	65	51	68
	20%	20%	18%	23%	15%	23%	15%	23%	21%	13%	18%	12%	22%	19%	15%	22%	20%	20%	20%	22%
					e															
Strongly disagree	228	178	108	109	57	138	28	200	123	19	55	31	125	70	17	146	66	158	84	128
	38%	36%	38%	38%	25%	55%	15%	49%	33%	34%	34%	45%	36%	41%	18%	44%	25%	50%	32%	41%
					e		g								o					
NET: Agree	154	139	78	74	93	29	91	63	116	17	53	24	91	39	39	78	104	50	75	75
	26%	28%	27%	25%	41%	11%	49%	15%	31%	31%	33%	35%	26%	23%	42%	23%	39%	16%	29%	24%
					f		h							p		r				
NET: Disagree	349	276	160	175	91	196	57	292	201	26	84	39	200	103	31	220	119	223	135	196
	59%	56%	56%	61%	40%	78%	31%	71%	54%	47%	52%	57%	58%	60%	33%	66%	45%	70%	52%	63%
					e		g								o					
Don't know	4	4	1	1	1	2	1	3	-	1	2	-	3	1	1	-	1	2	2	1
	1%	1%	*	*	1%	1%	1%	1%	-	2%	1%	-	1%	1%	1%	-	*	1%	1%	*
										i					p					

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 91
Q13e - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - Waiting for reimbursement of my business expenses causes significant strain to my personal finances

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	519	363	151	78	194	131	63	53	191	226	74	343	176	400	83	36	230	289	40
WEIGHTED BASE	595	416	173	90*	222	150	73*	60*	220	257	87*	389	205	454	98*	43*	306	289	45*
	100%	70%	29%	15%*	37%	25%	12%*	10%*	37%	43%	15%*	65%	35%	76%	17%*	7%*	51%	49%	8%*
Strongly agree	71 12%	49 12%	21 12%	9 10%	32 15%	23 15%	5 7%	1 2%	28 13%	36 14%	6 7%	51 13%	20 10%	54 12%	14 15%	2 5%	31 10%	40 14%	6 13%
Tend to agree	144 24%	102 25%	40 23%	31 34%	63 28%	35 23%	10 14%	6 9%	72 33%	58 23%	13 15%	94 24%	50 24%	107 24%	30 30%	7 17%	85 28%	59 20%	11 24%
Neither agree nor disagree	112 19%	76 18%	36 21%	24 27%	32 14%	33 22%	11 15%	13 21%	45 20%	49 19%	11 13%	78 20%	34 17%	81 18%	19 19%	13 30%	49 16%	63 22%	5 11%
Tend to disagree	122 21%	81 19%	39 23%	16 18%	39 18%	28 18%	25 34%	15 25%	36 16%	52 20%	25 29%	78 20%	44 22%	95 21%	19 19%	8 20%	70 23%	52 18%	8 18%
Strongly disagree	142 24%	104 25%	36 21%	9 10%	55 25%	31 21%	22 30%	26 43%	37 17%	61 24%	31 36%	85 22%	57 28%	112 25%	17 18%	12 28%	68 22%	74 26%	15 34%
NET: Agree	215 36%	152 36%	62 36%	40 44%	95 43%	57 38%	16 21%	7 11%	100 46%	94 37%	19 22%	145 37%	70 34%	161 36%	44 45%	10 23%	116 38%	99 34%	17 37%
NET: Disagree	264 44%	185 44%	75 44%	25 28%	94 42%	59 39%	46 63%	41 68%	73 33%	113 44%	56 65%	163 42%	102 49%	208 46%	36 37%	20 48%	138 45%	126 44%	23 52%
Don't know	4 1%	4 1%	-	1 1%	1 1%	1 1%	-	-	3 1%	1 *	-	4 1%	-	4 1%	-	-	3 1%	1 *	-

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 92
Q13e - And thinking about your experience of business expense filing, to what extent, if at all, do you agree with the following statements? - Waiting for reimbursement of my business expenses causes significant strain to my personal finances

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	519	433	248	256	197	220	161	357	328	47	143	62	297	154	81	294	233	279	227	270
WEIGHTED BASE	595	494	287	289	227	252	184	410	374	55*	162	69*	346	171	93*	335	268	319	260	309
	100%	83%	48%	49%	38%	42%	31%	69%	63%	9%*	27%	12%*	58%	29%	16%*	56%	45%	54%	44%	52%
Strongly agree	71	65	29	41	48	11	40	31	51	4	23	13	38	19	14	36	49	20	30	38
	12%	13%	10%	14%	21%	4%	22%	7%	14%	7%	14%	19%	11%	11%	15%	11%	18%	6%	12%	12%
					f		h										r			
Tend to agree	144	121	81	60	80	35	63	82	100	17	42	20	90	35	31	68	77	66	64	73
	24%	25%	28%	21%	35%	14%	34%	20%	27%	30%	26%	28%	26%	20%	33%	20%	29%	21%	25%	24%
					f		h								p		r			
Neither agree nor disagree	112	92	55	55	38	44	41	70	77	11	30	9	62	41	23	59	56	55	49	59
	19%	19%	19%	19%	17%	18%	22%	17%	20%	19%	18%	13%	18%	24%	18%	17%	21%	17%	19%	19%
					f		h								p		r			
Tend to disagree	122	101	52	62	32	63	26	97	76	13	38	13	80	25	18	76	45	74	58	62
	21%	21%	18%	22%	14%	25%	14%	24%	20%	23%	24%	19%	23%	15%	19%	23%	17%	23%	22%	20%
					e		g						n							
Strongly disagree	142	111	68	69	28	98	15	127	69	10	27	13	75	50	7	94	40	102	59	75
	24%	22%	24%	24%	12%	39%	8%	31%	18%	19%	17%	19%	22%	29%	7%	28%	15%	32%	23%	24%
					e		g								o					
NET: Agree	215	186	110	102	128	46	103	112	151	20	65	33	128	54	44	104	125	87	94	111
	36%	38%	38%	35%	56%	18%	56%	27%	40%	37%	40%	48%	37%	31%	48%	31%	47%	27%	36%	36%
					f		h						n		p		r			
NET: Disagree	264	213	120	131	60	160	41	224	145	23	65	26	155	75	25	170	85	176	116	136
	44%	43%	42%	45%	26%	64%	22%	55%	39%	42%	40%	38%	45%	44%	27%	51%	32%	55%	45%	44%
					e		g						o		q					
Don't know	4	4	2	1	1	1	-	4	1	1	3	1	1	1	1	2	1	1	-	4
	1%	1%	1%	*	1%	1%	-	1%	*	2%	2%	2%	*	1%	1%	1%	*	*	-	1%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 93
Q14 - Thinking about the next five years... Do you think that travelling for work will become easier or more difficult, or will it stay the same?

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	637	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	68
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Become much more difficult	41 4%	28 4%	13 4%	11 6%	12 3%	9 3%	2 2%	7 8% df	20 4%	11 3%	6 4%	22 3%	18 5%	25 3%	12 5%	4 5%	23 4%	18 3%	3 4%
Become a little more difficult	138 13%	100 14%	37 11%	24 12%	52 13%	31 12%	22 17%	9 10%	56 13%	57 13%	20 13%	77 11%	61 15%	83 11%	47 19%	8 12%	69 13%	69 13%	4 5%
Stay the same	414 39%	268 37%	143 41%	58 30%	117 29%	106 43%	73 57%	59 62%	125 28%	169 38%	95 62%	225 33%	189 48%	272 36%	106 43%	36 53%	225 42%	189 35%	30 38%
Become a little easier	278 26%	193 27%	82 23%	67 35%	117 29%	58 23%	22 17%	13 14%	148 34%	101 23%	24 15%	190 28%	88 22%	208 28%	54 22%	16 24%	129 24%	149 28%	22 28%
Become much easier	194 18%	122 17%	71 20%	32 17%	109 27%	43 17%	6 5%	5 5%	89 20%	98 22%	7 4%	158 23%	37 9%	160 21%	30 12%	4 6%	86 16%	108 20%	20 25%
NET: Become easier	472 44%	316 44%	152 44%	99 52%	226 55%	100 40%	28 22%	18 19%	237 54%	199 45%	30 20%	348 51%	124 31%	368 49%	84 34%	20 30%	215 40%	257 48%	41 53%
NET: Become more difficult	179 17%	128 18%	49 14%	35 18%	64 16%	39 16%	24 19%	17 17%	76 17%	68 15%	26 17%	100 15%	79 20%	108 14%	59 23%	12 18%	92 17%	87 16%	7 9%
Don't know	9 1%	6 1%	3 1%	- -	3 1%	3 1%	2 2%	1 1%	1 *	5 1%	2 1%	5 1%	5 1%	8 1%	1 *	- -	5 1%	4 1%	- -

Proportions/Means: Columns Tested [5% risk level] - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 94
Q14 - Thinking about the next five years... Do you think that travelling for work will become easier or more difficult, or will it stay the same?

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Become much more difficult	41	34	23	16	25	8	22	19	28	4	8	8	21	12	20	10	23	17	24	14
	4%	4%	4%	3%	6%	2%	7%	3%	4%	4%	3%	6%	4%	3%	12%	2%	5%	3%	5%	3%
Become a little more difficult	138	107	86	49	50	55	63	74	84	26	40	23	76	34	38	67	67	71	75	57
	13%	13%	16%	10%	13%	12%	20%	10%	13%	26%	14%	18%	13%	10%	23%	11%	15%	12%	15%	11%
Stay the same	414	276	223	167	146	159	107	300	254	37	105	53	206	146	56	212	151	254	172	214
	39%	33%	40%	35%	38%	35%	35%	40%	39%	37%	35%	42%	36%	42%	34%	36%	33%	42%	34%	42%
Become a little easier	278	236	133	134	106	120	77	201	178	26	73	28	178	66	31	164	118	158	139	130
	26%	28%	24%	28%	27%	26%	25%	26%	27%	26%	24%	22%	31%	19%	19%	28%	26%	26%	27%	25%
Become much easier	194	177	83	104	60	114	39	154	101	6	68	14	85	89	16	139	96	93	90	99
	18%	21%	15%	22%	15%	25%	13%	20%	16%	6%	23%	11%	15%	25%	10%	23%	21%	16%	18%	19%
NET: Become easier	472	413	216	238	166	234	116	355	279	32	141	42	264	156	48	304	214	251	229	229
	44%	50%	39%	50%	42%	51%	38%	47%	43%	32%	47%	33%	46%	44%	29%	51%	47%	42%	45%	44%
NET: Become more difficult	179	140	109	65	75	63	84	93	112	29	49	31	97	46	58	78	90	88	99	71
	17%	17%	20%	14%	19%	14%	27%	12%	17%	29%	16%	24%	17%	13%	35%	13%	20%	15%	19%	14%
Don't know	9	4	3	3	3	3	-	9	3	1	3	1	4	4	2	2	2	6	8	1
	1%	*	1%	1%	1%	1%	-	1%	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	2%	*

Proportions/Mean: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



25-061766-03 - FLYING - THE UK/US
9TH - 14TH JANUARY 2026
IPSOS

9 Feb 2026

Table 95

Q15_Summary - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas?

Base: All business travellers aged 16-75 in the UK/US

	Offering travel options that suit my needs and preferences	Giving me personalised advice in advance of my trip	Checking my travel arrangements comply with my company's travel policy	Booking my door-to-door travel itinerary	Helping me access support and advice at times of disruption to my trip	Coordinating my travel arrangements with colleagues	Making sure I have the correct documentation (e.g. visas) for my trip
UNWEIGHTED BASE	941	941	941	941	941	941	941
WEIGHTED BASE	1074	1074	1074	1074	1074	1074	1074
A great deal	377 35%	355 33%	362 34%	344 32%	355 33%	347 32%	392 37%
A fair amount	456 42%	449 42%	427 40%	429 40%	461 43%	409 38%	425 40%
Not very much	148 14%	171 16%	180 17%	191 18%	160 15%	208 19%	173 16%
Not at all	57 5%	59 6%	67 6%	66 6%	59 5%	70 7%	53 5%
NET: A great deal/fair amount	833 78%	804 75%	789 73%	773 72%	817 76%	756 70%	817 76%
NET: Not very much/at all	205 19%	230 21%	247 23%	257 24%	219 20%	279 26%	226 21%
Don't know	36 3%	40 4%	38 4%	44 4%	38 4%	40 4%	32 3%

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 96
Q15a - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Offering travel options that suit my needs and preferences

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
A great deal	377	257	120	58	172	98	32	18	156	179	38	280	97	291	66	20	170	207	35
	35%	36%	34%	30%	42%	39%	25%	19%	36%	41%	25%	41%	24%	38%	26%	30%	32%	39%	45%
				cfg	fg				j	j		l		n			p		
A fair amount	456	297	153	88	174	100	59	36	193	184	63	281	175	308	115	34	235	221	34
	42%	41%	44%	46%	42%	40%	46%	37%	44%	42%	41%	42%	44%	41%	46%	50%	44%	41%	44%
Not very much	148	98	50	24	43	35	22	26	51	55	30	73	76	103	38	8	82	66	4
	14%	14%	14%	12%	10%	14%	17%	27%	12%	12%	19%	11%	19%	14%	15%	11%	15%	12%	5%
								cde			hi		k						
Not at all	57	38	19	12	16	9	8	11	24	14	14	24	32	31	22	4	31	26	3
	5%	5%	5%	6%	4%	4%	7%	12%	5%	3%	9%	4%	8%	4%	9%	6%	6%	5%	3%
								de			j		k		m				
NET: A great deal/fair amount	833	554	273	146	346	198	91	53	349	363	101	561	272	598	181	54	405	428	69
	78%	77%	78%	76%	84%	79%	71%	56%	80%	82%	66%	83%	68%	79%	72%	80%	75%	80%	89%
				g	cfg	g	g		j	j		l		n					
NET: Not very much/at all	205	135	69	36	58	44	30	37	75	69	44	97	108	134	60	12	113	92	6
	19%	19%	20%	19%	14%	18%	24%	39%	17%	16%	29%	14%	27%	18%	24%	17%	21%	17%	8%
				d			d	cdef			hi		k						
Don't know	36	28	7	11	6	7	7	5	14	9	8	18	18	24	9	2	19	17	2
	3%	4%	2%	6%	1%	3%	5%	5%	3%	2%	5%	3%	4%	3%	4%	3%	3%	3%	3%
				d			d	d											

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 97
Q15a - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Offering travel options that suit my needs and preferences

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
A great deal	377	337	186	182	147	176	101	276	228	24	121	49	181	139	46	239	179	195	167	194
	35%	40%	34%	39%	38%	38%	33%	36%	35%	24%	41%	39%	32%	40%	28%	40%	39%	33%	33%	38%
A fair amount	456	360	240	189	166	177	137	314	287	36	124	47	258	145	71	244	195	249	217	213
	42%	43%	44%	40%	43%	39%	44%	41%	44%	36%	42%	37%	45%	41%	43%	41%	43%	42%	43%	41%
Not very much	148	92	79	65	51	57	52	97	84	26	36	16	82	43	28	64	50	95	79	64
	14%	11%	14%	14%	13%	12%	17%	13%	13%	26%	12%	13%	14%	12%	17%	11%	11%	16%	15%	12%
Not at all	57	29	32	20	19	28	12	44	31	11	10	9	29	15	12	29	17	39	30	24
	5%	3%	6%	4%	5%	6%	4%	6%	5%	11%	3%	7%	5%	4%	7%	5%	4%	7%	6%	5%
NET: A great deal/fair amount	833	697	427	370	313	353	238	590	515	60	246	97	439	284	117	482	375	444	384	407
	78%	84%	77%	78%	80%	77%	77%	78%	80%	60%	83%	77%	77%	81%	72%	81%	82%	74%	76%	79%
NET: Not very much/at all	205	121	110	85	71	85	64	140	114	37	46	25	111	58	39	94	68	134	109	88
	19%	15%	20%	18%	18%	18%	21%	18%	18%	37%	15%	20%	20%	17%	24%	16%	15%	22%	21%	17%
Don't know	36	15	15	16	7	20	6	27	18	3	6	5	20	10	7	20	14	20	15	20
	3%	2%	3%	3%	2%	4%	2%	4%	3%	3%	2%	4%	4%	3%	4%	3%	3%	3%	3%	4%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 98
Q15b - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Giving me personalised advice in advance of my trip

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
A great deal	355 33%	234 33%	120 34%	60 31%	175 43%	76 30%	28 22%	16 16%	165 38%	154 35%	29 19%	270 40%	85 21%	276 36%	56 22%	23 34%	170 32%	185 34%	36 46%
A fair amount	449 42%	298 42%	147 42%	72 38%	168 41%	115 46%	60 47%	34 35%	173 39%	199 45%	67 44%	269 40%	179 45%	304 40%	116 46%	29 43%	221 41%	228 42%	26 34%
Not very much	171 16%	117 16%	50 14%	34 18%	45 11%	43 17%	21 17%	28 29%	63 14%	61 14%	33 22%	92 14%	79 20%	117 16%	45 18%	9 13%	92 17%	79 15%	10 13%
Not at all	59 6%	43 6%	17 5%	12 6%	14 3%	11 4%	11 8%	12 12%	21 5%	18 4%	16 10%	27 4%	32 8%	34 4%	22 9%	4 6%	33 6%	26 5%	1 2%
NET: A great deal/fair amount	804 75%	532 74%	268 77%	132 69%	343 84%	191 77%	88 69%	49 52%	337 77%	353 80%	96 63%	540 80%	264 67%	580 77%	172 69%	52 77%	391 73%	413 77%	62 80%
NET: Not very much/at all	230 21%	160 22%	67 19%	46 24%	59 14%	54 22%	32 25%	40 42%	84 19%	79 18%	49 32%	119 18%	110 28%	151 20%	66 26%	13 19%	125 23%	105 20%	11 15%
Don't know	40 4%	26 4%	14 4%	14 7%	8 2%	4 2%	8 6%	6 7%	17 4%	10 2%	8 5%	18 3%	23 6%	25 3%	12 5%	3 4%	21 4%	19 4%	4 6%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base



Table 99
Q15b - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Giving me personalised advice in advance of my trip

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
A great deal	355	325	180	168	135	176	107	247	223	17	119	42	179	125	47	212	170	180	166	170
	33%	39%	33%	36%	35%	38%	35%	33%	34%	17%	40%	34%	31%	35%	28%	36%	37%	30%	33%	33%
A fair amount	449	352	220	202	161	173	125	319	265	49	120	49	243	151	62	257	195	247	211	213
	42%	42%	40%	43%	41%	38%	41%	42%	41%	49%	40%	39%	43%	43%	38%	43%	43%	41%	42%	41%
Not very much	171	103	97	63	65	57	48	123	106	21	37	21	97	48	29	84	53	112	86	81
	16%	12%	18%	13%	17%	12%	15%	16%	16%	21%	13%	17%	17%	14%	17%	14%	12%	19%	17%	16%
Not at all	59	33	39	18	18	35	18	41	28	12	11	7	30	19	14	29	22	37	30	27
	6%	4%	7%	4%	5%	8%	6%	5%	4%	12%	4%	6%	5%	5%	8%	5%	5%	6%	6%	5%
NET: A great deal/fair amount	804	677	400	370	296	349	233	566	489	65	239	92	422	276	108	469	365	427	377	383
	75%	81%	73%	78%	76%	76%	76%	75%	75%	65%	80%	73%	74%	78%	66%	79%	80%	71%	74%	74%
NET: Not very much/at all	230	136	136	81	83	92	65	164	134	32	49	28	126	67	42	113	75	149	115	108
	21%	16%	25%	17%	21%	20%	21%	22%	21%	32%	16%	22%	22%	19%	26%	19%	16%	25%	23%	21%
Don't know	40	20	15	21	11	17	10	28	25	2	10	7	22	10	13	14	17	23	16	23
	4%	2%	3%	4%	3%	4%	3%	4%	4%	2%	3%	5%	4%	3%	8%	2%	4%	4%	3%	5%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 100
Q15c - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Checking my travel arrangements comply with my company's travel policy

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
A great deal	362 34%	234 33%	127 36%	61 32%	170 41%	77 31%	38 30%	16 17%	163 37%	155 35%	38 25%	269 40%	93 23%	280 37%	64 25%	19 28%	158 29%	204 38%	33 43%
				g	cefg	g	g		j	j		l		n			p	p	
A fair amount	427 40%	293 41%	130 37%	78 41%	165 40%	104 42%	47 37%	33 35%	179 41%	180 41%	55 36%	268 40%	159 40%	291 38%	107 43%	29 42%	218 41%	209 39%	26 33%
Not very much	180 17%	121 17%	57 16%	35 18%	49 12%	47 19%	26 20%	24 25%	62 14%	71 16%	35 23%	91 13%	89 22%	119 16%	48 19%	13 19%	96 18%	84 16%	11 14%
Not at all	67 6%	41 6%	25 7%	10 5%	18 4%	14 5%	11 9%	15 16%	21 5%	22 5%	18 12%	28 4%	40 10%	42 6%	20 8%	5 8%	41 8%	26 5%	3 4%
				d	d	d	d	d	h	h	h	k	k	k	k	k	k	k	k
NET: A great deal/fair amount	789 73%	527 73%	257 74%	139 72%	335 82%	181 73%	85 66%	49 52%	343 78%	336 76%	93 61%	537 79%	252 63%	571 75%	171 68%	47 70%	376 70%	413 77%	59 76%
				g	cefg	g	g		j	j		l		n			p	p	
NET: Not very much/at all	247 23%	162 23%	82 24%	44 23%	66 16%	61 24%	37 29%	39 41%	83 19%	93 21%	53 35%	118 17%	129 32%	161 21%	68 27%	18 27%	137 25%	110 20%	14 18%
Don't know	38 4%	29 4%	9 3%	9 5%	9 2%	7 3%	6 5%	7 7%	13 3%	12 3%	7 5%	21 3%	17 4%	25 3%	11 5%	2 3%	24 4%	14 3%	5 6%
				d	d	d	d	d	d	d	d	k	k	k	k	k	k	k	k

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 101

Q15c - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Checking my travel arrangements comply with my company's travel policy

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
A great deal	362	331	171	184	142	172	98	261	218	23	116	36	185	134	46	229	184	177	170	183
	34%	40%	31%	39%	37%	38%	32%	34%	34%	23%	39%	29%	32%	38%	28%	38%	40%	30%	33%	36%
A fair amount	427	337	222	181	153	161	134	291	267	37	127	54	227	136	61	230	177	241	197	202
	40%	40%	40%	38%	39%	35%	43%	38%	41%	37%	43%	43%	40%	39%	37%	39%	39%	40%	39%	39%
Not very much	180	109	104	66	64	66	53	126	106	29	41	24	105	48	37	85	65	110	99	72
	17%	13%	19%	14%	16%	14%	17%	17%	16%	29%	14%	19%	18%	14%	23%	14%	14%	18%	20%	14%
Not at all	67	38	37	28	21	39	18	49	36	10	7	9	33	21	14	33	19	48	24	40
	6%	5%	7%	6%	5%	8%	6%	6%	5%	10%	2%	7%	6%	6%	8%	6%	4%	8%	5%	8%
NET: A great deal/fair amount	789	668	393	364	296	333	232	552	485	59	243	90	412	270	107	459	361	417	367	385
	73%	80%	71%	77%	76%	73%	75%	73%	75%	59%	82%	71%	72%	77%	65%	77%	79%	70%	72%	75%
NET: Not very much/at all	247	146	141	94	85	105	71	175	141	38	48	34	138	69	51	118	83	158	123	111
	23%	18%	26%	20%	22%	23%	23%	23%	16%	38%	16%	27%	24%	20%	31%	20%	18%	26%	24%	22%
Don't know	38	19	17	14	9	20	5	31	21	2	7	2	21	13	6	19	12	23	18	18
	4%	2%	3%	3%	2%	4%	2%	4%	3%	2%	2%	2%	4%	4%	4%	3%	3%	4%	4%	4%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 102
Q15d - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Booking my door-to-door travel itinerary

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
A great deal	344 32%	234 33%	111 32%	52 g	162 cfg	82 g	35 g	14 g	139 32%	165 37%	35 23%	264 39%	80 20%	266 35%	55 22%	24 35%	159 30%	185 34%	36 46%
A fair amount	429 40%	283 39%	141 40%	72 37%	162 39%	110 44%	51 40%	34 35%	183 42%	176 40%	58 38%	266 39%	163 41%	299 39%	103 41%	27 39%	217 40%	212 39%	25 32%
Not very much	191 18%	129 18%	59 17%	44 23%	55 13%	40 16%	21 24%	21 22%	74 17%	69 16%	38 25%	97 14%	94 24%	126 17%	54 21%	11 16%	100 19%	91 17%	10 12%
Not at all	66 6%	43 6%	22 6%	13 7%	19 5%	11 4%	5 4%	19 cdef	25 6%	19 4%	15 10%	31 5%	35 9%	39 5%	23 9%	4 6%	40 7%	26 5%	4 5%
NET: A great deal/fair amount	773 72%	517 72%	252 72%	123 64%	324 79%	192 77%	86 67%	48 50%	322 73%	341 77%	93 61%	530 78%	243 61%	564 75%	158 63%	51 75%	376 70%	397 74%	61 78%
NET: Not very much/at all	257 24%	172 24%	81 23%	57 29%	74 18%	51 20%	36 28%	40 42%	99 23%	87 20%	53 35%	128 19%	129 32%	165 22%	76 30%	15 22%	140 26%	117 22%	14 18%
Don't know	44 4%	28 4%	16 5%	12 6%	13 3%	6 3%	6 5%	7 8%	18 4%	13 3%	7 5%	19 3%	25 6%	26 3%	16 6%	2 3%	21 4%	23 4%	3 4%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base



Table 103

Q15d - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Booking my door-to-door travel itinerary

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
A great deal	344	317	172	166	145	157	98	246	210	20	110	41	173	125	41	222	167	172	165	162
	32%	38%	31%	35%	37%	34%	32%	32%	32%	20%	37%	33%	30%	35%	25%	37%	37%	29%	33%	31%
A fair amount	429	348	218	190	161	168	130	294	257	46	132	52	231	136	71	233	185	238	196	214
	40%	42%	39%	40%	41%	37%	42%	39%	40%	46%	45%	41%	40%	39%	43%	39%	41%	40%	39%	42%
Not very much	191	105	100	79	59	74	57	134	114	26	36	22	106	58	34	92	72	113	96	83
	18%	13%	18%	17%	15%	16%	18%	18%	18%	26%	12%	17%	19%	16%	21%	15%	16%	19%	19%	16%
Not at all	66	36	40	22	17	37	14	51	39	6	10	4	35	23	12	30	16	50	27	35
	6%	4%	7%	5%	4%	8%	5%	7%	6%	6%	3%	3%	6%	7%	7%	5%	3%	8%	5%	7%
NET: A great deal/fair amount	773	665	390	356	306	325	228	540	467	66	242	93	403	261	111	455	353	409	362	376
	72%	80%	71%	76%	79%	71%	74%	71%	72%	66%	81%	74%	71%	74%	68%	76%	77%	68%	71%	73%
NET: Not very much/at all	257	141	140	101	76	110	71	185	153	32	46	26	141	81	46	122	88	163	123	118
	24%	17%	25%	21%	20%	24%	23%	24%	24%	32%	15%	21%	25%	23%	28%	21%	19%	27%	24%	23%
Don't know	44	27	22	15	7	22	9	33	27	2	9	7	26	11	7	19	16	26	23	21
	4%	3%	4%	3%	2%	5%	3%	4%	4%	2%	3%	6%	4%	3%	4%	3%	3%	4%	5%	4%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 104
Q15e - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Helping me access support and advice at times of disruption to my trip

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
A great deal	355	233	120	61	157	85	33	21	153	156	42	258	98	270	66	19	167	188	37
	33%	32%	35%	32%	38%	34%	26%	22%	35%	35%	27%	38%	25%	36%	26%	29%	31%	35%	47%
A fair amount	461	310	146	83	181	104	55	40	192	189	60	290	172	321	111	29	231	230	30
	43%	43%	42%	43%	44%	42%	43%	42%	44%	43%	39%	43%	43%	42%	45%	43%	43%	43%	39%
Not very much	160	108	51	30	51	37	24	19	62	59	31	86	75	105	41	15	86	74	3
	15%	15%	15%	16%	12%	15%	19%	20%	14%	13%	20%	13%	19%	14%	16%	22%	16%	14%	4%
Not at all	59	40	18	12	11	16	7	13	18	24	11	26	33	36	20	3	35	24	2
	5%	6%	5%	6%	3%	6%	5%	14%	4%	5%	7%	4%	8%	5%	8%	4%	6%	4%	3%
NET: A great deal/fair amount	817	543	267	143	338	188	87	60	345	346	101	547	269	591	177	48	399	418	67
	76%	76%	77%	75%	82%	76%	68%	63%	79%	78%	66%	81%	68%	78%	71%	71%	74%	78%	86%
NET: Not very much/at all	219	148	69	42	62	53	31	32	80	83	42	112	107	141	61	17	121	98	6
	20%	21%	20%	22%	15%	21%	24%	34%	18%	19%	27%	17%	27%	19%	24%	26%	23%	18%	7%
Don't know	38	26	12	7	11	8	10	3	13	13	10	17	21	24	12	2	17	21	5
	4%	4%	4%	4%	3%	3%	8%	3%	3%	3%	6%	3%	5%	3%	5%	3%	3%	4%	6%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base



Table 105

Q15e - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Helping me access support and advice at times of disruption to my trip

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
A great deal	355	311	178	163	136	176	103	251	223	19	120	38	180	129	43	216	168	183	170	172
	33%	37%	32%	35%	35%	38%	33%	33%	34%	19%	40%	30%	32%	37%	26%	36%	37%	31%	34%	33%
A fair amount	461	368	230	214	166	183	142	316	279	50	118	56	249	149	74	250	206	251	219	218
	43%	44%	42%	45%	42%	40%	46%	42%	43%	50%	40%	44%	44%	42%	45%	42%	45%	42%	43%	42%
Not very much	160	104	86	66	60	51	45	114	92	24	41	17	96	41	25	81	51	107	78	74
	15%	13%	16%	14%	15%	11%	15%	15%	14%	24%	14%	13%	17%	12%	15%	14%	11%	18%	15%	14%
Not at all	59	31	42	14	19	31	14	44	34	5	10	5	31	20	13	33	18	37	22	34
	5%	4%	8%	3%	5%	7%	5%	6%	5%	5%	3%	4%	5%	6%	8%	6%	4%	6%	4%	7%
NET: A great deal/fair amount	817	679	408	378	302	359	245	567	502	69	238	94	429	278	116	466	374	434	389	391
	76%	82%	74%	80%	77%	78%	80%	75%	77%	69%	80%	74%	75%	79%	71%	78%	82%	72%	77%	76%
NET: Not very much/at all	219	135	128	80	79	82	59	158	126	29	51	22	127	61	38	114	68	145	100	108
	20%	16%	23%	17%	20%	18%	19%	21%	20%	29%	17%	18%	22%	17%	23%	19%	15%	24%	20%	21%
Don't know	38	18	16	14	10	17	3	33	19	2	9	10	15	13	10	16	15	20	19	16
	4%	2%	3%	3%	2%	4%	1%	4%	3%	2%	3%	8%	3%	4%	6%	3%	3%	4%	4%	3%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 106
Q15f - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Coordinating my travel arrangements with colleagues

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)		US (q)
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
A great deal	347 32%	221 31%	125 36%	61 32%	168 41%	76 30%	27 21%	14 15%	159 36%	152 34%	33 22%	257 38%	90 23%	269 36%	58 23%	20 29%	165 31%	182 34%	37 47%
A fair amount	409 38%	289 40%	116 33%	76 40%	144 35%	112 45%	47 37%	30 31%	162 37%	183 42%	50 33%	266 39%	143 36%	280 37%	103 41%	26 39%	198 37%	211 39%	23 29%
Not very much	208 19%	135 19%	70 20%	35 18%	77 19%	40 16%	30 24%	27 28%	86 20%	73 17%	38 25%	107 16%	101 26%	131 17%	62 25%	16 23%	118 22%	90 17%	12 15%
Not at all	70 7%	48 7%	22 6%	10 5%	15 4%	14 6%	16 13%	16 16%	18 4%	23 5%	22 14%	30 4%	40 10%	47 6%	19 7%	5 7%	33 6%	37 7%	5 7%
NET: A great deal/fair amount	756 70%	510 71%	241 69%	137 71%	313 76%	187 75%	74 58%	44 47%	321 73%	335 76%	83 54%	522 77%	234 59%	549 73%	161 64%	46 68%	363 68%	393 73%	60 76%
NET: Not very much/at all	279 26%	183 26%	92 27%	44 23%	91 22%	54 22%	46 36%	43 45%	103 24%	96 22%	60 39%	137 20%	141 36%	178 24%	80 32%	21 31%	152 28%	127 24%	17 22%
Don't know	40 4%	24 3%	15 4%	11 6%	6 1%	8 3%	7 5%	8 9%	14 3%	10 2%	10 6%	17 3%	22 6%	30 4%	9 4%	1 1%	23 4%	17 3%	1 2%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base



Table 107

Q15f - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Coordinating my travel arrangements with colleagues

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
A great deal	347	312	175	162	142	153	102	242	211	23	112	45	170	122	45	213	168	175	161	172
	32%	37%	32%	34%	37%	33%	33%	32%	33%	23%	38%	36%	30%	35%	27%	36%	37%	29%	32%	33%
A fair amount	409	332	200	189	151	169	128	279	251	37	116	46	226	132	61	231	185	221	190	197
	38%	40%	36%	40%	39%	37%	42%	37%	39%	37%	39%	36%	40%	38%	37%	39%	40%	37%	37%	38%
Not very much	208	125	114	83	67	78	59	149	128	25	51	11	124	65	36	96	63	137	107	89
	19%	15%	21%	17%	17%	17%	19%	20%	20%	25%	17%	9%	22%	19%	22%	16%	14%	23%	21%	17%
Not at all	70	38	42	24	18	45	11	58	34	13	9	18	29	21	13	36	23	47	30	36
	7%	5%	8%	5%	5%	10%	4%	8%	5%	13%	3%	14%	5%	6%	8%	6%	5%	8%	6%	7%
NET: A great deal/fair amount	756	645	375	351	294	322	230	521	462	60	228	91	396	254	105	443	352	395	351	369
	70%	77%	68%	74%	75%	70%	75%	69%	71%	60%	77%	72%	70%	72%	64%	74%	77%	66%	69%	72%
NET: Not very much/at all	279	163	156	106	85	122	71	207	162	38	60	29	153	87	49	132	86	184	138	125
	26%	20%	28%	22%	22%	27%	23%	27%	25%	38%	20%	23%	27%	25%	30%	22%	19%	31%	27%	24%
Don't know	40	25	20	15	11	14	8	30	23	2	10	6	21	12	10	20	19	19	19	21
	4%	3%	4%	3%	3%	3%	2%	4%	4%	2%	3%	5%	4%	3%	6%	3%	4%	3%	4%	4%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 108
Q15g - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Making sure I have the correct documentation (e.g. visas) for my trip

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
A great deal	392	271	120	66	178	96	35	17	167	182	35	287	105	303	72	17	190	202	35
	37%	38%	35%	34%	43%	39%	27%	17%	38%	41%	23%	42%	26%	40%	29%	26%	35%	38%	45%
				g	fg	fg			j	j		l		no					
A fair amount	425	271	150	80	160	92	56	36	183	164	64	265	160	295	95	35	213	212	33
	40%	38%	43%	42%	39%	37%	44%	38%	42%	37%	42%	39%	40%	39%	38%	52%	40%	39%	42%
Not very much	173	119	51	29	55	42	23	24	63	66	33	85	88	103	60	10	88	85	7
	16%	17%	15%	15%	13%	17%	18%	25%	14%	15%	22%	13%	22%	14%	24%	15%	16%	16%	9%
								d			h		k		m				
Not at all	53	36	16	9	14	11	6	13	15	19	13	24	29	36	14	2	32	21	1
	5%	5%	4%	5%	3%	4%	5%	14%	3%	4%	8%	4%	7%	5%	6%	3%	6%	4%	2%
								cdef			h		k						
NET: A great deal/fair amount	817	541	271	146	338	188	91	53	350	347	98	552	265	598	167	52	403	414	68
	76%	75%	78%	76%	82%	76%	71%	56%	80%	79%	64%	82%	67%	79%	67%	77%	75%	77%	87%
				g	efg	g	g		j	j		l		n					
NET: Not very much/at all	226	156	66	37	70	53	29	37	78	86	46	109	116	139	75	12	120	106	8
	21%	22%	19%	19%	17%	21%	22%	39%	18%	19%	30%	16%	29%	18%	30%	18%	22%	20%	10%
								cdef			hi		k		m				
Don't know	32	20	11	9	2	8	8	5	10	9	9	15	16	20	9	3	15	17	2
	3%	3%	3%	5%	1%	3%	6%	5%	2%	2%	6%	2%	4%	3%	4%	4%	3%	3%	3%
				d		d	d	d			hi								

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 109

Q15g - And still thinking about the next five years... To what extent, if at all, do you think new tools that use AI will improve the experience of travelling for work in the following areas? - Making sure I have the correct documentation (e.g. visas) for my trip

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
A great deal	392	360	195	190	154	180	112	277	235	21	120	38	199	149	43	241	189	196	188	190
	37%	43%	35%	40%	39%	39%	36%	37%	36%	21%	40%	30%	35%	42%	26%	40%	41%	33%	37%	37%
A fair amount	425	329	219	183	151	172	128	294	263	49	125	55	235	126	68	238	182	236	192	209
	40%	40%	40%	39%	39%	38%	42%	39%	41%	49%	42%	43%	41%	36%	41%	40%	40%	39%	38%	41%
Not very much	173	104	99	63	62	61	48	125	103	21	36	23	94	50	38	76	57	114	92	70
	16%	12%	18%	13%	16%	13%	16%	16%	16%	21%	12%	18%	16%	14%	23%	13%	12%	19%	18%	14%
Not at all	53	28	28	21	16	30	11	41	28	7	8	7	28	16	10	26	17	34	23	29
	5%	3%	5%	5%	4%	7%	4%	5%	4%	7%	3%	5%	5%	4%	6%	4%	4%	6%	4%	6%
NET: A great deal/fair amount	817	690	414	372	305	352	240	571	498	71	245	93	434	274	110	479	371	432	380	399
	76%	83%	75%	79%	78%	77%	78%	75%	77%	71%	82%	73%	76%	78%	67%	80%	81%	72%	75%	78%
NET: Not very much/at all	226	131	127	84	77	91	59	165	131	28	45	29	122	66	48	102	74	148	114	99
	21%	16%	23%	18%	20%	20%	19%	22%	20%	28%	15%	23%	21%	19%	29%	17%	16%	25%	23%	19%
Don't know	32	12	11	15	8	15	8	21	18	1	8	4	14	12	6	15	11	18	14	17
	3%	1%	2%	3%	2%	3%	3%	3%	3%	1%	3%	3%	2%	3%	4%	3%	2%	3%	3%	3%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



25-061766-03 - FLYING - THE UK/US
9TH - 14TH JANUARY 2026
IPSOS

9 Feb 2026

Table 110

Q17_Summary - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you?

Base: All business travellers aged 16-75 in the UK/US

	Completing expense reports	Booking your plane travel	Booking your hotel	Booking your last mile travel, such as taxis or trains	Rebooking your flight if it is cancelled	Sorting out your visas and government travel authorisation forms	Choosing and booking a restaurant for you	Supporting you if your travel plans are disrupted	Accurately predicting and pre-authorising your expenses before your trip
UNWEIGHTED BASE	941	941	941	941	941	941	941	941	941
WEIGHTED BASE	1074	1074	1074	1074	1074	1074	1074	1074	1074
Trust a great deal	298 28%	291 27%	323 30%	270 25%	269 25%	242 23%	289 27%	293 27%	269 25%
Trust a fair amount	431 40%	448 42%	445 41%	472 44%	450 42%	427 40%	476 44%	469 44%	474 44%
Do not trust very much	209 19%	202 19%	193 18%	208 19%	229 21%	246 23%	176 16%	200 19%	193 18%
Do not trust at all	102 10%	102 10%	87 8%	95 9%	97 9%	121 11%	98 9%	81 8%	102 10%
NET: A great deal/fair amount	729 68%	739 69%	768 72%	741 69%	719 67%	669 62%	765 71%	761 71%	743 69%
NET: Not very much/at all	311 29%	304 28%	280 26%	302 28%	326 30%	367 34%	274 26%	281 26%	295 27%
Don't know	34 3%	31 3%	26 2%	30 3%	29 3%	38 4%	35 3%	32 3%	36 3%

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 111
Q17_1 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Completing expense reports

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Trust a great deal	298	212	85	54	153	68	20	3	143	138	16	226	73	235	51	13	142	156	32
	28%	29%	24%	fg	cefg	fg	g		33%	31%	10%	33%	18%	31%	20%	19%	26%	29%	41%
Trust a fair amount	431	276	152	75	172	106	45	34	183	177	61	296	135	314	96	21	202	229	30
	40%	39%	44%	39%	42%	43%	35%	35%	42%	40%	40%	44%	34%	42%	38%	31%	38%	43%	38%
Do not trust very much	209	138	67	42	52	51	34	30	73	83	39	100	108	122	64	23	112	97	12
	19%	19%	19%	d	d	d	d	d	17%	19%	26%	15%	27%	16%	25%	34%	21%	18%	16%
Do not trust at all	102	69	34	15	27	21	20	20	28	37	26	43	59	68	30	5	62	40	3
	10%	10%	10%	8%	7%	8%	16%	21%	6%	8%	17%	6%	15%	9%	12%	7%	12%	7%	3%
NET: A great deal/fair amount	729	488	237	129	326	174	64	37	326	316	76	522	207	549	147	34	344	385	62
	68%	68%	68%	fg	cefg	fg	fg		74%	71%	50%	77%	52%	73%	59%	50%	64%	72%	79%
NET: Not very much/at all	311	207	100	56	79	72	54	50	101	120	65	143	168	189	93	28	174	137	15
	29%	29%	29%	d	d	d	d	d	23%	27%	43%	21%	42%	25%	37%	42%	32%	26%	19%
Don't know	34	23	11	7	6	3	9	8	12	6	12	11	22	18	10	6	19	15	1
	3%	3%	3%	4%	1%	1%	1%	1%	3%	1%	8%	2%	6%	2%	4%	8%	3%	3%	2%

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base



Table 112
Q17_1 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Completing expense reports

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Trust a great deal	298	277	139	151	124	138	100	196	192	17	95	34	152	110	42	171	152	145	137	152
	28%	33%	25%	32%	32%	30%	32%	26%	30%	17%	32%	27%	27%	31%	25%	29%	33%	24%	27%	30%
				c			h		i							r				
Trust a fair amount	431	339	219	192	162	167	126	302	249	41	123	46	228	143	66	249	183	240	200	209
	40%	41%	40%	41%	42%	37%	41%	40%	38%	41%	41%	37%	40%	41%	40%	42%	40%	40%	39%	41%
Do not trust very much	209	142	106	94	66	83	57	151	131	25	50	36	120	50	34	105	83	121	111	85
	19%	17%	19%	20%	17%	18%	18%	20%	20%	25%	17%	28%	21%	14%	20%	18%	18%	20%	22%	16%
									n		n								t	
Do not trust at all	102	60	65	27	26	55	21	79	60	11	22	9	51	37	15	54	30	70	42	56
	10%	7%	12%	6%	7%	12%	7%	10%	9%	11%	7%	7%	9%	11%	9%	9%	6%	12%	8%	11%
			d		e				q								q			
NET: A great deal/fair amount	729	616	358	344	287	305	226	498	441	58	217	80	380	253	108	420	335	385	337	361
	68%	74%	65%	73%	73%	67%	73%	66%	68%	58%	73%	63%	67%	72%	66%	71%	73%	64%	66%	70%
			c	f	h				r								r			
NET: Not very much/at all	311	202	172	121	92	138	78	230	191	36	72	44	171	87	49	159	112	192	153	141
	29%	24%	31%	26%	23%	30%	25%	30%	30%	36%	24%	35%	30%	25%	30%	27%	25%	32%	30%	27%
			e		e				n		n						q			
Don't know	34	15	22	7	12	15	4	29	15	6	8	2	19	12	7	16	9	22	18	13
	3%	2%	4%	2%	3%	3%	1%	4%	2%	6%	3%	2%	3%	3%	4%	3%	2%	4%	3%	3%
			d		d															

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 113
Q17_2 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Booking your plane travel

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Trust a great deal	291 27%	204 28%	87 25%	51 26%	138 34%	68 27%	28 22%	6 7%	127 29%	137 31%	25 16%	206 30%	84 21%	218 29%	59 24%	13 20%	128 24%	163 30%	27 35%
Trust a fair amount	448 42%	296 41%	149 43%	74 39%	180 44%	111 45%	51 40%	32 33%	190 43%	187 42%	62 40%	317 47%	132 33%	333 44%	93 37%	23 34%	215 40%	233 43%	36 46%
Do not trust very much	202 19%	128 18%	69 20%	42 22%	63 15%	43 17%	23 18%	31 33%	79 18%	72 16%	35 23%	96 14%	106 27%	127 17%	55 22%	19 29%	112 21%	90 17%	9 12%
Do not trust at all	102 10%	72 10%	31 9%	18 10%	24 6%	23 9%	19 15%	19 20%	33 7%	36 8%	23 15%	44 6%	59 15%	58 8%	35 14%	10 14%	62 12%	40 7%	5 6%
NET: A great deal/fair amount	739 69%	500 70%	236 68%	125 65%	318 78%	179 72%	79 62%	38 40%	316 72%	324 73%	87 57%	523 77%	216 54%	551 73%	152 61%	37 54%	343 64%	396 74%	63 81%
NET: Not very much/at all	304 28%	200 28%	99 29%	60 31%	87 21%	65 26%	42 33%	50 53%	112 26%	108 25%	58 38%	139 21%	165 42%	185 24%	90 36%	29 43%	174 32%	130 24%	14 18%
Don't know	31 3%	18 3%	13 4%	7 4%	5 1%	5 2%	7 5%	7 7%	10 2%	9 2%	9 6%	15 2%	16 4%	21 3%	8 3%	2 3%	20 4%	11 2%	1 1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 114
Q17_2 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Booking your plane travel

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Trust a great deal	291	268	150	134	118	126	90	198	177	18	94	38	153	95	34	178	149	136	127	151
	27%	32%	27%	28%	30%	28%	29%	26%	27%	18%	32%	30%	27%	27%	21%	30%	33%	23%	25%	29%
Trust a fair amount	448	350	203	221	177	188	129	316	268	39	129	43	227	166	68	253	194	250	212	217
	42%	42%	37%	47%	45%	41%	42%	42%	41%	39%	43%	34%	40%	47%	41%	43%	42%	42%	42%	42%
Do not trust very much	202	140	109	85	57	82	64	137	131	24	49	29	118	52	39	89	77	119	107	82
	19%	17%	20%	18%	15%	18%	21%	18%	20%	24%	16%	23%	21%	15%	24%	15%	17%	20%	21%	16%
Do not trust at all	102	54	70	25	27	51	21	79	57	15	20	12	54	32	14	61	23	78	45	53
	10%	7%	13%	5%	7%	11%	7%	10%	9%	15%	7%	10%	9%	9%	10%	5%	13%	9%	10%	10%
NET: A great deal/fair amount	739	618	354	355	295	315	219	514	445	57	223	80	380	261	102	431	343	386	339	368
	69%	74%	64%	75%	76%	69%	71%	68%	69%	57%	75%	64%	67%	74%	62%	72%	75%	65%	67%	72%
NET: Not very much/at all	304	194	179	109	84	133	85	217	188	39	68	42	172	84	53	150	100	197	152	135
	28%	23%	32%	23%	22%	29%	32%	29%	29%	39%	23%	33%	30%	24%	32%	25%	22%	33%	30%	26%
Don't know	31	21	19	8	12	10	4	27	14	4	6	4	19	8	9	15	14	15	16	12
	3%	3%	3%	2%	3%	2%	1%	4%	2%	4%	2%	3%	3%	2%	5%	3%	3%	3%	3%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 115
Q17_3 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Booking your hotel

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Trust a great deal	323 30%	219 31%	104 30%	61 32%	160 39%	73 29%	25 20%	4 5%	152 35%	148 34%	22 15%	248 37%	76 19%	253 33%	61 24%	9 14%	150 28%	173 32%	33 42%
Trust a fair amount	445 41%	296 41%	144 41%	77 40%	156 38%	116 47%	62 49%	34 36%	175 40%	187 42%	69 45%	288 43%	157 39%	311 41%	96 38%	38 57%	206 38%	239 45%	31 40%
Do not trust very much	193 18%	123 17%	66 19%	37 19%	66 16%	35 14%	23 18%	33 35%	78 18%	62 14%	38 25%	89 13%	104 26%	122 16%	57 23%	14 21%	114 21%	79 15%	5 7%
Do not trust at all	87 8%	61 8%	26 7%	13 7%	22 5%	20 8%	13 10%	19 20%	25 6%	32 7%	19 12%	35 5%	52 13%	54 7%	28 11%	5 7%	52 10%	35 7%	6 8%
NET: A great deal/fair amount	768 72%	516 72%	248 71%	137 72%	316 77%	189 76%	87 68%	39 41%	327 75%	336 76%	91 60%	536 79%	232 58%	563 74%	157 63%	48 70%	356 66%	412 77%	64 82%
NET: Not very much/at all	280 26%	184 26%	92 26%	49 26%	88 21%	55 22%	37 29%	52 55%	104 24%	94 21%	57 37%	124 18%	156 39%	176 23%	85 34%	19 28%	166 31%	114 21%	11 15%
Don't know	26 2%	18 2%	8 2%	5 3%	7 2%	5 2%	4 3%	5 5%	7 2%	11 3%	5 3%	17 3%	9 2%	17 2%	8 3%	1 1%	15 3%	11 2%	2 3%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 116
Q17_3 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Booking your hotel

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Trust a great deal	323	287	160	153	143	147	93	225	193	21	113	35	176	107	43	195	171	146	156	157
	30%	34%	29%	32%	37%	32%	30%	30%	30%	21%	38%	28%	31%	30%	26%	33%	37%	24%	31%	31%
Trust a fair amount	445	358	221	201	155	184	120	324	264	39	139	54	224	155	67	249	181	260	207	216
	41%	43%	40%	43%	40%	40%	39%	43%	41%	39%	47%	43%	39%	44%	41%	42%	40%	43%	41%	42%
Do not trust very much	193	120	105	81	55	78	71	122	126	26	32	22	117	50	35	90	77	110	101	82
	18%	14%	19%	17%	14%	17%	23%	16%	19%	26%	11%	17%	21%	14%	21%	15%	17%	18%	20%	16%
Do not trust at all	87	50	51	29	26	44	17	67	49	12	13	13	40	30	14	48	21	66	30	50
	8%	6%	9%	6%	7%	10%	6%	9%	8%	12%	4%	11%	7%	9%	9%	8%	5%	11%	6%	10%
NET: A great deal/fair amount	768	646	381	355	298	331	213	549	457	59	252	89	400	262	109	444	352	406	363	373
	72%	78%	69%	75%	76%	72%	69%	72%	71%	59%	85%	71%	70%	74%	67%	75%	77%	68%	72%	72%
NET: Not very much/at all	280	170	156	109	82	122	88	189	175	38	44	35	157	80	50	138	98	176	131	131
	26%	20%	28%	23%	21%	27%	29%	25%	27%	38%	15%	28%	27%	23%	30%	23%	21%	29%	26%	25%
Don't know	26	17	14	8	11	5	6	20	16	3	1	2	13	10	5	14	7	16	13	11
	2%	2%	3%	2%	3%	1%	2%	3%	2%	3%	*	2%	2%	3%	3%	2%	2%	3%	3%	2%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 117
Q17_4 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Booking your last mile travel, such as taxis or trains

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business traveller
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Trust a great deal	270	193	77	47	134	61	24	3	123	126	20	200	69	211	48	11	120	150	23
	25%	27%	22%	g	efg	g	g	g	25%	19%	3%	30%	17%	28%	19%	17%	22%	28%	29%
Trust a fair amount	472	309	158	83	188	118	54	29	203	198	63	329	142	347	98	26	237	235	37
	44%	43%	45%	43%	46%	47%	42%	31%	46%	45%	41%	49%	36%	46%	39%	38%	44%	44%	47%
Do not trust very much	208	136	69	42	64	41	24	37	79	71	38	93	114	125	65	18	108	100	11
	19%	19%	20%	22%	15%	17%	19%	39%	18%	16%	25%	14%	29%	17%	26%	27%	20%	19%	15%
Do not trust at all	95	61	33	15	22	21	18	19	26	36	22	43	52	58	29	8	56	39	6
	9%	9%	9%	8%	5%	8%	14%	20%	6%	8%	14%	6%	13%	8%	12%	12%	10%	7%	8%
NET: A great deal/fair amount	741	502	235	130	322	179	78	32	327	324	83	530	211	558	146	37	356	385	60
	69%	70%	67%	68%	79%	72%	61%	34%	75%	73%	54%	78%	53%	74%	58%	55%	66%	72%	76%
NET: Not very much/at all	302	197	102	57	86	62	42	56	105	107	60	136	166	183	93	26	163	139	17
	28%	28%	29%	30%	21%	25%	33%	59%	24%	24%	39%	20%	42%	24%	37%	39%	30%	26%	22%
Don't know	30	18	12	5	3	8	8	7	6	11	10	10	20	15	11	4	17	13	1
	3%	3%	3%	3%	1%	3%	6%	7%	1%	2%	7%	2%	5%	2%	4%	6%	3%	2%	1%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 118
Q17_4 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Booking your last mile travel, such as taxis or trains

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Trust a great deal	270	248	133	134	100	125	82	187	165	15	94	38	147	83	31	166	137	128	126	137
	25%	30%	24%	28%	26%	27%	26%	25%	25%	15%	31%	30%	26%	24%	19%	28%	30%	21%	25%	27%
Trust a fair amount	472	369	235	210	189	186	142	324	285	41	138	43	244	169	70	266	210	255	230	222
	44%	44%	43%	45%	48%	41%	46%	43%	44%	41%	46%	34%	43%	48%	43%	45%	46%	43%	45%	43%
Do not trust very much	208	142	107	90	58	93	51	157	130	25	45	31	113	60	35	107	84	120	96	93
	19%	17%	19%	19%	15%	20%	17%	21%	20%	25%	15%	25%	20%	17%	21%	18%	18%	20%	19%	18%
Do not trust at all	95	56	63	26	32	43	27	65	55	14	11	11	51	29	20	45	23	72	41	50
	9%	7%	11%	6%	8%	9%	9%	9%	8%	14%	4%	9%	9%	8%	12%	7%	5%	12%	8%	10%
NET: A great deal/fair amount	741	617	368	345	289	311	224	511	450	56	232	81	391	252	101	431	347	384	355	359
	69%	74%	67%	73%	74%	68%	73%	67%	69%	56%	78%	64%	69%	72%	61%	72%	76%	64%	70%	70%
NET: Not very much/at all	302	198	170	116	90	135	78	222	184	39	56	42	164	89	55	152	106	192	137	143
	28%	24%	31%	25%	23%	30%	25%	29%	28%	39%	19%	33%	29%	25%	33%	25%	23%	32%	27%	28%
Don't know	30	18	14	11	11	12	6	24	14	5	10	3	16	11	9	13	4	23	16	13
	3%	2%	2%	2%	3%	3%	2%	3%	2%	5%	3%	3%	3%	3%	5%	2%	1%	4%	3%	3%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 119
Q17_5 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Rebooking your flight if it is cancelled

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Trust a great deal	269	186	82	51	123	64	22	9	120	123	24	201	68	207	52	10	117	152	17
	25%	26%	23%	g	fg	g			27%	27%	16%	30%	17%	27%	21%	15%	22%	28%	22%
									j	j		l		o			p		
Trust a fair amount	450	298	147	89	185	103	46	27	208	180	55	306	143	327	99	24	221	229	42
	42%	42%	42%	g	45%	41%	36%	28%	47%	41%	36%	45%	36%	43%	39%	35%	41%	43%	53%
				g	g	g			j			l							
Do not trust very much	229	147	80	34	76	56	29	34	81	91	37	115	114	145	61	23	128	101	15
	21%	21%	23%	18%	19%	22%	23%	35%	18%	21%	24%	17%	29%	19%	24%	34%	24%	19%	19%
								cde				k				m			
Do not trust at all	97	64	33	11	19	24	22	21	19	40	28	41	57	60	31	7	54	43	3
	9%	9%	9%	6%	5%	9%	17%	22%	4%	9%	18%	6%	14%	8%	12%	10%	10%	8%	4%
						d		cde	h	hi		k							
NET: A great deal/fair amount	719	484	229	140	308	167	68	35	328	303	79	507	211	534	151	34	338	381	59
	67%	67%	66%	73%	75%	67%	54%	37%	75%	69%	52%	75%	53%	71%	60%	50%	63%	71%	75%
				fg	efg	fg	g		j	j		l		no			p		
NET: Not very much/at all	326	211	112	45	95	80	51	55	100	131	65	156	170	205	91	30	182	144	18
	30%	29%	32%	24%	23%	32%	40%	57%	23%	30%	43%	23%	43%	27%	36%	45%	34%	27%	24%
				d		d	cd	cdef	h	hi		k		m	m	m	q		
Don't know	29	22	7	7	7	2	8	5	10	7	9	14	16	18	8	3	17	12	1
	3%	3%	2%	3%	2%	1%	6%	6%	2%	2%	6%	2%	4%	2%	3%	5%	3%	2%	1%
						de	de				hi								

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base



Table 120
Q17_5 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Rebooking your flight if it is cancelled

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Trust a great deal	269	241	134	135	123	113	86	181	163	18	88	29	132	104	38	163	129	134	131	128
	25%	29%	24%	29%	31%	25%	28%	24%	25%	18%	30%	23%	23%	29%	23%	27%	28%	22%	26%	25%
Trust a fair amount	450	366	206	213	161	191	139	306	276	38	132	50	241	149	68	255	209	233	206	222
	42%	44%	37%	45%	41%	42%	45%	40%	43%	38%	45%	39%	42%	42%	41%	43%	46%	39%	41%	43%
Do not trust very much	229	149	130	87	66	98	57	172	140	27	60	29	132	60	32	115	86	141	118	95
	21%	18%	24%	18%	17%	21%	18%	23%	22%	27%	20%	23%	23%	17%	19%	19%	19%	24%	23%	18%
Do not trust at all	97	56	62	30	31	45	18	77	54	16	15	16	46	31	19	50	24	73	41	54
	9%	7%	11%	6%	8%	10%	6%	10%	8%	16%	5%	12%	8%	9%	12%	8%	5%	12%	8%	10%
NET: A great deal/fair amount	719	607	340	348	284	304	225	487	439	56	220	79	373	253	105	418	338	367	337	350
	67%	73%	62%	74%	73%	66%	73%	64%	68%	56%	74%	62%	66%	72%	64%	70%	74%	61%	66%	68%
NET: Not very much/at all	326	206	192	116	97	143	75	249	194	43	75	45	178	91	51	165	109	213	159	149
	30%	25%	35%	25%	25%	31%	24%	33%	30%	43%	25%	35%	31%	26%	31%	28%	24%	36%	31%	29%
Don't know	29	20	19	8	9	11	7	22	14	1	2	3	18	8	7	13	9	18	12	16
	3%	2%	4%	2%	2%	2%	2%	3%	2%	1%	1%	2%	3%	2%	4%	2%	2%	3%	2%	3%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 121
Q17_6 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Sorting out your visas and government travel authorisation forms

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	Frequent business traveller
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Trust a great deal	242 23%	172 24%	70 20%	48 25%	121 29%	55 22%	15 11%	4 4%	115 26%	114 26%	12 8%	191 28%	51 13%	192 25%	40 16%	10 15%	118 22%	124 23%	18 23%
Trust a fair amount	427 40%	287 40%	136 39%	68 35%	176 43%	107 43%	45 35%	31 33%	187 43%	173 39%	58 38%	281 42%	146 37%	314 42%	95 38%	17 26%	194 36%	233 43%	32 41%
Do not trust very much	246 23%	158 22%	84 24%	45 24%	78 19%	58 23%	34 27%	31 33%	91 21%	98 22%	42 28%	141 21%	105 26%	163 22%	59 24%	24 35%	133 25%	113 21%	17 22%
Do not trust at all	121 11%	73 10%	47 14%	23 12%	28 7%	24 10%	25 20%	21 22%	34 8%	44 10%	31 20%	46 7%	75 19%	65 9%	44 18%	12 17%	72 13%	49 9%	9 12%
NET: A great deal/fair amount	669 62%	459 64%	207 59%	116 60%	297 72%	162 65%	60 47%	35 37%	303 69%	288 65%	70 46%	472 70%	197 50%	507 67%	135 54%	28 41%	312 58%	357 66%	50 64%
NET: Not very much/at all	367 34%	231 32%	131 38%	68 36%	105 26%	82 33%	59 46%	52 55%	125 29%	141 32%	73 48%	187 28%	180 45%	228 30%	103 41%	36 53%	205 38%	162 30%	26 33%
Don't know	38 4%	28 4%	10 3%	8 4%	8 2%	5 2%	9 7%	8 9%	10 2%	12 3%	10 7%	18 3%	20 5%	21 3%	12 5%	4 6%	20 4%	18 3%	2 3%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 122

Q17_6 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Sorting out your visas and government travel authorisation forms

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Trust a great deal	242	218	122	115	98	113	70	171	137	13	92	35	112	91	35	147	119	120	104	130
	23%	26%	22%	24%	25%	25%	23%	23%	21%	13%	31%	27%	20%	26%	21%	25%	26%	20%	21%	25%
Trust a fair amount	427	351	205	205	155	170	140	285	261	42	106	43	234	140	62	246	213	206	220	190
	40%	42%	37%	43%	40%	37%	46%	38%	40%	42%	36%	34%	41%	40%	38%	41%	47%	34%	43%	37%
Do not trust very much	246	170	122	106	81	113	71	173	159	28	66	36	135	70	40	120	82	159	118	114
	23%	20%	22%	22%	21%	25%	23%	23%	25%	28%	22%	29%	24%	20%	24%	20%	18%	27%	23%	22%
Do not trust at all	121	69	81	32	39	50	20	98	70	14	28	11	66	38	19	61	30	88	46	67
	11%	8%	15%	7%	10%	11%	7%	13%	11%	14%	9%	9%	11%	11%	12%	10%	7%	15%	9%	13%
NET: A great deal/fair amount	669	568	327	320	253	283	210	455	398	55	198	78	346	230	98	393	332	327	324	320
	62%	68%	59%	68%	65%	62%	68%	60%	61%	55%	67%	62%	61%	65%	59%	66%	73%	55%	64%	62%
NET: Not very much/at all	367	239	204	138	120	163	91	272	229	42	94	47	201	107	59	182	112	247	164	181
	34%	29%	37%	29%	31%	36%	30%	36%	35%	42%	31%	37%	35%	31%	36%	30%	25%	41%	32%	35%
Don't know	38	26	21	14	17	12	6	31	21	3	6	1	23	14	8	21	12	24	20	14
	4%	3%	4%	3%	4%	3%	2%	4%	3%	3%	2%	1%	4%	4%	5%	4%	3%	4%	4%	3%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 123
Q17_7 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Choosing and booking a restaurant for you

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE					GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)	US (q)	
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Trust a great deal	289	191	98	43	145	68	27	7	124	135	30	217	72	228	50	12	126	163	26
	27%	27%	28%	g	cefg	g	g	g	j	j	j	l	l	no	no	no	p	p	34%
Trust a fair amount	476	315	156	88	191	114	50	33	205	205	51	316	160	331	113	31	246	230	32
	44%	44%	45%	46%	46%	46%	39%	35%	47%	46%	33%	47%	40%	44%	45%	46%	46%	43%	41%
Do not trust very much	176	123	51	41	51	36	18	31	74	56	33	86	90	117	47	12	89	87	13
	16%	17%	15%	d	d	15%	14%	33%	17%	13%	22%	13%	23%	16%	19%	18%	17%	16%	17%
Do not trust at all	98	64	33	13	20	24	25	17	25	36	29	43	55	59	31	8	56	42	3
	9%	9%	10%	7%	5%	9%	19%	17%	6%	8%	19%	6%	14%	8%	13%	11%	10%	8%	3%
NET: A great deal/fair amount	765	506	255	131	335	182	77	40	329	340	81	533	232	559	163	43	372	393	59
	71%	71%	73%	g	cefg	fg	g	g	j	j	j	l	l	n	n	n	q	q	21%
NET: Not very much/at all	274	187	84	54	71	60	42	48	98	92	62	129	145	176	78	20	145	129	16
	26%	26%	24%	d	d	17%	24%	50%	22%	21%	40%	19%	37%	23%	31%	29%	27%	24%	21%
Don't know	35	25	10	8	4	7	8	8	11	9	11	15	20	21	9	5	20	15	3
	3%	3%	3%	d	d	3%	7%	8%	2%	2%	7%	2%	5%	3%	4%	7%	4%	3%	4%

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base



Table 124
Q17_7 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Choosing and booking a restaurant for you

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Trust a great deal	289	259	155	130	110	142	79	208	182	12	96	34	149	100	38	180	135	148	139	141
	27%	31%	28%	28%	28%	31%	26%	28%	28%	12%	32%	27%	26%	28%	23%	30%	30%	25%	27%	27%
Trust a fair amount	476	385	224	225	190	180	155	317	286	45	135	49	255	162	74	252	218	252	234	219
	44%	46%	41%	48%	49%	39%	50%	42%	44%	45%	45%	39%	45%	46%	45%	42%	48%	42%	46%	43%
Do not trust very much	176	114	99	69	51	73	52	124	113	22	40	29	98	47	34	92	65	109	88	77
	16%	14%	18%	15%	13%	16%	17%	16%	17%	22%	13%	23%	17%	13%	20%	15%	14%	18%	17%	15%
Do not trust at all	98	54	53	35	30	50	19	76	48	18	21	10	50	32	14	53	30	68	35	58
	9%	6%	10%	7%	8%	11%	6%	10%	7%	18%	7%	8%	9%	9%	8%	9%	6%	11%	7%	11%
NET: A great deal/fair amount	765	643	379	355	300	322	234	525	468	57	230	83	404	262	112	432	353	400	373	360
	71%	77%	69%	75%	77%	70%	76%	69%	72%	57%	77%	66%	71%	74%	68%	73%	77%	67%	73%	70%
NET: Not very much/at all	274	168	153	105	80	122	71	201	161	40	61	39	148	78	47	145	95	177	122	134
	26%	20%	28%	22%	21%	27%	23%	26%	25%	40%	20%	31%	26%	22%	29%	24%	21%	30%	24%	26%
Don't know	35	21	20	12	10	13	3	32	18	3	6	4	17	12	5	18	9	22	13	20
	3%	3%	4%	3%	2%	3%	1%	4%	3%	3%	2%	3%	3%	3%	3%	3%	2%	4%	3%	4%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 125
Q17_8 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Supporting you if your travel plans are disrupted

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)		US (q)
UNWEIGHTED BASE	941	627	307	163	360	211	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Trust a great deal	293 27%	196 27%	96 27%	63 33%	132 32%	68 27%	23 18%	8 8%	134 31%	135 30%	22 15%	223 33%	70 18%	231 31%	54 21%	9 13%	121 23%	172 32%	28 35%
				fg	fg	g	g		j	j		l		no		p			
Trust a fair amount	469 44%	306 43%	157 45%	75 39%	200 49%	107 43%	53 41%	34 35%	206 47%	189 43%	61 40%	298 44%	171 43%	328 43%	107 43%	33 49%	253 47%	216 40%	32 41%
				cg	cg											q			
Do not trust very much	200 19%	138 19%	59 17%	34 18%	58 14%	49 20%	27 21%	33 34%	68 15%	79 18%	38 25%	104 15%	96 24%	129 17%	54 22%	17 25%	100 19%	100 19%	12 15%
								cd			h		k						
Do not trust at all	81 8%	56 8%	26 7%	13 7%	16 4%	21 8%	16 13%	15 16%	22 5%	30 7%	21 14%	37 6%	44 11%	49 7%	26 11%	6 8%	45 8%	36 7%	3 4%
						d	d	cd			hi		k						
NET: A great deal/fair amount	761 71%	503 70%	253 73%	137 72%	332 81%	175 70%	76 59%	41 43%	340 78%	323 73%	83 54%	521 77%	241 61%	558 74%	161 64%	42 62%	373 70%	388 72%	60 77%
				fg	cefg	fg	g		j	j		l		n					
NET: Not very much/at all	281 26%	194 27%	85 24%	47 24%	74 18%	70 28%	43 34%	48 50%	90 20%	109 25%	60 39%	141 21%	140 35%	178 24%	81 32%	22 33%	145 27%	136 25%	15 20%
				d	d	d	d	cd			hi		k		m				
Don't know	32 3%	21 3%	11 3%	8 4%	5 1%	4 2%	9 7%	6 6%	9 2%	9 2%	10 7%	15 2%	16 4%	20 3%	9 3%	3 5%	19 3%	13 2%	3 3%
				d	d	d	d	de	de	de	hi								

Proportions/Means: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

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Table 126
Q17_8 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Supporting you if your travel plans are disrupted

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Trust a great deal	293	261	150	139	118	135	90	201	182	18	100	32	151	104	39	180	142	145	133	148
	27%	31%	27%	29%	30%	29%	29%	27%	28%	18%	34%	25%	26%	30%	24%	30%	31%	24%	26%	29%
Trust a fair amount	469	378	228	213	179	177	153	311	283	46	139	55	253	151	71	251	216	246	234	213
	44%	45%	41%	45%	46%	39%	50%	41%	44%	46%	47%	43%	44%	43%	43%	42%	47%	41%	46%	41%
Do not trust very much	200	127	108	81	60	92	46	154	120	23	42	24	118	54	36	102	71	125	98	89
	19%	15%	20%	17%	15%	20%	15%	20%	19%	23%	14%	19%	21%	15%	22%	17%	15%	21%	19%	17%
Do not trust at all	81	45	49	27	23	43	12	67	44	9	11	11	35	29	12	47	19	62	34	45
	8%	5%	9%	6%	6%	9%	4%	9%	7%	9%	4%	9%	6%	8%	8%	8%	4%	10%	7%	9%
NET: A great deal/fair amount	761	638	378	351	297	312	243	513	465	65	239	87	404	255	110	432	358	391	367	361
	71%	77%	69%	74%	76%	68%	79%	68%	72%	65%	80%	69%	71%	72%	67%	72%	79%	65%	72%	70%
NET: Not very much/at all	281	171	157	109	83	135	58	221	164	33	53	35	153	83	48	149	90	187	131	134
	26%	21%	28%	23%	21%	30%	19%	29%	25%	33%	18%	28%	27%	24%	29%	25%	20%	31%	26%	26%
Don't know	32	23	16	12	10	11	7	24	18	3	5	5	13	14	6	15	8	20	10	20
	3%	3%	3%	3%	3%	2%	2%	3%	3%	3%	2%	4%	2%	4%	4%	3%	2%	3%	2%	4%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

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Table 127
Q17_9 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Accurately predicting and pre-authorising your expenses before your trip

Base: All business travellers aged 16-75 in the UK/US

	TOTAL	GENDER		AGE				GENERATION			CHILDREN IN HOUSEHOLD		MARITAL STATUS			COUNTRY		Frequency of business travel	
		MAN (a)	WOMAN (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-75 (g)	GEN Z (h)	MILLENNIALS (i)	GEN X (j)	YES (k)	NO (l)	MARRIED /LIVING AS (m)	SINGLE (n)	WID/ DIV/ SEP (o)	UK (p)		US (q)
UNWEIGHTED BASE	941	627	307	163	360	221	113	84	379	392	133	597	344	669	214	58	404	537	58
WEIGHTED BASE	1074	717	348	192	410	249	127	95*	438	441	153	677	397	756	250	68*	537	537	78*
	100%	67%	32%	18%	38%	23%	12%	9%*	41%	41%	14%	63%	37%	70%	23%	6%*	50%	50%	7%*
Trust a great deal	269	179	90	44	142	55	21	8	121	125	22	201	68	211	50	8	121	148	31
	25%	25%	26%	23%	35%	22%	16%	8%	28%	28%	14%	30%	17%	28%	20%	11%	23%	28%	40%
				g	cefg	g			j	j		l		no					
Trust a fair amount	474	313	157	93	189	124	39	29	216	201	47	321	153	342	104	27	230	244	31
	44%	44%	45%	49%	46%	50%	31%	30%	49%	46%	30%	47%	39%	45%	42%	40%	43%	45%	40%
				fg	fg	fg			j	j		l							
Do not trust very much	193	133	57	38	51	40	36	28	67	68	44	103	90	120	51	22	105	88	8
	18%	19%	16%	20%	12%	16%	28%	30%	15%	15%	29%	15%	23%	16%	20%	33%	20%	16%	10%
				d	de	de	de	de	hi	hi		k		m					
Do not trust at all	102	68	33	12	25	24	19	22	26	39	26	38	64	56	40	6	61	41	4
	10%	9%	10%	6%	6%	10%	15%	23%	6%	9%	17%	6%	16%	7%	16%	9%	11%	8%	5%
				cd	cde	cde			hi	hi		k		m					
NET: A great deal/fair amount	743	492	247	137	330	179	60	37	337	326	69	522	221	553	155	35	351	392	62
	69%	69%	71%	72%	81%	72%	47%	38%	77%	74%	45%	77%	56%	73%	62%	52%	65%	73%	80%
				fg	cefg	fg			j	j		l		no					p
NET: Not very much/at all	295	201	90	50	76	64	55	51	93	106	70	141	154	177	90	28	166	129	11
	27%	28%	26%	26%	18%	26%	18%	10%	21%	24%	45%	21%	39%	23%	36%	42%	31%	24%	15%
				d	cde	d	cde	cde	hi	hi		k		m	m	m	q		
Don't know	36	25	11	5	4	6	13	8	8	9	15	13	23	26	5	4	20	16	4
	3%	3%	3%	3%	1%	3%	10%	8%	2%	2%	10%	2%	6%	3%	2%	6%	4%	3%	6%
							cde	cde			hi		k						

Proportions/Mean: Columns Tested (5% risk level) - a/b - c/d/e/f/g - h/i/j - k/l - m/n/o - p/q
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.



Table 128

Q17_9 - Thinking again about the use of AI when travelling for work, to what extent, if at all, would you trust AI tools to do each of the following for you? - Accurately predicting and pre-authorising your expenses before your trip

Base: All business travellers aged 16-75 in the UK/US

	Bleisure		Preferred support in disruption		Find business travel stressful		Experience of disruption		Company support during disruption		Managed travel organisation	Hybrid working status			View of business travel		Personal feelings of guilt around environmental impact		Company size estimate (employees)	
	TOTAL	Bleisure traveller	Speak to a person (c)	Self-serve tools (d)	Agree (e)	Disagree (f)	A lot/ fair amount (g)	Not very much/ none (h)	Very well/ Fairly well supported (i)	Not very well/Not supported at all (j)	Managed traveller	Remote worker (l)	Hybrid worker (m)	In-office worker (n)	A chore (o)	A perk (p)	Great/ fair extent (q)	A little/ not at all (r)	SMEs (up to 249 employees) (s)	Large (250+ employees) (t)
UNWEIGHTED BASE	941	733	480	419	341	405	267	666	564	85	362	114	486	319	142	531	399	526	444	451
WEIGHTED BASE	1074	833	551	472	390	458	308	757	648	100*	298	126	570	352	164	596	457	598	508	515
	100%	78%	51%	44%	36%	43%	29%	71%	60%	9%*	28%	12%	53%	33%	15%	55%	43%	56%	47%	48%
Trust a great deal	269	238	137	126	112	124	82	186	176	14	98	38	137	89	40	166	135	128	130	128
	25%	29%	25%	27%	29%	27%	27%	25%	27%	14%	33%	30%	24%	25%	24%	28%	30%	21%	26%	25%
Trust a fair amount	474	388	238	209	178	188	148	321	288	31	139	42	256	168	65	262	214	255	220	235
	44%	47%	43%	44%	46%	41%	48%	42%	44%	31%	47%	33%	45%	48%	40%	44%	47%	43%	43%	46%
Do not trust very much	193	120	95	89	61	80	53	140	114	34	43	26	111	49	38	98	66	124	102	76
	18%	14%	17%	19%	16%	18%	17%	18%	18%	34%	14%	21%	20%	14%	23%	16%	14%	21%	20%	15%
Do not trust at all	102	65	62	36	32	51	18	82	50	18	14	12	50	36	17	51	27	72	41	56
	10%	8%	11%	8%	8%	11%	6%	11%	8%	18%	5%	9%	9%	10%	8%	6%	6%	12%	8%	11%
NET: A great deal/fair amount	743	625	375	335	290	312	230	506	464	46	237	80	393	257	105	428	349	383	350	363
	69%	75%	68%	71%	74%	68%	75%	67%	72%	46%	80%	63%	69%	73%	64%	72%	77%	64%	69%	71%
NET: Not very much/at all	295	185	157	125	93	131	71	222	165	52	57	38	161	86	55	149	93	195	142	132
	27%	22%	28%	26%	24%	29%	23%	29%	25%	52%	19%	30%	28%	24%	34%	25%	20%	33%	28%	26%
Don't know	36	23	19	12	7	15	7	29	19	3	4	9	16	10	4	19	14	20	15	20
	3%	3%	4%	3%	2%	3%	2%	4%	3%	3%	1%	7%	3%	3%	2%	3%	3%	3%	3%	4%

Proportions/Means: Columns Tested (5% risk level) - c/d - e/f - g/h - i/j - l/m/n - o/p - q/r - s/t
Overlap formulae used. * small base

This work was carried out in accordance with the requirements of the international quality standard for market research, ISO 20252 and with the Ipsos Terms and Conditions.