



T1	Table 1	Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - SUMMARY TABLE	Base: All
T2	Table 2	Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - It is easy for people to feed back on the service they receive from the NHS	Base: All
T3	Table 3	Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - It is easy for people to feed back on the service they receive from the NHS	Base: All
T4	Table 4	Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - It is easy for people to feed back on the service they receive from the NHS	Base: All
T5	Table 5	Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - The NHS acts on feedback it receives from patients	Base: All
T6	Table 6	Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - The NHS acts on feedback it receives from patients	Base: All
T7	Table 7	Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - The NHS acts on feedback it receives from patients	Base: All
T8	Table 8	Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - SUMMARY TABLE	Base: All
T9	Table 9	Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - Hospital	Base: All
T10	Table 10	Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - Hospital	Base: All
T11	Table 11	Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - Hospital	Base: All
T12	Table 12	Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - GP practice	Base: All
T13	Table 13	Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - GP practice	Base: All
T14	Table 14	Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - GP practice	Base: All
T15	Table 15	Q3. Have you personally used NHS maternity services in the last 5 years?	Base: All
T16	Table 16	Q3. Have you personally used NHS maternity services in the last 5 years?	Base: All
T17	Table 17	Q3. Have you personally used NHS maternity services in the last 5 years?	Base: All



KnowledgePanel UK: 260702A - Feedback on the NHS Tables

15 Jul 2026

Table 1

Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - SUMMARY TABLE

Base: All

	It is easy for people to feed back on the service they receive from the NHS	The NHS acts on feedback it receives from patients
Unweighted Total	2386	2386
Weighted Total	2386	2386
Strongly agree	223 9%	72 3%
Tend to agree	959 40%	715 30%
Tend to disagree	764 32%	856 36%
Strongly disagree	218 9%	241 10%
Don't know	222 9%	503 21%
NET: Agree	1183 50%	787 33%
NET: Disagree	982 41%	1097 46%

Fieldwork dates: 2nd July - 8th July 2026
Respondent type: KnowledgePanel Members - Adults aged 16+, core 2,000, ethnic minority boost 200. Gen pop. England only



Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - It is easy for people to feed back on the service they receive from the NHS

Base: All

	Total (z)	Gender		Age						Ethnicity						Working status		Education								Unwtd Total
		Man (a)	Woman (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Mixed/multiple ethnic group (l)	Asian (m)	Black (n)	Other ethnicity (o)	Working full-time (p)	Not working full- time (q)	Graduates (Degree/Master/P hD/above) (r)	Non-graduates (s)	Other Higher Education below degree level (t)	A-level or equivalent (u)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (v)	Another type of qualification (vocational/professi onal/foreign) (w)	No formal qualifications (x)	
Unweighted Total	2386	1096	1256	166	199	320	399	496	503	303	1906	434	77	232	99	26	881	1486	750	1603	110	580	671	137	103	2386
Weighted Total	2386	1135	1221	314	380	392	380	373	283	264	1964	378	69*	217	72*	20**	1022	1345	726	1630	80*	669	680	111	89*	2386
Strongly agree	223 9%	107 9%	112 9%	32 10%	32 8%	40 10%	31 8%	38 10%	28 10%	23 9%	179 9%	42 11%	7 10%	19 9%	11 15%	5 22%	94 9%	129 10%	76 10%	146 9%	8 10%	57 8%	65 10%	7 6%	9 10%	236 10%
Tend to agree	959 40%	474 42%	475 39%	141 45%	150 40%	155 40%	151 40%	144 38%	121 43%	97 37%	782 40%	160 42%	23 34%	98 45%	30 42%	9 44%	414 40%	537 40%	279 38%	664 41%	32 40%	253 38%	300 44%	37 33%	42 47%	956 40%
Tend to disagree	764 32% v	342 30%	412 34%	89 28%	124 33%	129 33%	125 33%	119 32%	85 30%	92 35%	646 33%	105 28%	23 34%	60 28%	19 27%	3 14%	335 33%	422 31%	247 34%	509 31%	25 32%	227 34%	192 28%	39 35%	26 29%	762 32%
Strongly disagree	218 9% ch	103 9%	113 9%	14 4%	50 13% ch	40 10% c	33 9%	34 9%	20 7%	27 10% c	172 9%	40 11%	9 13%	26 12%	5 7%	1 6%	91 9%	124 9%	75 10%	142 9%	8 10%	60 9%	52 8%	14 12%	9 10%	214 9%
Don't know	222 9% r	109 10%	109 9%	38 12%	23 6%	27 7%	42 11%	38 10%	29 10%	24 9%	185 9%	31 8%	7 10%	14 7%	7 10%	3 15%	88 9%	132 10%	49 7%	169 10%	7 9%	72 11%	71 10%	15 13%	3 4%	218 9%
NET: Agree	1183 50% w	581 51%	587 48%	173 55%	183 48%	195 50%	181 48%	181 49%	149 53%	120 45%	961 49%	201 53%	30 43%	117 54%	41 57%	13 66%	508 50%	666 50%	355 49%	810 50%	40 50%	310 46%	365 54%	43 39%	51 57%	1192 50%
NET: Disagree	982 41% chv	445 39%	525 43%	102 33%	174 46% ch	170 43% c	157 41%	153 41%	105 37%	120 45% ch	818 42%	146 39%	32 47%	86 39%	24 33%	4 19%	426 42%	547 41%	322 44% v	651 40% v	33 41%	287 43% v	244 36%	52 47% v	35 39%	976 41%

Fieldwork dates: 2nd July - 8th July 2026
Respondent type: KnowledgePanel Members - Adults aged 16+, core 2,000, ethnic minority boost 200. Gen pop. England only
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k/l/m/n/o - z/p/q - z/r/s/t/u/v/w/x
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - It is easy for people to feed back on the service they receive from the NHS

Base: All

	Social grade			England region (Net)			NHS England regions							Urbanity		IMD Quintile					Health condition limits activities					Unwtd Total
	Total (z)	ABC1 (a)	C2DE (b)	North (c)	Midlands (d)	South (e)	North East and Yorkshire (f)	North West (g)	Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	No, no condition (t)	Yes, reducing ability a lot (u)	Yes, reducing ability a little (v)	Yes, not reducing ability (w)	Yes, unspecified (x)	
Unweighted Total	2386	1485	572	669	496	1221	378	291	496	261	379	251	330	1898	488	493	509	472	453	459	1552	201	361	184	8	2386
Weighted Total	2386	1459	536	661	457	1268	347	314	457	266	393	245	364	1902	485	480	480	477	472	476	1587	184	337	179	7**	2386
Strongly agree	223 9% e	131 9%	52 10%	70 11%	53 12% e	100 8%	34 10%	35 11%	53 12% i	17 6%	39 10%	17 7%	28 8%	175 9%	49 10%	56 12%	45 9%	45 9%	38 8%	40 8%	141 9%	18 10%	36 11%	19 11%	- -	236 10%
Tend to agree	959 40% l	582 40%	230 43%	282 43%	180 39%	497 39%	147 42%	134 43%	180 39%	122 46% l	147 37%	103 42%	125 34%	760 40%	199 41%	195 40%	195 41%	188 39%	179 38%	203 43%	647 41%	62 33%	132 39%	81 45% u	4 65%	956 40%
Tend to disagree	764 32%	481 33%	154 29%	199 30%	150 33%	415 33%	104 30%	95 30%	150 33%	81 30%	127 32%	76 31%	130 36%	609 32%	155 32%	138 29%	154 32%	162 34%	165 35%	145 30%	513 32%	59 32%	114 34%	52 29%	2 29%	762 32%
Strongly disagree	218 9%	140 10%	44 8%	59 9%	33 7%	127 10%	36 10%	22 7%	33 7%	22 8%	30 8%	28 11%	47 zgh	181 9%	38 8%	44 9%	48 10%	40 8%	46 10%	40 8%	131 8%	33 18% ztvw	28 8%	12 7%	* 7%	214 9%
Don't know	222 9%	125 9%	57 11%	53 8%	40 9%	129 10%	25 7%	27 9%	40 9%	24 9%	49 13% zf	21 9%	34 9%	177 9%	44 9%	48 10%	38 8%	42 9%	44 9%	48 10%	155 10%	12 7%	28 8%	15 8%	- -	218 9%
NET: Agree	1183 50% el	713 49%	282 53%	351 53% e	234 51%	598 47%	182 52% l	170 54% l	234 51% l	139 52% l	186 47%	120 49%	153 42%	935 49%	248 51%	250 52%	240 50%	232 49%	217 46%	243 51%	787 50%	80 43%	167 50%	100 56% u	4 65%	1192 50%
NET: Disagree	982 41% b	621 43% b	198 37%	257 39%	183 40%	541 43%	140 40%	118 37%	183 40%	102 39%	158 40%	104 42%	178 49% zghij	790 42%	192 40%	182 38%	202 42%	202 42%	211 45%	185 39%	644 41%	92 50% ztw	142 42%	64 36%	2 35%	976 41%

Fieldwork dates: 2nd July - 8th July 2026
Respondent type: KnowledgePanel Members - Adults aged 16+, core 2,000, ethnic minority boost 200. Gen pop. England only
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e - z/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s - z/t/u/v/w/x
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - It is easy for people to feed back on the service they receive from the NHS

Base: All

		Personally used NHS maternity services last 5 years		Parent or legal guardian of a child in the household		Number of children 0-15 in household			Employment sector				Working for NHS		Unwtd Total
		Total (z)	Yes (a)	No (b)	Yes (c)	No (d)	One (e)	Two (f)	Three or more (g)	Work in Education (h)	Work in Health and Social Care (i)	Work in Emergency Services (j)	Not employed in any of these professions (k)	Currently working for NHS or an arms length body (l)	
Unweighted Total	2386	200	2175	447	1929	286	188	50	101	156	23	650	74	624	2386
Weighted Total	2386	260	2110	518	1858	354	221	59*	105*	155	25**	716	75*	651	2386
Strongly agree	223 9% bk	43 17% zb	180 9%	56 11%	166 9%	31 9%	23 10%	12 20% ze	9 9%	19 12% k	2 8%	46 6%	9 12%	49 8%	236 10%
Tend to agree	959 40%	89 34%	860 41%	216 42%	737 40%	147 41%	92 42%	24 41%	41 39%	70 45%	8 31%	284 40%	39 52%	259 40%	956 40%
Tend to disagree	764 32%	83 32%	679 32%	165 32%	596 32%	117 33%	65 29%	16 28%	38 36%	47 30%	8 31%	256 36% z	16 21%	229 35% l	762 32%
Strongly disagree	218 9% b	36 14% zb	181 9%	53 10%	164 9%	37 11%	28 13%	5 9%	11 10%	14 9%	6 22%	61 8%	10 13%	65 10%	214 9%
Don't know	222 9% acil	9 3%	209 10% za	27 5%	194 10% zc	22 6%	13 6%	2 4%	7 6%	6 4%	2 8%	70 10% i	1 2%	48 7%	218 9%
NET: Agree	1183 50%	132 51%	1040 49%	272 53%	904 49%	178 50%	115 52%	36 60%	50 47%	89 57% k	10 38%	330 46% zm	48 64% z	308 47%	1192 50%
NET: Disagree	982 41%	119 46%	861 41%	218 42%	760 41%	154 44%	93 42%	22 36%	49 46%	60 39%	14 54%	316 44%	26 34%	294 45% z	976 41%

Fieldwork dates: 2nd July - 8th July 2026
Respondent type: KnowledgePanel Members - Adults aged 16+, core 2,000, ethnic minority boost 200. Gen pop. England only
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Q1. Please tell me whether on the whole you agree or disagree with each of the following statements? - The NHS acts on feedback it receives from patients

Base: All

	Total (z)	Gender		Age						Ethnicity						Working status		Education								Unwtd Total
		Man (a)	Woman (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Mixed/multiple ethnic group (l)	Asian (m)	Black (n)	Other ethnicity (o)	Working full-time (p)	Not working full- time (q)	Graduates (Degree/Master/P hD/above) (r)	Non-graduates (s)	Other Higher Education below degree level (t)	A-level or equivalent (u)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (v)	Another type of qualification (vocational/professi onal/foreign) (w)	No formal qualifications (x)	
Unweighted Total	2386	1096	1256	166	199	320	399	496	503	303	1906	434	77	232	99	26	881	1486	750	1603	110	580	671	137	103	2386
Weighted Total	2386	1135	1221	314	380	392	380	373	283	264	1964	378	69*	217	72*	20**	1022	1345	726	1630	80*	669	680	111	89*	2386
Strongly agree	72 3%	40 4%	30 2%	11 3%	15 4%	17 4% fi	6 2%	13 4%	6 2%	4 1%	55 3%	16 4%	2 2%	10 5%	4 5%	- -	36 4%	35 3%	15 2%	56 3%	1 1%	20 3%	27 4%	2 2%	6 6% r	66 3%
Tend to agree	715 30% b	371 33% zb	332 27%	105 34%	117 31%	105 27%	119 31%	99 27%	92 33% g	77 29%	570 29%	134 35% zj	26 38%	77 35%	27 37%	5 23%	294 29%	417 31%	231 32%	474 29%	23 29%	184 27%	203 30%	36 32%	28 32%	731 31%
Tend to disagree	856 36% a	376 33% za	473 39%	114 36%	131 35%	156 40% f	120 32%	133 36%	96 34%	106 40% f	713 36%	128 34%	22 32%	76 35%	22 30%	9 42%	357 35%	491 37%	256 35%	594 36% v	36 45% v	262 39%	225 33%	37 33%	34 38%	841 35%
Strongly disagree	241 10% hij	106 9%	130 11%	23 7%	52 14% hi	49 13% hi	35 9%	43 12% hi	21 7%	18 7%	179 9%	51 14% zj	10 14%	30 14% j	6 9%	5 25%	118 12%	121 9%	78 11%	161 10%	7 9%	71 11%	61 9%	11 10%	10 12%	240 10%
Don't know	503 21% ekmx	242 21%	256 21%	61 19%	65 17%	64 16%	100 26%	85 23%	68 24% e	59 22%	448 23% zkm	49 13%	9 14%	25 11%	13 18%	2 10%	216 21%	280 21%	146 20%	345 21% x	13 16%	132 20%	164 24% sx	25 23%	10 12%	508 21%
NET: Agree	787 33% bj	411 36% zb	361 30%	116 37%	132 35%	123 31%	124 33%	112 30%	98 35%	81 31%	625 32%	150 40% zj	27 40%	87 40% zj	31 42%	5 23%	331 32%	452 34%	246 34%	530 33%	24 30%	204 30%	231 34%	37 34%	34 38%	797 33%
NET: Disagree	1097 46% afh	481 42% za	603 49%	137 44%	183 48%	205 52% zfh	156 41%	176 47%	117 41%	124 47%	892 45%	179 47%	32 47%	106 49%	28 39%	14 67%	475 46%	612 46%	334 46%	755 46% v	44 54% v	333 50% v	285 42%	48 43%	45 50%	1081 45%

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	Social grade			England region (Net)			NHS England regions							Urbanity		IMD Quintile					Health condition limits activities					Unwtd Total
	Total (z)	ABC1 (a)	C2DE (b)	North (c)	Midlands (d)	South (e)	North East and Yorkshire (f)	North West (g)	Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	No, no condition (t)	Yes, reducing ability a lot (u)	Yes, reducing ability a little (v)	Yes, not reducing ability (w)	Yes, unspecified (x)	
Unweighted Total	2386	1485	572	669	496	1221	378	291	496	261	379	251	330	1898	488	493	509	472	453	459	1552	201	361	184	8	2386
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Strongly agree	72 3%	29 2%	18 3%	21 3%	17 4%	34 3%	13 4%	8 2%	17 4%	9 4%	13 3%	3 1%	9 3%	57 3%	15 3%	22 5%	15 3%	24 5%	6 1%	5 1%	57 4%	6 3%	7 2%	1 1%	- -	66 3%
Tend to agree	715 30%	455 31%	162 30%	221 33%	123 27%	370 29%	118 34%	103 33%	123 27%	79 30%	113 29%	77 31%	102 28%	563 30%	152 31%	144 30%	136 28%	124 26%	156 33%	155 32%	487 31%	49 27%	95 28%	57 32%	- -	731 31%
Tend to disagree	856 36%	537 37%	180 34%	225 34%	172 38%	459 36%	115 33%	110 35%	172 38%	97 37%	136 35%	92 38%	133 37%	684 36%	171 35%	179 37%	187 39%	168 35%	157 33%	165 35%	575 36%	72 39%	131 39%	58 32%	3 37%	841 35%
Strongly disagree	241 10%	148 10%	59 11%	69 10%	49 11%	123 10%	41 12%	28 9%	49 11%	24 9%	33 8%	21 8%	46 13%	201 11%	40 8%	52 11%	56 12%	46 10%	50 11%	38 8%	136 9%	31 17%	37 11%	16 9%	4 54%	240 10%
Don't know	503 21%	289 20%	116 22%	126 19%	95 21%	281 22%	60 17%	66 21%	95 21%	56 21%	98 25%	53 22%	74 20%	396 21%	107 22%	83 17%	87 18%	115 24%	103 22%	115 24%	332 21%	26 14%	67 20%	47 26%	1 9%	508 21%
NET: Agree	787 33%	484 33%	181 34%	242 37%	140 31%	404 32%	131 38%	111 35%	140 31%	88 33%	125 32%	80 32%	111 31%	620 33%	167 34%	167 35%	151 31%	148 31%	163 34%	159 33%	543 34%	55 30%	102 30%	57 32%	-	797 33%
NET: Disagree	1097 46%	686 47%	239 45%	293 44%	221 48%	582 46%	156 45%	137 44%	221 48%	121 46%	170 43%	113 46%	179 49%	886 47%	211 44%	231 48%	243 51%	214 45%	207 44%	202 43%	711 45%	103 56%	168 50%	74 41%	6 91%	1081 45%

Fieldwork dates: 2nd July - 8th July 2026
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Base: All

		Personally used NHS maternity services last 5 years		Parent or legal guardian of a child in the household		Number of children 0-15 in household			Employment sector				Working for NHS		
		Total (z)	Yes (a)	No (b)	Yes (c)	No (d)	One (e)	Two (f)	Three or more (g)	Work in Education (h)	Work in Health and Social Care (i)	Work in Emergency Services (j)	Not employed in any of these professions (k)	Currently working for NHS or an arms length body (l)	
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Weighted Total	2386	260	2110	518	1858	354	221	59*	105*	155	25**	716	75*	651	2386
Strongly agree	72 3% b	16 6% zb	55 3%	12 2%	60 3%	10 3%	7 3%	1 1%	7 7% zk	3 2%	1 5%	14 2%	2 2%	12 2%	66 3%
Tend to agree	715 30% k	82 31%	629 30%	161 31%	553 30%	104 29%	84 38%	19 32%	32 31%	61 39%	7 28%	187 26%	38 51%	175 27%	731 31%
Tend to disagree	856 36%	87 33%	761 36%	193 37%	658 35%	143 40%	70 32%	17 28%	37 35%	62 40%	9 36%	261 36%	24 32%	257 39%	841 35%
Strongly disagree	241 10% bd	41 16% zb	201 10%	65 13%	173 9%	42 12%	26 12%	8 13%	6 6%	16 10%	5 18%	83 12%	8 10%	69 11%	240 10%
Don't know	503 21% aceil	35 13%	465 22% za	87 17%	416 22% zc	54 15%	33 15%	15 26%	22 21% i	13 8%	3 12%	171 24% i	3 4%	138 21% l	508 21%
NET: Agree	787 33% km	97 37%	684 32%	173 33%	612 33%	115 32%	91 41%	20 33%	39 37%	64 41%	8 33%	201 28%	40 54%	186 29%	797 33%
NET: Disagree	1097 46% d	127 49%	961 46%	258 50%	830 45%	185 52%	96 43%	24 41%	43 41%	78 50%	14 55%	345 48%	32 43%	326 50%	1081 45%

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Respondent type: KnowledgePanel Members - Adults aged 16+, core 2,000, ethnic minority boost 200. Gen pop. England only
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f/g - z/h/i/j/k - z/l/m
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KnowledgePanel UK: 260702A - Feedback on the NHS Tables

15 Jul 2026

Table 8

Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - SUMMARY TABLE

Base: All

	Hospital	GP practice
Unweighted Total	2386	2386
Weighted Total	2386	2386
Very comfortable	405 17%	415 17%
Fairly comfortable	1005 42%	994 42%
Not very comfortable	766 32%	757 32%
Not at all comfortable	167 7%	192 8%
Don't know	43 2%	29 1%
NET: Comfortable	1410 59%	1409 59%
NET: Not comfortable	933 39%	949 40%

Fieldwork dates: 2nd July - 8th July 2026

Respondent type: KnowledgePanel Members - Adults aged 16+, core 2,000, ethnic minority boost 200. Gen pop. England only



Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - Hospital

Base: All

	Gender			Age						Ethnicity						Working status		Education								
	Total (z)	Man (a)	Woman (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Mixed/multiple ethnic group (l)	Asian (m)	Black (n)	Other ethnicity (o)	Working full-time (p)	Not working full- time (q)	Graduates (Degree/Master/P hd/above) (r)	Non-graduates (s)	Other Higher Education below degree level (t)	A-level or equivalent (u)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (v)	Another type of qualification (vocational/professi onal/foreign) (w)	No formal qualifications (x)	Unwtd Total
Unweighted Total	2386	1096	1256	166	199	320	399	496	503	303	1906	434	77	232	99	26	881	1486	750	1603	110	580	671	137	103	2386
Weighted Total	2386	1135	1221	314	380	392	380	373	283	264	1964	378	69*	217	72*	20**	1022	1345	726	1630	80*	669	680	111	89*	2386
Very comfortable	405 17% bc zb	222 20% zb	179 15% c	32 10% c	49 13% c	77 20% c	71 19% c	83 22% cdi	53 19% c	40 15% i	339 17% j	61 16% k	10 15% l	30 14% m	17 24% km	4 17% o	191 19% p	213 16% q	118 16% r	283 17% s	13 16% t	106 16% u	133 20% v	18 16% w	13 14% x	427 18% z
Fairly comfortable	1005 42% gs	496 44% gs	498 41% h	136 43% g	177 47% h	165 42% i	156 41% j	140 37% k	123 44% l	109 41% m	838 43% n	153 40% o	23 34% p	97 44% q	25 35% r	8 39% s	454 44% t	541 40% u	341 47% v	651 40% w	35 43% x	283 42% y	263 39% z	42 38% aa	29 33% ab	994 42% ac
Not very comfortable	766 32% ad	341 30% ad	416 34% e	118 38% d	117 31% e	124 32% f	118 31% g	110 29% h	82 29% i	97 37% j	629 32% k	120 32% l	23 33% m	67 31% n	24 33% o	6 30% p	307 30% q	455 34% r	217 30% s	541 33% t	26 33% u	233 35% v	198 29% w	43 39% x	39 44% y	741 31% z
Not at all comfortable	167 7% ap	59 5% ap	103 8% a	17 5% a	32 8% a	23 6% b	27 7% b	30 8% b	20 7% c	17 7% c	126 6% d	34 9% e	9 13% f	18 8% g	4 6% h	2 11% i	53 5% j	111 8% k	42 6% l	123 8% m	6 8% n	40 6% o	65 10% p	5 5% q	6 7% r	178 7% s
Don't know	43 2% ai	16 1% ai	25 2% b	11 4% i	5 1% j	4 1% k	8 2% l	10 3% m	5 2% n	* * o	32 2% p	11 3% q	3 4% r	5 3% s	2 2% t	* 2% u	17 2% v	24 2% w	7 1% x	33 2% y	* 1% z	7 1% aa	21 3% ab	3 3% ac	2 2% ad	46 2% ae
NET: Comfortable	1410 59% bqsx zb	719 63% bqsx zb	677 55% c	167 53% d	226 59% e	242 62% f	227 60% g	223 60% h	176 62% i	149 56% j	1177 60% k	214 57% l	34 49% m	127 58% n	42 59% o	12 57% p	645 63% q	754 56% r	459 63% s	934 57% t	47 59% u	389 58% v	396 58% w	60 54% x	42 47% y	1421 60% z
NET: Not comfortable	933 39% apr	400 35% a	518 42% b	135 43% c	149 39% d	146 37% e	146 38% f	140 38% g	102 36% h	115 43% i	755 38% j	154 41% k	32 46% l	85 39% m	28 39% n	8 41% o	360 35% p	566 42% q	259 36% r	663 41% s	33 40% t	274 41% u	263 39% v	48 43% w	45 51% x	919 39% y

Fieldwork dates: 2nd July - 8th July 2026
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Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k/l/m/n/o - z/p/q - z/r/s/t/u/v/w/x
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - Hospital

Base: All

	Social grade			England region (Net)			NHS England regions							Urbanity		IMD Quintile					Health condition limits activities					Unwtd Total
	Total (z)	ABC1 (a)	C2DE (b)	North (c)	Midlands (d)	South (e)	North East and Yorkshire (f)	North West (g)	Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	No, no condition (t)	Yes, reducing ability a lot (u)	Yes, reducing ability a little (v)	Yes, not reducing ability (w)	Yes, unspecified (x)	
Unweighted Total	2386	1485	572	669	496	1221	378	291	496	261	379	251	330	1898	488	493	509	472	453	459	1552	201	361	184	8	2386
Weighted Total	2386	1459	536	661	457	1268	347	314	457	266	393	245	364	1902	485	480	480	477	472	476	1587	184	337	179	7**	2386
Very comfortable	405 17%	242 17%	83 16%	104 16%	74 16%	227 18%	55 16%	49 16%	74 16%	52 19%	70 18%	37 15%	68 19%	318 17%	87 18%	96 20%	79 16%	73 15%	75 16%	81 17%	270 17%	29 16%	52 16%	43 24%	- -	427 18%
Fairly comfortable	1005 42%	622 43%	224 42%	279 42%	188 41%	538 42%	143 41%	136 43%	188 41%	112 42%	174 44%	90 37%	162 44%	775 41%	230 47%	174 36%	202 42%	216 45%	195 41%	219 46%	685 43%	54 30%	144 43%	70 39%	2 24%	994 42%
Not very comfortable	766 32%	483 33%	182 34%	224 34%	147 32%	396 31%	115 33%	109 35%	147 32%	71 27%	123 31%	98 40%	104 29%	629 33%	137 28%	149 31%	152 32%	156 33%	167 35%	142 30%	499 31%	69 38%	114 34%	56 31%	4 62%	741 31%
Not at all comfortable	167 7%	97 7%	34 6%	45 7%	39 8%	83 7%	28 8%	17 5%	39 8%	22 8%	21 5%	16 7%	25 7%	146 8%	21 4%	50 10%	40 8%	25 5%	30 6%	23 5%	99 6%	29 16%	22 7%	7 4%	1 15%	178 7%
Don't know	43 2%	15 1%	12 2%	10 2%	9 2%	24 2%	7 2%	3 1%	9 2%	9 3%	5 1%	3 1%	6 2%	34 2%	9 2%	12 3%	8 2%	6 1%	5 1%	11 2%	33 2%	2 1%	4 1%	2 1%	- -	46 2%
NET: Comfortable	1410 59%	864 59%	308 57%	383 58%	262 57%	765 60%	197 57%	185 59%	262 57%	164 62%	244 62%	128 52%	230 63%	1093 57%	317 65%	269 56%	280 58%	290 61%	270 57%	300 63%	955 60%	84 46%	196 58%	113 63%	2 24%	1421 60%
NET: Not comfortable	933 39%	579 40%	217 40%	269 41%	185 41%	479 38%	143 41%	126 40%	185 41%	93 35%	144 37%	114 47%	129 35%	775 41%	158 33%	199 41%	192 40%	181 38%	197 42%	165 35%	598 38%	99 54%	137 41%	63 35%	5 76%	919 39%

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Respondent type: KnowledgePanel Members - Adults aged 16+, core 2,000, ethnic minority boost 200. Gen pop. England only
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e - z/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s - z/t/u/v/w/x
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - Hospital

Base: All

		Personally used NHS maternity services last 5 years		Parent or legal guardian of a child in the household		Number of children 0-15 in household			Employment sector				Working for NHS		
		Yes (a)	No (b)	Yes (c)	No (d)	One (e)	Two (f)	Three or more (g)	Work in Education (h)	Work in Health and Social Care (i)	Work in Emergency Services (j)	Not employed in any of these professions (k)	Currently working for NHS or an arms length body (l)	Not currently working for NHS or an arms-length body (m)	
Unweighted Total	2386	200	2175	447	1929	286	188	50	101	156	23	650	74	624	2386
Weighted Total	2386	260	2110	518	1858	354	221	59*	105*	155	25**	716	75*	651	2386
Very comfortable	405 17%	54 21%	351 17%	97 19%	304 16%	71 20%	37 17%	14 24%	15 15%	34 22%	8 34%	130 18%	23 31% zm	120 18%	427 18%
Fairly comfortable	1005 42%	103 40%	898 43%	214 41%	789 42%	139 39%	93 42%	22 37%	49 47%	66 43%	6 23%	302 42%	34 45%	278 43%	994 42%
Not very comfortable	766 32% gl	73 28%	683 32%	152 29%	610 33%	117 33%	67 30%	10 16%	31 30%	43 27%	8 30%	237 33%	13 18%	202 31% l	741 31%
Not at all comfortable	167 7%	27 10%	140 7%	47 9%	120 6%	22 6%	21 9%	11 19% ze	8 8%	11 7%	3 14%	37 5%	5 6%	41 6%	178 7%
Don't know	43 2%	2 1%	38 2%	8 2%	35 2%	5 1%	3 1%	2 3%	1 1%	1 1%	- -	11 2%	- -	9 1%	46 2%
NET: Comfortable	1410 59%	157 61%	1249 59%	311 60%	1093 59%	210 59%	130 59%	36 61%	65 62%	100 65%	14 56%	431 60%	57 76% zm	398 61%	1421 60%
NET: Not comfortable	933 39% l	100 39%	822 39%	199 38%	730 39%	139 39%	88 40%	21 36%	39 37%	53 34%	11 44%	274 38%	18 24%	243 37% l	919 39%

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Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - GP practice

Base: All

	Gender			Age						Ethnicity						Working status		Education								
	Total (z)	Man (a)	Woman (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Mixed/multiple ethnic group (l)	Asian (m)	Black (n)	Other ethnicity (o)	Working full-time (p)	Not working full- time (q)	Graduates (Degree/Master/P hD/above) (r)	Non-graduates (s)	Other Higher Education below degree level (t)	A-level or equivalent (u)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (v)	Another type of qualification (vocational/profess ional/foreign) (w)	No formal qualifications (x)	Unwtd Total
Unweighted Total	2386	1096	1256	166	199	320	399	496	503	303	1906	434	77	232	99	26	881	1486	750	1603	110	580	671	137	103	2386
Weighted Total	2386	1135	1221	314	380	392	380	373	283	264	1964	378	69*	217	72*	20**	1022	1345	726	1630	80*	669	680	111	89*	2386
Very comfortable	415 17% bcq	233 21% zb	177 15% c	30 9% c	56 15% c	77 20% c	72 19% c	78 21% zc	56 20% c	46 17% c	351 18% km	57 15% km	8 12% km	29 13% km	18 26% km	2 8% km	197 19% km	214 16% km	112 15% km	295 18% km	15 19% km	112 17% km	130 19% km	21 19% km	17 20% km	438 18% km
Fairly comfortable	994 42% giw	492 43% giw	491 40% ze	170 54% zefghi	168 44% ze	165 42% ze	145 38% ze	136 36% ze	115 41% ze	95 36% ze	810 41% ze	168 44% ze	31 45% ze	103 47% ze	28 39% ze	7 33% ze	435 43% ze	550 41% ze	314 43% ze	666 41% ze	31 38% ze	275 41% ze	293 43% ze	36 33% ze	31 35% ze	959 40% ze
Not very comfortable	757 32% av	322 28% za	426 35% ze	88 28% ze	120 31% ze	121 31% ze	130 34% ze	112 30% ze	88 31% ze	100 38% ze	623 32% ze	117 31% ze	19 27% ze	67 31% ze	20 28% ze	11 54% ze	309 30% ze	445 33% ze	245 34% ze	506 31% ze	27 34% ze	218 33% ze	187 28% ze	46 42% ze	27 30% ze	756 32% ze
Not at all comfortable	192 8% a	71 6% za	116 9% ze	19 6% ze	31 8% ze	27 7% ze	29 8% ze	41 11% ze	22 8% ze	23 9% ze	157 8% ze	30 8% ze	9 13% ze	15 7% ze	4 6% ze	1 6% ze	75 7% ze	113 8% ze	48 7% ze	141 9% ze	7 8% ze	56 8% ze	64 9% ze	6 5% ze	8 9% ze	205 9% ze
Don't know	29 1% p	17 1% p	11 1% p	8 2% p	6 1% p	1 * p	5 1% p	7 2% p	3 1% p	- - p	22 1% p	6 2% p	2 3% p	3 1% p	1 1% p	- - p	5 1% p	22 2% p	6 1% p	21 1% p	1 1% p	9 1% p	5 1% p	1 1% p	5 6% p	28 1% p
NET: Comfortable	1409 59% biq	725 64% zb	668 55% ze	199 64% ze	224 59% ze	242 62% ze	217 57% ze	214 57% ze	171 60% ze	141 53% ze	1161 59% ze	226 60% ze	39 57% ze	132 61% ze	47 65% ze	8 40% ze	632 62% ze	764 57% ze	426 59% ze	961 59% ze	46 57% ze	386 58% ze	424 62% ze	57 52% ze	48 55% ze	1397 59% ze
NET: Not comfortable	949 40% a	393 35% za	542 44% ze	107 34% ze	150 39% ze	148 38% ze	159 42% ze	152 41% ze	110 39% ze	123 47% ze	781 40% ze	147 39% ze	28 40% ze	82 38% ze	24 34% ze	12 60% ze	384 38% ze	558 42% ze	294 40% ze	647 40% ze	34 42% ze	274 41% ze	252 37% ze	52 47% ze	35 39% ze	961 40% ze

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Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - GP practice

Base: All

	Total (z)	Social grade		England region (Net)			NHS England regions							Urbanity		IMD Quintile					Health condition limits activities					Unwtd Total
		ABC1 (a)	C2DE (b)	North (c)	Midlands (d)	South (e)	North East and Yorkshire (f)	North West (g)	Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	No, no condition (t)	Yes, reducing ability a lot (u)	Yes, reducing ability a little (v)	Yes, not reducing ability (w)	Yes, unspecified (x)	
Unweighted Total	2386	1485	572	669	496	1221	378	291	496	261	379	251	330	1898	488	493	509	472	453	459	1552	201	361	184	8	2386
Weighted Total	2386	1459	536	661	457	1268	347	314	457	266	393	245	364	1902	485	480	480	477	472	476	1587	184	337	179	7**	2386
Very comfortable	415 17%	248 17%	89 17%	115 17%	82 18%	218 17%	57 16%	59 19%	82 18%	44 17%	73 19%	41 17%	60 16%	329 17%	86 18%	94 20%	79 17%	78 16%	72 15%	91 19%	270 17%	31 17%	59 17%	42 23%	2 24%	438 18%
Fairly comfortable	994 42%	613 42%	233 43%	281 42%	200 44%	514 41%	135 39%	146 46%	200 44%	117 44%	162 41%	87 36%	147 40%	780 41%	214 44%	208 43%	192 40%	191 40%	195 41%	208 44%	670 42%	67 36%	143 42%	77 43%	1 13%	959 40%
Not very comfortable	757 32%	476 33%	169 31%	216 33%	126 28%	415 33%	120 35%	96 30%	126 28%	76 29%	121 31%	92 38%	126 35%	614 32%	143 30%	138 29%	157 33%	170 36%	159 34%	134 28%	515 32%	60 33%	103 30%	48 27%	4 57%	756 32%
Not at all comfortable	192 8%	110 8%	41 8%	43 7%	41 9%	108 8%	29 8%	14 5%	41 9%	25 9%	33 9%	21 9%	28 8%	156 8%	35 7%	38 8%	47 10%	32 7%	42 9%	33 7%	111 7%	26 14%	31 9%	10 6%	* 7%	205 9%
Don't know	29 1%	12 1%	5 1%	6 1%	9 2%	14 1%	6 2%	- -	9 2%	4 1%	4 1%	4 1%	3 1%	23 1%	5 1%	4 1%	5 1%	5 1%	5 1%	10 2%	21 1%	1 1%	2 *	1 1%	- -	28 1%
NET: Comfortable	1409 59%	861 59%	322 60%	396 60%	281 62%	731 58%	192 55%	204 65%	281 62%	161 61%	235 60%	128 52%	207 57%	1108 58%	300 62%	302 63%	272 57%	270 57%	266 56%	299 63%	940 59%	98 53%	202 60%	119 67%	3 36%	1397 59%
NET: Not comfortable	949 40%	586 40%	210 39%	259 39%	167 37%	523 41%	149 43%	110 35%	167 37%	101 38%	154 39%	113 46%	154 42%	770 41%	179 37%	175 36%	204 42%	202 42%	201 43%	167 35%	626 39%	85 46%	134 40%	59 33%	4 64%	961 40%

Fieldwork dates: 2nd July - 8th July 2026
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Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e - z/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s - z/t/u/v/w/x
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Q2. If you had a poor experience at one of the following NHS services, how comfortable, if at all, would you feel about making a complaint to them? - GP practice

Base: All

		Personally used NHS maternity services last 5 years		Parent or legal guardian of a child in the household		Number of children 0-15 in household			Employment sector				Working for NHS		
		Total (z)	Yes (a)	No (b)	Yes (c)	No (d)	One (e)	Two (f)	Three or more (g)	Work in Education (h)	Work in Health and Social Care (i)	Work in Emergency Services (j)	Not employed in any of these professions (k)	Currently working for NHS or an arms length body (l)	
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Weighted Total	2386	260	2110	518	1858	354	221	59*	105*	155	25**	716	75*	651	2386
Very comfortable	415 17%	54 21%	361 17%	101 20%	311 17%	71 20%	38 17%	13 21%	15 14%	37 24%	8 31%	127 18%	21 28% z	125 19%	438 18%
Fairly comfortable	994 42%	119 46%	868 41%	219 42%	770 41%	156 44%	104 47%	24 40%	55 52% z	62 40%	5 20%	294 41%	27 36%	258 40%	959 40%
Not very comfortable	757 32% a	58 22%	697 33% za	152 29%	605 33%	96 27%	61 28%	16 27%	30 29%	43 28%	10 38%	246 34%	21 29%	222 34%	756 32%
Not at all comfortable	192 8%	27 11%	164 8%	43 8%	148 8%	25 7%	16 7%	7 12%	4 4%	13 8%	3 11%	46 6%	6 8%	42 6%	205 9%
Don't know	29 1% bk	2 1%	20 1%	3 1%	26 1%	5 2%	2 1%	- -	1 1%	- -	- -	3 *	- -	3 *	28 1%
NET: Comfortable	1409 59% b	173 66% zb	1228 58%	320 62%	1080 58%	227 64%	142 64%	36 62%	70 67%	99 64%	13 51%	422 59%	48 64%	383 59%	1397 59%
NET: Not comfortable	949 40%	85 33%	862 41% za	195 38%	752 40%	122 34%	77 35%	23 38%	34 32%	56 36%	12 49%	292 41%	27 36%	264 41%	961 40%

Fieldwork dates: 2nd July - 8th July 2026
Respondent type: KnowledgePanel Members - Adults aged 16+, core 2,000, ethnic minority boost 200. Gen pop. England only
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d - z/e/f/g - z/h/i/j/k - z/l/m
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



Q3. Have you personally used NHS maternity services in the last 5 years?

Base: All

	Total (z)	Gender		Age						Ethnicity						Working status		Education								Unwtd Total
		Man (a)	Woman (b)	16-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65-74 (h)	75+ (i)	White (including White minorities) (j)	Ethnic minorities (excluding White minorities) (k)	Mixed/multiple ethnic group (l)	Asian (m)	Black (n)	Other ethnicity (o)	Working full-time (p)	Not working full- time (q)	Graduates (Degree/Master/P hD/above) (r)	Non-graduates (s)	Other Higher Education below degree level (t)	A-level or equivalent (u)	GCSE/ O-Level/ CSE/ NVQ12/ equivalent (v)	Another type of qualification (vocational/professi onal/foreign) (w)	No formal qualifications (x)	
Unweighted Total	2386	1096	1256	166	199	320	399	496	503	303	1906	434	77	232	99	26	881	1486	750	1603	110	580	671	137	103	2386
Weighted Total	2386	1135	1221	314	380	392	380	373	283	264	1964	378	69*	217	72*	20**	1022	1345	726	1630	80*	669	680	111	89*	2386
Yes	260 11% fghijqs	122 11%	132 11%	28 9%	113 30%	79 20%	26 7%	5 1%	4 1%	5 2%	181 9%	69 18%	16 24%	39 18%	12 17%	3 13%	145 14%	109 8%	98 14%	154 9%	5 7%	63 9%	73 11%	6 6%	6 6%	200 8%
No	2110 88% dekimnp	1004 88%	1081 89%	277 88%	264 69%	309 79%	354 93%	368 99%	279 98%	259 98%	1775 90%	302 80%	52 76%	174 80%	58 81%	18 87%	875 86%	1222 91%	625 86%	1462 90%	75 93%	601 90%	602 89%	104 94%	78 88%	2175 91%
Don't know	10 * b	9 1%	1 *	8 3%	- -	1 *	- -	- -	1 *	- -	7 *	3 1%	- -	3 1%	- -	- -	1 *	9 1%	1 *	9 1%	- -	2 *	3 *	- -	4 5%	5 *
Prefer not to say	7 * j	- -	7 1%	- -	3 1%	3 1%	1 *	- -	- -	- -	1 *	4 1%	- -	2 1%	2 2%	- -	1 *	5 *	1 *	5 *	- -	3 *	1 *	- -	1 1%	6 *

Fieldwork dates: 2nd July - 8th July 2026
Respondent type: KnowledgePanel Members - Adults aged 16+, core 2,000, ethnic minority boost 200. Gen pop. England only
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e/f/g/h/i - z/j/k/l/m/n/o - z/p/q - z/r/s/t/u/v/w/x
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



Q3. Have you personally used NHS maternity services in the last 5 years?

Base: All

	Social grade			England region (Net)			NHS England regions							Urbanity		IMD Quintile					Health condition limits activities					Unwtd Total
	Total (z)	ABC1 (a)	C2DE (b)	North (c)	Midlands (d)	South (e)	North East and Yorkshire (f)	North West (g)	Midlands (h)	East of England (i)	South East (j)	South West (k)	London (l)	Urban (m)	Rural (n)	1 - Most deprived (o)	2 (p)	3 (q)	4 (r)	5 - Least deprived (s)	No, no condition (t)	Yes, reducing ability a lot (u)	Yes, reducing ability a little (v)	Yes, not reducing ability (w)	Yes, unspecified (x)	
Unweighted Total	2386	1485	572	669	496	1221	378	291	496	261	379	251	330	1898	488	493	509	472	453	459	1552	201	361	184	8	2386
Weighted Total	2386	1459	536	661	457	1268	347	314	457	266	393	245	364	1902	485	480	480	477	472	476	1587	184	337	179	7**	2386
Yes	260 11% as	133 9%	55 10%	71 11%	49 11%	141 11%	37 11%	34 11%	49 11%	25 9%	48 12%	20 8%	48 13%	214 11%	46 10%	77 16% zqrs	56 12% s	50 10%	44 9%	32 7%	182 11%	20 11%	27 8%	12 7%	2 24%	200 8%
No	2110 88% o	1320 90% z	480 89%	588 89%	402 88%	1120 88%	309 89%	279 89%	402 88%	239 90%	345 88%	225 92% l	311 85%	1673 88%	437 90%	398 83%	422 88%	426 89% o	423 90% o	440 92% zop	1388 87%	164 89%	310 92% zt	166 93%	5 76%	2175 91%
Don't know	10 *	6 *	-	-	6 1% zce	4 *	-	-	6 1% zj	-	-	1 *	3 1%	9 *	1 *	1 *	1 *	-	4 1%	4 1%	10 1%	-	-	-	-	5 *
Prefer not to say	7 *	-	2 *	3 *	-	4 *	1 *	2 1%	-	1 *	-	-	3 1%	7 *	-	3 1%	1 *	1 *	2 *	-	7 *	-	-	-	-	6 *

Fieldwork dates: 2nd July - 8th July 2026
Respondent type: KnowledgePanel Members - Adults aged 16+, core 2,000, ethnic minority boost 200. Gen pop. England only
Proportions/Mean: Columns Tested (5% risk level) - z/a/b - z/c/d/e - z/f/g/h/i/j/k/l - z/m/n - z/o/p/q/r/s - z/t/u/v/w/x
Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing



Q3. Have you personally used NHS maternity services in the last 5 years?

Base: All

		Personally used NHS maternity services last 5 years		Parent or legal guardian of a child in the household		Number of children 0-15 in household			Employment sector				Working for NHS		Unwtd Total
		Total (z)	Yes (a)	No (b)	Yes (c)	No (d)	One (e)	Two (f)	Three or more (g)	Work in Education (h)	Work in Health and Social Care (i)	Work in Emergency Services (j)	Not employed in any of these professions (k)	Currently working for NHS or an arms length body (l)	
Unweighted Total	2386	200	2175	447	1929	286	188	50	101	156	23	650	74	624	2386
Weighted Total	2386	260	2110	518	1858	354	221	59*	105*	155	25**	716	75*	651	2386
Yes	260 11% bd	260 100% zb	- -	173 33% zd	85 5% z	88 25% z	67 30% z	23 39% z	8 8%	23 15%	3 10%	74 10%	14 19% zm	56 9%	200 8%
No	2110 88% acefg	- -	2110 100% za	340 66% zc	1761 95% zc	260 74%	149 68%	35 59%	97 92%	132 85%	23 90%	639 89%	61 81%	594 91% zl	2175 91%
Don't know	10 * b	- -	- -	1 * *	9 * *	4 1%	4 2% z	- - z	- - -	- - -	- - -	1 * *	- - -	- - -	5 * *
Prefer not to say	7 * b	- -	- -	3 1%	3 * *	2 *	1 1%	1 1%	- -	- -	- -	2 *	- -	1 * *	6 * *

Fieldwork dates: 2nd July - 8th July 2026
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Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing