LITTLE TRUST IN CURRENT LOCAL GOVERNMENTS AS SOUTH AFRICANS DEMAND BETTER SERVICE DELIVERY



Ipsos in South Africa

2 November 2026

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Trust in current local government



Registered to vote

25%

Likely to trust my local government

19%

Neither likely nor unlikely to trust my local government

55%

Not likely to trust my local government

Eligible to vote

25%

17%

56%

Don't know: 1% Registered to vote | 2% Eligible to vote

Little trust in current Local Governments as South Africans demand better service delivery (2 November 2026)

Source: Ipsos Khayabus | © Ipsos 2026

Views on service delivery and infrastructure

Current local governments do not understand the importance of maintaining infrastructure to deliver services



Registered to vote

66% Agree

16% Neither agree nor disagree

16% Disagree

Don't know: 2%

Poor sanitation due to water interruptions is a serious health risk in my community



Registered to vote

68% Agree

14% Neither agree nor disagree

17% Disagree

Don't know: 1%

Little trust in current Local Governments as South Africans demand better service delivery (2 November 2026)

Source: Ipsos Khayabus | © Ipsos 2026

Perceptions of lawfulness and compliance

These days South Africans easily disregard traffic rules like adhering to traffic lights and considering speed restrictions



Registered to vote

66%

Agree

18%

Neither agree nor disagree

13%

Disagree

Don't know: 3%

Little trust in current Local Governments as South Africans demand better service delivery (2 November 2026)

Source: Ipsos Khayabus | © Ipsos 2026

What voters want from newly elected local governments

The new local governments should focus on appointing skilled and experienced local artisans/technicians after the elections



Registered to vote

69%

Agree

16%

Neither agree nor disagree

14%

Disagree

Don't know: 3%

Little trust in current Local Governments as South Africans demand better service delivery (2 November 2026)

Source: Ipsos Khayabus | © Ipsos 2026

Survey Methodology in detail

Khayabus:

Interviews were conducted by trained Ipsos interviewers in the homes and home languages of respondents.

Interviews were conducted from 12 September to 13 October 2026.

A scientific process of multi-stage stratified random selection distributed interviews in all areas of the county, including deep rural areas. This methodology ensured that the results are representative of the views of the universe (adult South Africans) and that findings can be weighted and projected to the universe.

All results were collated and analysed in an aggregate format to protect the identity and confidentiality of respondents.

In data processing filters were applied to isolate the group of respondents who are registered to vote.

All sample surveys are subject to a margin of error, determined by sample size, sampling methodology and response rate.

The margin of error, dependent on sample size, response rate and sampling methodology, at a 95% confidence level and a response rate of 50% is a maximum of ±1.67% for the sample of registered voters as a whole.

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THANK YOU



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