

TWO IN ONE:
AFFLUENTS
AS ACTIVE CONSUMERS
AND INSPIRED TRENDSETTERS



Data sources



Premier: upper middle class survey. Analyzing brands, goods and services, oriented to high income consumers.

- Russian cities 1 mln+
- Sample - 2 500 respondents per year
- 18-65 years old, income: Moscow - over 70 thousand rub. p/month; St Petersburg – over 60 thousand rub. p/month; other cities – over 50 thousand rub. p/month
- High socio-economic status (based on SEL)



[Read more](#)



RusIndex is a quarterly all-Russia survey of goods and services consumption and media audience.

- Russia's cities with 100,000 + population.
- Sample ~25 000 respondents per year
- [Read more](#)

How we define affluents

In the Premier survey



- **High level of income**
(enough money for buying large appliance and up)
- **Higher education**
- **Owns certain property**
(car, country house, etc.)
- **Enough money for active living and extra services**
(visiting restaurants every week, flights, travelling abroad, active leisure in city of living – theatres,, galleries, concerts)

Affluents' portrait in Russia

Audience of the Premier survey

Average residents of cities
1 million +, 18-65

95%



Work

73%

76%



Main income receiver

56%

99 624 rub.



Average personal income

38 637 rub.

17%



Individual entrepreneur

7%

35%



Mid level manager

12%

16%

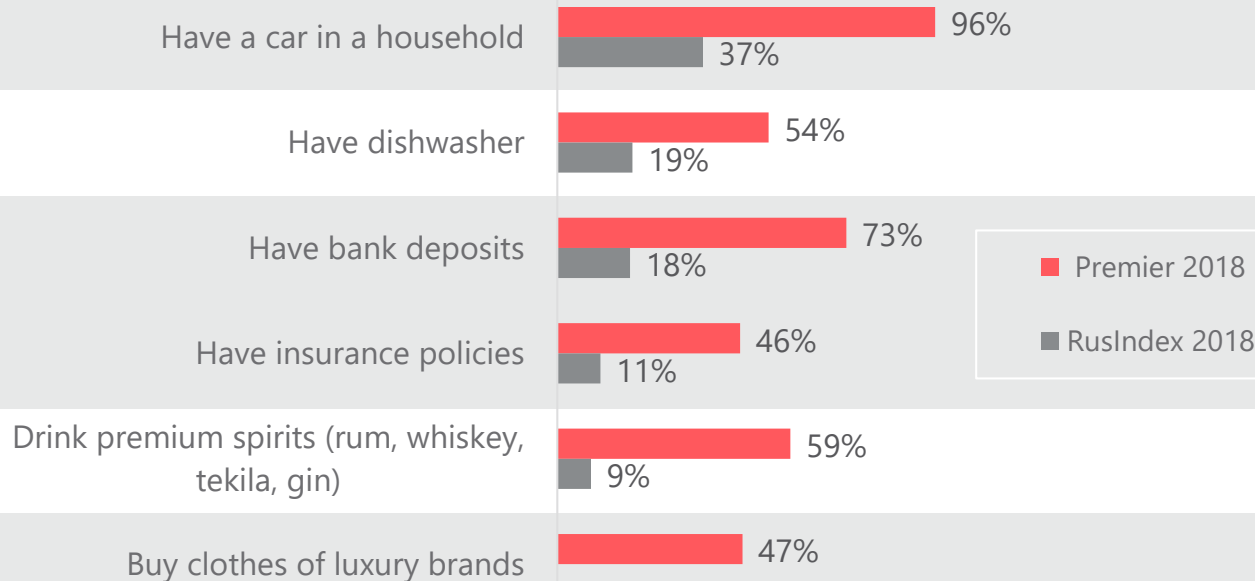


Top manager

4%

Affluents' contribution to economy

significant purchasing power



Why are they important to us?



NOVATORS

«I buy new goods and products earlier than most of my familiars»

Premier 33%

RusIndex* 9%

OPINION LEADERS

Communicative group Word of Mouth: Opinion leadres

All* 17%

High income** 21%



*RusIndex: Russians 18-65, cities 1 mln+

** RusIndex. High income = top 10% of population on persona income

Key trends

Mixing brands and price segments

Expect from brands to be responsible in environmental and ethical issues

Prefer to spend money on experiences over things



Mixing brands and price segments



- Not-demonstrative luxury
- Personality is more valuable than things



Not crazy about luxury cars



68%

One car in a household



28%

Two or more cars in a household

TOP-4 car brands

1. Toyota

2. Nissan


3. Ford

4. Volkswagen

Choose alternative ways

of transportation – taxi, carsharing, etc.



«I have sold my car thousand years ago and drive around the city by taxi, subway or car sharing. I go to work on Yandex.Taxi business class. It is much cheaper than auto ownership». 



Scooters, segways, gyroscooters, bicycles for rental, as a way to get to the subway station or to move around the city

Make everyday purchases in mass market retail chains



Mixing brands and price segments

Denial of demonstrative behavior and even
condemnation of demonstrativeness:

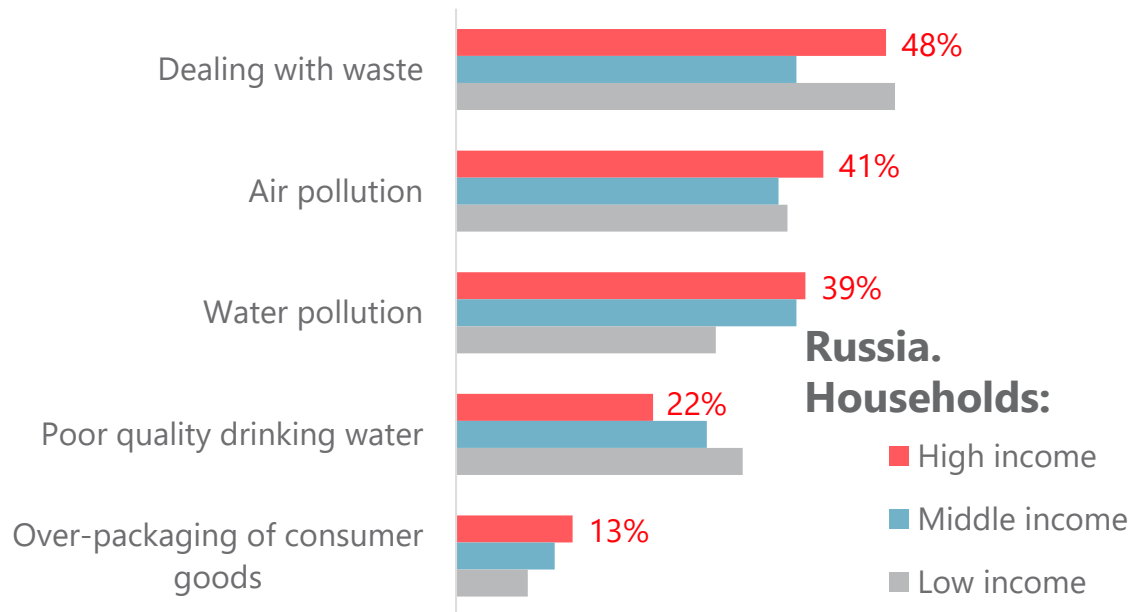
- The value of quality, naturalness and functionality of things comes to the fore
- Moving towards “affordable luxury” and “budget premium”
- In the center of attention – a person, not what he/she consumes

The image is a composite of two photographs. The top photograph shows a close-up of three recycling bins: a blue one on the left, a green one in the middle, and a yellow one on the right. The bottom photograph shows a person's hand holding a clear plastic bottle and dropping it into the green recycling bin. The background is slightly blurred, showing what appears to be an outdoor recycling station.

Expect from brands to be responsible
in environmental and ethical issues

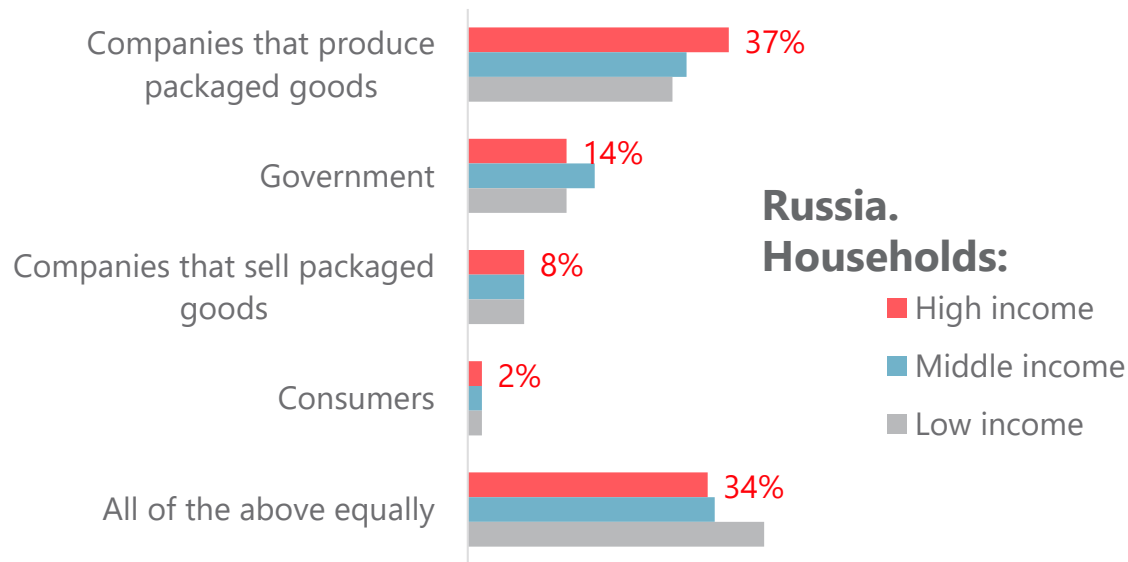
The most important environmental issues

Global	Russia
34%	46%
35%	38%
25%	37%
13%	26%
15%	11%



Non-Recyclable Product Waste

Global	Russia
20%	34%
14%	15%
9%	8%
9%	2%
39%	35%



Source: Ipsos. [How does the world perceive our changing environment?](#)

Base: 19,519 online adults aged 16-74. 27 countries. Feb 22 – March 8 2019

Q: Who if anybody do you believe should take most responsibility for finding a way to reduce the amount of unnecessary packaging which is sold?

Non-Recyclable Product Waste

Global	Russia
46%	66%
26%	27%
33%	20%
27%	17%
24%	9%

What kind of policy action should be taken?

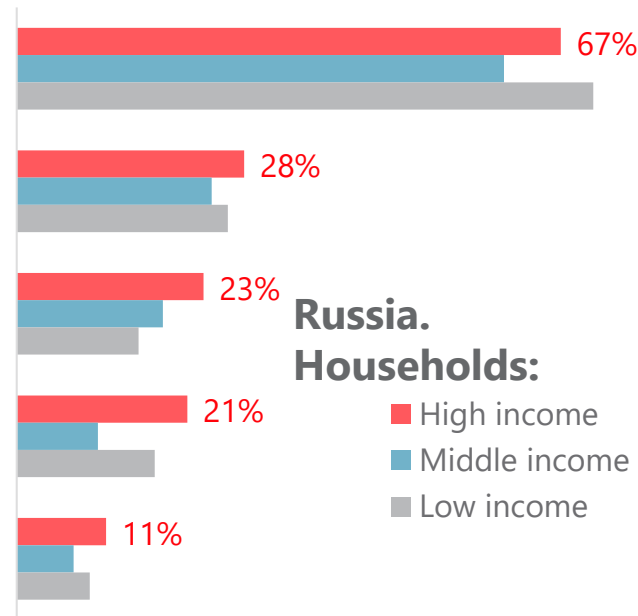
Forcing government spending to improve the range of recyclable items

The government "naming and shaming" shops that use a lot of these products

Taxing shops that use these products

Public information campaigning

Fining households that do not recycle enough



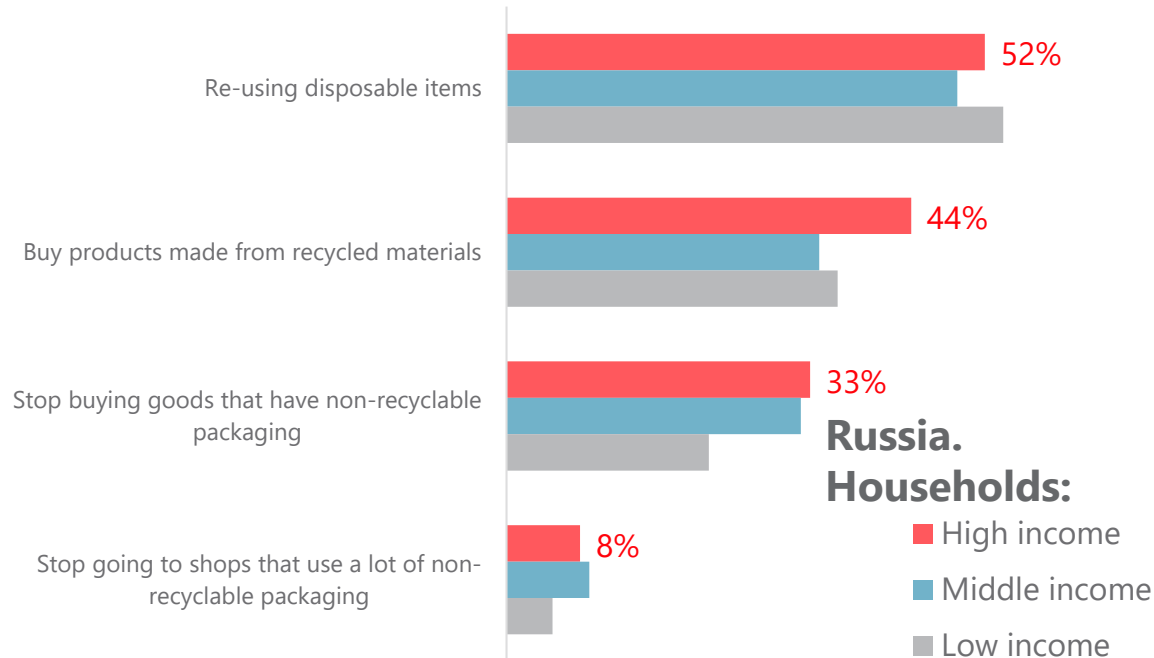
**Russia.
Households:**

- High income
- Middle income
- Low income

Non-Recyclable Product Waste

Global	Russia
56%	51%
51%	40%
38%	31%
20%	7%

What personal actions are citizens taking?



Source: Ipsos. [How does the world perceive our changing environment?](#)
 Base: 19,519 online adults aged 16-74. 27 countries. Feb 22 – March 8 2019

Expect from brands to be responsible in environmental and ethical issues

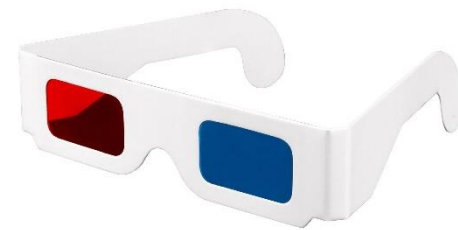
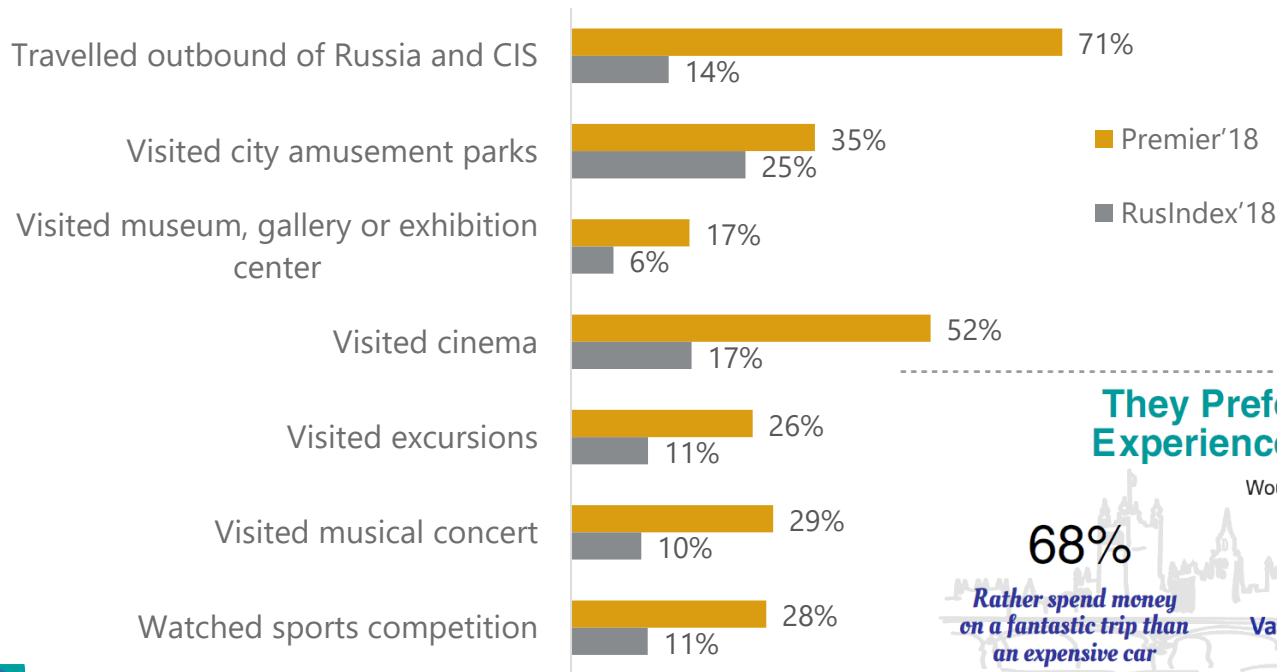
Ready to change themselves, but are waiting for proactivity in socially active behavior:

- primarily from manufacturers of goods and from services providers,
- secondly – from retailers
- and only in last place is the responsibility of the consumers themselves.

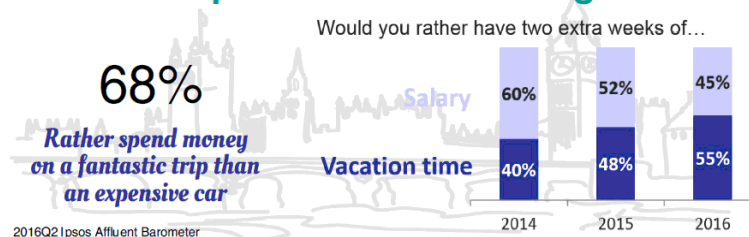


Prefer to spend money on experiences
over things

Prefer to spend money on experiences over things



They Prefer to Spend on Experiences Over Things



Work-family balance

«I spend a lot of time to arrange my family life»

44,6

Premier 2015

51,0

Premier 2018



Prefer to spend money on experiences over things

What does the affluent consumer look for today?

- Comfort, service, style, design, convenience
- Humor, emotions, stories, legends, True Stories, the idea of freedom
- Communicating with family and friends, including offline
- Connecting goods with positive emotions and impressions, interactivity and extension of the experience after purchase

Media consumption



The Internet is the main media channel for the upper segment of the middle class.

97% of the Premier audience use Internet daily

Hours spent
per day online

TOP most visited sites

Vkontakte.ru / Vk.com

Youtube.com

Facebook

Instagram

Active communicators

Social media

Blogs, micro blogs (LJ, Twitter, etc.)

Web messangers (ICQ, Skype, Viber, etc.)

Forums

Comprehensive analysis of the target audience

Features Premier. Targeted marketing



Search for effective communication channels

Solvable tasks

INTERNET



TELEVISION



RADIO



PRESS



ADDITIONAL COMMUNICATION CHANNELS

OUTDOOR

(train stations, airports, etc.)

INDOOR

(cinema, leisure places)

TRANSPORT

(subway, urban ground transportation)

New data of the Premier'2019 survey

30 May



Questions?



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