

# FOOD AND BEVERAGE GROUP

Service Overviews

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FAB

FOOD AND  
BEVERAGE  
GROUP  
SYNDICATED

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# ACT Methodology

For 10+ years Ipsos's Alcohol Consumption Tracker (ACT) has been serving alcohol suppliers in North America. It uses a unique diary methodology, which captures **4 weeks** drinking behavior from each respondent. Data is available in both standardized and custom formats, and is supported by a team of experienced analysts.

■ Annual Sample	12,600
■ Annual Occasions Tracked	150,000
■ Brands Tracked	2700+
■ Scope	All Categories + Cannabis, All Channels
■ Frequency	365/24/7
■ Years of Tracking	10+
■ Methodology	Online diary

## Insights Available

- Brand level occasion and demographic profiles
- Competitor Brands
- Cross-consumption and loyalty
- Consumption frequency/Intensity
- Shopper journey and channel mix
- Daily drinking journey
- Long term trends



# ACT Capture Variables

## Occasions

- Activity
- Need State
- Day Part/Time
- Food Type
- Meal Type
- Place Consumed
- Who With
- Location of Purchase
- Recreational/Medical (Cannabis Only)
- Medical Purpose (Cannabis only)

## Demographics

- Age
- Education
- Employment Status
- Ethnicity
- Gender
- Household Composition
- Household Income
- Location (Postal Code Level)
- Marital Status
- Sexual Orientation
- Time in Canada

## Product Details

- Brand
- Beverage Segment/Sub-type
- Company
- Format
- Mixed With
- Shots/Shooters
- Strain (Cannabis only)
- Mode (Cannabis Only)

## Consumer Details

- Lifestyle
- Other Products Consumed ...  
*incl. Recreational Cannabis*
- Cannabis Use history
- Cannabis Use intention
- Cannabis Prescription Status
- Cannabis Purchase Priorities

# FIVE Methodology

FIVE is a Canadian online diary fielded to a panel comprised of more than 200,000 Canadian households. Launched January 2013, this syndicated study captures eating and drinking behaviour across all categories for the average Canadian's day across all venues.

## Sample

Annual base sample of 20,000 Canadians ages 2yrs+  
Surveys sent out **daily** – English and French  
Data released quarterly

## How is it Captured?

Information capture is focused on a specific time of day:

Morning (Breakfast and all Morning Snacks)

Afternoon (Lunch and all Afternoon Snacks)

Dinner

Evening Snack and Light Meals

- Captures situational dynamics, attitudes, motivations and health ailments driving consumption behaviour
- Captures where items consumed were sourced and some purchase behaviour for items purchased 'yesterday'



# FIVE Capture Variables

## Who

Standard Demographics  
(Age, Gender, HHLID  
Income, etc.)

Acculturation & Ethnicity

Generations (Gen Z,  
Millennials, etc.)

HHLID Structure (Kids, Size,  
Life Stage, Family Role –  
Moms, Dads)

Regionality (Atlantic,  
Quebec, Ontario, West  
broken out by Man/Sask,  
Alberta and BC)

## What

Food & Beverages  
Consumed (day before)

Brand/SKU

Usage as Base Dish,  
Ingredient & Additive

Packaging Detail (in select  
categories)

Dish Composition – how are  
egg dishes constructed

Dish Position (Main Dish,  
Side Dish, Dessert, etc.)

Weekly Eating Frequency

## Where

Where Consumed (In Home  
vs. Away from Home Locales  
like Work, School, On the  
Go, Restaurants, etc.)

Where Consumed In Home

Situational Dynamics  
(Activity, # Eating, Who With)

- Where Purchased
- Non-traditional Channels
- Who Did Shopping
- Decision Maker
- Planned vs. Impulse
- In-store Influencer
- Trip Drivers
- When Purchased  
Relative to Consumption

## When

Occasion

Clock Time of Day (by  
hour)

Weekday vs. Weekend

Special Occasion

Seasonality

How Prepared

Time Spent

Appliance Usage

Original Product Format

## Why

Functional Motivations

Emotive Attitudes

Health Statuses

Dietary Restrictions

Meal Skipping

Conscious Consumption  
Metrics

Label Claims  
Label Reading  
Label Importance

Physical Activity

Information Influencers

Information Sources

Lifestyle Beliefs  
COVID-19 Attitudes

# Foodservice Monitor Methodology

## WHAT IS IT?

An ongoing **daily** tracking of what individual consumers ate and drank sourced from foodservice yesterday.

## WHAT DOES IT DO?

FSM links consumer needs with consumer behaviour to offer subscribers a 360 degree look at the commercial foodservice experience in Canada.

## WHAT DOES IT MEASURE?

We capture detail related to industry size and channels, visit details, party dynamics, menu choice and demographics among other metrics.

## HOW ROBUST IS IT?

With an annual online sample of ~35,000 Foodservice visitors FSM can review item level consumption from ages 4 and up.



# Foodservice Monitor Capture Variables

## Industry

Industry Dollars, Eaters, Occasions, Items

Operator Type (QSR, FSR, C-Store, Gas, Grocery, Cinema, Cafeteria etc.)

Average Party Size

Average Party Cheque

Average Eater Cheque

Average Items

## Visit Details

Operator considered/ chosen

Channel ordered/ consumed

Daypart, hour part, week part

Weather

Satisfaction with visit

Reasons for visit

Sources of information

Actions taken during visit (e.g. Instagram)

Revisit intent

## Party

Number of party members

What each member ordered

Profile of party member (e.g. child)

## Menu

Menu of specific operator

Generic menu for roll-ups/ industry view

Product on LTO or not

Combo

Impact of calorie counts

Beverage

Detailed items by size and Flavour (where sample permits). For example Starbucks' Venti Latte

## Respondent

Age, gender, province, city

Marital status

HH Income

Education

Employment

Ethnicity, Recency

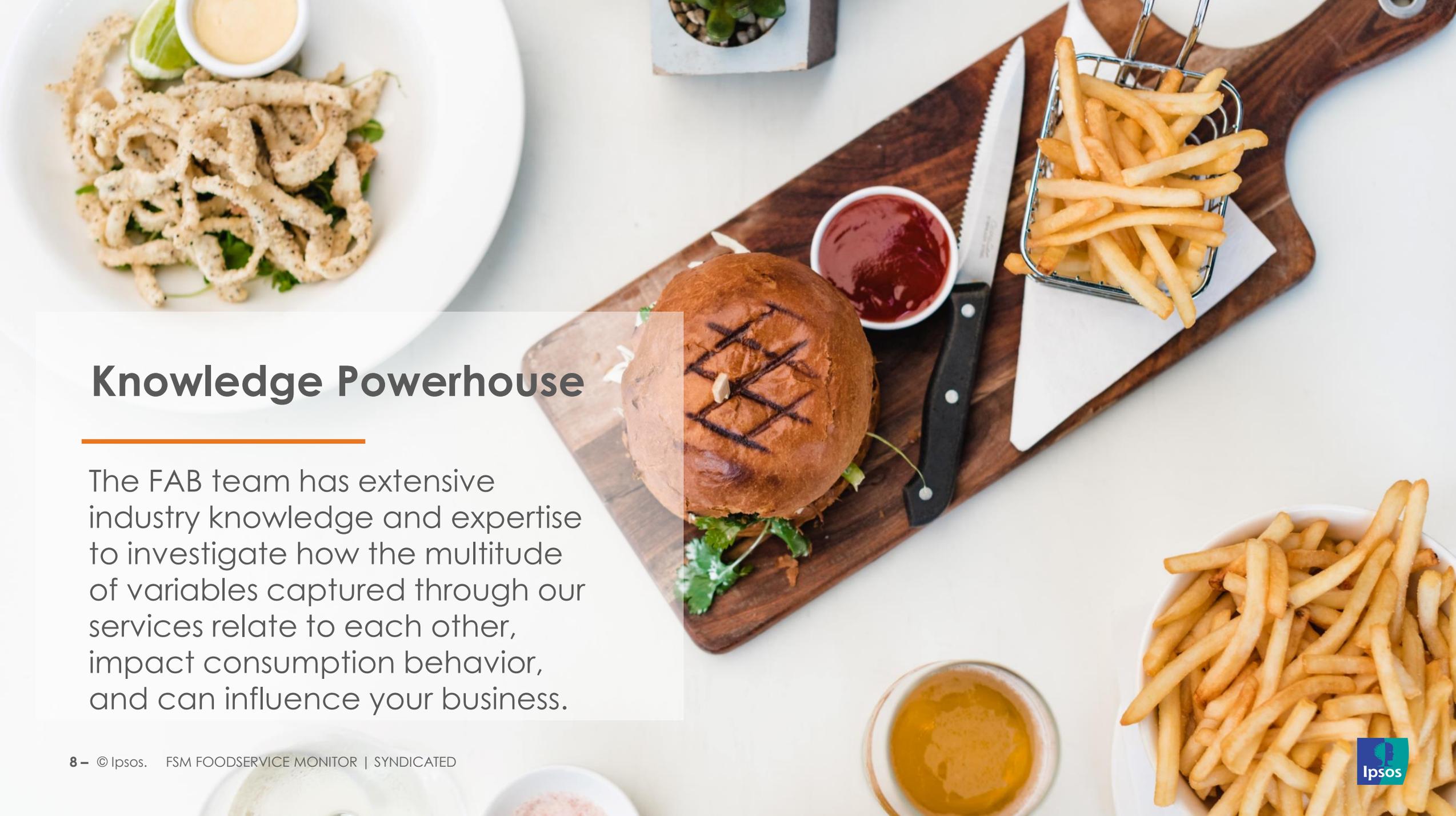
Household composition

Sexuality

Ingredients increasing/ excluding in diet

General dining habits

COVID-19 impact



## Knowledge Powerhouse

The FAB team has extensive industry knowledge and expertise to investigate how the multitude of variables captured through our services relate to each other, impact consumption behavior, and can influence your business.



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At Ipsos we believe our clients need more than a data supplier, they need a partner who can produce accurate and relevant information and turn it into actionable truth.

This is why our passionately curious experts not only provide the most precise measurement, but shape it to provide True Understanding of Society, Markets and People.

To do this we use the best of science, technology and know-how and apply the principles of security, simplicity, speed and substance to everything we do.

So that our clients can act faster, smarter and bolder. Ultimately, success comes down to a simple truth:  
**You act better when you are sure.**

**BE  
SURE.  
ACT  
SMARTER.**

