# IPSOS CONTEXTUAL BRAND CHOICE

Leverage Expectations, Context and Empathy to drive brand growth

# What is Contextual Brand Choice?

Consumers are more aware, more demanding and more powerful than ever before. So, we asked ourselves:

When we measure strategic brand drivers, are we telling the full story?

The answer is no.

Traditional drivers (functional and emotional) don't paint the full picture.

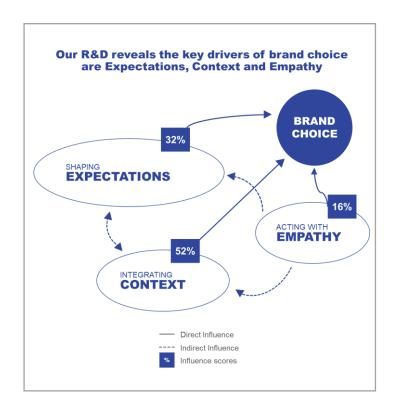
Our new R&D reveals the key drivers of brand choice are Expectations, Context and Empathy

Based on our R&D, we developed a brand tool called **Contextual Brand Choice** that leverages Expectations, Context and Empathy to drive brand growth.

- Expectations: What people feel and know about the brand and category
- Context: What's happening in people's lives and the world around them
- Empathy: Understanding what's important to people and how brands can add to their lives

# Contextual Brand Choice answers questions like:

- How can I reshape expectations in a way that only my brand can meet them?
- How can I integrate societal impact in my brand proposition in an ownable and credible way?
- How can I overcome behavioral barriers that stop people from using my brand?
- How can I stretch my brand to more occasions?



## **Ipsos Advantages**

## **Context-inspired Opportunity**

Explore different macro and micro contextual elements that can unlock incremental brand growth.

### **Ownable Societal Impact**

Identify ways in which positive impact on planet and society can be integrated in the brand proposition in a compelling, credible and ownable way.

### **Expectations that Matter**

Identify which functional, emotional and societal expectations are most likely to drive brand growth.

For more information please contact:

GAME CHANGERS Ipsos