WHAT WORRIES THE



SEPTEMBER 2016



GREAT BRITAIN SUMMARY: SEPTEMBER 2016

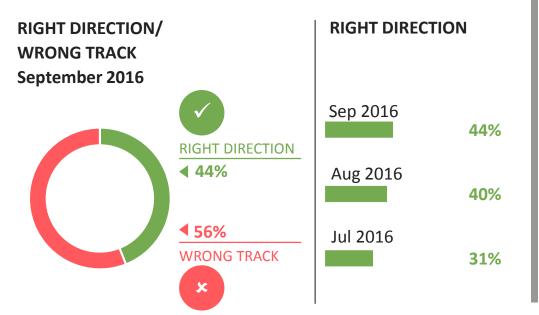
The majority (56%) of Britons think things in the country are on the wrong track.

Immigration control currently occupies the top spot for concern with 42% saying this.

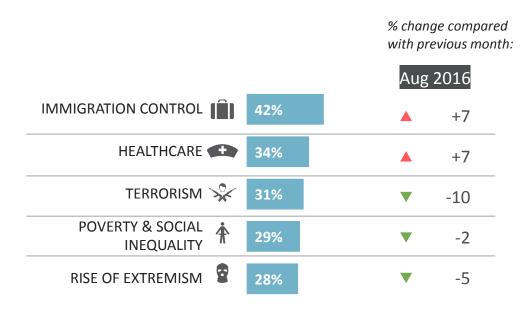


It's striking how quickly initial fears that we're heading in the wrong direction following Brexit have abated; people have not seen much impact on the economy or felt it on their own standard of living. **Bobby Duffy, MD of Ipsos MORI Social Research Institute**

Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?



Which three of the following topics do you find the most worrying in your country?



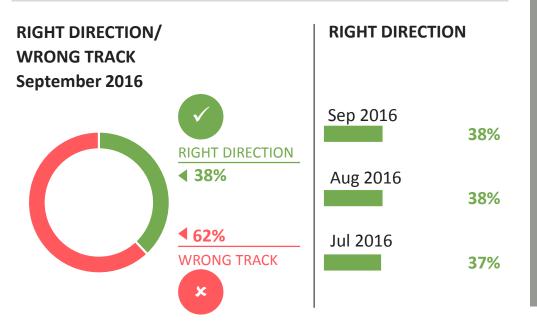
Base: Representative sample of British adults aged 16-64. c.1,000 per month Source: Global Advisor

WORLD SUMMARY: SEPTEMBER 2016

The majority (62%) of people around the world think things in their country are on the wrong track.

Unemployment currently occupies the top spot for global concern with 38% saying this.

Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?

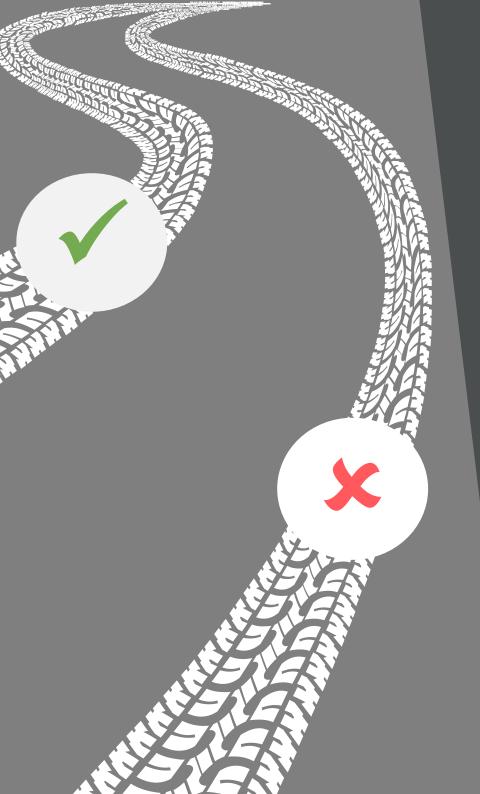


Which three of the following topics do you find the most worrying in your country?*

			•	compared ous month:
			Aug 20	016
UNEMPLOYMENT		38%	^	+2
FINANCIAL/POLITICAL CORRUPTION	ğ	33%	A	+1
POVERTY & SOCIAL INEQUALITY	†	33%	A	+1
CRIME & VIOLENCE		30%	A	+1
HEALTHCARE	A	22%	A	+1

Base: Representative sample of adults aged 16-64 in 25 participating countries. c.18,000 per month Source: Global Advisor

^{*}Please note that participants in China were not shown the full list of topics for this question. Financial/political corruption, poverty and social inequality, taxes, and rise of extremism were excluded from the list shown to Chinese participants.

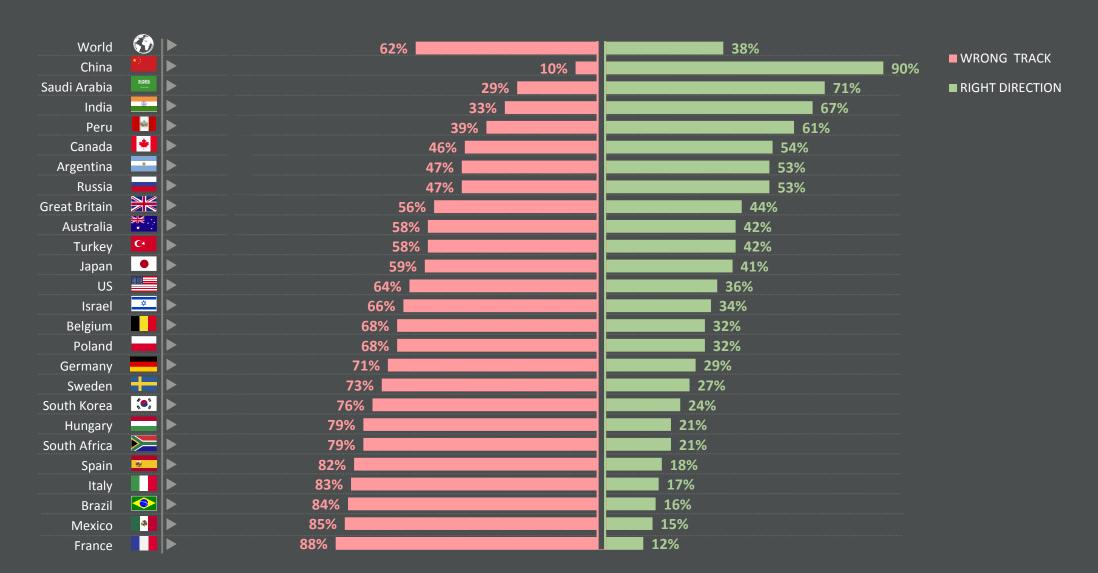


RIGHT DIRECTION WRONG TRACK

- Country comparisons
- Trends over time: Great Britain
- Trends over time: world

COUNTRY COMPARISON

RIGHT DIRECTION/WRONG TRACK



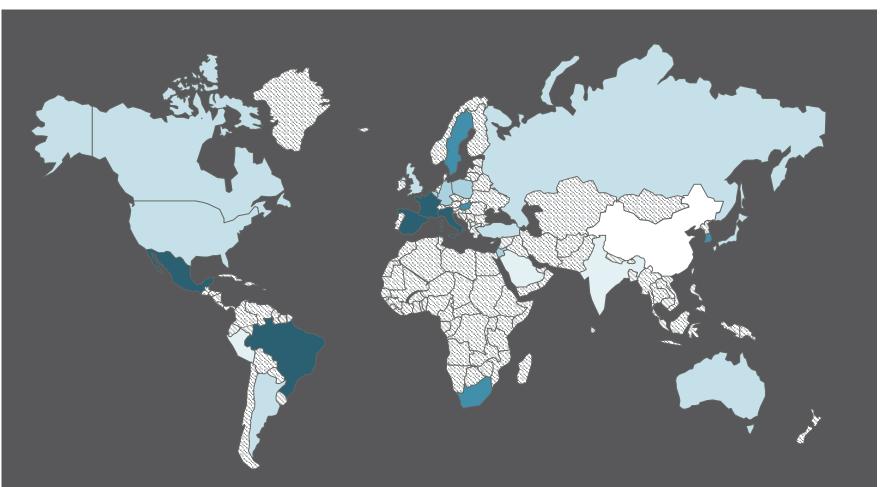
Base: Representative sample of 18,014 adults aged 16-64 in 25 participating countries, August 26th - September 9th 2016



% WHO THINK THEIR COUNTRY IS GOING IN THE

RIGHT DIRECTION: September 2016

Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?



% RIGHT DIRECTION

90-100%

55-89%

36-54%

29-35%

19-28%

7-18%

Countries not

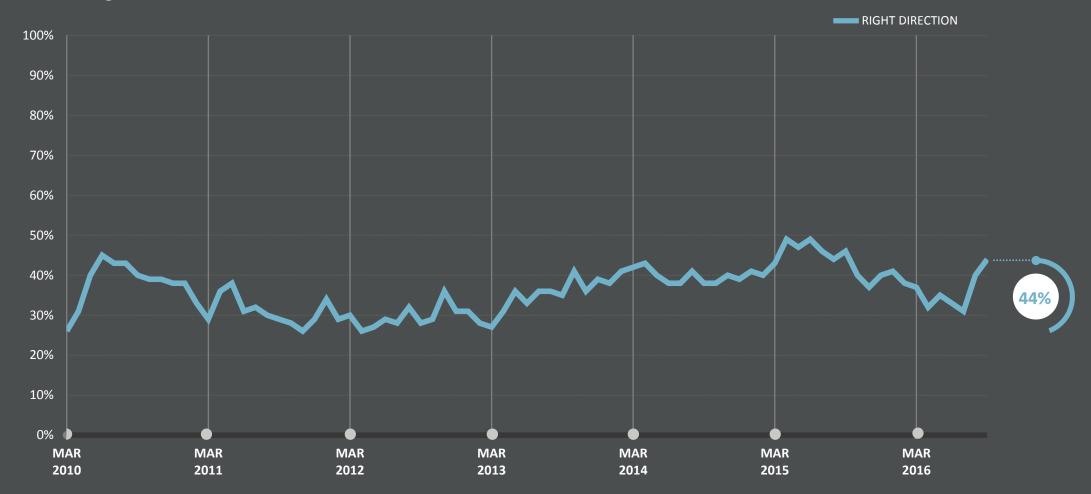
included

Base: Representative sample of 18,014 adults aged 16-64 in 25 participating countries, August 26th - September 9th 2016



GREAT BRITAIN: RIGHT DIRECTION

Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?



Base: Representative sample of British adults aged 16-64, c.1,000 per month.



WORLD: RIGHT DIRECTION

Generally speaking, would you say things in this country are heading in the right direction, or are they off on the wrong track?



Base: Representative sample of adults aged 16-64, c.18,000 – 20,000 per month.



GREAT BRITAIN'S

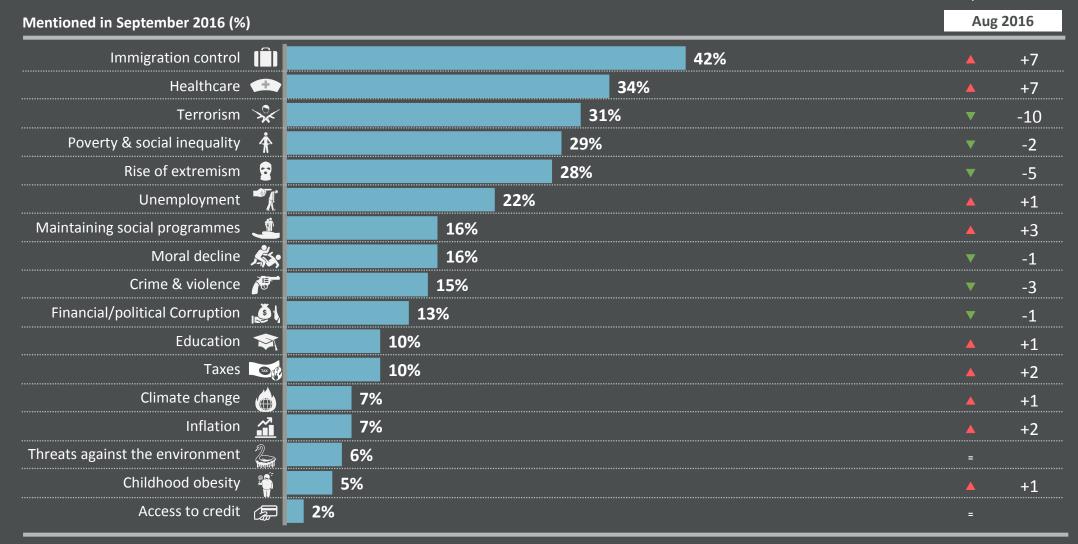
WORRIES

- Great Britain's top worries
- World's top worries
- Trends over time for worries: Great Britain & world

GREAT BRITAIN'S WORRIES

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:



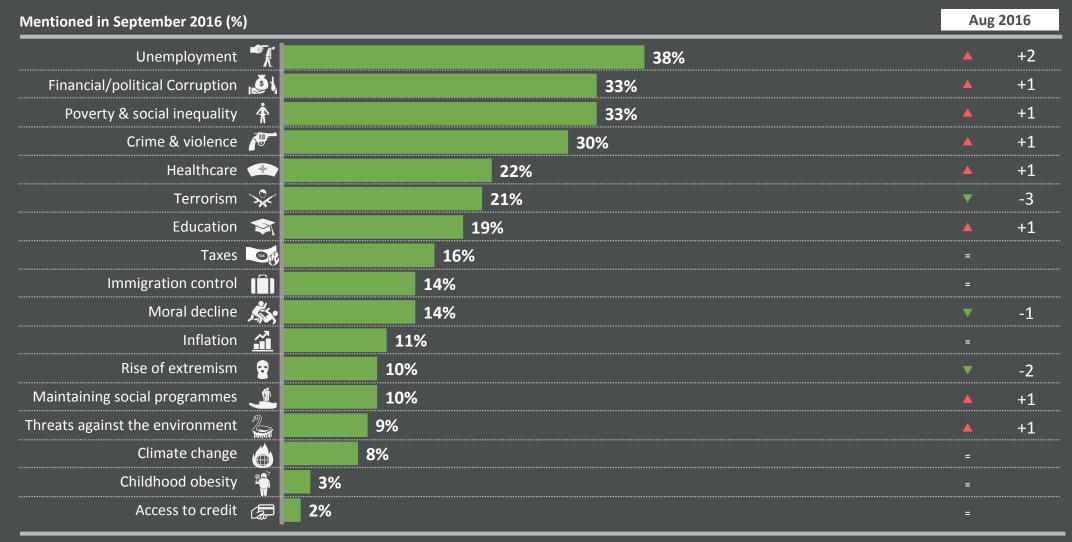
Base: Representative sample of British adults aged 16-64. September 2016: 1,001; August 2016: 1,001. Source: Global Advisor



WORLD WORRIES

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:



Base: Representative sample of adults aged 16-64. September 2016: 18,014; August 2016: 18,042. Source: Global Advisor



GREAT BRITAIN'S CURRENT TOP 5 WORRIES:

LONG-TERM TRENDS

Which three of the following topics do you find the most worrying in your country?



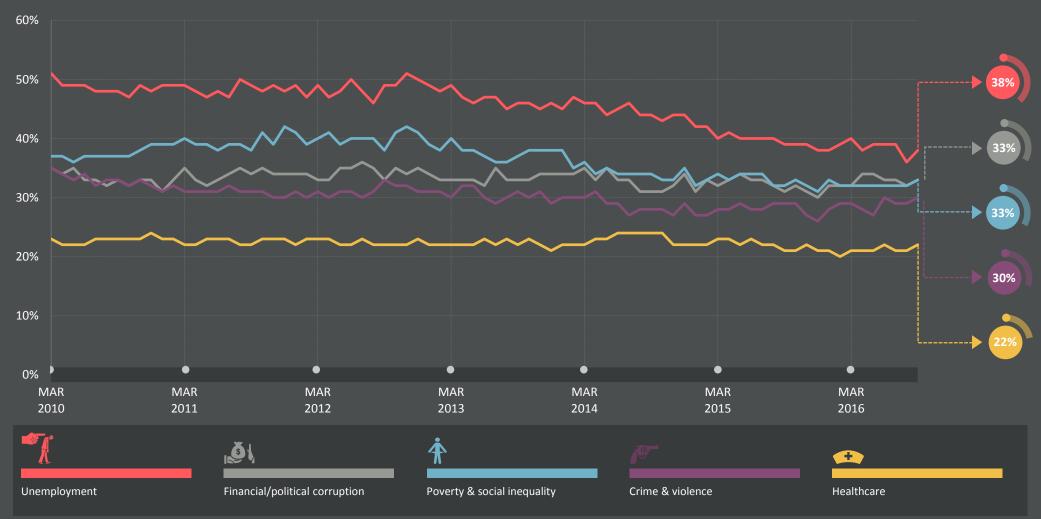
Base: Representative sample of British adults aged 16-64, c.1,000 per month. Source: Global Advisor



THE WORLD'S CURRENT TOP 5 WORRIES:

LONG-TERM TRENDS

Which three of the following topics do you find the most worrying in your country?



Base: Representative sample of adults aged 16-64, c.18,000-20,000 per month. Source: Global Advisor





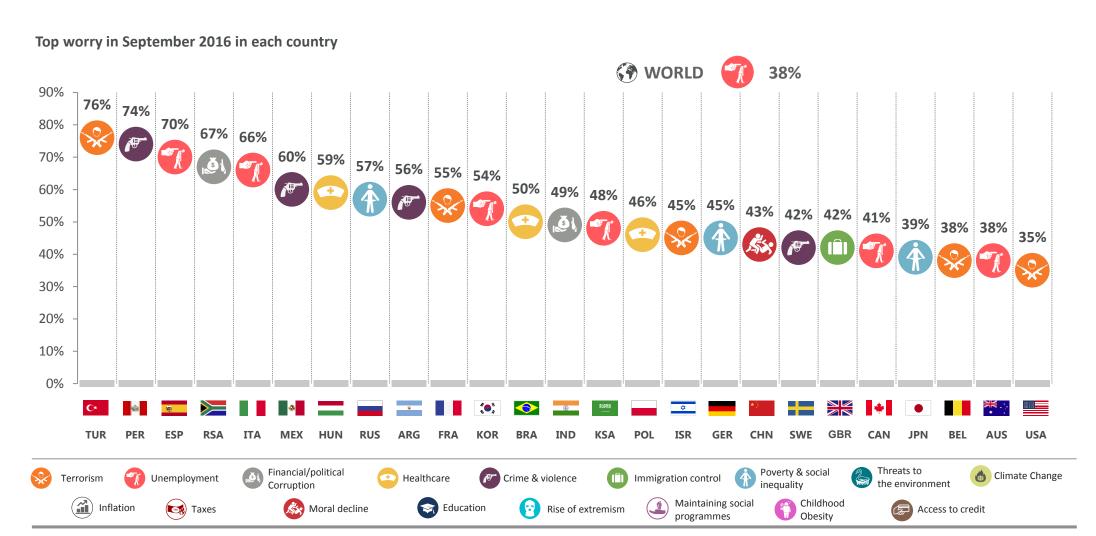
WORLD WORRIES COUNTRY COMPARISON

- Top concern by country
- Top 3 concerns by country
- Country comparison of Great Britain's top 5 concerns



MOST WORRYING ISSUE BY COUNTRY

Which three of the following topics do you find the most worrying in your country?



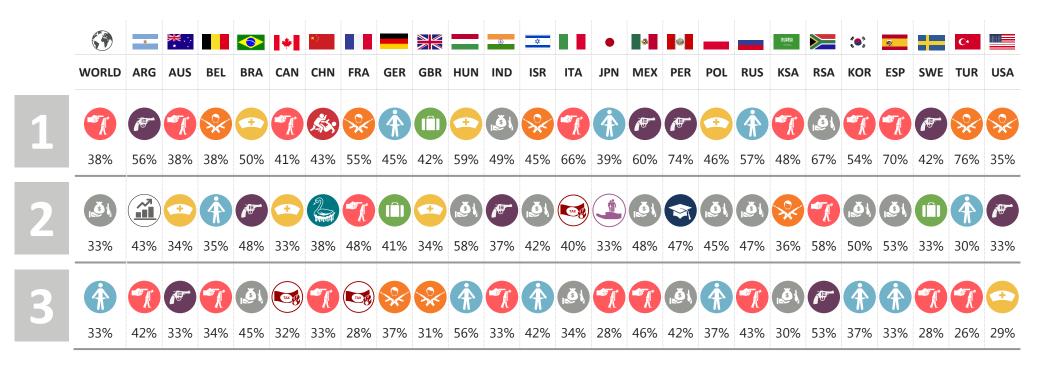
Base: Representative sample of 18,014 adults aged 16-64 in 25 participating countries, August 26th - September 9th 2016 Source: Global Advisor



TOP 3 MOST WORRYING ISSUES BY COUNTRY

Which three of the following topics do you find the most worrying in your country?

Top 3 worries in September 2016 in each country





Terrorism

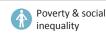


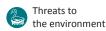












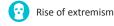


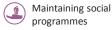




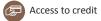












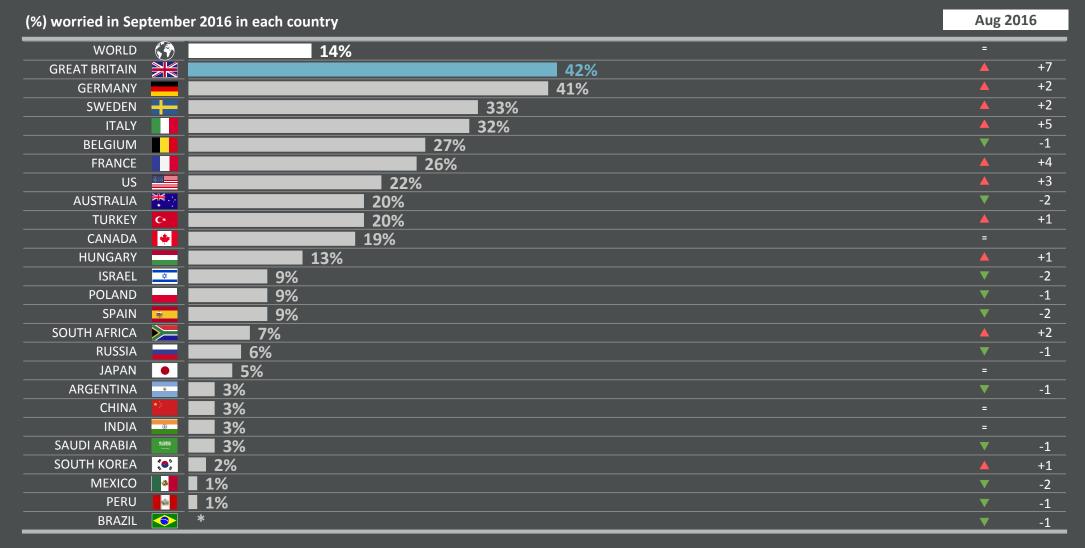
Base: Representative sample of 18,014 adults aged 16-64 in 25 participating countries, August 26th - September 9th 2016 Source: Global Advisor



1 | IMMIGRATION CONTROL

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

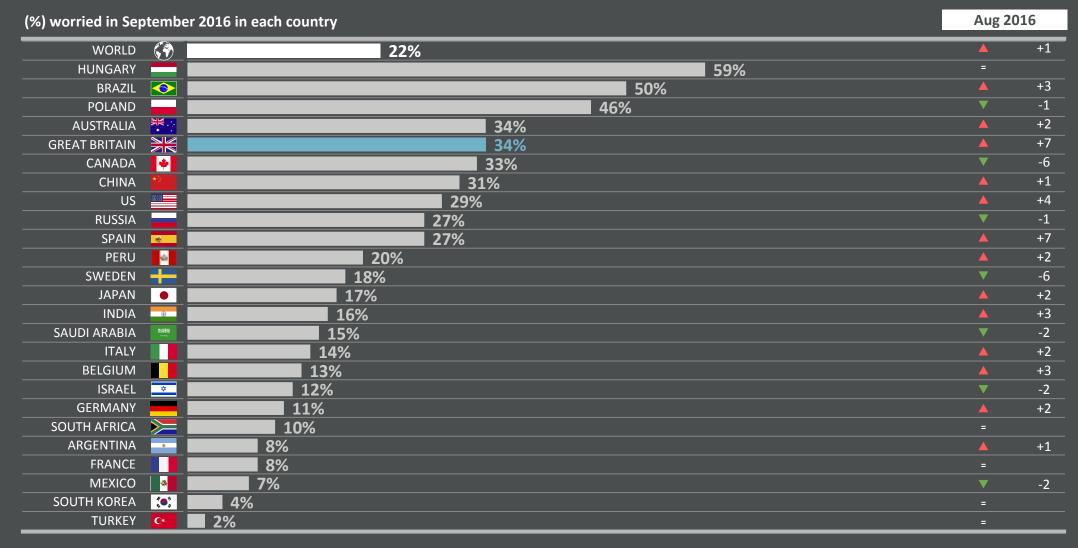




2 | HEALTHCARE

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

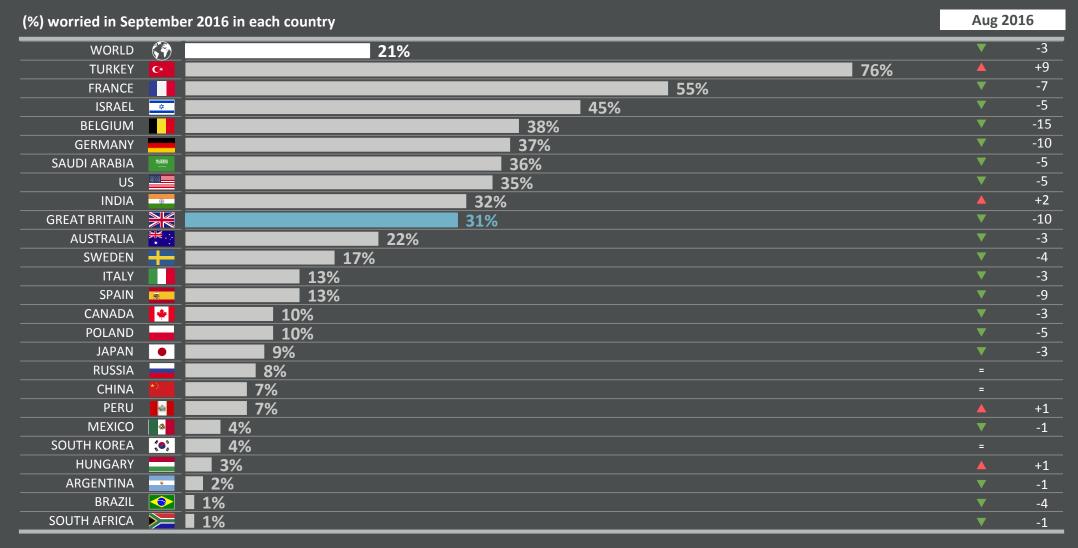




3 | TERRORISM

Which three of the following topics do you find the most worrying in your country?

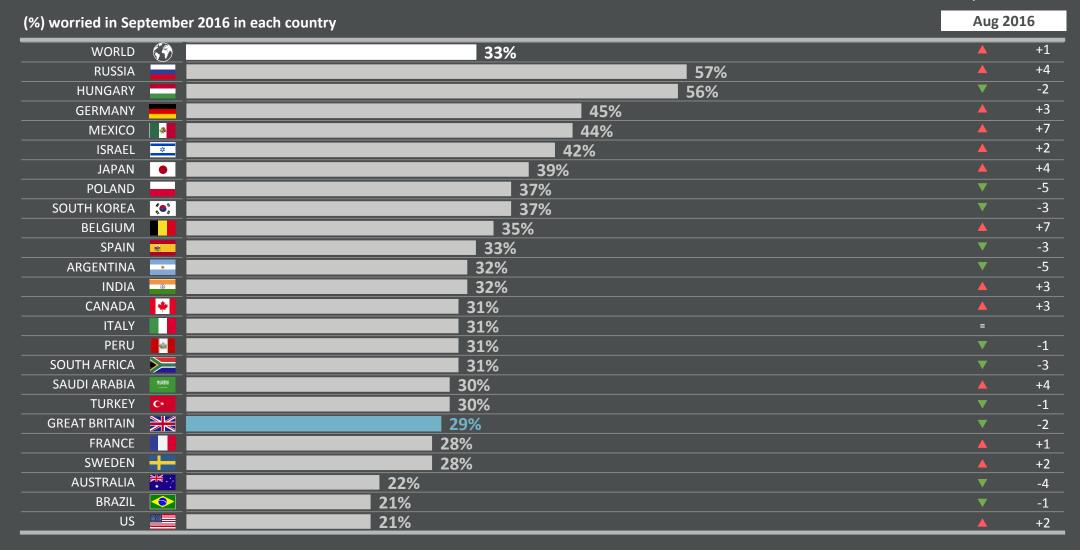
% change compared with previous month:



4 | POVERTY & SOCIAL INEQUALITY

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:





5 | RISE OF EXTREMISM

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Sep	tembe	er 2016 in each country	Aug 2	016
WORLD		10%	▼	-2
GREAT BRITAIN		28%	▼	-5
BELGIUM		27%	▼	-2
GERMANY		25%	▼	-2
SWEDEN	\blacksquare	25%	▼	-5
FRANCE		21%	▼	-2
AUSTRALIA	*	16%	▼	-2
TURKEY	C×	14%	A	+1
SAUDI ARABIA	#5400 	11%	▼	-2
US		11%	▼	-4
POLAND		10%	=	
ISRAEL	*	9%	▼	-6
CANADA	*	8%	=	
SPAIN	泰	8%	=	
INDIA	(5)	6%	▼	-3
JAPAN		6%	▼	-1
SOUTH KOREA	10 %	6%	▼	-1
HUNGARY		4%	▼	-2
ITALY		4%	▼	-2
MEXICO	4	4%	A	+3
RUSSIA		3%	▼	-2
ARGENTINA	*	2 %	=	
BRAZIL		■ 1 %	=	
PERU	de la	■ 1 %	=	
SOUTH AFRICA	>=	■ 1%	=	





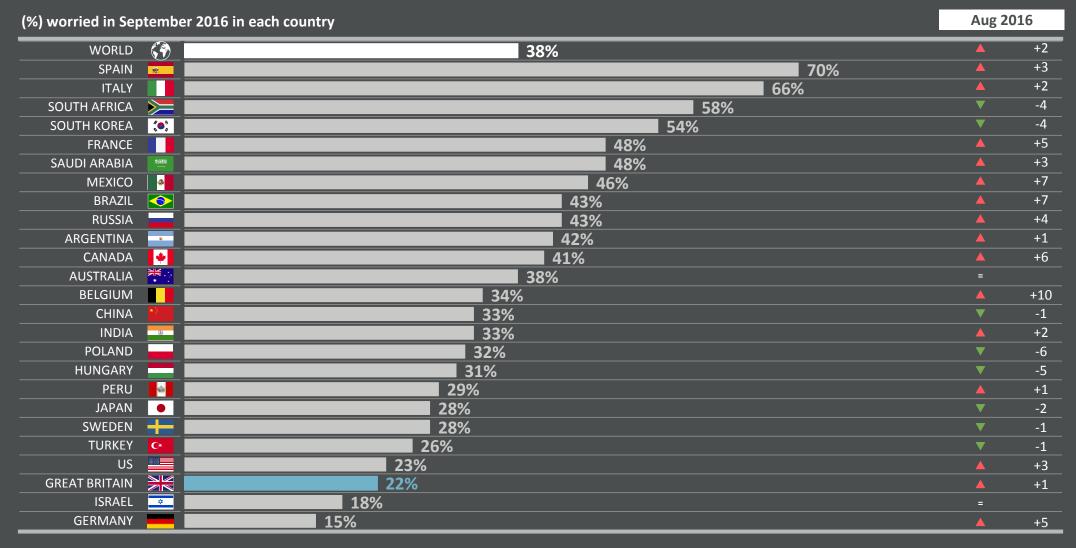
WORLD WORRIES COUNTRY COMPARISON

Country comparison of all 17 concerns

1 | UNEMPLOYMENT AND JOBS

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

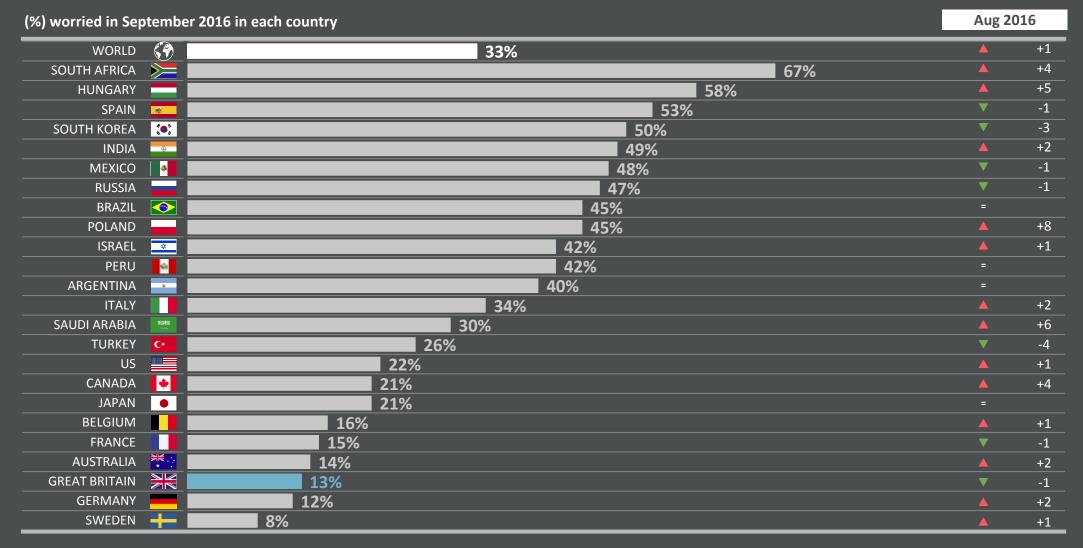




2 | FINANCIAL/POLITICAL CORRUPTION

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

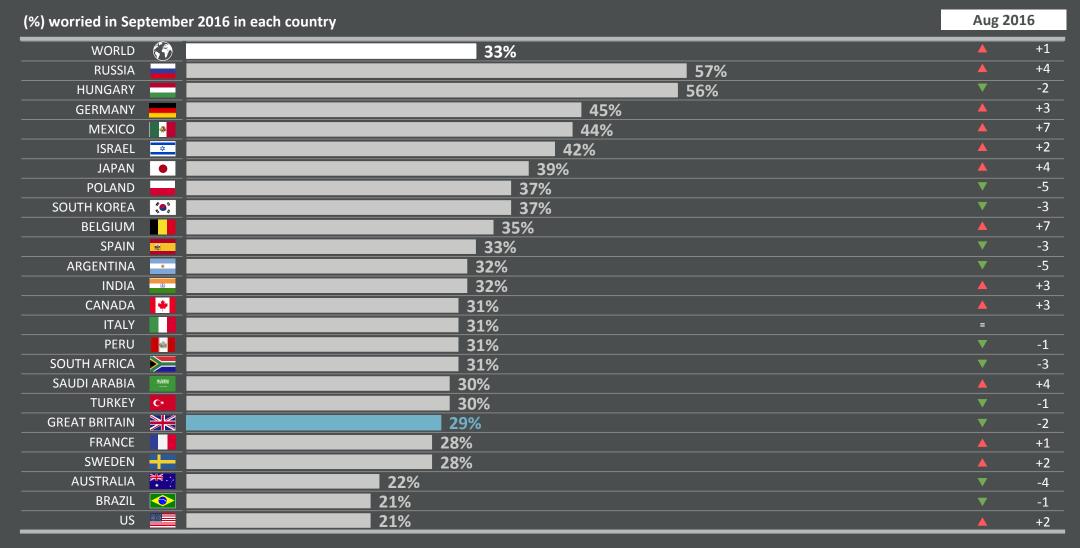




3 | POVERTY & SOCIAL INEQUALITY

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

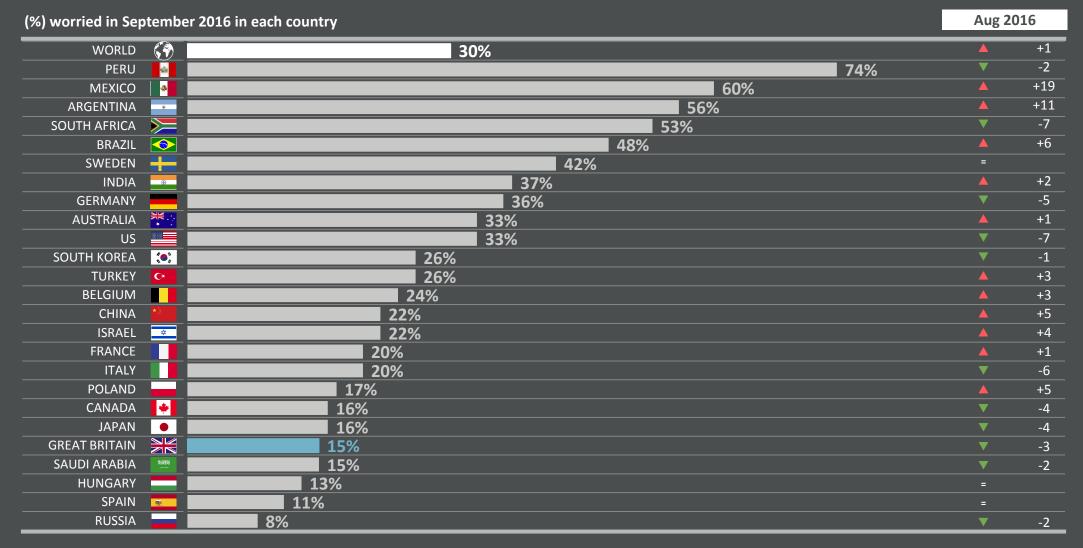




4 | CRIME & VIOLENCE

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

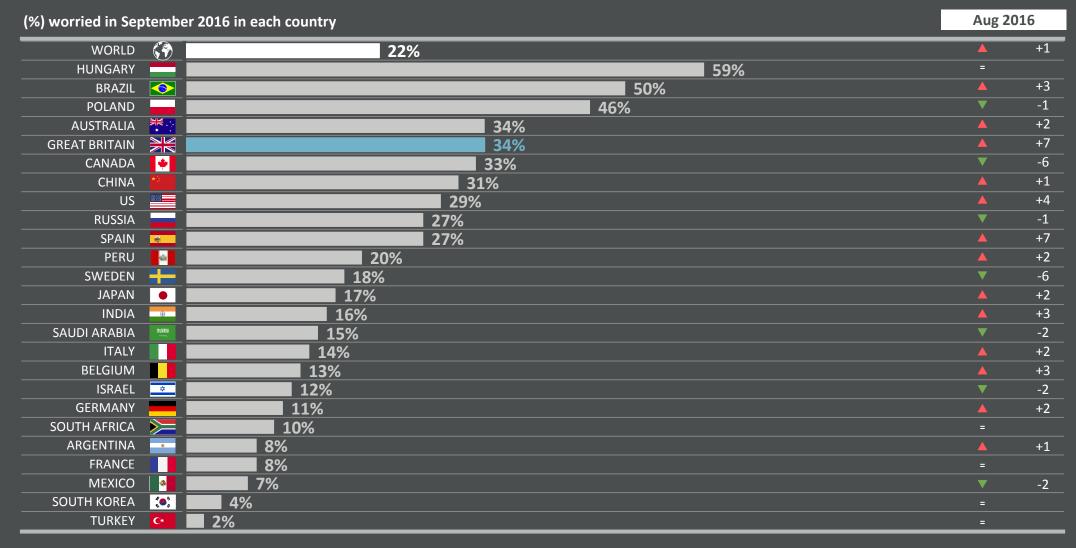




5 | HEALTHCARE

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

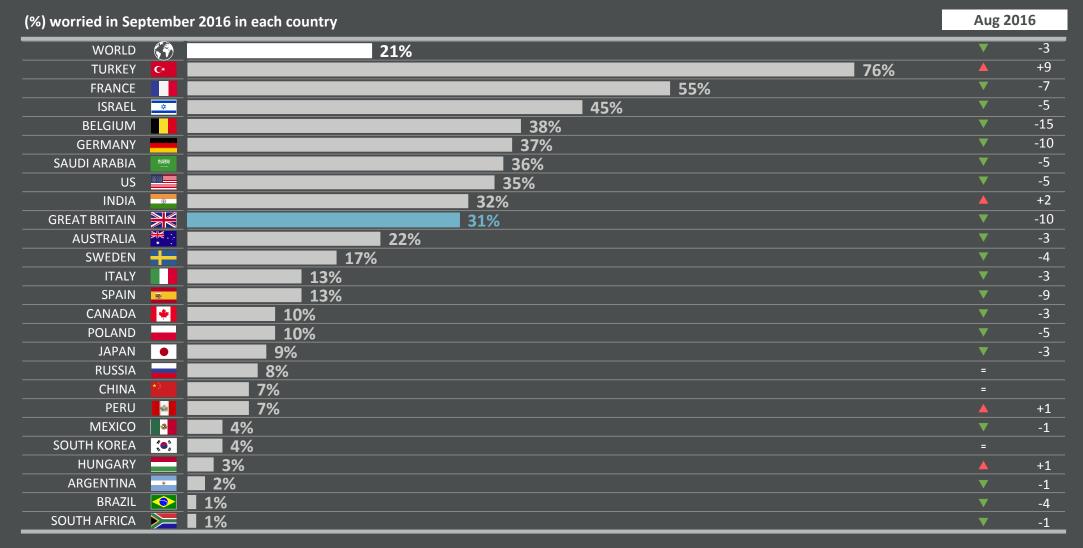




6 | TERRORISM

Which three of the following topics do you find the most worrying in your country?

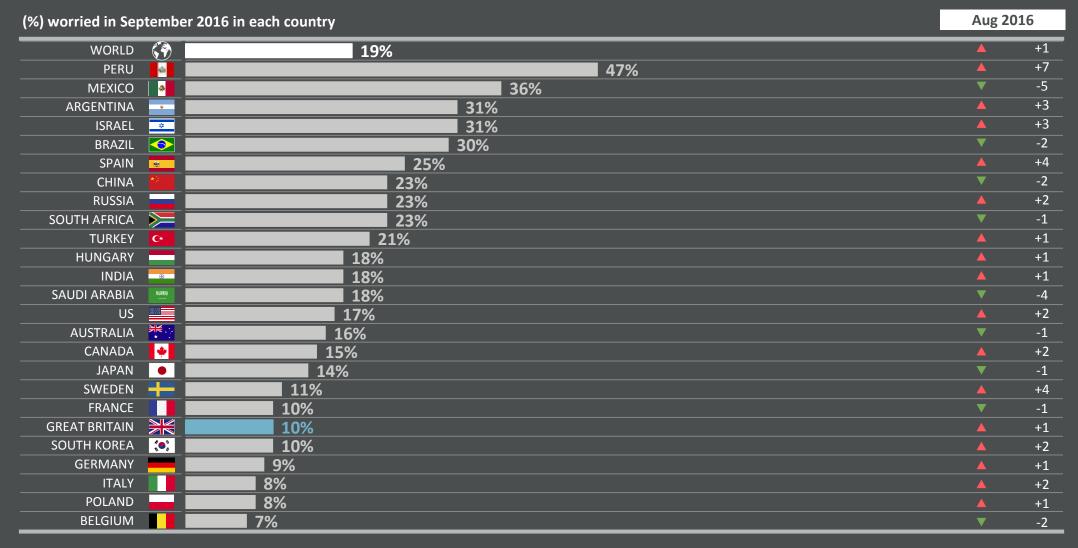
% change compared with previous month:



7 | EDUCATION

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:



8 | TAXES

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

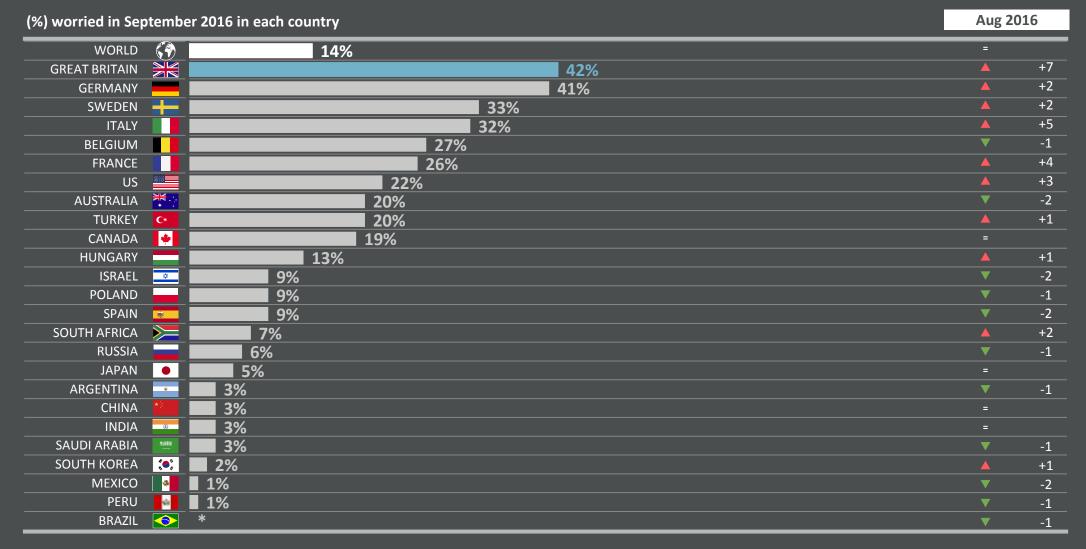
(%) worried in Sep	tembe	er 2016 in each country	Aug 2	016
WORLD		16%	=	
ITALY		40%	A	+1
CANADA	*	32%	=	
BELGIUM		28%	▼	-4
FRANCE		28%	A	+4
POLAND		24%	=	
JAPAN	•	23%	▼	-1
BRAZIL	6	21%	▼	-4
ISRAEL	*	21%	=	
SOUTH KOREA	10 %	18%	▼	-1
AUSTRALIA	*	17%	A	+3
TURKEY	C×	15%	=	
US		15%	A	+1
ARGENTINA	*	14%	▼	-6
SOUTH AFRICA		13%	A	+6
INDIA	9	12%	▼	-2
SPAIN	撥	12%	A	+1
RUSSIA		11%	=	
GREAT BRITAIN		10%	A	+2
HUNGARY		10%	A	+1
MEXICO	4	10%	▼	-8
GERMANY		9%	A	+2
SAUDI ARABIA	5.510	9%	A	+5
SWEDEN	_	9%	A	+2
PERU	i i	5%	▼	-3



9 | IMMIGRATION CONTROL

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:





10 | MORAL DECLINE

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Sep	tembe	er 2016 in each country	Aug 20	016
WORLD		14%	▼	-1
CHINA	*)	43%	A	+1
JAPAN		23%	▼	-3
SAUDI ARABIA	5,0400	22%	=	
SOUTH KOREA	(0)	22%	A	+5
US		21%	▼	-1
ISRAEL	*	17%	▼	-1
GREAT BRITAIN		16%	▼	-1
GERMANY		15%	▼	-3
HUNGARY		15%	A	+1
SWEDEN		14%	=	
POLAND		13%	▼	-1
RUSSIA		13%	▼	-3
AUSTRALIA	*	12%	A	+1
CANADA	*	12%	A	+2
FRANCE		12%	▼	-2
TURKEY	C*	12%	=	
ARGENTINA	*	11%	A	+1
BELGIUM		11%	=	
PERU	4	11%	A	+1
INDIA	8	9%	=	
SOUTH AFRICA		9%	A	+1
ITALY		8%	▼	-4
BRAZIL		6%	=	
SPAIN	搬	6%	▼	-2
MEXICO	4	5%	▼	-3

11 | INFLATION

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Sep	6) worried in September 2016 in each country				
WORLD		11%	=		
ARGENTINA	*	43%	▼	-9	
CHINA	*3	31%	▼	-2	
RUSSIA		25%	▼	-2	
SOUTH AFRICA		18%	A	+2	
BRAZIL		16%	▼	-5	
INDIA	(1)	16%	▼	-2	
CANADA	*	15%	=		
SAUDI ARABIA	#40400 	10%	A	+1	
AUSTRALIA	* :	9%	=		
JAPAN		9%	A	+2	
SOUTH KOREA	**	9%	A	+2	
TURKEY	C×	9%	▼	-1	
MEXICO	4	8%	▼	-10	
US		8%	A	+1	
GREAT BRITAIN		7%	A	+2	
PERU	eir I	7%	A	+1	
ISRAEL	*	6%	A	+3	
BELGIUM		4%	▼	-2	
POLAND		4%	A	+1	
GERMANY		3%	A	+1	
HUNGARY		3%	A	+1	
ITALY		3%	<u> </u>	+1	
FRANCE		2%	▼	-1	
SPAIN	無	2%	=		
SWEDEN		■ 1%	A	+1	

12 | RISE OF EXTREMISM

Which three of the following topics do you find the most worrying in your country?

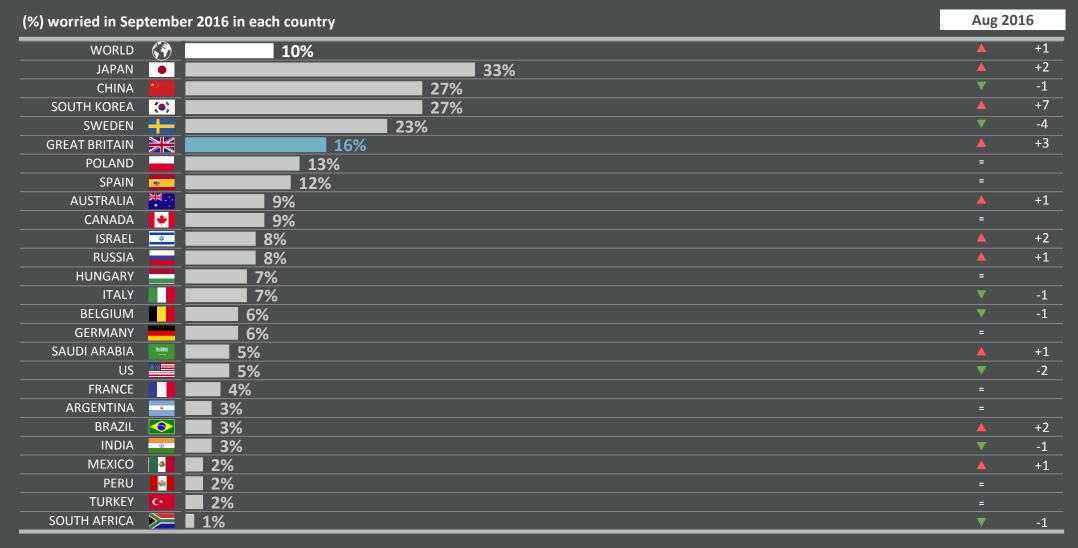
% change compared with previous month:

(%) worried in Sep	tembe	er 2016 in each country	Aug 2	016
WORLD		10%	▼	-2
GREAT BRITAIN		28%	▼	-5
BELGIUM		27%	▼	-2
GERMANY		25%	▼	-2
SWEDEN	\blacksquare	25%	▼	-5
FRANCE		21%	▼	-2
AUSTRALIA	*	16%	▼	-2
TURKEY	C×	14%	A	+1
SAUDI ARABIA	#5400 	11%	▼	-2
US		11%	▼	-4
POLAND		10%	=	
ISRAEL	*	9%	▼	-6
CANADA	*	8%	=	
SPAIN	泰	8%	=	
INDIA	(5)	6%	▼	-3
JAPAN		6%	▼	-1
SOUTH KOREA	10 %	6%	▼	-1
HUNGARY		4%	▼	-2
ITALY		4%	▼	-2
MEXICO	4	4%	A	+3
RUSSIA		3%	▼	-2
ARGENTINA	*	2 %	=	
BRAZIL		■ 1 %	=	
PERU	de la	■ 1 %	=	
SOUTH AFRICA	>=	■ 1%	=	

13 | MAINTAINING SOCIAL PROGRAMMES

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:





14 | THREATS AGAINST THE ENVIRONMENT

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Sep	y) worried in September 2016 in each country					
WORLD		9%		A	+1	
CHINA	*)		38%	▼	-1	
CANADA	*	13%		A	+2	
PERU	di	12%		▼	-1	
SWEDEN	#	12%		▼	-1	
GERMANY		11%		A	+3	
INDIA	(1)	11%		▼	-2	
JAPAN	•	11%		A	+2	
AUSTRALIA	**:	10%		=		
FRANCE		10%		A	+2	
BELGIUM		8%		▼	-2	
SOUTH KOREA	(0)	8%		▼	-1	
ITALY		7%		A	+1	
US		7%		A	+1	
GREAT BRITAIN		6%		=		
MEXICO	4	6%		A	+1	
POLAND		6%		A	+1	
RUSSIA		6%		=		
BRAZIL		5%		=		
ISRAEL	₽	5%		▼	-2	
SAUDI ARABIA	5,910	5%		A	+1	
ARGENTINA	*	4%		A	+1	
SPAIN	撥	4%		=		
TURKEY	C×	4%		▼	-1	
HUNGARY		3%		A	+1	
SOUTH AFRICA		3%		A	+1	



15 | CLIMATE CHANGE

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Sep	worried in September 2016 in each country				
WORLD		8%	=		
CHINA	*)	21%	▼	-3	
JAPAN	•	18%	A	+3	
AUSTRALIA	* :	16%	=		
SWEDEN	<u> </u>	16%	A	+8	
CANADA	*	15%	▼	-2	
US		12%	=		
GERMANY		10%	▼	-2	
INDIA	*	9%	▼	-3	
SAUDI ARABIA	#2000 	9%	▼	-2	
SOUTH KOREA	(*)	9%	A	+1	
FRANCE		8%	=		
BELGIUM		7 %	▼	-3	
GREAT BRITAIN		7%	A	+1	
SPAIN	10 1	6%	A	+3	
PERU	dir	5%	=		
MEXICO	*	4%	▼	-4	
ITALY		3%	▼	-1	
ARGENTINA	*	2 %	<u> </u>	+1	
HUNGARY		2 %	<u> </u>	+1	
ISRAEL	*	2 %	<u> </u>	+1	
POLAND		2 %	▼	-3	
RUSSIA		2 %	▼	-1	
SOUTH AFRICA		2 %	=		
TURKEY	C*	2%	▼	-2	
BRAZIL	(4)	■ 1%	▼	-1	



16 | CHILDHOOD OBESITY

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Sep) worried in September 2016 in each country				
WORLD		3%	=		
POLAND		9%	A	+2	
SAUDI ARABIA	5,910	9%	A	+1	
AUSTRALIA	*	5%	A	+1	
CHINA	*)	5 %	=		
GREAT BRITAIN		5%	A	+1	
INDIA	(1)	5 %	=		
MEXICO	•	5 %	▼	-3	
CANADA	*	4%	=		
GERMANY		4%	A	+1	
US		4%	=		
BELGIUM		3%	A	+1	
SWEDEN	_	3%	A	+1	
ISRAEL	*	2 %	▼	-1	
PERU	dir	2 %	=		
RUSSIA		2 %	=		
TURKEY	C*	2 %	▼	-1	
ARGENTINA	*	■ 1 %	▼	-1	
BRAZIL		■ 1%	=		
FRANCE		1 %	A	+1	
ITALY		■ 1%	=		
JAPAN		■ 1%	A	+1	
SOUTH KOREA	**	■ 1%	=		
SPAIN	瘛	■ 1%	=		
HUNGARY		*	▼	-1	
SOUTH AFRICA		*	=		



17 | ACCESS TO CREDIT

Which three of the following topics do you find the most worrying in your country?

% change compared with previous month:

(%) worried in Sep	otemb	er 2016 in each country	Aug 20)16
WORLD		2%	=	
RUSSIA			A	+2
POLAND		5%	A	+1
BELGIUM		4%	A	+3
CHINA	*)	4%	=	
MEXICO	4	4%	A	+1
SAUDI ARABIA	#2800 ——	3%	=	
SOUTH KOREA	(0)	3%	A	+2
TURKEY	C*	3%	A	+1
ARGENTINA	*	2 %	A	+1
CANADA	*	2 %	▼	-1
GREAT BRITAIN		2%	=	
HUNGARY		2 %	=	
ISRAEL	*	2 %	<u> </u>	+1
ITALY		2 %	=	
JAPAN	•	2 %	A	+1
SPAIN	樂	2 %	=	
SWEDEN	_	2 %		+1
US		2%		-1
AUSTRALIA	*	<u>1</u> %	V	-1
BRAZIL		1 %	=	
FRANCE		1 %	=	
GERMANY		1 %	=	
INDIA	*	1 %	▼	-1
PERU	di l	<u>1</u> %	▼	-3
SOUTH AFRICA		■ 1%	=	





METHODOLOGY

METHODOLOGY

The survey is conducted monthly in 25 countries around the world via the Ipsos Online Panel system. The countries included are Argentina, Australia, Belgium, Brazil, Canada, China, France, Great Britain, Germany, Hungary, India, Israel, Italy, Japan, Mexico, Peru, Poland, Russia, Saudi Arabia, South Africa, South Korea, Spain, Sweden, Turkey and the United States of America.

An international sample of 18,014 adults aged 18-64 in Canada, Israel and the US, and aged 16-64 in all other countries, were interviewed between August 26th and September 9th 2016.

Approximately 1000+ individuals participated on a country by country basis via the Ipsos Online Panel with the exception of Argentina, Belgium, Hungary, India, Israel, Mexico, Peru, Poland, Russia, Saudi Arabia, South Africa, South Korea, Sweden and Turkey, where each have a sample of approximately 500+.

Weighting has been employed to balance demographics and ensure that the sample's composition reflects that of the adult population according to the most recent country census data.

A survey with an unweighted probability sample of this size would have an estimated margin of error of +/- 3.1 percentage points for a sample of 1,000 and an estimated margin of error of +/- 4.5 percentage points for a 500 sample 19 times out of 20.

In 16 of the 25 countries surveyed internet penetration is sufficiently high to think of the samples as representative of the wider population within the age ranges covered: Argentina, Australia, Belgium, Canada, France, Germany, Hungary, Israel, Italy, Japan, Poland, South Korea, Spain, Sweden, Great Britain and United States.

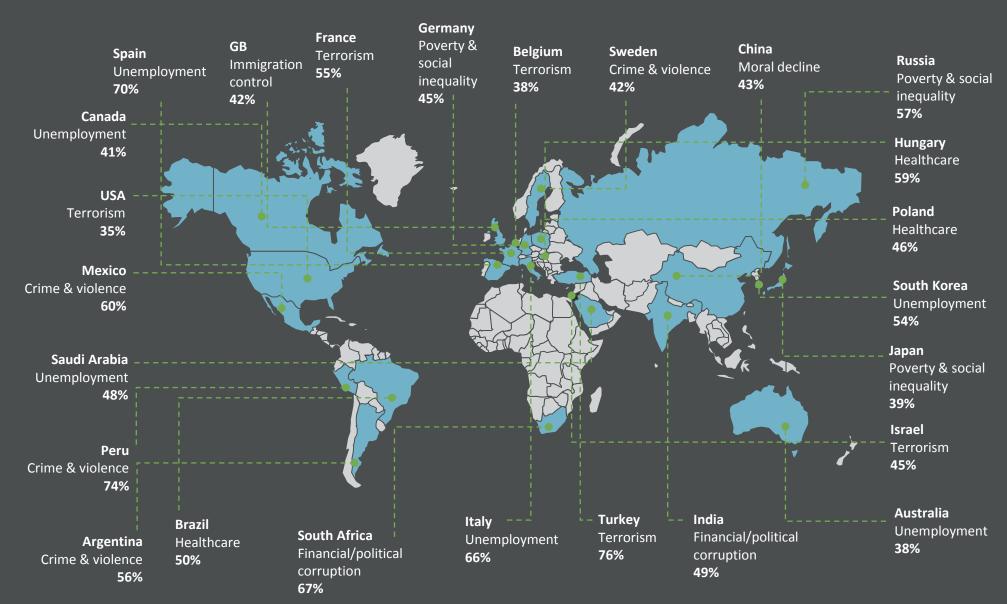
Brazil, China, India, Mexico, Russia, Saudi Arabia, South Africa and Turkey have lower levels of internet penetration and so these samples should not be considered nationally representative, and instead be considered to represent a more affluent, connected population. These are still a vital social group to understand in these countries, representing an important and emerging middle class.



APPENDIX

MOST WORRYING ISSUE BY COUNTRY

Which three of the following topics do you find the most worrying in your country?



Base: Representative sample of 18,014 adults aged 16-64 in 25 participating countries, August 26th - September 9th 2016 Source: Global Advisor



ISSUES OVERVIEW

Which three of the following topics do you find the most worrying in your country?

Top three issues:

#1 worry in country

#2 worry in country

#3 worry in country

	WORLD	ARG	AUS	BEL	BRA	¢ CAN	*: CHN	FRA	GER	GBR	HUN	IND	⇒	ITA	JPN	MEX	PER	POL	RUS	KSA	RSA	(●) KOR	<u>®</u> ESP	SWE	C∗ TUR	USA
Unemployment	38%	42%	38%	34%	43%	41%	33%	48%	15%	22%	31%	33%	18%	66%	28%	46%	29%	32%	43%	48%	58%	54%	70%	28%	26%	23%
Financial/political corruption	33%	40%	14%	16%	45%	21%	.%	15%	12%	13%	58%	49%	42%	34%	21%	48%	42%	45%	47%	30%	67%	50%	53%	8%	26%	22%
Poverty and social inequality	33%	32%	22%	35%	21%	31%	.%	28%	45%	29%	56%	32%	42%	31%	39%	44%	31%	37%	57%	30%	31%	37%	33%	28%	30%	21%
Crime and violence	30%	56%	33%	24%	48%	16%	22%	20%	36%	15%	13%	37%	22%	20%	16%	60%	74%	17%	8%	15%	53%	26%	11%	42%	26%	33%
Healthcare	22%	8%	34%	13%	50%	33%	31%	8%	11%	34%	59%	16%	12%	14%	17%	7%	20%	46%	27%	15%	10%	4%	27%	18%	2%	29%
Terrorism	21%	2%	22%	38%	1%	10%	7%	55%	37%	31%	3%	32%	45%	13%	9%	4%	7%	10%	8%	36%	1%	4%	13%	17%	76%	35%
Education	19%	31%	16%	7%	30%	15%	23%	10%	9%	10%	18%	18%	31%	8%	14%	36%	47%	8%	23%	18%	23%	10%	25%	11%	21%	17%
Taxes	16%	14%	17%	28%	21%	32%	.%	28%	9%	10%	10%	12%	21%	40%	23%	10%	5%	24%	11%	9%	13%	18%	12%	9%	15%	15%
Immigration control	14%	3%	20%	27%	*%	19%	3%	26%	41%	42%	13%	3%	9%	32%	5%	1%	1%	9%	6%	3%	7%	2%	9%	33%	20%	22%
Moral decline	14%	11%	12%	11%	6%	12%	43%	12%	15%	16%	15%	9%	17%	8%	23%	5%	11%	13%	13%	22%	9%	22%	6%	14%	12%	21%
Inflation	11%	43%	9%	4%	16%	15%	31%	2%	3%	7%	3%	16%	6%	3%	9%	8%	7%	4%	25%	10%	18%	9%	2%	1%	9%	8%
Rise of extremism	10%	2%	16%	27%	1%	8%	.%	21%	25%	28%	4%	6%	9%	4%	6%	4%	1%	10%	3%	11%	1%	6%	8%	25%	14%	11%
Maintaining social programmes	10%	3%	9%	6%	3%	9%	27%	4%	6%	16%	7%	3%	8%	7%	33%	2%	2%	13%	8%	5%	1%	27%	12%	23%	2%	5%
Threats against the environment	9%	4%	10%	8%	5%	13%	38%	10%	11%	6%	3%	11%	5%	7%	11%	6%	12%	6%	6%	5%	3%	8%	4%	12%	4%	7%
Climate change	8%	2%	16%	7%	1%	15%	21%	8%	10%	7%	2%	9%	2%	3%	18%	4%	5%	2%	2%	9%	2%	9%	6%	16%	2%	12%
Childhood obesity	3%	1%	5%	3%	1%	4%	5%	1%	4%	5%	*%	5%	2%	1%	1%	5%	2%	9%	2%	9%	*%	1%	1%	3%	2%	4%
Access to credit	2%	2%	1%	4%	1%	2%	4%	1%	1%	2%	2%	1%	2%	2%	2%	4%	1%	5%	8%	3%	1%	3%	2%	2%	3%	2%

Base: Representative sample of 18,014 adults aged 16-64 in 25 participating countries, August 26th - September 9th 2016

FOR MORE INFORMATION

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