Table 1
Q.TRD1
WHAT DO YOU THINK ARE THE TWO OR THREE MOST IMPORTANT THINGS TO KNOW ABOUT A COMPANY, IN ORDER TO JUDGE ITS REPUTATION?
BASE: ALL ADULTS AGED 16+ (VERSION 1)

		SE	≅X		AGE		SOC GRA		STANI	DARD R	EGION	WOR STA		CHILDI		ı	NCOME	
	İ		FE-							MID-		WOR-	NOT WOR-			UP TO	17500	30000
	TOTAL	MALE	MALE	16-34	35-54	55+	ABC1	C2DE	NORTH	LANDS	SOUTH	KING	KING	YES	NO	17499	29999	PLUS
		(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(I)	(m)	(n)	(o)	(p)	(p)
UNWEIGHTED BASE	1014	476	538	298	327	389	525	489	377	237	400	464	550	332	682	347	123	202
WEIGHTED BASE	1008	487	521	319	345	344	555	453	335	249	424	545	463	340	668	300	134	243
	100%	<i>4</i> 8%	<i>5</i> 2%	<i>3</i> 2%	34%	34%	<i>5</i> 5%	<i>4</i> 5%	33%	25%	<i>4</i> 2%	<i>54</i> %	<i>4</i> 6%	<i>34</i> %	<i>66%</i>	<i>30%</i>	<i>13</i> %	24%
CUSTOMER SERVICE	314	151	163	106	113	95	183	131	99	71	144	180	134	104	210	81	42	78
	31%	31%	<i>31%</i>	33%	33%	28%	33%	29%	29%	29%	34%	33%	29%	31%	31%	27%	31%	32%
HONESTY/INTEGRITY	241	123	118	59	88	95	135	106	71	63	107	129	112	76	166	78	33	65
	24%	25%	23%	18%	25%	<b>28%c</b>	24%	23%	21%	25%	25%	<i>24</i> %	<i>24</i> %	22%	25%	26%	24%	27%
QUALITY OF PRODUCTS/SERVICES	210	120	90	74	72	65	121	89	60	48	102	131	79	76	134	50	34	60
	21%	<b>25%b</b>	17%	23%	21%	19%	22%	20%	18%	19%	<b>24%h</b>	<b>24%l</b>	17%	22%	20%	17%	25%	<b>25%o</b>
LONG ESTABLISHED	154	73	81	48	48	58	100	55	60	38	56	89	65	48	106	39	27	41
OR NOT	15%	15%	<i>16</i> %	15%	14%	17%	<b>18%g</b>	12%	18%	15%	13%	16%	14%	14%	<i>16%</i>	13%	20%	17%
DON'T KNOW	146	52	93	49	47	49	60	86	61	40	45	65	81	59	87	48	17	26
	<i>14</i> %	11%	<b>18%a</b>	15%	14%	14%	11%	<b>19%f</b>	<b>18%</b> j	16%	11%	12%	<b>17%k</b>	17%	13%	16%	13%	11%
WORKING CONDITIONS	117	62	55	41	39	37	64	54	41	38	38	63	54	40	77	43	14	29
	12%	13%	11%	13%	11%	11%	11%	12%	12%	<b>15%</b> j	9%	12%	12%	12%	12%	14%	10%	12%
INDUSTRIAL RELATIONS/ TREATMENT OF STAFF	115 11%	60 12%	55 11%	25 8%	45 <b>13%c</b>	45 <b>13%c</b>	73 13%	43 9%	40 12%	32 13%	44 10%	68 12%	47 10%	34 10%	81 12%	30 10%	16 12%	31 13%
FAIR/COMPETITIVE PRICES	90	44	46	30	25	35	40	50	23	16	51	50	41	29	62	32	12	13
	9%	9%	9%	9%	7%	10%	7%	11%	7%	<i>7%</i>	<b>12%h</b>	i 9%	9%	8%	9%	<b>11%q</b>	9%	<i>5</i> %
GOOD/SOUND	82	44	37	24	29	28	55	27	26	20	36	42	39	33	49	26	13	18
MANAGEMENT	8%	9%	7%	8%	8%	8%	<b>10%g</b>	6%	8%	8%	9%	8%	8%	10%	7%	9%	9%	<i>7</i> %
GOOD WAGES/ INCENTIVES/PROFIT- SHARING	80 8%	43 9%	37 7%	31 10%	24 7%	26 8%	34 6%	47 <b>10%f</b>	29 9%	20 8%	31 7%	43 8%	38 <i>8%</i>	32 9%	49 7%	32 <b>11%q</b>	6 5%	12 5%
ACTIVE INVOLVEMENT IN THE COMMUNITY	78	42	36	34	25	19	53	24	40	9	29	46	32	25	53	21	10	24
	<i>8</i> %	9%	7%	<b>11%e</b>	7%	<i>5</i> %	<b>10%g</b>	5%	<b>12%i</b> j	<i>4%</i>	7%	8%	7%	7%	8%	7%	8%	10%
PROFITABILITY	74	40	34	24	20	29	44	30	18	22	33	37	36	21	53	26	4	18
	7%	8%	7%	7%	6%	9%	8%	7%	<i>5</i> %	9%	8%	7%	8%	6%	8%	<b>9%p</b>	3%	<i>8%</i>
PRODUCTIVITY/	67	40	28	15	32	20	41	26	23	24	20	41	26	20	47	15	10	14
EFFICIENCY	7%	8%	5%	<i>5</i> %	<b>9%c</b>	6%	7%	<i>6%</i>	7%	<b>10%</b> j	5%	8%	<i>6</i> %	6%	7%	<i>5</i> %	7%	6%
ENVIRONMENTAL CONCERN/PROTECTION	64	34	29	17	25	21	45	19	17	14	32	39	25	20	44	13	11	26
	6%	7%	6%	5%	7%	<i>6</i> %	<b>8%g</b>	<i>4%</i>	<i>5</i> %	6%	8%	<i>7</i> %	<i>5</i> %	6%	7%	<i>4</i> %	8%	<b>11%o</b>
EXPANSION/GROWTH	52	29	22	18	17	17	24	28	11	21	20	28	24	12	40	20	10	7
	5%	6%	<i>4</i> %	<i>6</i> %	5%	<i>5</i> %	<i>4</i> %	6%	3%	<b>9%h</b>	5%	<i>5</i> %	5%	<i>4</i> %	6%	7%	8%	3%
SIZE/AMOUNT OF	43	26	17	13	13	16	28	14	6	15	22	21	22	14	28	12	7	12
INVESTMENT/ASSETS	4%	5%	3%	<i>4</i> %	<i>4</i> %	<i>5</i> %	5%	3%	2%	<b>6%h</b>	<b>5%h</b>	<i>4</i> %	5%	<i>4</i> %	<i>4%</i>	<i>4</i> %	5%	5%
RECOMMENDATION	13 1%	5 1%	8 2%	1	5 2%	7 2%	6 1%	7 1%	2	4 2%	7 2%	8 1%	5 1%	4 1%	9 1%	1	1 1%	5 2%



Table 1
Q.TRD1
WHAT DO YOU THINK ARE THE TWO OR THREE MOST IMPORTANT THINGS TO KNOW ABOUT A COMPANY, IN ORDER TO JUDGE ITS REPUTATION?
BASE: ALL ADULTS AGED 16+ (VERSION 1)

		SE	ξX		AGE		SOC GRA		STANI	DARD R	EGION	WOR STA		CHILDI			INCOME	
	TOTAL	MALE (a)	FE- MALE (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1	C2DE (g)	NORTH (h)	MID- LANDS (i)	SOUTH	WOR- KING (k)	NOT WOR- KING (I)	YES (m)	NO (n)	UP TO 17499 (o)	17500 - 29999 (p)	30000 PLUS (q)
WEIGHTED BASE	1008 100%	487 48%	521 52%	319 32%	345 34%	344 34%	555 <i>5</i> 5%	453 <i>4</i> 5%	335 33%	249 25%	424 <i>4</i> 2%	545 <i>54</i> %	463 <i>4</i> 6%	340 34%	668 <i>66%</i>	300 30%	134 13%	243 24%
REPUTATION	12 1%	7 1%	5 1%	3 1%	6 2%	3 1%	9 2%	4 1%	2 1%	6 2%	5 1%	7 1%	6 1%	5 1%	8 1%	3 1%	1 1%	5 2%
READING REVIEWS/ NEWSPAPER/REPORTS	7 1%	1	6 1%	6 <b>2%e</b>	1	-	6 1%	2	5 1%	2 1%	1	6 1%	1	5 1%	2	2 1%	2 1%	3 1%
WORD OF MOUTH	6 1%	1	5 1%	3 1%	1	2 1%	4 1%	2	2 1%	1	3 1%	2	4 1%	3 1%	4 1%	2 1%	-	1 1%
CORPORATE RESPONSIBILITY/ ETHICS/EQUAL OPPORTUNITIES	6 1%	1 *	5 1%	-	6 <b>2%ce</b>	-	5 1%	1 *	1	5 <b>2%h</b>	.j -	6 <b>1%l</b>	-	1	5 1%	1 *	-	3 1%
GOOD ADVERTISING	3 *	*	2	1	1	1	2	1	1	*	2	2	1	1	2	1	-	-
RESEARCH ON THE INTERNET	2 *	2	-	-	2 1%	-	2	-	-	1	1	2	-	2 1%	-	-	-	2 1%
RELIABILITY	2 *	-	2	-	-	2	1	1	-	-	2	-	2	-	2	1	-	-
TYPE OF EMPLOYEES	1 *	1	-	1	-	1 *	1	1	1	-	-	-	1	-	1	1	-	-
OTHER	30 3%	18 <i>4</i> %	13 2%	12 <i>4</i> %	8 2%	10 3%	25 <b>4%g</b>	6 1%	5 2%	5 2%	20 <b>5%h</b>	16 3%	14 3%	11 3%	20 3%	4 1%	8 <b>6%o</b>	11 <b>5%o</b>
DON'T KNOW	146 <i>14</i> %	52 11%	93 <b>18%a</b>	49 15%	47 14%	49 14%	60 11%	86 <b>19%f</b>	61 <b>18%</b> j	40 16%	45 11%	65 12%	81 <b>17%k</b>	59 17%	87 13%	48 16%	17 13%	26 11%



Table 2
Q.TR01
WHAT DO YOU THINK ARE THE TWO OR THREE MOST IMPORTANT THINGS TO KNOW ABOUT A COMPANY, IN ORDER TO JUDGE ITS REPUTATION?
BASE: ALL ADULTS AGED 16+ (VERSION 1)

		GRADUATE	BRIT BUSINES	ΓΙSΗ S TODAY		TISH BUSIN RED TO TEN AGO	
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
UNWEIGHTED BASE	1014	219	-	-	-	-	-
WEIGHTED BASE	1008 <i>100%</i>	247 24%	_** _**	-** -**	-** -**	-** -**	-** -**
CUSTOMER SERVICE	314 31%	72 29%	-	-	-	-	-
HONESTY/INTEGRITY	241 24%	53 21%	-	-	-	-	-
QUALITY OF PRODUCTS/SERVICES	210 21%	56 23%	-	-	-	-	:
LONG ESTABLISHED OR NOT	154 <i>1</i> 5%	40 16%	-	-	-	-	:
DON'T KNOW	146 <i>14%</i>	25 10%	-	-	-	-	:
WORKING CONDITIONS	117 <i>1</i> 2%	32 13%	-	-		-	-
INDUSTRIAL RELATIONS/ TREATMENT OF STAFF	115 <i>11%</i>	33 13%	-	-	-	-	-
FAIR/COMPETITIVE PRICES	90 9%	19 <i>8%</i>	- -	-	- -	-	-
GOOD/SOUND MANAGEMENT	82 <i>8</i> %	29 12%	-	-	- -	-	-
GOOD WAGES/ INCENTIVES/PROFIT- SHARING	80 8%	11 <i>4</i> %	-	-	-	-	:
ACTIVE INVOLVEMENT IN THE COMMUNITY	78 <i>8</i> %	29 12%	-	-	- -	-	-
PROFITABILITY	74 7%	27 11%	-	-	-	-	:
PRODUCTIVITY/ EFFICIENCY	67 7%	24 10%	-	-	-	-	:
ENVIRONMENTAL CONCERN/PROTECTION	64 6%	26 10%	-	-	- -	-	:
EXPANSION/GROWTH	52 5%	14 6%	-	-	-	-	-
SIZE/AMOUNT OF INVESTMENT/ASSETS	43 <i>4</i> %	16 <i>6</i> %	-	-	-	-	:
RECOMMENDATION	13 1%	3 1%	-	-	-	<u>-</u>	- -



Table 2
Q.TR01
WHAT DO YOU THINK ARE THE TWO OR THREE MOST IMPORTANT THINGS TO KNOW ABOUT A COMPANY, IN ORDER TO JUDGE ITS REPUTATION?
BASE: ALL ADULTS AGED 16+ (VERSION 1)

					BRIT	ISH BUSIN	ESS
			BRI		COMPAR	RED TO TE	N YEARS
		GRADUATE	BUSINES			AGO	
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
WEIGHTED BASE	1008 100%	247 24%	_** _**	_**	-** -**	-** -**	-** -**
REPUTATION	12 1%	3 1%	-	-	-	-	-
READING REVIEWS/ NEWSPAPER/REPORTS	7 1%	3 1%	-	-	-	-	-
WORD OF MOUTH	6 1%	2 1%	-	-	-	-	-
CORPORATE RESPONSIBILITY/ ETHICS/EQUAL OPPORTUNITIES	6 1%	6 2%	<del>-</del> -	-	<del>-</del> -	-	-
GOOD ADVERTISING	3	-	- -	-	-	-	-
RESEARCH ON THE INTERNET	2	1	-	-	-	-	-
RELIABILITY	2	-	-	-	-	-	-
TYPE OF EMPLOYEES	1	-	-	-	-	-	-
OTHER	30 3%	11 <i>5</i> %	- -	-	-	-	
DON'T KNOW	146 <i>14%</i>	25 10%	- -	- -	-	-	- -



### **IBE AND TREND QUESTIONS**

Table 3
Q.TR02
HERE IS A LIST OF AREAS OF CONCERN TO BUSINESS AND INDUSTRY IN GENERAL.
WHICH THREE OR FOUR DO YOU THINK COMPANIES SHOULD PAY PARTICULAR ATTENTION TO OVER THE NEXT FEW YEARS?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

		SE	x		AGE		SOC GR/		STANI	DARD RI	EGION	WOR STA		CHILDI		9	INCOME	
	•		FE-		1					MID-		WOR-	NOT WOR-			UP TO	17500	30000
	TOTAL	MALE (a)	MALE (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1 (f)	C2DE (g)	NORTH (h)	LANDS (i)	SOUTH (j)	KING (k)	KING (I)	YES (m)	NO (n)	17499 (o)	29999 (p)	PLUS (q)
UNWEIGHTED BASE	1011	482	529	323	288	400	519	492	382	238	391	464	547	306	705	355	103	208
WEIGHTED BASE	1012	491	521	320	348	344	559	453	335	253	424	550	462	327	685	311	102*	265
	<i>100%</i>	<i>4</i> 9%	51%	32%	34%	34%	<i>5</i> 5%	<i>4</i> 5%	33%	25%	<i>4</i> 2%	<i>54%</i>	46%	32%	<i>6</i> 8%	31%	10%*	26%
F. CARING FOR	389	189	200	133	126	131	214	175	138	98	153	215	174	124	265	113	53	106
EMPLOYEES	38%	39%	38%	<i>4</i> 2%	36%	38%	38%	39%	<i>41%</i>	39%	36%	39%	38%	38%	39%	36%	<b>52%o</b>	<i>40%</i>
B. CONCERN FOR THE ENVIRONMENT	296	118	178	98	113	85	196	100	94	63	139	164	132	99	198	70	33	101
	29%	24%	<b>34%a</b>	31%	<b>33%e</b>	25%	<b>35%g</b>	22%	28%	25%	33%	30%	29%	30%	29%	23%	32%	<b>38%o</b>
H. INVESTING FOR	273	158	115	75	97	101	176	97	81	63	129	172	101	91	182	68	27	104
THE FUTURE	27%	<b>32%b</b>	22%	23%	28%	29%	<b>31%g</b>	22%	24%	25%	30%	<b>31%</b> l	22%	28%	27%	22%	26%	<b>39%op</b>
P. PROVIDING MORE	263	120	143	96	89	78	129	134	95	63	106	132	130	93	170	88	34	56
JOBS	26%	<i>24</i> %	27%	30%	26%	23%	23%	<b>30%f</b>	28%	25%	25%	24%	28%	29%	25%	28%	<b>33%q</b>	21%
J. TRAINING THE	260	137	123	65	87	108	148	112	102	51	107	141	120	82	178	93	20	76
WORKFORCE	26%	28%	24%	20%	25%	<b>31%c</b>	26%	25%	<b>31%i</b>	20%	25%	26%	26%	25%	26%	30%	19%	29%
E. CARING FOR	252	121	131	70	93	89	145	107	85	65	102	134	118	77	176	75	21	72
CUSTOMERS	25%	25%	25%	22%	27%	26%	26%	24%	25%	25%	24%	24%	26%	23%	26%	24%	20%	27%
G. KEEPING PRICE RISES TO A REASONABLE LEVEL	238 24%	103 21%	135 26%	75 23%	80 23%	83 24%	126 23%	112 25%	91 <b>27%j</b>	63 25%	84 20%	130 <i>24</i> %	108 23%	77 23%	161 24%	82 26%	32 31%	62 23%
D. SAFETY OF THE	216	108	108	58	83	75	100	116	67	61	87	120	96	69	147	80	17	49
WORKFORCE	21%	22%	21%	18%	24%	22%	<i>18%</i>	<b>26%f</b>	20%	24%	21%	22%	21%	21%	21%	26%	16%	18%
N. PROVIDING GOOD QUALITY PRODUCTS AND SERVICES	214 21%	108 22%	107 20%	52 16%	86 <b>25%c</b>	77 22%	138 <b>25%g</b>	77 17%	57 17%	71 <b>28%h</b>	86 20%	137 <b>25%l</b>	78 17%	66 20%	148 22%	54 17%	27 27%	81 <b>30%o</b>
O. PROVIDING EQUAL OPPORTUNITIES AT THE WORKPLACE	131	47	85	50	39	43	75	56	48	32	51	62	70	41	90	45	9	27
	13%	10%	<b>16%a</b>	16%	11%	13%	14%	12%	14%	13%	12%	11%	15%	13%	13%	14%	8%	10%
A. INCREASING	114	72	42	25	41	48	54	59	24	35	54	65	49	29	85	39	15	25
EXPORTS	11%	<b>15%b</b>	8%	8%	12%	<b>14%c</b>	10%	13%	7%	<b>14%h</b>	<b>13%</b> h	12%	11%	9%	12%	12%	15%	9%
L. CONSERVING	102	49	53	44	38	21	79	24	37	26	39	55	47	39	63	24	8	41
ENERGY	10%	10%	10%	<b>14%e</b>	<b>11%e</b>	6%	<b>14%g</b>	5%	11%	10%	<i>9</i> %	10%	10%	12%	<i>9%</i>	8%	<i>8%</i>	<b>15%o</b>
K. BEING	98	67	31	36	27	35	64	34	22	30	46	67	31	31	67	15	9	38
PROFITABLE	10%	<b>14%b</b>	<i>6</i> %	11%	8%	10%	11%	7%	7%	<b>12%h</b>	11%	<b>12%</b> l	<i>7</i> %	10%	10%	<i>5</i> %	9%	<b>14%o</b>
C. IMPROVING INDUSTRIAL RELATIONS	86 8%	50 10%	36 7%	20 6%	24 7%	41 <b>12%c</b>	45 d 8%	41 9%	29 9%	18 <i>7</i> %	39 9%	43 8%	43 9%	24 7%	61 9%	28 9%	8 <i>8</i> %	21 8%
M. SUPPORTING ACTIVITIES IN THE COMMUNITY	80 <i>8</i> %	34 7%	46 9%	29 9%	29 8%	22 6%	51 9%	30 7%	30 9%	12 5%	38 9%	33 6%	47 <b>10%k</b>	30 9%	51 <i>7</i> %	26 8%	5 5%	27 10%
I. REDUCING	59	29	30	17	22	20	30	29	22	16	21	29	30	19	40	20	9	13
IMPORTS	6%	6%	<i>6</i> %	5%	6%	6%	<i>5</i> %	6%	7%	<i>6</i> %	<i>5</i> %	5%	7%	<i>6</i> %	6%	6%	<b>9</b> %	<i>5</i> %



### **IBE AND TREND QUESTIONS**

Table 3
Q.TR02
HERE IS A LIST OF AREAS OF CONCERN TO BUSINESS AND INDUSTRY IN GENERAL.
WHICH THREE OR FOUR DO YOU THINK COMPANIES SHOULD PAY PARTICULAR ATTENTION TO OVER THE NEXT FEW YEARS?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

	SE	≅X		AGE			CIAL ADE	STANI	DARD R	EGION	WOR STA	KING TUS	CHILD			INCOME	
TOTAL	MALE (a)	FE- MALE (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1	C2DE (g)	NORTH (h)	MID- LANDS (i)	SOUTH	WOR- KING (k)	NOT WOR- KING (I)	YES (m)	NO (n)	UP TO 17499 (o)	17500 - 29999 (p)	30000 PLUS (q)
1012	491	521	320	348	344	559	453	335	253	424	550	462	327	685	311	102*	265
100%	49%	51%	32%	34%	34%	55%	45%	33%	25%	<i>4</i> 2%	54%	46%	32%	68%	31%	10%*	26%
46	19	27	19	10	18	21	25	17	12	17	18	28	14	33	17	1	2
5%	<i>4</i> %	5%	<i>6%</i>	3%	<i>5</i> %	<i>4</i> %	6%	5%	5%	<i>4</i> %	3%	6%	4%	<i>5</i> %	5%a	1%	1%

WEIGHTED BASE

DON'T KNOW



### **IBE AND TREND QUESTIONS**

Table 4
Q.TR02
HERE IS A LIST OF AREAS OF CONCERN TO BUSINESS AND INDUSTRY IN GENERAL.
WHICH THREE OR FOUR DO YOU THINK COMPANIES SHOULD PAY PARTICULAR ATTENTION TO OVER THE NEXT FEW YEARS?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

		GRADUATE		TISH S TODAY		TISH BUSIN RED TO TEN AGO	
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
UNWEIGHTED BASE	1011	210	489	373	281	276	268
WEIGHTED BASE	1012	243	512	366	306	267	270
	<i>100%</i>	24%	<i>51%</i>	<i>36%</i>	30%	26%	27%
F. CARING FOR	389	95	215	141	121	113	100
EMPLOYEES	38%	39%	<i>4</i> 2%	39%	<i>4</i> 0%	<i>4</i> 2%	37%
B. CONCERN FOR THE ENVIRONMENT	296	98	160	112	110	83	70
	29%	<i>41%</i>	<i>31%</i>	<i>31%</i>	<b>36%f</b>	31%	26%
H. INVESTING FOR	273	83	159	100	90	67	94
THE FUTURE	27%	34%	<i>31%</i>	27%	29%	25%	<b>35%e</b>
P. PROVIDING MORE	263	41	142	90	85	66	72
JOBS	26%	17%	28%	25%	28%	25%	27%
J. TRAINING THE	260	66	135	102	75	78	75
WORKFORCE	26%	27%	26%	28%	24%	29%	28%
E. CARING FOR	252	63	122	108	70	63	81
CUSTOMERS	25%	26%	<i>24</i> %	29%	23%	24%	30%
G. KEEPING PRICE RISES TO A REASONABLE LEVEL	238 24%	41 17%	136 26%	82 22%	79 26%	66 25%	60 22%
D. SAFETY OF THE	216	52	104	83	62	69	54
WORKFORCE	21%	22%	<i>20%</i>	23%	20%	26%	20%
N. PROVIDING GOOD QUALITY PRODUCTS AND SERVICES	214 21%	74 30%	121 24%	79 22%	75 25%	53 20%	71 26%
O. PROVIDING EQUAL OPPORTUNITIES AT THE WORKPLACE	131 13%	32 13%	57 11%	51 <i>14</i> %	39 13%	35 13%	28 10%
A. INCREASING	114	20	62	44	36	37	31
EXPORTS	11%	8%	12%	12%	12%	14%	11%
L. CONSERVING	102	28	61	36	48	27	20
ENERGY	<i>10%</i>	12%	12%	10%	<b>16%</b> f	10%	7%
K. BEING	98	28	61	33	34	21	32
PROFITABLE	10%	12%	<i>12%</i>	<i>9</i> %	11%	<i>8%</i>	12%
C. IMPROVING INDUSTRIAL RELATIONS	86 <i>8</i> %	17 7%	33 <i>6%</i>	38 10%	26 9%	23 9%	22 8%
M. SUPPORTING ACTIVITIES IN THE COMMUNITY	80 <i>8</i> %	20 8%	52 10%	23 6%	40 <b>13%e</b> f	19 <i>7</i> %	11 <i>4</i> %
I. REDUCING	59	8	25	31	20	13	18
IMPORTS	6%	3%	<i>5</i> %	<i>8%</i>	<i>7</i> %	<i>5%</i>	<i>7</i> %



### **IBE AND TREND QUESTIONS**

Table 4
Q.TR02
HERE IS A LIST OF AREAS OF CONCERN TO BUSINESS AND INDUSTRY IN GENERAL.
WHICH THREE OR FOUR DO YOU THINK COMPANIES SHOULD PAY PARTICULAR ATTENTION TO OVER THE NEXT FEW YEARS?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

	GRADUATE		TISH S TODAY		TISH BUSIN RED TO TEN AGO	
TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
1012	243	512	366	306	267	270
100%	24%	<i>51%</i>	36%	30%	26%	27%
46	5	10	9	8	5	4
5%	2%	2%	<b>2</b> %	3%	2%	2%

WEIGHTED BASE

DON'T KNOW



Table 5 TR03 SUMMARY TABLE BASE: ALL ADULTS AGED 16+ (VERSION 2)

	THE MAIN RESPONSIBILITY OF COMPANIES IS TO PERFORM COMPETITIVELY, EVEN WHEN THIS MEANS REDUCING THE NUMBER OF PEOPLE THEY EMPLOY	COMPANY PROFITS IN BRITAIN ARE TOO HIGH
UNWEIGHTED BASE	1011	1011
WEIGHTED BASE	1012	1012
STRONGLY AGREE	85 <i>8%</i>	177 18%
TEND TO AGREE	473 47%	346 <i>34%</i>
NEITHER AGREE NOR DISAGREE	166 <i>16%</i>	247 24%
TEND TO DISAGREE	188 19%	154 <i>1</i> 5%
STRONGLY DISAGREE	69 7%	36 <i>4</i> %
DON'T KNOW	31 3%	52 5%
TOP 2 BOX	558 <i>55%</i>	524 <i>5</i> 2%
BOTTOM 2 BOX	257 25%	190 <i>1</i> 9%
Net Agree	301 <i>30%</i>	334 33%

J08021299-35-01 04 SEP - 10 SEP 2009 **IBE AND TREND QUESTIONS** 





Table 6
Q.TRO3\_1 AGREEMENT WITH STATEMENT:
THE MAIN RESPONSIBILITY OF COMPANIES IS TO PERFORM COMPETITIVELY, EVEN WHEN THIS MEANS REDUCING THE NUMBER OF PEOPLE THEY EMPLOY

BASE: ALL ADULTS AGED 16+ (VERSION 2)

		SE	x		AGE		SOC GRA		STANI	DARD R	EGION	WOR STA		CHILDI			INCOME	
	TOTAL	MALE (a)	FE- MALE (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1	C2DE (g)	NORTH (h)	MID- LANDS (i)	SOUTH	WOR- KING (k)	NOT WOR- KING (I)	YES (m)	NO (n)	UP TO 17499 (o)	17500 - 29999 (p)	30000 PLUS (q)
UNWEIGHTED BASE	1011	482	529	323	288	400	519	492	382	238	391	464	547	306	705	355	103	208
WEIGHTED BASE	1012	491	521	320	348	344	559	453	335	253	424	550	462	327	685	311	102*	265
	<i>100%</i>	<i>4</i> 9%	<i>51%</i>	32%	34%	34%	<i>5</i> 5%	<i>4</i> 5%	33%	25%	<i>4</i> 2%	<i>54%</i>	46%	32%	<i>68%</i>	31%	<i>10%*</i>	26%
STRONGLY AGREE	85	50	35	28	24	34	44	42	30	17	39	45	40	20	65	26	9	22
	<i>8</i> %	10%	7%	9%	7%	10%	8%	9%	9%	<i>7</i> %	9%	8%	9%	6%	10%	8%	9%	8%
TEND TO AGREE	473	247	226	133	172	168	280	193	153	138	181	265	208	161	312	131	54	136
	47%	50%	<i>4</i> 3%	<i>4</i> 2%	<i>4</i> 9%	<i>4</i> 9%	<b>50%g</b>	<i>4</i> 3%	<i>4</i> 6%	<b>55%h</b>	j <i>4</i> 3%	48%	<i>4</i> 5%	<i>4</i> 9%	<i>4</i> 6%	<i>4</i> 2%	53%	<i>51%</i>
NEITHER AGREE NOR	166	59	107	48	59	60	98	68	61	37	68	89	77	45	121	48	14	32
DISAGREE	<i>16%</i>	12%	<b>21%a</b>	15%	17%	17%	18%	15%	<i>18%</i>	15%	16%	16%	17%	14%	<i>18%</i>	16%	14%	12%
TEND TO DISAGREE	188	94	94	75	56	58	101	87	55	39	95	100	88	71	117	57	16	59
	19%	19%	18%	<b>23%de</b>	16%	17%	<i>18%</i>	19%	16%	15%	22%	<i>18%</i>	19%	22%	<i>17</i> %	18%	<i>16%</i>	22%
STRONGLY DISAGREE	69	34	35	25	27	17	26	42	27	13	29	39	29	24	45	31	8	12
	<i>7</i> %	7%	7%	8%	8%	5%	5%	<b>9%f</b>	8%	<i>5</i> %	7%	<i>7%</i>	6%	7%	7%	<b>10%</b> q	<i>8</i> %	<i>4</i> %
DON'T KNOW	31 3%	7 1%	24 <b>5%a</b>	12 <i>4</i> %	10 3%	9 3%	10 2%	21 <b>5%f</b>	10 3%	8 3%	13 3%	12 2%	20 <i>4%</i>	7 2%	25 4%	17 <b>5%</b> p	-	5 2%
TOP 2 BOX	558	297	261	161	196	201	323	235	183	155	220	310	248	181	377	157	64	158
	55%	<b>61%b</b>	<i>50%</i>	<i>50%</i>	<i>56%</i>	<i>5</i> 8%	<i>5</i> 8%	<i>5</i> 2%	<i>5</i> 5%	<b>61%j</b>	<i>5</i> 2%	<i>5</i> 6%	<i>54%</i>	<i>5</i> 5%	55%	<i>51%</i>	62%	<i>5</i> 9%
BOTTOM 2 BOX	257	128	129	99	84	74	128	129	81	52	123	140	117	94	163	88	24	70
	25%	26%	25%	<b>31%e</b>	24%	22%	23%	29%	2 <b>4</b> %	21%	<b>29%i</b>	25%	25%	29%	24%	28%	24%	27%
Net Agree	301	170	131	61	112	127	196	105	102	103	96	170	131	86	215	69	39	87
	<i>30%</i>	<b>35%b</b>	25%	19%	<b>32%c</b>	<b>37%c</b>	<b>35%g</b>	23%	<b>30%</b> j	<b>41%h</b>	j 23%	31%	28%	26%	31%	22%	<b>39%o</b>	<b>33%o</b>



Table 7
Q.TRO3. 1 AGREEMENT WITH STATEMENT:
THE MAIN RESPONSIBILITY OF COMPANIES IS TO PERFORM COMPETITIVELY, EVEN WHEN THIS MEANS REDUCING THE NUMBER OF PEOPLE THEY EMPLOY
BASE: ALL ADULTS AGED 16+ (VERSION 2)

		GRADUATE	BRIT BUSINES			TISH BUSIN RED TO TEN AGO	
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
UNWEIGHTED BASE	1011	210	489	373	281	276	268
WEIGHTED BASE	1012	243	512	366	306	267	270
	<i>100%</i>	24%	<i>51%</i>	<i>36%</i>	30%	26%	27%
STRONGLY AGREE	85	18	49	26	25	25	20
	<i>8</i> %	<i>7</i> %	10%	7%	8%	9%	7%
TEND TO AGREE	473	129	269	159	152	123	134
	47%	53%	<b>53%c</b>	<i>43%</i>	<i>50%</i>	<i>46%</i>	50%
NEITHER AGREE NOR	166	31	64	71	39	35	55
DISAGREE	<i>16%</i>	<i>13%</i>	12%	<b>19%b</b>	13%	13%	<b>20%de</b>
TEND TO DISAGREE	188	41	86	82	60	63	38
	<i>19%</i>	<i>17%</i>	17%	22%	20%	<b>24%f</b>	14%
STRONGLY DISAGREE	69	17	40	22	24	16	20
	7%	<i>7</i> %	8%	6%	8%	<i>6%</i>	8%
DON'T KNOW	31	7	5	6	5	5	3
	3%	3%	1%	2%	1%	2%	1%
TOP 2 BOX	558	147	318	185	177	148	154
	<i>55</i> %	61%	<b>62%c</b>	<i>50%</i>	<i>5</i> 8%	<i>56%</i>	<i>57</i> %
BOTTOM 2 BOX	257	58	126	105	84	79	58
	25%	24%	<i>25%</i>	29%	28%	29%	22%
Net Agree	301	89	192	80	93	70	95
	30%	37%	<b>37%c</b>	22%	30%	26%	<b>35%e</b>



Table 8 Q.TRO3\_2 AGREEMENT WITH STATEMENT: COMPANY PROFITS IN BRITAIN ARE TOO HIGH BASE: ALL ADULTS AGED 16+ (VERSION 2)

		SE	EX		AGE		SOC GRA		STANI	DARD R	EGION	WOR STA	KING TUS	CHILDI		ı	NCOME	
	TOTAL	MALE (a)	FE- MALE (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1	C2DE (g)	NORTH (h)	MID- LANDS (i)	SOUTH	WOR- KING (k)	NOT WOR- KING (I)	YES (m)	NO (n)	UP TO 17499 (o)	17500 - 29999 (p)	30000 PLUS (q)
UNWEIGHTED BASE	1011	482	529	323	288	400	519	492	382	238	391	464	547	306	705	355	103	208
WEIGHTED BASE	1012	491	521	320	348	344	559	453	335	253	424	550	462	327	685	311	102*	265
	<i>100%</i>	<i>4</i> 9%	<i>51%</i>	32%	<i>34%</i>	34%	<i>5</i> 5%	<i>4</i> 5%	33%	25%	<i>4</i> 2%	<i>54%</i>	46%	32%	<i>6</i> 8%	31%	<i>10%*</i>	26%
STRONGLY AGREE	177	67	110	46	68	64	76	102	72	31	74	86	91	59	119	78	20	27
	18%	14%	<b>21%a</b>	14%	19%	19%	14%	<b>22%f</b>	<b>22%</b> i	12%	17%	16%	20%	18%	<i>17%</i>	<b>25%q</b>	<b>19%q</b>	10%
TEND TO AGREE	346	170	176	99	124	123	174	172	125	91	130	185	161	110	237	109	39	89
	34%	35%	<i>34%</i>	31%	<i>3</i> 6%	36%	31%	<b>38%f</b>	37%	36%	<i>31%</i>	<i>34%</i>	<i>35%</i>	34%	35%	35%	38%	33%
NEITHER AGREE NOR	247	119	128	79	93	75	169	78	67	65	115	150	97	94	153	58	29	81
DISAGREE	24%	<i>24</i> %	25%	25%	27%	22%	<b>30%g</b>	17%	20%	26%	<b>27%h</b>	<b>27%l</b>	21%	29%	22%	19%	29%	<b>30%o</b>
TEND TO DISAGREE	154	99	55	60	40	54	91	63	41	44	69	85	69	40	114	37	9	50
	<i>15</i> %	<b>20%b</b>	11%	<b>19%d</b>	12%	16%	<i>16%</i>	14%	12%	17%	16%	15%	15%	12%	<i>17</i> %	12%	9%	<b>19%p</b>
STRONGLY DISAGREE	36	22	14	14	12	10	24	12	10	7	19	22	14	12	23	8	1	11
	4%	4%	3%	<i>4</i> %	3%	3%	4%	3%	3%	3%	<i>4%</i>	4%	3%	<i>4</i> %	3%	3%	1%	<i>4</i> %
DON'T KNOW	52	13	38	22	12	18	25	27	20	15	17	22	30	12	40	20	4	8
	5%	3%	<b>7%a</b>	7%	3%	<i>5</i> %	4%	6%	6%	6%	<i>4</i> %	4%	<i>7</i> %	<i>4</i> %	6%	6%	4%	3%
TOP 2 BOX	524	238	286	145	192	187	250	274	197	123	204	272	252	168	355	187	59	115
	52%	<i>4</i> 8%	<i>55%</i>	<i>4</i> 5%	<b>55%c</b>	<b>54%c</b>	<i>4</i> 5%	<b>60%f</b>	<b>59%ij</b>	<i>4</i> 8%	<i>4</i> 8%	49%	55%	<i>51%</i>	<i>5</i> 2%	<b>60%q</b>	<b>57%q</b>	<i>4</i> 3%
BOTTOM 2 BOX	190	121	69	74	52	64	115	74	51	51	88	107	83	53	137	45	11	61
	19%	<b>25%b</b>	13%	<b>23%d</b>	15%	19%	<i>21%</i>	16%	<i>15%</i>	20%	21%	19%	18%	16%	20%	15%	10%	<b>23%op</b>
Net Agree	334	117	217	71	140	124	134	199	145	72	116	165	169	116	218	142	48	54
	33%	24%	<b>42%a</b>	22%	<b>40%c</b>	<b>36%c</b>	24%	<b>44%f</b>	<b>43%ii</b>	28%	27%	30%	<b>37%k</b>	35%	32%	<b>46%</b> a	<b>47%</b> a	21%



Table 9 Q.TR03 2 AGREEMENT WITH STATEMENT: COMPANY PROFITS IN BRITAIN ARE TOO HIGH BASE: ALL ADULTS AGED 16+ (VERSION 2)

		GRADUATE		TISH S TODAY		TISH BUSINE RED TO TEN AGO	
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
UNWEIGHTED BASE	1011	210	489	373	281	276	268
WEIGHTED BASE	1012	243	512	366	306	267	270
	<i>100%</i>	24%	<i>51%</i>	<i>36%</i>	30%	26%	27%
STRONGLY AGREE	177	30	77	80	51	63	38
	18%	12%	15%	<b>22%b</b>	<i>17</i> %	<b>24%f</b>	14%
TEND TO AGREE	346	58	171	126	102	106	81
	34%	24%	33%	<i>34</i> %	33%	<b>40%f</b>	<i>30%</i>
NEITHER AGREE NOR	247	85	138	82	73	53	82
DISAGREE	24%	35%	<i>27%</i>	22%	24%	20%	<b>30%e</b>
TEND TO DISAGREE	154	49	81	54	53	31	47
	<i>15</i> %	20%	<i>16%</i>	15%	17%	11%	18%
STRONGLY DISAGREE	36	12	25	11	16	6	13
	4%	<i>5</i> %	<i>5%</i>	3%	<i>5</i> %	2%	<i>5</i> %
DON'T KNOW	52	9	20	13	10	8	8
	5%	<b>4</b> %	<i>4%</i>	3%	<i>3</i> %	3%	3%
TOP 2 BOX	524	88	248	206	153	169	119
	52%	36%	<i>4</i> 8%	<b>56%b</b>	<i>50%</i>	<b>63%df</b>	<i>44</i> %
BOTTOM 2 BOX	190	61	106	65	69	37	60
	<i>19</i> %	25%	<i>21%</i>	18%	<b>23%e</b>	14%	<b>22%e</b>
Net Agree	334	27	142	141	84	132	59
	33%	11%	<i>28%</i>	<b>39%b</b>	27%	<b>49%df</b>	22%



### **IBE AND TREND QUESTIONS**

Table 10
Q.TR04
WHEN FORMING A DECISION ABOUT BUYING A PRODUCT OR SERVICE FROM A PARTICULAR COMPANY OR ORGANISATION, HOW IMPORTANT IS IT TO YOU THAT IT SHOWS A HIGH DEGREE OF SOCIAL RESPONSIBILITY?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

		SE	X		AGE		SOC GR		STANI	DARD RI	EGION	WOR STA		CHILDI		ļ	NCOME	
	TOTAL	MALE (a)	FE- MALE (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1	C2DE (g)	NORTH (h)	MID- LANDS (i)	SOUTH	WOR- KING (k)	NOT WOR- KING (I)	YES (m)	NO (n)	UP TO 17499 (o)	17500 - 29999 (p)	30000 PLUS (q)
UNWEIGHTED BASE	1011	482	529	323	288	400	519	492	382	238	391	464	547	306	705	355	103	208
WEIGHTED BASE	1012	491	521	320	348	344	559	453	335	253	424	550	462	327	685	311	102*	265
	<i>100%</i>	<i>4</i> 9%	<i>51%</i>	32%	34%	34%	<i>5</i> 5%	<i>4</i> 5%	33%	25%	<i>4</i> 2%	<i>54%</i>	<i>46</i> %	32%	<i>68%</i>	31%	<i>10%*</i>	26%
VERY IMPORTANT	259	111	147	76	84	98	144	115	78	53	128	124	135	71	188	99	36	61
	26%	23%	28%	24%	24%	28%	26%	<i>25%</i>	23%	21%	<b>30%i</b>	22%	<b>29%k</b>	22%	<i>27</i> %	<b>32%q</b>	<b>35%q</b>	23%
FAIRLY IMPORTANT	488	238	250	151	178	160	275	213	158	127	203	278	210	170	318	137	43	136
	48%	<i>48%</i>	<i>4</i> 8%	<i>47</i> %	<i>51%</i>	<i>46%</i>	<i>4</i> 9%	<i>4</i> 7%	<i>47%</i>	<i>50%</i>	<i>4</i> 8%	51%	<i>4</i> 5%	<i>5</i> 2%	<i>4</i> 6%	<i>44</i> %	42%	<i>51%</i>
NOT VERY IMPORTANT	169	93	76	60	51	58	91	78	70	43	56	100	69	51	118	44	17	51
	<i>17%</i>	19%	15%	19%	<i>15%</i>	17%	16%	17%	<b>21%j</b>	17%	13%	<i>18%</i>	15%	16%	<i>17</i> %	14%	16%	19%
NOT AT ALL	44	26	17	10	18	15	24	20	11	17	15	25	19	17	26	12	3	12
IMPORTANT	4%	5%	3%	3%	<i>5%</i>	<i>4</i> %	4%	4%	3%	<i>7</i> %	<i>4</i> %	5%	<i>4</i> %	5%	<i>4</i> %	<i>4</i> %	3%	<i>4</i> %
NO OPINION	53	22	31	22	17	13	25	27	18	13	22	23	29	17	35	19	4	5
	<i>5</i> %	5%	<i>6</i> %	7%	5%	<i>4</i> %	5%	6%	<i>5</i> %	<i>5</i> %	5%	4%	6%	5%	5%	<b>6%q</b>	4%	2%
TOP 2 BOX	747	349	398	227	262	258	419	328	236	180	330	402	345	241	506	235	78	197
	74%	71%	<i>76%</i>	71%	75%	<i>7</i> 5%	<i>7</i> 5%	<i>7</i> 2%	71%	<i>71%</i>	<b>78%h</b>	73%	<i>7</i> 5%	<i>74%</i>	<i>74%</i>	76%	77%	<i>74%</i>
BOTTOM 2 BOX	213	120	93	70	69	73	115	98	81	60	71	125	87	68	144	56	19	63
	21%	<b>24%b</b>	18%	22%	20%	21%	21%	22%	<b>24%j</b>	24%	<i>17</i> %	23%	19%	21%	21%	18%	19%	24%
Net Important	534	229	305	157	193	185	304	230	155	120	259	277	257	173	361	179	59	134
	53%	<i>4</i> 7%	<b>58%a</b>	<i>4</i> 9%	<i>5</i> 5%	<i>54%</i>	<i>54%</i>	51%	<i>4</i> 6%	<i>4</i> 7%	<b>61%h</b> i	i 50%	56%	53%	<i>5</i> 3%	<i>5</i> 8%	<i>5</i> 8%	<i>50%</i>



### **IBE AND TREND QUESTIONS**

Table 11
Q.TR04
WHEN FORMING A DECISION ABOUT BUYING A PRODUCT OR SERVICE FROM A PARTICULAR COMPANY OR ORGANISATION, HOW IMPORTANT IS IT TO YOU THAT IT SHOWS A HIGH DEGREE OF SOCIAL RESPONSIBILITY?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

		GRADUATE	BRIT BUSINES			TISH BUSIN RED TO TEN AGO	
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
UNWEIGHTED BASE	1011	210	489	373	281	276	268
WEIGHTED BASE	1012	243	512	366	306	267	270
	<i>100%</i>	24%	<i>51%</i>	<i>36%</i>	<i>30%</i>	26%	27%
VERY IMPORTANT	259	61	145	95	92	74	65
	26%	25%	28%	26%	30%	28%	24%
FAIRLY IMPORTANT	488	130	259	168	154	133	127
	48%	53%	<i>51%</i>	<i>4</i> 6%	<i>50%</i>	<i>50%</i>	<i>4</i> 7%
NOT VERY IMPORTANT	169	35	75	74	43	43	49
	<i>17</i> %	15%	15%	20%	14%	16%	18%
NOT AT ALL	44	12	21	19	11	7	19
IMPORTANT	<i>4</i> %	5%	<i>4</i> %	<i>5%</i>	<i>4</i> %	3%	<b>7%e</b>
NO OPINION	53	4	12	10	6	10	10
	<i>5</i> %	2%	2%	3%	2%	<i>4%</i>	<i>4</i> %
TOP 2 BOX	747	191	404	263	245	207	192
	74%	<i>7</i> 9%	<b>79%c</b>	<i>7</i> 2%	<b>80%f</b>	77%	<i>71%</i>
BOTTOM 2 BOX	213	47	96	93	54	50	68
	21%	20%	19%	<b>25%b</b>	18%	19%	25%
Net Important	534	144	308	171	191	157	124
	53%	59%	<b>60%c</b>	<i>4</i> 7%	<b>63%f</b>	<b>59%f</b>	<i>4</i> 6%



### **IBE AND TREND QUESTIONS**

Table 12
Q.IB01
THERE IS A LOT OF DISCUSSION THESE DAYS ABOUT HOW ETHICALLY BUSINESS IS BEHAVING - THAT IS, HOW FAR ITS BEHAVIOUR AND DECISIONS FOLLOW GOOD PRINCIPLES.
HOW ETHICALLY DO YOU THINK BRITISH BUSINESS GENERALLY BEHAVES?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

		SE	x		AGE		SOC GRA		STANI	DARD RI	EGION	WOR STA		CHILDI			NCOME	
	TOTAL	MALE (a)	FE- MALE (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1 (f)	C2DE (g)	NORTH (h)	MID- LANDS (i)	SOUTH (j)	WOR- KING (k)	NOT WOR- KING (I)	YES (m)	NO (n)	UP TO 17499 (o)	17500 - 29999 (p)	30000 PLUS (q)
UNWEIGHTED BASE	1014	483	531	322	291	401	523	491	386	242	386	468	546	311	703	354	101	213
WEIGHTED BASE	1019	492	527	321	351	347	565	454	339	260	419	555	464	333	686	310	101*	272
	<i>100%</i>	<i>4</i> 8%	<i>5</i> 2%	31%	<i>34%</i>	34%	<i>5</i> 5%	<i>4</i> 5%	33%	26%	<i>4</i> 1%	<i>54%</i>	<i>4</i> 6%	33%	<i>67%</i>	<i>30%</i>	<i>10%</i> *	27%
VERY ETHICALLY	26	12	14	6	12	7	14	11	8	7	10	16	10	9	17	11	3	8
	3%	2%	3%	2%	<i>4</i> %	2%	3%	2%	2%	3%	2%	3%	2%	3%	2%	3%	3%	3%
FAIRLY ETHICALLY	500	255	244	157	190	153	289	211	152	129	219	287	213	164	335	154	54	156
	49%	<i>5</i> 2%	46%	<i>4</i> 9%	<b>54%e</b>	<i>44%</i>	51%	<i>4</i> 6%	<i>4</i> 5%	<i>50%</i>	<i>5</i> 2%	<i>5</i> 2%	<i>4</i> 6%	<i>4</i> 9%	<i>4</i> 9%	<i>50%</i>	53%	<i>57%</i>
NOT VERY ETHICALLY	305	147	158	87	94	124	181	124	109	72	124	166	139	101	203	82	31	89
	30%	30%	<i>30%</i>	27%	27%	<b>36%c</b>	i 32%	27%	32%	28%	<i>3</i> 0%	<i>30%</i>	<i>30%</i>	<i>30%</i>	30%	26%	<i>31%</i>	33%
NOT AT ALL	64	33	32	17	24	23	30	34	23	19	23	29	36	17	47	23	4	12
ETHICALLY	6%	<i>7</i> %	6%	5%	7%	7%	<i>5%</i>	8%	7%	<i>7</i> %	5%	5%	8%	5%	7%	7%	4%	5%
NO OPINION	124	45	79	53	30	40	50	74	48	33	43	57	67	41	83	40	9	7
	12%	9%	<b>15%a</b>	<b>17%d</b>	9%	12%	9%	<b>16%</b> f	14%	13%	10%	10%	14%	12%	12%	<b>13%q</b>	<b>9%q</b>	3%
TOP 2 BOX	525	267	258	163	203	160	304	222	160	136	229	303	223	173	352	165	57	163
	52%	54%	<i>4</i> 9%	<i>51%</i>	<b>58%e</b>	<i>46%</i>	<i>54%</i>	49%	<i>47%</i>	<i>5</i> 2%	<i>5</i> 5%	<i>55%</i>	48%	<i>5</i> 2%	51%	<i>5</i> 3%	56%	<i>60%</i>
BOTTOM 2 BOX	369	179	190	104	118	147	211	158	131	90	147	195	174	118	251	105	35	101
	36%	36%	<i>36%</i>	32%	<i>34%</i>	<b>42%c</b>	i 37%	<i>3</i> 5%	39%	35%	35%	<i>35%</i>	38%	<i>3</i> 6%	37%	<i>34%</i>	35%	37%
NET ETHICAL	156	88	68	59	84	13	93	63	29	45	82	108	48	55	101	60	22	62
	<i>15</i> %	18%	13%	<b>18%e</b>	<b>24%e</b>	<i>4</i> %	16%	14%	8%	<b>17%h</b>	<b>20%h</b>	<b>19%l</b>	10%	17%	<i>15%</i>	19%	22%	23%



### **IBE AND TREND QUESTIONS**

Table 13
Q.IB01
THERE IS A LOT OF DISCUSSION THESE DAYS ABOUT HOW ETHICALLY BUSINESS IS BEHAVING - THAT IS, HOW FAR ITS BEHAVIOUR AND DECISIONS FOLLOW GOOD PRINCIPLES.
HOW ETHICALLY DO YOU THINK BRITISH BUSINESS GENERALLY BEHAVES?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

			BRIT	-		RED TO TEN	
		GRADUATE	BUSINES			AGO	
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
UNWEIGHTED BASE	1014	211	500	376	287	283	269
WEIGHTED BASE	1019 <i>100%</i>	245 24%	525 <i>5</i> 2%	369 <i>36%</i>	313 <i>31%</i>	276 27%	271 27%
VERY ETHICALLY	26 3%	7 3%	26 <b>5%c</b>	-	19 <b>6%ef</b>	2 1%	4 2%
FAIRLY ETHICALLY	500 49%	128 <i>5</i> 2%	500 <b>95%c</b>	-	217 <b>69%ef</b>	102 37%	149 <b>55%e</b>
NOT VERY ETHICALLY	305 30%	82 33%	-	305 <b>83%b</b>	62 20%	128 <b>46%df</b>	91 <b>33%d</b>
NOT AT ALL ETHICALLY	64 6%	9 <i>4</i> %	-	64 <b>17%b</b>	6 2%	35 <b>13%df</b>	16 <b>6%d</b>
NO OPINION	124 <i>1</i> 2%	19 <i>8</i> %	-	-	9 3%	10 <i>4%</i>	11 <i>4</i> %
TOP 2 BOX	525 <i>5</i> 2%	135 <i>5</i> 5%	525 <b>100%c</b>	-	236 <b>75%ef</b>	103 <i>3</i> 8%	153 <b>57%e</b>
BOTTOM 2 BOX	369 36%	91 37%	-	369 <b>100%b</b>	68 22%	163 <b>59%df</b>	106 <b>39%d</b>
NET ETHICAL	156 <i>15%</i>	44 18%	525 <b>100%c</b>	-369 -100%	167 <b>53%ef</b>	-59 -21%	47 17%



### **IBE AND TREND QUESTIONS**

Table 14
Q.IB02
HOW DO YOU THINK BRITISH BUSINESS IS BEHAVING NOW COMPARED WITH TEN YEARS AGO - IS IT BEHAVING MORE ETHICALLY THAN TEN YEARS AGO, LESS ETHICALLY, OR THE SAME?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

UNWEIGHTED BASE
WEIGHTED BASE
MORE ETHICALLY
LESS ETHICALLY
SAME
NO OPINION

	SE	x		AGE		SOC GRA		STANI	DARD RE	EGION	WOR STA		CHILDI		ı	NCOME	
TOTAL	MALE (a)	FE- MALE (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1 (f)	C2DE (g)	NORTH (h)	MID- LANDS (i)	SOUTH	WOR- KING (k)	NOT WOR- KING (i)	YES (m)	NO (n)	UP TO 17499 (o)	17500 - 29999 (p)	30000 PLUS (q)
1014	483	531	322	291	401	523	491	386	242	386	468	546	311	703	354	101	213
1019	492	527	321	351	347	565	454	339	260	419	555	464	333	686	310	101*	272
<i>100%</i>	<i>4</i> 8%	52%	31%	<i>34%</i>	34%	<i>5</i> 5%	<i>4</i> 5%	33%	26%	<i>41%</i>	<i>54%</i>	46%	33%	<i>67%</i>	<i>30%</i>	<i>10%</i> *	27%
313	151	162	105	125	83	199	114	103	103	107	198	116	115	198	84	38	115
31%	31%	31%	<b>33%e</b>	<b>36%e</b>	24%	<b>35%g</b>	25%	<i>30%</i>	<b>40%h</b> j	j 26%	<b>36%l</b>	25%	<i>3</i> 5%	29%	27%	38%	<b>42%</b> 0
276	135	141	64	91	121	142	134	88	60	128	134	142	79	197	94	33	60
27%	27%	27%	20%	26%	<b>35%c</b>	1 25%	30%	26%	23%	<i>31%</i>	24%	<b>31%k</b>	24%	29%	30%	33%	22%
271	145	126	77	94	100	149	122	91	55	124	146	125	86	185	81	23	77
27%	29%	24%	24%	27%	29%	26%	27%	<i>27</i> %	21%	<b>30%i</b>	26%	27%	26%	<i>27%</i>	26%	23%	28%
158	61	98	74	41	43	75	84	58	42	59	78	81	53	105	51	7	20
16%	12%	<b>19%a</b>	<b>23%d</b> €	12%	12%	13%	<b>18%f</b>	17%	16%	14%	14%	<i>17</i> %	16%	<i>15%</i>	<b>17%p</b> e	a 7%	7%



Table 15
Q.1802
HOW DO YOU THINK BRITISH BUSINESS IS BEHAVING NOW COMPARED WITH TEN YEARS AGO - IS IT BEHAVING MORE ETHICALLY THAN TEN YEARS AGO, LESS ETHICALLY, OR THE SAME?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

		GRADUATE	BRIT BUSINES			TISH BUSINI RED TO TEN AGO	
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
UNWEIGHTED BASE	1014	211	500	376	287	283	269
WEIGHTED BASE	1019 <i>100%</i>	245 24%	525 <i>5</i> 2%	369 <i>36%</i>	313 <i>31%</i>	276 27%	271 27%
MORE ETHICALLY	313 31%	102 <i>4</i> 1%	236 <b>45%c</b>	68 19%	313 <b>100%ef</b>	-	-
LESS ETHICALLY	276 27%	42 17%	103 <i>20%</i>	163 <b>44%b</b>	-	276 <b>100%df</b>	-
SAME	271 27%	72 29%	153 29%	106 29%	-	-	271 <b>100%de</b>
NO OPINION	158 <i>16%</i>	30 12%	33 6%	32 9%	-	-	-



Table 16
Q.IB03
IN YOUR VIEW OF COMPANY BEHAVIOUR, WHICH TWO OR THREE OF THESE ISSUES MOST NEED ADDRESSING?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

		SE	x		AGE		SOC GRA		STAN	DARD R	EGION	WOR STA		CHILD			INCOME	
			-							MID		WOD	NOT			LID TO	17500	00000
	TOTAL	MALE	FE- MALE	16-34	35-54	55+	ABC1	C2DE	NORTH	MID- LANDS	SOUTH	WOR- KING	WOR- KING	YES	NO	UP TO 17499	29999	30000 PLUS
	TOTAL	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(I)	(m)	(n)	(o)	(p)	(q)
UNWEIGHTED BASE	1014	483	531	322	291	401	523	491	386	242	386	468	546	311	703	354	101	213
WEIGHTED BASE	1019 <i>100%</i>	492 <i>4</i> 8%	527 52%	321 31%	351 <i>34%</i>	347 34%	565 <i>5</i> 5%	454 <i>4</i> 5%	339 33%	260 26%	419 <i>4</i> 1%	555 <i>54%</i>	464 <i>4</i> 6%	333 33%	686 <i>67%</i>	310 30%	101* <i>10%</i> *	272 27%
C EXECUTIVE PAY	428 <i>4</i> 2%	225 <b>46%b</b>	203 39%	102 32%	155 <b>44%c</b>	171 <b>49%c</b>	251 <i>4</i> 5%	177 39%	129 38%	121 <i>4</i> 7%	178 <i>4</i> 3%	241 <i>4</i> 3%	187 <i>40%</i>	138 <i>4</i> 2%	290 <i>4</i> 2%	130 <i>4</i> 2%	44 <i>44</i> %	124 <i>4</i> 6%
F SWEATSHOP LABOUR	251 25%	100 20%	151 <b>29%a</b>	82 26%	80 23%	89 26%	138 <i>24%</i>	113 <i>25%</i>	75 22%	76 29%	100 24%	129 23%	122 26%	84 25%	167 24%	59 19%	26 26%	88 <b>32%o</b>
H ENVIRONMENTAL RESPONSIBILITY	244 24%	117 24%	127 24%	83 26%	92 26%	70 20%	168 <b>30%</b> a	76 17%	74 22%	53 20%	117 28%	155 <b>28%</b> l	89 19%	85 25%	159 23%	61 20%	30 30%	88 <b>32%o</b>
K EMPLOYEES BEING ABLE TO SPEAK OUT ABOUT COMPANY WRONGDOING	237 23%	97 20%	140 <b>27%a</b>	77 24%	74 21%	86 25%	132 23%	106 23%	87 26%	64 25%	86 21%	114 21%	123 <b>27%k</b>	76 23%	161 24%	83 27%	30 30%	64 23%
B DISCRIMINATION IN TREATMENT OF PEOPLE	225 22%	98 20%	127 24%	88 <b>27%e</b>	74 21%	63 18%	102 18%	122 <b>27%f</b>	72 21%	63 24%	90 21%	124 22%	101 22%	82 25%	142 21%	64 21%	27 27%	52 19%
A BRIBERY AND CORRUPTION	171 <i>17</i> %	85 17%	87 16%	45 14%	55 16%	72 <b>21%c</b>	87 15%	84 18%	52 15%	47 18%	72 17%	80 14%	91 20%	44 13%	127 19%	57 18%	16 16%	32 12%
D HARASSMENT AND BULLYING IN THE WORKPLACE	168 16%	59 12%	109 <b>21%a</b>	57 18%	55 16%	56 16%	79 14%	89 <b>20%</b> f	71 <b>21%</b> ij	36 14%	60 14%	94 17%	74 16%	46 14%	122 18%	59 19%	18 18%	37 13%
M FAIR AND OPEN PRICING OF PRODUCTS AND SERVICES	168 <i>16%</i>	81 <i>16</i> %	87 17%	53 17%	53 15%	61 <i>18%</i>	100 <i>18%</i>	68 15%	65 <b>19%i</b>	28 11%	75 <b>18%i</b>	87 16%	81 <i>18%</i>	64 19%	104 <i>15%</i>	60 19%	17 17%	47 17%
G SAFETY & SECURITY IN THE WORKPLACE	162 16%	88 18%	74 14%	45 14%	55 16%	63 18%	79 14%	83 18%	49 15%	45 17%	68 16%	90 16%	72 16%	48 14%	114 <i>17%</i>	61 <b>20%q</b>	20 20%	33 12%
E WORK-HOME BALANCE FOR EMPLOYEES	130 13%	63 13%	67 13%	35 11%	68 <b>19%ce</b>	26 8%	92 <b>16%g</b>	38 <i>8%</i>	30 9%	37 14%	62 <b>15%h</b>	90 <b>16%l</b>	40 9%	62 <b>19%</b> n	68 10%	29 9%	13 13%	53 <b>19%o</b>
I OPENNESS WITH INFORMATION	127 13%	72 15%	56 11%	38 12%	41 12%	48 14%	77 14%	50 11%	54 <b>16%</b> i	26 10%	48 11%	69 12%	58 13%	30 9%	97 <b>14%n</b>	37 12%	12 11%	38 14%
L TREATMENT OF SUPPLIERS	90 <i>9</i> %	63 <b>13%b</b>	26 5%	19 6%	37 11%	34 10%	62 <b>11%g</b>	28 <i>6%</i>	29 <i>8</i> %	23 9%	38 <i>9%</i>	57 10%	33 <i>7%</i>	29 9%	60 <i>9%</i>	26 8%	5 5%	38 <b>14%p</b>
J ADVERTISING AND MARKETING PRACTICES	48 5%	24 5%	24 5%	8 3%	18 <i>5</i> %	22 <b>6%c</b>	29 5%	19 <i>4%</i>	14 <i>4</i> %	10 <i>4%</i>	25 6%	24 <i>4</i> %	25 <i>5</i> %	14 <i>4</i> %	34 5%	23 <b>7%q</b>	3 3%	7 3%
NONE OF THESE	83 8%	41 8%	41 8%	37 <b>12%d</b>	19 <i>5%</i>	26 8%	36 <i>6%</i>	47 <b>10%</b> f	39 <b>12%</b> j	18 <i>7</i> %	25 6%	36 <i>6</i> %	47 10%	23 7%	59 <i>9</i> %	20 6%	6 <i>6</i> %	10 <i>4</i> %



Table 17
Q.IB03
IN YOUR VIEW OF COMPANY BEHAVIOUR, WHICH TWO OR THREE OF THESE ISSUES MOST NEED ADDRESSING?
BASE: ALL ADULTS AGED 16+ (VERSION 2)

		GRADUATE	BRI <sup>-</sup> BUSINES	TISH S TODAY		TISH BUSIN RED TO TEN AGO	
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
UNWEIGHTED BASE	1014	211	500	376	287	283	269
WEIGHTED BASE	1019 <i>100%</i>	245 24%	525 <i>5</i> 2%	369 36%	313 31%	276 27%	271 27%
C EXECUTIVE PAY	428 <i>4</i> 2%	91 37%	240 46%	158 <i>4</i> 3%	138 <i>44%</i>	137 <i>50%</i>	111 <i>41%</i>
F SWEATSHOP LABOUR	251 25%	62 25%	129 25%	108 29%	100 <b>32%f</b>	68 25%	57 21%
H ENVIRONMENTAL RESPONSIBILITY	244 24%	84 34%	131 <i>25%</i>	96 26%	97 <b>31%e</b>	59 21%	70 26%
K EMPLOYEES BEING ABLE TO SPEAK OUT ABOUT COMPANY WRONGDOING	237 23%	53 22%	125 <i>24%</i>	97 26%	91 <b>29%f</b>	71 26%	52 19%
B DISCRIMINATION IN TREATMENT OF PEOPLE	225 22%	50 21%	102 19%	98 <b>27%b</b>	67 21%	70 25%	51 19%
A BRIBERY AND CORRUPTION	171 <i>17</i> %	33 13%	76 14%	80 <b>22%b</b>	43 14%	57 <b>21%d</b>	47 17%
D HARASSMENT AND BULLYING IN THE WORKPLACE	168 16%	27 11%	98 19%	51 <i>14%</i>	52 17%	47 17%	47 17%
M FAIR AND OPEN PRICING OF PRODUCTS AND SERVICES	168 <i>16%</i>	48 20%	91 <i>17%</i>	62 17%	50 16%	46 17%	53 20%
G SAFETY & SECURITY IN THE WORKPLACE	162 16%	26 11%	101 <b>19%c</b>	46 13%	57 18%	45 16%	40 15%
E WORK-HOME BALANCE FOR EMPLOYEES	130 13%	50 20%	86 <b>16%c</b>	38 10%	50 <b>16%e</b>	25 9%	40 15%
I OPENNESS WITH INFORMATION	127 13%	31 <i>13%</i>	73 14%	49 13%	41 13%	43 16%	27 10%
L TREATMENT OF SUPPLIERS	90 9%	33 14%	51 10%	37 10%	26 8%	22 8%	38 <b>14%e</b>
J ADVERTISING AND MARKETING PRACTICES	48 5%	15 6%	24 5%	24 7%	14 5%	18 <i>7</i> %	13 <i>5</i> %
NONE OF THESE	83 <i>8%</i>	18 <i>7</i> %	21 <i>4</i> %	15 <i>4</i> %	9 3%	10 3%	19 <b>7%d</b>



Table 18 DEMOGRAPHICS BASE: ALL ADULTS AGED 16+

		SE	X		AGE		SOC GRA		STANE	ARD RI	EGION	WORI STA		CHILDE		II	NCOME	
	TOTAL	MALE (a)	FE- MALE (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1	C2DE (g)	NORTH (h)	MID- LANDS (i)	SOUTH	WOR- KING (k)	NOT WOR- KING	YES (m)	NO (n)	UP TO	17500 - 29999	30000 PLUS
UNWEIGHTED BASE	2028	959	1069	620	618	790	1048	980	763	(i) 479	786	932	1096	643	1385	701	(p) 224	(q) 415
WEIGHTED BASE	2027 100%	979 <i>4</i> 8%	1048 52%	640 32%	696 34%	691 <i>34</i> %	1119 <i>5</i> 5%	907 <i>4</i> 5%	675 33%	509 25%	843 <i>4</i> 2%	1100 <i>54%</i>	927 46%	674 33%	1353 67%	610 30%	235 12%	515 25%
SEX MALE	979 48%	979 <b>100%b</b>	- -	319 <i>50%</i>	343 <i>4</i> 9%	316 <i>4</i> 6%	537 48%	442 <i>4</i> 9%	323 48%	247 48%	410 <i>4</i> 9%	604 <b>55%l</b>	375 40%	295 44%	683 <b>50%</b> m	277 1 45%	126 <b>54%o</b>	271 <b>53%o</b>
FEMALE	1048 52%	-	1048 <b>100%a</b>	320 50%	353 51%	375 <i>54%</i>	583 <i>5</i> 2%	465 51%	352 <i>5</i> 2%	263 52%	434 51%	496 <i>4</i> 5%	552 <b>60%k</b>	378 <b>56%n</b>	670 <i>50%</i>	333 <b>55%pq</b>	109 <i>4</i> 6%	244 <i>4</i> 7%
<b>AGE</b> 15-34	640 32%	319 33%	320 31%	640 <b>100%de</b>	-	- -	339 <i>30%</i>	301 33%	247 <b>37%</b> ij	147 29%	245 29%	367 33%	272 29%	291 <b>43%n</b>	349 26%	180 30%	73 31%	149 29%
35-54	696 34%	343 35%	353 34%	-	696 <b>100%ce</b>		406 36%	290 32%	223 33%	201 <b>40%h</b>	272 j 32%	560 <b>51%l</b>	136 <i>15%</i>	370 <b>55%n</b>	326 24%	160 26%	81 <b>35%o</b>	263 <b>51%op</b>
55+	691 34%	316 32%	375 36%	-	-	691 <b>100%c</b>	375 <b>i</b> 33%	316 <i>3</i> 5%	205 30%	160 32%	326 <b>39%h</b>	172 i 16%	519 <b>56%k</b>	13 2%	678 <b>50%</b> m	270 44%pq	80 <b>34%q</b>	102 20%
SOCIAL GRADE ABC1	1119 <i>5</i> 5%	537 55%	583 <i>5</i> 6%	339 53%	406 <i>58%</i>	375 <i>54</i> %	1119 <b>100%g</b>		324 <i>4</i> 8%	285 <b>56%h</b>	511 <b>61%h</b>	669 <b>61%</b> l	451 <i>4</i> 9%	387 <i>57</i> %	733 <i>54%</i>	225 37%	124 <b>53%o</b>	412 <b>80%op</b>
C2DE	907 <i>4</i> 5%	442 <i>4</i> 5%	465 <i>44</i> %	301 <i>4</i> 7%	290 <i>4</i> 2%	316 <i>4</i> 6%	-	907 <b>100%f</b>	351 <b>52%ij</b>	224 <i>4</i> 4%	333 39%	432 39%	476 <b>51%k</b>	287 <i>4</i> 3%	621 <i>46%</i>	385 <b>63%pq</b>	111 <b>47%q</b>	103 20%
STANDARD REGION NORTH	675 33%	323 33%	352 34%	247 <b>39%de</b>	223 32%	205 30%	324 29%	351 <b>39%f</b>	675 1 <b>00</b> %ij	-	-	354 32%	321 35%	231 34%	443 33%	221 <b>36%q</b>	73 31%	145 28%
MIDLANDS	509 25%	247 25%	263 25%	147 23%	201 <b>29%ce</b>	160 23%	285 25%	224 25%	-	509 <b>100%h</b>	- j -	289 26%	220 24%	172 26%	337 25%	120 20%	40 17%	133 <b>26%op</b>
SOUTH	843 <i>4</i> 2%	410 <i>4</i> 2%	434 41%	245 38%	272 39%	326 <b>47%c</b>	511 d <b>46%g</b>	333 37%	-	-	843 <b>100%h</b>	457 i <i>4</i> 2%	386 <i>4</i> 2%	270 40%	573 <i>4</i> 2%	270 <i>44</i> %	122 <i>5</i> 2%	236 <i>46%</i>
WORKING STATUS WORKING	1100 <i>54%</i>	604 <b>62%b</b>	496 <i>4</i> 7%	367 <b>57%e</b>	560 <b>80%ce</b>	172 25%	669 <b>60%g</b>	432 <i>4</i> 8%	354 52%	289 <i>57%</i>	457 <i>54%</i>	1100 <b>100%l</b>	-	455 <b>68%n</b>	645 <i>4</i> 8%	230 38%	163 <b>69%o</b>	412 <b>80%op</b>
NOT WORKING	927 46%	375 38%	552 <b>53%a</b>	272 <b>43%d</b>	136 20%	519 <b>75%c</b>	451 <b>i</b> 40%	476 <b>52%f</b>	321 <i>4</i> 8%	220 <i>4</i> 3%	386 <i>4</i> 6%	-	927 <b>100%k</b>	218 32%	709 <b>52%m</b>	381 <b>62%pq</b>	72 <b>31%q</b>	102 20%
CHILDREN IN HOUSEHO	LD 674	295	378	291	370	13	387	287	231	172	270	455	218	674	_	166	78	234
	33%	30%	36%a	45%e	53%ce	2%	35%	32%	34%	34%	32%	41%l	24%	100%n	-	27%	33%	45%op
NO	1353 <i>67%</i>	683 <b>70%b</b>	670 <i>64%</i>	349 <b>55%d</b>	326 <i>4</i> 7%	678 <b>98%c</b>	733 d 65%	621 <i>68%</i>	443 66%	337 66%	573 <i>6</i> 8%	645 59%	709 <b>76%k</b>	-	1353 <b>100%m</b>	444 1 <b>73%q</b>	156 <b>67%q</b>	281 55%
INCOME UP TO 17499	610 <i>30%</i>	277 28%	333 32%	180 28%	160 23%	270 <b>39%c</b>	225 d 20%	385 <b>42%f</b>	221 <b>33%i</b>	120 23%	270 <b>32%i</b>	230 21%	381 <b>41%k</b>	166 25%	444 <b>33</b> %m	610 1 <b>00%pq</b>	-	-



Table 18 DEMOGRAPHICS BASE: ALL ADULTS AGED 16+

WEIGHTED BASE 17500 - 29999 30000 PLUS

	SE	≣X		AGE		SOC GR/	IAL ADE	STAN	DARD R	EGION		KING TUS	CHILDI HOUSE			INCOME	
TOTAL	MALE (a)	FE- MALE (b)	16-34 (c)	35-54 (d)	55+ (e)	ABC1 (f)	C2DE (g)	NORTH (h)	MID- LANDS (i)	SOUTH	WOR- KING (k)	NOT WOR- KING (I)	YES (m)	NO (n)	UP TO 17499 (o)	17500 - 29999 (p)	30000 PLUS (q)
2027 100%	979 <i>4</i> 8%	1048 <i>5</i> 2%	640 32%	696 34%	691 <i>34%</i>	1119 <i>5</i> 5%	907 <i>4</i> 5%	675 33%	509 25%	843 <i>4</i> 2%	1100 <i>54</i> %	927 46%	674 33%	1353 <i>67%</i>	610 30%	235 12%	515 25%
235 12%	126 <i>1</i> 3%	109 <i>10%</i>	73 11%	81 12%	80 12%	124 11%	111 <i>1</i> 2%	73 11%	40 8%	122 <b>14%i</b>	163 <b>15%l</b>	72 8%	78 12%	156 <i>12%</i>	-	235 <b>100%o</b> o	- 1 -
515 25%	271	244	149	263	102	412	103	145	133	236	412 <b>27</b> %	102	234	281	-	-	515



Table 19 DEMOGRAPHICS BASE: ALL ADULTS AGED 16+

		GRADUATE		TISH S TODAY	BRITISH BUSINESS COMPARED TO TEN YEARS AGO		
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
UNWEIGHTED BASE	2028	430	500	376	287	283	269
WEIGHTED BASE	2027	492	525	369	313	276	271
	100%	24%	26%	18%	<i>15%</i>	14%	13%
SEX	979	237	267	179	151	135	145
MALE	<i>48%</i>	48%	51%	<i>4</i> 9%	<i>4</i> 8%	<i>4</i> 9%	53%
FEMALE	1048	255	258	190	162	141	126
	52%	<i>5</i> 2%	49%	<i>51%</i>	<i>5</i> 2%	<i>51%</i>	<i>4</i> 7%
<b>AGE</b>	640	149	163	104	105	64	77
15-34	32%	30%	<i>31%</i>	28%	<b>33%e</b>	23%	29%
35-54	696	221	203	118	125	91	94
	34%	<i>4</i> 5%	39%	<i>3</i> 2%	<i>4</i> 0%	33%	<i>35%</i>
55+	691	121	160	147	83	121	100
	<i>34%</i>	25%	30%	<b>40%b</b>	26%	<b>44%d</b>	<b>37%d</b>
SOCIAL GRADE	1119	422	304	211	199	142	149
ABC1	<i>5</i> 5%	86%	58%	<i>57</i> %	<b>63%e</b>	51%	<i>5</i> 5%
C2DE	907	70	222	158	114	134	122
	<i>4</i> 5%	14%	42%	<i>4</i> 3%	37%	<b>49%d</b>	<i>4</i> 5%
STANDARD REGION	675	135	160	131	103	88	91
NORTH	33%	27%	<i>30%</i>	36%	33%	32%	3 <b>4</b> %
MIDLANDS	509	133	136	90	103	60	55
	25%	27%	<i>26%</i>	<i>25%</i>	<b>33%ef</b>	22%	20%
SOUTH	843	224	229	147	107	128	124
	<i>4</i> 2%	46%	<i>44%</i>	<i>4</i> 0%	<i>34%</i>	<b>47%d</b>	<b>46%d</b>
WORKING STATUS	1100	355	303	195	198	134	146
WORKING	<i>54</i> %	72%	58%	<i>5</i> 3%	<b>63%ef</b>	<i>4</i> 9%	<i>54%</i>
NOT WORKING	927	137	223	174	116	142	125
	46%	28%	<i>4</i> 2%	<i>4</i> 7%	<i>3</i> 7%	<b>51%d</b>	<b>46%d</b>
CHILDREN IN HOUSE YES	EHOLD 674 33%	192 39%	173 33%	118 <i>3</i> 2%	115 37%	79 29%	86 32%
NO	1353	300	352	251	198	197	185
	<i>67</i> %	<i>61%</i>	67%	<i>6</i> 8%	<i>6</i> 3%	<i>71%</i>	<i>68%</i>
INCOME	610	75	165	105	84	94	81
UP TO 17499	30%	15%	31%	28%	27%	34%	<i>30%</i>
17500 - 29999	235	58	57	35	38	33	23
	12%	12%	11%	<i>9%</i>	12%	12%	8%



Table 19 DEMOGRAPHICS BASE: ALL ADULTS AGED 16+

WEIGHTED BASE 30000 PLUS

	GRADUATE		TISH SS TODAY	BRITISH BUSINESS COMPARED TO TEN YEARS AGO			
TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)	
2027	492	525	369	313	276	271	
100%	24%	26%	18%	<i>15%</i>	14%	13%	
515	217	163	101	115	60	77	
25%	<i>44</i> %	31%	27%	<b>37%</b> e	22%	28%	



Table 20 BASE: ALL ADULTS AGED 16+

		GRADUATE		ΓΙSΗ S TODAY	BRITISH BUSINESS COMPARED TO TEN YEARS AGO		
	TOTAL	YES (a)	ETHICAL (b)	NOT ETHICAL (c)	MORE ETHICAL (d)	LESS ETHICAL (e)	SAME (f)
TOTAL	2027	492	525	369	313	276	271
SEX	979	237	267	179	151	135	145
MALE	<i>48%</i>	48%	51%	<i>4</i> 9%	<i>4</i> 8%	<i>4</i> 9%	<i>5</i> 3%
FE- MALE	1048	255	258	190	162	141	126
	<i>5</i> 2%	<i>5</i> 2%	<i>4</i> 9%	<i>51%</i>	<i>5</i> 2%	<i>51%</i>	<i>47%</i>
<b>AGE</b>	640	149	163	104	105	64	77
16-34	32%	<i>30%</i>	<i>31%</i>	28%	<b>33%e</b>	23%	29%
35-54	696	221	203	118	125	91	94
	34%	<i>4</i> 5%	39%	<i>3</i> 2%	<i>4</i> 0%	33%	<i>35</i> %
55+	691	121	160	147	83	121	100
	<i>34%</i>	25%	<i>30%</i>	<b>40%b</b>	26%	<b>44%d</b>	<b>37%d</b>
SOCIAL GRADE	1119	422	304	211	199	142	149
ABC1	<i>55%</i>	86%	58%	<i>57</i> %	<b>63%e</b>	<i>5</i> 1%	<i>5</i> 5%
C2DE	907	70	222	158	114	134	122
	<i>45%</i>	14%	42%	<i>4</i> 3%	<i>3</i> 7%	<b>49%d</b>	<i>4</i> 5%
STANDARD REGION	675	135	160	131	103	88	91
NORTH	33%	27%	<i>30%</i>	36%	33%	32%	<i>34%</i>
MID- LANDS	509	133	136	90	103	60	55
	25%	27%	<i>26%</i>	25%	<b>33%ef</b>	22%	20%
SOUTH	843	224	229	147	107	128	124
	<i>4</i> 2%	46%	<i>44%</i>	<i>4</i> 0%	<i>34%</i>	<b>47%d</b>	<b>46%d</b>
WORKING STATUS	1100	355	303	195	198	134	146
WOR- KING	<i>54</i> %	<i>7</i> 2%	58%	<i>5</i> 3%	<b>63%ef</b>	<i>4</i> 9%	<i>54%</i>
NOT WOR- KING	927	137	223	174	116	142	125
	46%	28%	<i>4</i> 2%	<i>4</i> 7%	37%	<b>51%d</b>	<b>46%d</b>
CHILDREN IN HOUSE YES	EHOLD 674 33%	192 39%	173 33%	118 32%	115 37%	79 29%	86 32%
NO	1353	300	352	251	198	197	185
	<i>67%</i>	<i>61%</i>	67%	68%	<i>6</i> 3%	<i>7</i> 1%	<i>6</i> 8%
INCOME	610	75	165	105	84	94	81
UP TO 17499	<i>30%</i>	15%	31%	28%	27%	34%	30%
17500 - 29999	235	58	57	35	38	33	23
	12%	12%	11%	9%	12%	12%	8%
30000 PLUS	515	217	163	101	115	60	77
	25%	<i>44</i> %	<i>31%</i>	27%	<b>37%e</b>	22%	28%



	Page	Table	Title	Base Description	Base
•	1	1	Q.TR01 WHAT DO YOU THINK ARE THE TWO OR THREE MOST IMPORTANT THINGS TO KNOW ABOUT A COMPANY, IN ORDER TO JUDGE ITS REPUTATION?	BASE: ALL ADULTS AGED 16+ (VERSION 1)	1014
•	2	1	Q.TR01 WHAT DO YOU THINK ARE THE TWO OR THREE MOST IMPORTANT THINGS TO KNOW ABOUT A COMPANY, IN ORDER TO JUDGE ITS REPUTATION?	BASE: ALL ADULTS AGED 16+ (VERSION 1)	1008
	3	2	Q.TR01 WHAT DO YOU THINK ARE THE TWO OR THREE MOST IMPORTANT THINGS TO KNOW ABOUT A COMPANY, IN ORDER TO JUDGE ITS REPUTATION?	BASE: ALL ADULTS AGED 16+ (VERSION 1)	1014
	4	2	Q.TR01 WHAT DO YOU THINK ARE THE TWO OR THREE MOST IMPORTANT THINGS TO KNOW ABOUT A COMPANY, IN ORDER TO JUDGE ITS REPUTATION?	BASE: ALL ADULTS AGED 16+ (VERSION 1)	1008
•	5	3	Q.TR02 HERE IS A LIST OF AREAS OF CONCERN TO BUSINESS AND INDUSTRY IN GENERAL. WHICH THREE OR FOUR DO YOU THINK COMPANIES SHOULD PAY PARTICULAR ATTENTION TO OVER THE NEXT FEW YEARS?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1011
•	6	3	Q.TR02 HERE IS A LIST OF AREAS OF CONCERN TO BUSINESS AND INDUSTRY IN GENERAL. WHICH THREE OR FOUR DO YOU THINK COMPANIES SHOULD PAY PARTICULAR ATTENTION TO OVER THE NEXT FEW YEARS?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1012
•	7	4	Q.TR02 HERE IS A LIST OF AREAS OF CONCERN TO BUSINESS AND INDUSTRY IN GENERAL. WHICH THREE OR FOUR DO YOU THINK COMPANIES SHOULD PAY PARTICULAR ATTENTION TO OVER THE NEXT FEW YEARS?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1011
	8	4	Q.TR02 HERE IS A LIST OF AREAS OF CONCERN TO BUSINESS AND INDUSTRY IN GENERAL. WHICH THREE OR FOUR DO YOU THINK COMPANIES SHOULD PAY PARTICULAR ATTENTION TO OVER THE NEXT FEW YEARS?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1012
	9	5	TR03 SUMMARY TABLE	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1011
•	10	6	Q.TR03_1 AGREEMENT WITH STATEMENT: THE MAIN RESPONSIBILITY OF COMPANIES IS TO PERFORM COMPETITIVELY, EVEN WHEN THIS MEANS REDUCING THE NUMBER OF PEOPLE THEY EMPLOY	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1011
•	11	7	Q.TR03_1 AGREEMENT WITH STATEMENT: THE MAIN RESPONSIBILITY OF COMPANIES IS TO PERFORM COMPETITIVELY, EVEN WHEN THIS MEANS REDUCING THE NUMBER OF PEOPLE THEY EMPLOY	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1011
•	12	8	Q.TR03_2 AGREEMENT WITH STATEMENT: COMPANY PROFITS IN BRITAIN ARE TOO HIGH	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1011
•	13	9	Q.TR03_2 AGREEMENT WITH STATEMENT: COMPANY PROFITS IN BRITAIN ARE TOO HIGH	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1011
•	14	10	Q.TR04 WHEN FORMING A DECISION ABOUT BUYING A PRODUCT OR SERVICE FROM A PARTICULAR COMPANY OR ORGANISATION, HOW IMPORTANT IS IT TO YOU THAT IT SHOWS A HIGH DEGREE OF SOCIAL RESPONSIBILITY?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1011

F	Page	Table	Title	Base Description	Base
• 1	15	11	Q.TR04 WHEN FORMING A DECISION ABOUT BUYING A PRODUCT OR SERVICE FROM A PARTICULAR COMPANY OR ORGANISATION, HOW IMPORTANT IS IT TO YOU THAT IT SHOWS A HIGH DEGREE OF SOCIAL RESPONSIBILITY?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1011
• 1	16	12	Q.IB01 THERE IS A LOT OF DISCUSSION THESE DAYS ABOUT HOW ETHICALLY BUSINESS IS BEHAVING - THAT IS, HOW FAR ITS BEHAVIOUR AND DECISIONS FOLLOW GOOD PRINCIPLES. HOW ETHICALLY DO YOU THINK BRITISH BUSINESS GENERALLY BEHAVES?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1014
• 1	17	13	Q.IB01 THERE IS A LOT OF DISCUSSION THESE DAYS ABOUT HOW ETHICALLY BUSINESS IS BEHAVING - THAT IS, HOW FAR ITS BEHAVIOUR AND DECISIONS FOLLOW GOOD PRINCIPLES. HOW ETHICALLY DO YOU THINK BRITISH BUSINESS GENERALLY BEHAVES?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1014
• 1	18	14	Q.IB02 HOW DO YOU THINK BRITISH BUSINESS IS BEHAVING NOW COMPARED WITH TEN YEARS AGO - IS IT BEHAVING MORE ETHICALLY THAN TEN YEARS AGO, LESS ETHICALLY, OR THE SAME?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1014
• 1	19	15	Q.IB02 HOW DO YOU THINK BRITISH BUSINESS IS BEHAVING NOW COMPARED WITH TEN YEARS AGO - IS IT BEHAVING MORE ETHICALLY THAN TEN YEARS AGO, LESS ETHICALLY, OR THE SAME?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1014
• 2	20	16	Q.IB03 IN YOUR VIEW OF COMPANY BEHAVIOUR, WHICH TWO OR THREE OF THESE ISSUES MOST NEED ADDRESSING?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1014
• 2	21	17	Q.IB03 IN YOUR VIEW OF COMPANY BEHAVIOUR, WHICH TWO OR THREE OF THESE ISSUES MOST NEED ADDRESSING?	BASE: ALL ADULTS AGED 16+ (VERSION 2)	1014
• 2	22	18	DEMOGRAPHICS	BASE: ALL ADULTS AGED 16+	2028
• 2	23	18	DEMOGRAPHICS	BASE: ALL ADULTS AGED 16+	2027
• 2	24	19	DEMOGRAPHICS	BASE: ALL ADULTS AGED 16+	2028
• 2	25	19	DEMOGRAPHICS	BASE: ALL ADULTS AGED 16+	2027
• 2	26	20		BASE: ALL ADULTS AGED 16+	2027