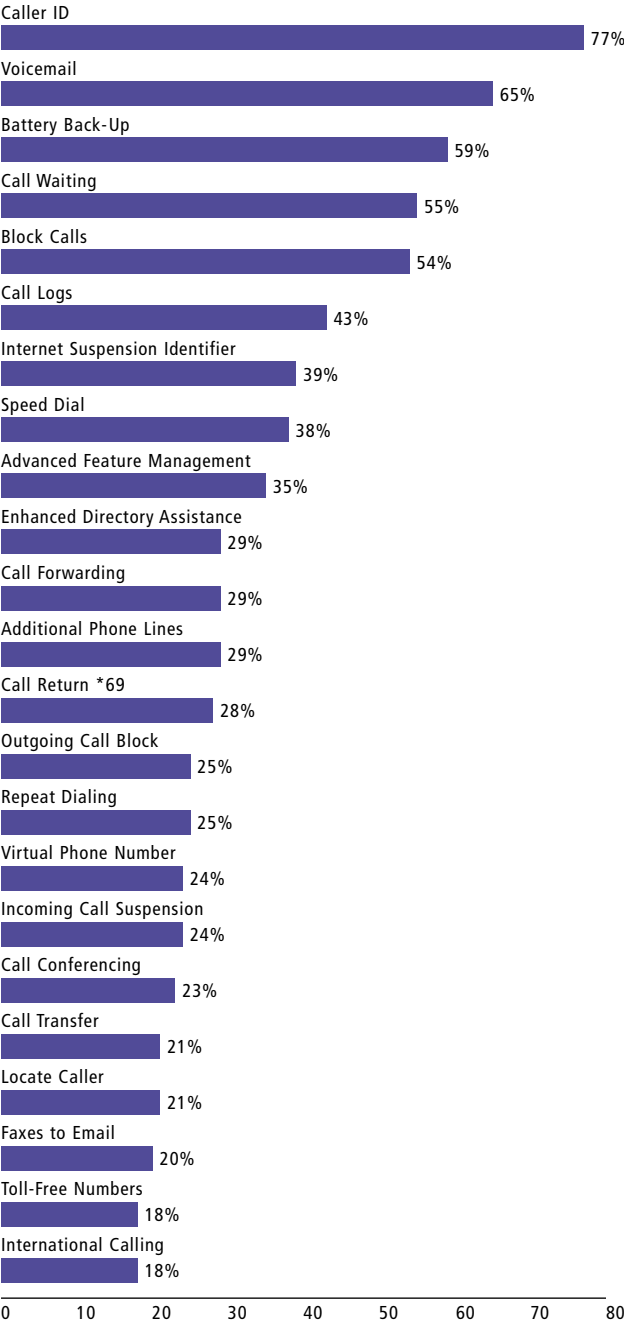
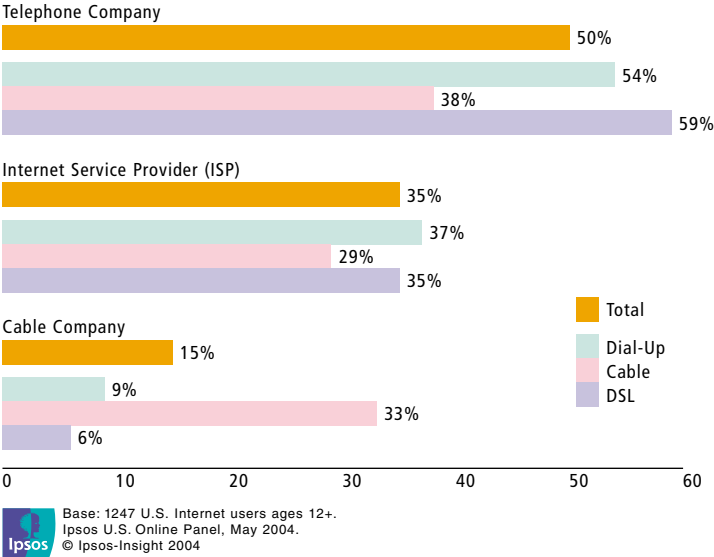


# VoIP Must-Have Features

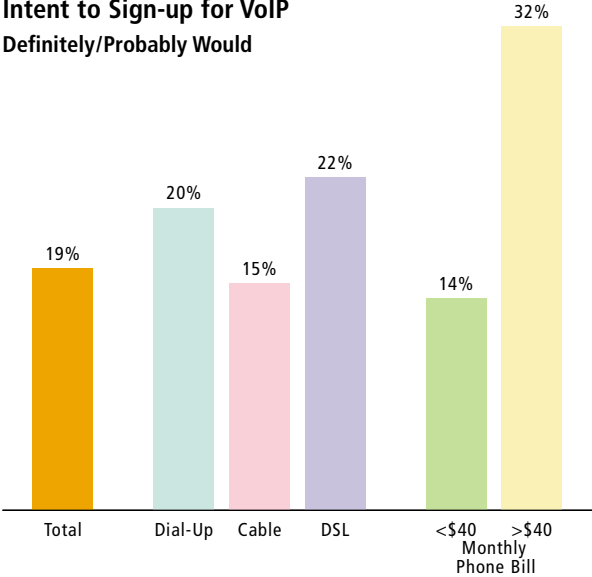


Base: Definitely/Probably would subscribe to VoIP in the future.  
1247 U.S. Internet users ages 12+.  
Ipsos U.S. Online Panel, May 2004.  
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# Who do you feel would be the best provider for VoIP phone service?



# Intent to Sign-up for VoIP Definitely/Probably Would



Base: Do not have VoIP Service.  
1247 Internet users ages 12+.  
Ipsos U.S. Online Panel.  
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