

Online Personal Banking Activities

How many times per month do you conduct each of the following personal banking activities?

■ 2005

■ 2004

Make an account balance inquiry online



Transfer funds between accounts online



Pay bills online



Manage your assets, such as stocks, mutual funds, and retirement funds, online



Base: Frequently or sometimes use the Internet for personal banking

2004 sample size=335 2005 sample size=294



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