<u>Ipsos Public Affairs</u>

1101 Connecticut Avenue NW, Suite 200 Interview dates: December 17-19, 2007 Washington, DC 20036 Interviews: 1,004 adults; 785 registered voters; 508 past 12 month air travelers (202) 463-7300 Margin of error: ±3.1 for all adults; ±3.5 for registered voters; ±4.3 for past 12 month air travelers

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NOTE: all results shown are percentages unless otherwise labeled.

TSA STUDY

NOTE: Results represent all adults unless otherwise indicated.

1. I'd like your opinion on some organizations and institutions. For each of the following, please tell me if you have a favorable or unfavorable impression of the organization or institution. Let's start with...[INSERT ITEM]

How about...[INSERT NEXT ITEM]

(READ AS NECESSARY: Do you have a favorable or unfavorable impression of this organization or institution?)

[IF ANSWERED "FAVORABLE" OR UNFAVORABLE" TO Q1, ASK Q1A]

1A. Is that very [FAVORABLE/UNFAVORABLE] or somewhat [FAVORABLE/UNFAVORABLE]?
[IF ANSWERED "DK/REF" TO Q1, ASK Q1B].

1B. Do you mean you've never heard of [INSERT ITEM FROM Q1 LIST] or you just can't rate it?

					N EVER		DON'T
	_ <u>Very</u>	<u>SOMEWHAT</u>	<u>SOMEWHAT</u>	<u>VERY</u>	HEARD	<u>CAN'T</u>	KNOW/NOT
	<u>Favorable</u>	<i>Favorable</i>	<u>Unfavorable</u>	<u>Unfavorable</u>	<u>OF</u>	<u>Rate</u>	<u>Sure</u>
The Federal Bureau of Investigation, the FBI	31	46	10	7	1	5	-
The Environmental Protection Agency, the EPA	23	40	16	15	1	5	0
The Postal Service	58	31	5	5	-	1	0
The Social Security Administration	24	40	19	13	-	4	-
The U.S. Congress	11	35	24	26	0	4	-
The Internal Revenue Service, the IRS	14	42	21	18	1	4	-
The Department of Education	22	37	19	19	-	3	-
The Food and Drug Administration, the FDA	21	41	19	13	3	3	-
The Defense Department	31	34	14	15	2	4	-
The U.S. Supreme Court	27	43	15	9	1	5	0
The Department of Homeland Security	24	36	17	17	1	5	0
The Central Intelligence Agency, the CIA	22	36	16	14	2	10	-
The Federal Emergency Management Agency, FEMA	16	33	21	20	5	5	0
The Transportation Security Administration, the TSA	15	41	16	9	9	9	1

2. How safe do you believe air travel is in the United States today? (READ LIST. ENTER SINGLE RESPONSE. IF UNSURE, ENCOURAGE BEST GUESS.)

	<u>12/17-19/07</u>	9/26-28/06
Very safe	37	43
Somewhat safe	49	42
Not too safe	9	8
Not at all safe	4	5
DK/NS	1	2

3. How many air trips, if any, have you taken on a commercial airliner in the past twelve months – counting each round trip as one? (ENTER EXACT AMOUNT. IF UNSURE, ENCOURAGE BEST GUESS. IF MORE THAN 50, CLARIFY: To confirm, have you taken that many air trips in just the past 12 months?)

None	49
1	16
2	13
3 to 4	10
5 to 10	9
11+	3
DK/NS	-
Mean	2.1
Median	1.0
Median	١.

[QUESTIONS 4-7 ONLY ASKED AMONGST RESPONDENTS WHO HAVE TAKEN 1+ FLIGHTS ON A COMMERCIAL AIRLINER IN THE PAST TWELVE MONTHS – COUNTING EACH ROUND TRIP AS ONE.]

- 4. Overall, would you say you like or dislike traveling by air? [IF "LIKE" OR "DISLIKE" TO Q4, ASK 4A].
- 4A. Is that [like/dislike] a lot or a little?

Like it a lot	44
Like it a little	29
Dislike it a little	14
Dislike it a lot	12
DK/NS	1

5. What, if anything, would you say you like about traveling by air? (PROBE FOR COMPLETE RESPONSE: "What else?") [OPEN-END RESPONSE]

Speed of travel (Net)	83
Get to destination quicker / Faster than other forms of travel (e.g. driving)	44
Fast	16
Speed/Speed of travel	13
·	12
Saves time / Time (unspecified)	
Convenient	12
Covers long distances faster	3
More efficient	2
Other speed of travel mentions	1
Enjoy specific aspects of flying (Net)	13
You don't have to drive/Better than driving	2
Comfortable	2
Like flying (unspecified)	2
I like traveling/ Traveling around the world	2
Gets me anywhere I want to go	1
Ease of travel	1
Enjoy the view / Like the scenery	1
Like the food / Snacks / Cookies	1
Like being high in the air	1
Restful / Relaxing	1
Other enjoy flying mentions	2
Safety (Net)	7
Safe (unspecified)	3
Safer than driving	2
Other safety mentions	1
Good customer service (Net)	5
Nice customer service (Net) Nice customer service on certain airlines / Airline staff is nice	4
	1
Handle crowds efficiently	-
Other positive customer service mentions	1
Cheap/reasonable price/saves money	4
Other mentions	8
Nothing	4
DK/NS	1

6. What, if anything, would you say you dislike about traveling by air? (PROBE FOR COMPLETE RESPONSE: "What else?") [OPEN-END RESPONSE]

Dislike specific aspects of flying (Net)	32
Cramped planes / Not sufficient room / Seats too close together / Insufficient leg room	11
Crowded plane	4
Baggage claim	3
(Free) food is no longer available	3
Fear of flying	2
Dislike fellow passengers	3 2 2 1
Air pressure / Effect on ears	1
Fear of heights	1
Boarding the plane	1
Fear of crashing	1
Other dislike specific aspects of flying mentions	8
Security mentions (Net)	31
All of the checks done on people	15
Lines at security / Long lines	11
The airlines going through everything you have	3
Other security problem mentions	5
Scheduling mentions (Net)	28
Delays	17
Have to spend lots of time at the airport before boarding your flight	7
Airlines can't stay on schedule	2
Layovers	2 0
Having to change aircraft	0
Other scheduling mentions	2 7
Cost mentions (Net)	7
High cost of flying	6
Airport parking too expensive	1
Poor customer service mentions (Net)	6
Poor service on the airline	1
Customer service (unspecified)	1
Discourteous service	1
Other customer service mentions	2
Dislike the TSA	1
Airport congestion	1
Other mentions	13
Nothing	10
DK/NS Control of the	2

7. Overall, do you think security screeners in this country's airports do a good job, a poor job, or neither a good nor poor job?

[IF "GOOD" OR "POOR" TO Q7, CONTINUE]

7A. Is that very [good/poor] or somewhat [good/poor]?

Very good	22
Somewhat good	31
Neither good nor poor	30
Somewhat poor	9
Very poor	7
DK/NS	1

PARTY AFFILIATION / IDEOLOGY

A. Are you currently registered to vote at this address, or not?

	ALL ADULTS
Yes	78
No	20
(DK/NS)	2

2a. Do you consider yourself a Democrat, a Republican, an Independent or none of these?

INITIAL PARTY IDENTIFICATION

A. . A D.

	ALL ADULTS
Republican	27
Democrat	31
Independent	21
None of these	17
(DK/NS)	4

(IF "DEMOCRAT" TO Q.2a, Q.2b ASKED. IF "REPUBLICAN" TO Q.2a, Q.2c ASKED. IF "INDEPENDENT" or "NONE OF THESE" TO Q.2a, Q.2d ASKED. RESULTS SHOWN IN SUMMARY BELOW.)

- 2b. Do you lean strongly or only moderately toward the Democratic Party?
- 2c. Do you lean strongly or only moderately toward the Republican Party?
- 2d. Do your beliefs tend to lean more toward the Democrats or the Republicans?

	ALL ADULTS
Strongly Democrat	19
Moderately Democrat	13
Lean Democrat	14
Strongly Republican	15
Moderately Republican	11
Lean Republican	10
Independent	14
(DK/NS)	4
Total Republicans	37
Total Democrats	45

3. Generally speaking, do you consider yourself a liberal, moderate or conservative? (IF "LIBERAL" OR "CONSERVATIVE", ASK:) Would you say you are very (liberal/conservative) or somewhat (liberal/conservative)?

	ALL <u>ADULTS</u>
Very Liberal	6
Somewhat Liberal	17
Moderate	34
Very Conservative	17
Somewhat Conservative	22
Refused	4
Total Liberal Total Conservative	23 39

DEMOGRAPHICS

NOTE: Results for demographic questions represent all adults unless otherwise indicated.

D1a. In what year were you born?

D1b. Have you already had a birthday this year?

(IF RESPONDENT REFUSES Q.D1a OR Q.D1b, Q.D1c ASKED. RESULTS SHOWN IN SUMMARY BELOW.)

D1c. Are you:

18-34 30 35-49 27 50-64 27 65+ 14 (DK/NS) 2

D2. Are you employed:

TOTAL EMPLOYED 61
Full time 48
Part time 13
Not employed 17
Retired 21
(DK/NS) 1

D3. What is the last year of school you completed?

Grade school or some high school 9
Completed high school 22
Some community college or university, did not finish 22
Completed technical school or a community college 12
Completed a university or Bachelor's degree 18
Completed a post-graduate degree such as a Master's or Ph.D. 16
(DK/NS) 1

D4. Are you currently married?

Yes 60 No 39 (DK/NS) 1

D5. Including yourself and any children, how many people are currently living in your household?

(Q.D6a-c ASKED ONLY OF THOSE WHO SAY MORE THAN ONE PERSON IN HOUSEHOLD IN Q.D5.)

- D6a. How many children under 6 years are currently living in your household?
- D6b. How many children ages 6 to 12 are currently living in your household?
- D6c. How many children ages 13 to 17 are currently living in your household?

ANY CHILDREN (NET)	39
Under 6	22
6-12	19
13-17	14
NO CHILDREN	59
(DK/NS)	2
Summary	
Any children 12 or younger	31
Any children 6 to 17	28

D8. Would you describe yourself as a born-again or evangelical Christian, or not?

Yes 39 No 56 (DK/NS) 5

D9. What is your religious preference? Is it Protestant, Catholic, Mormon, Jewish, Muslim, some other religion, or don't you belong to any religious denomination? (IF "SOME OTHER RELIGION, ASK) Is that a Christian denomination, or not? (IF YES, CODED AS "PROTESTANT".)

Protestant	48
Catholic	23
Mormon	2
Jewish	1
Muslim	1
Some other religion	4
None	18
(DK/NS)	3

Zz5b. How often do you attend religious services?

At least once a week (Net)	43
More than once a week	16
Once a week	27
Less than once a week (Net)	36
A few times a month	13
A few times a year	23
Never	18
(DK/NS)	3

D10. Are you of Hispanic ethnicity?

(Q.D11 ASKED ONLY OF THOSE WHO DO NOT SAY THEY ARE HISPANIC IN Q.D12a.)

D11. Are you white, black, Asian, or some other race?

(RESULTS SHOWN IN SUMMARY BELOW.)

White	77
Hispanic	13
Black	12
Asian	3
(NOT READ) American Indian	1
(NOT READ) Other	5
(DK/NS)	2

D12. Could you please tell me your household income from all sources in 2006?

Under \$15,000	10
\$15,000 to less than \$20,000	7
\$20,000 to less than \$25,000	5
\$25,000 to less than \$30,000	5
\$30,000 to less than \$40,000	8
\$40,000 to less than \$50,000	8
\$50,000 to less than \$75,000	15
\$75,000 to less than \$100,000	10
\$100,000 or more	14
(DK/NS)	18

REGION:

Northeast	19
Midwest	22
South	36
West	23

METROPOLITAN STATUS:

Urban	29
Suburban	54
Rural	17

GENDER:

Male 49 Female 51