While the Spirit of Giving is Still Strong this Holiday Season, Many Online Shoppers are Looking for Ways to Save

Shopping Online is Viewed as One Way of Pinching Pennies, as Many Plan to Take Advantage of Promotions and Free Shipping





Ipsos Public Affairs

Public Release Date: Wednesday, November 19, 2008, 9:00 AM EST

Ipsos Public Affairs is a non-partisan, objective, survey-based research practice made up of seasoned professionals. We conduct strategic research initiatives for a diverse number of American and international organizations, based not only on public opinion research, but elite stakeholder, corporate, and media opinion research.

Ipsos has media partnerships with the most prestigious news organizations around the world. In the U.S., Ipsos Public Affairs is the agency of record for The McClatchy Company, the third-largest newspaper company in the United States.

Ipsos Public Affairs is a member of the Ipsos Group, a leading global survey-based market research company. We provide boutique-style customer service and work closely with our clients, while also undertaking global research.

To learn more, visit: <u>www.ipsos-pa.com</u>

For copies of other news releases, please visit: www.ipsos-na.com/news/.



While the Spirit of Giving is Still Strong this Holiday Season, Many Online Shoppers are Looking for Ways to Save

Shopping Online is Viewed as One Way of Pinching Pennies, as Many Plan to Take Advantage of Promotions and Free Shipping

New York, NY – Though many online shoppers are looking for ways to save this holiday season, more are planning on donating to charities than last year, according to PayPal's 2008 Holiday Study conducted by Ipsos Public Affairs. Nearly three quarters of online shoppers (73%) are planning on giving to charity this year, up from 60% in 2007.

• Charitable giving is strongest among older online holiday shoppers (45+: 83%) and among those with a household income of at least \$100,000 (85%).

Additionally, few are scaling back their level of giving. Though most shoppers (71%) who gave to charity last year plan to give about as much as this year, 10% actually expect to give more despite the current economic turmoil. Less than one in five (17%) say they plan on giving less than they did last year.

Pinching Pennies

Though the spirit of giving is still strong, seven in ten (69%) online holiday shoppers are trying to spend less this season. As such, nearly half of online shoppers (45%) consider themselves to be bargain shoppers, though nearly a quarter (23%) report that they shop year round for holiday gifts.

Among those who are making an effort to save money this holiday season, majorities plan to cut back by buying less expensive gifts (77%) and buying presents for fewer people (51%). Many also say they will spend less on decorations and parties (43%) or forgo travel plans this holiday season (33%) in an effort to pinch pennies.

• While more than four in ten online shoppers (44%) traveled last holiday season, over a quarter (28%) say that gas prices are limiting their travel plans this year.

Many also see online shopping as a way to save, as more than eight in ten (84%) say that they will do more shopping online to take advantage of free shipping. This is particularly true for women (87%), parents (88%), and shoppers under 45 (86%). Additionally, free shipping is the holiday promotion that would most entice shoppers to purchase gifts online this season (54%).

One in five (19%) online shoppers plans to more of their holiday shopping online this year than last*, perhaps due to the various promotions that are being offered.

Alternative Holiday Gifts

Many online holiday shoppers plan on buying untraditional gifts this season, such as green or eco-friendly items (24%) and electronic gift cards (22%). Fifteen percent also plan on making a donation in someone's name.



- Younger shoppers (those under 45) are more likely to go green, as 27% of younger adults plan to purchase eco-friendly items as gifts compared to just one in five (20%) of those who are older.
- College graduates are more likely than those without a college degree to get alternative gifts including green items (28% vs. 19%), electronic gift cards (25% vs. 18%) and donations to charity in someone's name (20% vs. 10%).

These are some of the findings of an Ipsos online poll conducted October 13 - 20, 2008 on behalf of PayPal For the survey, a national sample of 1,000 online holiday shoppers aged 18 and older residing in the United States were interviewed by online. Quotas were used to ensure sample distribution by age and gender according to the online population.

* Ipsos also conducted an accompanying telephone omnibus study which surveyed a random sample of 1,000 respondents nationwide from October 9 - 13, 2008. With a sample of this size, the results are considered accurate within \pm 3.1 percentage points, 19 times out of 20, of what they would have been had the entire population of adults in the U.S. been polled. The margin of error will be larger within regions and for other sub-groupings of the survey population. These data were weighted to ensure the sample's regional and age/gender composition reflects that of the actual U.S. population according to data from the U.S. Census Bureau.

###

For more information on this news release, please contact:

Rebecca Sizelove Research Manager Ipsos Public Affairs 212.584.9253

Releases are available at: http://www.ipsos-na.com/news/

About Ipsos

Ipsos is a leading global survey-based market research company, owned and managed by research professionals that helps interpret, simulate, and anticipate the needs and responses of consumers, customers, and citizens around the world. Member companies assess market potential and interpret market trends to develop and test emergent or existing products or services, and build brands. They also test advertising and study audience responses to various media, and measure public opinion around the globe.

They help clients create long-term relationships with their customers, stakeholders or other constituencies. Ipsos member companies offer expertise in advertising, customer loyalty, marketing, media, and public affairs research, as well as forecasting, modeling, and consulting and offers a full line of custom, syndicated, omnibus, panel, and online research products and services, guided by industry experts and bolstered by advanced analytics and methodologies. The company was founded in 1975 and has been publicly traded since 1999. In 2007, Ipsos generated global revenues of €927.2 million (\$1.27 billion U.S.). Visit www.ipsos.com to learn more about Ipsos offerings and capabilities.