1. Please listen to the following statement: 'This is a good time to find great travel deals.' Would you say you ... with this statement? Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E - F/G/H/l - J/K - L/M/N/O * small base; " yery small base (under 30) ineligible for sig testing

		Chile	dren		Education			Employm	ent Status		Marital	Status		Ra	ce	
	Total	Yes	No	HS or less	Some College	College Degree or higher	Full Time	Part Time	Not Emp.	Retired	Married	Other	Hispanic	Non- Hispanic White	Non- Hispanic Black	Non- Hispan Other
		Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0
Base: All respondents	1000	318	653	252	306	440	455	90	139	307	648	338	120	729	92	
Weighted	1000	393	575	491	239	268	454	108*	196*	235	615	371	133*	679	115*	
In the past month	151	67	82		45	63	94	15		25	100	51	18	107	10	
	15%	17%	14%	9%	19% C	24% C	21% HI	14%	9%	11%	16%	14%	14%	16%	9%	
One to three months ago	119	47	68	61	25	33	54	10	20	35	76	41	21	82	12	
	12%	12%	12%	12%	10%	12%	12%	9%	10%	15%	12%	11%	16%	12%	11%	
Four to six months ago	91	24	65	41	19	32	48	4	14	25	57	35	8	59	14	
	9%	6%	11%	8%	8%	12%	11%	4%	7%	11%	9%	9%	6%	9%	13%	
Seven to 12 months ago	150	69	75	67	39	44	69	25	23	32	89	60	17	101	15	
	15%	17%	13%	14%	16%	16%	15%	24%	12%	14%	14%	16%	13%	15%	13%	
More than a year ago	137	57	73	58	32	45	64	19	21	34	87	46	17	93	16	
, 0	14%	15%	13%	12%	14%	17%	14%	17%	10%	14%	14%	13%	13%	14%	14%	
More than two years ago	331	126	200	205	76	50	112	35	101	81	202	129	49	233	40	
	33%	32%	35%	42% E	32% E	19%	25%	32%	51% FGI	35% F	33%	35%	37%	34%	35%	
(DK/NS)	20	3	11	16	4	0	13	0	1	3	5	9	3	6	7	
	2%	1%	2%	3% E	2% E	-	3%	-	1%	1%	1%	2%	2%	1%	6% M	

July 2009 Values Study

Detailed tables

1. Please listen to the following statement: 'This is a good time to find great travel deals.' Would you say you ... with this statement?

Proportions/Means: Columns Tested (5% risk level) - A/B/C

		Travel Frequency						
		Past 3	4 months to	More than 1				
	Total	months	1 year ago	year ago				
		Α	В	С				
Base: All respondents	1000	296	252	440				
Weighted	1000	271	241	468				
In the past month	151	151	0	0				
	15%	56%	-	-				
		BC						
One to three months ago	119	119	0	0				
	12%	44%	-	-				
		ВС						
Four to six months ago	91	0	91	0				
	9%	-	38%	-				
			AC					
Seven to 12 months ago	150	0	150	0				
	15%	-	62%	-				
			AC					
More than a year ago	137	0	0	137				
	14%	-	-	29%				
				AB				
More than two years ago	331	0	0	331				
	33%	-	-	71%				
				AB				
(DK/NS)	20	0	0	0				
	2%	-	-	-				

1. Please listen to the following statement: 'This is a good time to find great travel deals.' Would you say you ... with this statement?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E - F/G/H - I/J/K/L * small base

		Gen	der		Age		Ho	ousehold Incom	ie		Reg	gion	
	Total	Male	Female	18-34	35-54	55+	Under \$25K	\$25K- <\$50K	\$50K+	Northeast	Midwest	South	West
		А	В	С	D	E	F	G	Н	I	J	K	L
Base: All respondents	1000	495	505	144	379	471	159	207	470	190	224	363	22
Weighted	1000	486	514	303*	381	310	187*	225	422	186*	221	367	22
Strongly agree	315	163	152	74	132	110		1	153	69	69	118	6
	32%	34%	30%	24%	35%	35%	30%	28%	36%	37%	31%	32%	27
	400		244	100		C		20	10.1		400	101	
Somewhat agree	402	191	211	139	144	115		88	184	55	102	161	
	40%	39%	41%	46%	38%	37%	33%	39%	44%	29%	46% I	44%	37
Somewhat disagree	113	47	66	43	30	39	25	30	45	33	23	33	
	11%	10%	13%	14%	8%	13%	13%	13%	11%	18% K	10%	9%	11
Strongly disagree	104	52	51	30	51	23	30	27	28	19	21	27	;
	10%	11%	10%	10%	13%	7%	16%	12%	7%	10%	9%	7%	16
					E		Н						
(DK/NS)	66	33	33	17	25	23	14	17	13	11	6	27	
	7%	7%	6%	6%	6%	7%	8%	7%	3%	6%	3%	7%	9
ummary													
Top2Box (Agree)	718	354	363	213	276	225	118	151	337	123	171	279	1-
	72%	73%	71%	70%	72%	73%	63%	67%	80%	66%	77%	76%	64
									FG		L	L	
Low2Box (Disagree)	216	99	117	73	80	62		1	72	52	44	61	
	22%	20%	23%	24%	21%	20%		l .	17%	28%	20%	17%	27
							Н			K			

1. Please listen to the following statement: 'This is a good time to find great travel deals.' Would you say you ... with this statement? Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E - F/G/H/l - J/K - L/M/N/O * small base; " yery small base (under 30) ineligible for sig testing

		Child	dren		Education			Employm	ent Status		Marital	Status		Ra	ice	
	Total	Yes	No	HS or less	Some College	College Degree or higher	Full Time	Part Time	Not Emp.	Retired	Married	Other	Hispanic	Non- Hispanic White	Non- Hispanic Black	Non- Hispan Other
	·	Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0
Base: All respondents	1000	318	653	252	306	440	455	90	139	307	648	338	120	729	92	
Weighted	1000	393	575	491	239	268	454	108*	196*	235	615	371	133*	679	115*	4
Strongly agree	315	108	194	137	84	94	159	18	48	88	195	117	41	207	52	
	32%	28%	34%	28%	35%	35%	35% G	17%	24%	37% GH	32%	31%	31%	31%	45% M	1
Somewhat agree	402 40%	186 47% B	212 37%	184 38%	94 40%	122 46%	203 45%	37 34%	76 39%	85 36%	264 43%	135 36%	30 23%	316 47% LN	33 29%	2
Somewhat disagree	113 11%	39 10%	72 12%	63 13%	25 10%	25 9%	39 9%	21 19% F	20 10%	32 14%	65 11%	48 13%	19 14%	81 12%	9 8%	
Strongly disagree	104 10%	47 12%	51 9%	76 16% DE	16 7%	11 4%	29 6%	21 20% FI	40 20% FI	13 6%	56 9%	47 13%	27 21% M	39 6%	16 14% M	
(DK/NS)	66 7%	13 3%	46 8% A	30 6%	20 8%	15 6%	24 5%	10 10%	12 6%	16 7%	35 6%	25 7%	15 11% M	35 5%	5 4%	
ummary																
Top2Box (Agree)	718 72%	294 75%	407 71%	321 65%	178 75%	217 81% C	362 80% GH	55 51%	124 63%	173 74% G	459 75%	251 68%	71 54%	524 77% L	85 74% L	4
Low2Box (Disagree)	216 22%	86 22%	122 21%	140 28% DE	41 17%	36 13%	68 15%	42 39% FI	60 30% F	46 19%	121 20%	95 26%	47 35% M	121 18%	25 22%	

July 2009 Values Study

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Proportions/Means: Columns Tested (5% risk level) - A/B/C

riopolitoris/inearis. Columnis resteu (3% fisk level) - Ali		Travel Frequency						
		Past 3	4 months to	More than 1				
	Total	months	1 year ago	year ago				
		Α	В	С				
Base: All respondents	1000	296	252	440				
Weighted	1000	271	241	468				
Strongly agree	315	98	72	145				
	32%	36%	30%	31%				
Somewhat agree	402	113	93	193				
	40%	42%	38%	41%				
Somewhat disagree	113	32	37	45				
	11%	12%	15%	10%				
Strongly disagree	104	13	29	56				
	10%	5%	12%	12%				
			Α	Α				
(DK/NS)	66	15	11	30				
	7%	6%	5%	6%				
Summary								
Top2Box (Agree)	718	211	165	338				
	72%	78%	68%	72%				
Low2Box (Disagree)	216	44	65	101				
	22%	16%	27%	21%				
			Α					

Detailed tables

1. Please listen to the following statement: 'This is a good time to find great travel deals.' Would you say you ... with this statement?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E - F/G/H - I/J/K/L * small base

		Gen	der		Age		Ho	ousehold Incom	ne		Reg	gion	
	Total	Male	Female	18-34	35-54	55+	Under \$25K	\$25K- <\$50K	\$50K+	Northeast	Midwest	South	West
		А	В	С	D	Е	F	G	Н	I	J	K	L
Base: All respondents	1000	495	505	144	379	471	159	207	470	190	224	363	22
Weighted	1000	486	514	303*	381	310	187*	225	422	186*	221	367	2
Attractions such as discounted or free	243	109	134	88	100	54	49	66	105	46	53	91	
tickets, cruise excursions, meals	24%	23%	26%	29%	26%	18%	26%	29%	25%	25%	24%	25%	23
				E	E								
Free nights or kids stay free	239	102	137	97	87	54	42	61	105	41	61	78	
	24%	21%	27%	32%	23%	18%	23%	27%	25%	22%	27%	21%	26
				E									
Hotel upgrades	212	110	102	57	90	63	25	50	95	38	44	85	•
	21%	23%	20%	19%	24%	20%	13%	22%	23%	21%	20%	23%	20
Air upgrades	134	72	62	24	50	59	26	I I	58	30	32	36	;
	13%	15%	12%	8%	13%	19%	14%	12%	14%	16%	15%	10%	16
						С							
Car rental upgrades or free days	62	34	27	24	18	19	18		31	13	9	31	
	6%	7%	5%	8%	5%	6%	10%	2%	7%	7%	4%	9%	4
							G		G				
(DK/NS)	110	57	52	13	36	60	27		27	17	23	44	
	11%	12%	10%	4%	10%	19%	14%	8%	7%	9%	10%	12%	11
						CD	H						

1. Please listen to the following statement: 'This is a good time to find great travel deals.' Would you say you ... with this statement? Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E - F/G/H/l - J/K - L/M/N/O * small base; "* very small base (under 30) ineligible for sig testing

		Child	dren		Education				Marital	Status		Ra	ce			
						College								Non-	Non-	Non-
					Some	Degree or								Hispanic	Hispanic	Hispanic
	Total	Yes	No	HS or less	College	higher	Full Time	Part Time	Not Emp.	Retired	Married	Other	Hispanic	White	Black	Other
		A	В	С	D	E	F	G	Н	I	J	K	L	M	N	0
Base: All respondents	1000	318	653	252	306	440	455	90	139	307	648	338	120	729	92	3
Weighted	1000	393	575	491	239	268	454	108*	196*	235	615	371	133*	679	115*	49
Attractions such as discounted or free	243	123	111	146	42	54	106	26	65	44	144	97	38	166	32	
tickets, cruise excursions, meals	24%	31%	19%	30%	18%	20%	23%	24%	33%	19%	23%	26%	28%	24%	28%	3'
		В		DE					1							
Free nights or kids stay free	239	127	108		63	69	119	25		43	167	70	34	178	17	
	24%	32%	19%	22%	26%	26%	26%	23%	27%	18%	27%	19%	25%	26%	15%	25
		В									K					
Hotel upgrades	212	71	140	94	62	54	96	30	39	46	136	76	17	157	27	
	21%	18%	24%	19%	26%	20%	21%	28%	20%	20%	22%	20%	13%	23%	24%	17
														L		
Air upgrades	134	35	95	54	35	46	67	11	18	38	81	51	27	76	15	1
	13%	9%	17%	11%	14%	17%	15%	11%	9%	16%	13%	14%	20%	11%	13%	239
			Α										М			
Car rental upgrades or free days	62	15	45		14	15	23	10	6	21	28	33	9	28	13	1
	6%	4%	8%	7%	6%	6%	5%	10%	3%	9%	5%	9%	7%	4%	11%	239
															М	
(DK/NS)	110	22	75	57	23	30	43	5	15	44	60	45	9	74	11	
	11%	6%	13%	12%	10%	11%	10%	4%	8%	19%	10%	12%	7%	11%	10%	10
			Α							FGH						

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Proportions/Means: Columns Tested (5% risk level) - A/B/C

Proportions/Means: Columns Tested (5% risk level) - A/l	B/C							
		Travel Frequency Past 3 4 months to More t						
		Past 3	4 months to	More than 1				
	Total	months	1 year ago	year ago				
		Α	В	С				
Base: All respondents	1000	296	252	440				
Weighted	1000	271	241	468				
Attractions such as discounted or free	243	52	59	129				
tickets, cruise excursions, meals	24%	19%	24%	28%				
Free nights or kids stay free	239	81	61	96				
	24%	30%	25%	21%				
		С						
Hotel upgrades	212	58	31	123				
	21%	21%	13%	26%				
				В				
Air upgrades	134	45	40	49				
	13%	17%	17%	10%				
Car rental upgrades or free days	62	18	22	21				
	6%	7%	9%	5%				
(DK/NS)	110	17	28	50				
	11%	6%	11%	11%				
				-				

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Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E - F/G/H - I/J/K/L * small base

		Gen	ender Age				Ho	ousehold Incon	ne		Reg	gion	
	Total	Male	Female	18-34	35-54	55+	Under \$25K	\$25K- <\$50K	\$50K+	Northeast	Midwest	South	West
		Α	В	С	D	E	F	G	Н	I	J	K	L
Base: All respondents	1000	495	505	144	379	471	159	207	470	190	224	363	223
Weighted	1000	486	514	303*	381	310	187*	225	422	186*	221	367	226
Online or virtual travel agents	355	158	197	100	160	91	58	87	157	70	67	135	83
	35%	32%	38%	33%	42% E	29%	31%	39%	37%	38%	30%	37%	37%
Google or other search services	217	126	92	97	74	46	26	41	118	57	52	73	35
	22%	26% B	18%	32% DE	19%	15%	14%	18%	28% F	31% L	23%	20%	16%
Friends and family recommendations	138	65	72	38	61	39	31	40	41	25	31	51	30
,	14%	13%	14%	12%	16%	12%	17%	18% H	10%	14%	14%	14%	13%
Traditional travel agents	112	45	67	21	32	59	36	20	35	15	22	34	42
-	11%	9%	13%	7%	8%	19% CD		1	8%	8%	10%	9%	19% IJK
Travel planning sites	65	29	36	37	14	14	6	15	31	5	18	20	22
	6%	6%	7%	12% DE	4%	5%	3%	7%	7%	2%	8%	6%	10%
Newspapers or magazines	29	14	15	1	12	15	10	6	12	2	8	12	6
-	3%	3%	3%	0%	3%	5% C		3%	3%	1%	4%	3%	3%
Directly from travel suppliers	27	14	13	2	11	14	9	7	11	4	10	9	į
	3%	3%	3%	1%	3%	5% C		3%	3%	2%	4%	2%	2%
(DK/NS)	58	36	22	7	17	32	12		17	8	13	I	
	6%	7%	4%	2%	5%	10% CD		4%	4%	4%	6%	9% L	2%

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		Child	dren		Education			Employme	ent Status		Marital	Status		Ra	ice	
	Total	Yes	No	HS or less	Some College	College Degree or higher	Full Time	Part Time	Not Emp.	Retired	Married	Other	Hispanic	Non- Hispanic White	Non- Hispanic Black	Non- Hispanio Other
		Α	В	С	D	E	F	G	Н	I	J	K	L	М	N	0
Base: All respondents	1000	318	653	252	306	440	455	90	139	307	648	338	120	729	92	
Weighted	1000	393	575	491	239	268	454	108*	196*	235	615	371	133*	679	115*	4
Online or virtual travel agents	355	170			81	110	183		75	69	232	115	43	240		
	35%	43% B	30%	33%	34%	41%	40% I	25%	38%	29%	38%	31%	32%	35%	34%	40
Google or other search services	217	81	132	107	56	55	101	43	37	35	128	90	23	156	18	
	22%	21%	23%	22%	23%	20%	22%	40% FHI	19%	15%	21%	24%	17%	23%	15%	30
Friends and family recommendations	138	51	83	81	30	26	62	10	31	34	78	57	28	81	22	
,	14%	13%	14%	17% E	12%	10%	14%	9%	16%	14%	13%	15%	21% M	12%	19%	10
Traditional travel agents	112	29	81	67	22	23	37	12	18	44	73	39	24	74	11	
-	11%	7%	14% A	14%	9%	9%	8%	11%	9%	19% FH	12%	11%	18%	11%	10%	1:
Travel planning sites	65	35	27	15	30	19	29	9	20	7	39	25	1	48	12	
	6%	9%	5%	3%	13% CE	7% C	6%	8%	10%	3%	6%	7%	1%	7% L	10% L	,
Newspapers or magazines	29	7	20	19	5	4	12	0	6	11	20	8	7	16	4	
	3%	2%	4%	4%	2%	2%	3%	0%	3%	5%	3%	2%	5%	2%	4%	:
Directly from travel suppliers	27	6	21	- 1	6	14	10		4	13	13	14	0	22		
	3%	2%	4%	1%	3%	5% C	2%	0%	2%	5%	2%	4%	0%	3%	4%	
(DK/NS)	58	15	38		9	16	20		6	23	33	21	7	42		
	6%	4%	7%	7%	4%	6%	4%	6%	3%	10% FH	5%	6%	6%	6%	4%	

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Proportions/Means: Columns Tested (5% risk level) - A/B/C

Proportions/Means: Columns Tested (5% risk level) - A/		Travel Frequency						
		Past 3	4 months to	More than 1				
	Total	months	1 year ago	year ago				
		Α	В	С				
Base: All respondents	1000	296	252	440				
Weighted	1000	271	241	468				
Online or virtual travel agents	355	112	75	162				
	35%	41%	31%	35%				
Google or other search services	217	62	72	83				
	22%	23%	30%	18%				
			С					
Friends and family recommendations	138	35	27	69				
	14%	13%	11%	15%				
Traditional travel agents	112	24	27	60				
	11%	9%	11%	13%				
Travel planning sites	65	15	17	32				
	6%	6%	7%	7%				
Newspapers or magazines	29	7	7	15				
	3%	2%	3%	3%				
Directly from topological	0.7			10				
Directly from travel suppliers	27	6	8	12				
	3%	2%	3%	3%				
(DK/NS)	58	9	8	36				
	6%	3%	3%	8%				
	070	370	370	3,0				