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Free Shipping and a Percentage Off Rank as Most Enticing Promotional Offers





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## This Holiday Shopping Season, a Majority of Adults Plan on Spending about the Same as Last Year; Few Plan on Spending More

### Free Shipping and a Percentage Off Rank as Most Enticing Promotional Offers

**New York, NY** – Adults are more likely to be scaling back their holiday shopping budgets rather than expanding them, according to a new Ipsos poll conducted on behalf of RetailMeNot.com. Just one in ten adults (11%) plan on spending more this holiday shopping season compared to last year, while 37% say that they expect to spend less. A majority (51%) expect to spend about the same as last year.

- Adults ages 35 and older are more likely than are younger adults to be trimming their holiday budgets this shopping season (41% vs. 30%).
- Parents are more likely to be spending more on holiday shopping this year than are adults without a child under 18 (15% vs. 10%).

#### Holiday Shopping Lists

Clothing and accessories are most likely to be on one's gift list, with 54% of adults saying that they are interested in making this type of purchase during the holiday shopping season. Other popular items include books, movies and music (44%); consumer electronics such as TVs, ereaders, and video games (37%); toys (34%); and bath and beauty products/treatments (26%). Fewer express interest in buying home goods such as furniture or appliances (18%), travel (7%), or luxury items such as a car or jewelry (3%) as gifts this year. One in five (21%) mention that they are interested in other areas of retail as well.

- Women are more likely than are men to have clothing and accessories (61% vs. 47%); books, movies and music (49% vs. 39%); toys (41% vs. 26%); and bath and beauty items (35% vs. 16%) on their holiday shopping lists while men are more likely to buy consumer electronics (45% vs. 30%).
- Adults under 55 are also more likely than are older adults to be interested in buying consumer electronics this holiday season (42% vs. 29%).

#### **Preferred Promotional Offers**

When it comes to preferences toward promotional offers, free shipping ranks first (26%), followed closely by a certain percentage off (23%), buy one-get one free offers (20%) and a certain dollar amount off (18%). Few say that they are most inclined to purchase an item if the promotional offer is a loyalty program points benefit (2%), while 11% select none of these offers.

- Free shipping tends to be more enticing to women than to men (31% vs. 21%).
- College graduates (31%) and parents (30%) are more likely than others to say that a certain percentage off makes them most inclined to make a purchase.

#### Shopping Online during Working Hours

Nearly half of working adults (46%) plan to spend time holiday shopping online during work hours this holiday season, including 11% who expect to spend five hours or more doing so. However, they most tend to spend less time shopping online for holiday gifts during work hours,



with 20% saying that they will spend one to five hours shopping online at work and 15% saying that they will spend less than an hour.

• Among those who are employed, younger adults (under 35) are more likely to do holiday shopping during work hours than are older adults (55% vs. 40%).

These are some of the findings of an Ipsos poll conducted November 7-8, 2011. For the survey, national samples of 1,007 adults aged 18 and older from Ipsos' U.S. online panel were interviewed online. Weighting was then employed to balance demographics and ensure that the sample's composition reflects that of the U.S. adult population according to Census data and to provide results intended to approximate the sample universe. A survey with an unweighted probability sample of 1,006 and a 100% response rate would have an estimated margin of error of +/- 3.1 percentage points 19 times out of 20 of what the results would have been had the entire adult population of adults aged 18 and older in the United States had been polled. All sample surveys and polls may be subject to other sources of error, including, but not limited to coverage error, and measurement error.

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