Ipsos MediaCT, Innerscope Research Announce Next Generation of TV Program Testing

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New York, NY, March 23, 2012 - Ipsos MediaCT and Innerscope Research, Inc. have partnered to offer an innovative approach for evaluating TV shows that measures both the conscious and unconscious responses of audiences.

The new joint product, emoTV, is a first for the market research industry in that it combines three distinct methodologies – biometric research, nationwide survey data and biometrically-informed focus groups. In combination, these methodologies provide a complete evaluation of how a target audience responds to a new TV pilot or recurring show and, even more crucially, identify what can be done to increase engagement.

Bruce Friend, President, Ipsos MediaCT making the announcement said: "We're excited to be working on this new product with Innerscope Research, a company who like us, are recognized as a leader in their field. As someone who has worked in the TV industry for over 30 years I know the problem of relying on just one set of data to make a decision on new content, emoTV gets around this problem and will help us to help our clients make smarter decisions about their content."

Commenting on the new product Dr. Carl Marci, Innerscope's CEO and Chief Science Officer said: "This latest product development between Innerscope and Ipsos leverages our



complementary research expertise in a comprehensive way, truly enabling us to bring best in class solutions to brand leaders and media content producers."

Innerscope's Biometric Monitoring SystemTM powers the biometric data collection and analysis for emoTV. As participants watch TV content, four biometric indicators of emotion are passively collected on a moment-by-moment basis: skin conductance, heart rate, respiration and motion. Once quantified, this data shows the peaks and troughs in engagement for each show segment as well as engagement with different elements within the show, such as a particular storyline or character. Biometric data collection takes place nationwide for broad geographic representation, including Los Angeles, Orlando, and Boston.

Ipsos MediaCT is responsible for the online survey and focus group elements of emoTV. The survey, carried out nationwide, uses a dial developed by Ipsos MediaCT to identify and then probe scenes that a participant likes or dislikes using open-ended questioning. The responses to the open-ended questions provide the consumers' narrative scene-by-scene to help interpret the biometric data. The survey also has closed-ended questions to get at reactions to the show and specific elements of it, to identify strengths and weaknesses.

The results of both techniques are explored qualitatively through biometrically-informed focus groups. These sessions are designed to dive deeper into the audience's conscious and unconscious response to key show segments and elements. Focus groups can take place in any location, such as the Time Warner Medialab NYC, sponsored by Ipsos MediaCT and Innerscope, the Innerscope Media Lab in Boston or in more conventional viewing facilities.



"Ipsos and Innerscope were really smart in how they built their new system," said Ellen C. Ryan, vice president Research, HGTV & DIY Network. "By layering the new Biometric data over traditional tools such as dials, questionnaires and focus groups, they are able to provide deeper insights into when a TV program successfully engages viewers. While this is still new, with lots of intricacies to understand, the system has definitely taken program testing to a new level!"

About Ipsos MediaCT

Ipsos MediaCT is the market research specialization within Ipsos built to reach, engage and more effectively understand today's digitally-driven consumer in the fast moving media, content and technology space.

We work with leading companies in technology, entertainment and all sectors of media – TV, online, print, mobile, outdoor, radio – helping owners and advertisers to better understand different audiences, the content they consume, the channels they use to consume it and the technology they use to discover, talk about and access this content.

Ipsos MediaCT is a specialist division within Ipsos, one of the world's largest market research agencies. Ipsos has offices in 84 countries, generating revenues of m1.36 billion (\$1.91 billion U.S.) in 2011. Alongside media, content & technology, Ipsos has specialist practices in advertising, loyalty, marketing and public opinion research.

About Innerscope Research, Inc.



Innerscope Research, Inc. solves market research questions by measuring and analyzing unconscious emotional responses to media stimuli. With the breakthrough Biometric Monitoring SystemTM, Innerscope accurately predicts consumer behavior, providing Fortune 500 advertisers and media companies with an unprecedented level of consumer insight. Founded by Harvard and MIT scientists, Innerscope leverages the latest advances in biometrics, neuroscience and eye tracking to measure moment-to-moment emotional engagement, the primary driver of behavior and choice. Innerscope has been recognized with ARF Great Mind Awards and as the 2011 winner of the CTAM Case Study Award.

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