

**Do you currently have access to the Internet, either at home, at work, or through any other type of access?**

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	Atl	18-34	35-54	55+	Male	Female
Base: All respondents												
Unweighted Base	1000	150	100	100	300	250	100	300	438	252	500	500
Weighted Base	1000	130	90	70	377	251	81	337	382	272	490	510
Yes	68%	73%	75%	74%	73%	54%	65%	84%	72%	43%	69%	67%
No	32%	27%	25%	26%	27%	46%	35%	16%	28%	57%	31%	33%

**If you had the opportunity to use the Internet to obtain information or do business online with your LOCAL government, how likely would you be to use these services?**

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	Atl	18-34	35-54	55+	Male	Female
Base: Have Internet access												
Unweighted Base	682	110	76	76	224	133	63	253	315	108	348	334
Weighted Base	679	95	68	52	277	135	53	283	275	117	339	340
Very likely	32%	27%	37%	33%	34%	25%	33%	32%	32%	28%	35%	28%
Somewhat likely	33%	42%	36%	33%	30%	26%	41%	38%	32%	21%	31%	34%
Not very likely	24%	21%	15%	19%	24%	34%	21%	21%	22%	37%	23%	25%
Not at all likely (DK/NS)	12%	9%	12%	13%	11%	16%	5%	9%	13%	14%	11%	13%
	0	-	-	1%	-	-	-	-	-	-	-	0
SUMMARY												
TOP2BOX (Very/Somewhat Likely)	64%	70%	72%	66%	65%	51%	75%	70%	65%	49%	66%	62%
LOW2BOX (Not Very/Not At All Likely)	36%	30%	28%	33%	35%	49%	25%	30%	35%	51%	34%	37%

**And Considering specific services, how likely would you be to use each of the following if they were offered online through your LOCAL government website?**

**PAYING BILLS, LIKE PROPERTY TAXES, WATER BILLS AND PARKING TICKETS**

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	Atl	18-34	35-54	55+	Male	Female
Base: Have Internet access												
Unweighted Base	682	110	76	76	224	133	63	253	315	108	348	334
Weighted Base	679	95	68	52	277	135	53	283	275	117	339	340
Very likely	43%	45%	40%	39%	48%	34%	46%	48%	39%	41%	46%	40%
Somewhat likely	18%	14%	21%	19%	17%	22%	15%	21%	18%	11%	19%	16%
Not very likely	18%	19%	17%	18%	14%	23%	28%	17%	18%	21%	16%	20%
Not at all likely	21%	23%	22%	23%	21%	22%	10%	14%	26%	26%	18%	24%
SUMMARY												
TOP2BOX (Very/Somewhat Likely)	61%	59%	61%	58%	65%	55%	61%	69%	57%	53%	66%	56%
LOW2BOX (Not Very/Not At All Likely)	39%	41%	39%	42%	35%	45%	39%	31%	43%	47%	34%	44%

RENEWING LICENCES, LIKE BUSINESS LICENCES, PARKING PERMITS AND PET LICENCES

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	Atl	18-34	35-54	55+	Male	Female
Base: Have Internet access												
Unweighted Base	682	110	76	76	224	133	63	253	315	108	348	334
Weighted Base	679	95	68	52	277	135	53	283	275	117	339	340
Very likely	43%	44%	43%	34%	48%	31%	47%	46%	43%	33%	44%	41%
Somewhat likely	24%	23%	21%	30%	24%	24%	24%	29%	20%	22%	23%	25%
Not very likely	14%	16%	15%	16%	10%	20%	17%	15%	15%	13%	14%	15%
Not at all likely	19%	17%	21%	20%	17%	26%	12%	10%	22%	32%	18%	20%
(DK/NS)	0	-	-	-	0	-	-	-	0	-	0	-
SUMMARY												
TOP2BOX (Very/Somewhat Likely)	67%	67%	64%	64%	73%	55%	71%	75%	63%	55%	68%	66%
LOW2BOX (Not Very/Not At All Likely)	33%	33%	36%	36%	27%	45%	29%	25%	37%	45%	32%	34%

GETTING GENERAL INFORMATION, LIKE RESTAURANT INSPECTION RESULTS, GARBAGE OR BLUE-BOX PICKUP SCHEDULES, WHERE TO VOTE OR HOW TO START UP A BUSINESS

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	Atl	18-34	35-54	55+	Male	Female
Base: Have Internet access												
Unweighted Base	682	110	76	76	224	133	63	253	315	108	348	334
Weighted Base	679	95	68	52	277	135	53	283	275	117	339	340
Very likely	47%	48%	42%	51%	48%	41%	54%	49%	47%	40%	47%	46%
Somewhat likely	34%	41%	32%	33%	33%	37%	20%	35%	33%	31%	31%	36%
Not very likely	12%	7%	19%	10%	8%	20%	19%	11%	12%	16%	13%	11%
Not at all likely	7%	5%	8%	5%	11%	3%	7%	5%	7%	13%	8%	7%
SUMMARY												
TOP2BOX (Very/Somewhat Likely)	80%	89%	74%	85%	81%	78%	74%	84%	81%	71%	78%	82%
LOW2BOX (Not Very/Not At All Likely)	20%	11%	26%	15%	19%	22%	26%	16%	19%	29%	22%	18%

REGISTERING FOR RECREATION ACTIVITIES, LIKE SWIMMING LESSONS OR HOCKEY CAMPS

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	Atl	18-34	35-54	55+	Male	Female
Base: Have Internet access												
Unweighted Base	682	110	76	76	224	133	63	253	315	108	348	334
Weighted Base	679	95	68	52	277	135	53	283	275	117	339	340
Very likely	37%	30%	28%	42%	43%	33%	40%	43%	38%	23%	34%	40%
Somewhat likely	23%	27%	30%	22%	19%	27%	22%	27%	24%	15%	23%	24%
Not very likely	20%	27%	18%	13%	16%	23%	24%	19%	18%	26%	22%	17%
Not at all likely	19%	17%	21%	23%	21%	17%	14%	11%	20%	34%	20%	19%
(DK/NS)	0	-	2%	-	0	-	-	-	0	1%	0	0
SUMMARY												
TOP2BOX (Very/Somewhat Likely)	61%	56%	58%	64%	62%	61%	62%	69%	61%	38%	57%	64%
LOW2BOX (Not Very/Not At All Likely)	39%	44%	39%	36%	38%	39%	38%	31%	38%	60%	42%	36%

*BOOKING RECREATION FACILITIES, SUCH AS ICE TIME FOR HOCKEY OR GOLF AT A MUNICIPAL COURSE*

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	Atl	18-34	35-54	55+	Male	Female
Base: Have Internet access												
Unweighted Base	682	110	76	76	224	133	63	253	315	108	348	334
Weighted Base	679	95	68	52	277	135	53	283	275	117	339	340
Very likely	29%	26%	35%	39%	30%	23%	34%	34%	28%	22%	33%	25%
Somewhat likely	25%	24%	21%	23%	24%	34%	14%	29%	20%	22%	24%	25%
Not very likely	22%	22%	20%	19%	19%	23%	36%	21%	23%	20%	20%	23%
Not at all likely	24%	28%	23%	19%	28%	20%	17%	16%	28%	35%	22%	26%
(DK/NS)	0	-	2%	-	-	-	-	0	-	-	0	-
SUMMARY												
TOP2BOX (Very/Somewhat Likely)	54%	50%	55%	62%	53%	57%	48%	63%	49%	45%	57%	51%
LOW2BOX (Not Very/Not At All Likely)	46%	50%	43%	38%	47%	43%	52%	37%	51%	55%	43%	49%

*GETTING APPLICATIONS OR PERMIT FORMS THAT YOU CAN DOWNLOAD OR FILL IN ONLINE*

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	Atl	18-34	35-54	55+	Male	Female
Base: Have Internet access												
Unweighted Base	682	110	76	76	224	133	63	253	315	108	348	334
Weighted Base	679	95	68	52	277	135	53	283	275	117	339	340
Very likely	53%	50%	55%	54%	56%	46%	63%	59%	51%	43%	53%	54%
Somewhat likely	25%	23%	23%	32%	27%	21%	21%	23%	27%	24%	24%	25%
Not very likely	12%	14%	11%	5%	9%	23%	8%	11%	12%	15%	13%	11%
Not at all likely	9%	13%	11%	9%	8%	10%	6%	6%	9%	17%	9%	9%
(DK/NS)	0	1%	-	-	-	-	2%	0	0	-	0	0
SUMMARY												
TOP2BOX (Very/Somewhat Likely)	78%	72%	78%	86%	83%	67%	84%	82%	78%	67%	77%	79%
LOW2BOX (Not Very/Not At All Likely)	22%	27%	22%	14%	17%	33%	14%	17%	21%	33%	23%	21%

*OFFERING INPUT ON PUBLIC ISSUES IN YOUR COMMUNITY OR OTHER FORMS OF PUBLIC CONSULTATION*

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	Atl	18-34	35-54	55+	Male	Female
Base: Have Internet access												
Unweighted Base	682	110	76	76	224	133	63	253	315	108	348	334
Weighted Base	679	95	68	52	277	135	53	283	275	117	339	340
Very likely	32%	37%	34%	45%	30%	28%	29%	32%	31%	35%	31%	33%
Somewhat likely	36%	37%	36%	34%	37%	31%	42%	40%	36%	29%	37%	35%
Not very likely	21%	13%	17%	15%	22%	30%	17%	21%	22%	20%	20%	22%
Not at all likely	11%	13%	13%	6%	11%	11%	11%	8%	11%	16%	11%	10%
(DK/NS)	0	-	-	-	-	-	1%	-	0	-	0	-
SUMMARY												
TOP2BOX (Very/Somewhat Likely)	68%	74%	70%	79%	67%	60%	71%	71%	67%	64%	68%	68%
LOW2BOX (Not Very/Not At All Likely)	32%	26%	30%	21%	33%	40%	28%	29%	33%	36%	31%	32%