

# detailed tables

Have you ever become so frustrated with a photocopier that you have kicked or hit it, or seriously wanted to kick or hit it? Would that be...

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	ATL	18-34	35-54	55+	Male	Female
Base: [Had/have] a photocopier at workplace												
Unweighted Base	731	111	80	70	218	186	66	185	366	169	377	354
Weighted Base	725	96	72	49	272	184	53	241	295	181	368	357
Yes, you have kicked or hit it	89	13	12	3	35	19	8	37	38	13	47	43
	12%	14%	17%	6%	13%	10%	15%	15%	13%	7%	13%	12%
No, you have not but wanted to, or	215	30	24	17	97	32	14	77	87	51	88	127
	30%	32%	34%	35%	36%	17%	27%	32%	29%	28%	24%	36%
No, not at all	421	52	35	29	140	133	31	127	170	116	234	187
	58%	55%	49%	59%	52%	72%	58%	53%	58%	64%	63%	52%

		EDUCATION				INCOME		
	Total	<HS	HS	Post Sec	Univ Grad	<\$30K	\$30K-\$59K	\$60K+
Base: [Had/have] a photocopier at workplace								
Unweighted Base	731	58	125	289	255	139	245	299
Weighted Base	725	56	128	287	251	148	236	297
Yes, you have kicked or hit it	89	6	13	37	34	13	32	42
	12%	11%	10%	13%	13%	8%	13%	14%
No, you have not but wanted to, or	215	10	30	89	86	33	65	105
	30%	18%	23%	31%	34%	22%	27%	35%
No, not at all	421	40	86	161	132	103	140	149
	58%	71%	67%	56%	52%	69%	59%	50%

# detailed tables

Approximately how many FEET [do/did] you have to go to get to your Printer?

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	ATL	18-34	35-54	55+	Male	Female
Base: [Had/have] a printer and photocopier at workplace [excluding outliers]												
Unweighted Base	681	105	77	64	205	171	59	178	347	145	348	333
Weighted Base	675	91	67	45	255	170	48	231	280	155	341	334
1	107 16%	15 17%	12 18%	6 14%	41 16%	25 15%	8 16%	43 18%	45 16%	18 12%	45 13%	62 18%
2	52 8%	4 4%	8 12%	7 15%	21 8%	11 6%	2 3%	20 9%	22 8%	10 6%	23 7%	28 8%
3 to 4	62 9%	11 12%	5 8%	2 5%	22 9%	14 8%	7 15%	18 8%	29 10%	15 10%	34 10%	28 8%
5 to 6	59 9%	14 15%	6 9%	3 7%	20 8%	12 7%	4 9%	18 8%	25 9%	16 10%	24 7%	35 11%
7 to 8	12 2%	3 4%	1 1%	1 3%	2 1%	3 2%	2 5%	7 3%	5 2%	1 0	5 2%	7 2%
9 to 10	67 10%	10 11%	4 5%	5 10%	25 10%	19 11%	4 9%	26 11%	29 10%	8 5%	30 9%	38 11%
11 to 20	113 17%	13 14%	13 19%	8 18%	49 19%	22 13%	8 17%	43 19%	48 17%	22 14%	65 19%	48 15%
21 to 30	61 9%	8 9%	2 4%	5 12%	26 10%	17 10%	2 4%	18 8%	26 9%	16 11%	39 11%	22 7%
31 to 40	18 3%	1 2%	2 3%	0 -	7 3%	6 3%	1 1%	4 2%	7 3%	7 4%	14 4%	4 1%
41 to 50	34 5%	4 5%	2 4%	2 4%	15 6%	9 5%	1 3%	13 6%	12 4%	9 6%	21 6%	13 4%
51+	63 9%	4 4%	10 15%	5 11%	22 8%	16 9%	7 15%	18 8%	22 8%	22 14%	29 9%	34 10%
(DK/NS)	26 4%	4 4%	1 2%	0 1%	4 1%	16 9%	1 2%	4 2%	10 4%	11 7%	12 3%	14 4%
Summary												
Mean	27.6	22.2	28.8	25.6	24.7	31.8	39.5	25.3	25.3	35.5	26.8	28.4
Standard Deviation	56.4	62.1	50.9	48.2	43.7	64.7	84.6	49.9	57.5	63.7	46.3	65.2
Standard Error	2.2	6.2	5.8	6.1	3.1	5.2	11.1	3.8	3.1	5.5	2.5	3.6
Median	9.5	6.0	8.4	9.1	9.5	9.6	7.5	9.3	8.7	13.0	11.5	7.9

# detailed tables

Approximately how many FEET [do/did] you have to go to get to your Photocopier?

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	ATL	18-34	35-54	55+	Male	Female
Base: [Had/have] a printer and photocopier at workplace												
Unweighted Base	689	108	78	64	206	173	60	179	351	148	356	333
Weighted Base	683	94	68	45	256	171	49	233	283	157	349	334
1 to 10	192	32	24	14	62	44	16	70	72	46	80	112
	28%	34%	35%	30%	24%	26%	33%	30%	25%	29%	23%	34%
11 to 20	152	21	13	9	65	36	9	51	73	28	80	72
	22%	22%	19%	20%	25%	21%	19%	22%	26%	18%	23%	22%
21 to 30	82	12	5	6	36	21	3	29	33	19	45	38
	12%	13%	7%	12%	14%	12%	6%	12%	12%	12%	13%	11%
31 to 40	28	3	4	3	10	5	3	13	11	4	21	8
	4%	3%	6%	6%	4%	3%	7%	5%	4%	3%	6%	2%
41 to 50	66	9	5	3	28	15	6	26	23	17	34	33
	10%	9%	7%	8%	11%	9%	12%	11%	8%	11%	10%	10%
51+	134	15	16	10	51	35	8	42	59	32	77	57
	20%	16%	24%	23%	20%	20%	17%	18%	21%	20%	22%	17%
(DK/NS)	27	2	1	0	5	15	3	4	12	11	12	15
	4%	2%	2%	1%	2%	9%	6%	2%	4%	7%	4%	4%
Summary												
Mean	64.9	100.4	53.4	59.9	55.7	71.3	44.1	65.6	67.3	61.2	83.0	45.9
Standard Deviation	188.0	395.1	84.4	111.7	98.4	182.6	62.5	166.1	218.0	164.5	249.2	80.8
Standard Error	7.3	38.6	9.6	14.1	6.9	14.6	8.4	12.5	11.9	14.1	13.5	4.5
Median	19.8	15.6	17.4	19.2	20.0	19.7	15.7	19.1	19.8	19.8	23.6	18.0

# detailed tables

And approximately how many **TIMES** in an average week [do/did] you have to go to your Printer?

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	ATL	18-34	35-54	55+	Male	Female
Base: [Had/have] a printer and photocopier at workplace												
Unweighted Base	689	108	78	64	206	173	60	179	351	148	356	333
Weighted Base	683	94	68	45	256	171	49	233	283	157	349	334
NONE	68	9	4	4	12	33	6	17	30	20	30	38
	10%	10%	6%	8%	5%	19%	12%	7%	10%	13%	8%	11%
1 to 10	232	35	19	13	87	64	14	85	84	60	122	110
	34%	37%	28%	30%	34%	37%	29%	36%	30%	38%	35%	33%
11 to 20	100	12	5	6	40	26	10	34	45	21	62	37
	15%	12%	8%	14%	15%	15%	21%	14%	16%	13%	18%	11%
21 to 30	54	5	8	2	20	11	8	16	22	15	23	31
	8%	5%	12%	4%	8%	7%	16%	7%	8%	9%	7%	9%
31 to 40	25	6	2	1	13	2	1	7	11	6	11	14
	4%	7%	2%	2%	5%	1%	2%	3%	4%	4%	3%	4%
41 to 50	76	8	8	7	31	19	2	30	31	14	42	34
	11%	9%	12%	16%	12%	11%	4%	13%	11%	9%	12%	10%
51 to 60	6	1	1	1	3	0	0	1	5	0	3	3
	1%	1%	2%	1%	1%	-	-	1%	2%	-	1%	1%
61 to 70	5	1	1	0	1	1	1	2	3	0	4	2
	1%	1%	2%	-	0	1%	1%	1%	1%	-	1%	1%
71 to 80	2	1	1	1	0	0	1	0	2	0	1	2
	0	1%	1%	1%	-	-	1%	-	1%	-	0	1%
81 to 90	2	0	0	0	2	0	1	2	1	0	2	0
	0	-	-	-	1%	-	1%	1%	0	-	1%	-
91 to 100	53	8	10	6	24	4	1	17	27	9	24	28
	8%	8%	14%	13%	9%	2%	3%	7%	9%	6%	7%	8%
101+	45	6	9	4	17	6	3	20	18	7	20	25
	7%	7%	13%	8%	7%	4%	6%	8%	7%	4%	6%	8%
(DK/NS)	14	1	0	1	7	4	1	3	4	6	5	9
	2%	1%	-	1%	3%	3%	2%	1%	2%	4%	2%	3%
Summary												
Mean	50.8	50.4	56.2	95.5	59.5	24.1	50.1	43.0	64.2	35.5	37.8	64.5
Standard Deviation	165.9	139.0	69.5	398.6	177.3	47.3	146.9	82.6	229.7	100.0	75.1	224.4
Standard Error	6.4	13.5	7.9	50.2	12.5	3.6	19.1	6.2	12.3	8.4	4.0	12.4
Median	14.8	12.3	28.0	18.1	17.5	8.0	15.6	14.9	17.0	8.9	14.8	14.8

# detailed tables

And approximately how many **TIMES** in an average week [do/did] you have to go to your Photocopier?

		REGION						AGE			GENDER	
	Total	BC	AB	SK/MN	ON	QC	ATL	18-34	35-54	55+	Male	Female
Base: [Had/have] a printer and photocopier at workplace												
Unweighted Base	689	108	78	64	206	173	60	179	351	148	356	333
Weighted Base	683	94	68	45	256	171	49	233	283	157	349	334
NONE	43	4	4	3	7	22	4	11	18	13	20	23
	6%	4%	5%	7%	3%	13%	8%	5%	6%	8%	6%	7%
1 to 10	372	51	31	21	150	95	24	141	153	76	206	167
	55%	55%	46%	47%	58%	56%	49%	60%	54%	49%	59%	50%
11 to 20	100	16	10	5	39	21	8	29	45	25	45	55
	15%	17%	15%	12%	15%	12%	16%	12%	16%	16%	13%	16%
21 to 30	51	4	6	7	15	13	6	12	27	12	25	26
	7%	5%	9%	16%	6%	8%	12%	5%	9%	7%	7%	8%
31 to 40	16	3	1	1	8	2	2	4	5	6	8	8
	2%	3%	1%	2%	3%	1%	3%	2%	2%	4%	2%	2%
41 to 50	43	4	6	4	15	10	4	12	19	11	17	26
	6%	4%	10%	10%	6%	6%	7%	5%	7%	7%	5%	8%
51 to 60	9	3	1	0	5	1	0	5	4	0	6	3
	1%	3%	1%	-	2%	1%	-	2%	2%	-	2%	1%
61 to 70	3	0	0	0	3	0	0	2	1	0	3	0
	0	-	-	-	1%	-	-	1%	0	-	1%	-
71 to 80	6	2	3	0	0	1	0	2	1	3	4	2
	1%	2%	4%	-	-	1%	-	1%	0	2%	1%	1%
81 to 90	2	0	0	0	2	0	0	2	0	0	2	0
	0	-	-	-	1%	-	-	1%	-	-	0	-
91 to 100	14	2	4	1	7	0	0	8	4	3	5	9
	2%	2%	6%	3%	3%	-	-	3%	1%	2%	2%	3%
101+	15	3	3	1	6	0	1	7	3	5	6	9
	2%	4%	5%	3%	2%	-	2%	3%	1%	3%	2%	3%
(DK/NS)	9	1	0	1	2	5	1	0	2	6	3	6
	1%	1%	-	1%	1%	3%	2%	-	1%	4%	1%	2%
Summary												
Mean	21.3	27.4	33.6	24.9	22.6	11.3	16.9	20.1	20.7	24.8	19.0	23.9
Standard Deviation	52.1	85.9	57.8	46.3	53.3	14.8	30.0	33.6	60.9	58.9	40.6	61.9
Standard Error	2.0	8.3	6.5	5.8	3.7	1.1	3.9	2.5	3.3	4.9	2.2	3.4
Median	5.8	7.0	9.9	8.6	5.0	4.4	5.2	4.8	7.0	6.8	4.9	8.3

## detailed tables

Do you currently have a combined printing and photocopying unit?

<b>Base: All respondents n=400</b>	<b>%</b>
Yes	44
No	57

(SUMMARY) Within the next six months, are there any plans to implement combined printer-photocopier units within your company? Within the next twelve months? Within the next eighteen months? Within the next twenty-four months?

<b>Base: All respondents N=400</b>	<b>%</b>
Already Have a MFP	44
Within the next 2 Years (NET)	23
Within the next six months	7
Over six months to twelve months	6
Over twelve months to eighteen months	7
Over eighteen months to twenty-four months	4
No	34

I am going to read you a list of statements regarding combined printer-photocopiers, which I will now refer to as a printer-copier. Please tell me if you strongly agree, somewhat agree, somewhat disagree or strongly disagree with them...the next statement is...[INSERT REMAINING STATEMENTS, RANDOMIZE]

Access to original equipment toner and supplies is important to me.

<b>Base: Plans to implement combined printer-photocopier units within the next twenty four months n=92</b>	<b>%</b>
Strongly agree	59
Somewhat agree	35
Somewhat disagree	5
Strongly disagree	1

## detailed tables

I expect a printer-copier environment to be more efficient for end-users than a traditional printer and photocopier environment.

<b>Base: Plans to implement combined printer-photocopier units within the next twenty four months n=92</b>	<b>%</b>
Strongly agree	68
Somewhat agree	26
Somewhat disagree	3
Strongly disagree	1
Don't know	1

I consider potential costs due to device downtime in my purchase decision.

<b>Base: Plans to implement combined printer-photocopier units within the next twenty four months n=92</b>	<b>%</b>
Strongly agree	47
Somewhat agree	39
Somewhat disagree	10
Strongly disagree	4

I value online remote device management functionality

<b>Base: Plans to implement combined printer-photocopier units within the next twenty four months n=92</b>	<b>%</b>
Strongly agree	43
Somewhat agree	48
Somewhat disagree	7
Strongly disagree	2

## detailed tables

The amount of traffic on my company's network is too heavy for a printer-copier.

<b>Base: Plans to implement combined printer-photocopier units within the next twenty four months n=92</b>	<b>%</b>
Strongly agree	5
Somewhat agree	23
Somewhat disagree	40
Strongly disagree	28
Don't know	3

Printer-copiers must be designed for the network and manageable across the network.

<b>Base: Plans to implement combined printer-photocopier units within the next twenty four months n=92</b>	<b>%</b>
Strongly agree	78
Somewhat agree	20
Somewhat disagree	1
Strongly disagree	1

Dedicated printer drivers should be installed for the printer-copier, they should not be third party utilities.

<b>Base: Plans to implement combined printer-photocopier units within the next twenty four months n=92</b>	<b>%</b>
Strongly agree	59
Somewhat agree	28
Somewhat disagree	8
Strongly disagree	5



## detailed tables

I expect cost and time-savings over traditional printer and photocopier environments from a printer-copier.

<b>Base: Plans to implement combined printer-photocopier units within the next twenty four months n=92</b>	<b>%</b>
Strongly agree	63
Somewhat agree	36
Somewhat disagree	1
Strongly disagree	0

I test every device that is attached to the network prior to device purchase.

<b>Base: Plans to implement combined printer-photocopier units within the next twenty four months n=92</b>	<b>%</b>
Strongly agree	51
Somewhat agree	30
Somewhat disagree	13
Strongly disagree	5

Scanning functionality is important in a printer-copier.

<b>Base: Plans to implement combined printer-photocopier units within the next twenty four months n=92</b>	<b>%</b>
Strongly agree	30
Somewhat agree	46
Somewhat disagree	15
Strongly disagree	4
Don't know	4