

In your opinion, how effective are your company's security measures overall ?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Very effective	76 30%	20 38%	30 30%	26 27%	22 23%	54 35%	19 26%	50 31%	65 54%	11 9%	39 30%	35 30%
Somewhat effective	156 62%	27 51%	64 64%	65 67%	64 66%	92 60%	48 66%	100 62%	53 44%	103 80%	81 63%	71 62%
Somewhat ineffective	16 6%	5 9%	5 5%	6 6%	9 9%	7 5%	5 7%	11 7%	2 2%	14 11%	7 5%	8 7%
Don't know/Refused	2 1%	1 2%	1 1%	0 -	2 2%	0 -	1 1%	1 1%	0 -	1 1%	1 1%	1 1%
TOPBOX & LOWBOX SUMMARY												
Effective (Top2Box)	232 93%	47 89%	94 94%	91 94%	86 89%	146 95%	67 92%	150 93%	118 98%	114 88%	120 94%	106 92%
Not effective (Low2Box)	16 6%	5 9%	5 5%	6 6%	9 9%	7 5%	5 7%	11 7%	2 2%	14 11%	7 5%	8 7%

I am now going to read a list of overall business issues and ask what priority your company would assign to each ? The first business issue is: Protecting the company from malicious attacks ?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Major priority	95 38%	24 45%	39 39%	32 33%	36 37%	59 39%	29 40%	58 36%	43 36%	52 40%	46 36%	45 39%
Moderate priority	106 42%	21 40%	43 43%	42 43%	39 40%	67 44%	32 44%	69 43%	51 43%	55 43%	65 51%	39 34%
Not a priority at all	48 19%	8 15%	18 18%	22 23%	22 23%	26 17%	12 16%	34 21%	25 21%	22 17%	16 13%	31 27%
Don't know/Refused	1 0	0 -	0 -	1 1%	0 -	1 1%	0 -	1 1%	1 1%	0 -	1 1%	0 -

I will now read a list of issues regarding Information Technology. Thinking about your company right now, please rate the priority you would assign to each issue. Protecting the company's IT systems and the information that they contain ?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Major priority	187 75%	42 79%	72 72%	73 75%	69 71%	118 77%	52 71%	122 75%	98 82%	89 69%	107 84%	75 65%
Moderate priority	58 23%	10 19%	25 25%	23 24%	25 26%	33 22%	17 23%	39 24%	20 17%	38 29%	17 13%	39 34%
Not a priority at all	5 2%	1 2%	3 3%	1 1%	3 3%	2 1%	4 5%	1 1%	2 2%	2 2%	4 3%	1 1%

I will now read a list of issues regarding Information Technology. Thinking about your company right now, please rate the priority you would assign to each issue. Ensuring the company's business continuity in the event of a breach or disaster ?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Major priority	166 66%	32 60%	64 64%	70 72%	67 69%	99 65%	49 67%	107 66%	84 70%	82 64%	93 73%	67 58%
Moderate priority	72 29%	17 32%	29 29%	26 27%	23 24%	49 32%	19 26%	48 30%	30 25%	42 33%	32 25%	39 34%
Not a priority at all	12 5%	4 8%	7 7%	1 1%	7 7%	5 3%	5 7%	7 4%	6 5%	5 4%	3 2%	9 8%

In the past year, has there been any widespread infection of malicious software such as computer viruses in the company ?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	113 45%	21 40%	46 46%	46 47%	40 41%	73 48%	31 42%	75 46%	49 41%	64 50%	62 48%	48 42%
No	135 54%	31 58%	53 53%	51 53%	56 58%	79 52%	41 56%	86 53%	70 58%	65 50%	65 51%	66 57%
Don't know/Refused	2 1%	1 2%	1 1%	0 -	1 1%	1 1%	1 1%	1 1%	1 1%	0 -	1 1%	1 1%

In the past year have items such as computers, laptops, or handheld devices been stolen from your company ?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	56 22%	9 17%	24 24%	23 24%	16 16%	40 26%	9 12%	42 26%	28 23%	28 22%	37 29%	16 14%
No	194 78%	44 83%	76 76%	74 76%	81 84%	113 74%	64 88%	120 74%	92 77%	101 78%	91 71%	99 86%

In the past year has your company been hit by external hacker attacks ?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	50 20%	10 19%	29 29%	11 11%	15 15%	35 23%	12 16%	36 22%	22 18%	28 22%	29 23%	20 17%
No	195 78%	43 81%	68 68%	84 87%	80 82%	115 75%	60 82%	122 75%	97 81%	97 75%	96 75%	93 81%
Don't know/Refused	5 2%	0 -	3 3%	2 2%	2 2%	3 2%	1 1%	4 2%	1 1%	4 3%	3 2%	2 2%

Does your company make use of an independent consultant or company to provide ongoing IT security assessments ?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	128 51%	25 47%	51 51%	52 54%	52 54%	76 50%	39 53%	84 52%	63 53%	64 50%	128 100%	0 -
No	115 46%	25 47%	48 48%	42 43%	41 42%	74 48%	33 45%	74 46%	53 44%	62 48%	0 -	115 100%
Don't know/Refused	7 3%	3 6%	1 1%	3 3%	4 4%	3 2%	1 1%	4 2%	4 3%	3 2%	0 -	0 -

And do you personally review these assessments ?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: Use independent or company to provide ongoing IT security assessments												
Unweighted Base	128	25	51	52	52	76	39	84	63	64	128	0
Yes	82 64%	14 56%	37 73%	31 60%	38 73%	44 58%	29 74%	50 60%	40 63%	42 66%	82 64%	0 -
No	45 35%	11 44%	13 25%	21 40%	13 25%	32 42%	9 23%	34 40%	23 37%	22 34%	45 35%	0 -
Don't know/Refused	1 1%	0 -	1 2%	0 -	1 2%	0 -	1 3%	0 -	0 -	0 -	1 1%	0 -

Which of the following security measures are currently in place in your company? Antivirus software?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	244 98%	53 100%	96 96%	95 98%	94 97%	150 98%	70 96%	159 98%	117 98%	127 98%	126 98%	112 97%
No	4 2%	0 -	2 2%	2 2%	3 3%	1 1%	3 4%	1 1%	2 2%	1 1%	2 2%	1 1%
Don't know/Refused	2 1%	0 -	2 2%	0 -	0 -	2 1%	0 -	2 1%	1 1%	1 1%	0 -	2 2%

Which of the following security measures are currently in place in your company? Firewalls?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	213 85%	49 92%	91 91%	73 75%	75 77%	138 90%	63 86%	139 86%	104 87%	109 84%	115 90%	93 81%
No	31 12%	4 8%	5 5%	22 23%	20 21%	11 7%	8 11%	19 12%	14 12%	16 12%	12 9%	17 15%
Don't know/Refused	6 2%	0 -	4 4%	2 2%	2 2%	4 3%	2 3%	4 2%	2 2%	4 3%	1 1%	5 4%

Which of the following security measures are currently in place in your company? Centralized single sign on and access control software?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	169 68%	37 70%	71 71%	61 63%	59 61%	110 72%	50 68%	112 69%	87 73%	82 64%	86 67%	80 70%
No	71 28%	13 25%	26 26%	32 33%	34 35%	37 24%	21 29%	42 26%	27 23%	43 33%	41 32%	27 23%
Don't know/Refused	10 4%	3 6%	3 3%	4 4%	4 4%	6 4%	2 3%	8 5%	6 5%	4 3%	1 1%	8 7%

Which of the following security measures are currently in place in your company? Intrusion detection systems?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	151 60%	29 55%	61 61%	61 63%	44 45%	107 70%	42 58%	101 62%	82 68%	69 53%	85 66%	62 54%
No	84 34%	22 42%	31 31%	31 32%	48 49%	36 24%	31 42%	46 28%	28 23%	55 43%	39 30%	43 37%
Don't know/Refused	15 6%	2 4%	8 8%	5 5%	5 5%	10 7%	0 -	15 9%	10 8%	5 4%	4 3%	10 9%

Which of the following security measures are currently in place in your company? Authentication devices such as: PKI encryption, smart cards or biometric ?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	55 22%	10 19%	24 24%	21 22%	18 19%	37 24%	15 21%	37 23%	37 31%	18 14%	32 25%	22 19%
No	171 68%	40 75%	70 70%	61 63%	68 70%	103 67%	51 70%	109 67%	69 58%	101 78%	85 66%	82 71%
Don't know/Refused	24 10%	3 6%	6 6%	15 15%	11 11%	13 8%	7 10%	16 10%	14 12%	10 8%	11 9%	11 10%

Which of the following company security policies are in place in your company? Policies on acceptable use of computers?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	200 80%	43 81%	89 89%	68 70%	70 72%	130 85%	52 71%	136 84%	99 83%	101 78%	106 83%	88 77%
No	50 20%	10 19%	11 11%	29 30%	27 28%	23 15%	21 29%	26 16%	21 18%	28 22%	22 17%	27 23%

Which of the following company security policies are in place in your company? Policies on security and access to computers?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	197	39	83	75	67	130	55	129	104	93	105	85
	79%	74%	83%	77%	69%	85%	75%	80%	87%	72%	82%	74%
No	53	14	17	22	30	23	18	33	16	36	23	30
	21%	26%	17%	23%	31%	15%	25%	20%	13%	28%	18%	26%

Which of the following company security policies are in place in your company? Passwords are changed regularly according to strong policy?

		REGION			NUMBER OF COMPUTERS		ANNUAL REVENUE		SECURITY OF SYSTEMS		USE SECURITY CONSULTANT	
	TOTAL	West	Ontario	East	<50	50+	<\$10 Million	\$10+ Million	Secure	Not secure	Yes	No
Base: All Respondents												
Unweighted Base	250	53	100	97	97	153	73	162	120	129	128	115
Yes	169	37	70	62	64	105	46	111	90	79	94	69
	68%	70%	70%	64%	66%	69%	63%	69%	75%	61%	73%	60%
No	80	15	30	35	33	47	27	50	30	49	33	46
	32%	28%	30%	36%	34%	31%	37%	31%	25%	38%	26%	40%
Don't know/Refused	1	1	0	0	0	1	0	1	0	1	1	0
	0	2%	-	-	-	1%	-	1%	-	1%	1%	-