BRITISH COLUMBIANS WEIGH IN ON CORPORATE SOCIAL RESPONSIBILITY

BC companies and organizations get solid, but not great, marks for being socially responsible

Consumers pessimistic about their ability to influence companies





Release: September 16, 2003

Ipsos-Reid is Canada's leading marketing research and public affairs company in Canada, both in terms of size and reputation. It operates in seven cities and employs more than 300 researchers and support staff in Canada. It has the biggest network of telephone call centres, as well as the largest pre-recruited household and online panels in Canada. Its Canadian marketing research and public affairs practices are staffed with seasoned research consultants with extensive industry-specific backgrounds offering the premier suite of research vehicles in Canada, including the Ipsos Trend Report, the leading source of public opinion in the country. Ipsos-Reid is a member of the Ipsos Group, the second largest survey-based marketing research company in the world.

For copies of other news releases, please visit: http://www.ipsos-reid.com/media/content/PRE_REL.cfm



BRITISH COLUMBIANS WEIGH IN ON CORPORATE SOCIAL RESPONSIBILITY

BC companies and organizations get solid, but not great, marks for being socially responsible

Consumers pessimistic about their ability to influence companies

Vancouver, BC – A new BC Ipsos-Reid poll reveals that two-thirds (65%) of British Columbians give BC companies and organizations solid marks for being socially responsible. The marks are not stellar, however, as fewer than one-in-ten (7%) British Columbians rate BC companies and organizations as doing a "very good job" when it comes to doing business in a socially responsible way. Nearly six-in-ten (58%) residents say companies are doing a "moderately good job" of conducting their business in a socially responsible way. In contrast, three-in-ten (30%) residents say companies and organizations are doing a "very poor job" (8%) or "moderately poor job" (23%).

While this may sound like good news, these numbers are really no different than what was seen in Ipsos-Reid research in 2001. At that time, Ipsos-Reid found 60% of BC residents giving companies and organizations solid marks for conducting their business in a socially responsible way (7% "very good job" and 53% "moderately good job"). "Given the interest in corporate social responsibility over the past two years, it is somewhat surprising that we aren't seeing higher marks for BC companies and organizations," says Kyle Braid, Vice President at Ipsos-Reid. "An increase of 5 points is nothing to get excited about."

While British Columbians may be watching and evaluating, they are fairly pessimistic about their ability to influence companies to adopt socially responsible practices. Five-in-ten (51%) British Columbians do not believe they can have any real influence on BC companies' corporate citizenship: three-in-ten (31%) say they have "not very much influence" and two-in-ten (20%) say they have "no influence at all". Only about one-in-ten (11%) residents believes they can have a "great deal of influence" on whether a company is socially responsible. An additional four-in-ten (38%) say they can have "some influence".



These are the findings of an Ipsos-Reid poll conducted as part of the BC Reid Report's Special Feature Report on Corporate Social Responsibility. The poll was conducted between May 6 and May 13, 2003 among a representative cross-section of 800 British Columbian adults. These data are statistically weighted to ensure the sample's regional, age and sex composition reflects that of the actual BC population according to 2001 Census data. With a provincial sample of 800, one can say with 95 percent certainty that the overall results are within ±3.5 percentage points of what they would have been had the entire adult BC population been polled. The margin of error will be larger for population sub-groups

- 30 -

For more information on this news release or on the BC Reid Special Feature on Corporate Social Responsibility, please contact:

Kyle Braid
Vice President
Ipsos-Reid Corporation
604-257-3200
kyle.braid@ipsos-reid.com

For full tabular results, please visit our website at www.ipsos-reid.com. News releases are available at http://www.ipsos-reid.com/media/content/PRE_REL.cfm.