

**Over the PAST YEAR, have you or a member of your household had to wait for longer than you thought was reasonable to get access to the following? - YES SUMMARY**

	Total
Base: All respondents	1500
Weighted	1500
YES (NET)	67%
- A family physician	38%
- A specialist	49%
- Advanced diagnostic procedures such as magnetic resonance imaging (MRI) or a CT Scan	31%
- Elective surgery, that is, procedures that do not need to be performed immediately, such as hip replacement	20%
- Treatment such as chemotherapy or radiation therapy	11%
No	31%
(DK/NS)	2%

**Over the PAST YEAR, have you or a member of your household had to wait for longer than you thought was reasonable to get access to the following? - A SPECIALIST**

	Total
Base: All respondents	1500
Weighted	1500
Yes	49%
No	51%
(DK/NS)	0

**Over the PAST YEAR, have you or a member of your household had to wait for longer than you thought was reasonable to get access to the following? - A FAMILY PHYSICIAN**

	Total
Base: All respondents	1500
Weighted	1500
Yes	38%
No	62%
(DK/NS)	0

**Over the PAST YEAR, have you or a member of your household had to wait for longer than you thought was reasonable to get access to the following? - ADVANCED DIAGNOSTIC PROCEDURES SUCH AS MAGNETIC RESONANCE IMAGING (MRI) OR A CT SCAN**

	Total
Base: All respondents	1500
Weighted	1500
Yes	31%
No	67%
(DK/NS)	2%

**For each of the following, I would like you to tell me if, in your view, this service has improved stayed the same, or worsened over the last couple of years? - THE WAITING TIME IN HOSPITAL EMERGENCY ROOMS**

	Total
Base: All respondents	1500
Weighted	1500
Improved	5%
Stayed the same	29%
Worsened	64%
(DK/NS)	2%
Summary	
Net Improvement [Improved - Worsened]	-58%

**For each of the following, I would like you to tell me if, in your view, this service has improved stayed the same, or worsened over the last couple of years? - THE WAITING TIME FOR SURGERY**

	Total
Base: All respondents	1500
Weighted	1500
Improved	6%
Stayed the same	30%
Worsened	58%
(DK/NS)	6%
Summary	
Net Improvement [Improved - Worsened]	-52%

**For each of the following, I would like you to tell me if, in your view, this service has improved stayed the same, or worsened over the last couple of years? - THE WAITING TIME FOR TESTS SUCH AS A CATSCAN OR MRI**

	Total
Base: All respondents	1500
Weighted	1500
Improved	7%
Stayed the same	33%
Worsened	52%
(DK/NS)	8%
Summary	
Net Improvement [Improved - Worsened]	-45%

**A lot of people say that they are concerned about the healthcare system in Canada today. For each of the following specific items please tell me how concerned you are. Please respond using a scale of 0 to 10 where 0 means that you are not at all concerned and 10 means that you are very concerned. How concerned are you about . - THE LONG WAITING TIME TO SEE SPECIALISTS.**

	Total
Base: All respondents	1500
Weighted	1500
10 Very concerned	38%
9	13%
8	15%
7	9%
6	6%
5	7%
4	3%
3	3%
2	3%
1	1%
0 Not at all concerned	2%
(DK/NS)	1%
Summary	
Top4Box [7-10]	75%
Top2Box [9-10]	51%
Mid-Top2Box [7-8]	24%
Low4Box [0-3]	9%
Low2Box [0-1]	4%
Mid-Low2Box [2-3]	5%
Mean	7.8

**A lot of people say that they are concerned about the healthcare system in Canada today. For each of the following specific items please tell me how concerned you are. Please respond using a scale of 0 to 10 where 0 means that you are not at all concerned and 10 means that you are very concerned. How concerned are you about . - THE LONG WAITING TIMES IN EMERGENCY ROOMS.**

	Total
Base: All respondents	1500
Weighted	1500
10 Very concerned	39%
9	10%
8	16%
7	8%
6	5%
5	7%
4	4%
3	3%
2	3%
1	2%
0 Not at all concerned	3%
(DK/NS)	1%
Summary	
Top4Box [7-10]	74%
Top2Box [9-10]	50%
Mid-Top2Box [7-8]	24%
Low4Box [0-3]	10%
Low2Box [0-1]	5%
Mid-Low2Box [2-3]	5%
Mean	7.7

**A lot of people say that they are concerned about the healthcare system in Canada today. For each of the following specific items please tell me how concerned you are. Please respond using a scale of 0 to 10 where 0 means that you are not at all concerned and 10 means that you are very concerned. How concerned are you about . - THE SHORTAGE OF HEALTH PROFESSIONALS ACROSS CANADA.**

	Total
Base: All respondents	1500
Weighted	1500
10 Very concerned	35%
9	11%
8	17%
7	12%
6	6%
5	9%
4	3%
3	3%
2	2%
1	1%
0 Not at all concerned	2%
(DK/NS)	1%
Summary	
Top4Box [7-10]	75%
Top2Box [9-10]	46%
Mid-Top2Box [7-8]	29%
Low4Box [0-3]	7%
Low2Box [0-1]	2%
Mid-Low2Box [2-3]	5%
Mean	7.7

**I am going to read you a list of possible reasons why wait times and access to healthcare in Canada might be getting worse. For each I'd like you to tell me how much of a problem they are by responding on a scale of 0 to 10 where 0 means that these items are not at all a reason for longer wait times and 10 means these items are a big reason for longer wait times. - THERE ARE NOT ENOUGH HEALTH CARE PROFESSIONALS IN CANADA.**

	Total
Base: All respondents	1500
Weighted	1500
10 Items are a big reason for longer wait times	34%
9	8%
8	20%
7	12%
6	6%
5	10%
4	3%
3	2%
2	2%
1	1%
0 Items are not at all a reason for longer wait times	2%
(DK/NS)	1%
Summary	
Top4Box [7-10]	74%
Top2Box [9-10]	43%
Mid-Top2Box [7-8]	31%
Low4Box [0-3]	7%
Low2Box [0-1]	3%
Mid-Low2Box [2-3]	4%

Mean	7.7
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*In your view, do we have enough doctors practicing in Canada today to meet our health-care needs?*

	Total
Base: All respondents	1500
Weighted	1500
Yes	14%
No	85%
(DK/NS)	1%

**When you or a member of your family had to wait longer than you thought was reasonable to get access to health care services what did you do? - TOTAL MENTIONS**

	Total
Base: Had to wait for at least one of services	1010
Weighted	1012
WAITED/ WAITING (NET)	58%
- Waited for our turn in the line for treatment	43%
- Waited (unspecified)	6%
- You or your family members are still waiting.	6%
- Waited until you could be operated in your local hospital	6%
- Other Waited/ Waiting mentions	0
WENT ELSEWHERE (NET)	18%
- Went to a health care provider outside your community	5%
- Went to a privately-owned health care facility	3%
- Went to walk-in clinic	2%
- Went to an alternative health care provider such as a chiropractor or acupuncturist	2%
- Went to the emergency room	2%
- Went to a health care provider in another country	1%
- Went to a health care provider outside your province	1%
- Other Went Elsewhere mentions	3%
COMPLAINED (NET)	4%
- Complained - general	3%
- Complained - formally	1%
- Other Complained mentions	0
PATIENT ANXIETY/ WORRY/ ANGER (NET)	1%
- Became angry/ upset	1%
- Worried	0
OTHER REASONS (NET)	9%
- The problem resolved itself.	3%
- The problem went untreated.	3%
- Kept on calling/ phoning	3%
- Put name on cancellation list	1%
Other	12%
Haven't had to wait	2%
Nothing Else	9%
(DK/NS)	2%

**What were the consequences of having to wait longer than you thought was reasonable for access to the health care services that you or your family member sought? - TOTAL MENTIONS**

	Total
Base: Had to wait for at least one of services	1010
Weighted	1012
PATIENT ANXIETY/ WORRY/ ANGER / CONDITION DETERIORATED/ DEATH (NET)	48%
- CONDITION DETERIORATED/ DEATH (SUBNET)	26%
- Pain increased	12%
- Condition deteriorated	7%
- Death	2%
- Increased risk	1%
- Prolonged recovery time	1%
- Became ill	1%
- Suffered a major incident (heart attack/ stroke etc.)	1%
- Other Condition Deteriorated/ Death mentions	2%
- PATIENT ANXIETY/ WORRY/ ANGER (SUBNET)	25%
- Frustration	13%
- Worry/ anxiety	9%
- Anger	5%
- Difficult on the children	1%
- Other Patient Anxiety/ Worry/ Anger mentions	1%
LOSS OF FUNCTION (NET)	5%
- Loss of functionality/Unable to function normally	5%
- Other loss of Function mentions	0
OTHER REASONS (NET)	32%
- Waited in pain	14%
- Unable to work/loss of income	5%
- Delays	5%
- Not much/very little	3%
- Inconvenience	3%
- Extra/ unnecessary costs	2%
- Problem went unresolved	1%
- Had to visit my GP more often	1%
- Went elsewhere (all mentions)	2%
Other	6%
Nothing, condition not that serious	5%
Nothing Else	15%
(DK/NS)	5%