The first question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark or letter grade would you give to: The overall quality of the

healthcare services available to you and your family?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| | |
| (A) RATING - NET | 18% |
| A+ | 4% |
| A | 13% |
| A- | 2% |
| (B) RATING - NET | 41% |
| B+ | 8% |
| В | 27% |
| B- | 6% |
| (C) RATING - NET | 30% |
| C+ | 5% |
| C | 20% |
| C- | 5% |
| F | 11% |
| RATING SUMMARY | |
| Rated A | 18% |
| Rated B | 41% |
| Rated C | 30% |
| Rated F | 11% |

For each of the following statements please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree:

| Base: All Respondents | TOTAL | TOTAL |
|--|----------------------------|--------------------------------|
| Unweighted Base Weighted Base | 1057 1057 | 1057 1057 |
| Weighted Base | Strongly/Somewhat Agree | Somewhat/ Strongly Disagree |
| Any discussion about making the healthcare system more sustainable also needs to guarantee timely access for essential health services | 97% | 2% |
| If governments at all levels could work closer together and share resources we would be able to afford and maintain the current health care system | 91% | 8% |
| I think that the Government of Canada can afford to put more money into the healthcare system | 90% | 9% |
| I think that a fixed portion of the Goods and Services Tax should be transferred from the federal government to the provinces to ensure long term funding of the health system | 83% | 16% |
| I think that my provincial government can afford to put more money into the healthcare system | 78% | 21% |
| I would rather have faster access to a limited list of essential health services than have slower access to a more comprehensive list of health services | 71% | 27% |
| The current Medicare system covers too much and we should cut it back to only essential services that can be delivered within current budgets | 29% | 69% |

In the past few years the provincial and territorial premiers have been calling on the federal government to provide more money for health care. Some people say that the provinces and territories already receive sufficient federal funding and that it is simply a question of the premiers spending priorities. Others say that the federal government is not paying its fair share and should increase the funding it provides to the provinces and territories for health care. Which of these statements comes closest to your view?

| Base: All Respondents | TOTAL |
|---|------------------|
| Unweighted Base Weighted Base | 1057 1057 |
| Provinces and territories already receive enough federal funding The federal government is not paying its fair share Don't know/Refused | 24% 72% 4% |



Which of these two statements is closest to your opinion? The federal government should increase the amount of federal funds for health care without any conditions and let the provinces administer their health care systems as they see fit. OR The federal government should increase the amount of federal funds for health care with conditions that would see more monitoring of how the health care system works and make the health care system more accountable

| Base: All Respondents | TOTAL |
|--|--------------|
| Unweighted Base Weighted Base | 1057 1057 |
| No conditions and let the provinces administer Conditions to improve monitoring and accountability | 32% 67% |

(A+ A A-) RATING SUMMARY TABLE

| Base: All Respondents | TOTAL |
|---|--------------|
| Unweighted Base Weighted Base | 1057 1057 |
| The sustainability of Canada's emergency services like fire departments and ambulances The sustainability of Canada's water and sewer systems | 33% 17% |
| The sustainability of the Canada Pension Plan/Quebec Pension Plan | 15% |
| The sustainability of Canada's education system | 15% |
| The sustainability of Canada's healthcare system | 11% |
| The sustainability of Canada's roads and highways | 10% |

(B+ B B-) RATING SUMMARY TABLE

| (B' B B) KATING SOMMAKT TABLE | |
|--|-------|
| Base: All Respondents | TOTAL |
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| Weighted Base | 1007 |
| The sustainability of Canada's emergency services like fire departments and ambulances | 50% |
| The sustainability of Canada's education system | 45% |
| The sustainability of Canada's water and sewer systems | 41% |
| The sustainability of Canada's roads and highways | 35% |
| The sustainability of Canada's healthcare system | 34% |
| The sustainability of the Canada Pension Plan/Quebec Pension Plan | 30% |

(C+ C C-) RATING SUMMARY TABLE

| Base: All Respondents | TOTAL |
|---|---------------------------------|
| Unweighted Base Weighted Base | 1057 1057 |
| The sustainability of Canada's healthcare system The sustainability of Canada's roads and highways The sustainability of the Canada Pension Plan/Quebec Pension Plan The sustainability of Canada's education system The sustainability of Canada's water and sewer systems | 40% 37% 35% 33% 31% |
| The sustainability of Canada's emergency services like fire departments and ambulances | 15% |



(F) RATING SUMMARY TABLE

| Base: All Respondents | TOTAL |
|--|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| The sustainability of Canada's healthcare system | 15% |
| The sustainability of the Canada Pension Plan/Quebec Pension Plan | 17% |
| The sustainability of Canada's roads and highways | 17% |
| The sustainability of Canada's emergency services like fire departments and ambulances | 2% |
| The sustainability of Canada's education system | 6% |
| The sustainability of Canada's water and sewer systems | 8% |

The next question is about the future and the sustainability of Canada's public systems such as healthcare, transportation, education and pensions. By sustainability we mean that these systems will be available to the next generation of Canadians with the same level and quality of service as they are today. Now thinking about the following items I'd like to know what mark or letter grade would you give to: 1) The sustainability of Canada's healthcare system?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| | |
| (A) RATING - NET | 11% |
| A+ | 2% |
| A | 7% |
| A- | 2% |
| (B) RATING - NET | 34% |
| B+ | 4% |
| В | 24% |
| B- | 5% |
| (C) RATING - NET | 40% |
| Ċ+ | 5% |
| C | 28% |
| C- | 8% |
| F | 15% |
| RATING SUMMARY | |
| Rated A | 11% |
| Rated B | 34% |
| Rated C | 40% |
| Rated F | 15% |

The next question is about the future and the sustainability of Canada's public systems such as healthcare, transportation, education and pensions. By sustainability we mean that these systems will be available to the next generation of Canadians with the same level and quality of service as they are today. Now thinking about the following items I'd like to know what mark or letter grade would you give to: 2) The sustainability of the Canada Pension Plan/Quebec Pension Plan?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| (A) DATING NIET | 450/ |
| (A) RATING - NET | 15% |
| A+ | 3% |
| A | 10% |
| A- | 1% |
| (B) RATING - NET | 30% |
| B+ | 4% |
| В | 21% |
| B- | 5% |
| (C) RATING - NET | 35% |
| Ċ+ | 4% |
| c | 24% |
| C- | 7% |
| C- F | 17% |
| Don't know/Refused | 3% |
| RATING SUMMARY | |
| Rated A | 15% |
| Rated B | 30% |
| Rated C | 35% |
| Rated F | 17% |



The next question is about the future and the sustainability of Canada's public systems such as healthcare, transportation, education and pensions. By sustainability we mean that these systems will be available to the next generation of Canadians with the same level and quality of service as they are today. Now thinking about the following items I'd like to know what mark or letter grade would you give to: 3) The

sustainability of Canada's roads and highways?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| | |
| (A) RATING - NET | 10% |
| A+ | 1% |
| A | 8% |
| A- | 1% |
| (B) RATING - NET | 35% |
| B+ | 5% |
| В | 24% |
| B- | 5% |
| (C) RATING - NET | 37% |
| C+ | 4% |
| C | 25% |
| C- | 8% |
| F | 17% |
| RATING SUMMARY | |
| Rated A | 10% |
| Rated B | 35% |
| Rated C | 37% |
| Rated F | 17% |

The next question is about the future and the sustainability of Canada's public systems such as healthcare, transportation, education and pensions. By sustainability we mean that these systems will be available to the next generation of Canadians with the same level and quality of service as they are today. Now thinking about the following items I'd like to know what mark or letter grade would you give to: 4) The

sustainability of Canada's emergency services like fire departments and ambulances?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| (A) RATING - NET | 33% |
| A+ | 5% |
| A | 23% |
| A- | 4% |
| (B) RATING - NET | 50% |
| B+ | 10% |
| В | 35% |
| B- | 4% |
| (C) RATING - NET | 15% |
| C+ | 3% |
| C | 9% |
| C- | 2% |
| F | 2% |
| RATING SUMMARY | |
| Rated A | 33% |
| Rated B | 50% |
| Rated C | 15% |
| Rated F | 2% |



The next question is about the future and the sustainability of Canada's public systems such as healthcare, transportation, education and pensions. By sustainability we mean that these systems will be available to the next generation of Canadians with the same level and quality of service as they are today. Now thinking about the following items I'd like to know what mark or letter grade would you give to: 5) The

sustainability of Canada's education system?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| (A) RATING - NET | 15% |
| À+ | 2% |
| A | 11% |
| A- | 2% |
| (B) RATING - NET | 45% |
| B+ | 7% |
| В | 31% |
| B- | 7% |
| (C) RATING - NET | 33% |
| C+ | 4% |
| C C- | 23% |
| C- | 5% |
| F | 6% |
| RATING SUMMARY | |
| Rated A | 15% |
| Rated B | 45% |
| Rated C | 33% |
| Rated F | 6% |

The next question is about the future and the sustainability of Canada's public systems such as healthcare, transportation, education and pensions. By sustainability we mean that these systems will be available to the next generation of Canadians with the same level and quality of service as they are today. Now thinking about the following items I'd like to know what mark or letter grade would you give to: 6) The

sustainability of Canada's water and sewer systems?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| | |
| (A) RATING - NET | 17% |
| A+ | 3% |
| A | 11% |
| A- | 2% |
| (B) RATING - NET | 41% |
| B+ | 7% |
| В | 28% |
| B- | 6% |
| (C) RATING - NET | 31% |
| Ċ+ | 4% |
| C | 22% |
| C- | 6% |
| F | 8% |
| RATING SUMMARY | |
| Rated A | 17% |
| Rated B | 41% |
| Rated C | 31% |
| Rated F | 8% |

(A+ A A-) RATING SUMMARY TABLE

| Base: All Respondents | TOTAL |
|---|-------|
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| Health care providers and their efforts to adopt innovative and more efficient practices | 16% |
| Hospitals and their efforts to reduce waste and inefficiencies | 12% |
| Individual Canadians and their efforts to improve their personal health and reduce demand on the system | 8% |
| Your provincial government for providing sufficient funding to the system | 8% |
| All Governments for working together to make the system more accountable to Canadians | 7% |
| The Federal governments for providing sufficient funding to the system | 6% |



(B+ B B-) RATING SUMMARY TABLE

| Base: All Respondents | TOTAL |
|---|-------|
| | 4057 |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| Health care providers and their efforts to adopt innovative and more efficient practices | 49% |
| Individual Canadians and their efforts to improve their personal health and reduce demand on the system | 41% |
| Hospitals and their efforts to reduce waste and inefficiencies | 40% |
| Your provincial government for providing sufficient funding to the system | 30% |
| All Governments for working together to make the system more accountable to Canadians | 27% |
| The Federal governments for providing sufficient funding to the system | 26% |

(C+ C C-) RATING SUMMARY TABLE

| Base: All Respondents | TOTAL |
|---|-------|
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| Individual Canadians and their efforts to improve their personal health and reduce demand on the system | 39% |
| The Federal governments for providing sufficient funding to the system | 38% |
| All Governments for working together to make the system more accountable to Canadians | 37% |
| Your provincial government for providing sufficient funding to the system | 37% |
| Hospitals and their efforts to reduce waste and inefficiencies | 33% |
| Health care providers and their efforts to adopt innovative and more efficient practices | 27% |

(F) RATING SUMMARY TABLE

| (I) NATING SOMMANT TABLE | , |
|---|-------|
| Base: All Respondents | TOTAL |
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| The Federal governments for providing sufficient funding to the system | 29% |
| All Governments for working together to make the system more accountable to Canadians | 28% |
| Your provincial government for providing sufficient funding to the system | 22% |
| Hospitals and their efforts to reduce waste and inefficiencies | 13% |
| Individual Canadians and their efforts to improve their personal health and reduce demand on the system | 11% |
| Health care providers and their efforts to adopt innovative and more efficient practices | 7% |

A lot of different groups can contribute to making the health system more sustainable. Thinking about their contributions over the past couple of years to make the health system more sustainable what mark or letter grade would you give to each of the following: 1) Health care providers and their efforts to adopt innovative and more efficient practices?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| (A) RATING - NET | 16% |
| A+ | 1% |
| A | 12% |
| A- | 3% |
| (B) RATING - NET | 49% |
| B+ | 9% |
| В | 34% |
| B- | 6% |
| (C) RATING - NET | 27% |
| C+ | 4% |
| C | 20% |
| C- | 3% |
| F | 7% |
| RATING SUMMARY | |
| Rated A | 16% |
| Rated B | 49% |
| Rated C | 27% |
| Rated F | 7% |



A lot of different groups can contribute to making the health system more sustainable. Thinking about their contributions over the past couple of years to make the health system more sustainable what mark or letter grade would you give to each of the following: 2) Hospitals and their efforts to reduce waste and inefficiencies?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| | |
| (A) RATING - NET | 12% |
| A+ | 1% |
| A | 9% |
| A- | 2% |
| (B) RATING - NET | 40% |
| B+ | 7% |
| В | 27% |
| B- | 5% |
| (C) RATING - NET | 33% |
| Ċ+ | 3% |
| c | 25% |
| | 5% |
| C- F | 13% |
| RATING SUMMARY | |
| Rated A | 12% |
| Rated B | 40% |
| Rated C | 33% |
| Rated F | 13% |

A lot of different groups can contribute to making the health system more sustainable. Thinking about their contributions over the past couple of years to make the health system more sustainable what mark or letter grade would you give to each of the following: 3) Individual Canadians and their efforts to improve their personal health and reduce demand on the system?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| | |
| (A) RATING - NET | 8% |
| A+ | 2% |
| A | 6% |
| A- | 1% |
| (B) RATING - NET | 41% |
| B+ | 6% |
| В | 28% |
| B- | 7% |
| (C) RATING - NET | 39% |
| C+ | 4% |
| C | 28% |
| C- | 7% |
| F | 11% |
| RATING SUMMARY | |
| Rated A | 8% |
| Rated B | 41% |
| Rated C | 39% |
| Rated F | 11% |



A lot of different groups can contribute to making the health system more sustainable. Thinking about their contributions over the past couple of years to make the health system more sustainable what mark or letter grade would you give to each of the following: 4) All Governments for working together to make the system more accountable to Canadians?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| (A) RATING - NET | 7% |
| À+ | 1% |
| A | 5% |
| A- | 1% |
| (B) RATING - NET | 27% |
| B+ | 2% |
| В | 20% |
| B- | 6% |
| (C) RATING - NET | 37% |
| C+ | 3% |
| C | 27% |
| C- | 7% |
| F | 28% |
| RATING SUMMARY | · |
| Rated A | 7% |
| Rated B | 27% |
| Rated C | 37% |
| Rated F | 28% |

A lot of different groups can contribute to making the health system more sustainable. Thinking about their contributions over the past couple of years to make the health system more sustainable what mark or letter grade would you give to each of the following: 5) The Federal governments for providing sufficient funding to the system?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| | |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| | |
| (A) RATING - NET | 6% |
| A+ | 1% |
| A | 4% |
| A- | 1% |
| (B) RATING - NET | 26% |
| B+ | 2% |
| В | 18% |
| B- | 5% |
| (C) RATING - NET | 38% |
| Ċ+ | 3% |
| C | 25% |
| C- | 9% |
| F | 29% |
| RATING SUMMARY | |
| Rated A | 6% |
| Rated B | 26% |
| Rated C | 38% |
| Rated F | 29% |



A lot of different groups can contribute to making the health system more sustainable. Thinking about their contributions over the past couple of years to make the health system more sustainable what mark or letter grade would you give to each of the following: 6) Your provincial government for providing sufficient funding to the system?

| Base: All Respondents | TOTAL |
|-----------------------|-------|
| Have inhiad Dage | 1057 |
| Unweighted Base | 1057 |
| Weighted Base | 1057 |
| (A) RATING - NET | 8% |
| A+ | 1% |
| A | 6% |
| A- | 1% |
| (B) RATING - NET | 30% |
| B+ | 3% |
| В | 21% |
| B- | 7% |
| (C) RATING - NET | 37% |
| | |
| C+ | 3% |
| C | 27% |
| C- F | 7% |
| | 22% |
| RATING SUMMARY | |
| Rated A | 8% |
| Rated B | 30% |
| Rated C | 37% |
| Rated F | 22% |

