## **Canadian Blood Services Top line Results**

Overall how satisfied are you with your experience as a blood program volunteer? Please respond using a 10-point scale where 10 means you are very satisfied and 1 means you are not satisfied at all.

	Total
Base: All blood program	600
volunteers	
10 - Very Satisfied	51%
9	20%
8	23%
7	4%
6	1%
5	2%
4	-
3 2	0
	-
1 - Not at all Satisfied	-
Summary	1
Top Box (10)	51%
7,8,9 (NET)	47%
5,6 (NET)	3%
2,3,4 (NET)	0
Low Box (1)	-
Mean	9.1
Standard Deviation	1.15
Standard Error	0.05

Please indicate how much you agree or disagree with the following statements in regards to volunteering and Canada's blood program. (The work I do with the blood program makes a difference in peoples lives)

	Total	
Base: All blood program	600	
volunteers		
The work I do with the blood program makes a		
difference in peoples lives		
(4) Strongly agree	76%	
(3) Somewhat agree	22%	
(2) Somewhat disagree	2%	
(1) Strongly disagree	-	
(DK/NS)	0	
Summary		
Top 2 Box	98%	
Bottom 2 Box	2%	
Mean	3.7	
Standard Deviation	0.48	
Standard Error	0.02	

## **Canadian Blood Services Top line Results**

Will you continue to volunteer with the blood program in the future?

	Total
Base: All blood program volunteers	600
Yes	97%
No	2%
(DK/NS)	1%

## And for how many years?

	Total	
Base: All blood program volunteers who will continue to volunteer	583	
1 Year 2 Years	5% 9%	
3 Years	7%	
4 Years	2%	
5 Years	25%	
6-10 Years	24%	
11-15 Years	3%	
16-20 Years	7%	
21-25 Years	1%	
26+ Years	4%	
(DK/NS)	14%	
Summary		
Mean	18.5	
Standard Deviation	99.0	
Standard Error	4.4	
Median	4.8	