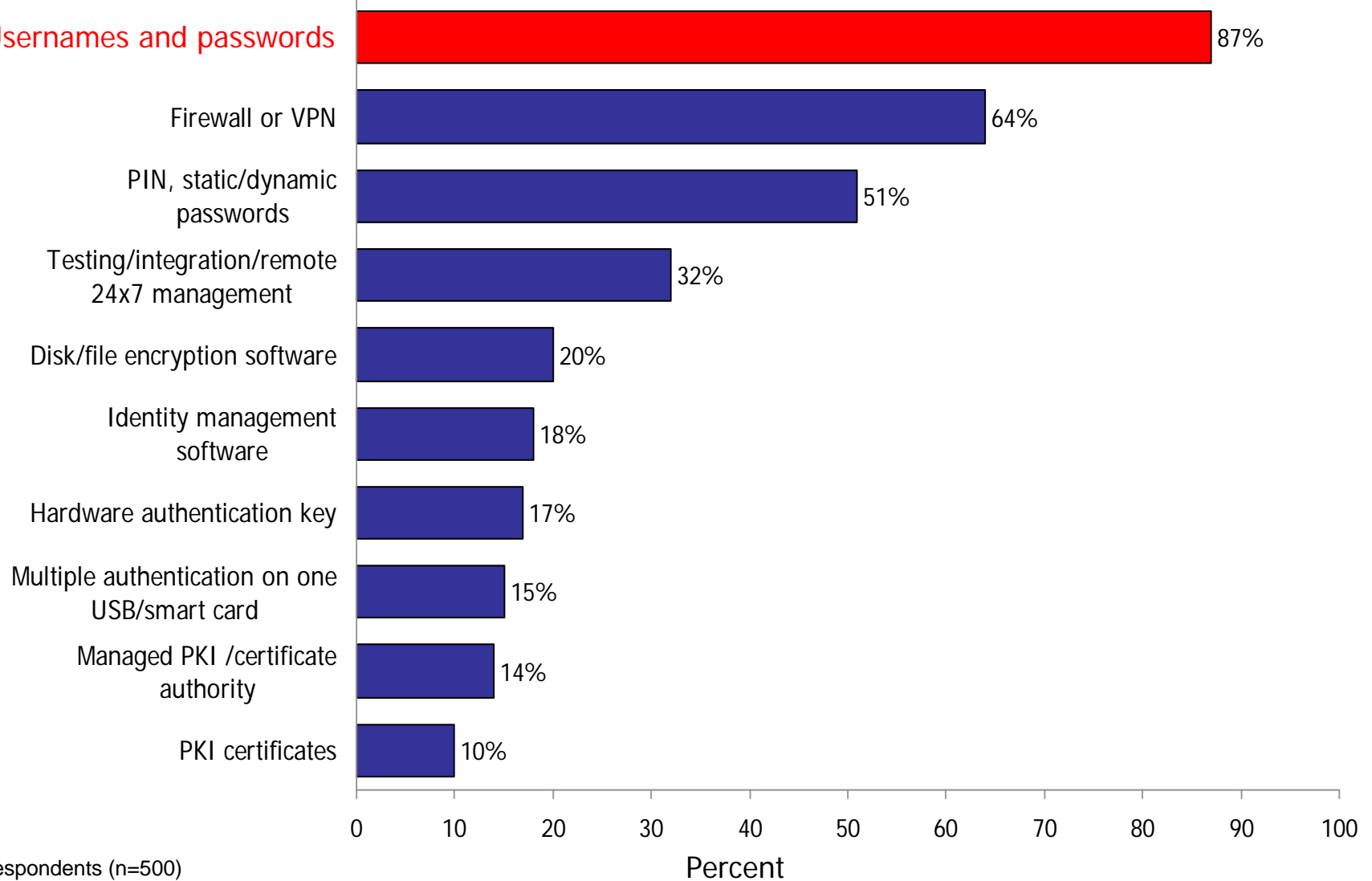




## Security Services Used Total overview

Username and passwords



Base: All respondents (n=500)  
Don't Know = 3%

Source: Ipsos 2005



## Security Services Used by Merchant Revenue

	Total	<\$10M	\$10M- <\$20M	\$20M- <\$40M	\$40M- <\$100M	\$100M+	Don't Know
Base: All respondents	%	%	%	%	%	%	%
Username and passwords	87	83	88	93	84	90	-
Firewall or VPN	64	58	61	69	63	85	2
PIN, static passwords and/or dynamic passwords	51	46	45	64	51	56	2
Testing/integration, remote management capabilities, live 24/7 technical support	32	21	35	44	29	51	2
Disk/file encryption software	20	16	19	23	12	49	3
Identity management software	18	15	11	26	16	32	2
Hardware authentication key	17	10	23	17	27	27	3
Multiple authentication credentials on one USB token or smart card	15	8	11	21	33	17	4
Managed public-key infrastructure and certificate authority	14	10	16	15	16	22	5
PKI certificates	10	7	12	16	8	7	5

Base: All respondents (n=500)  
Don't Know = 3%



## Highest Online Processing Security Risks, Total overview

