

The first few questions are about your overall views on the health system. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 1) The overall quality of the healthcare services available to you and your family ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
(A) RATING - NET	178 18%	20 15%	17 18%	15 22%	76 20%	36 14%	13 17%	50 17%	61 15%	68 23% H	96 20%	82 16%
A+	44 4%	9 7% D	6 6%	4 6%	9 2%	13 5%	3 4%	5 2%	15 4%	24 8% GH	23 5%	21 4%
A	106 11%	10 8%	8 8%	7 10%	54 14% E	20 8%	8 11%	33 11%	36 9%	37 13%	55 11%	51 10%
A-	28 3%	2 1%	4 4%	4 5% E	13 3%	3 1%	2 3%	12 4%	9 2%	7 2%	18 4%	10 2%
(B) RATING - NET	454 45%	53 40%	53 54% A	29 42%	165 43%	118 47%	36 46%	163 55% HI	166 41%	121 41%	226 47%	227 44%
B+	116 12%	17 13%	13 13%	8 12%	35 9%	31 12%	12 15%	34 11%	47 11%	33 11%	58 12%	58 11%
B	250 25%	25 19%	28 29% F	17 25%	101 27% F	66 27% F	11 14%	95 32% HI	84 21%	70 24%	128 26%	122 23%
B-	88 9%	10 8%	11 11%	4 5%	29 8%	21 8%	13 16% CD	34 12% I	36 9%	17 6%	40 8%	47 9%
(C) RATING - NET	294 29%	45 34%	22 22%	21 31%	107 28%	76 31%	22 29%	65 22%	135 33% G	90 30% G	123 25%	171 33% J
C+	71 7%	12 9%	6 7%	2 3%	24 6%	19 8%	8 10%	18 6%	32 8%	18 6%	33 7%	37 7%

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		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
C	151 15%	23 18% B	8 8%	9 14%	64 17% B	38 15%	7 9%	38 13%	62 15%	50 17%	60 12%	91 18% J
C-	73 7%	10 8%	7 7%	10 14% D	20 5%	19 8%	7 9%	10 3%	41 10% G	22 7% G	30 6%	42 8%
F	77 8%	13 10%	5 5%	3 4%	32 8%	18 7%	6 8%	17 6%	43 11% GI	15 5%	38 8%	39 7%
Don't know/Refused	4 0	1 1%	1 1%	0 -	1 0	0 -	1 1%	0 -	2 0	2 1%	3 1%	1 0
RATING SUMMARY												
Rated A	178 18%	20 15%	17 18%	15 22%	76 20%	36 14%	13 17%	50 17%	61 15%	68 23% H	96 20%	82 16%
Rated B	454 45%	53 40%	53 54% A	29 42%	165 43%	118 47%	36 46%	163 55% HI	166 41%	121 41%	226 47%	227 44%
Rated C	294 29%	45 34%	22 22%	21 31%	107 28%	76 31%	22 29%	65 22%	135 33% G	90 30% G	123 25%	171 33% J
Rated F	77 8%	13 10%	5 5%	3 4%	32 8%	18 7%	6 8%	17 6%	43 11% GI	15 5%	38 8%	39 7%

The first few questions are about your overall views on the health system. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 2) Your most recent dealing with the healthcare system in your community ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
(A) RATING - NET	265 26%	36 27%	29 30%	22 32%	107 28%	47 19%	23 30%	60 20%	85 21%	118 40%	121 25%	143 28%
A+	71 7%	10 8%	9 9%	7 10%	19 5%	19 8%	6 8%	8 3%	25 6%	37 12%	29 6%	42 8%
A	167 17%	23 17%	14 15%	14 20%	75 20%	25 10%	16 21%	46 16%	54 13%	65 22%	82 17%	85 16%
A-	27 3%	3 2%	6 6%	1 2%	13 3%	4 1%	1 1%	6 2%	6 1%	16 5%	11 2%	17 3%
(B) RATING - NET	413 41%	52 39%	51 52%	26 38%	157 41%	95 38%	32 41%	147 50%	157 38%	107 36%	212 44%	201 39%
B+	113 11%	16 12%	20 21%	7 10%	34 9%	25 10%	11 14%	42 14%	41 10%	29 10%	58 12%	55 11%
B	240 24%	26 19%	25 26%	17 24%	103 27%	56 22%	14 18%	81 27%	95 23%	63 21%	126 26%	114 22%
B-	60 6%	11 8%	6 6%	2 4%	19 5%	14 6%	7 9%	24 8%	21 5%	15 5%	28 6%	32 6%

The first few questions are about your overall views on the health system. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 2) Your most recent dealing with the healthcare system in your community ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
(C) RATING - NET												
	224 22%	32 24%	10 10%	12 18%	77 20%	82 33%	11 14%	61 21%	112 27%	49 16%	105 22%	119 23%
C+	46 5%	B 8 6%	B 1 1%	C 3 5%	D 8 2%	BCDF 19 8%	F 7 9%	G 13 4%	H 21 5%	I 12 4%	J 22 5%	K 24 5%
C	118 12%	D 15 11%	F 6 6%	E 6 9%	F 47 12%	BCDF 42 17%	F 1 2%	G 35 12%	H 56 14%	I 25 8%	J 52 11%	K 66 13%
C-	60 6%	F 9 7%	F 3 4%	E 2 4%	F 22 6%	BCDF 21 8%	F 2 3%	G 14 5%	H 35 8%	I 12 4%	J 31 6%	K 29 6%
F	91 9%	F 10 8%	F 6 6%	F 7 11%	F 35 9%	BCDF 21 9%	F 11 15%	G 24 8%	H 46 11%	I 20 7%	J 40 8%	K 51 10%
Don't know/Refused	13 1%	F 2 1%	F 1 1%	F 1 2%	F 5 1%	BCDF 3 1%	F 1 1%	G 3 1%	H 8 2%	I 2 1%	J 8 2%	K 5 1%
RATING SUMMARY												
Rated A	265 26%	36 27%	29 30%	22 32%	107 28%	47 19%	23 30%	60 20%	85 21%	118 40%	121 25%	143 28%
Rated B	413 41%	52 39%	51 52%	26 38%	157 41%	95 38%	32 41%	147 50%	157 38%	107 36%	212 44%	201 39%
Rated C	224 22%	32 24%	10 10%	12 18%	77 20%	82 33%	11 14%	61 21%	112 27%	49 16%	105 22%	119 23%
Rated F	91 9%	10 8%	6 6%	7 11%	35 9%	21 9%	11 15%	24 8%	46 11%	20 7%	40 8%	51 10%

The first few questions are about your overall views on the health system. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 3) The federal government's performance in dealing with healthcare in Canada ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
(A) RATING - NET	50 5%	6 4%	3 3%	4 6%	22 6%	11 5%	4 5%	11 4%	16 4%	24 8% GH	29 6%	21 4%
A+	9 1%	3 2%	3 3% D	1 1%	1 0	1 1%	1 1%	0 -	3 1%	6 2% G	6 1%	4 1%
A	28 3%	2 2%	1 1%	1 2%	15 4%	7 3%	2 2%	8 3%	8 2%	12 4%	17 3%	12 2%
A-	13 1%	1 1%	0 -	2 4%	6 2%	3 1%	1 1%	2 1%	5 1%	5 2%	7 1%	6 1%
(B) RATING - NET	266 26%	28 21%	37 38% AE	17 24%	109 29%	54 22%	22 28%	107 36% HI	96 24%	61 21%	139 29%	127 24%
B+	48 5%	4 3%	11 11% ACDE	1 2%	13 3%	11 5%	8 10% ACD	21 7%	16 4%	11 4%	23 5%	25 5%
B	152 15%	20 15%	14 15%	12 17%	67 18% E	29 11%	11 14%	66 22% HI	49 12%	36 12%	83 17%	69 13%
B-	66 7%	4 3%	11 12% A	4 6%	29 8%	14 6%	3 4%	20 7%	32 8%	15 5%	33 7%	33 6%
(C) RATING - NET	434 43%	68 51%	39 40%	30 44%	158 41%	103 41%	36 47%	126 43%	190 47% I	115 39%	199 41%	235 45%
C+	65 6%	16 12% DE	5 5%	4 5%	17 5%	13 5%	11 14% DE	21 7%	28 7%	14 5%	32 7%	33 6%
C	244 24%	24 18%	22 22%	17 25%	102 27%	63 25%	16 20%	75 25%	104 26%	62 21%	111 23%	133 26%

The first few questions are about your overall views on the health system. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 3) The federal government's performance in dealing with healthcare in Canada ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
C-	125 12%	29 22% DE	13 13%	9 13%	38 10%	27 11%	10 13%	30 10%	58 14%	38 13%	56 12%	69 13%
F	235 23%	28 21%	17 18%	16 24%	84 22%	75 30% BD	15 19%	42 14%	98 24% G	92 31% GH	105 22%	130 25%
Don't know/Refused	20 2%	3 2%	1 1%	1 2%	9 2%	5 2%	1 1%	9 3%	6 1%	4 1%	14 3%	6 1%
RATING SUMMARY												
Rated A	50 5%	6 4%	3 3%	4 6%	22 6%	11 5%	4 5%	11 4%	16 4%	24 8% GH	29 6%	21 4%
Rated B	266 26%	28 21%	37 38% AE	17 24%	109 29%	54 22%	22 28%	107 36% HI	96 24%	61 21%	139 29%	127 24%
Rated C	434 43%	68 51%	39 40%	30 44%	158 41%	103 41%	36 47%	126 43%	190 47% I	115 39%	199 41%	235 45%
Rated F	235 23%	28 21%	17 18%	16 24%	84 22%	75 30% BD	15 19%	42 14%	98 24% G	92 31% GH	105 22%	130 25%

The first few questions are about your overall views on the health system. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 4) Your provincial government's performance in dealing with healthcare in your province ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
(A) RATING - NET	64 6%	8 6%	9 9% F	10 14% DF	20 5%	16 7%	1 1%	12 4%	21 5%	31 11% GH	39 8%	25 5%
A+	18 2%	4 3%	4 4% D	3 5% D	2 1%	5 2%	0 -	2 1%	5 1%	11 4% GH	11 2%	7 1%
A	32 3%	2 2%	5 5%	5 8% AF	12 3%	8 3%	0 -	7 3%	11 3%	14 5%	18 4%	14 3%
A-	14 1%	2 2%	1 1%	1 2%	5 1%	4 1%	1 1%	2 1%	5 1%	7 2%	10 2%	4 1%
(B) RATING - NET	319 32%	34 25%	37 38%	19 28%	127 33%	73 29%	29 38%	111 38% HI	119 29%	87 30%	163 34%	156 30%
B+	59 6%	7 5%	9 10% D	3 4%	13 3%	18 7% D	9 12% D	11 4%	28 7%	20 7%	31 6%	28 5%
B	191 19%	22 17%	17 18%	11 16%	86 22%	40 16%	15 19%	72 24% H	62 15%	55 19%	97 20%	94 18%
B-	70 7%	5 4%	10 10% A	6 8%	29 8%	15 6%	5 7%	28 10% I	29 7%	12 4%	35 7%	35 7%
(C) RATING - NET	419 42%	55 41%	38 39%	26 38%	162 42%	104 42%	35 45%	131 44%	157 39%	125 42%	189 39%	231 44%
C+	73 7%	11 8%	7 7%	7 10%	28 7%	15 6%	6 8%	26 9%	27 7%	18 6%	37 8%	36 7%

The first few questions are about your overall views on the health system. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 4) Your provincial government's performance in dealing with healthcare in your province ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
C	231 23%	17 13%	23 24%	10 15%	102 27%	58 23%	20 26%	75 25%	87 21%	67 23%	109 22%	122 24%
C-	115 11%	26 20%	8 8%	9 13%	32 8%	31 13%	9 11%	30 10%	43 11%	41 14%	43 9%	72 14%
F	193 19%	31 23%	12 13%	13 19%	70 18%	55 22%	12 16%	34 11%	108 26%	51 17%	87 18%	106 20%
Don't know/Refused	10 1%	5 4%	1 1%	1 2%	3 1%	0 -	0 -	8 3%	2 0	1 0	8 2%	2 0
RATING SUMMARY												
Rated A	64 6%	8 6%	9 9%	10 14%	20 5%	16 7%	1 1%	12 4%	21 5%	31 11%	39 8%	25 5%
Rated B	319 32%	34 25%	37 38%	19 28%	127 33%	73 29%	29 38%	111 38%	119 29%	87 30%	163 34%	156 30%
Rated C	419 42%	55 41%	38 39%	26 38%	162 42%	104 42%	35 45%	131 44%	157 39%	125 42%	189 39%	231 44%
Rated F	193 19%	31 23%	12 13%	13 19%	70 18%	55 22%	12 16%	34 11%	108 26%	51 17%	87 18%	106 20%

The next couple of questions are about your ability to access healthcare services in your community. By ACCESS we mean you can get prompt healthcare services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 1) Access to a family doctor in your community ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
(A) RATING - NET	325 32%	38 28%	37 38% E	23 34%	132 35% E	60 24%	34 44% AE	82 28%	107 26%	133 45% GH	155 32%	170 33%
A+	109 11%	14 10%	16 16% CE	4 6%	39 10%	18 7%	19 24% ACDE	20 7%	33 8%	55 19% GH	55 11%	54 10%
A	194 19%	18 14%	19 19%	17 25% A	85 22% A	42 17%	13 17%	56 19%	65 16%	71 24% H	90 18%	104 20%
A-	22 2%	6 4% E	3 3% E	2 3%	8 2%	1 0	2 3%	6 2%	9 2%	7 2%	10 2%	12 2%
(B) RATING - NET	307 30%	49 37% D	28 29%	24 36%	102 27%	83 33%	20 26%	94 32%	123 30%	87 30%	160 33%	147 28%
B+	92 9%	18 13% D	9 10%	8 12% D	19 5%	25 10% D	12 15% D	26 9%	38 9%	27 9%	51 10%	41 8%
B	174 17%	27 21% F	11 11%	15 21% F	71 19% F	44 18%	6 8%	56 19%	68 17%	49 17%	92 19%	82 16%
B-	41 4%	4 3%	7 8% D	2 2%	11 3%	14 5%	2 3%	13 4%	17 4%	11 4%	16 3%	24 5%
(C) RATING - NET	200 20%	31 23%	22 22%	14 21%	68 18%	52 21%	14 18%	62 21%	90 22% I	46 16%	90 19%	110 21%
C+	31 3%	5 4%	3 3%	4 7% D	8 2%	8 3%	2 2%	9 3%	15 4%	8 3%	17 4%	14 3%
C	101 10%	18 14% F	12 13%	6 9%	39 10%	22 9%	3 4%	35 12% I	45 11% I	19 6%	47 10%	54 10%

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	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
C-	68 7%	7 5%	7 7%	4 5%	21 6%	21 8%	9 11%	18 6%	31 7%	20 7%	26 5%	41 8%
F	166 16%	12 9%	9 10%	7 10%	75 20%	52 21%	10 12%	52 18%	84 21%	28 10%	75 15%	91 18%
Don't know/Refused	9 1%	3 2%	1 1%	0 -	4 1%	1 0	0 -	5 2%	3 1%	1 0	7 1%	2 0
RATING SUMMARY												
Rated A	325 32%	38 28%	37 38%	23 34%	132 35%	60 24%	34 44%	82 28%	107 26%	133 45%	155 32%	170 33%
Rated B	307 30%	49 37%	28 29%	24 36%	102 27%	83 33%	20 26%	94 32%	123 30%	87 30%	160 33%	147 28%
Rated C	200 20%	31 23%	22 22%	14 21%	68 18%	52 21%	14 18%	62 21%	90 22%	46 16%	90 19%	110 21%
Rated F	166 16%	12 9%	9 10%	7 10%	75 20%	52 21%	10 12%	52 18%	84 21%	28 10%	75 15%	91 18%

The next couple of questions are about your ability to access healthcare services in your community. By ACCESS we mean you can get prompt healthcare services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 2) Access to walk in clinics in your community ?

	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
(A) RATING - NET	261 26%	43 32% E	30 31% E	23 34% E	108 28% E	35 14% E	22 29% E	88 30% H	89 22% H	84 29% H	138 28% H	124 24% H
A+	69 7%	14 11% E	7 7% E	4 7% E	25 7% E	10 4% E	8 10% E	17 6% E	27 7% E	24 8% E	40 8% E	29 6% E
A	162 16%	26 20% E	17 17% E	16 24% E	69 18% E	21 9% E	12 15% E	57 19% H	51 12% H	54 18% H	81 17% H	81 16% H
A-	30 3%	2 2% E	6 7% E	2 4% E	13 3% E	4 2% E	2 3% E	14 5% E	11 3% E	6 2% E	17 3% E	14 3% E
(B) RATING - NET	391 39%	54 41%	41 42%	24 36%	147 38%	101 41%	24 31%	118 40%	160 39%	110 37%	196 40%	195 38%
B+	128 13%	22 16%	16 16%	9 13%	41 11%	30 12%	10 13%	43 15%	48 12%	35 12%	67 14%	61 12%
B	209 21%	27 20%	17 18%	11 16%	86 23% F	61 24% F	7 9% F	57 19% F	89 22% F	62 21% F	103 21% F	106 20% F
B-	54 5%	5 4%	8 9%	4 6%	20 5%	10 4%	7 8%	18 6%	23 6%	13 4%	26 5%	28 5%

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		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
(C) RATING - NET	209 21%	26 20%	12 13%	9 13%	78 21%	72 29%	11 15%	58 20%	96 24%	53 18%	92 19%	117 22%
C+	44 4%	16 12%	1 1%	2 3%	14 4%	10 4%	2 2%	14 5%	17 4%	12 4%	13 3%	31 6%
C	101 10%	8 6%	5 6%	2 2%	45 12%	39 16%	2 3%	22 8%	47 12%	31 10%	50 10%	51 10%
C-	64 6%	3 2%	6 6%	5 8%	20 5%	23 9%	7 10%	21 7%	32 8%	10 4%	29 6%	34 7%
F	110 11%	7 5%	13 14%	10 15%	28 7%	35 14%	17 22%	26 9%	56 14%	28 9%	45 9%	65 13%
Don't know/Refused	34 3%	2 2%	0 -	2 3%	21 6%	6 2%	3 4%	6 2%	7 2%	21 7%	16 3%	18 4%
RATING SUMMARY												
Rated A	261 26%	43 32%	30 31%	23 34%	108 28%	35 14%	22 29%	88 30%	89 22%	84 29%	138 28%	124 24%
Rated B	391 39%	54 41%	41 42%	24 36%	147 38%	101 41%	24 31%	118 40%	160 39%	110 37%	196 40%	195 38%
Rated C	209 21%	26 20%	12 13%	9 13%	78 21%	72 29%	11 15%	58 20%	96 24%	53 18%	92 19%	117 22%
Rated F	110 11%	7 5%	13 14%	10 15%	28 7%	35 14%	17 22%	26 9%	56 14%	28 9%	45 9%	65 13%

The next couple of questions are about your ability to access healthcare services in your community. By ACCESS we mean you can get prompt healthcare services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 3) Access to medical specialists ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
(A) RATING - NET	128 13%	14 10%	14 15%	14 20% DE	44 12%	25 10%	17 21% ADE	28 10%	34 8%	64 22% GH	65 13%	63 12%
A+	39 4%	4 3%	7 7% DE	3 4%	11 3%	6 2%	9 11% ADE	5 2%	7 2%	26 9% GH	21 4%	18 4%
A	70 7%	7 5%	7 8%	9 13%	27 7%	16 6%	4 5%	20 7%	20 5%	29 10% H	36 7%	34 7%
A-	19 2%	3 2%	0 -	2 4%	6 2%	4 2%	4 5% B	4 1%	6 2%	9 3%	9 2%	11 2%
(B) RATING - NET	277 28%	27 20%	25 26%	14 20%	124 33% AC	71 29%	16 21%	100 34% H	96 24%	80 27%	134 28%	144 28%
B+	50 5%	4 3%	11 11% ACDE	2 3%	15 4%	12 5%	6 8%	17 6%	21 5%	12 4%	22 4%	28 5%
B	161 16%	14 11%	8 8%	8 11%	84 22% ABCF	42 17% BF	5 7%	58 20% H	47 12%	56 19% H	77 16%	85 16%
B-	66 7%	8 6%	7 7%	4 6%	25 7%	18 7%	5 6%	26 9% I	28 7%	12 4%	35 7%	31 6%
(C) RATING - NET	381 38%	63 47% D	36 37%	23 34%	124 33%	107 43% D	28 36%	106 36%	169 41%	103 35%	191 39%	190 37%
C+	55 6%	14 10% D	6 6%	5 8% D	9 2%	18 7% D	4 5%	14 5%	26 6%	16 5%	26 5%	29 6%
C	189 19%	23 18%	17 17%	8 11%	76 20%	56 23% C	9 12%	58 20%	83 20%	47 16%	102 21%	87 17%

The next couple of questions are about your ability to access healthcare services in your community. By ACCESS we mean you can get prompt healthcare services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 3) Access to medical specialists ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
C-	137 14%	26 20% D	14 14%	11 15%	39 10%	33 13%	15 19% D	34 12%	60 15%	40 14%	63 13%	74 14%
F	197 20%	25 19%	20 20%	17 25%	76 20%	42 17%	17 22%	52 18%	101 25% GI	41 14%	81 17%	115 22% J
Don't know/Refused	23 2%	5 3%	2 2%	0 -	13 3%	3 1%	0 -	9 3%	8 2%	6 2%	14 3%	8 2%
RATING SUMMARY												
Rated A	128 13%	14 10%	14 15%	14 20% DE	44 12%	25 10%	17 21% ADE	28 10%	34 8%	64 22% GH	65 13%	63 12%
Rated B	277 28%	27 20%	25 26%	14 20%	124 33% AC	71 29%	16 21%	100 34% H	96 24%	80 27%	134 28%	144 28%
Rated C	381 38%	63 47% D	36 37%	23 34%	124 33%	107 43% D	28 36%	106 36%	169 41%	103 35%	191 39%	190 37%
Rated F	197 20%	25 19%	20 20%	17 25%	76 20%	42 17%	17 22%	52 18%	101 25% GI	41 14%	81 17%	115 22% J

The next couple of questions are about your ability to access healthcare services in your community. By ACCESS we mean you can get prompt healthcare services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 4) Access to modern diagnostic equipment such as MRIs and CT scans ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
(A) RATING - NET	115 11%	14 11%	11 11%	11 16%	42 11%	29 12%	7 9%	28 10%	32 8%	54 18% GH	54 11%	61 12%
A+	32 3%	4 3%	6 6% D	2 3%	5 1%	11 5% D	4 6% D	6 2%	10 3%	16 5% GH	17 3%	15 3%
A	68 7%	10 7%	4 4%	6 9% F	31 8% F	17 7%	1 1%	19 7%	18 4%	31 10% H	29 6%	38 7%
A-	15 1%	1 1%	2 2%	2 4% E	6 2%	1 1%	2 3%	3 1%	4 1%	7 2%	7 2%	7 1%
(B) RATING - NET	291 29%	29 22%	27 27%	14 21%	104 27%	96 39% ABCD	22 28%	92 31%	122 30%	74 25%	135 28%	157 30%
B+	68 7%	7 6%	7 7%	3 4%	20 5%	24 10% D	7 9%	16 6%	34 8%	15 5%	34 7%	34 6%
B	154 15%	14 10%	9 9%	10 15%	58 15%	54 22% ABD	10 13%	55 19%	59 15%	39 13%	69 14%	85 16%
B-	70 7%	8 6%	11 12% C	1 2%	27 7%	18 7%	5 6%	21 7%	29 7%	20 7%	32 7%	38 7%
(C) RATING - NET	343 34%	46 35%	36 37%	26 38%	130 34%	81 32%	24 31%	103 35%	134 33%	104 35%	167 34%	175 34%

The next couple of questions are about your ability to access healthcare services in your community. By ACCESS we mean you can get prompt healthcare services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 4) Access to modern diagnostic equipment such as MRIs and CT scans ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
C+	48 5%	13 10% CDE	6 6%	1 2%	15 4%	10 4%	3 4%	22 7% I	20 5%	6 2%	24 5%	25 5%
C	177 18%	15 11%	13 14%	13 19%	79 21% A	48 19%	9 11%	50 17%	65 16%	61 21%	97 20%	80 15%
C-	117 12%	18 14%	16 17% DE	12 17%	36 9%	23 9%	13 16%	31 10%	48 12%	36 12%	47 10%	70 14%
F	205 20%	34 25% E	22 23% E	12 18%	80 21% E	33 13%	24 30% E	48 16%	100 24% GI	53 18%	94 19%	111 21%
Don't know/Refused	53 5%	10 7%	2 2%	5 8% F	25 7%	10 4%	1 1%	23 8% I	20 5%	10 3%	37 8% K	16 3%
RATING SUMMARY												
Rated A	115 11%	14 11%	11 11%	11 16%	42 11%	29 12%	7 9%	28 10%	32 8%	54 18% GH	54 11%	61 12%
Rated B	291 29%	29 22%	27 27%	14 21%	104 27%	96 39% ABCD	22 28%	92 31%	122 30%	74 25%	135 28%	157 30%
Rated C	343 34%	46 35%	36 37%	26 38%	130 34%	81 32%	24 31%	103 35%	134 33%	104 35%	167 34%	175 34%
Rated F	205 20%	34 25% E	22 23% E	12 18%	80 21% E	33 13%	24 30% E	48 16%	100 24% GI	53 18%	94 19%	111 21%

The next couple of questions are about your ability to access healthcare services in your community. By ACCESS we mean you can get prompt healthcare services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 5) Access to emergency room services ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
(A) RATING - NET	194 19%	22 17%	20 21%	21 31% AE	78 21% E	34 14%	19 24% E	49 17%	68 17%	75 26% GH	110 23% K	85 16%
A+	45 4%	8 6%	5 6%	6 9% DE	10 3%	7 3%	8 10% DE	7 2%	13 3%	25 8% GH	25 5%	20 4%
A	120 12%	11 8%	9 9%	13 19% AEF	58 15% AE	24 10%	6 7%	31 10%	45 11%	42 14%	64 13%	55 11%
A-	30 3%	4 3%	6 6% E	2 3%	11 3%	3 1%	5 6% E	11 4%	10 2%	9 3%	20 4% K	9 2%
(B) RATING - NET	355 35%	37 28%	37 38% C	15 22%	137 36% C	100 40% AC	30 38% C	111 38%	143 35%	97 33%	188 39% K	167 32%
B+	89 9%	12 9%	13 14% CD	3 4%	28 7%	22 9%	11 14%	26 9%	36 9%	26 9%	53 11% K	36 7%
B	190 19%	19 15%	14 14%	8 11%	83 22% CF	59 24% ACF	7 9%	54 18%	75 18%	56 19%	100 21%	90 17%
B-	77 8%	6 5%	9 10%	5 7%	25 7%	20 8%	12 15% AD	31 10% I	32 8%	14 5%	36 7%	41 8%
(C) RATING - NET	290 29%	44 33%	31 32%	23 33%	109 29%	66 27%	17 21%	99 34% I	117 29%	72 25%	125 26%	165 32% J
C+	48 5%	15 12% BCDE	3 3%	1 2%	15 4%	9 4%	4 5%	19 6% I	21 5%	7 3%	25 5%	23 4%
C	147 15%	15 11%	14 14%	15 21% F	66 17%	32 13%	6 8%	56 19% I	54 13%	37 12%	60 12%	87 17%

The next couple of questions are about your ability to access healthcare services in your community. By ACCESS we mean you can get prompt healthcare services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 5) Access to emergency room services ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
C-	95 9%	14 10%	14 15% D	7 10%	28 7%	25 10%	7 9%	24 8%	42 10%	28 10%	39 8%	56 11%
F	140 14%	25 19% BD	6 7%	8 11%	44 12%	44 18% BD	13 16%	32 11%	69 17% G	38 13%	49 10%	90 17% J
Don't know/Refused	26 3%	4 3%	3 3%	2 3%	13 3%	5 2%	0 -	3 1%	10 2%	13 4% G	14 3%	12 2%
RATING SUMMARY												
Rated A	194 19%	22 17%	20 21%	21 31% AE	78 21% E	34 14%	19 24% E	49 17%	68 17%	75 26% GH	110 23% K	85 16%
Rated B	355 35%	37 28%	37 38% C	15 22%	137 36% C	100 40% AC	30 38% C	111 38%	143 35%	97 33%	188 39% K	167 32%
Rated C	290 29%	44 33%	31 32%	23 33%	109 29%	66 27%	17 21%	99 34% I	117 29%	72 25%	125 26% J	165 32% J
Rated F	140 14%	25 19% BD	6 7%	8 11%	44 12%	44 18% BD	13 16%	32 11%	69 17% G	38 13%	49 10%	90 17% J

The next couple of questions are about your ability to access healthcare services in your community. By ACCESS we mean you can get prompt healthcare services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 6) Access to healthcare services on evenings and weekends in your community ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
(A) RATING - NET	119 12%	15 11%	9 10%	12 17%	54 14%	15 6%	14 17%	21 7%	43 11%	53 18%	61 12%	58 11%
A+	34 3%	6 5%	4 4%	3 4%	8 2%	5 2%	7 9%	5 2%	9 2%	20 7%	15 3%	19 4%
A	65 6%	5 4%	4 4%	7 11%	33 9%	9 3%	6 8%	13 4%	25 6%	25 9%	37 8%	27 5%
A-	20 2%	3 2%	1 1%	1 2%	12 3%	1 1%	1 1%	3 1%	10 2%	7 2%	8 2%	12 2%
(B) RATING - NET	342 34%	49 37%	38 39%	25 37%	134 35%	72 29%	24 31%	132 45%	124 30%	84 29%	189 39%	154 30%
B+	67 7%	13 10%	9 10%	3 4%	22 6%	9 4%	11 14%	21 7%	27 7%	16 6%	38 8%	29 6%
B	202 20%	21 16%	18 19%	17 25%	89 23%	48 19%	9 11%	80 27%	64 16%	58 20%	106 22%	96 18%
B-	74 7%	16 12%	10 10%	5 8%	23 6%	15 6%	4 6%	31 10%	33 8%	10 3%	45 9%	28 5%
(C) RATING - NET	358 36%	56 42%	31 32%	17 25%	131 34%	100 40%	23 29%	94 32%	156 38%	106 36%	161 33%	196 38%
C+	60 6%	10 8%	5 5%	3 4%	20 5%	18 7%	4 5%	18 6%	24 6%	19 6%	28 6%	32 6%

The next couple of questions are about your ability to access healthcare services in your community. By ACCESS we mean you can get prompt healthcare services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark letter grade would you give to: 6) Access to healthcare services on evenings and weekends in your community ?

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
C	172 17%	21 16%	10 10%	8 11%	84 22% BF	45 18% F	5 6%	41 14%	74 18%	55 19%	81 17%	91 18%
C-	125 12%	25 19% D	16 17% D	6 9%	27 7%	37 15% D	14 18% D	35 12%	58 14%	33 11%	52 11%	73 14%
F	164 16%	13 9%	15 16%	11 16%	52 14%	57 23% AD	17 21% A	45 15%	78 19% I	39 13%	61 13%	103 20% J
Don't know/Refused	23 2%	1 1%	3 3%	3 5%	11 3%	4 2%	1 1%	3 1%	6 2%	14 5% GH	14 3%	9 2%
RATING SUMMARY												
Rated A	119 12%	15 11%	9 10%	12 17% E	54 14% E	15 6%	14 17% E	21 7%	43 11%	53 18% GH	61 12%	58 11%
Rated B	342 34%	49 37%	38 39%	25 37%	134 35%	72 29%	24 31%	132 45% HI	124 30%	84 29%	189 39% K	154 30%
Rated C	358 36%	56 42% C	31 32%	17 25%	131 34%	100 40% C	23 29%	94 32%	156 38%	106 36%	161 33%	196 38%
Rated F	164 16%	13 9%	15 16%	11 16%	52 14%	57 23% AD	17 21% A	45 15%	78 19% I	39 13%	61 13%	103 20% J

Overall, do you think healthcare services in your community will get much better, somewhat better, somewhat worse or much worse over the next two or three years ?

	TOTAL	REGION						AGE			GENDER	
		BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
Much better	50 5%	12 9% DF	8 8% D	3 5%	9 2%	17 7% D	1 1%	11 4%	13 3%	25 9% GH	24 5%	26 5%
Somewhat better	421 42%	51 38%	40 41%	24 35%	163 43%	106 43%	38 48%	135 46%	162 40%	122 41%	215 44%	206 40%
Somewhat worse	358 36%	45 34%	40 41% E	32 47% E	140 37% E	72 29%	29 37%	116 39% I	148 36%	91 31%	172 35%	186 36%
Much worse	145 14%	20 15%	7 7%	5 7%	61 16% B	44 18% BC	9 11%	28 10%	70 17% G	44 15%	55 11%	90 17% J
Don't know/Refused	32 3%	5 4%	2 2%	5 7% D	8 2%	10 4%	2 2%	4 1%	15 4%	13 4% G	20 4%	12 2%
TOPBOX & LOWBOX SUMMARY												
Better (Top2Box)	472 47%	63 47%	48 50%	27 40%	172 45%	123 50%	39 50%	146 50%	174 43%	147 50%	239 49%	233 45%
Worse (Low2Box)	503 50%	65 49%	47 49%	37 53%	201 53%	115 47%	37 48%	145 49%	218 54%	135 46%	227 47%	276 53%

For each of the following please tell me where you think Canada ranks when compared to the top 30 developed countries in the world. Please respond with a ranking from 1 (if you think Canada is first overall) to 30 (if you think Canada is last). You can also choose any number between 1 and 30. Where do you think Canada ranks in terms of:

MEANS SUMMARY TABLE (1= Canada is first overall 30= Canada is last)

		REGION						AGE			GENDER	
	TOTAL	BC	ALB	SK/MN	ONT	QUE	ATL	18-34	35-54	55+	Male	Female
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents												
Unweighted Base	1006	132	103	68	379	247	77	269	415	314	471	535
Effective Base	954	118*	101	65*	373	236	64*	249	404	298	442	514
Weighted Base	1006	133	97	68*	381	248	78*	295	407	295	486	520
1) total health spending per person by Governments	10.76	11.61	9.78	10.81	9.66	12.18	11.18	9.67	11.36	10.94	9.90	11.58
		D				BD			G	G		J
2) the proportion of the system that is funded by the public sector	9.98	10.60	9.04	10.36	9.38	10.78	10.06	8.99	10.26	10.46	9.26	10.64
						BD			G	G		J
3) the amount of out of pocket spending by individuals for health care services	11.72	12.83	11.38	13.84	10.78	12.47	10.63	11.59	12.26	10.96	11.22	12.17
		DF		DF		D			I			
4) the number of physicians per person	13.44	13.30	11.31	13.14	13.63	14.02	13.76	12.92	14.00	13.05	12.39	14.42
		B			B	B	B				J	
5) access to health technology, specifically the number of MRI machines per person	12.97	14.43	12.88	13.60	12.54	12.79	12.73	11.38	13.88	13.29	12.42	13.48
		D							G	G		J
6) the number of acute care hospital beds per person	13.47	15.26	12.09	12.97	12.90	14.07	13.43	12.10	14.61	13.24	12.72	14.16
		BCD				B			GI			J
7) infant mortality (i.e. the death of infants in the first year of life)	9.55	9.46	9.33	7.68	9.38	10.24	10.20	10.63	9.68	8.23	9.07	9.99
						C		I	I			
8) life expectancy	7.73	7.19	7.39	8.49	6.95	8.97	8.24	6.67	8.34	7.80	6.89	8.53
				D		ABD			G	G		J
9) literacy	8.90	8.33	6.64	10.64	8.42	10.09	9.79	7.63	9.39	9.32	8.16	9.60
		B		ABD	B	ABD	B		G	G		J