

LEGAL SERVICES SOCIETY

- [1](#) Is1a. Are you, or is anyone in your household, closely related to a Legal Services Society employee or a lawyer who provides legal aid services?
- [2](#) Is1. I would like to ask you a few questions about legal aid. First of all, are you aware that there legal aid services in BC for people with low incomes?
- [3](#) Is2a. Did you know that legal aid services are available for people facing criminal law matters?
- [4](#) Is2a1. Overall, for those who need it, would you say that legal aid in BC is readily available, somewhat available, or not adequately available when it comes to criminal law?
- [5](#) Is2b. Did you know that legal aid services are available for people facing family law matters?
- [6](#) Is2b1. Overall, for those who need it, would you say that legal aid in BC is readily available, somewhat available, or not adequately available when it comes to family law?
- [7](#) Is2c. Did you know that legal aid services are available for people facing immigration/refugee matters?
- [8](#) Is2c1. Overall, for those who need it, would you say that legal aid in BC is readily available, somewhat available, or not adequately available when it comes to immigration/refugee law?
- [9](#) Is2d. Did you know that legal aid services are available for people facing other civil law matters?
- [10](#) Is2d1. Overall, for those who need it, would you say that legal aid in BC is readily available, somewhat available, or not adequately available when it comes to other civil law?
- [11](#) Is3. As you may already know, legal aid services provide low income people with legal information, advice, and/or representation in court. This can include providing them with a self-help kit, giving them a few hours of legal advice, or paying a lawyer to represent them in court for serious family, criminal, or immigration/refugee problems. Knowing this, to what extent do you support or oppose legal aid services?
- [12](#) Is4_1. (In family court) In your opinion, how important is it to fairness in the justice system for BC to provide low income people with legal aid...
- [13](#) Is4_2. (In immigration/refugee hearings) In your opinion, how important is it to fairness in the justice system for BC to provide low income people with legal aid...
- [14](#) Is4_3. (In other civil legal proceedings) In your opinion, how important is it to fairness in the justice system for BC to provide low income people with legal aid...
- [15](#) Is4_4. (In criminal court) In your opinion, how important is it to fairness in the justice system for BC to provide low income people with legal aid...
- [16](#) Is5. Based on anything you may have read, heard, or seen, would you say that legal aid services in British Columbia are...
- [17](#) Is6. Would you agree or disagree with the following statement: Everyone should have the right to access the justice system. (PROBE: Would that be strongly or moderately agree/disagree?)
- [18](#) Is7. Most of the funding for legal aid comes from the provincial government. Would you agree or disagree the following statement: Governments should give funding for legal aid the same priority as they give to funding for other social services such as health care, education, welfare, and child protection.
- [19](#) Is8. [YES SUMMARY] In the past few months, did you hear about, or get information about, legal aid from this source?
- [20](#) Is9. How do you think legal aid services in British Columbia could be improved?

DEMOGRAPHICS

- [21](#) Region: Gender:
- [22](#) City
- [23](#) z1. Age:
- [24](#) z5. What is the highest level of formal education that you have completed?
- [25](#) z6. What is your current employment status?
- [26](#) z8. Which of the following categories best describes your annual household income? That is, the total income before taxes - or gross income - of all persons in your household combined?
- [27](#) z14. Do you have access to the Internet?

LEGAL SERVICES SOCIETY

Is1a. Are you, or is anyone in your household, closely related to a Legal Services Society employee or a lawyer who provides legal aid services?

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: All respondents	802	502	113	187	300	365	437	100	323	345	189	238	362
Weighted	802	462	150	190	340	394	408	230	284	257	188	236	367
Yes	71 9%	42 9%	12 8%	17 9%	29 9%	39 10%	32 8%	23 10%	28 10%	18 7%	22 12%	21 9%	28 8%
No	726 91%	417 90%	137 92%	172 91%	309 91%	354 90%	372 91%	204 88%	257 90%	240 93%	162 86%	214 91%	339 92%
(DK/NS)	5 1%	3 1%	0 -	1 1%	1 0%	1 0%	4 1%	4 2%	0 -	0 -	5 3%	0 -	0 -

LEGAL SERVICES SOCIETY

Is1. I would like to ask you a few questions about legal aid. First of all, are you aware that there legal aid services in BC for people with low incomes?

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
Yes	619	360	113	145	258	296	322	150	234	215	130	186	297
	85%	87%	83%	84%	84%	84%	87%	74%	91%	90%	80%	87%	88%
No	105	56	22	27	49	56	49	53	22	23	32	27	42
	15%	14%	16%	16%	16%	16%	13%	26%	9%	10%	20%	13%	12%
(DK/NS)	2	0	2	0	2	2	0	0	0	2	0	1	1
	0%	-	2%	-	1%	1%	-	-	-	1%	-	1%	0%

LEGAL SERVICES SOCIETY

Is2a. Did you know that legal aid services are available for people facing criminal law matters?

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: Aware of legal aid services	645	403	94	148	242	287	358	67	266	291	136	202	300
Weighted	621	360	115	145	260	298	322	150	234	217	130	187	298
Yes	549	319	105	126	230	267	282	128	212	193	106	165	272
	89%	89%	91%	86%	89%	90%	88%	85%	91%	89%	82%	88%	91%
No	70	41	9	20	29	30	40	22	22	22	24	21	25
	11%	11%	8%	14%	11%	10%	12%	15%	9%	10%	18%	11%	8%
(DK/NS)	2	1	1	0	1	2	0	0	0	2	0	1	1
	0%	0%	1%	-	0%	1%	-	-	-	1%	-	1%	0%

LEGAL SERVICES SOCIETY

Is2a1. Overall, for those who need it, would you say that legal aid in BC is readily available, somewhat available, or not adequately available when it comes to criminal law?

	Region					Gender		Age			Education		
	Total	LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: Aware that legal aid services are available for people facing criminal law matters	576	363	86	127	213	257	319	56	241	261	116	178	275
Weighted	551	320	106	126	231	269	282	128	212	195	106	166	273
Readily available	127 23%	74 23%	21 20%	33 26%	53 23%	75 28%	53 19%	27 21%	49 23%	49 25%	34 32%	39 23%	54 20%
Somewhat available	241 44%	148 46%	39 37%	54 43%	93 40%	122 45%	119 42%	71 55%	93 44%	73 37%	43 41%	71 43%	125 46%
Not adequately available	108 20%	60 19%	26 24%	22 18%	48 21%	43 16%	65 23%	12 9%	42 20%	48 25%	17 16%	39 23%	51 19%
(DK/NS)	75 14%	38 12%	21 20%	16 13%	37 16%	30 11%	45 16%	18 14%	29 14%	25 13%	12 11%	18 11%	43 16%

LEGAL SERVICES SOCIETY

Is2b. Did you know that legal aid services are available for people facing family law matters?

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: Aware of legal aid services	645	403	94	148	242	287	358	67	266	291	136	202	300
Weighted	621	360	115	145	260	298	322	150	234	217	130	187	298
Yes	468	269	85	115	199	208	261	117	175	160	103	141	220
	75%	75%	73%	79%	76%	70%	81%	78%	75%	74%	79%	75%	74%
No	148	90	29	30	59	90	58	33	58	53	26	44	77
	24%	25%	25%	21%	23%	30%	18%	22%	25%	25%	20%	23%	26%
(DK/NS)	4	2	2	1	3	1	4	0	1	3	1	3	1
	1%	0%	2%	1%	1%	0%	1%	-	0%	2%	1%	1%	0%

LEGAL SERVICES SOCIETY

Is2b1. Overall, for those who need it, would you say that legal aid in BC is readily available, somewhat available, or not adequately available when it comes to family law?

	Region					Gender		Age			Education		
	Total	LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: Aware that legal aid services are available for people facing family law matters	489	304	70	115	185	196	293	51	199	222	108	155	220
Weighted	473	271	86	115	202	209	264	117	176	164	104	143	221
Readily available	96 20%	51 19%	20 23%	25 22%	46 23%	52 25%	44 17%	20 17%	39 22%	32 20%	28 27%	24 17%	42 19%
Somewhat available	204 43%	126 46%	31 36%	47 41%	78 39%	99 48%	105 40%	60 51%	65 37%	75 46%	45 44%	64 45%	93 42%
Not adequately available	130 28%	78 29%	21 25%	32 27%	53 26%	48 23%	82 31%	24 20%	58 33%	46 28%	25 24%	44 31%	60 27%
(DK/NS)	42 9%	17 6%	14 16%	12 10%	26 13%	9 5%	33 13%	13 11%	14 8%	11 7%	5 5%	11 8%	26 12%

LEGAL SERVICES SOCIETY

Is2c. Did you know that legal aid services are available for people facing immigration/refugee matters?

	Region					Gender		Age			Education		
	Total	LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: Aware of legal aid services	645	403	94	148	242	287	358	67	266	291	136	202	300
Weighted	621	360	115	145	260	298	322	150	234	217	130	187	298
Yes	340	195	60	84	145	164	176	76	139	116	64	105	169
	55%	54%	52%	58%	56%	55%	55%	51%	59%	54%	49%	56%	57%
No	275	161	53	61	114	130	144	74	94	95	65	79	127
	44%	45%	46%	42%	44%	44%	45%	49%	40%	44%	50%	42%	43%
(DK/NS)	6	4	2	0	2	4	2	0	1	5	1	3	2
	1%	1%	2%	-	1%	1%	1%	-	0%	3%	1%	2%	1%

LEGAL SERVICES SOCIETY

Is2c1. Overall, for those who need it, would you say that legal aid in BC is readily available, somewhat available, or not adequately available when it comes to immigration/refugee law?

	Region					Gender		Age			Education		
	Total	LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: Aware that legal aid services are available for people facing immigration/refugee law matters													
	365	234	46	85	131	163	202	32	157	166	69	118	175
Weighted	346	200	62	84	147	168	178	76	140	122	65	108	170
Readily available	101 29%	61 30%	18 28%	23 27%	40 27%	53 32%	48 27%	24 32%	38 27%	37 31%	23 35%	31 29%	46 27%
Somewhat available	142 41%	89 45%	21 35%	31 37%	53 36%	70 41%	72 41%	26 35%	58 41%	52 43%	21 32%	46 42%	74 43%
Not adequately available	62 18%	29 15%	18 28%	15 18%	33 22%	26 16%	36 20%	18 24%	26 19%	17 14%	9 14%	16 15%	36 21%
(DK/NS)	42 12%	21 11%	6 9%	15 18%	21 14%	19 12%	23 13%	8 10%	18 13%	15 12%	12 18%	15 14%	14 8%

LEGAL SERVICES SOCIETY

Is2d. Did you know that legal aid services are available for people facing other civil law matters?

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: Aware of legal aid services	645	403	94	148	242	287	358	67	266	291	136	202	300
Weighted	621	360	115	145	260	298	322	150	234	217	130	187	298
Yes	338	199	61	77	138	160	178	86	126	112	71	98	164
	54%	55%	53%	53%	53%	54%	55%	57%	54%	52%	55%	53%	55%
No	271	152	53	66	119	134	137	61	107	98	57	84	128
	44%	42%	46%	46%	46%	45%	42%	40%	46%	45%	44%	45%	43%
(DK/NS)	12	9	1	2	3	4	8	4	1	7	1	4	6
	2%	2%	1%	2%	1%	1%	3%	3%	0%	3%	1%	2%	2%

LEGAL SERVICES SOCIETY

Is2d1. Overall, for those who need it, would you say that legal aid in BC is readily available, somewhat available, or not adequately available when it comes to other civil law?

	Region					Gender		Age			Education		
	Total	LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: Aware that legal aid services are available for people facing other civil law matters	362	227	54	81	135	154	208	41	144	162	75	113	169
Weighted	350	208	62	79	142	164	186	90	127	119	73	103	170
Readily available	74 21%	39 19%	16 26%	19 23%	35 24%	43 26%	31 17%	17 19%	30 24%	22 18%	21 29%	22 22%	30 18%
Somewhat available	170 49%	107 52%	31 50%	31 40%	63 44%	90 55%	80 43%	48 53%	57 45%	61 51%	38 53%	44 43%	86 51%
Not adequately available	76 22%	44 21%	12 19%	20 25%	32 23%	23 14%	53 29%	20 22%	30 24%	24 20%	11 15%	27 27%	37 22%
(DK/NS)	30 9%	17 8%	3 5%	9 12%	12 9%	8 5%	21 12%	5 5%	10 8%	13 11%	2 3%	9 9%	17 10%

LEGAL SERVICES SOCIETY

Is3. As you may already know, legal aid services provide low income people with legal information, advice, and/or representation in court. This can include providing them with a self-help kit, giving them a few hours of legal advice, or paying a lawyer to represent them in court for serious family, criminal, or immigration/refugee problems. Knowing this, to what extent do you support or oppose legal aid services?

	Region					Gender		Age			Education		
	Total	LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
Strongly support	439 61%	265 64%	77 56%	97 56%	174 56%	201 57%	239 64%	143 70%	151 59%	133 55%	94 58%	119 56%	222 65%
Moderately support	233 32%	120 29%	50 37%	63 36%	113 36%	114 32%	119 32%	55 27%	87 34%	83 35%	54 34%	77 36%	99 29%
Moderately oppose	20 3%	11 3%	5 4%	4 3%	9 3%	13 4%	7 2%	0 -	8 3%	10 4%	4 3%	9 4%	6 2%
Strongly oppose	24 3%	14 3%	4 3%	7 4%	10 3%	19 6%	5 1%	6 3%	9 4%	7 3%	8 5%	7 3%	9 3%
No opinion	7 1%	5 1%	1 1%	1 1%	2 1%	6 2%	1 0%	0 -	1 0%	6 2%	1 1%	2 1%	3 1%
(DK/NS)	2 0%	1 0%	0 -	1 1%	1 0%	1 0%	1 0%	0 -	0 -	2 1%	1 1%	0 -	1 0%
Summary													
Top2Box - Support	672 93%	385 93%	127 93%	159 93%	287 93%	315 89%	358 96%	198 97%	238 93%	216 90%	148 92%	196 91%	320 94%
Low2Box - Oppose	45 6%	25 6%	9 6%	11 6%	20 6%	32 9%	12 3%	6 3%	18 7%	17 7%	12 8%	16 8%	15 4%

LEGAL SERVICES SOCIETY

Is4_1. (In family court) In your opinion, how important is it to fairness in the justice system for BC to provide low income people with legal aid...

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
In family court													
Very important	557	316	105	135	240	243	313	176	194	172	127	173	253
	77%	76%	77%	79%	78%	69%	84%	86%	75%	72%	78%	81%	75%
Somewhat important	137	76	27	34	61	88	49	24	54	53	28	38	69
	19%	18%	20%	20%	20%	25%	13%	12%	21%	22%	17%	18%	20%
Not very important	15	11	4	0	4	10	5	0	5	8	2	3	9
	2%	3%	3%	-	1%	3%	2%	-	2%	4%	1%	1%	3%
Not at all important	15	11	1	2	3	11	3	4	3	6	4	1	7
	2%	3%	1%	1%	1%	3%	1%	2%	1%	2%	3%	1%	2%
No opinion	2	2	0	0	0	1	1	0	1	1	0	0	1
	0%	0%	-	-	-	0%	0%	-	0%	0%	-	-	0%
(DK/NS)	1	0	0	1	1	1	0	0	0	0	1	0	0
	0%	-	-	1%	0%	0%	-	-	-	-	1%	-	-
Summary													
Top2Box - Very/Somewhat important	694	392	132	169	301	332	362	200	247	225	154	210	322
	96%	94%	96%	98%	97%	94%	97%	98%	96%	94%	95%	98%	95%
Low2Box - Not at all/Not very important	30	23	5	2	7	21	9	4	8	14	6	4	16
	4%	5%	4%	1%	2%	6%	2%	2%	3%	6%	4%	2%	5%

LEGAL SERVICES SOCIETY

Is4_2. (In immigration/refugee hearings) In your opinion, how important is it to fairness in the justice system for BC to provide low income people with legal aid...

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
In immigration/refugee hearings													
Very important	431	246	81	104	185	183	248	153	149	118	92	129	207
	59%	59%	59%	60%	60%	52%	67%	75%	58%	49%	57%	60%	61%
Somewhat important	185	102	33	50	83	102	83	41	68	70	41	56	86
	26%	24%	24%	29%	27%	29%	22%	20%	26%	29%	25%	26%	25%
Not very important	51	29	13	8	22	35	16	4	18	26	11	15	23
	7%	7%	10%	5%	7%	10%	4%	2%	7%	11%	7%	7%	7%
Not at all important	47	30	8	9	17	29	19	3	19	20	11	12	21
	7%	7%	6%	5%	6%	8%	5%	2%	8%	9%	7%	5%	6%
No opinion	5	3	1	1	2	2	2	0	1	3	3	0	1
	1%	1%	1%	0%	1%	1%	1%	-	0%	1%	2%	-	0%
(DK/NS)	7	6	0	1	1	3	4	3	1	2	4	2	2
	1%	2%	-	1%	0%	1%	1%	1%	0%	1%	2%	1%	1%
Summary													
Top2Box - Very/Somewhat important	616	348	114	154	268	285	331	194	217	189	134	185	292
	85%	84%	83%	89%	87%	81%	89%	95%	85%	79%	83%	87%	86%
Low2Box - Not at all/Not very important	98	59	22	17	39	64	34	7	38	47	22	27	45
	14%	14%	16%	10%	13%	18%	9%	4%	15%	19%	13%	13%	13%

LEGAL SERVICES SOCIETY

Is4_3. (In other civil legal proceedings) In your opinion, how important is it to fairness in the justice system for BC to provide low income people with legal aid...

	Region					Gender		Age			Education		
	Total	LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
In other civil legal proceedings													
Very important	423	247	76	100	176	189	234	129	148	132	96	126	196
	58%	59%	55%	58%	57%	53%	63%	63%	58%	55%	59%	59%	58%
Somewhat important	254	139	57	58	115	136	118	75	91	80	49	81	121
	35%	33%	42%	34%	37%	38%	32%	37%	35%	34%	30%	38%	36%
Not very important	27	19	2	5	7	13	13	0	12	14	8	6	13
	4%	5%	2%	3%	2%	4%	4%	-	5%	6%	5%	3%	4%
Not at all important	17	10	2	6	8	13	5	0	5	12	7	2	7
	2%	2%	1%	3%	3%	4%	1%	-	2%	5%	4%	1%	2%
No opinion	2	1	0	1	1	2	0	0	1	1	1	0	0
	0%	0%	-	1%	0%	0%	-	-	0%	0%	1%	-	-
(DK/NS)	3	1	0	2	2	2	1	0	1	1	2	0	1
	0%	0%	-	1%	1%	1%	0%	-	0%	1%	1%	-	0%
Summary													
Top2Box - Very/Somewhat important	677	386	133	159	292	325	352	204	238	212	144	207	318
	93%	93%	97%	92%	94%	92%	95%	100%	93%	89%	89%	96%	94%
Low2Box - Not at all/Not very important	44	29	4	11	15	26	18	0	17	25	15	8	20
	6%	7%	3%	6%	5%	7%	5%	-	6%	11%	9%	4%	6%

LEGAL SERVICES SOCIETY

Is4_4. (In criminal court) In your opinion, how important is it to fairness in the justice system for BC to provide low income people with legal aid...

	Region					Gender		Age			Education		
	Total	LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
In criminal court													
Very important	504	291	96	117	213	244	260	159	173	157	113	153	234
	69%	70%	70%	68%	69%	69%	70%	78%	67%	66%	70%	71%	69%
Somewhat important	181	103	32	46	78	90	92	40	72	65	35	48	96
	25%	25%	24%	27%	25%	25%	25%	20%	28%	27%	21%	22%	28%
Not very important	19	10	5	4	9	10	9	1	8	6	2	9	7
	3%	2%	4%	2%	3%	3%	2%	1%	3%	2%	1%	4%	2%
Not at all important	16	10	3	3	6	9	7	0	4	10	7	5	2
	2%	2%	2%	2%	2%	3%	2%	-	2%	4%	4%	2%	1%
No opinion	3	1	1	1	2	2	1	0	0	1	2	0	0
	0%	0%	1%	1%	1%	1%	0%	-	-	0%	1%	-	-
(DK/NS)	3	3	0	1	1	0	3	3	0	1	3	0	0
	1%	1%	-	1%	0%	-	1%	1%	-	0%	2%	-	-
Summary													
Top2Box - Very/Somewhat important	685	393	128	163	292	334	352	199	245	223	148	200	330
	94%	95%	94%	95%	94%	94%	95%	98%	95%	93%	91%	94%	97%
Low2Box - Not at all/Not very important	35	20	8	7	15	19	15	1	12	16	9	14	9
	5%	5%	6%	4%	5%	5%	4%	1%	5%	7%	5%	7%	3%

LEGAL SERVICES SOCIETY

Is5. Based on anything you may have read, heard, or seen, would you say that legal aid services in British Columbia are...

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
More than adequately funded	37 5%	20 5%	6 5%	11 7%	17 6%	27 8%	10 3%	9 5%	8 3%	15 6%	8 5%	11 5%	18 5%
Adequately funded	222 31%	124 30%	50 36%	48 28%	98 32%	121 34%	101 27%	85 42%	79 31%	51 21%	56 35%	74 35%	89 26%
Not adequately funded	387 53%	227 54%	72 52%	88 51%	160 52%	166 47%	221 59%	96 47%	137 53%	143 60%	77 47%	110 51%	196 58%
No opinion	47 7%	27 7%	8 6%	13 7%	20 7%	23 6%	25 7%	9 5%	17 7%	21 9%	14 9%	11 5%	22 6%
(DK/NS)	33 5%	19 5%	2 1%	12 7%	14 5%	18 5%	15 4%	3 2%	16 6%	9 4%	7 4%	9 4%	15 5%

LEGAL SERVICES SOCIETY

Is6. Would you agree or disagree with the following statement: Everyone should have the right to access the justice system. (PROBE: Would that be strongly or moderately agree/disagree?)

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
Strongly agree	591 81%	339 81%	112 82%	140 81%	252 82%	290 82%	301 81%	165 81%	214 83%	196 82%	123 76%	168 78%	295 87%
Moderately agree	115 16%	65 16%	23 17%	27 16%	49 16%	52 15%	63 17%	36 18%	35 14%	37 15%	31 19%	41 19%	39 12%
Moderately disagree	11 1%	6 1%	2 2%	3 2%	5 2%	7 2%	4 1%	0 -	4 2%	5 2%	4 2%	3 1%	3 1%
Strongly disagree	3 1%	2 1%	0 -	1 1%	1 0%	2 1%	1 0%	0 -	3 1%	1 0%	2 1%	0 -	2 1%
No opinion	4 1%	3 1%	0 -	1 1%	1 0%	2 1%	3 1%	3 1%	1 0%	0 -	1 1%	3 1%	0 -
(DK/NS)	2 0%	1 0%	0 -	1 1%	1 0%	2 1%	0 -	0 -	0 -	1 0%	1 1%	1 0%	0 -
Summary													
Top2Box - Agree	706 97%	404 97%	135 99%	167 97%	302 98%	342 97%	364 98%	201 99%	249 97%	233 97%	155 96%	208 97%	334 99%
Low2Box - Disagree	14 2%	8 2%	2 2%	4 2%	6 2%	9 3%	5 1%	0 -	7 3%	6 3%	6 3%	3 1%	5 1%

LEGAL SERVICES SOCIETY

Is7. Most of the funding for legal aid comes from the provincial government. Would you agree or disagree the following statement: Governments should give funding for legal aid the same priority as they give to funding for other social services such as health care, education, welfare, and child protection.

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
Strongly agree	291 40%	176 42%	44 32%	72 42%	115 37%	139 39%	153 41%	86 42%	94 37%	100 42%	71 44%	90 42%	126 37%
Moderately agree	276 38%	159 38%	54 40%	63 36%	117 38%	147 41%	129 35%	69 34%	109 42%	91 38%	69 43%	72 33%	132 39%
Moderately disagree	115 16%	55 13%	32 23%	28 17%	60 20%	47 13%	68 18%	45 22%	36 14%	32 13%	12 8%	44 21%	57 17%
Strongly disagree	34 5%	22 5%	5 4%	7 4%	12 4%	17 5%	18 5%	1 1%	18 7%	13 5%	6 4%	8 4%	19 6%
No opinion	8 1%	4 1%	2 2%	2 1%	4 1%	5 1%	4 1%	3 1%	1 0%	4 2%	3 2%	1 0%	5 2%
(DK/NS)	1 0%	1 0%	0 -	0 -	0 -	1 0%	0 -	0 -	0 -	0 -	0 -	0 -	1 0%
Summary													
Top2Box - Agree	567 78%	335 80%	98 72%	134 78%	232 75%	285 81%	282 76%	155 76%	202 79%	191 80%	140 87%	162 76%	258 76%
Low2Box - Disagree	149 21%	77 18%	37 27%	36 21%	73 24%	64 18%	86 23%	46 23%	53 21%	45 19%	19 12%	52 24%	76 22%

LEGAL SERVICES SOCIETY

Is8. [YES SUMMARY] In the past few months, did you hear about, or get information about, legal aid from this source?

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
Stories in the media, like the newspaper, TV, and/or radio	367 51%	209 50%	73 54%	85 49%	158 51%	162 46%	205 55%	106 52%	121 47%	131 55%	78 48%	122 57%	165 49%
Television ads	143 20%	77 19%	25 18%	41 24%	66 21%	57 16%	86 23%	61 30%	39 15%	40 17%	35 22%	50 24%	56 16%
Radio ads	111 15%	66 16%	22 16%	23 14%	45 15%	49 14%	62 17%	48 23%	33 13%	27 12%	25 15%	52 25%	33 10%
Community service agencies	107 15%	58 14%	16 12%	33 19%	49 16%	53 15%	54 14%	31 15%	36 14%	34 14%	27 16%	26 12%	53 16%
Courthouses	86 12%	40 10%	25 18%	21 12%	46 15%	44 13%	42 11%	39 19%	24 9%	19 8%	20 12%	33 15%	33 10%
Phone book	70 10%	39 9%	7 5%	25 15%	32 10%	39 11%	31 8%	24 12%	22 9%	23 10%	22 14%	30 14%	18 5%
Libraries	58 8%	32 8%	16 11%	10 6%	26 8%	30 9%	28 8%	18 9%	17 7%	23 10%	14 9%	18 8%	26 8%
Bus/transit ads	57 8%	46 11%	3 2%	8 5%	11 4%	29 8%	28 8%	29 15%	15 6%	11 5%	14 9%	20 10%	21 6%
Word of mouth - family, friends etc.	38 5%	16 4%	13 10%	9 5%	22 7%	7 2%	31 8%	22 11%	7 3%	6 2%	7 4%	18 8%	12 4%
Internet	12 2%	7 2%	4 3%	2 1%	5 2%	11 3%	1 0%	0 -	8 3%	5 2%	1 1%	3 2%	8 2%
Other	19 3%	10 2%	4 3%	5 3%	9 3%	12 4%	6 2%	4 2%	6 2%	7 3%	2 1%	7 3%	10 3%
None of the above	250 34%	149 36%	41 30%	59 35%	101 33%	125 35%	125 34%	61 30%	101 39%	76 32%	59 37%	62 29%	122 36%

LEGAL SERVICES SOCIETY

Is9. How do you think legal aid services in British Columbia could be improved?

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: No personal relationship with a legal aid lawyer	730	457	104	169	273	331	399	88	292	321	165	219	334
Weighted	726	417	137	172	309	354	372	204	257	240	162	214	339
Improved funding	180 25%	106 26%	32 24%	42 24%	74 24%	96 27%	84 23%	38 19%	62 24%	75 31%	35 22%	54 25%	90 27%
Improved access/ availability	141 19%	90 22%	21 15%	30 18%	51 17%	62 18%	78 21%	32 16%	55 21%	49 21%	32 20%	44 21%	62 18%
More advertising/ promotion/ public awareness	88 12%	47 11%	20 15%	21 12%	41 13%	49 14%	39 11%	23 11%	38 15%	27 11%	20 12%	20 9%	48 14%
Provide more information on how to obtain legal aid	49 7%	28 7%	13 9%	8 5%	21 7%	11 3%	38 10%	21 10%	12 5%	14 6%	8 5%	20 9%	20 6%
More lawyers available	44 6%	28 7%	7 5%	9 5%	16 5%	20 6%	24 7%	8 4%	12 5%	23 10%	10 6%	18 8%	16 5%
Better guidelines as to who should qualify for legal aid	35 5%	18 4%	8 6%	9 5%	16 5%	22 6%	13 4%	2 1%	14 6%	16 7%	6 4%	14 6%	14 4%
Make the system more efficient (legal/ judicial/ courts)	18 3%	13 3%	6 4%	0 -	6 2%	8 2%	11 3%	5 2%	7 3%	5 2%	1 0%	4 2%	13 4%
More qualified legal representation	9 1%	4 1%	0 -	5 3%	5 2%	8 2%	1 0%	6 3%	3 1%	1 0%	4 3%	0 -	5 1%
Other	57 8%	34 8%	8 6%	14 8%	23 7%	34 10%	23 6%	10 5%	23 9%	22 9%	10 6%	26 12%	20 6%
None/ no improvement necessary	41 6%	27 6%	6 4%	9 5%	14 5%	23 7%	18 5%	10 5%	13 5%	18 7%	16 10%	9 4%	16 5%
(DK/NS)	235 32%	126 30%	47 34%	63 37%	109 35%	111 31%	124 33%	85 42%	75 29%	65 27%	49 30%	64 30%	119 35%

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Region: Gender:

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: All Respondents	802	502	113	187	300	365	437	100	323	345	189	238	362
Weighted	802	462	150	190	340	394	408	230	284	257	188	236	367
REGION													
Vancouver/Burnaby	214	214	0	0	0	101	113	66	77	62	40	44	128
	27%	46%	-	-	-	26%	28%	29%	27%	24%	21%	19%	35%
Rest of Lower Mainland	249	249	0	0	0	126	123	77	91	71	65	80	99
	31%	54%	-	-	-	32%	30%	34%	32%	28%	34%	34%	27%
Rest of Vancouver Island	150	0	150	0	150	72	77	37	47	58	25	50	72
	19%	-	100%	-	44%	18%	19%	16%	17%	22%	13%	21%	20%
Rest of BC	190	0	0	190	190	95	95	50	68	67	59	62	68
	24%	-	-	100%	56%	24%	23%	22%	24%	26%	31%	26%	19%
GENDER													
Male	394	226	72	95	167	394	0	116	143	122	96	120	174
	49%	49%	49%	50%	49%	100%	-	51%	50%	47%	51%	51%	47%
Female	408	236	77	95	172	0	408	114	141	136	93	116	194
	51%	51%	52%	50%	51%	-	100%	49%	50%	53%	49%	49%	53%

DEMOGRAPHICS

City

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: All respondents	802	502	113	187	300	365	437	100	323	345	189	238	362
Weighted	802	462	150	190	340	394	408	230	284	257	188	236	367
Van Island	135 17%	0 -	135 91%	0 -	135 40%	65 17%	70 17%	37 16%	42 15%	49 19%	23 12%	42 18%	67 18%
SE BC	102 13%	0 -	0 -	102 53%	102 30%	54 14%	48 12%	21 9%	33 12%	45 18%	25 14%	38 16%	38 10%
Northern BC	59 7%	0 -	0 -	59 31%	59 17%	30 8%	29 7%	18 8%	22 8%	16 6%	23 12%	17 7%	18 5%
SW BC	44 6%	0 -	14 10%	30 16%	44 13%	18 5%	26 6%	11 5%	19 7%	14 5%	13 7%	14 6%	17 5%
Burnaby	56 7%	56 12%	0 -	0 -	0 -	26 7%	30 7%	18 8%	18 6%	17 7%	21 11%	13 6%	22 6%
Coquitlam	40 5%	40 9%	0 -	0 -	0 -	23 6%	17 4%	13 6%	16 6%	11 4%	11 6%	9 4%	18 5%
Delta	112 14%	112 24%	0 -	0 -	0 -	56 14%	57 14%	43 19%	33 12%	31 12%	19 10%	45 19%	46 13%
East Vancouver	57 7%	57 12%	0 -	0 -	0 -	28 7%	30 7%	23 10%	20 7%	13 5%	9 5%	12 5%	37 10%
Langley	53 7%	53 12%	0 -	0 -	0 -	25 6%	28 7%	17 8%	15 5%	18 7%	22 12%	13 6%	17 5%
North Vancouver	27 3%	27 6%	0 -	0 -	0 -	11 3%	16 4%	9 4%	12 4%	6 2%	5 3%	8 4%	13 4%
Richmond	19 2%	19 4%	0 -	0 -	0 -	14 3%	5 1%	0 -	13 5%	5 2%	6 3%	5 2%	8 2%
Vancouver	44 6%	44 10%	0 -	0 -	0 -	23 6%	21 5%	11 5%	16 6%	14 6%	1 0%	4 2%	37 10%
West End	14 2%	14 3%	0 -	0 -	0 -	7 2%	7 2%	3 1%	8 3%	2 1%	3 1%	2 1%	9 2%
West Vancouver	15 2%	15 3%	0 -	0 -	0 -	6 2%	9 2%	3 1%	3 1%	10 4%	1 1%	4 2%	10 3%
CD9	25 3%	25 5%	0 -	0 -	0 -	9 2%	16 4%	4 2%	15 5%	6 2%	7 4%	7 3%	11 3%

DEMOGRAPHICS

z1. Age:

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: All respondents	802	502	113	187	300	365	437	100	323	345	189	238	362
Weighted	802	462	150	190	340	394	408	230	284	257	188	236	367
AGE													
18 to 24	62 8%	39 9%	13 9%	10 5%	23 7%	40 10%	23 6%	62 27%	0 -	0 -	15 8%	29 12%	18 5%
25 to 34	168 21%	105 23%	23 16%	40 21%	63 19%	77 19%	91 22%	168 73%	0 -	0 -	41 22%	35 15%	91 25%
35 to 44	118 15%	73 16%	19 12%	26 14%	44 13%	56 14%	62 15%	0 -	118 41%	0 -	23 12%	33 14%	62 17%
45 to 54	167 21%	95 21%	29 19%	42 22%	71 21%	87 22%	80 20%	0 -	167 59%	0 -	36 19%	60 25%	70 19%
55 to 64	140 18%	72 16%	29 20%	39 20%	68 20%	71 18%	69 17%	0 -	0 -	140 55%	34 18%	41 17%	65 18%
65+	117 15%	61 13%	28 19%	28 15%	56 17%	51 13%	66 16%	0 -	0 -	117 46%	33 18%	33 14%	49 13%
(DK/NS)	30 4%	16 4%	8 5%	6 3%	14 4%	13 3%	17 4%	0 -	0 -	0 -	6 3%	5 2%	11 3%
Summary													
18 to 34	230 29%	144 31%	37 25%	50 26%	86 25%	116 30%	114 28%	230 100%	0 -	0 -	57 30%	64 27%	110 30%
35 to 54	284 36%	169 37%	47 32%	68 36%	116 34%	143 36%	141 35%	0 -	284 100%	0 -	58 31%	93 39%	132 36%
55+	257 32%	133 29%	58 39%	67 35%	124 37%	122 31%	136 33%	0 -	0 -	257 100%	67 36%	74 31%	114 31%
Mean	46.7	45.6	48.9	47.6	48.1	46.2	47.2	27.7	45.3	65.2	47.9	46.5	46.1
Median	46.3	44.6	48.7	48.2	48.4	45.8	46.8	27.4	45.4	63.2	46.6	48	45.1

DEMOGRAPHICS

z5. What is the highest level of formal education that you have completed?

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: All respondents	802	502	113	187	300	365	437	100	323	345	189	238	362
Weighted	802	462	150	190	340	394	408	230	284	257	188	236	367
Grade school or some high school	38	17	8	14	22	29	10	9	12	15	38	0	0
	5%	4%	5%	7%	6%	7%	2%	4%	4%	6%	20%	-	-
Complete high school	150	88	17	46	62	67	83	47	46	53	150	0	0
	19%	19%	11%	24%	18%	17%	20%	21%	16%	21%	80%	-	-
Complete technical or trade school/Community college	112	57	18	37	55	58	54	26	50	35	0	112	0
	14%	12%	12%	20%	16%	15%	13%	11%	18%	14%	-	48%	-
Some community college or university, but did not finish	124	67	32	25	57	62	62	38	43	39	0	124	0
	15%	14%	22%	13%	17%	16%	15%	17%	15%	15%	-	53%	-
Complete university degree, such as a Bachelor's	249	157	39	53	92	110	139	90	85	65	0	0	249
	31%	34%	26%	28%	27%	28%	34%	39%	30%	25%	-	-	68%
Post-graduate degree, such as a Master's or Ph.D.	118	70	33	16	48	64	54	20	47	49	0	0	118
	15%	15%	22%	8%	14%	16%	13%	9%	17%	19%	-	-	32%
(DK/NS)	11	7	3	1	4	5	6	0	1	2	0	0	0
	1%	2%	2%	0%	1%	1%	1%	-	0%	1%	-	-	-
Summary													
High School	188	105	25	59	84	96	93	57	58	67	188	0	0
	24%	23%	17%	31%	25%	24%	23%	25%	21%	26%	100%	-	-
Post Secondary	236	124	50	62	112	120	116	64	93	74	0	236	0
	29%	27%	34%	33%	33%	31%	28%	28%	33%	29%	-	100%	-
University	367	227	72	68	140	174	194	110	132	114	0	0	367
	46%	49%	48%	36%	41%	44%	47%	48%	47%	44%	-	-	100%

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z6. What is your current employment status?

	Total	Region				Gender		Age			Education		
		LM	IsI	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: All respondents	802	502	113	187	300	365	437	100	323	345	189	238	362
Weighted	802	462	150	190	340	394	408	230	284	257	188	236	367
Working full-time (that is, 35 or more hours per week)	375 47%	220 48%	68 45%	87 46%	155 46%	210 53%	165 40%	146 64%	165 58%	55 21%	67 36%	122 52%	184 50%
Working part-time (that is, less than 35 hours per week)	92 12%	60 13%	11 7%	21 11%	32 10%	32 8%	60 15%	29 13%	40 14%	20 8%	23 12%	31 13%	38 11%
Self-employed	90 11%	61 13%	13 9%	16 8%	29 8%	56 14%	33 8%	24 10%	36 13%	28 11%	21 11%	27 11%	41 11%
Unemployed, but looking for work	19 2%	11 2%	6 4%	2 1%	8 2%	6 2%	13 3%	8 3%	9 3%	2 1%	9 5%	3 1%	7 2%
Attending school full-time/A student	12 2%	9 2%	0 -	3 2%	3 1%	3 1%	9 2%	9 4%	2 1%	0 -	2 1%	0 -	9 3%
Retired	156 19%	72 16%	41 28%	43 23%	84 25%	66 17%	90 22%	0 -	9 3%	141 55%	50 27%	42 18%	63 17%
Not in the workforce (A full-time homemaker/unemployed and not looking for work)	37 5%	21 5%	6 4%	10 5%	16 5%	12 3%	25 6%	7 3%	18 6%	10 4%	12 7%	10 4%	14 4%
Other	12 2%	2 1%	2 1%	8 4%	10 3%	6 2%	6 2%	7 3%	4 2%	1 0%	3 2%	1 0%	8 2%
(DK/NS)	9 1%	7 2%	2 1%	0 -	2 1%	3 1%	6 2%	0 -	2 1%	1 0%	0 -	0 -	2 1%

DEMOGRAPHICS

z8. Which of the following categories best describes your annual household income? That is, the total income before taxes - or gross income - of all persons in your household combined?

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: All respondents	802	502	113	187	300	365	437	100	323	345	189	238	362
Weighted	802	462	150	190	340	394	408	230	284	257	188	236	367
Under \$10,000	14	7	4	3	6	10	3	4	4	6	9	2	3
	2%	2%	2%	2%	2%	3%	1%	2%	2%	2%	5%	1%	1%
\$10,000 to just under \$20,000	52	32	9	12	21	23	29	26	8	17	17	15	21
	7%	7%	6%	6%	6%	6%	7%	11%	3%	7%	9%	6%	6%
\$20,000 to just under \$30,000	64	34	5	25	29	21	42	22	18	22	23	24	17
	8%	7%	3%	13%	9%	5%	10%	9%	6%	9%	12%	10%	5%
\$30,000 to just under \$40,000	77	39	16	22	38	40	38	24	23	30	27	18	32
	10%	9%	11%	12%	11%	10%	9%	11%	8%	12%	15%	8%	9%
\$40,000 to just under \$50,000	66	26	21	19	40	35	31	16	24	23	13	26	27
	8%	6%	14%	10%	12%	9%	8%	7%	9%	9%	7%	11%	7%
\$50,000 to just under \$60,000	70	36	12	22	34	39	31	17	26	28	9	19	42
	9%	8%	8%	12%	10%	10%	8%	7%	9%	11%	5%	8%	11%
\$60,000 to just under \$70,000	65	35	18	13	31	32	34	26	19	21	12	17	36
	8%	8%	12%	7%	9%	8%	8%	11%	7%	8%	6%	7%	10%
\$70,000 to just under \$80,000	56	30	11	15	27	30	27	15	18	22	16	16	25
	7%	6%	8%	8%	8%	8%	7%	7%	6%	9%	9%	7%	7%
\$80,000 to just under \$100,000	78	55	10	13	23	38	40	27	35	15	11	25	42
	10%	12%	7%	7%	7%	10%	10%	12%	12%	6%	6%	11%	11%
\$100,000 and over	130	85	14	31	45	83	47	22	72	33	18	32	80
	16%	18%	9%	16%	13%	21%	12%	10%	25%	13%	9%	14%	22%
(DK/NS)	129	84	30	15	46	43	86	31	38	40	33	42	43
	16%	18%	20%	8%	14%	11%	21%	13%	13%	16%	18%	18%	12%
Summary													
<\$40K	207	112	33	62	95	95	112	76	53	75	76	58	72
	26%	24%	22%	32%	28%	24%	28%	33%	19%	29%	41%	25%	20%
\$40K-\$80K	258	126	62	69	132	135	123	74	86	94	50	78	130
	32%	27%	42%	37%	39%	34%	30%	32%	30%	37%	26%	33%	35%
\$80K+	207	140	24	44	68	121	86	50	107	49	29	57	122
	26%	30%	16%	23%	20%	31%	21%	22%	38%	19%	15%	24%	33%

DEMOGRAPHICS

z14. Do you have access to the Internet?

	Total	Region				Gender		Age			Education		
		LM	Isl	Int	Non-LM	M	F	18-34	35-54	55+	HS	PSec	Unv
Base: All respondents	802	502	113	187	300	365	437	100	323	345	189	238	362
Weighted	802	462	150	190	340	394	408	230	284	257	188	236	367
Yes	725 90%	417 90%	136 91%	172 90%	308 91%	352 89%	373 92%	225 98%	266 94%	213 83%	152 81%	217 92%	350 95%
No	73 9%	41 9%	13 9%	18 10%	31 9%	40 10%	33 8%	5 2%	17 6%	44 17%	35 19%	19 8%	16 4%
(DK/NS)	4 1%	4 1%	0 -	0 -	0 -	2 0%	2 1%	0 -	1 0%	1 0%	1 0%	0 -	1 0%