OPA PHARMACISTS

1. Do you think pharmacists operating in Ontario are permitted to do this: 2) Give support on minor health issues (e.g. cough and cold, eye/ear infections)?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J * small base

ONTARIO GENDER AGE TOTAL GTA Central Eastern Southwest Northern 18 to 34 35 to 54 55+ Male Female Α С Ε G Н Base: Ontario Respondents Unweighted Base 800 276 398 360 155 108 117 60 170 350 402 Weighted Base 327 384 800 369 154 106 115 57* 237 232 416 Yes 716 323 139 93 108 52 209 294 209 334 382 87% 89% 88% 90% 88% 94% 92% 88% 90% 90% 92% 26 11% 78 43 12 12 5 32 20 47 31 No 10% 12% 8% 11% 6% 8% 10% 9% 12% 7% 3 3 2 Don't know/Refused 7 0 0 3 3 4 1% 2% 1% 1% 1% 1% 1% 1% 1%



OPA PHARMACISTS

1. Do you think pharmacists operating in Ontario are permitted to do this: 3) Advise on allergic reactions of medication?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J * small base

| | | | | ONTARIO | | | | AGE | | GEI | NDER |
|---------------------------|------------|------------|------------|------------|------------|-----------|------------|------------|------------|------------|------------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | Α | В | С | D | Е | F | G | Н | I | J |
| Base: Ontario Respondents | | | | | | | ı | | | | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 748 94% | 339 92% | 145 94% | 103 97% | 108 94% | 54 95% | 223 94% | 306 93% | 215 93% | 352 92% | 396 95% |
| | 0170 | 0270 | 0170 | 0170 | 0170 | 0070 | 0170 | 0070 | 0070 | 0270 | I |
| No | 47 | 26 | 9 | 3 | 7 | 3 | 14 | 19 | 15 | 30 | 18 |
| | 6% | 7% | 6% | 3% | 6% | 5% | 6% | 6% | 6% | 8% | 4% |
| | | | | | | | | | | J | |
| Don't know/Refused | 5 | 4 | 0 | 0 | 1 | 0 | 0 | 3 | 2 | 3 | 2 |
| | 1% | 1% | - | - | 1% | - | - | 1% | 1% | 1% | 0 |
| | 1 70 | 1 /0 | - | - | 1 /0 | - | _ | 1 70 | 1 /0 | 1 70 | |

Ipsos-Reid Public Affairs January 6-8 & 13-15, 2009



OPA PHARMACISTS

1. Do you think pharmacists operating in Ontario are permitted to do this: 4) Discuss medication dosing, drug interactions and side effects?

| | | | | ONTARIO | | | | AGE | | GEN | NDER |
|---------------------------|------------|------------|------------|------------|------------|-----------|------------|------------|------------|------------|------------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | А | В | С | D | E | F | G | Н | I | J |
| Base: Ontario Respondents | | | | | | | | | | | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 755 94% | 344 93% | 144 94% | 103 97% | 109 95% | 55 96% | 219 92% | 315 96% | 218 94% | 358 93% | 396 95% |
| No | 41 5% | 23 6% | 9 6% | 3 3% | 4 3% | 2 4% | 15 6% | 12 4% | 13 5% | 23 6% | 18 4% |
| Don't know/Refused | 4 1% | 2 | 1 1% | 0 - | 2 2% | 0 | 3 1% | 0 | 2 1% | 2 1% | 2 1% |

OPA PHARMACISTS

1. Do you think pharmacists operating in Ontario are permitted to do this: 5) Educate on the use and care of medical devices (e.g. asthma inhalers, diabetes blood glucose monitors)?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J * small base

| | | | | ONTARIO | | | | AGE | | GEN | NDER |
|---------------------------|------------|------------|------------|------------|------------|-----------|------------|------------|------------|------------|------------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | Α | В | С | D | E | F | G | Н | I | J |
| Base: Ontario Respondents | | | | | | | | | | l | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 741 93% | 341 93% | 142 92% | 100 95% | 105 91% | 52 92% | 217 92% | 312 95% | 208 90% | 351 91% | 389 94% |
| | 3370 | 3370 | 3270 | 3370 | 3170 | 3270 | 3270 | H | 3070 | 3170 | 3470 |
| No | 48 | 22 | 8 | 5 | 10 | 3 | 16 | 13 | 18 | 29 | 19 |
| | 6% | 6% | 5% | 4% | 9% | 5% | 7% | 4% | 8% G | 7% | 5% |
| Don't know/Refused | 12 | 5 | 4 | 1 | 0 | 2 | 3 | 3 | 6 | 4 | 7 |
| | 1% | 1% | 2% | 1% | - | 3% | 1% | 1% | 3% | 1% | 2% |



OPA PHARMACISTS

1. Do you think pharmacists operating in Ontario are permitted to do this: 6) Blood pressure monitoring?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J

* small base

| | | | | ONTARIO | | | | AGE | | GENDER | |
|---------------------------|------------|------------|------------|-----------|-----------|-----------|------------|------------|------------|------------|------------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | Α | В | С | D | Е | F | G | Н | I | J |
| Base: Ontario Respondents | | | | | | | | | | | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 588 74% | 262 71% | 119 77% | 77 73% | 87 76% | 43 76% | 171 72% | 245 75% | 168 72% | 279 73% | 310 74% |
| No | 194 24% | 99 27% | 30 20% | 27 25% | 26 23% | 12 21% | 61 26% | 72 22% | 60 26% | 99 26% | 95 23% |
| Don't know/Refused | 18 2% | 8 2% | 5 3% | 2 2% | 2 2% | 1 2% | 4 2% | 10 3% | 4 2% | 6 2% | 12 3% |

OPA PHARMACISTS

1. Do you think pharmacists operating in Ontario are permitted to do this: 7) Support you in managing your disease (e.g. diabetes, heart disease, mental illness)?

| | | | | ONTARIO | | | | AGE | | GEN | IDER |
|---------------------------|------------|-----------------|------------|-----------|-----------|-----------|------------|--------------|--------------|------------|------------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | А | В | С | D | E | F | G | Н | I | J |
| Base: Ontario Respondents | | | | | | | | | | l | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 538 67% | 238 64% | 112 73% | 75 71% | 75 66% | 38 66% | 160 68% | 221 67% | 153 66% | 252 66% | 286 69% |
| No | 248 31% | 125 34% B | 37 24% | 30 29% | 39 34% | 17 31% | 77 32% | 99 30% | 73 31% | 128 33% | 121 29% |
| Don't know/Refused | 14 2% | 6 2% | 5 3% | 0 - | 1 1% | 2 3% | 0 - | 8 2% F | 6 3% F | 4 1% | 9 2% |

OPA PHARMACISTS

2. Do you feel that pharmacists could play a greater role in the management of your health?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J * small base

| _ | | | | ONTARIO | • | • | | AGE | | GEN | IDER |
|---------------------------|------------|------------|------------|-----------|-----------|-----------|------------|------------|------------|------------|------------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | Α | В | С | D | E | F | G | Н | I | J |
| Base: Ontario Respondents | | | | | | | | | | | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 572 71% | 260 71% | 113 74% | 71 67% | 86 75% | 42 74% | 171 72% | 231 71% | 165 71% | 275 72% | 296 71% |
| | 7 1 70 | 7 1 70 | 7470 | 07 /6 | 1376 | 7470 | 1270 | 7 1 70 | 7 1 70 | 1270 | 1170 |
| No | 220 28% | 106 29% | 39 25% | 33 31% | 27 24% | 15 26% | 65 28% | 93 28% | 62 27% | 106 28% | 114 27% |
| | | | | | | | | | | | |
| Don't know/Refused | 8 | 3 | 2 | 2 | 2 | 0 | 0 | 4 | 4 | 3 | 6 |
| | 1% | 1% | 1% | 2% | 2% | - | - | 1% | 2% F | 1% | 1% |



OPA PHARMACISTS

5. Do you rely on your pharmacist for this additional support service beyond drug dispensing and medication advice: 1) Advice on managing your condition (e.g. diabetes, heart disease, mental illness)?

| | | | | ONTARIO | • | • | | AGE | • | GENDER | |
|---------------------------|------------|------------|-----------|-----------|-----------|-----------|------------|------------|------------|------------|------------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | А | В | С | D | E | F | G | Н | I | J |
| Base: Ontario Respondents | | I | | | | | l | | | | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 288 36% | 130 35% | 55 36% | 37 35% | 43 37% | 23 41% | 87 37% | 113 34% | 87 38% | 135 35% | 153 37% |
| No | 502 63% | 235 64% | 96 63% | 68 64% | 70 61% | 33 58% | 148 63% | 209 64% | 142 61% | 242 63% | 260 62% |
| Don't know/Refused | 9 1% | 4 1% | 2 1% | 1 1% | 2 2% | 1 1% | 1 1% | 6 2% | 2 1% | 6 2% | 3 1% |



OPA PHARMACISTS

5. Do you rely on your pharmacist for this additional support service beyond drug dispensing and medication advice: 2) Support on minor health issues (e.g. allergic reactions, cough and cold, eye/ear infections)?

| | | | | ONTARIO | | | | AGE | | GEI | NDER |
|---------------------------|------------|------------|-----------|-----------|-----------|-----------|------------------|------------|------------|------------|------------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | Α | В | С | D | E | F | G | Н | I | J |
| Base: Ontario Respondents | | | | | | | | | | I | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 531 66% | 250 68% | 98 64% | 71 67% | 77 67% | 35 62% | 137 58% | 232 71% | 159 69% | 236 61% | 296 71% |
| | | 00,0 | | | | | | F | F | | 1 |
| No | 264 33% | 116 31% | 56 36% | 34 32% | 37 32% | 22 38% | 100 42% GH | 93 28% | 70 30% | 146 38% | 118 28% |
| Don't know/Refused | 4 | 3 | 0 | 1 | 1 | 0 | 0 | 2 | 2 | 2 | 2 |
| | 1% | 1% | - | 1% | 1% | - | - | 1% | 1% | 1% | 0 |



OPA PHARMACISTS

5. Do you rely on your pharmacist for this additional support service beyond drug dispensing and medication advice: 3) Extending/refilling prescriptions?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J * small base

| _ | | | | ONTARIO | | | | AGE | | GEI | NDER |
|---------------------------|------------|------------|------------|-----------|-----------|-----------|------------|------------|----------------|------------|------------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | Α | В | С | D | E | F | G | Н | I | J |
| Base: Ontario Respondents | | | | | | | | | | I | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 568 71% | 258 70% | 107 70% | 74 70% | 88 77% | 40 70% | 155 66% | 234 72% | 176 76% | 277 72% | 291 70% |
| No | 229 29% | 108 29% | 45 29% | 32 30% | 27 23% | 17 30% | 82 34% | 90 28% | F 55 24% | 105 27% | 124 30% |
| | 2370 | 2570 | 2370 | 3070 | 2070 | 3070 | H | 2070 | 2470 | 21 70 | 3070 |
| Don't know/Refused | 4 0 | 3 1% | 1 1% | 0 - | 0 - | 0 - | 0 - | 3 1% | 1 0 | 3 1% | 1 0 |



OPA PHARMACISTS

7. If you knew your pharmacist had appropriate training, would you rely on him or her to provide many of the services that you typically get from other health care providers: 1) Ordering laboratory tests?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J

| · | | | | ONTARIO | | | | AGE | | GEN | IDER |
|---------------------------|-------|---------|---------|---------|-----------|----------|----------|----------|---------|------|------------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | А | В | С | D | E | F | G | Н | I | J |
| Base: Ontario Respondents | | | | | | | | | | l | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 441 | 208 | 88 | 59 | 56 | 31 | 141 | 183 | 114 | 228 | 213 |
| | 55% | 56% | 58% | 56% | 48% | 54% | 60% | 56% | 49% | 59% | 51% |
| No | 348 | 154 | 64 | 47 | F0 | 26 | 90 | 142 | 114 | 152 | 100 |
| No | 44% | 42% | 42% | 44% | 58 50% | 46% | 38% | 43% | 49% | 40% | 196 47% |
| Don't Impur/Defreed | 11 | 0 | | 0 | 2 | 0 | 6 | 2 | F | 4 | I |
| Don't know/Refused | 1% | 8 2% | 1% | - | 2% | - | 2% | 2 1% | 3 1% | 1% | 2% |
| | | | | | | | | | | | |

FINAL DATA

OPA PHARMACISTS

7. If you knew your pharmacist had appropriate training, would you rely on him or her to provide many of the services that you typically get from other health care providers: 2) Authorizing prescription extensions, where there are no existing refills?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J * small base

| | | | | ONTARIO | | | | AGE | | GENDER | |
|---------------------------|-------|-----|---------|---------|-----------|----------|----------|----------|-----|--------|--------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | Α | В | С | D | Е | F | G | Н | 1 | J |
| Base: Ontario Respondents | | | | | | | l | | | | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 535 | 247 | 101 | 69 | 81 | 38 | 159 | 225 | 148 | 258 | 277 |
| | 67% | 67% | 66% | 65% | 70% | 67% | 67% | 69% | 64% | 67% | 67% |
| No | 260 | 120 | 52 | 35 | 34 | 19 | 78 | 102 | 80 | 123 | 137 |
| | 33% | 33% | 34% | 33% | 29% | 33% | 33% | 31% | 34% | 32% | 33% |
| Don't know/Refused | 5 | 2 | 1 | 2 | 1 | 0 | 0 | 1 | 4 | 3 | 2 |
| | 1% | 0 | 1% | 1% | 1% | - | - | 0 | 2% | 1% | 0 |
| | | | | | | | | | | | |



OPA PHARMACISTS

7. If you knew your pharmacist had appropriate training, would you rely on him or her to provide many of the services that you typically get from other health care providers: 3) Adjusting the medication format (for example, pill to liquid for those who have trouble swallowing)?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J * small base

| | | | | ONTARIO | | | | AGE | | GENDER | |
|---------------------------|-------|-----|---------|---------|-----------|----------|----------|----------|----------|--------|--------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | Α | В | С | D | Е | F | G | Н | ! | J |
| Base: Ontario Respondents | | | | | | | | | | | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 671 | 300 | 131 | 90 | 100 | 50 | 202 | 282 | 184 | 320 | 351 |
| | 84% | 81% | 85% | 85% | 87% | 89% | 85% | 86% H | 79% | 83% | 84% |
| No | 125 | 66 | 23 | 16 | 14 | 6 | 35 | 43 | 47 | 61 | 64 |
| | 16% | 18% | 15% | 15% | 12% | 11% | 15% | 13% | 20% G | 16% | 15% |
| Don't know/Refused | 4 | 3 | 0 | 0 | 1 | 0 | 0 | 3 | 1 | 3 | 1 |
| | 0 | 1% | - | - | 1% | - | - | 1% | 0 | 1% | 0 |



OPA PHARMACISTS

7. If you knew your pharmacist had appropriate training, would you rely on him or her to provide many of the services that you typically get from other health care providers: 4) Providing appropriate medications or advice for a list of minor ailments such as, dermatitis, psoriasis, athlete's foot, eye infections, vaginal yeast?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J * small base

| | | ONTARIO | | | | | | AGE | GENDER | | |
|---------------------------|-------|----------|---------|---------|-----------|----------|----------|----------|----------|------|--------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | Α | В | С | D | Е | F | G | Н | I | J |
| Base: Ontario Respondents | | | | | | | l | | | | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 690 | 307 | 137 | 96 | 102 | 49 | 206 | 293 | 187 | 335 | 355 |
| | 86% | 83% | 89% | 91% | 88% | 86% | 87% | 90% H | 81% | 87% | 85% |
| No | 105 | 60 | 16 | 8 | 14 | 8 | 31 | 32 | 42 | 46 | 59 |
| | 13% | 16% C | 10% | 7% | 12% | 14% | 13% | 10% | 18% G | 12% | 14% |
| Don't know/Refused | 4 | 2 | 1 | 2 | 0 | 0 | 0 | 2 | 2 | 3 | 2 |
| | 1% | 0 | 1% | 2% | - | - | - | 1% | 1% | 1% | 0 |



OPA PHARMACISTS

7. If you knew your pharmacist had appropriate training, would you rely on him or her to provide many of the services that you typically get from other health care providers: 5) Administering immunizations and/or drugs through injection or inhalation for patient education or demonstration?

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D/E - F/G/H - I/J

* small base

| | | ONTARIO | | | | | AGE | | | GENDER | |
|---------------------------|-------|---------|---------|----------|-----------|----------|----------|----------|-----|--------|--------|
| | TOTAL | GTA | Central | Eastern | Southwest | Northern | 18 to 34 | 35 to 54 | 55+ | Male | Female |
| | | Α | В | С | D | Е | F | G | Н | ! | J |
| Base: Ontario Respondents | | | | | | | | | | | |
| Unweighted Base | 800 | 360 | 155 | 108 | 117 | 60 | 170 | 350 | 276 | 402 | 398 |
| Weighted Base | 800 | 369 | 154 | 106 | 115 | 57* | 237 | 327 | 232 | 384 | 416 |
| Yes | 511 | 238 | 95 | 74 | 64 | 39 | 164 | 207 | 138 | 240 | 270 |
| | 64% | 64% | 62% | 70% D | 56% | 69% | 69% H | 63% | 59% | 63% | 65% |
| No | 280 | 128 | 57 | 31 | 48 | 17 | 72 | 116 | 90 | 138 | 142 |
| | 35% | 35% | 37% | 29% | 42% C | 29% | 30% | 36% | 39% | 36% | 34% |
| Don't know/Refused | 9 | 3 | 2 | 1 | 3 | 1 | 2 | 4 | 4 | 6 | 3 |
| | 1% | 1% | 1% | 1% | 2% | 1% | 1% | 1% | 2% | 2% | 1% |

