

CANADIAN MEDICAL ASSOCIATION - 2009 HEALTH REPORT CARD

an A , a B , a C or an F , with A being the highest grade and F being a failing grade. The first few questions are about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 1) The overall quality of the healthcare services available to you and your family ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	57 6%	9 8%	20 6%	16 5%	8 4%	20 9%	12 4%	13 4%
A	169 17%	15 13%	52 16%	59 18%	40 19%	36 16%	53 18%	65 17%
A Minus	30 3%	6 5%	11 3%	6 2%	6 3%	3 1%	11 4%	13 3%
B Plus	90 9%	16 13%	28 8%	25 8%	22 10%	21 10%	27 9%	39 10%
B	254 25%	28 24%	82 25%	86 26%	56 27%	51 23%	77 26%	100 26%
B Minus	64 6%	10 8%	19 6%	26 8%	9 4%	17 8%	14 5%	28 7%
C Plus	51 5%	5 4%	17 5%	14 4%	15 7%	10 5%	12 4%	20 5%
C	156 16%	16 13%	59 18%	50 15%	27 13%	26 12%	55 19%	54 14%
C Minus	58 6%	6 5%	17 5%	23 7%	12 6%	18 8%	11 4%	23 6%
F	72 7%	8 7%	27 8%	21 7%	15 7%	18 8%	21 7%	24 6%
Don't know/Refused	1 0	0 -	0 -	1 0	0 0	0 -	0 -	0 -

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Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	256 26%	31 26%	82 25%	82 25%	54 26%	59 27%	76 26%	92 24%
(B) Rating	408 41%	54 45%	129 39%	136 42%	88 42%	89 40%	118 40%	166 44%
(C) Rating	264 26%	27 22%	93 28%	87 27%	54 26%	54 25%	78 27%	98 26%
(F) Rating	72 7%	8 7%	27 8%	21 7%	15 7%	18 8%	21 7%	24 6%

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Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	47 5%	11 9%	16 5%	12 4%	8 4%	16 7%	12 4%	13 3%
A	155 15%	22 18%	40 12%	52 16%	35 17%	36 16%	43 15%	57 15%
A Minus	22 2%	0 -	7 2%	8 2%	7 3%	2 1%	6 2%	12 3%
B Plus	71 7%	10 9%	21 6%	24 7%	15 7%	20 9%	16 6%	32 8%
B	243 24%	30 25%	81 25%	68 21%	60 28%	53 24%	71 24%	97 26%
B Minus	65 6%	1 1%	22 7%	24 7%	17 8%	5 2%	18 6%	33 9%
C Plus	50 5%	3 2%	23 7%	14 4%	10 5%	11 5%	26 9%	11 3%
C	190 19%	25 21%	68 20%	61 19%	34 16%	43 20%	57 20%	66 18%
C Minus	55 5%	8 7%	12 4%	24 7%	10 5%	10 5%	12 4%	24 6%
F	95 9%	7 6%	34 10%	38 12%	14 7%	20 9%	28 10%	35 9%
Don't know/Refused	9 1%	1 1%	6 2%	1 0%	1 1%	3 1%	2 1%	0 0%

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Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	224 22%	32 27%	63 19%	71 22%	49 23%	54 24%	61 21%	81 21%
(B) Rating	379 38%	42 35%	124 38%	117 36%	92 43% E	78 36%	106 36%	161 43%
(C) Rating	296 29%	37 31%	103 31%	100 30%	55 26%	64 29%	96 33%	101 27%
(F) Rating	95 9%	7 6%	34 10%	38 12% F	14 7%	20 9%	28 10%	35 9%

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Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	77 8%	12 10%	23 7%	25 8%	14 6%	21 10%	21 7%	22 6%
A	211 21%	20 17%	55 17%	80 25% D	54 26% D	37 17%	69 23%	88 23%
A Minus	22 2%	3 3%	8 2%	5 2%	5 3%	4 2%	2 1%	13 4% H
B Plus	93 9%	6 5%	33 10%	35 11%	19 9%	13 6%	35 12%	43 11%
B	242 24%	27 22%	86 26%	66 20%	60 28% E	51 23%	66 22%	95 25%
B Minus	32 3%	6 5%	11 3%	9 3%	7 3%	8 4%	10 4%	11 3%
C Plus	43 4%	6 5%	17 5%	13 4%	7 3%	9 4%	13 4%	16 4%
C	134 13%	19 16%	55 17%	34 10%	23 11%	43 20% I	38 13%	37 10%
C Minus	50 5%	8 6%	14 4%	20 6%	8 4%	12 5%	13 5%	22 6%
F	84 8%	12 10%	20 6%	36 11% F	13 6%	19 9%	25 8%	29 8%
Don't know/Refused	12 1%	0 -	8 2%	3 1%	1 1%	3 1%	1 0%	3 1%

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Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	310 31%	35 30%	86 26%	110 34%	73 35%	62 28%	92 31%	123 32%
(B) Rating	368 37%	39 33%	130 39%	110 34%	85 40%	72 33%	111 38%	149 39%
(C) Rating	228 23%	33 27%	86 26% F	67 20%	38 18%	64 29% I	64 22%	76 20%
(F) Rating	84 8%	12 10%	20 6%	36 11% F	13 6%	19 9%	25 8%	29 8%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 2) Access to walk in clinics in your community ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	72 7%	12 10%	28 8%	18 6%	12 6%	23 10% I	23 8%	18 5%
A	204 20%	20 16%	66 20%	66 20%	50 23%	38 17%	63 22%	80 21%
A Minus	27 3%	4 4%	10 3%	8 2%	5 2%	6 3%	6 2%	15 4%
B Plus	91 9%	7 6%	29 9%	33 10%	20 9%	18 8%	19 6%	48 13% H
B	201 20%	25 21%	60 18%	66 20%	48 23%	54 24%	54 18%	71 19%
B Minus	27 3%	5 4%	8 2%	8 2%	6 3%	5 2%	5 2%	13 3%
C Plus	29 3%	2 2%	9 3%	13 4%	5 2%	2 1%	6 2%	19 5% G
C	134 13%	13 11%	59 18% E	35 11%	25 12%	26 12%	49 17%	44 12%
C Minus	45 5%	3 3%	8 2%	22 7% D	12 6%	3 2%	18 6% G	21 6% G
F	141 14%	19 16%	48 14%	49 15%	22 10%	37 17%	37 13%	44 12%
Don't know/Refused	31 3%	10 8% DE	6 2%	7 2%	6 3%	8 4%	13 4%	7 2%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 2) Access to walk in clinics in your community ?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	303 30%	36 30%	104 31%	92 28%	67 31%	67 30%	93 32%	113 30%
(B) Rating	319 32%	36 30%	97 29%	107 33%	74 35%	77 35%	77 26%	131 35% H
(C) Rating	209 21%	18 15%	76 23%	70 22%	42 20%	31 14%	73 25% G	83 22%
(F) Rating	141 14%	19 16%	48 14%	49 15%	22 10%	37 17%	37 13%	44 12%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 3) Access to medical specialists ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	28 3%	9 7% D	5 2%	10 3%	5 2%	9 4%	7 3%	7 2%
A	103 10%	10 8%	36 11%	26 8%	25 12%	35 16% HI	22 8%	29 8%
A Minus	22 2%	0 -	12 4%	8 2%	2 1%	3 2%	9 3%	9 2%
B Plus	61 6%	6 5%	26 8%	18 6%	9 4%	12 5%	28 9%	21 5%
B	201 20%	27 22%	74 22%	56 17%	42 20%	45 21%	62 21%	73 19%
B Minus	67 7%	11 9%	21 6%	23 7%	13 6%	10 4%	19 6%	31 8%
C Plus	26 3%	3 2%	7 2%	8 2%	8 4%	3 2%	7 2%	14 4%
C	205 20%	24 20%	55 17%	73 22%	51 24%	38 17%	66 23%	78 20%
C Minus	92 9%	8 6%	31 9%	37 11%	17 8%	19 9%	21 7%	46 12%
F	175 17%	17 14%	59 18%	64 20%	33 16%	39 18%	44 15%	68 18%
Don't know/Refused	22 2%	6 5%	5 2%	4 1%	7 3% E	6 3%	7 2%	5 1%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 3) Access to medical specialists ?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	153 15%	19 16%	53 16%	44 13%	32 15%	47 21% I	39 13%	44 12%
(B) Rating	329 33%	44 37%	121 37%	97 30%	63 30%	67 31%	109 37%	124 33%
(C) Rating	323 32%	34 29%	93 28%	118 36%	76 36%	60 27%	94 32%	137 36%
(F) Rating	175 17%	17 14%	59 18%	64 20%	33 16%	39 18%	44 15%	68 18%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 4) Access to modern diagnostic equipment such as MRIs and CT scans ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	33 3%	9 8% D	8 2%	10 3%	6 3%	11 5%	9 3%	7 2%
A	125 12%	16 14%	43 13%	34 11%	26 12%	37 17%	32 11%	40 10%
A Minus	18 2%	3 2%	5 1%	6 2%	5 2%	6 3%	3 1%	9 2%
B Plus	60 6%	3 3%	30 9%	16 5%	11 5%	9 4%	29 10% GI	20 5%
B	198 20%	23 19%	77 23%	54 16%	42 20%	39 18%	61 21%	74 20%
B Minus	61 6%	8 7%	20 6%	20 6%	13 6%	9 4%	16 6%	33 9%
C Plus	35 4%	4 3%	11 3%	15 5%	6 3%	7 3%	10 3%	16 4%
C	185 18%	19 16%	60 18%	59 18%	42 20%	51 23%	49 17%	61 16%
C Minus	79 8%	8 7%	15 5%	33 10% D	22 10% D	7 3%	20 7%	47 12% GH
F	189 19%	22 19%	61 19%	70 21%	33 16%	41 18%	59 20%	67 18%
Don't know/Refused	19 2%	3 2%	1 0%	9 3% D	6 3% D	5 2%	4 1%	5 1%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 4) Access to modern diagnostic equipment such as MRIs and CT scans ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	176 18%	28 24%	55 17%	50 15%	36 17%	53 24% HI	44 15%	56 15%
(B) Rating	319 32%	35 29%	127 38% E	90 27%	67 31%	56 26%	107 37% G	127 34%
(C) Rating	299 30%	31 26%	86 26%	108 33%	70 33%	65 30%	79 27%	124 33%
(F) Rating	189 19%	22 19%	61 19%	70 21%	33 16%	41 18%	59 20%	67 18%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 5) Access to emergency room services ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	50 5%	15 12% EF	17 5%	13 4%	5 2%	18 8% I	17 6% I	8 2%
A	172 17%	20 17%	48 15%	63 19%	39 19%	40 18%	47 16%	66 17%
A Minus	23 2%	0 -	8 2%	7 2%	8 4%	3 2%	6 2%	13 3%
B Plus	54 5%	2 1%	22 7%	18 5%	10 5%	15 7%	14 5%	22 6%
B	199 20%	20 17%	66 20%	60 18%	49 23%	34 16%	63 22%	81 21%
B Minus	47 5%	7 6%	14 4%	13 4%	12 6%	7 3%	21 7%	17 5%
C Plus	28 3%	3 3%	6 2%	14 4%	5 2%	1 1%	8 3%	19 5% G
C	159 16%	12 10%	56 17%	51 16%	38 18%	28 13%	55 19%	55 14%
C Minus	80 8%	16 13%	27 8%	22 7%	16 7%	22 10% H	13 4%	34 9% H
F	180 18%	24 20%	65 20% F	62 19% F	26 12%	50 23%	45 15%	61 16%
Don't know/Refused	10 1%	0 -	0 -	4 1%	4 2% D	2 1%	4 1%	2 1%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 5) Access to emergency room services ?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	245 24%	35 29%	73 22%	83 25%	52 25%	61 28%	70 24%	87 23%
(B) Rating	299 30%	29 25%	103 31%	91 28%	71 34%	56 25%	98 33%	121 32%
(C) Rating	268 27%	31 26%	90 27%	87 27%	58 28%	51 23%	76 26%	108 28%
(F) Rating	180 18%	24 20%	65 20% F	62 19% F	26 12%	50 23%	45 15%	61 16%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 6) Access to healthcare services on evenings and weekends in your community ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	34 3%	9 8% EF	11 3%	8 2%	4 2%	13 6% I	7 2%	6 2%
A	104 10%	17 14%	33 10%	30 9%	20 9%	33 15% I	28 10%	30 8%
A Minus	19 2%	3 2%	5 2%	7 2%	4 2%	5 2%	4 1%	10 3%
B Plus	44 4%	2 1%	18 5%	19 6%	6 3%	7 3%	10 3%	25 7%
B	209 21%	26 22%	78 24%	61 19%	44 21%	43 19%	60 21%	85 22%
B Minus	50 5%	4 3%	14 4%	13 4%	18 8% E	3 1%	15 5%	24 6% G
C Plus	33 3%	3 3%	9 3%	11 3%	9 4%	1 0%	9 3%	19 5% G
C	215 22%	29 24%	75 23%	66 20%	45 21%	59 27% I	68 23%	66 17%
C Minus	83 8%	10 8%	27 8%	27 8%	18 9%	5 2%	37 13% GI	28 7% G
F	191 19%	15 12%	57 17%	78 24% CF	37 18%	42 19%	52 18%	81 21%
Don't know/Refused	20 2%	2 2%	5 1%	7 2%	6 3%	10 5% HI	2 1%	4 1%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 6) Access to healthcare services on evenings and weekends in your community ?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	157 16%	29 24% EF	49 15%	45 14%	28 13%	51 23% HI	39 13%	47 12%
(B) Rating	303 30%	31 26%	110 33%	93 28%	67 32%	53 24%	86 29%	133 35% G
(C) Rating	332 33%	42 35%	110 33%	104 32%	73 34%	65 29%	114 39% I	114 30%
(F) Rating	191 19%	15 12%	57 17%	78 24% CF	37 18%	42 19%	52 18%	81 21%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 7) Access to a paediatrician ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	50 5%	14 11% DEF	11 3%	16 5%	5 3%	22 10% HI	8 3%	11 3%
A	168 17%	16 14%	65 20%	51 16%	34 16%	39 18%	52 18%	59 16%
A Minus	25 2%	0 -	13 4%	7 2%	5 2%	3 1%	3 1%	18 5% H
B Plus	77 8%	8 7%	21 6%	27 8%	21 10%	11 5%	17 6%	41 11% GH
B	272 27%	42 35%	89 27%	83 26%	56 26%	72 33% I	77 26%	90 24%
B Minus	42 4%	6 5%	14 4%	11 3%	12 5%	4 2%	19 7% G	12 3%
C Plus	23 2%	2 1%	7 2%	6 2%	8 4%	3 1%	8 3%	11 3%
C	162 16%	16 13%	61 18%	51 16%	31 15%	35 16%	55 19%	59 15%
C Minus	51 5%	4 4%	17 5%	19 6%	10 5%	11 5%	13 4%	24 6%
F	62 6%	7 6%	16 5%	28 8%	12 6%	10 4%	20 7%	26 7%
Don't know/Refused	71 7%	5 4%	18 6%	27 8%	18 8%	10 5%	21 7%	27 7%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 7) Access to a paediatrician ?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	243 24%	30 25%	88 27%	74 23%	44 21%	64 29%	63 22%	88 23%
(B) Rating	391 39%	56 47%	124 37%	122 37%	88 42%	87 40%	114 39%	144 38%
(C) Rating	235 23%	22 18%	84 25%	76 23%	49 23%	49 22%	75 26%	94 25%
(F) Rating	62 6%	7 6%	16 5%	28 8%	12 6%	10 4%	20 7%	26 7%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 8) Access to healthcare services for seniors in your community ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	49 5%	14 11% EF	17 5%	11 3%	4 2%	25 11% HI	12 4% I	4 1%
A	147 15%	23 19%	53 16%	43 13%	25 12%	34 16%	41 14%	48 13%
A Minus	17 2%	0 -	5 2%	3 1%	9 4% E	0 -	6 2%	10 3% G
B Plus	80 8%	10 8%	31 9%	28 8%	12 6%	14 6%	26 9%	37 10%
B	273 27%	30 25%	97 29%	88 27%	56 27%	65 30%	86 30%	90 24%
B Minus	39 4%	2 1%	11 3%	15 5%	11 5%	7 3%	9 3%	20 5%
C Plus	35 3%	1 1%	12 4%	10 3%	11 5%	5 2%	12 4%	14 4%
C	172 17%	16 13%	55 17%	54 17%	45 21%	33 15%	48 16%	76 20%
C Minus	45 4%	6 5%	12 4%	16 5%	10 5%	4 2%	14 5%	22 6%
F	85 8%	9 8%	30 9%	32 10% F	10 5%	23 10%	24 8%	28 7%
Don't know/Refused	61 6%	9 7%	7 2%	26 8% D	18 9% D	9 4%	14 5%	31 8%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 8) Access to healthcare services for seniors in your community ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	213 21%	36 30% EF	74 22%	57 18%	38 18%	59 27% I	59 20%	62 16%
(B) Rating	392 39%	41 35%	139 42%	130 40%	80 38%	86 39%	122 42%	147 39%
(C) Rating	252 25%	23 20%	80 24%	81 25%	66 31%	43 19%	74 25%	112 30% G
(F) Rating	85 8%	9 8%	30 9%	32 10% F	10 5%	23 10%	24 8%	28 7%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 9) Access to mental healthcare services in your community ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	19 2%	3 2%	3 1%	9 3%	3 1%	6 3%	4 2%	4 1%
A	95 9%	20 17% EF	34 10%	22 7%	14 7%	29 13% I	35 12% I	19 5%
A Minus	16 2%	0 -	12 4% E	1 0%	3 1% E	3 1%	2 1%	11 3%
B Plus	45 4%	10 9%	10 3%	12 4%	12 6%	7 3%	13 4%	20 5%
B	241 24%	24 20%	92 28%	76 23%	46 22%	64 29%	68 23%	84 22%
B Minus	44 4%	7 6%	17 5%	14 4%	8 4%	10 4%	12 4%	21 6%
C Plus	28 3%	1 1%	8 3%	10 3%	8 4%	5 2%	6 2%	16 4%
C	194 19%	17 14%	74 22%	63 19%	38 18%	42 19%	61 21%	72 19%
C Minus	45 5%	3 3%	9 3%	20 6%	13 6%	5 2%	14 5%	21 5%
F	130 13%	14 12%	24 7%	54 17% D	36 17% D	26 12%	38 13%	53 14%
Don't know/Refused	145 15%	20 17%	47 14%	46 14%	31 15%	22 10%	40 14%	58 15%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 9) Access to mental healthcare services in your community ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	130 13%	23 19% EF	50 15%	32 10%	20 9%	38 17% I	42 14%	34 9%
(B) Rating	330 33%	41 34%	119 36%	102 31%	65 31%	81 37%	93 32%	125 33%
(C) Rating	267 27%	21 18%	91 28%	93 28%	59 28%	52 24%	80 27%	110 29%
(F) Rating	130 13%	14 12%	24 7%	54 17% D	36 17% D	26 12%	38 13%	53 14%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 10) Access to home health care services ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	29 3%	11 9% DEF	8 3%	7 2%	3 1%	13 6% I	7 2%	3 1%
A	104 10%	19 16%	28 9%	35 11%	18 9%	30 14%	31 11%	33 9%
A Minus	17 2%	4 3%	7 2%	3 1%	3 1%	3 1%	5 2%	9 2%
B Plus	56 6%	4 3%	20 6%	21 6%	10 5%	10 5%	12 4%	30 8%
B	219 22%	21 17%	83 25%	68 21%	44 21%	52 24%	70 24%	76 20%
B Minus	41 4%	6 5%	15 4%	11 3%	10 4%	5 2%	20 7%	14 4%
C Plus	39 4%	3 3%	10 3%	16 5%	10 5%	9 4%	14 5%	13 3%
C	191 19%	25 21%	69 21%	53 16%	41 19%	38 17%	62 21%	72 19%
C Minus	59 6%	6 5%	17 5%	24 7%	12 6%	9 4%	15 5%	31 8%
F	110 11%	8 6%	39 12%	41 13%	20 9%	28 13%	24 8%	45 12%
Don't know/Refused	137 14%	14 12%	33 10%	47 14%	40 19% D	22 10%	33 11%	54 14%

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2. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 10) Access to home health care services ?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	150 15%	33 28% DEF	44 13%	45 14%	25 12%	46 21% I	42 14%	45 12%
(B) Rating	316 32%	30 25%	118 36%	101 31%	63 30%	68 31%	102 35%	120 32%
(C) Rating	289 29%	34 29%	96 29%	93 28%	63 30%	56 26%	92 31%	116 30%
(F) Rating	110 11%	8 6%	39 12%	41 13%	20 9%	28 13%	24 8%	45 12%

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3. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 1) The federal government's performance in dealing with healthcare in Canada ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	25 2%	6 5%	6 2%	10 3%	3 1%	11 5%	4 1%	6 2%
A	36 4%	14 12% DEF	4 1%	8 3%	7 3%	16 7% HI	3 1%	9 2%
A Minus	17 2%	0 -	9 3%	2 1%	4 2%	4 2%	2 1%	10 3%
B Plus	33 3%	2 1%	15 5%	11 3%	6 3%	4 2%	17 6%	12 3%
B	209 21%	18 15%	83 25% F	70 21%	35 17%	56 25%	60 20%	72 19%
B Minus	71 7%	10 8%	28 8%	16 5%	17 8%	12 5%	20 7%	36 10%
C Plus	40 4%	3 3%	5 2%	16 5% D	13 6% D	3 1%	13 4%	19 5%
C	263 26%	35 29%	85 26%	79 24%	63 30%	47 22%	99 34% GI	89 24%
C Minus	99 10%	6 5%	27 8%	47 14% CDF	19 9%	18 8%	26 9%	50 13%
F	167 17%	20 16%	54 16%	58 18%	34 16%	38 17%	41 14%	62 16%
Don't know/Refused	42 4%	6 5%	14 4%	9 3%	11 5%	12 5%	9 3%	13 3%

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3. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 1) The federal government's performance in dealing with healthcare in Canada ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	78 8%	20 17% DEF	19 6%	21 6%	13 6%	30 14% HI	8 3%	25 7% H
(B) Rating	313 31%	29 25%	126 38% F	97 30%	59 28%	71 32%	97 33%	121 32%
(C) Rating	401 40%	44 37%	117 35%	142 44%	95 45% D	69 31%	138 47% G	159 42% G
(F) Rating	167 17%	20 16%	54 16%	58 18%	34 16%	38 17%	41 14%	62 16%

CANADIAN MEDICAL ASSOCIATION - 2009 HEALTH REPORT CARD

3. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 2) Your provincial government's performance in dealing with healthcare in your province ?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
A Plus	19 2%	6 5% D	2 1%	6 2%	4 2%	11 5% HI	1 1%	2 1%
A	52 5%	14 12% EF	18 5%	7 2%	8 4%	26 12% HI	10 3%	8 2%
A Minus	17 2%	2 2%	8 2%	4 1%	2 1%	0 -	2 1%	15 4% GH
B Plus	51 5%	3 3%	19 6%	18 6%	10 5%	7 3%	21 7%	22 6%
B	222 22%	23 19%	85 26%	65 20%	49 23%	61 28%	63 21%	77 20%
B Minus	72 7%	7 6%	23 7%	27 8%	16 7%	11 5%	26 9%	31 8%
C Plus	32 3%	0 -	8 2%	10 3%	14 7% CDE	9 4%	5 2%	14 4%
C	250 25%	37 31%	78 24%	83 25%	50 24%	46 21%	92 31% GI	87 23%
C Minus	89 9%	10 8%	30 9%	31 10%	18 9%	12 6%	20 7%	46 12% G
F	171 17%	9 8%	53 16%	68 21% C	38 18% C	31 14%	45 15%	70 18%
Don't know/Refused	26 3%	8 7% F	8 3%	7 2%	2 1%	6 3%	7 3%	7 2%

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3. The next couple of questions are about your ability to access healthcare services in your community. By access we mean you can get prompt health care services for you and your family when you need to. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to: 2) Your provincial government's performance in dealing with healthcare in your province ?

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

		EDUCATION				INCOME		
	TOTAL	<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
RATING SUMMARY								
(A) Rating	88 9%	22 19% DEF	28 8%	17 5%	14 7%	37 17% HI	14 5%	25 6%
(B) Rating	345 34%	33 27%	127 38%	109 34%	74 35%	79 36%	110 38%	131 35%
(C) Rating	371 37%	47 39%	115 35%	124 38%	82 39%	66 30%	117 40%	147 39%
(F) Rating	171 17%	9 8%	53 16%	68 21% C	38 18% C	31 14%	45 15%	70 18%

4. Overall, do you think health care services in your community will get much better, somewhat better, somewhat worse or much worse over the next two or three years?

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F - G/H/I * small base

	TOTAL	EDUCATION				INCOME		
		<HS	HS	Post sec	University	<\$30K	\$30K-<\$60K	\$60K +
		C	D	E	F	G	H	I
Base: All Respondents								
Unweighted Base	1002	70	174	401	349	169	280	437
Weighted Base	1002	119*	331	327	211	220	293	379
Much better	73 7%	13 11% F	32 10% F	17 5%	9 4%	24 11% I	25 9% I	9 2%
Somewhat better	443 44%	58 48%	161 49%	133 41%	87 41%	109 49%	133 46%	158 42%
Somewhat worse	355 35%	38 32%	90 27%	132 41% D	92 43% D	59 27%	94 32%	166 44% GH
Much worse	112 11%	10 9%	40 12%	38 12%	20 10%	25 11%	31 10%	44 12%
Don't know/Refused	18 2%	0 -	7 2%	5 2%	3 2%	3 2%	9 3% I	2 1%
TOPBOX & LOWBOX SUMMARY								
Better (Top2Box)	516 52%	71 60% EF	193 58% EF	150 46%	96 45%	132 60% I	159 54% I	167 44%
Worse (Low2Box)	468 47%	48 40%	130 39%	171 52% D	112 53% D	84 38%	125 43%	210 55% GH