

Q1. To begin, in your view as a citizen of Thunder Bay, what are the most important issues facing the City today? That is, what issues should receive the greatest attention from City Council?

	Total
Base: All respondents	400
Weighted	400
Economy (Net)	171 43%
Jobs	163 41%
Tourism/ tourists attractions	17 4%
Growth (Net)	132 33%
Economic Development	78 20%
Waterfront Development	55 14%
Marina Park/ Marina Park debate	9 2%
Taxation/Municiple Government Spending (Net)	76 19%
Taxes/Budget	76 19%
Transportation (Net)	63 16%
Roads	55 14%
Transit	4 1%

Q1. To begin, in your view as a citizen of Thunder Bay, what are the most important issues facing the City today? That is, what issues should receive the greatest attention from City Council?

	Total
Bicycle paths	3 1%
Other (Net)	61 15%
Forestry	29 7%
Issues with city council (bickering, too many people, etc.)	10 3%
Youth retention	10 3%
Water/ water fluoridation	8 2%
Energy	6 2%
Civic Pride (negative community self-image)	1 0%
Social (Net)	26 7%
Poverty and Homelessness	13 3%
Race Relations (growing aboriginal population)	10 3%
Services to Seniors	3 1%
Homes for the Aged	1 0%

Q1. To begin, in your view as a citizen of Thunder Bay, what are the most important issues facing the City today? That is, what issues should receive the greatest attention from City Council?

	Total
Crime (Net)	16 4%
Police/Crime/Public Safety	16 4%
Revitalization (Net)	16 4%
City beautification/ clean up city	9 2%
Downtown Revitalization	7 2%
Healthcare (Net)	15 4%
Health/ healthcare/ medical services	12 3%
Shortage of doctors/ shortage of medical staff	5 1%
Parks, Recreation, and Cultural Facilities or Programs (Net)	10 3%
Recreation services	6 2%
Parks	6 2%
Education (Net)	9 2%
Education/ schools	9 2%

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Q1. To begin, in your view as a citizen of Thunder Bay, what are the most important issues facing the City today? That is, what issues should receive the greatest attention from City Council?

	Total
Environment (Net)	6 2%
Environmental issues/ recycling	6 2%
None/ Nothing	5 1%
Unable to assess	5 1%
Other	25 6%
DK/NS	13 3%

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Q4. Please tell me how satisfied you are with the overall level and quality of services provided by the City of Thunder Bay. Would you say you are...

	Total
Base: All respondents	400
Weighted	400
Very satisfied	78 20%
Somewhat satisfied	263 66%
Not very satisfied	48 12%
Not at all satisfied	9 2%
DK/NS	2 1%
Summary	
Top2Box	341 85%
Low2Box	56 14%

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Q5. (Top2Box Summary) I am going to read a list of services provided to you by the City of Thunder Bay. Please tell me how important each one is to you and how satisfied you are with the job the City is doing in providing that service.

	Total
Base: All respondents	400
Weighted	400
Snow removal on roads and sidewalks	399 100%
Emergency medical services	399 100%
Fire services	396 99%
Drinking water quality	395 99%
Maintenance, cleaning, and upgrading of streets/roads	393 98%
Garbage collection	391 98%
Police services	390 97%
Parks, and other greenspace. This includes Boulevard Lake Park and Beach, Centennial Park, Trowbridge Falls Campground...	383 96%
Recycling services	382 96%
Roadside maintenance, including sidewalk repairs, boulevard treatments, grass cutting and tree planting along roads	376 94%
Neighbourhood parks	372 93%

Q5. (Top2Box Summary) I am going to read a list of services provided to you by the City of Thunder Bay. Please tell me how important each one is to you and how satisfied you are with the job the City is doing in providing that service.

	Total
Recreation facilities such as the City's community centres, arenas and sportsparks	362 91%
Thunder Bay Public library	362 91%
Storm water drainage	359 90%
Hiking and walking trails	357 89%
Recreation programs for youth including Neighbourhood Playground Program, Summer Day Camps, Instructional Skating Programs...	355 89%
The Community Auditorium	345 86%
Recreation programs for seniors	337 84%
Bylaw enforcement	337 84%
Special events like the Teddy Bear's Picnic, the Kite Festival and Summer in the Parks Program	337 84%
Fort William Gardens	329 82%
The City's Boarded Outdoor Winter Rinks	321 80%
Indoor swimming pools	321 80%

Q5. (Top2Box Summary) I am going to read a list of services provided to you by the City of Thunder Bay. Please tell me how important each one is to you and how satisfied you are with the job the City is doing in providing that service.

	Total
Public transit	313 78%
Canada Games Complex	306 77%
Outdoor swimming pools	285 71%
City-owned golf courses	202 50%

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Q6. (Top2Box Summary) Please rate how satisfied you are with the services provided by the City of Thunder Bay, using a scale of very satisfied, somewhat satisfied, not very satisfied, or not at all satisfied.

	Total
Base: All respondents	400
Weighted	400
Fire services	381 95%
Thunder Bay Public library	372 93%
Garbage collection	370 93%
Drinking water quality	360 90%
The Community Auditorium	359 90%
Recreation facilities such as the City's community centres, arenas and sportsparks	359 90%
Special events like the Teddy Bear's Picnic, the Kite Festival and Summer in the Parks Program	356 89%
Emergency medical services	352 88%
Parks, and other greenspace. This includes Boulevard Lake Park and Beach, Centennial Park, Trowbridge Falls Campground...	345 86%
Police services	343 86%
Neighbourhood parks	343 86%
Indoor swimming pools	338 85%

Q6. (Top2Box Summary) Please rate how satisfied you are with the services provided by the City of Thunder Bay, using a scale of very satisfied, somewhat satisfied, not very satisfied, or not at all satisfied.

	Total
Recreation programs for youth including Neighbourhood Playground Program, Summer Day Camps, Instructional Skating Programs...	337 84%
Hiking and walking trails	330 83%
Canada Games Complex	325 81%
Storm water drainage	325 81%
Recreation programs for seniors	321 80%
The City's Boarded Outdoor Winter Rinks	317 79%
Fort William Gardens	297 74%
Recycling services	289 72%
Snow removal on roads and sidewalks	286 71%
City-owned golf courses	280 70%
Bylaw enforcement	276 69%
Public transit	270 68%
Outdoor swimming pools	267

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Q6. (Top2Box Summary) Please rate how satisfied you are with the services provided by the City of Thunder Bay, using a scale of very satisfied, somewhat satisfied, not very satisfied, or not at all satisfied.

	Total
	67%
Roadside maintenance, including sidewalk repairs, boulevard treatments, grass cutting and tree planting along roads	247 62%
Maintenance, cleaning, and upgrading of streets/roads	221 55%

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Q16. Thinking about all the programs and services you receive from the City of Thunder Bay, would you say that overall you get good value or poor value for your tax dollars? (Is that very or fairly good/poor value?)

	Total
Base: All respondents	400
Weighted	400
Very good	48 12%
Fairly good	236 59%
Fairly poor	71 18%
Very poor	40 10%
DK/NS	5 1%
Summary	
Top2Box	283 71%
Low2Box	111 28%

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Q18. (Waterfront Development) Now we would like to focus on major capital projects. Please indicate your level of agreement with each of the following as major projects for City spending.

	Total
Base: All respondents	400
Weighted	400
Strongly Agree	97 24%
Agree	109 27%
Neither Disagree nor Agree	35 9%
Disagree	63 16%
Strongly Disagree	93 23%
Don't know	2 1%
Refused	0 -
Summary	
Top2Box	207 52%
Neutral	35 9%
Low2Box	156 39%

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Q18. (Major Sportsplex/Multi-purpose facility)
Now we would like to focus on major capital projects. Please indicate your level of agreement with each of the following as major projects for City

Total	
Base: All respondents	400
Weighted	400
Strongly Agree	86 22%
Agree	142 35%
Neither Disagree nor Agree	64 16%
Disagree	68 17%
Strongly Disagree	38 10%
Don't know	1 0%
Refused	1 0%
Summary	
Top2Box	228 57%
Neutral	64 16%
Low2Box	107 27%

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Q18. (Sustainable Energy Projects) Now we would like to focus on major capital projects. Please indicate your level of agreement with each of the following as major projects for City spending.

	Total
Base: All respondents	400
Weighted	400
Strongly Agree	144 36%
Agree	183 46%
Neither Disagree nor Agree	39 10%
Disagree	25 6%
Strongly Disagree	4 1%
Don't know	6 2%
Refused	0 -
Summary	
Top2Box	327 82%
Neutral	39 10%
Low2Box	28 7%

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Q18. (Recreational Trails) Now we would like to focus on major capital projects. Please indicate your level of agreement with each of the following as major projects for City spending.

	Total
Base: All respondents	400
Weighted	400
Strongly Agree	99 25%
Agree	187 47%
Neither Disagree nor Agree	51 13%
Disagree	45 11%
Strongly Disagree	17 4%
Don't know	1 0%
Refused	0 -
Summary	
Top2Box	286 72%
Neutral	51 13%
Low2Box	62 16%

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Q18. (Roads) Now we would like to focus on major capital projects. Please indicate your level of agreement with each of the following as major projects for City spending.

	Total
Base: All respondents	400
Weighted	400
Strongly Agree	205 51%
Agree	172 43%
Neither Disagree nor Agree	13 3%
Disagree	3 1%
Strongly Disagree	6 2%
Don't know	0 -
Refused	1 0%
Summary	
Top2Box	377 94%
Neutral	13 3%
Low2Box	9 2%

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Q18. (Recreational facilities) Now we would like to focus on major capital projects. Please indicate your level of agreement with each of the following as major projects for City spending.

Total	
Base: All respondents	400
Weighted	400
Strongly Agree	79 20%
Agree	201 50%
Neither Disagree nor Agree	62 15%
Disagree	43 11%
Strongly Disagree	14 4%
Don't know	1 0%
Refused	0 -
Summary	
Top2Box	280 70%
Neutral	62 15%
Low2Box	57 14%

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Q18. (Thunder Bay Public Library Facility Renewal) Now we would like to focus on major capital projects. Please indicate your level of agreement with each of the following as major projects for

	Total
Base: All respondents	400
Weighted	400
Strongly Agree	97 24%
Agree	189 47%
Neither Disagree nor Agree	61 15%
Disagree	37 9%
Strongly Disagree	15 4%
Don't know	1 0%
Refused	0 -
Summary	
Top2Box	286 72%
Neutral	61 15%
Low2Box	53 13%

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