## 1. Have you ever used a webcam?

|                       |       | GEN  | GENDER |       | AGE   |     |   | EDUCATION |          |           |  |  |
|-----------------------|-------|------|--------|-------|-------|-----|---|-----------|----------|-----------|--|--|
|                       | Total | Male | Female | 18-34 | 35-54 | 55+ | <hs< th=""><th>HS</th><th>Post Sec</th><th>Univ Grad</th></hs<> | HS        | Post Sec | Univ Grad |  |  |
|                       |       | Α    | В      | С     | D     | Е   | F   | G         | Н        | 1         |  |  |
| Base: All respondents | 2012  | 1042 | 970    | 377   | 707   | 928 | 177   | 626       | 939      | 270       |  |  |
| Weighted              | 2013  | 975  | 1038   | 561   | 799   | 653 | 220   | 773       | 656      | 364       |  |  |
|                       | 1119  | 562  | 557    | 414   | 408   | 297 | 117   | 403       | 354      | 244       |  |  |
| Yes                   | 56%   | 58%  | 54%    | 74%   | 51%   | 45% | 53%   | 52%       | 54%      | 67%       |  |  |
|                       |       |      |        | DE    | Е     |     |   |           |          | FGH       |  |  |
|                       | 894   | 413  | 481    | 148   | 391   | 356 | 103   | 370       | 302      | 120       |  |  |
| No                    | 44%   | 42%  | 46%    | 26%   | 49%   | 55% | 47%   | 48%       | 46%      | 33%       |  |  |
|                       |       |      |        |       | С     | CD  | I   | I         | I        |           |  |  |

## 2. How often do you use a webcam?

|                            |       | GEN  | NDER   |       | AGE   | ı   |   | EDUC | CATION   | ı         |
|----------------------------|-------|------|--------|-------|-------|-----|---|------|----------|-----------|
|                            | Total | Male | Female | 18-34 | 35-54 | 55+ | <hs< th=""><th>HS</th><th>Post Sec</th><th>Univ Grad</th></hs<> | HS   | Post Sec | Univ Grad |
|                            |       | Α    | В      | С     | D     | Е   | F   | G    | Н        | I         |
| Base: All Have used webcam | 1064  | 574  | 490    | 275   | 367   | 422 | 89  | 315  | 486      | 174       |
| Weighted                   | 1119  | 562  | 557    | 414   | 408   | 297 | 117*  | 403  | 354      | 244       |
|                            | 1064  | 538  | 526    | 380   | 394   | 290 | 112   | 379  | 336      | 237       |
| Ever (NET)                 | 95%   | 96%  | 94%    | 92%   | 96%   | 98% | 96%   | 94%  | 95%      | 97%       |
|                            |       |      |        |       | С     | С   |   |      |          |           |
|                            | 47    | 26   | 21     | 20    | 13    | 14  | 10  | 21   | 8        | 9         |
| Daily                      | 4%    | 5%   | 4%     | 5%    | 3%    | 5%  | 9%  | 5%   | 2%       | 3%        |
|                            |       |      |        |       |       |     | Н   | Н    |          |           |
|                            | 123   | 70   | 53     | 37    | 49    | 37  | 14  | 33   | 43       | 34        |
| Weekly                     | 11%   | 12%  | 10%    | 9%    | 12%   | 13% | 12%   | 8%   | 12%      | 14%       |
|                            | 202   | 113  | 89     | 86    | 55    | 60  | 18  | 63   | 71       | 50        |
| Once or twice a month      | 18%   | 20%  | 16%    | 21%   | 13%   | 20% | 15%   | 16%  | 20%      | 20%       |
|                            |       |      |        | D     |       | D   |   |      |          |           |
|                            | 691   | 328  | 363    | 236   | 277   | 178 | 70  | 262  | 215      | 145       |
| Rarely                     | 62%   | 58%  | 65%    | 57%   | 68%   | 60% | 60%   | 65%  | 61%      | 59%       |
|                            |       |      | Α      |       | CE    |     |   |      |          |           |
|                            | 55    | 24   | 31     | 34    | 15    | 6   | 5   | 24   | 18       | 8         |
| Never                      | 5%    | 4%   | 6%     | 8%    | 4%    | 2%  | 4%  | 6%   | 5%       | 3%        |
|                            |       |      |        | DE    |       |     |   |      |          |           |

## 3. What have you used a webcam for?

|   |       | GEI  | NDER   |           | AGE      | I   |   | EDUC | ATION    | ı         |
|---|-------|------|--------|-----------|----------|-----|---|------|----------|-----------|
|   | Total | Male | Female | 18-34     | 35-54    | 55+ | <hs< th=""><th>HS</th><th>Post Sec</th><th>Univ Grad</th></hs<> | HS   | Post Sec | Univ Grad |
|   |       | Α    | В      | С         | D        | Е   | F   | G    | Н        | I         |
| Base: Have used webcam                                    | 1064  | 574  | 490    | 275       | 367      | 422 | 89  | 315  | 486      | 174       |
| Weighted  | 1119  | 562  | 557    | 414       | 408      | 297 | 117*  | 403  | 354      | 244       |
|   |       |      |        |           |          |     |   |      |          |           |
| To communicate with a friend, significant other or family | 817   | 388  | 429    | 291       | 290      | 236 | 81  | 287  | 258      | 191       |
| member in another city or country                         | 73%   | 69%  | 77%    | 70%       | 71%      | 80% | 70%   | 71%  | 73%      | 78%       |
|   |       |      | Α      |           |          | CD  |   |      |          |           |
|   |       |      |        |           |          |     |   |      |          |           |
| To communicate with a friend, significant other or family | 381   | 183  | 198    | 182       | 129      | 70  | 47  | 147  | 117      | 71        |
| member in the same city                                   | 34%   | 33%  | 36%    | 44%       | 32%      | 24% | 40%   | 36%  | 33%      | 29%       |
|   |       |      |        | DE        | Е        |     |   |      |          |           |
|   | 199   | 113  | 86     | 117       | 62       | 21  | 25  | 57   | 70       | 47        |
| Record videos and capture photos to be shared on-line     | 18%   | 20%  | 15%    | 28%       | 15%      | 7%  | 25  | 14%  | 20%      | 19%       |
|   | 18%   | 20%  | 15%    | 28%<br>DE | 15%<br>E | 1%  | 22%   | 14%  | 20%      | 19%       |
|   |       |      |        | DL        | _        |     |   |      |          |           |
| To meet new people (ie. online dating site, chat          | 134   | 97   | 37     | 66        | 54       | 14  | 24  | 42   | 39       | 29        |
| roulette, etc.)   | 12%   | 17%  | 7%     | 16%       | 13%      | 5%  | 20%   | 10%  | 11%      | 12%       |
|   |       | В    |        | Е         | E        |     | GH  |      |          |           |
|   | 68    | 47   | 21     | 18        | 31       | 19  | 2   | 9    | 18       | 39        |
| Business  | 6%    | 8%   | 4%     | 4%        | 8%       | 6%  | 1%  | 2%   | 5%       | 16%       |
|   |       | В    |        |           |          |     |   |      | G        | FGH       |
|   | 12    | 6    | 6      | 4         | 9        | 0   | 2   | 0    | 4        | 6         |
| Job interview   | 1%    | 1%   | 1%     | 1%        | 2%       | -   | 1%  | -    | 1%       | 2%        |
|   |       |      |        |           | Е        |     | G   |      | G        | G         |
|   | 36    | 22   | 14     | 11        | 9        | 16  | 4   | 15   | 12       | 5         |
| None of the above   | 3%    | 4%   | 2%     | 3%        | 2%       | 5%  | 3%  | 4%   | 3%       | 2%        |
|   |       |      |        |           |          | D   |   |      |          |           |

## 4. What is most important to you when using a webcam?

|                                |       | GEN  | NDER   | AGE   |       |     | EDUCATION   |     |          |           |  |
|--------------------------------|-------|------|--------|-------|-------|-----|---|-----|----------|-----------|--|
|                                | Total | Male | Female | 18-34 | 35-54 | 55+ | <hs< th=""><th>HS</th><th>Post Sec</th><th>Univ Grad</th></hs<> | HS  | Post Sec | Univ Grad |  |
|                                |       | Α    | В      | С     | D     | Е   | F   | G   | Н        | 1         |  |
| Base: Have used webcam         | 1064  | 574  | 490    | 275   | 367   | 422 | 89  | 315 | 486      | 174       |  |
| Weighted                       | 1119  | 562  | 557    | 414   | 408   | 297 | 117*  | 403 | 354      | 244       |  |
|                                | 791   | 409  | 383    | 305   | 294   | 193 | 90  | 279 | 266      | 156       |  |
| Clarity and sharpness of image | 71%   | 73%  | 69%    | 74%   | 72%   | 65% | 77%   | 69% | 75%      | 64%       |  |
|                                |       |      |        | Е     | Е     |     | I   |     | I        |           |  |
|                                | 188   | 74   | 113    | 45    | 71    | 72  | 12  | 70  | 52       | 53        |  |
| Sound quality                  | 17%   | 13%  | 20%    | 11%   | 17%   | 24% | 11%   | 17% | 15%      | 22%       |  |
|                                |       |      | Α      |       | С     | CD  |   |     |          | FH        |  |
|                                | 102   | 56   | 47     | 49    | 34    | 19  | 10  | 42  | 26       | 25        |  |
| HD quality video               | 9%    | 10%  | 8%     | 12%   | 8%    | 6%  | 8%  | 10% | 7%       | 10%       |  |
|                                |       |      |        | Е     |       |     |   |     |          |           |  |
|                                | 37    | 23   | 14     | 15    | 10    | 13  | 5   | 12  | 10       | 10        |  |
| Some other aspect              | 3%    | 4%   | 3%     | 4%    | 2%    | 4%  | 4%  | 3%  | 3%       | 4%        |  |

5\_1. (Using a webcam to communicate with loved ones helps you feel closer to them) To what extent do you agree or disagree with the following statements?

|                        |       | GEN  | NDER   |       | AGE   | 1   | EDUCATION   |     |          |           |
|------------------------|-------|------|--------|-------|-------|-----|---|-----|----------|-----------|
|                        | Total | Male | Female | 18-34 | 35-54 | 55+ | <hs< th=""><th>HS</th><th>Post Sec</th><th>Univ Grad</th></hs<> | HS  | Post Sec | Univ Grad |
|                        |       | Α    | В      | С     | D     | Е   | F   | G   | Н        | I         |
| Base: Have used webcam | 1064  | 574  | 490    | 275   | 367   | 422 | 89  | 315 | 486      | 174       |
| Weighted               | 1119  | 562  | 557    | 414   | 408   | 297 | 117*  | 403 | 354      | 244       |
|                        | 596   | 244  | 352    | 203   | 230   | 163 | 63  | 235 | 178      | 120       |
| Strongly agree         | 53%   | 43%  | 63%    | 49%   | 56%   | 55% | 54%   | 58% | 50%      | 49%       |
|                        |       |      | Α      |       |       |     |   | Н   |          |           |
|                        | 457   | 272  | 185    | 175   | 164   | 118 | 48  | 143 | 155      | 110       |
| Somewhat agree         | 41%   | 48%  | 33%    | 42%   | 40%   | 40% | 41%   | 36% | 44%      | 45%       |
|                        |       | В    |        |       |       |     |   |     | G        |           |
|                        | 55    | 38   | 17     | 32    | 10    | 14  | 3   | 22  | 17       | 13        |
| Somewhat disagree      | 5%    | 7%   | 3%     | 8%    | 2%    | 5%  | 2%  | 5%  | 5%       | 5%        |
|                        |       | В    |        | D     |       |     |   |     |          |           |
|                        | 11    | 7    | 4      | 4     | 5     | 2   | 3   | 3   | 4        | 1         |
| Strongly disagree      | 1%    | 1%   | 1%     | 1%    | 1%    | 1%  | 3%  | 1%  | 1%       | 0         |
|                        |       |      |        |       |       |     |   |     |          |           |
| Summary                |       |      |        |       |       |     |   |     |          |           |
|                        | 1052  | 516  | 536    | 378   | 394   | 281 | 111   | 378 | 333      | 230       |
| Top2Box (agree)        | 94%   | 92%  | 96%    | 91%   | 96%   | 95% | 95%   | 94% | 94%      | 94%       |
|                        |       |      | Α      |       | С     |     |   |     |          |           |
|                        | 66    | 46   | 20     | 36    | 15    | 16  | 6   | 25  | 21       | 14        |
| Low2Box (disagree)     | 6%    | 8%   | 4%     | 9%    | 4%    | 5%  | 5%  | 6%  | 6%       | 6%        |
|                        |       | В    |        | D     |       |     |   |     |          |           |

5\_2. (Using a webcam to communicate with loved ones helps ensure you don't miss out on big moments/events) To what extent do you agree or disagree with the following statements?

|                        |       | GENDER |        | AGE   |       |             | EDUCATION   |     |          |           |
|------------------------|-------|--------|--------|-------|-------|-------------|---|-----|----------|-----------|
|                        | Total | Male   | Female | 18-34 | 35-54 | 55 <b>+</b> | <hs< th=""><th>HS</th><th>Post Sec</th><th>Univ Grad</th></hs<> | HS  | Post Sec | Univ Grad |
|                        |       | А      | В      | С     | D     | Е           | F   | G   | Н        | I         |
| Base: Have used webcam | 1064  | 574    | 490    | 275   | 367   | 422         | 89  | 315 | 486      | 174       |
| Weighted               | 1119  | 562    | 557    | 414   | 408   | 297         | 117*  | 403 | 354      | 244       |
|                        | 424   | 164    | 260    | 135   | 163   | 126         | 45  | 164 | 128      | 86        |
| Strongly agree         | 38%   | 29%    | 47%    | 33%   | 40%   | 43%         | 39%   | 41% | 36%      | 35%       |
|                        |       |        | Α      |       |       | С           |   |     |          |           |
|                        | 544   | 316    | 228    | 192   | 204   | 148         | 53  | 193 | 173      | 125       |
| Somewhat agree         | 49%   | 56%    | 41%    | 46%   | 50%   | 50%         | 46%   | 48% | 49%      | 51%       |
|                        |       | В      |        |       |       |             |   |     |          |           |
|                        | 132   | 70     | 62     | 79    | 34    | 18          | 12  | 41  | 47       | 31        |
| Somewhat disagree      | 12%   | 12%    | 11%    | 19%   | 8%    | 6%          | 11%   | 10% | 13%      | 13%       |
|                        |       |        |        | DE    |       |             |   |     |          |           |
|                        | 19    | 12     | 7      | 8     | 7     | 4           | 6   | 5   | 5        | 3         |
| Strongly disagree      | 2%    | 2%     | 1%     | 2%    | 2%    | 1%          | 5%  | 1%  | 2%       | 1%        |
|                        |       |        |        |       |       |             | G   |     |          |           |
| Summary                |       |        |        |       |       |             |   |     |          |           |
|                        | 968   | 480    | 488    | 326   | 367   | 274         | 99  | 358 | 301      | 210       |
| Top2Box (agree)        | 87%   | 85%    | 88%    | 79%   | 90%   | 93%         | 84%   | 89% | 85%      | 86%       |
|                        |       |        |        |       | С     | С           |   |     |          |           |
|                        | 150   | 82     | 69     | 87    | 41    | 22          | 18  | 45  | 53       | 34        |
| Low2Box (disagree)     | 13%   | 15%    | 12%    | 21%   | 10%   | 7%          | 16%   | 11% | 15%      | 14%       |
|                        |       |        |        | DE    |       |             |   |     |          |           |

5\_3. (Conducting business meetings over a webcam is more effective than a phone call) To what extent do you agree or disagree with the following statements?

|                        |       | GEI  | NDER   | AGE   |       |     | EDUCATION   |     |          |           |
|------------------------|-------|------|--------|-------|-------|-----|---|-----|----------|-----------|
|                        | Total | Male | Female | 18-34 | 35-54 | 55+ | <hs< th=""><th>HS</th><th>Post Sec</th><th>Univ Grad</th></hs<> | HS  | Post Sec | Univ Grad |
|                        |       | Α    | В      | С     | D     | Е   | F   | G   | Н        | I         |
| Base: Have used webcam | 1064  | 574  | 490    | 275   | 367   | 422 | 89  | 315 | 486      | 174       |
| Weighted               | 1119  | 562  | 557    | 414   | 408   | 297 | 117*  | 403 | 354      | 244       |
|                        | 273   | 134  | 138    | 91    | 115   | 66  | 35  | 80  | 95       | 63        |
| Strongly agree         | 24%   | 24%  | 25%    | 22%   | 28%   | 22% | 30%   | 20% | 27%      | 26%       |
|                        |       |      |        |       |       |     |   |     | G        |           |
|                        | 609   | 307  | 302    | 223   | 224   | 162 | 48  | 244 | 189      | 127       |
| Somewhat agree         | 54%   | 55%  | 54%    | 54%   | 55%   | 55% | 41%   | 61% | 53%      | 52%       |
|                        |       |      |        |       |       |     |   | F   | F        |           |
|                        | 185   | 95   | 90     | 78    | 52    | 55  | 23  | 66  | 56       | 40        |
| Somewhat disagree      | 17%   | 17%  | 16%    | 19%   | 13%   | 19% | 20%   | 16% | 16%      | 16%       |
|                        |       |      |        | D     |       | D   |   |     |          |           |
|                        | 52    | 25   | 27     | 21    | 17    | 13  | 11  | 13  | 14       | 14        |
| Strongly disagree      | 5%    | 5%   | 5%     | 5%    | 4%    | 5%  | 9%  | 3%  | 4%       | 6%        |
|                        |       |      |        |       |       |     | G   |     |          |           |
| Summary                |       |      |        |       |       |     |   |     |          |           |
|                        | 881   | 441  | 440    | 314   | 339   | 228 | 83  | 325 | 284      | 191       |
| Top2Box (agree)        | 79%   | 79%  | 79%    | 76%   | 83%   | 77% | 71%   | 81% | 80%      | 78%       |
|                        |       |      |        |       | CE    |     |   |     |          |           |
|                        | 237   | 120  | 117    | 99    | 69    | 69  | 34  | 79  | 71       | 54        |
| Low2Box (disagree)     | 21%   | 21%  | 21%    | 24%   | 17%   | 23% | 29%   | 19% | 20%      | 22%       |
|                        |       |      |        | D     |       | D   |   |     |          |           |

5\_4. (Conducting business meetings over a webcam saves companies on travel costs) To what extent do you agree or disagree with the following statements?

|                        |       | GEN  | IDER   |       | AGE   | ı   |   | EDUC | ATION    | I         |
|------------------------|-------|------|--------|-------|-------|-----|---|------|----------|-----------|
|                        | Total | Male | Female | 18-34 | 35-54 | 55+ | <hs< th=""><th>нѕ</th><th>Post Sec</th><th>Univ Grad</th></hs<> | нѕ   | Post Sec | Univ Grad |
|                        |       | А    | В      | С     | D     | Е   | F   | G    | Н        | I         |
| Base: Have used webcam | 1064  | 574  | 490    | 275   | 367   | 422 | 89  | 315  | 486      | 174       |
| Weighted               | 1119  | 562  | 557    | 414   | 408   | 297 | 117*  | 403  | 354      | 244       |
|                        | 517   | 256  | 261    | 202   | 192   | 123 | 52  | 167  | 170      | 128       |
| Strongly agree         | 46%   | 46%  | 47%    | 49%   | 47%   | 41% | 45%   | 41%  | 48%      | 52%       |
|                        |       |      |        |       |       |     |   |      |          | G         |
|                        | 498   | 254  | 245    | 175   | 181   | 142 | 53  | 198  | 155      | 92        |
| Somewhat agree         | 45%   | 45%  | 44%    | 42%   | 44%   | 48% | 45%   | 49%  | 44%      | 38%       |
|                        |       |      |        |       |       |     |   | 1    |          |           |
|                        | 73    | 39   | 34     | 28    | 19    | 26  | 4   | 28   | 21       | 20        |
| Somewhat disagree      | 7%    | 7%   | 6%     | 7%    | 5%    | 9%  | 3%  | 7%   | 6%       | 8%        |
|                        |       |      |        |       |       | D   |   |      |          |           |
|                        | 30    | 13   | 17     | 9     | 16    | 6   | 8   | 10   | 8        | 4         |
| Strongly disagree      | 3%    | 2%   | 3%     | 2%    | 4%    | 2%  | 7%  | 2%   | 2%       | 2%        |
|                        |       |      |        |       |       |     | HI  |      |          |           |
| Summary                |       |      |        |       |       |     |   |      |          |           |
|                        | 1016  | 510  | 506    | 377   | 373   | 265 | 105   | 365  | 325      | 220       |
| Top2Box (agree)        | 91%   | 91%  | 91%    | 91%   | 91%   | 89% | 90%   | 91%  | 92%      | 90%       |
|                        |       |      |        |       |       |     |   |      |          |           |
|                        | 103   | 52   | 51     | 36    | 35    | 32  | 12  | 38   | 29       | 24        |
| Low2Box (disagree)     | 9%    | 9%   | 9%     | 9%    | 9%    | 11% | 10%   | 9%   | 8%       | 10%       |
|                        |       |      |        |       |       |     |   |      |          |           |

5\_5. (Conducting business meetings over a webcam helps employees in different locations feel more part of the team) To what extent do you agree or disagree with the following statements?

|                        |       | GEN  | ENDER AGE |       |       | ı    | EDUCATION   |      |          |           |  |
|------------------------|-------|------|-----------|-------|-------|------|---|------|----------|-----------|--|
|                        | Total | Male | Female    | 18-34 | 35-54 | 55+  | <hs< th=""><th>HS</th><th>Post Sec</th><th>Univ Grad</th></hs<> | HS   | Post Sec | Univ Grad |  |
|                        |       | А    | В         | С     | D     | Е    | F   | G    | Н        | I         |  |
| Base: Have used webcam | 1064  | 574  | 490       | 275   | 367   | 422  | 89  | 315  | 486      | 174       |  |
| Weighted               | 1119  | 562  | 557       | 414   | 408   | 297  | 117*  | 403  | 354      | 244       |  |
|                        | 320   | 147  | 174       | 117   | 134   | 69   | 37  | 105  | 108      | 71        |  |
| Strongly agree         | 29%   | 26%  | 31%       | 28%   | 33%   | 23%  | 32%   | 26%  | 30%      | 29%       |  |
|                        |       |      |           |       | Е     |      |   |      |          |           |  |
|                        | 644   | 325  | 318       | 242   | 229   | 173  | 59  | 247  | 201      | 137       |  |
| Somewhat agree         | 58%   | 58%  | 57%       | 58%   | 56%   | 58%  | 50%   | 61%  | 57%      | 56%       |  |
|                        |       |      |           |       |       |      |   |      |          |           |  |
|                        | 110   | 67   | 43        | 37    | 30    | 43   | 13  | 38   | 35       | 24        |  |
| Somewhat disagree      | 10%   | 12%  | 8%        | 9%    | 7%    | 15%  | 11%   | 10%  | 10%      | 10%       |  |
|                        |       | В    |           |       |       | CD   |   |      |          |           |  |
|                        | 44    | 23   | 22        | 18    | 16    | 11   | 9   | 13   | 10       | 12        |  |
| Strongly disagree      | 4%    | 4%   | 4%        | 4%    | 4%    | 4%   | 7%  | 3%   | 3%       | 5%        |  |
|                        |       |      |           |       |       |      |   |      |          |           |  |
| Summary                | 201   | 4=0  | 400       | 0.50  | 000   | 0.10 | 20  | 0.54 | 000      | 000       |  |
| Ton 2Doy (2000)        | 964   | 472  | 492       | 359   | 363   | 243  | 96  | 351  | 309      | 208       |  |
| Top2Box (agree)        | 86%   | 84%  | 88%       | 87%   | 89%   | 82%  | 82%   | 87%  | 87%      | 85%       |  |
|                        |       |      |           |       | E     |      |   |      |          |           |  |
|                        | 155   | 90   | 65        | 55    | 46    | 54   | 21  | 52   | 45       | 36        |  |
| Low2Box (disagree)     | 14%   | 16%  | 12%       | 13%   | 11%   | 18%  | 18%   | 13%  | 13%      | 15%       |  |
|                        |       |      |           |       |       | D    |   |      |          |           |  |

5. (Top2Box (agree) Summary) To what extent do you agree or disagree with the following statements?

|   |            | GEN  | NDER     |       | AGE      |      |   | EDUC  | ATION    | ı         |
|---|------------|------|----------|-------|----------|------|---|-------|----------|-----------|
|   | Total      | Male | Female   | 18-34 | 35-54    | 55+  | <hs< th=""><th>HS</th><th>Post Sec</th><th>Univ Grad</th></hs<> | HS    | Post Sec | Univ Grad |
|   |            | Α    | В        | С     | D        | Е    | F   | G     | Н        | I         |
| Base: Have used webcam  | 1064       | 574  | 490      | 275   | 367      | 422  | 89  | 315   | 486      | 174       |
| Weighted  | 1119       | 562  | 557      | 414   | 408      | 297  | 117*  | 403   | 354      | 244       |
|   | 1052       | 516  | 536      | 378   | 394      | 281  | 111   | 378   | 333      | 230       |
| Using a webcam to communicate with loved ones helps you feel closer to them | 94%        | 92%  | 96%      | 91%   | 96%      | 95%  | 95%   | 94%   | 94%      | 94%       |
| you leef closer to them   | 9470       | 9270 | 90%<br>A | 9170  | 90%<br>C | 95%  | 95%   | 9470  | 9470     | 94%       |
|   |            |      | ^        |       | O        |      |   |       |          |           |
| Using a webcam to communicate with loved ones helps                         | 968        | 480  | 488      | 326   | 367      | 274  | 99  | 358   | 301      | 210       |
| ensure you don't miss out on big moments/events                             | 900<br>87% | 85%  |          | 79%   | 90%      | 93%  | 84%   | 89%   | 85%      | 86%       |
|   | 87%        | 85%  | 88%      | 79%   | 90%<br>C |      | 84%   | 89%   | 85%      | 86%       |
|   |            |      |          |       | C        | С    |   |       |          |           |
| Conducting business meetings over a webcam is more                          | 881        | 441  | 440      | 314   | 339      | 228  | 83  | 325   | 284      | 191       |
| effective than a phone call   | 79%        | 79%  | 79%      | 76%   | 83%      | 77%  | 71%   | 81%   | 80%      | 78%       |
|   |            |      |          |       | CE       |      |   |       |          |           |
|   | 1016       | 510  | 506      | 377   | 373      | 265  | 105   | 365   | 325      | 220       |
| Conducting business meetings over a webcam saves companies on travel costs  | 91%        | 91%  | 91%      | 91%   | 91%      | 89%  | 90%   | 91%   | 92%      | 90%       |
| companies on traver costs   | 3170       | 3170 | 3170     | 3170  | 3170     | 0970 | 3070  | 3170  | 32 /0    | 3070      |
|   |            |      |          |       |          |      |   |       |          |           |
| Conducting business meetings over a webcam helps                            | 964        | 472  | 492      | 359   | 363      | 243  | 96  | 351   | 309      | 208       |
| employees in different locations feel more part of the team                 | 86%        | 84%  | 88%      | 87%   | 89%      | 82%  | 82%   | 87%   | 87%      | 85%       |
|   | 00 /0      | 0770 | 0070     | 07 /0 | E        | 02/0 | 02/0  | 01 /0 | 01 /0    | 0070      |

5. (Low2Box (disagree) Summary) To what extent do you agree or disagree with the following statements?

|  |       | GEN  | IDER   |       | AGE   | I   |   | EDUC | ATION    | ı         |
|--|-------|------|--------|-------|-------|-----|---|------|----------|-----------|
|  | Total | Male | Female | 18-34 | 35-54 | 55+ | <hs< th=""><th>HS</th><th>Post Sec</th><th>Univ Grad</th></hs<> | HS   | Post Sec | Univ Grad |
|  |       | А    | В      | С     | D     | Е   | F   | G    | Н        | I         |
| Base: Have used webcam   | 1064  | 574  | 490    | 275   | 367   | 422 | 89  | 315  | 486      | 174       |
| Weighted   | 1119  | 562  | 557    | 414   | 408   | 297 | 117*  | 403  | 354      | 244       |
|  | 66    | 46   | 20     | 36    | 15    | 16  | 6   | 25   | 21       | 14        |
| Using a webcam to communicate with loved ones helps you feel closer to them                                | 6%    | 8%   | 4%     | 9%    | 4%    | 5%  | 5%  | 6%   | 6%       | 6%        |
| you reer closer to them  | 0 /0  | B    | 4 /0   | D     | 4 /0  | 370 | 370   | 0 70 | 0 76     | 0 70      |
|  |       | Ь    |        |       |       |     |   |      |          |           |
| Using a webcam to communicate with loved ones helps  | 150   | 82   | 69     | 87    | 41    | 22  | 18  | 45   | 53       | 34        |
| ensure you don't miss out on big moments/events  | 13%   | 15%  | 12%    | 21%   | 10%   | 7%  | 16%   | 11%  | 15%      | 14%       |
|  | 1070  | 1070 | 1270   | DE    | 1070  | 770 | 1070  | 1170 | 1070     | 1470      |
|  |       |      |        |       |       |     |   |      |          |           |
| Conducting business meetings over a webcam is more   | 237   | 120  | 117    | 99    | 69    | 69  | 34  | 79   | 71       | 54        |
| effective than a phone call  | 21%   | 21%  | 21%    | 24%   | 17%   | 23% | 29%   | 19%  | 20%      | 22%       |
|  |       |      |        | D     |       | D   |   |      |          |           |
| Conducting business meetings over a webcam saves   | 103   | 52   | 51     | 36    | 35    | 32  | 12  | 38   | 29       | 24        |
| companies on travel costs  | 9%    | 9%   | 9%     | 9%    | 9%    | 11% | 10%   | 9%   | 8%       | 10%       |
|  |       |      |        |       |       |     |   |      |          |           |
|  |       |      |        |       |       |     |   |      |          |           |
| Conducting business meetings over a webcam helps<br>employees in different locations feel more part of the | 155   | 90   | 65     | 55    | 46    | 54  | 21  | 52   | 45       | 36        |
| team   | 14%   | 16%  | 12%    | 13%   | 11%   | 18% | 18%   | 13%  | 13%      | 15%       |
|  |       |      |        |       |       | D   |   |      |          |           |