

## Canadian Online Omni January 4-January 10, 2011

	RBC Economic Confidence Banner 2
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<u>19</u>	4_4. (Your personal financial situation) Now, thinking about the next three months, do you generally feel the following will improve, stay the same or
19	get worse?
<u>20</u>	4_5. (The amount of personal debt you have or money that you owe) Now, thinking about the next three months, do you generally feel the following
20	will improve, stay the same or get worse?
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<u>25</u>	will improve, stay the same or get worse?
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	4. (Improve cummary) from, unmaing about the flext times months, do you generally feet the following will improve, stay the same of get worse:
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	will improve, stay the same or get worse?
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15. Which of the following helped you stick to your budget?

16. How did you finance most of your holiday spending?

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<u>50</u>

1. In terms of the current economic conditions in Canada as a whole, how would you describe the overall state of the economy right now? Is it very good, somewhat good, somewhat bad or very bad?

				RE	GION	Н	DUSEHOLD INCO	HOUSEHOLD COMPOSITION				
	Total	ВС	АВ	SK/MB	Ontario	Quebec	Atlantic	<\$30K	\$30K - <\$60K	\$60K+	Kids	No Kids
		А	В	С	D	E	F	G	Н	I	J	К
Base: All respondents	3533	503	476	589	721	678	566	703	1114	1716	700	2833
Weighted	3533	466	360	230	1353	862	261	749	1111	1673	780	2753
	110	17	19	14	26	19	15	27	31	52	24	86
Very good	3%	4%	5%	6%	2%	2%	6%	4%	3%	3%	3%	3%
			DE	DE			DE					
	2026	272	252	164	725	455	158	360	609	1057	454	1571
Somewhat good	57%	58%	70%	71%	54%	53%	60%	48%	55%	63%	58%	57%
			ADEF	ADEF			DE		G	GH		
	1237	157	83	47	545	329	76	301	422	514	264	973
Somewhat bad	35%	34%	23%	21%	40%	38%	29%	40%	38%	31%	34%	35%
		BC			ABCF	BCF	BC	I	I			
	160	20	6	4	57	60	12	61	49	51	38	122
Very bad	5%	4%	2%	2%	4%	7%	5%	8%	4%	3%	5%	4%
		BC			BC	BCD	BC	HI				
Summary												
	2136	289	271	178	751	474	173	386	640	1109	478	1658
Top2Box (Good)	60%	62%	75%	77%	55%	55%	66%	52%	58%	66%	61%	60%
		DE	ADEF	ADEF			DE		G	GH		
	1397	177	90	52	602	388	88	362	471	565	302	1095
Low2Box (Bad)	40%	38%	25%	23%	45%	45%	34%	48%	42%	34%	39%	40%
		BC			ABCF	ABCF	BC	HI	I			

5. Now, thinking about major purchases such as buying a car or household appliances, or your vacation spending, do you expect that you and your family will be spending ...

				REC	SION			НС	DUSEHOLD INCO	HOUSEHOLD COMPOSITION		
	Total	вс	АВ	SK/MB	Ontario	Quebec	Atlantic	<\$30K	\$30K - <\$60K	\$60K+	Kids	No Kids
		А	В	С	D	Е	F	G	Н	I	J	K
Base: All respondents	3533	503	476	589	721	678	566	703	1114	1716	700	2833
Weighted	3533	466	360	230	1353	862	261	749	1111	1673	780	2753
	173	25	16	13	77	29	13	34	47	93	41	132
Much more than last year	5%	5%	4%	6%	6%	3%	5%	4%	4%	6%	5%	5%
	520	69	60	40	182	120	50	101	137	283	143	377
A little more than last year	15%	15%	17%	17%	13%	14%	19%	13%	12%	17%	18%	14%
							DE			Н	K	
	1229	156	150	99	463	272	89	237	355	637	269	960
The same as last year	35%	33%	42%	43%	34%	32%	34%	32%	32%	38%	35%	35%
			ADEF	ADEF						GH		
	850	102	73	45	359	216	55	156	288	406	190	661
A little less than last year	24%	22%	20%	20%	27%	25%	21%	21%	26%	24%	24%	24%
					BCF	С			G			
	761	116	62	34	272	225	53	221	285	255	138	623
Much less than last year	22%	25%	17%	15%	20%	26%	20%	29%	26%	15%	18%	23%
		ВС			С	BCDF	С	1	1			J
Summary												
	693	93	76	52	259	149	63	134	183	375	184	509
Top2Box (More)	20%	20%	21%	23%	19%	17%	24%	18%	16%	22%	24%	18%
				Е			DE			GH	K	
	1611	218	135	79	631	441	109	377	573	661	327	1284
Low2Box (Less)	46%	47%	37%	34%	47%	51%	42%	50%	52%	40%	42%	47%
		ВС			BC	BCF	С	I	I			

7. Are you, or is anyone in your household worried about losing their job or being laid off?

		REGION						НС	USEHOLD INCO	HOUSEHOLD COMPOSITION		
	Total	ВС	AB	SK/MB	Ontario	Quebec	Atlantic	<\$30K	\$30K - <\$60K	\$60K+	Kids	No Kids
		Α	В	С	D	E	F	G	Н	I	J	K
Base: All respondents	3533	503	476	589	721	678	566	703	1114	1716	700	2833
Weighted	3533	466	360	230	1353	862	261	749	1111	1673	780	2753
	706	89	69	35	315	147	51	163	232	311	173	533
Yes	20%	19%	19%	15%	23%	17%	19%	22%	21%	19%	22%	19%
					CE							
	2827	378	291	194	1038	715	211	585	879	1362	607	2219
No	80%	81%	81%	85%	77%	83%	81%	78%	79%	81%	78%	81%
				D		D						

9\_1. (Canadian economy) Thinking about the next year or so, do you, yourself, generally feel that the Canadian economy and your own financial situation will improve, stay the same or get worse?

				REC	SION			НС	OUSEHOLD INCO	HOUSEHOLD COMPOSITION		
	Total	ВС	AB	SK/MB	Ontario	Quebec	Atlantic	<\$30K	\$30K - <\$60K	\$60K+	Kids	No Kids
		Α	В	С	D	Е	F	G	Н	I	J	K
Base: All respondents	3533	503	476	589	721	678	566	703	1114	1716	700	2833
Weighted	3533	466	360	230	1353	862	261	749	1111	1673	780	2753
	88	13	14	9	33	9	9	34	15	39	25	62
Improve a lot	2%	3%	4%	4%	2%	1%	3%	4%	1%	2%	3%	2%
		Е	E	Е			E	HI				
	1416	199	205	104	536	263	108	256	427	732	309	1107
Improve a little	40%	43%	57%	45%	40%	31%	41%	34%	38%	44%	40%	40%
		Е	ACDEF	DE	Е		E			GH		
	1196	151	96	77	455	331	86	261	403	532	301	895
Stay the same	34%	32%	27%	34%	34%	38%	33%	35%	36%	32%	39%	33%
				В	В	AB	В		1		K	
	697	88	37	33	276	216	47	157	219	321	124	573
Worsen a little	20%	19%	10%	14%	20%	25%	18%	21%	20%	19%	16%	21%
		В			BC	ABCDF	В					J
	137	15	8	6	53	43	12	41	46	49	21	116
Worsen a lot	4%	3%	2%	3%	4%	5%	5%	6%	4%	3%	3%	4%
						В	В	I				
Summary												
	1503	213	219	113	569	273	116	290	442	771	334	1169
Improve Summary	43%	46%	61%	49%	42%	32%	44%	39%	40%	46%	43%	42%
		E	ACDEF	DE	E		E			GH		
	834	103	45	39	329	259	59	198	266	370	145	689
Worsen Summary	24%	22%	12%	17%	24%	30%	23%	26%	24%	22%	19%	25%
		В		В	BC	ABCDF	BC					J

9\_2. (Your own financial situation) Thinking about the next year or so, do you, yourself, generally feel that the Canadian economy and your own financial situation will improve, stay the same or get worse?

				REC	GION			НС	OUSEHOLD INCO	HOUSEHOLD COMPOSITION		
	Total	ВС	АВ	SK/MB	Ontario	Quebec	Atlantic	<\$30K	\$30K - <\$60K	\$60K+	Kids	No Kids
		А	В	С	D	E	F	G	Н	I	J	К
Base: All respondents	3533	503	476	589	721	678	566	703	1114	1716	700	2833
Weighted	3533	466	360	230	1353	862	261	749	1111	1673	780	2753
	202	27	24	15	82	39	15	42	53	107	69	133
Improve a lot	6%	6%	7%	7%	6%	5%	6%	6%	5%	6%	9%	5%
											K	
	1138	150	148	76	405	259	100	207	352	579	270	868
Improve a little	32%	32%	41%	33%	30%	30%	38%	28%	32%	35%	35%	32%
			ACDE				ADE			G		
	1452	193	146	99	550	365	99	310	447	695	312	1141
Stay the same	41%	41%	40%	43%	41%	42%	38%	41%	40%	42%	40%	41%
	597	80	32	32	250	164	40	121	223	253	111	486
Worsen a little	17%	17%	9%	14%	18%	19%	15%	16%	20%	15%	14%	18%
	11.74	В		В	BC	BC	В		1		, ,	10,0
	144	16	11	7	66	36	7	69	36	39	19	125
Worsen a lot	4%	3%	3%	3%	5%	4%	3%	9%	3%	2%	2%	5%
								HI				J
Summary												
	1340	177	171	91	487	298	115	249	405	686	339	1001
Improve Summary	38%	38%	48%	40%	36%	35%	44%	33%	36%	41%	43%	36%
			ACDE				DE			GH	K	
	741	96	43	39	316	199	47	189	259	292	129	611
Worsen Summary	21%	21%	12%	17%	23%	23%	18%	25%	23%	17%	17%	22%
	<u> </u>	В		В	BCF	BCF	В	<u> </u>	1			J

## 12. Did you spend more than you intended to during the holiday season?

		REGION						НС	USEHOLD INCO	HOUSEHOLD COMPOSITION		
	Total	ВС	АВ	SK/MB	Ontario	Quebec	Atlantic	<\$30K	\$30K - <\$60K	\$60K+	Kids	No Kids
		А	В	С	D	E	F	G	Н	I	J	K
Base: All respondents	3533	503	476	589	721	678	566	703	1114	1716	700	2833
Weighted	3533	466	360	230	1353	862	261	749	1111	1673	780	2753
	1150	140	113	80	483	238	96	247	326	577	326	824
Yes	33%	30%	31%	35%	36%	28%	37%	33%	29%	34%	42%	30%
				Е	AE		AE			Н	K	
	2383	326	248	149	870	624	165	501	785	1096	454	1929
No	67%	70%	69%	65%	64%	72%	63%	67%	71%	66%	58%	70%
		DF				CDF			I			J

## 13. How much over budget did you spend?

				REC	GION			Н	DUSEHOLD INCO	OME		SEHOLD OSITION
	Total	ВС	AB	SK/MB	Ontario	Quebec	Atlantic	<\$30K	\$30K - <\$60K	\$60K+	Kids	No Kids
		А	В	С	D	Е	F	G	Н	I	J	K
Base: Spent more than intended during holiday												
season	1047	146	124	186	232	172	187	202	324	521	278	769
Weighted	1125	138	106	79	471	236	94	240	323	562	323	802
	11	1	1	0	6	1	2	3	1	7	1	10
\$0	1%	1%	1%	-	1%	0	2%	1%	0	1%	0	1%
							С					
	168	18	11	13	79	40	7	68	52	48	47	121
\$1-100	15%	13%	11%	16%	17%	17%	7%	28%	16%	9%	15%	15%
				F	F	F		HI	I			
	261	26	23	19	110	63	20	54	90	118	75	187
\$101-200	23%	19%	22%	24%	23%	27%	22%	22%	28%	21%	23%	23%
	174	21	15	13	81	33	12	27	54	94	50	124
\$201-300	16%	15%	14%	16%	17%	14%	12%	11%	17%	17%	16%	16%
	73	10	6	4	24	22	7	22	24	27	22	51
\$301-400	6%	7%	6%	6%	5%	9%	7%	9%	7%	5%	7%	6%
	235	30	25	20	98	42	21	38	53	144	72	163
\$401-500	21%	22%	24%	25%	21%	18%	22%	16%	16%	26%	22%	20%
										GH		
	28	3	1	0	20	1	3	4	9	15	8	20
\$501-600	2%	2%	1%	0	4%	0	3%	2%	3%	3%	2%	2%
					CE		E					
	10	1	2	2	2	2	1	3	0	7	2	8
\$601-700	1%	1%	2%	2%	1%	1%	1%	1%	0	1%	0	1%
				D								<u> </u>
	14	3	2	0	0	8	1	2	6	6	2	12
\$701-800	1%	2%	2%	0	-	3%	1%	1%	2%	1%	1%	1%
		D	D			D	D					
2004.000	1	0	0	1	0	0	0	0	1	0	0	1
\$801-900	0	-	-	1%	-	-	0	0	0	-	-	0
				D								
\$204_4000	96	18	10	6	31	18	14	14	21	61	26	70
\$901-1000	9%	13%	10%	8%	7%	8%	14%	6%	7%	11%	8%	9%
		D	10		0.1		DE		40	00	40	
\$4004 ·	54	8	10	1	21	8	7	5	12	36	18	35
\$1001+	5%	6%	9%	1%	4%	3%	7%	2%	4%	6%	6%	4%
Commence		С	CE				С					
Summary	400.0	400.4	500.0	202.4	404.0	202 5	504.0	004.0	204.5	400.7	444.4	404.5
Mean	429.3	493.1	506.6	380.4	401.6	392.5	521.3	331.8	391.5	492.7	441.4	424.5
Ctandard Daviation	204.0	CDE	CDE	202.2	200.4	245.5	CDE	204.0	240.0	GH	207.0	075
Standard Deviation	381.6	439.9	435.6	280.9	366.4	345.5	426.9	321.9	349.8	410.4	397.8	375
Median	300	400	400	300	300	300	400	200	300	400	300	300

14. What do you plan to cut back on in order to get back on track?

		REGION							HOUSEHOLD INCOME			HOUSEHOLD COMPOSITION	
	Total	ВС	АВ	SK/MB	Ontario	Quebec	Atlantic	<\$30K	\$30K - <\$60K	\$60K+	Kids	No Kids	
		А	В	С	D	Е	F	G	Н	1	J	K	
Base: Spent more than intended during holiday	4070	1.10	100	400	007	474	100	007	000	507	000	700	
season	1073	149	133	188	237	174	192	207	329	537	283	790	
Weighted	1150	140	113	80	483	238	96	247	326	577	326	824	
My day to day living expenses (groceries, phone, cable,	477	60	47	36	216	77	40	101	138	237	120	357	
etc)	41%	43%	42%	45%	45%	32%	41%	41%	42%	41%	37%	43%	
				E	E								
	392	40	34	22	182	75	38	51	120	221	101	291	
Using my credit card	34%	29%	30%	27%	38%	31%	40%	20%	37%	38%	31%	35%	
					С		AC		G	G			
	181	26	16	7	82	31	19	27	51	103	49	132	
Using my line of credit	16%	19%	15%	8%	17%	13%	19%	11%	16%	18%	15%	16%	
		С			С		С						
	518	78	57	34	214	93	42	115	156	248	152	366	
Entertainment	45%	56%	51%	42%	44%	39%	44%	46%	48%	43%	47%	44%	
		CDEF											
	354	55	32	24	148	66	28	77	107	169	107	247	
Lunch and coffee money	31%	39%	29%	30%	31%	28%	29%	31%	33%	29%	33%	30%	
		Е											
	159	20	11	11	56	45	16	50	53	56	48	111	
I have no idea where to start	14%	14%	10%	13%	12%	19%	16%	20%	16%	10%	15%	13%	
						BD		I	I				
	80	8	8	6	29	23	6	16	18	46	19	61	
I won't cut back, and won't get back on track	7%	6%	7%	7%	6%	10%	7%	6%	5%	8%	6%	7%	
	7 70	070	1 70	1 70	070	1070	1 70	370	378	O 70	070	7 70	

## 15. Which of the following helped you stick to your budget?

				RE	GION			НО	USEHOLD INCO	ME		SEHOLD OSITION
	Total	ВС	АВ	SK/MB	Ontario	Quebec	Atlantic	<\$30K	\$30K - <\$60K	\$60K+	Kids	No Kids
		Α	В	С	D	Е	F	G	Н	I	J	K
Base: Did not spend more than intended during holiday season	2460	354	343	401	484	504	374	496	785	1179	417	2043
Weighted	2383	326	248	149	870	624	165	501	785	1096	454	1929
Knowing how much I had to spend, and once the money	621	93	66	36	224	152	50	166	230	226	129	492
was gone that was it	26%	28%	27%	24%	26%	24%	30%	33%	29%	21%	28%	26%
								l	l			
Keeping track of my spending by making a budget and	662	86	68	40	241	182	46	107	222	332	129	533
sticking to it	28%	26%	28%	27%	28%	29%	28%	21%	28%	30%	28%	28%
									G	G		+
Having a savings goal in mind that I wanted to reach, and I always kept that goal in mind	264	39	21	17	79	93	14	49	74	141	62	202
and raiways kept that goal in mind	11%	12%	9%	11%	9%	15%	8%	10%	9%	13%	14%	10%
						BDF				Н		<del>                                     </del>
I didn't want to go into debt or increase my debt load	1093	157	113	64	411	275	74	236	341	516	205	888
I didn't want to go into debt or increase my debt load	46%	48%	46%	43%	47%	44%	45%	47%	43%	47%	45%	46%
	261	40	34	19	100	53	16	56	83	122	38	223
Other	11%	12%	14%	13%	11%	8%	9%	11%	11%	11%	8%	12%
			Е	Е								