



Canadian Online Omni April 18 - April 26, 2011

Toronto Real Estate Board

Table of Contents

1	S1. What is your telephone area code?
2	1A. In which part of Toronto do you live?
3	BCS1B. In which part of the Greater Toronto Area do you live?
4	1. Would you say you approve or disapprove of the overall performance of the Mayor of Toronto, Rob Ford:
5	2_1. [The priorities for the city] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:
6	2_2. [The overall approach to the city's issues] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:
7	2_3. [The management of taxpayers dollars] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:
8	2_4. [The decisions affecting the TTC] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:
9	2. [Right Track Summary] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:
10	2. [Wrong Direction Summary] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:
11	3. As you may know, in 2008, the City of Toronto began charging a municipal Land Transfer Tax on homebuyers when they purchase a home, in addition to the provincial land transfer tax charged by the Province. Prior to today, were you aware of Mayor Rob Ford's intention to repeal the Toronto Land Transfer Tax?
12	4. To what extent do you support or oppose Mayor Rob Ford's plan to repeal the Toronto Land Transfer Tax?
13	5. City of Toronto officials have indicated that the City is facing a budget deficit of over \$700 million in the upcoming year. Which do you believe is the greatest cause for the shortfall between what the city collects and what it spends on programs and services?
14	6. In advance of next year's municipal budget, the City is currently undertaking a comprehensive review of the services it delivers to identify opportunities for savings and efficiencies which could reduce or eliminate this deficit. Considering the City's current fiscal situation and the on-going review to find savings and efficiencies, do you believe that Mayor Rob Ford should follow-through on his intention to repeal the Toronto Land Transfer Tax, or should the tax be kept?
15	7_1. [Reductions and/or discontinuation of some services] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:
16	7_2. [Downsizing of city staff through attrition where people retire and are replaced from within and not by an external hire except in extraordinary circumstances] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:
17	7_3. [Contracting out selected services like garbage collection for cost efficiencies] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:
18	7_4. [Having more public/private partnerships to build or maintain services like subways] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:

TREB 3

- | | |
|--------------------|--|
| 19 | 7_5. [Pulling out of or eliminating some agencies the City is involved with] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention: |
| 20 | 7_6. [Imposing or increasing some fees or fares on services of which individuals utilize and not necessarily the entire community] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention: |
| 21 | 7_7. [Raising property taxes to a specific amount like the rate of inflation] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention: |
| 22 | 7. [Top2Box (A great deal/ Some) Summary] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention: |
| 23 | 7. [Low2Box (Not much/ Not at all) Summary] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention: |
| 24 | 8. Of the following municipal government services and costs, please choose the top three in terms of which would have the most influence over your decision of where to buy a home: |
| 25 | 9. Thinking about all of the programs and services you receive from your municipality, would you say, overall, that you get very good, fairly good, fairly poor or very poor value for the municipal tax dollars that are paid to the city by residents? |
| 26 | 10. In relation to the services you receive for the money spent, do you believe the fees that you or others may pay for some municipal programs and services (such as recreation and leisure programs, use of facilities such as swimming pools and skating rinks, fitness facilities/classes, children's programs and classes) are too high, too low, or about right? |
| 27 | 11. Overall, to what extent do you believe the money being spent by your municipality on programs and services it delivers to your community is being spent in an efficient and cost-effective manner? |

S1. What is your telephone area code?

		AREA CODE		416					905				
				Old City of Toronto/Dow ntown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mis sissauga area	Brampton area	Vaughan/Ric hmond Hill/Markha m area	Newmarket/ Aurora area	Pickering/W hitby/Oshaw a area
	Total	416	905										
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All respondents	913	485	428	138	83	118	99	47	122	69	99	43	95
Weighted	913	459	454	132*	83*	109*	94*	40*	111*	79*	90*	51**	123*
416	459	459	0	132	83	109	94	40	0	0	0	0	0
	50%	100%	-	100%	100%	100%	100%	100%	-	-	-	-	-
		B		HIJL	HIJL	HIJL	HIJL	HIJL					
905	454	0	454	0	0	0	0	0	111	79	90	51	123
	50%	-	100%	-	-	-	-	-	100%	100%	100%	100%	100%
			A						CDEFG	CDEFG	CDEFG		CDEFG

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

1A. In which part of Toronto do you live?

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Dow ntown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mis sissauga area	Brampton area	Vaughan/Ric hmond Hill/Markha m area	Newmarket/ Aurora area	Pickering/W hitby/Oshaw a area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-.**	132*	83*	109*	94*	40*	-.**	-.**	-.**	-.**	-.**
Old City of Toronto/Downtown	132	132	0	132	0	0	0	0	0	0	0	0	0
	29%	29%	-	100%	-	-	-	-	-	-	-	-	-
				DEFG									
Etobicoke	83	83	0	0	83	0	0	0	0	0	0	0	0
	18%	18%	-	-	100%	-	-	-	-	-	-	-	-
					CEFG								
Scarborough	109	109	0	0	0	109	0	0	0	0	0	0	0
	24%	24%	-	-	-	100%	-	-	-	-	-	-	-
						CDFG							
North York	94	94	0	0	0	0	94	0	0	0	0	0	0
	20%	20%	-	-	-	-	100%	-	-	-	-	-	-
							CDEG						
York/East York	40	40	0	0	0	0	0	40	0	0	0	0	0
	9%	9%	-	-	-	-	-	100%	-	-	-	-	-
								CDEF					

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

BCS1B. In which part of the Greater Toronto Area do you live?

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Dow ntown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mis sissauga area	Brampton area	Vaughan/Ric hmond Hill/Markha m area	Newmarket/ Aurora area	Pickering/W hitby/Oshaw a area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 905 area code	428	0	428	0	0	0	0	0	122	69	99	43	95
Weighted	454	-.**	454	-.**	-.**	-.**	-.**	-.**	111*	79*	90*	51**	123*
Oakville/Mississauga area	111	0	111	0	0	0	0	0	111	0	0	0	0
	24%	-	24%	-	-	-	-	-	100%	-	-	-	-
									IJL				
Brampton area	79	0	79	0	0	0	0	0	0	79	0	0	0
	17%	-	17%	-	-	-	-	-	-	100%	-	-	-
										HJL			
Vaughan/Richmond Hill/Markham area	90	0	90	0	0	0	0	0	0	0	90	0	0
	20%	-	20%	-	-	-	-	-	-	-	100%	-	-
											HIL		
Newmarket/Aurora area	51	0	51	0	0	0	0	0	0	0	0	51	0
	11%	-	11%	-	-	-	-	-	-	-	-	100%	-
Pickering/Whitby/Oshawa area	123	0	123	0	0	0	0	0	0	0	0	0	123
	27%	-	27%	-	-	-	-	-	-	-	-	-	100%
													HIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

1. Would you say you approve or disapprove of the overall performance of the Mayor of Toronto, Rob Ford:

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Wilton/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-.**	132*	83*	109*	94*	40*	-.**	-.**	-.**	-.**	-.**
Strongly approve	140	140	0	33	30	36	31	11	0	0	0	0	0
	31%	31%	-	25%	36%	33%	32%	26%	-	-	-	-	-
Somewhat approve	179	179	0	44	42	38	38	16	0	0	0	0	0
	39%	39%	-	34%	50%	35%	41%	41%	-	-	-	-	-
Somewhat disapprove	70	70	0	20	10	22	11	7	0	0	0	0	0
	15%	15%	-	16%	12%	20%	12%	19%	-	-	-	-	-
Strongly disapprove	69	69	0	34	2	13	15	6	0	0	0	0	0
	15%	15%	-	26%	2%	12%	16%	14%	-	-	-	-	-
Summary				DE		D	D	D					
Top2Box (Approve)	319	319	0	77	72	74	69	27	0	0	0	0	0
	70%	70%	-	59%	86%	68%	73%	67%	-	-	-	-	-
Low2Box (Disapprove)	140	140	0	55	11	35	25	13	0	0	0	0	0
	30%	30%	-	41%	14%	32%	27%	33%	-	-	-	-	-
				D		D		D					

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

2_1. [The priorities for the city] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:

		AREA CODE		416					905				
				Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
	Total	416	905										
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
The priorities for the city													
Right Track	285	285	0	65	63	76	56	24	0	0	0	0	0
	62%	62%	-	49%	75%	70%	60%	61%	-	-	-	-	-
					C	C							
Wrong Direction	174	174	0	67	21	33	38	16	0	0	0	0	0
	38%	38%	-	51%	25%	30%	40%	39%	-	-	-	-	-
				DE									

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

2_2. [The overall approach to the city's issues] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
The overall approach to the city's issues													
Right Track	285	285	0	67	63	67	60	28	0	0	0	0	0
	62%	62%	-	51%	75%	61%	64%	71%	-	-	-	-	-
					C								
Wrong Direction	174	174	0	65	21	43	34	12	0	0	0	0	0
	38%	38%	-	49%	25%	39%	36%	29%	-	-	-	-	-
				D									

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

2_3. [The management of taxpayers dollars] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:

		AREA CODE		416					905				
				Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
	Total	416	905										
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
The management of taxpayers dollars													
Right Track	298	298	0	67	70	78	55	28	0	0	0	0	0
	65%	65%	-	51%	84%	71%	59%	70%	-	-	-	-	-
					CF	C							
Wrong Direction	161	161	0	65	13	31	39	12	0	0	0	0	0
	35%	35%	-	49%	16%	29%	41%	30%	-	-	-	-	-
				DE			D						

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

2_4. [The decisions affecting the TTC] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:

		AREA CODE		416					905				
				Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
	Total	416	905										
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
The decisions affecting the TTC													
Right Track	283	283	0	71	67	64	49	32	0	0	0	0	0
	62%	62%	-	54%	80%	59%	53%	78%	-	-	-	-	-
					CEF			CF					
Wrong Direction	176	176	0	61	17	45	45	9	0	0	0	0	0
	38%	38%	-	46%	20%	41%	47%	22%	-	-	-	-	-
				DG		D	DG						

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

2. [Right Track Summary] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:

	Total	AREA CODE		416					905				
		416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-.**	132*	83*	109*	94*	40*	-.**	-.**	-.**	-.**	-.**
Right Track Summary													
The management of taxpayers dollars	298	298	0	67	70	78	55	28	0	0	0	0	0
	65%	65%	-	51%	84%	71%	59%	70%	-	-	-	-	-
					CF	C							
The overall approach to the city's issues	285	285	0	67	63	67	60	28	0	0	0	0	0
	62%	62%	-	51%	75%	61%	64%	71%	-	-	-	-	-
					C								
The priorities for the city	285	285	0	65	63	76	56	24	0	0	0	0	0
	62%	62%	-	49%	75%	70%	60%	61%	-	-	-	-	-
					C	C							
The decisions affecting the TTC	283	283	0	71	67	64	49	32	0	0	0	0	0
	62%	62%	-	54%	80%	59%	53%	78%	-	-	-	-	-
					CEF			CF					

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

2. [Wrong Direction Summary] Now that the newly elected City of Toronto Council has been in office for over three months, would you say that the City of Toronto is moving on the right track or headed in the wrong direction on each of the following:

	Total	AREA CODE		416					905				
		416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Wilton/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Wrong Direction Summary													
The decisions affecting the TTC	176	176	0	61	17	45	45	9	0	0	0	0	0
	38%	38%	-	46%	20%	41%	47%	22%	-	-	-	-	-
				DG		D	DG						
The priorities for the city	174	174	0	67	21	33	38	16	0	0	0	0	0
	38%	38%	-	51%	25%	30%	40%	39%	-	-	-	-	-
				DE									
The overall approach to the city's issues	174	174	0	65	21	43	34	12	0	0	0	0	0
	38%	38%	-	49%	25%	39%	36%	29%	-	-	-	-	-
				D									
The management of taxpayers dollars	161	161	0	65	13	31	39	12	0	0	0	0	0
	35%	35%	-	49%	16%	29%	41%	30%	-	-	-	-	-
				DE			D						

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

3. As you may know, in 2008, the City of Toronto began charging a municipal Land Transfer Tax on homebuyers when they purchase a home, in addition to the provincial land transfer tax charged by the Province. Prior to today, were you aware of Mayor Rob Ford's intention to repeal the Toronto Land Transfer Tax?

		AREA CODE		416					905				
				Old City of Toronto/Dow ntown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mis sissauga area	Brampton area	Vaughan/Ric hmond Hill/Markha m area	Newmarket/ Aurora area	Pickering/W hitby/Oshaw a area
	Total	416	905										
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Yes	278	278	0	76	64	61	53	25	0	0	0	0	0
	61%	61%	-	57%	77%	56%	56%	62%	-	-	-	-	-
					CEF								
No	181	181	0	57	19	48	41	15	0	0	0	0	0
	39%	39%	-	43%	23%	44%	44%	38%	-	-	-	-	-
				D		D	D						

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

4. To what extent do you support or oppose Mayor Rob Ford's plan to repeal the Toronto Land Transfer Tax?

	Total	AREA CODE		416					905				
		416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Wilton/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-.**	132*	83*	109*	94*	40*	-.**	-.**	-.**	-.**	-.**
Strongly support	188	188	0	41	47	48	39	13	0	0	0	0	0
	41%	41%	-	31%	57%	44%	41%	33%	-	-	-	-	-
Somewhat support	158	158	0	49	24	34	31	20	0	0	0	0	0
	34%	34%	-	37%	29%	31%	33%	50%	-	-	-	-	-
Somewhat oppose	80	80	0	30	11	17	19	3	0	0	0	0	0
	17%	17%	-	23%	13%	16%	20%	9%	-	-	-	-	-
Strongly oppose	33	33	0	13	1	10	6	3	0	0	0	0	0
	7%	7%	-	9%	2%	9%	6%	9%	-	-	-	-	-
Summary													
Top2Box (Support)	346	346	0	90	72	82	69	33	0	0	0	0	0
	75%	75%	-	68%	86%	75%	74%	83%	-	-	-	-	-
Low2Box (Oppose)	113	113	0	42	12	27	25	7	0	0	0	0	0
	25%	25%	-	32%	14%	25%	26%	17%	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

5. City of Toronto officials have indicated that the City is facing a budget deficit of over \$700 million in the upcoming year. Which do you believe is the greatest cause for the shortfall between what the city collects and what it spends on programs and services?

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Not enough tax and fee revenue to cover the costs of vital services and programs needed and in demand by a growing metropolitan population and infrastructure													
	89	89	0	35	7	22	20	4	0	0	0	0	0
	19%	19%	-	27%	8%	20%	21%	11%	-	-	-	-	-
				D									
Wrong headed decisions on services, programs and initiatives that are causing great waste and inefficiency													
	216	216	0	60	37	50	46	23	0	0	0	0	0
	47%	47%	-	45%	45%	46%	48%	57%	-	-	-	-	-
Too many city employees													
	155	155	0	37	39	37	29	13	0	0	0	0	0
	34%	34%	-	28%	47%	34%	30%	33%	-	-	-	-	-
					C								

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

6. In advance of next year's municipal budget, the City is currently undertaking a comprehensive review of the services it delivers to identify opportunities for savings and efficiencies which could reduce or eliminate this deficit. Considering the City's current fiscal situation and the on-going review to find savings and efficiencies, do you believe that Mayor Rob Ford should follow-through on his intention to repeal the Toronto Land Transfer Tax, or should the tax be kept?

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Repeal Toronto's portion of the Land Transfer Tax	314	314	0	76	63	81	67	27	0	0	0	0	0
	68%	68%	-	57%	75%	74%	72%	67%	-	-	-	-	-
					C	C							
Keep the Tax	145	145	0	57	21	28	27	13	0	0	0	0	0
	32%	32%	-	43%	25%	26%	28%	33%	-	-	-	-	-
				DE									

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7_1. [Reductions and/or discontinuation of some services] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:

		AREA CODE		416					905				
				Old City of Toronto/Dow ntown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mis sissauga area	Brampton area	Vaughan/Ric hmond Hill/Markha m area	Newmarket/ Aurora area	Pickering/W hitby/Oshaw a area
	Total	416	905	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Reductions and/or discontinuation of some services													
A great deal	66	66	0	15	19	14	13	5	0	0	0	0	0
	14%	14%	-	11%	23%	13%	14%	12%	-	-	-	-	-
Some	203	203	0	58	33	45	48	18	0	0	0	0	0
	44%	44%	-	44%	40%	41%	51%	46%	-	-	-	-	-
Not much	131	131	0	40	19	33	25	13	0	0	0	0	0
	29%	29%	-	30%	23%	31%	27%	33%	-	-	-	-	-
Not at all	59	59	0	19	12	17	8	4	0	0	0	0	0
	13%	13%	-	14%	14%	16%	8%	9%	-	-	-	-	-
Summary													
Top2Box (A great deal/ Some)	269	269	0	73	53	59	61	23	0	0	0	0	0
	59%	59%	-	55%	63%	54%	65%	58%	-	-	-	-	-
Low2Box (Not much/ Not at all)	190	190	0	59	31	51	33	17	0	0	0	0	0
	41%	41%	-	45%	37%	46%	35%	42%	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7_2. [Downsizing of city staff through attrition where people retire and are replaced from within and not by an external hire except in extraordinary circumstances] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Downsizing of city staff through attrition where people retire and are replaced from within and not by an external hire except in extraordinary circumstances													
A great deal	188	188	0	56	38	43	31	20	0	0	0	0	0
	41%	41%	-	42%	45%	39%	33%	49%	-	-	-	-	-
Some	174	174	0	50	30	39	40	15	0	0	0	0	0
	38%	38%	-	38%	36%	36%	43%	37%	-	-	-	-	-
Not much	71	71	0	21	12	19	17	2	0	0	0	0	0
	16%	16%	-	16%	15%	17%	18%	6%	-	-	-	-	-
Not at all	26	26	0	5	3	9	5	3	0	0	0	0	0
	6%	6%	-	4%	4%	8%	5%	9%	-	-	-	-	-
Summary													
Top2Box (A great deal/ Some)	362	362	0	106	68	82	72	35	0	0	0	0	0
	79%	79%	-	80%	81%	75%	76%	86%	-	-	-	-	-
Low2Box (Not much/ Not at all)	97	97	0	26	15	27	22	6	0	0	0	0	0
	21%	21%	-	20%	19%	25%	24%	14%	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7_3. [Contracting out selected services like garbage collection for cost efficiencies] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:

	Total	AREA CODE		416					905				
		416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Contracting out selected services like garbage collection for cost efficiencies													
A great deal	183	183	0	48	46	38	36	16	0	0	0	0	0
	40%	40%	-	37%	55%	34%	38%	39%	-	-	-	-	-
					CE								
Some	168	168	0	43	24	47	38	17	0	0	0	0	0
	37%	37%	-	32%	29%	43%	40%	41%	-	-	-	-	-
Not much	65	65	0	24	11	14	13	3	0	0	0	0	0
	14%	14%	-	18%	13%	13%	14%	6%	-	-	-	-	-
Not at all	43	43	0	17	3	10	7	5	0	0	0	0	0
	9%	9%	-	13%	4%	9%	8%	13%	-	-	-	-	-
Summary													
Top2Box (A great deal/ Some)	351	351	0	91	70	85	73	32	0	0	0	0	0
	77%	77%	-	69%	84%	78%	78%	81%	-	-	-	-	-
Low2Box (Not much/ Not at all)	108	108	0	41	14	24	21	8	0	0	0	0	0
	23%	23%	-	31%	16%	22%	22%	19%	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7_4. [Having more public/private partnerships to build or maintain services like subways] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:

	Total	AREA CODE		416					905				
		416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Wilton/Oshawa area
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-.**	132*	83*	109*	94*	40*	-.**	-.**	-.**	-.**	-.**
Having more public/private partnerships to build or maintain services like subways													
A great deal	135	135	0	40	31	19	31	14	0	0	0	0	0
	29%	29%	-	31%	37%	17%	33%	35%	-	-	-	-	-
				E	E		E	E					
Some	227	227	0	60	35	64	49	20	0	0	0	0	0
	49%	49%	-	45%	42%	58%	52%	49%	-	-	-	-	-
Not much	61	61	0	21	10	21	8	1	0	0	0	0	0
	13%	13%	-	16%	12%	19%	8%	3%	-	-	-	-	-
						G							
Not at all	35	35	0	11	8	6	6	5	0	0	0	0	0
	8%	8%	-	8%	9%	5%	7%	13%	-	-	-	-	-
Summary													
Top2Box (A great deal/ Some)	362	362	0	100	66	82	80	34	0	0	0	0	0
	79%	79%	-	76%	79%	75%	85%	84%	-	-	-	-	-
Low2Box (Not much/ Not at all)	97	97	0	32	17	27	14	6	0	0	0	0	0
	21%	21%	-	24%	21%	25%	15%	16%	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7_5. [Pulling out of or eliminating some agencies the City is involved with] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Pulling out of or eliminating some agencies the City is involved with													
A great deal	123	123	0	31	37	28	19	7	0	0	0	0	0
	27%	27%	-	24%	44%	26%	20%	18%	-	-	-	-	-
					CEFG								
Some	224	224	0	64	26	54	54	25	0	0	0	0	0
	49%	49%	-	49%	32%	49%	58%	63%	-	-	-	-	-
Not much							D	D					
	91	91	0	26	17	25	17	6	0	0	0	0	0
	20%	20%	-	20%	20%	23%	19%	14%	-	-	-	-	-
Not at all													
	21	21	0	10	3	2	3	2	0	0	0	0	0
	5%	5%	-	8%	3%	2%	4%	4%	-	-	-	-	-
Summary													
Top2Box (A great deal/ Some)	347	347	0	96	63	82	73	33	0	0	0	0	0
	76%	76%	-	73%	76%	75%	78%	81%	-	-	-	-	-
Low2Box (Not much/ Not at all)	112	112	0	36	20	27	21	8	0	0	0	0	0
	24%	24%	-	27%	24%	25%	22%	19%	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7.6. [Imposing or increasing some fees or fares on services of which individuals utilize and not necessarily the entire community] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Imposing or increasing some fees or fares on services of which individuals utilize and not necessarily the entire community													
A great deal	76	76	0	16	16	22	15	7	0	0	0	0	0
	17%	17%	-	12%	19%	20%	16%	18%	-	-	-	-	-
Some	236	236	0	63	46	45	56	25	0	0	0	0	0
	51%	51%	-	48%	56%	42%	60%	62%	-	-	-	-	-
Not much	95	95	0	39	14	22	15	5	0	0	0	0	0
	21%	21%	-	29%	17%	21%	16%	12%	-	-	-	-	-
Not at all	51	51	0	14	7	20	7	3	0	0	0	0	0
	11%	11%	-	11%	9%	18%	7%	8%	-	-	-	-	-
Summary													
Top2Box (A great deal/ Some)	313	313	0	80	62	67	72	32	0	0	0	0	0
	68%	68%	-	60%	74%	62%	76%	80%	-	-	-	-	-
Low2Box (Not much/ Not at all)	146	146	0	53	21	42	22	8	0	0	0	0	0
	32%	32%	-	40%	26%	38%	24%	20%	-	-	-	-	-
F													

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7_7. [Raising property taxes to a specific amount like the rate of inflation] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Dow ntown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mis sissauga area	Brampton area	Vaughan/Ric hmond Hill/Markha m area	Newmarket/ Aurora area	Pickering/W hitby/Oshav a area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Raising property taxes to a specific amount like the rate of inflation													
A great deal	50	50	0	13	7	9	14	6	0	0	0	0	0
	11%	11%	-	10%	8%	8%	15%	16%	-	-	-	-	-
Some	158	158	0	51	21	31	38	16	0	0	0	0	0
	34%	34%	-	39%	25%	29%	40%	40%	-	-	-	-	-
Not much													
	142	142	0	45	29	38	22	8	0	0	0	0	0
	31%	31%	-	34%	35%	35%	24%	19%	-	-	-	-	-
Not at all													
	110	110	0	23	27	31	19	10	0	0	0	0	0
	24%	24%	-	17%	32%	28%	21%	25%	-	-	-	-	-
					C								
Summary													
Top2Box (A great deal/ Some)	207	207	0	65	28	40	52	22	0	0	0	0	0
	45%	45%	-	49%	33%	37%	56%	56%	-	-	-	-	-
							DE	D					
Low2Box (Not much/ Not at all)	252	252	0	68	56	69	42	18	0	0	0	0	0
	55%	55%	-	51%	67%	63%	44%	44%	-	-	-	-	-
					FG	F							

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7. [Top2Box (A great deal/ Some) Summary] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:

	Total	AREA CODE		416					905				
		416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Top2Box (A great deal/ Some) Summary													
Downsizing of city staff through attrition where people retire and are replaced from within and not by an external hire except in extraordinary circumstances	362	362	0	106	68	82	72	35	0	0	0	0	0
	79%	79%	-	80%	81%	75%	76%	86%	-	-	-	-	-
Having more public/private partnerships to build or maintain services like subways	362	362	0	100	66	82	80	34	0	0	0	0	0
	79%	79%	-	76%	79%	75%	85%	84%	-	-	-	-	-
Contracting out selected services like garbage collection for cost efficiencies	351	351	0	91	70	85	73	32	0	0	0	0	0
	77%	77%	-	69%	84%	78%	78%	81%	-	-	-	-	-
Pulling out of or eliminating some agencies the City is involved with	347	347	0	96	63	82	73	33	0	0	0	0	0
	76%	76%	-	73%	76%	75%	78%	81%	-	-	-	-	-
Imposing or increasing some fees or fares on services of which individuals utilize and not necessarily the entire community	313	313	0	80	62	67	72	32	0	0	0	0	0
	68%	68%	-	60%	74%	62%	76%	80%	-	-	-	-	-
							C						
Reductions and/or discontinuation of some services	269	269	0	73	53	59	61	23	0	0	0	0	0
	59%	59%	-	55%	63%	54%	65%	58%	-	-	-	-	-
Raising property taxes to a specific amount like the rate of inflation	207	207	0	65	28	40	52	22	0	0	0	0	0
	45%	45%	-	49%	33%	37%	56%	56%	-	-	-	-	-
							DE	D					

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7. [Low2Box (Not much/ Not at all) Summary] Of the things which could be examined during the comprehensive review as options for the future in helping to reduce or eliminate the budget shortfall, which do you think should receive the most attention:

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-**	132*	83*	109*	94*	40*	-**	-**	-**	-**	-**
Low2Box (Not much/ Not at all) Summary													
Raising property taxes to a specific amount like the rate of inflation	252	252	0	68	56	69	42	18	0	0	0	0	0
	55%	55%	-	51%	67%	63%	44%	44%	-	-	-	-	-
					FG	F							
Reductions and/or discontinuation of some services	190	190	0	59	31	51	33	17	0	0	0	0	0
	41%	41%	-	45%	37%	46%	35%	42%	-	-	-	-	-
Imposing or increasing some fees or fares on services of which individuals utilize and not necessarily the entire community	146	146	0	53	21	42	22	8	0	0	0	0	0
	32%	32%	-	40%	26%	38%	24%	20%	-	-	-	-	-
				F									
Pulling out of or eliminating some agencies the City is involved with	112	112	0	36	20	27	21	8	0	0	0	0	0
	24%	24%	-	27%	24%	25%	22%	19%	-	-	-	-	-
Contracting out selected services like garbage collection for cost efficiencies	108	108	0	41	14	24	21	8	0	0	0	0	0
	23%	23%	-	31%	16%	22%	22%	19%	-	-	-	-	-
Having more public/private partnerships to build or maintain services like subways	97	97	0	32	17	27	14	6	0	0	0	0	0
	21%	21%	-	24%	21%	25%	15%	16%	-	-	-	-	-
Downsizing of city staff through attrition where people retire and are replaced from within and not by an external hire except in extraordinary circumstances	97	97	0	26	15	27	22	6	0	0	0	0	0
	21%	21%	-	20%	19%	25%	24%	14%	-	-	-	-	-

Proportions/Means: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

8. Of the following municipal government services and costs, please choose the top three in terms of which would have the most influence over your decision of where to buy a home:

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Wilton/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: 416 area code	485	485	0	138	83	118	99	47	0	0	0	0	0
Weighted	459	459	-.**	132*	83*	109*	94*	40*	-.**	-.**	-.**	-.**	-.**
Access to public transit	315	315	0	94	44	77	72	27	0	0	0	0	0
	69%	69%	-	71%	52%	70%	77%	68%	-	-	-	-	-
Annual property tax rates	286	286	0	69	65	83	48	20	0	0	0	0	0
	62%	62%	-	52%	78%	76%	51%	51%	-	-	-	-	-
Quality of roads / traffic flow	239	239	0	60	54	63	45	17	0	0	0	0	0
	52%	52%	-	46%	65%	58%	48%	41%	-	-	-	-	-
Quality of leisure and recreation programs	148	148	0	53	30	18	27	20	0	0	0	0	0
	32%	32%	-	40%	36%	17%	29%	49%	-	-	-	-	-
Whether or not the municipality charges a municipal Land Transfer Tax	141	141	0	38	29	40	24	10	0	0	0	0	0
	31%	31%	-	29%	35%	37%	25%	25%	-	-	-	-	-
Availability of libraries and community centres	113	113	0	35	17	29	21	11	0	0	0	0	0
	25%	25%	-	26%	20%	27%	22%	28%	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

9. Thinking about all of the programs and services you receive from your municipality, would you say, overall, that you get very good, fairly good, fairly poor or very poor value for the municipal tax dollars that are paid to the city by residents?

	Total	AREA CODE		416					905				
		416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Wilton/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All respondents	913	485	428	138	83	118	99	47	122	69	99	43	95
Weighted	913	459	454	132*	83*	109*	94*	40*	111*	79*	90*	51**	123*
Very good	110	43	67	9	9	14	8	3	29	12	15	3	9
	12%	9%	15%	7%	11%	13%	9%	8%	26%	15%	16%	6%	7%
			A						CDEFGL				
Fairly good	587	287	300	75	55	68	60	28	73	46	61	33	88
	64%	63%	66%	57%	66%	63%	64%	70%	66%	58%	67%	64%	71%
Fairly poor	187	107	80	41	18	23	18	8	8	18	15	15	24
	21%	23%	18%	31%	21%	21%	19%	19%	8%	22%	16%	30%	20%
				HJ	H	H	H			H			H
Very poor	29	21	8	7	1	4	8	1	1	4	0	0	3
	3%	5%	2%	5%	1%	4%	8%	3%	1%	5%	-	-	2%
		B					HJ						
Summary													
Top2Box (Good)	697	330	366	85	64	82	68	31	102	57	75	36	96
	76%	72%	81%	64%	77%	75%	72%	78%	92%	73%	84%	70%	78%
			A						CDEFGIL		C		
Low2Box (Poor)	216	129	88	48	19	27	26	9	9	21	15	15	27
	24%	28%	19%	36%	23%	25%	28%	22%	8%	27%	16%	30%	22%
		B		HJ	H	H	H	H		H			H

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

10. In relation to the services you receive for the money spent, do you believe the fees that you or others may pay for some municipal programs and services (such as recreation and leisure programs, use of facilities such as swimming pools and skating rinks, fitness facilities/classes, children's programs and classes) are too high, too low, or about right?

		AREA CODE		416					905				
				Old City of Toronto/Dow ntown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mis sissauga area	Brampton area	Vaughan/Ric hmond Hill/Markha m area	Newmarket/ Aurora area	Pickering/W hitby/Oshaw a area
	Total	416	905	C	D	E	F	G	H	I	J	K	L
Base: All respondents	913	485	428	138	83	118	99	47	122	69	99	43	95
Weighted	913	459	454	132*	83*	109*	94*	40*	111*	79*	90*	51**	123*
Too high	332	132	200	40	20	31	31	10	34	52	38	20	56
	36%	29%	44%	31%	24%	28%	33%	25%	31%	67%	42%	39%	45%
			A							CDEFGHJL	D		DE
Too low	75	53	22	15	4	8	18	8	3	0	3	9	7
	8%	12%	5%	11%	5%	7%	19%	21%	3%	1%	3%	18%	6%
		B		HI			DEHIJL	DHIJL					
About right	506	274	232	77	60	70	45	22	74	26	50	22	61
	55%	60%	51%	58%	72%	64%	48%	54%	67%	33%	55%	43%	49%
		B		I	FIL	I			FIL		I		

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D/E/F/G/H/I/J/K/L Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

11. Overall, to what extent do you believe the money being spent by your municipality on programs and services it delivers to your community is being spent in an efficient and cost-effective manner?

		AREA CODE		416					905				
	Total	416	905	Old City of Toronto/Downtown	Etobicoke	Scarborough	North York	York/East York	Oakville/Mississauga area	Brampton area	Vaughan/Richmond Hill/Markham area	Newmarket/Aurora area	Pickering/Whitby/Oshawa area
		A	B	C	D	E	F	G	H	I	J	K	L
Base: All respondents	913	485	428	138	83	118	99	47	122	69	99	43	95
Weighted	913	459	454	132*	83*	109*	94*	40*	111*	79*	90*	51**	123*
Very efficient and cost-effective	41	11	29	1	1	4	3	2	16	3	5	1	5
	4%	2%	6%	1%	1%	3%	4%	6%	14%	3%	5%	2%	4%
			A						CDEFL				
Somewhat efficient and cost-effective	493	196	297	50	38	46	45	18	77	49	60	33	78
	54%	43%	65%	38%	45%	42%	48%	44%	69%	62%	67%	65%	63%
			A						CDEFG	CE	CDEFG		CE
Not very efficient and cost-effective	319	211	108	63	42	50	38	18	17	23	24	12	32
	35%	46%	24%	48%	50%	46%	40%	44%	15%	29%	26%	24%	26%
		B		HIJL	HIJL	HJL	H	H					
Not at all efficient and cost-effective	61	41	20	18	3	10	8	2	1	4	1	4	9
	7%	9%	4%	14%	3%	9%	8%	5%	1%	6%	2%	8%	7%
		B		DHJ		H	H						
Summary													
Top2Box (Very/ Somewhat efficient and cost-effective)	533	207	326	51	39	49	48	20	93	52	65	34	83
	58%	45%	72%	38%	46%	45%	51%	50%	83%	66%	72%	67%	67%
			A						CDEFGIL	CE	CDEFG		CDE
Low2Box (Not very/ Not at all efficient and cost-effective)	380	252	128	81	45	60	46	20	18	27	25	17	41
	42%	55%	28%	62%	54%	55%	49%	50%	17%	34%	28%	33%	33%
		B		HIJL	HJL	HIJL	HJ	HJ		H			H

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