



Canadian Online Omni July 5 - July 8, 2011

CMA 2011 Summer Report Card 3

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25	3. [B Summary] And what mark/letter grade you would give to the following?
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27	4. Overall, do you think health care services in your community will get much better, somewhat better, somewhat worse or much worse over the next two or three years?
28	5. Do you have a family physician or doctor you usually see for medical care?
29	6. Have you seen your family physician or doctor in the last year?
30	7. Which of the following statements apply to you?

1_1. [The overall quality of the healthcare services available to you and your family] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
The overall quality of the healthcare services available to you and your family												
A (Net)	349	201	119	313	36	295	18	88	144	229	38	70
	34%	51%	24%	37%	21%	39%	21%	35%	32%	37%	20%	32%
		B		D		F		J	J	HJ		J
A+	88	57	25	86	2	82	4	29	40	64	9	16
	9%	14%	5%	10%	1%	11%	5%	11%	9%	10%	5%	7%
		B		D				J	J	J		
A	161	91	57	146	15	139	7	34	62	106	16	29
	16%	23%	12%	17%	9%	18%	8%	14%	14%	17%	9%	13%
		B		D		F			J	HJ		
A-	100	53	38	81	18	74	7	25	42	59	13	25
	10%	13%	8%	10%	11%	10%	9%	10%	9%	10%	7%	12%
		B										
B (Net)	365	143	167	309	52	266	43	86	156	218	73	84
	36%	36%	34%	36%	31%	35%	50%	34%	35%	36%	39%	39%
							E					
B+	166	60	77	144	22	116	28	38	66	98	32	39
	16%	15%	16%	17%	13%	15%	33%	15%	15%	16%	17%	18%
							E					
B	140	60	61	118	19	108	10	33	63	84	27	34
	14%	15%	12%	14%	12%	14%	12%	13%	14%	14%	14%	16%
B-	58	22	29	47	11	42	4	15	26	35	15	10
	6%	6%	6%	5%	7%	6%	5%	6%	6%	6%	8%	5%
C (Net)	195	38	134	155	38	136	19	56	96	113	50	38
	19%	10%	27%	18%	23%	18%	22%	22%	21%	18%	27%	18%
			A								IK	
C+	64	12	38	52	10	43	10	19	27	32	11	15
	6%	3%	8%	6%	6%	6%	11%	8%	6%	5%	6%	7%
			A									
C	69	18	48	59	10	57	3	19	36	44	22	14
	7%	4%	10%	7%	6%	7%	3%	8%	8%	7%	12%	6%
			A								I	
C-	63	8	48	43	19	37	6	18	33	37	17	10
	6%	2%	10%	5%	11%	5%	7%	7%	7%	6%	9%	5%
			A		C							
F	71	8	62	49	22	44	4	14	41	36	23	10
	7%	2%	13%	6%	13%	6%	5%	6%	9%	6%	12%	5%

1_1. [The overall quality of the healthcare services available to you and your family] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A		C				G/K		G/K	
Don't Know	46	5	10	24	19	23	1	6	11	15	3	15
	4%	1%	2%	3%	11%	3%	1%	2%	3%	3%	2%	7%
					C							GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1_2. [The choice of health services in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
The choice of health services in your community												
A (Net)	315	178	111	284	31	262	22	78	123	206	41	75
	31%	45%	23%	33%	19%	34%	26%	31%	27%	34%	22%	35%
		B		D				J		HJ		J
A+	79	54	20	78	1	70	8	24	37	56	10	14
	8%	14%	4%	9%	0	9%	9%	10%	8%	9%	6%	6%
		B		D								
A	140	82	48	126	13	115	11	26	49	88	17	36
	14%	21%	10%	15%	8%	15%	13%	10%	11%	14%	9%	17%
		B		D						GHJ		HJ
A-	97	43	42	80	17	77	3	28	38	62	14	25
	9%	11%	9%	9%	10%	10%	4%	11%	8%	10%	7%	12%
B (Net)	364	143	168	307	52	269	38	88	153	218	71	75
	35%	36%	34%	36%	31%	35%	44%	35%	34%	36%	38%	34%
B+	145	60	65	122	23	99	23	33	57	85	28	32
	14%	15%	13%	14%	14%	13%	27%	13%	13%	14%	15%	15%
							E					
B	131	51	57	115	15	106	9	34	54	81	22	29
	13%	13%	12%	14%	9%	14%	10%	14%	12%	13%	12%	13%
B-	88	32	47	70	13	65	6	20	42	51	21	13
	9%	8%	9%	8%	8%	8%	7%	8%	9%	8%	11%	6%
C (Net)	213	52	139	170	42	150	20	60	113	124	50	35
	21%	13%	28%	20%	25%	20%	24%	24%	25%	20%	27%	16%
			A						IK		IK	
C+	69	15	48	62	7	52	10	21	34	46	13	11
	7%	4%	10%	7%	4%	7%	11%	8%	8%	7%	7%	5%
			A									
C	78	22	49	64	14	59	5	22	46	41	22	14
	8%	6%	10%	8%	8%	8%	6%	9%	10%	7%	11%	6%
			A						I		I	
C-	65	15	42	44	21	38	5	17	34	37	15	10
	6%	4%	9%	5%	12%	5%	6%	7%	7%	6%	8%	5%
			A		C							
F	83	13	65	59	24	54	5	18	45	42	23	14
	8%	3%	13%	7%	15%	7%	6%	7%	10%	7%	12%	7%

1_2. [The choice of health services in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A		C				GI		GI	
Don't Know	51	10	9	30	18	30	0	8	14	21	2	17
	5%	2%	2%	3%	11%	4%	-	3%	3%	4%	1%	8%
					C							GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1_3. [Your most recent dealing with the healthcare system in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Your most recent dealing with the healthcare system in your community												
A (Net)	388	204	140	348	39	327	22	100	170	253	53	76
	38%	52%	28%	41%	24%	43%	26%	40%	38%	41%	28%	35%
		B		D		F		J	J	J		
A+	127	73	42	120	7	112	8	33	50	94	17	22
	12%	19%	9%	14%	4%	15%	10%	13%	11%	15%	9%	10%
		B		D						HJ		
A	164	93	51	148	16	141	7	37	75	105	19	30
	16%	23%	10%	17%	9%	18%	9%	15%	17%	17%	10%	14%
		B		D		F			J	J		
A-	97	38	47	80	17	74	6	30	44	54	17	23
	9%	10%	10%	9%	10%	10%	7%	12%	10%	9%	9%	11%
B (Net)	341	131	165	277	58	251	26	78	134	201	62	82
	33%	33%	34%	33%	35%	33%	31%	31%	30%	33%	33%	38%
B+	135	61	59	113	22	97	17	24	51	79	21	36
	13%	15%	12%	13%	13%	13%	19%	9%	11%	13%	11%	17%
												G
B	128	38	65	107	19	100	7	34	50	78	22	30
	12%	10%	13%	13%	11%	13%	9%	14%	11%	13%	12%	14%
B-	78	33	41	56	17	54	2	20	33	44	18	15
	8%	8%	8%	7%	10%	7%	3%	8%	7%	7%	10%	7%
C (Net)	169	40	111	133	35	110	23	51	91	100	46	26
	16%	10%	23%	16%	21%	14%	27%	20%	20%	16%	24%	12%
			A				E	K	IK		IK	
C+	46	7	34	37	9	30	7	10	18	25	10	10
	5%	2%	7%	4%	5%	4%	9%	4%	4%	4%	5%	5%
			A									
C	61	15	38	50	11	43	7	19	35	34	16	11
	6%	4%	8%	6%	7%	6%	8%	8%	8%	5%	8%	5%
			A						I			
C-	62	17	39	46	15	37	9	21	37	41	20	5
	6%	4%	8%	5%	9%	5%	10%	8%	8%	7%	11%	3%
			A					K	K	K	IK	
F	76	12	61	59	17	50	8	18	45	42	23	11
	7%	3%	12%	7%	10%	7%	10%	7%	10%	7%	12%	5%

1_3. [Your most recent dealing with the healthcare system in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A						IK		GIK	
Don't Know	53	8	15	33	17	27	6	5	10	15	5	22
	5%	2%	3%	4%	10%	4%	7%	2%	2%	3%	3%	10%
					C							GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1_4. [The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community												
A (Net)	337	188	106	306	30	287	19	89	141	230	49	63
	33%	48%	22%	36%	18%	38%	22%	35%	31%	38%	26%	29%
A+		B		D		F		J		HJK		
	99	62	29	96	3	90	6	31	43	72	18	17
A	10%	16%	6%	11%	2%	12%	7%	12%	10%	12%	10%	8%
		B		D								
A-	141	78	44	124	17	121	3	34	57	93	19	30
	14%	20%	9%	15%	10%	16%	4%	13%	13%	15%	10%	14%
		B				F				J		
	97	49	33	86	11	76	10	25	41	65	12	16
B (Net)	9%	12%	7%	10%	6%	10%	12%	10%	9%	11%	6%	7%
		B								J		
B+	354	132	183	302	47	263	39	84	149	206	58	78
	35%	33%	37%	36%	28%	34%	45%	34%	33%	34%	31%	36%
	118	48	56	105	14	86	19	26	52	74	15	25
B	12%	12%	11%	12%	8%	11%	22%	10%	12%	12%	8%	12%
						E						
B-	140	53	73	116	21	108	8	34	61	75	23	37
	14%	13%	15%	14%	12%	14%	9%	14%	14%	12%	12%	17%
	96	31	54	81	12	69	12	24	36	58	20	16
C (Net)	9%	8%	11%	10%	7%	9%	14%	10%	8%	9%	10%	7%
C+	185	44	123	147	37	133	13	51	96	106	50	34
	18%	11%	25%	17%	22%	17%	16%	20%	21%	17%	27%	16%
		A							I		IK	
	54	12	34	46	8	38	9	16	27	33	15	9
C	5%	3%	7%	5%	5%	5%	10%	6%	6%	5%	8%	4%
		A										
C-	74	17	52	56	18	52	4	18	42	35	17	17
	7%	4%	11%	7%	11%	7%	5%	7%	9%	6%	9%	8%
		A							I			
	57	15	36	44	12	44	1	17	26	38	19	8
	6%	4%	7%	5%	7%	6%	1%	7%	6%	6%	10%	4%
		A									HIK	
	61	13	44	41	19	36	5	13	33	33	16	12

1_4. [The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	6%	3%	9%	5%	12%	5%	6%	5%	7%	5%	9%	6%
			A		C				I			
Don't Know	90	18	36	53	34	44	9	13	29	36	15	30
	9%	5%	7%	6%	20%	6%	10%	5%	7%	6%	8%	14%
					C							GHI

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1. [A Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
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Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
A Summary												
Your most recent dealing with the healthcare system in your community	388	204	140	348	39	327	22	100	170	253	53	76
	38%	52%	28%	41%	24%	43%	26%	40%	38%	41%	28%	35%
		B		D		F		J	J	J		
The overall quality of the healthcare services available to you and your family	349	201	119	313	36	295	18	88	144	229	38	70
	34%	51%	24%	37%	21%	39%	21%	35%	32%	37%	20%	32%
		B		D		F		J	J	HJ		J
The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community	337	188	106	306	30	287	19	89	141	230	49	63
	33%	48%	22%	36%	18%	38%	22%	35%	31%	38%	26%	29%
		B		D		F		J		HJK		
The choice of health services in your community	315	178	111	284	31	262	22	78	123	206	41	75
	31%	45%	23%	33%	19%	34%	26%	31%	27%	34%	22%	35%
		B		D				J		HJ		J

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1. [B Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
B Summary												
The overall quality of the healthcare services available to you and your family	365	143	167	309	52	266	43	86	156	218	73	84
	36%	36%	34%	36%	31%	35%	50%	34%	35%	36%	39%	39%
							E					
The choice of health services in your community	364	143	168	307	52	269	38	88	153	218	71	75
	35%	36%	34%	36%	31%	35%	44%	35%	34%	36%	38%	34%
The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community	354	132	183	302	47	263	39	84	149	206	58	78
	35%	33%	37%	36%	28%	34%	45%	34%	33%	34%	31%	36%
Your most recent dealing with the healthcare system in your community	341	131	165	277	58	251	26	78	134	201	62	82
	33%	33%	34%	33%	35%	33%	31%	31%	30%	33%	33%	38%

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1. [C Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
C Summary												
The choice of health services in your community	213	52	139	170	42	150	20	60	113	124	50	35
	21%	13%	28%	20%	25%	20%	24%	24%	25%	20%	27%	16%
			A						IK		IK	
The overall quality of the healthcare services available to you and your family	195	38	134	155	38	136	19	56	96	113	50	38
	19%	10%	27%	18%	23%	18%	22%	22%	21%	18%	27%	18%
			A								IK	
The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community	185	44	123	147	37	133	13	51	96	106	50	34
	18%	11%	25%	17%	22%	17%	16%	20%	21%	17%	27%	16%
			A						I		IK	
Your most recent dealing with the healthcare system in your community	169	40	111	133	35	110	23	51	91	100	46	26
	16%	10%	23%	16%	21%	14%	27%	20%	20%	16%	24%	12%
			A				E	K	IK		IK	

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_1. [Access to a family doctor in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Access to a family doctor in your community												
A (Net)	293	160	99	281	12	262	18	86	121	193	35	65
	29%	41%	20%	33%	7%	34%	22%	34%	27%	32%	19%	30%
		B		D		F		HJ	J	HJ		J
A+	107	62	34	107	0	100	7	34	47	72	16	21
	10%	16%	7%	13%	-	13%	9%	14%	11%	12%	9%	10%
		B		D								
A	113	68	34	108	5	101	7	31	48	75	12	25
	11%	17%	7%	13%	3%	13%	8%	12%	11%	12%	7%	11%
		B		D				J		J		
A-	73	30	31	66	7	61	4	20	25	47	6	19
	7%	8%	6%	8%	4%	8%	5%	8%	6%	8%	3%	9%
								J		J		J
B (Net)	254	116	112	232	16	204	28	66	107	168	34	47
	25%	29%	23%	27%	9%	27%	33%	26%	24%	28%	18%	22%
		B		D				J		HJ		
B+	90	46	35	83	8	73	9	23	32	59	10	20
	9%	12%	7%	10%	5%	10%	11%	9%	7%	10%	5%	9%
		B								HJ		
B	96	44	41	91	2	82	9	29	44	67	16	15
	9%	11%	8%	11%	1%	11%	10%	12%	10%	11%	8%	7%
				D								
B-	68	26	35	59	6	49	10	14	30	42	8	11
	7%	7%	7%	7%	3%	6%	12%	5%	7%	7%	4%	5%
C (Net)	221	70	120	180	41	159	21	55	97	120	58	41
	22%	18%	24%	21%	24%	21%	25%	22%	22%	20%	31%	19%
			A								GHIK	
C+	49	19	23	39	10	36	4	10	23	33	14	6
	5%	5%	5%	5%	6%	5%	4%	4%	5%	5%	8%	3%
											K	
C	91	34	46	80	12	71	9	25	32	45	20	24
	9%	9%	9%	9%	7%	9%	10%	10%	7%	7%	11%	11%
C-	81	17	52	61	19	53	9	20	42	41	24	11
	8%	4%	11%	7%	12%	7%	10%	8%	9%	7%	13%	5%
			A						I		IK	
F	202	36	146	125	77	111	14	41	112	114	55	38
	20%	9%	30%	15%	46%	14%	17%	16%	25%	19%	29%	18%

2_1. [Access to a family doctor in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A		C				GI		GIK	
Don't Know	56	13	14	31	22	28	4	4	12	16	6	26
	5%	3%	3%	4%	13%	4%	4%	1%	3%	3%	3%	12%
					C							GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_2. [Access to walk in clinics in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Access to walk in clinics in your community												
A (Net)	310	165	112	275	35	252	23	77	130	201	45	64
	30%	42%	23%	32%	21%	33%	27%	31%	29%	33%	24%	29%
		B		D						HJ		
A+	76	51	22	72	4	65	7	29	36	52	13	11
	7%	13%	5%	8%	2%	8%	8%	11%	8%	9%	7%	5%
		B		D				HK				
A	127	69	40	115	12	105	10	30	49	82	15	31
	12%	18%	8%	13%	7%	14%	11%	12%	11%	13%	8%	15%
		B		D						J		
A-	108	45	50	89	19	82	7	19	46	67	16	21
	10%	11%	10%	10%	11%	11%	8%	7%	10%	11%	8%	10%
										G		
B (Net)	306	121	146	267	35	236	31	80	131	190	56	62
	30%	31%	30%	31%	21%	31%	37%	32%	29%	31%	30%	29%
				D								
B+	106	44	50	91	15	77	14	21	42	69	17	17
	10%	11%	10%	11%	9%	10%	16%	8%	9%	11%	9%	8%
B	138	57	62	126	11	114	12	37	63	86	24	33
	13%	14%	13%	15%	6%	15%	14%	15%	14%	14%	13%	15%
				D								
B-	62	20	34	49	9	44	5	22	26	35	14	12
	6%	5%	7%	6%	6%	6%	6%	9%	6%	6%	8%	6%
								HI				
C (Net)	218	63	134	173	46	158	14	58	109	124	57	39
	21%	16%	27%	20%	27%	21%	17%	23%	24%	20%	30%	18%
			A						I		IK	
C+	79	23	46	60	20	51	8	13	32	46	18	17
	8%	6%	9%	7%	12%	7%	10%	5%	7%	8%	9%	8%
C	79	25	49	68	11	66	2	30	45	42	20	12
	8%	6%	10%	8%	6%	9%	2%	12%	10%	7%	11%	6%
						F		IK	I			
C-	60	14	39	45	15	41	4	15	31	36	19	9
	6%	4%	8%	5%	9%	5%	5%	6%	7%	6%	10%	4%
			A								IK	
F	116	29	74	86	31	74	12	26	64	64	25	24
	11%	7%	15%	10%	18%	10%	14%	10%	14%	10%	13%	11%

2_2. [Access to walk in clinics in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A		C				GI			
Don't Know	75	18	26	49	21	45	4	10	15	32	6	28
	7%	5%	5%	6%	12%	6%	5%	4%	3%	5%	3%	13%
					C					H		GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_3. [Access to medical specialists] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Access to medical specialists												
A (Net)	179	112	53	161	18	149	12	53	75	121	19	36
	17%	28%	11%	19%	11%	20%	14%	21%	17%	20%	10%	17%
		B		D				HJ	J	HJ		
A+	41	31	8	40	1	37	4	15	19	26	3	8
	4%	8%	2%	5%	0	5%	4%	6%	4%	4%	2%	4%
A		B		D				J				
	60	38	20	55	5	52	3	18	25	36	6	14
	6%	10%	4%	6%	3%	7%	4%	7%	6%	6%	3%	6%
A-		B						J				
	78	44	25	66	12	61	5	19	30	59	9	15
	8%	11%	5%	8%	7%	8%	6%	8%	7%	10%	5%	7%
B (Net)		B								HJ		
	301	134	122	264	33	230	34	65	126	191	48	64
	29%	34%	25%	31%	20%	30%	40%	26%	28%	31%	26%	30%
B+		B		D						G		
	94	47	37	84	10	77	7	13	34	62	14	19
	9%	12%	8%	10%	6%	10%	8%	5%	7%	10%	7%	9%
B		B								GH		
	114	44	47	100	12	86	14	24	46	72	12	26
	11%	11%	9%	12%	7%	11%	16%	10%	10%	12%	6%	12%
B-										J		
	94	43	38	80	10	67	13	28	47	57	23	19
	9%	11%	8%	9%	6%	9%	15%	11%	10%	9%	12%	9%
C (Net)												
	277	92	155	226	50	210	16	80	121	178	57	47
	27%	23%	32%	27%	30%	28%	18%	32%	27%	29%	30%	22%
C+		A						K				
	68	25	35	60	7	58	2	21	31	53	5	7
	7%	6%	7%	7%	4%	8%	2%	8%	7%	9%	3%	3%
C								JK	J	JK		
	109	36	63	92	17	85	7	33	48	67	24	17
	11%	9%	13%	11%	10%	11%	9%	13%	11%	11%	13%	8%
C-												
	101	31	58	74	27	67	7	26	42	58	28	23
	10%	8%	12%	9%	16%	9%	8%	10%	9%	9%	15%	10%
F				C							HI	
	160	29	123	128	33	115	13	41	94	88	48	28
	16%	7%	25%	15%	20%	15%	15%	16%	21%	14%	26%	13%
			A						GIK		GIK	

2_3. [Access to medical specialists] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
Don't Know	108	29	39	71	34	60	11	13	33	33	16	41
	11%	7%	8%	8%	20%	8%	13%	5%	7%	5%	9%	19%
					C				I			GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_4. [Access to modern diagnostic equipment such as MRIs and CT scans] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Access to modern diagnostic equipment such as MRIs and CT scans												
A (Net)	209	125	68	188	22	173	15	58	87	140	26	39
	20%	32%	14%	22%	13%	23%	17%	23%	19%	23%	14%	18%
		B		D				J	J	HJ		
A+	52	35	13	51	1	46	5	13	20	37	7	9
	5%	9%	3%	6%	1%	6%	6%	5%	4%	6%	3%	4%
		B		D								
A	90	56	28	80	10	73	7	23	37	62	10	19
	9%	14%	6%	9%	6%	10%	8%	9%	8%	10%	5%	9%
		B								J		
A-	67	34	27	57	10	55	3	22	30	41	9	11
	7%	9%	6%	7%	6%	7%	3%	9%	7%	7%	5%	5%
B (Net)	297	128	133	254	38	231	23	70	133	192	57	52
	29%	32%	27%	30%	22%	30%	27%	28%	30%	31%	30%	24%
B+	91	49	32	80	11	73	8	17	41	56	13	20
	9%	12%	6%	9%	7%	9%	9%	7%	9%	9%	7%	9%
		B										
B	119	41	62	101	14	94	8	31	53	80	23	22
	12%	10%	13%	12%	8%	12%	9%	12%	12%	13%	12%	10%
B-	87	38	39	72	13	64	8	21	40	56	21	11
	8%	10%	8%	9%	8%	8%	9%	8%	9%	9%	11%	5%
											K	
C (Net)	229	70	127	191	36	172	20	72	104	133	48	54
	22%	18%	26%	23%	22%	22%	23%	28%	23%	22%	26%	25%
			A					HI				
C+	72	27	35	64	7	57	7	22	34	46	16	15
	7%	7%	7%	7%	4%	7%	8%	9%	8%	8%	8%	7%
C	82	22	49	65	16	62	3	28	41	46	18	18
	8%	5%	10%	8%	10%	8%	4%	11%	9%	8%	9%	8%
			A					I				
C-	75	21	44	62	12	53	10	22	30	41	15	21
	7%	5%	9%	7%	7%	7%	12%	9%	7%	7%	8%	10%
F	151	33	108	117	34	105	13	36	79	86	32	27
	15%	8%	22%	14%	20%	14%	15%	14%	18%	14%	17%	12%

2_4. [Access to modern diagnostic equipment such as MRIs and CT scans] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A		C				I			
Don't Know	139	39	54	99	38	84	15	16	45	60	26	44
	14%	10%	11%	12%	23%	11%	17%	7%	10%	10%	14%	20%
					C				G	G	G	GHI

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_5. [Access to emergency room services] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Access to emergency room services												
A (Net)	245	142	74	223	22	208	15	75	116	161	32	48
	24%	36%	15%	26%	13%	27%	18%	30%	26%	26%	17%	22%
A+		B		D				J	J	J		
	63	43	16	60	3	54	6	18	30	45	7	11
A	6%	11%	3%	7%	2%	7%	7%	7%	7%	7%	4%	5%
		B		D								
A-	105	61	32	92	12	89	3	34	53	68	15	19
	10%	15%	7%	11%	7%	12%	4%	14%	12%	11%	8%	9%
		B				F		J				
	77	38	26	70	6	64	6	23	34	49	9	19
B (Net)	8%	10%	5%	8%	4%	8%	7%	9%	7%	8%	5%	9%
		B										
B+	313	131	146	257	50	222	35	76	123	187	55	65
	31%	33%	30%	30%	30%	29%	41%	30%	27%	31%	29%	30%
						E						
	107	55	40	85	22	74	11	25	40	59	11	26
B	10%	14%	8%	10%	13%	10%	13%	10%	9%	10%	6%	12%
		B										
B-	119	46	62	103	13	92	11	28	46	81	27	23
	12%	12%	13%	12%	8%	12%	13%	11%	10%	13%	14%	11%
										H		
	87	30	44	68	15	56	12	23	37	46	16	16
C (Net)	8%	8%	9%	8%	9%	7%	14%	9%	8%	8%	9%	7%
						E						
C+	249	72	151	215	34	196	19	66	123	158	50	48
	24%	18%	31%	25%	20%	26%	22%	26%	27%	26%	27%	22%
		A										
	72	21	43	67	5	61	6	20	40	50	13	12
C	7%	5%	9%	8%	3%	8%	7%	8%	9%	8%	7%	6%
				D								
C-	86	27	47	72	14	68	5	18	37	49	15	20
	8%	7%	10%	8%	8%	9%	5%	7%	8%	8%	8%	9%
	91	24	61	76	15	68	8	27	47	59	22	16
F	9%	6%	12%	9%	9%	9%	10%	11%	10%	10%	12%	7%
			A									
	141	31	95	103	38	92	11	28	69	73	43	27
	14%	8%	19%	12%	23%	12%	13%	11%	15%	12%	23%	12%
			A		C				GI		GHIK	

2_5. [Access to emergency room services] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
Don't Know	78	19	25	51	24	47	4	8	18	32	8	28
	8%	5%	5%	6%	14%	6%	5%	3%	4%	5%	5%	13%
					C					G		GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_6. [Access to healthcare services on evenings and weekends in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Access to healthcare services on evenings and weekends in your community												
A (Net)	163	100	46	150	13	141	9	43	72	104	17	37
	16%	25%	9%	18%	8%	18%	10%	17%	16%	17%	9%	17%
		B		D				J	J	J		J
A+	43	29	12	40	3	36	4	15	20	30	6	6
	4%	7%	2%	5%	2%	5%	5%	6%	4%	5%	3%	3%
		B										
A	65	39	16	62	3	61	2	18	31	43	5	16
	6%	10%	3%	7%	2%	8%	2%	7%	7%	7%	2%	7%
		B		D				J	J	J		J
A-	55	31	17	47	8	44	3	10	22	32	6	16
	5%	8%	4%	6%	5%	6%	4%	4%	5%	5%	3%	7%
		B										
B (Net)	291	129	121	241	43	222	19	65	123	173	39	65
	28%	32%	25%	28%	26%	29%	23%	26%	27%	28%	21%	30%
		B							J	J		J
B+	82	41	27	63	19	56	7	19	32	39	8	25
	8%	10%	5%	7%	11%	7%	8%	8%	7%	6%	5%	11%
		B										IJ
B	125	58	51	113	9	110	3	33	57	83	19	24
	12%	15%	10%	13%	6%	14%	3%	13%	13%	14%	10%	11%
				D		F						
B-	84	29	43	66	15	56	9	13	34	51	12	16
	8%	7%	9%	8%	9%	7%	11%	5%	8%	8%	6%	8%
										G		
C (Net)	262	86	152	227	35	200	27	74	117	172	62	45
	26%	22%	31%	27%	21%	26%	31%	30%	26%	28%	33%	21%
			A					K		K	HK	
C+	92	27	55	82	10	70	12	26	44	63	19	12
	9%	7%	11%	10%	6%	9%	14%	11%	10%	10%	10%	5%
			A							K		
C	79	25	43	67	12	57	10	21	33	51	18	14
	8%	6%	9%	8%	7%	7%	11%	8%	7%	8%	10%	7%
C-	92	33	53	79	13	74	5	27	41	58	24	19
	9%	8%	11%	9%	8%	10%	6%	11%	9%	9%	13%	9%
F	168	30	122	128	40	110	18	43	97	92	45	29
	16%	8%	25%	15%	24%	14%	21%	17%	22%	15%	24%	13%

2_6. [Access to healthcare services on evenings and weekends in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A		C				G/K		G/K	
Don't Know	142	51	51	103	36	91	12	26	39	70	26	41
	14%	13%	10%	12%	22%	12%	14%	10%	9%	11%	14%	19%
					C					H	H	GHI

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_7. [Access to healthcare services for children in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Access to healthcare services for children in your community												
A (Net)	216	126	70	191	24	175	17	56	90	133	28	49
	21%	32%	14%	23%	15%	23%	20%	22%	20%	22%	15%	23%
		B		D				J		J		
A+	53	37	10	53	0	48	5	14	21	34	6	9
	5%	9%	2%	6%	-	6%	6%	6%	5%	6%	3%	4%
		B		D								
A	94	55	32	85	9	78	7	25	45	64	13	17
	9%	14%	6%	10%	5%	10%	8%	10%	10%	10%	7%	8%
		B										
A-	69	33	28	53	15	49	5	17	24	34	10	23
	7%	8%	6%	6%	9%	6%	6%	7%	5%	6%	5%	10%
												HI
B (Net)	253	113	111	217	34	186	31	66	109	160	38	51
	25%	28%	23%	26%	21%	24%	37%	26%	24%	26%	20%	24%
							E					
B+	78	45	28	62	16	53	9	15	32	48	10	17
	8%	11%	6%	7%	10%	7%	11%	6%	7%	8%	5%	8%
		B										
B	121	49	59	112	9	94	18	38	52	83	18	22
	12%	12%	12%	13%	6%	12%	21%	15%	12%	14%	10%	10%
				D			E					
B-	54	18	24	43	9	39	4	12	24	29	10	12
	5%	5%	5%	5%	5%	5%	4%	5%	5%	5%	5%	5%
C (Net)	148	37	97	108	36	97	11	37	77	78	31	34
	14%	9%	20%	13%	22%	13%	12%	15%	17%	13%	17%	16%
			A		C				I			
C+	51	16	32	37	11	34	3	14	22	27	10	14
	5%	4%	6%	4%	6%	4%	3%	5%	5%	4%	6%	7%
C	55	11	37	40	15	36	4	14	30	30	16	14
	5%	3%	8%	5%	9%	5%	5%	5%	7%	5%	8%	6%
			A		C							
C-	41	10	28	31	10	27	4	10	26	21	5	6
	4%	3%	6%	4%	6%	4%	4%	4%	6%	3%	3%	3%
			A						I			
F	53	8	41	41	12	37	4	10	25	29	17	11
	5%	2%	8%	5%	7%	5%	5%	4%	5%	5%	9%	5%

2_7. [Access to healthcare services for children in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A								GI	
Don't Know	356	112	173	291	61	269	22	83	148	212	74	71
	35%	28%	35%	34%	36%	35%	26%	33%	33%	35%	39%	33%
			A									

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_8. [Access to healthcare services for seniors in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Access to healthcare services for seniors in your community												
A (Net)	190	116	55	168	21	157	11	49	78	118	19	46
	18%	29%	11%	20%	12%	21%	13%	20%	17%	19%	10%	21%
		B		D				J	J	J		J
A+	41	28	11	41	0	38	4	14	15	26	2	9
	4%	7%	2%	5%	-	5%	4%	6%	3%	4%	1%	4%
		B		D				HJ	J	J		
A	77	49	19	67	10	66	2	22	35	50	12	17
	8%	12%	4%	8%	6%	9%	2%	9%	8%	8%	6%	8%
		B				F						
A-	71	39	25	59	11	53	6	13	28	42	5	20
	7%	10%	5%	7%	7%	7%	7%	5%	6%	7%	3%	9%
		B							J	J		J
B (Net)	270	118	118	232	34	205	26	74	114	168	40	55
	26%	30%	24%	27%	20%	27%	31%	29%	25%	27%	21%	26%
								J		J		
B+	95	48	34	74	20	61	13	20	30	55	12	25
	9%	12%	7%	9%	12%	8%	15%	8%	7%	9%	6%	11%
		B				E				H		
B	120	46	60	112	6	102	10	37	55	82	17	21
	12%	12%	12%	13%	4%	13%	12%	15%	12%	13%	9%	10%
				D				J				
B-	56	24	24	46	8	43	4	17	29	30	11	10
	5%	6%	5%	5%	5%	6%	4%	7%	6%	5%	6%	5%
C (Net)	188	59	117	152	35	135	17	58	99	116	50	32
	18%	15%	24%	18%	21%	18%	20%	23%	22%	19%	26%	15%
			A					K	IK		IK	
C+	60	25	33	50	11	43	7	20	30	38	17	10
	6%	6%	7%	6%	6%	6%	9%	8%	7%	6%	9%	5%
C	67	19	44	56	11	50	6	22	34	39	15	12
	7%	5%	9%	7%	7%	7%	7%	9%	8%	6%	8%	6%
			A									
C-	60	15	40	47	14	43	4	17	35	39	18	10
	6%	4%	8%	6%	8%	6%	5%	7%	8%	6%	10%	5%
			A									
F	59	7	46	51	8	46	5	14	30	31	16	16
	6%	2%	9%	6%	5%	6%	6%	6%	7%	5%	8%	8%

2_8. [Access to healthcare services for seniors in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A									
Don't Know	319	95	156	247	69	221	25	56	127	177	64	67
	31%	24%	32%	29%	41%	29%	30%	22%	28%	29%	34%	31%
			A		C				G	G	G	G

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_9. [Access to mental healthcare services in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Access to mental healthcare services in your community												
A (Net)	127	78	35	112	15	102	10	31	53	78	14	29
	12%	20%	7%	13%	9%	13%	12%	12%	12%	13%	8%	14%
		B								J		
A+	35	23	10	34	1	30	4	8	13	22	5	5
	3%	6%	2%	4%	1%	4%	5%	3%	3%	4%	2%	2%
		B		D								
A	48	32	11	39	8	37	2	15	20	27	6	14
	5%	8%	2%	5%	5%	5%	3%	6%	4%	4%	3%	7%
		B										
A-	44	23	14	38	6	35	3	8	19	30	4	10
	4%	6%	3%	5%	4%	5%	4%	3%	4%	5%	2%	5%
		B										
B (Net)	239	116	98	202	34	176	25	62	102	142	41	51
	23%	29%	20%	24%	20%	23%	30%	25%	23%	23%	22%	24%
		B										
B+	83	53	27	65	18	56	9	20	31	47	12	21
	8%	14%	5%	8%	11%	7%	11%	8%	7%	8%	6%	10%
		B										
B	93	38	37	84	9	74	9	26	42	55	17	23
	9%	10%	8%	10%	5%	10%	11%	10%	9%	9%	9%	11%
B-	63	25	34	53	7	46	7	16	29	40	11	7
	6%	6%	7%	6%	4%	6%	8%	7%	7%	7%	6%	3%
C (Net)	174	52	108	144	28	133	11	58	89	110	37	39
	17%	13%	22%	17%	17%	17%	13%	23%	20%	18%	20%	18%
			A					I				
C+	52	17	30	42	8	38	4	19	26	32	11	14
	5%	4%	6%	5%	5%	5%	5%	8%	6%	5%	6%	6%
C	56	15	31	48	8	45	3	17	30	36	16	10
	5%	4%	6%	6%	5%	6%	4%	7%	7%	6%	9%	5%
C-	66	20	46	54	12	50	4	21	32	42	10	15
	6%	5%	9%	6%	7%	7%	4%	8%	7%	7%	5%	7%
			A									
F	108	23	79	87	21	81	6	26	58	64	31	21
	11%	6%	16%	10%	12%	11%	7%	10%	13%	10%	16%	10%

2_9. [Access to mental healthcare services in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A						I		GI	
Don't Know	378	127	173	304	69	272	32	74	147	217	66	76
	37%	32%	35%	36%	41%	36%	38%	30%	33%	35%	35%	35%
										G		

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_10. [Access to home health care services] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Access to home health care services												
A (Net)	152	99	44	137	15	128	9	44	66	95	18	35
	15%	25%	9%	16%	9%	17%	11%	18%	15%	16%	10%	16%
A+		B		D				J	J	J		
	40	30	9	35	5	33	2	14	20	26	9	4
A	4%	8%	2%	4%	3%	4%	3%	6%	4%	4%	5%	2%
		B										
A-	65	41	19	62	4	58	4	21	30	42	4	16
	6%	10%	4%	7%	2%	8%	5%	8%	7%	7%	2%	7%
B (Net)		B		D				J	J	J		J
	47	28	17	40	7	38	3	9	16	27	5	15
B+	5%	7%	3%	5%	4%	5%	3%	3%	4%	4%	3%	7%
		B										
B	222	98	99	190	26	171	20	60	95	136	37	44
	22%	25%	20%	22%	16%	22%	23%	24%	21%	22%	20%	20%
B-												
	77	37	28	63	14	58	6	21	30	40	7	18
C (Net)	8%	9%	6%	7%	8%	8%	7%	8%	7%	7%	4%	8%
		B						J				
C+	76	33	35	73	2	66	7	24	32	52	12	15
	7%	8%	7%	9%	1%	9%	8%	10%	7%	8%	6%	7%
C				D								
	68	28	36	54	11	48	7	14	33	44	18	11
C-	7%	7%	7%	6%	7%	6%	8%	6%	7%	7%	9%	5%
F	186	66	109	156	30	140	16	60	97	113	46	39
	18%	17%	22%	18%	18%	18%	19%	24%	22%	19%	25%	18%
F								I	I		I	
	65	21	39	55	10	48	7	23	38	42	15	10
F	6%	5%	8%	6%	6%	6%	8%	9%	8%	7%	8%	5%
F	65	26	36	57	8	52	5	17	32	37	14	17
	6%	7%	7%	7%	5%	7%	6%	7%	7%	6%	7%	8%
F												
	57	19	34	44	12	40	4	20	28	34	17	13
F	6%	5%	7%	5%	7%	5%	5%	8%	6%	6%	9%	6%
											I	
F	79	13	63	62	18	54	8	19	42	49	19	13
	8%	3%	13%	7%	11%	7%	9%	8%	9%	8%	10%	6%
F			A									

2_10. [Access to home health care services] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
Don't Know	386	119	177	304	78	272	32	69	148	218	67	85
	38%	30%	36%	36%	46%	36%	38%	27%	33%	36%	36%	39%
					C				G	G	G	G

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2. [A Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
A Summary												
Access to walk in clinics in your community	310	165	112	275	35	252	23	77	130	201	45	64
	30%	42%	23%	32%	21%	33%	27%	31%	29%	33%	24%	29%
		B		D						HJ		
Access to a family doctor in your community	293	160	99	281	12	262	18	86	121	193	35	65
	29%	41%	20%	33%	7%	34%	22%	34%	27%	32%	19%	30%
		B		D		F		HJ	J	HJ		J
Access to emergency room services	245	142	74	223	22	208	15	75	116	161	32	48
	24%	36%	15%	26%	13%	27%	18%	30%	26%	26%	17%	22%
		B		D				J	J	J		
Access to healthcare services for children in your community	216	126	70	191	24	175	17	56	90	133	28	49
	21%	32%	14%	23%	15%	23%	20%	22%	20%	22%	15%	23%
		B		D				J		J		
Access to modern diagnostic equipment such as MRIs and CT scans	209	125	68	188	22	173	15	58	87	140	26	39
	20%	32%	14%	22%	13%	23%	17%	23%	19%	23%	14%	18%
		B		D				J	J	HJ		
Access to healthcare services for seniors in your community	190	116	55	168	21	157	11	49	78	118	19	46
	18%	29%	11%	20%	12%	21%	13%	20%	17%	19%	10%	21%
		B		D				J	J	J		J
Access to medical specialists	179	112	53	161	18	149	12	53	75	121	19	36
	17%	28%	11%	19%	11%	20%	14%	21%	17%	20%	10%	17%
		B		D				HJ	J	HJ		
Access to healthcare services on evenings and weekends in your community	163	100	46	150	13	141	9	43	72	104	17	37
	16%	25%	9%	18%	8%	18%	10%	17%	16%	17%	9%	17%
		B		D				J	J	J		J
Access to home health care services	152	99	44	137	15	128	9	44	66	95	18	35
	15%	25%	9%	16%	9%	17%	11%	18%	15%	16%	10%	16%
		B		D				J	J	J		
Access to mental healthcare services in your community	127	78	35	112	15	102	10	31	53	78	14	29
	12%	20%	7%	13%	9%	13%	12%	12%	12%	13%	8%	14%
		B								J		

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2. [B Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
B Summary												
Access to emergency room services	313	131	146	257	50	222	35	76	123	187	55	65
	31%	33%	30%	30%	30%	29%	41%	30%	27%	31%	29%	30%
							E					
Access to walk in clinics in your community	306	121	146	267	35	236	31	80	131	190	56	62
	30%	31%	30%	31%	21%	31%	37%	32%	29%	31%	30%	29%
				D								
Access to medical specialists	301	134	122	264	33	230	34	65	126	191	48	64
	29%	34%	25%	31%	20%	30%	40%	26%	28%	31%	26%	30%
		B		D						G		
Access to modern diagnostic equipment such as MRIs and CT scans	297	128	133	254	38	231	23	70	133	192	57	52
	29%	32%	27%	30%	22%	30%	27%	28%	30%	31%	30%	24%
Access to healthcare services on evenings and weekends in your community	291	129	121	241	43	222	19	65	123	173	39	65
	28%	32%	25%	28%	26%	29%	23%	26%	27%	28%	21%	30%
		B							J	J		J
Access to healthcare services for seniors in your community	270	118	118	232	34	205	26	74	114	168	40	55
	26%	30%	24%	27%	20%	27%	31%	29%	25%	27%	21%	26%
								J		J		
Access to a family doctor in your community	254	116	112	232	16	204	28	66	107	168	34	47
	25%	29%	23%	27%	9%	27%	33%	26%	24%	28%	18%	22%
		B		D				J		HJ		
Access to healthcare services for children in your community	253	113	111	217	34	186	31	66	109	160	38	51
	25%	28%	23%	26%	21%	24%	37%	26%	24%	26%	20%	24%
							E					
Access to mental healthcare services in your community	239	116	98	202	34	176	25	62	102	142	41	51
	23%	29%	20%	24%	20%	23%	30%	25%	23%	23%	22%	24%
		B										
Access to home health care services	222	98	99	190	26	171	20	60	95	136	37	44
	22%	25%	20%	22%	16%	22%	23%	24%	21%	22%	20%	20%

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2. [C Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
C Summary												
Access to medical specialists	277	92	155	226	50	210	16	80	121	178	57	47
	27%	23%	32%	27%	30%	28%	18%	32%	27%	29%	30%	22%
			A					K				
Access to healthcare services on evenings and weekends in your community	262	86	152	227	35	200	27	74	117	172	62	45
	26%	22%	31%	27%	21%	26%	31%	30%	26%	28%	33%	21%
			A					K		K	HK	
Access to emergency room services	249	72	151	215	34	196	19	66	123	158	50	48
	24%	18%	31%	25%	20%	26%	22%	26%	27%	26%	27%	22%
			A									
Access to modern diagnostic equipment such as MRIs and CT scans	229	70	127	191	36	172	20	72	104	133	48	54
	22%	18%	26%	23%	22%	22%	23%	28%	23%	22%	26%	25%
			A					HI				
Access to a family doctor in your community	221	70	120	180	41	159	21	55	97	120	58	41
	22%	18%	24%	21%	24%	21%	25%	22%	22%	20%	31%	19%
			A								GHIK	
Access to walk in clinics in your community	218	63	134	173	46	158	14	58	109	124	57	39
	21%	16%	27%	20%	27%	21%	17%	23%	24%	20%	30%	18%
			A						I		IK	
Access to healthcare services for seniors in your community	188	59	117	152	35	135	17	58	99	116	50	32
	18%	15%	24%	18%	21%	18%	20%	23%	22%	19%	26%	15%
			A					K	IK		IK	
Access to home health care services	186	66	109	156	30	140	16	60	97	113	46	39
	18%	17%	22%	18%	18%	18%	19%	24%	22%	19%	25%	18%
								I	I		I	
Access to mental healthcare services in your community	174	52	108	144	28	133	11	58	89	110	37	39
	17%	13%	22%	17%	17%	17%	13%	23%	20%	18%	20%	18%
			A					I				
Access to healthcare services for children in your community	148	37	97	108	36	97	11	37	77	78	31	34
	14%	9%	20%	13%	22%	13%	12%	15%	17%	13%	17%	16%
			A		C				I			

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3_1. [The federal government's performance in dealing with healthcare in Canada] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
The federal government's performance in dealing with healthcare in Canada												
A (Net)	84	59	20	77	8	72	4	21	32	53	5	21
	8%	15%	4%	9%	5%	9%	5%	8%	7%	9%	3%	10%
		B						J	J	J		J
A+	6	6	0	6	0	6	1	3	3	3	1	1
	1%	1%	-	1%	-	1%	1%	1%	1%	0	0	0
		B										
A	35	23	11	32	3	28	3	7	12	22	2	9
	3%	6%	2%	4%	2%	4%	4%	3%	3%	4%	1%	4%
		B										J
A-	43	31	10	38	5	38	0	11	16	28	3	11
	4%	8%	2%	5%	3%	5%	-	4%	4%	5%	1%	5%
		B				F				J		
B (Net)	287	169	87	249	34	224	25	74	126	182	42	52
	28%	43%	18%	29%	20%	29%	30%	29%	28%	30%	22%	24%
		B		D						J		
B+	74	55	17	62	11	58	5	21	27	47	12	15
	7%	14%	3%	7%	7%	8%	6%	8%	6%	8%	6%	7%
		B										
B	129	72	37	117	8	100	17	31	61	78	16	24
	13%	18%	7%	14%	5%	13%	20%	12%	14%	13%	8%	11%
		B		D					J			
B-	85	42	33	70	14	66	4	22	38	57	14	14
	8%	11%	7%	8%	8%	9%	4%	9%	8%	9%	8%	6%
C (Net)	325	104	181	270	52	241	29	84	144	193	74	70
	32%	26%	37%	32%	31%	32%	34%	33%	32%	32%	39%	32%
			A								HI	
C+	94	32	48	79	13	69	10	21	41	57	17	21
	9%	8%	10%	9%	8%	9%	12%	8%	9%	9%	9%	10%
C	120	43	62	98	22	87	12	29	55	71	31	23
	12%	11%	13%	12%	13%	11%	14%	11%	12%	12%	16%	10%
C-	110	29	71	92	18	86	7	34	49	66	26	26
	11%	7%	14%	11%	10%	11%	8%	13%	11%	11%	14%	12%
			A									
F	239	44	177	187	52	166	21	53	115	135	54	50
	23%	11%	36%	22%	31%	22%	25%	21%	26%	22%	29%	23%

3_1. [The federal government's performance in dealing with healthcare in Canada] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A		C				GI		GI	
Don't Know	91	19	26	66	21	61	6	20	32	48	14	23
	9%	5%	5%	8%	13%	8%	6%	8%	7%	8%	7%	11%

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3_2. [Your provincial government's performance in dealing with healthcare in your province] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Your provincial government's performance in dealing with healthcare in your province												
A (Net)	95	67	24	88	7	83	6	24	37	64	13	19
	9%	17%	5%	10%	4%	11%	7%	9%	8%	11%	7%	9%
A+		B		D								
	11	8	2	11	0	8	3	5	6	6	2	1
	1%	2%	0	1%	-	1%	4%	2%	1%	1%	1%	0
A		B										
	43	32	8	41	2	39	2	8	14	27	6	10
	4%	8%	2%	5%	1%	5%	2%	3%	3%	4%	3%	5%
A-		B		D								
	41	27	15	37	5	36	1	10	17	31	5	8
	4%	7%	3%	4%	3%	5%	1%	4%	4%	5%	3%	4%
B (Net)		B										
	302	170	89	263	35	236	27	77	119	188	38	67
	29%	43%	18%	31%	21%	31%	32%	31%	26%	31%	20%	31%
B+		B		D				J		HJ		J
	94	66	23	79	15	73	6	27	35	59	11	19
	9%	17%	5%	9%	9%	10%	7%	11%	8%	10%	6%	9%
B		B						J				
	135	70	39	118	15	102	16	32	52	82	14	34
	13%	18%	8%	14%	9%	13%	19%	13%	12%	13%	7%	16%
B-		B						J	J	J		J
	74	34	26	66	5	61	5	19	31	47	14	14
	7%	9%	5%	8%	3%	8%	6%	8%	7%	8%	8%	7%
C (Net)												
	317	109	174	254	62	230	24	73	141	177	73	67
	31%	28%	35%	30%	37%	30%	28%	29%	31%	29%	39%	31%
C+		A									GHI	
	86	34	45	73	12	68	5	20	36	52	22	17
	8%	9%	9%	9%	7%	9%	5%	8%	8%	8%	12%	8%
C												
	106	36	59	83	23	73	10	20	51	63	25	17
	10%	9%	12%	10%	14%	10%	12%	8%	11%	10%	13%	8%
C-								G			G	
	124	39	69	98	26	89	9	33	54	62	26	33
	12%	10%	14%	12%	16%	12%	11%	13%	12%	10%	14%	15%
	243	36	185	194	49	171	23	65	126	148	56	42

3_2. [Your provincial government's performance in dealing with healthcare in your province] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	24%	9%	38%	23%	29%	22%	27%	26%	28%	24%	30%	20%
			A						IK		K	
Don't Know	69	13	20	51	15	45	6	12	26	33	7	22
	7%	3%	4%	6%	9%	6%	6%	5%	6%	5%	4%	10%
												IJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3_3. [The performance of health care providers and their associations in dealing with healthcare in Canada] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
The performance of health care providers and their associations in dealing with healthcare in Canada												
A (Net)	159	104	42	142	17	135	7	47	66	103	12	39
	16%	26%	9%	17%	10%	18%	8%	19%	15%	17%	7%	18%
A+		B		F		HJ			J	J		J
	28	21	6	28	0	26	1	11	14	15	6	8
	3%	5%	1%	3%	-	3%	2%	4%	3%	3%	3%	4%
A		B		D		I						
	65	41	18	57	8	54	3	16	30	47	3	10
	6%	10%	4%	7%	5%	7%	3%	6%	7%	8%	1%	5%
A-		B		J		J			J	J		
	67	42	18	57	9	55	3	20	22	40	4	21
	7%	11%	4%	7%	6%	7%	3%	8%	5%	7%	2%	10%
B (Net)		B		HJ		HJ			J	J		HJ
	367	178	145	323	40	286	37	90	163	237	60	65
	36%	45%	29%	38%	24%	37%	43%	36%	36%	39%	32%	30%
B+		B		D						JK		
	108	68	34	94	12	78	16	27	49	76	18	15
	11%	17%	7%	11%	7%	10%	18%	11%	11%	12%	10%	7%
B		B		E						K		
	154	73	57	135	17	121	14	36	72	93	21	29
	15%	18%	12%	16%	10%	16%	17%	14%	16%	15%	11%	13%
B-		B										
	106	37	53	94	11	87	7	27	41	68	21	21
	10%	9%	11%	11%	7%	11%	8%	11%	9%	11%	11%	10%
C (Net)												
	258	70	160	211	46	188	23	65	122	150	70	55
	25%	18%	33%	25%	27%	25%	27%	26%	27%	25%	37%	25%
C+		A									GHIK	
	85	28	47	77	7	68	9	19	42	49	19	17
	8%	7%	10%	9%	4%	9%	10%	7%	9%	8%	10%	8%
C												
	86	23	56	64	22	58	6	26	36	52	26	19
	8%	6%	11%	8%	13%	8%	7%	10%	8%	9%	14%	9%
C-		A		C							HI	
	86	19	57	70	17	62	8	20	44	49	25	19
	8%	5%	12%	8%	10%	8%	10%	8%	10%	8%	13%	9%
			A								GI	
	110	16	87	77	32	70	6	27	55	60	26	20

3_3. [The performance of health care providers and their associations in dealing with healthcare in Canada] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	11%	4%	18%	9%	19%	9%	7%	11%	12%	10%	14%	9%
			A		C				I			
	132	28	58	97	32	85	12	23	43	61	20	38
Don't Know	13%	7%	12%	11%	19%	11%	14%	9%	10%	10%	11%	17%
			A		C							GHI

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3. [A Summary] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
A Summary												
The performance of health care providers and their associations in dealing with healthcare in Canada	159	104	42	142	17	135	7	47	66	103	12	39
	16%	26%	9%	17%	10%	18%	8%	19%	15%	17%	7%	18%
		B				F		HJ	J	J		J
Your provincial government's performance in dealing with healthcare in your province	95	67	24	88	7	83	6	24	37	64	13	19
	9%	17%	5%	10%	4%	11%	7%	9%	8%	11%	7%	9%
		B		D								
The federal government's performance in dealing with healthcare in Canada	84	59	20	77	8	72	4	21	32	53	5	21
	8%	15%	4%	9%	5%	9%	5%	8%	7%	9%	3%	10%
		B						J	J	J		J

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3. [B Summary] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
B Summary												
The performance of health care providers and their associations in dealing with healthcare in Canada												
	367	178	145	323	40	286	37	90	163	237	60	65
	36%	45%	29%	38%	24%	37%	43%	36%	36%	39%	32%	30%
Your provincial government's performance in dealing with healthcare in your province		B		D						JK		
	302	170	89	263	35	236	27	77	119	188	38	67
	29%	43%	18%	31%	21%	31%	32%	31%	26%	31%	20%	31%
The federal government's performance in dealing with healthcare in Canada		B		D				J		HJ		J
	287	169	87	249	34	224	25	74	126	182	42	52
	28%	43%	18%	29%	20%	29%	30%	29%	28%	30%	22%	24%
		B		D						J		

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3. [C Summary] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
C Summary												
The federal government's performance in dealing with healthcare in Canada	325	104	181	270	52	241	29	84	144	193	74	70
	32%	26%	37%	32%	31%	32%	34%	33%	32%	32%	39%	32%
			A								HI	
Your provincial government's performance in dealing with healthcare in your province	317	109	174	254	62	230	24	73	141	177	73	67
	31%	28%	35%	30%	37%	30%	28%	29%	31%	29%	39%	31%
			A								GHI	
The performance of health care providers and their associations in dealing with healthcare in Canada	258	70	160	211	46	188	23	65	122	150	70	55
	25%	18%	33%	25%	27%	25%	27%	26%	27%	25%	37%	25%
			A								GHIK	

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

4. Overall, do you think health care services in your community will get much better, somewhat better, somewhat worse or much worse over the next two or three years?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Much better	24	24	0	23	1	21	2	5	16	19	4	3
	2%	6%	-	3%	1%	3%	2%	2%	4%	3%	2%	1%
		B										
Somewhat better	371	371	0	324	47	297	27	90	147	216	59	81
	36%	94%	-	38%	28%	39%	32%	36%	33%	35%	32%	37%
		B		D								
Somewhat worse	356	0	356	289	62	255	34	86	166	213	71	74
	35%	-	72%	34%	37%	33%	40%	34%	37%	35%	38%	34%
			A									
Much worse	135	0	135	105	30	94	11	38	62	83	36	26
	13%	-	28%	12%	18%	12%	13%	15%	14%	14%	19%	12%
			A								I	
Don't Know	139	0	0	108	27	97	11	32	57	80	19	33
	14%	-	-	13%	16%	13%	13%	13%	13%	13%	10%	15%
Summary												
Top2Box (Better)	395	395	0	347	49	318	29	95	163	235	63	83
	39%	100%	-	41%	29%	42%	34%	38%	36%	38%	33%	39%
		B		D								
Low2Box (Worse)	492	0	492	394	92	349	45	124	229	296	106	100
	48%	-	100%	46%	55%	46%	53%	49%	51%	48%	56%	46%
			A								I	

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

5. Do you have a family physician or doctor you usually see for medical care?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
Yes	849	347	394	849	0	764	85	234	390	543	152	162
	83%	88%	80%	100%	-	100%	100%	93%	87%	89%	81%	75%
		B		D				HIJK	JK	JK		
No	167	49	92	0	167	0	0	18	58	69	36	53
	16%	12%	19%	-	100%	-	-	7%	13%	11%	19%	24%
			A		C				G	G	GHI	GHI
Don't Know	9	0	6	0	0	0	0	0	1	0	0	2
	1%	-	1%	-	-	-	-	-	0	-	-	1%
			A									I

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

6. Have you seen your family physician or doctor in the last year?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: Have family physician or doctor usually see for medical care	868	352	405	868	0	786	82	248	402	572	161	155
Weighted	849	347	394	849	-**	764	85*	234	390	543	152	162
Yes	764	318	349	764	0	764	0	220	355	506	138	136
	90%	92%	89%	90%	-	100%	-	94%	91%	93%	91%	84%
						F		HK	K	HK		
No	85	29	45	85	0	0	85	14	35	36	14	26
	10%	8%	11%	10%	-	-	100%	6%	9%	7%	9%	16%
						E		GI				GHI

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7. Which of the following statements apply to you?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1026	399	490	868	151	786	82	265	458	638	196	201
Weighted	1026	395	492	849	167	764	85*	251	449	611	188	216
You or someone in your family had to see a medical specialist in the past year	611	235	296	543	69	506	36	214	324	611	120	0
	60%	59%	60%	64%	41%	66%	43%	85%	72%	100%	64%	-
				D		F		HJK	JK	GHJK	K	
You or someone in your family had to go to an emergency room within the last year	449	163	229	390	58	355	35	198	449	324	109	0
	44%	41%	47%	46%	35%	46%	41%	79%	100%	53%	58%	-
				D				IJK	GIJK	K	K	
You or someone in your family has been hospitalized in the last year	251	95	124	234	18	220	14	251	198	214	57	0
	25%	24%	25%	28%	11%	29%	17%	100%	44%	35%	30%	-
				D		F		HIJK	IJK	K	K	
You or someone in your family had to find a new family doctor in the past year	188	63	106	152	36	138	14	57	109	120	188	0
	18%	16%	22%	18%	22%	18%	16%	23%	24%	20%	100%	-
			A					K	IK	K	GHIK	
None of these	216	83	100	162	53	136	26	0	0	0	0	216
	21%	21%	20%	19%	32%	18%	31%	-	-	-	-	100%
				C		E						GHIJ
Don't know	10	2	3	2	1	1	1	0	0	0	0	0
	1%	0	1%	0	1%	0	1%	-	-	-	-	-

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base