

What do you consider to be the biggest problem or challenge facing health care in British Columbia today?

	REGION					HOUSEHOLD INCOME			HOUSEHOLD COMPOSITION	
	Total	Metro Vancouver	Rest of BC	Vancouver Island	North/Interior	<\$40K	\$40K - <\$75K	\$75K+	Kids	No Kids
Base: All respondents	(n=822)	(n=400)	(n=422)	(n=168)	(n=254)	(n=224)	(n=306)	(n=292)	(n=194)	(n=628)
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
Wait times/ waiting lists	25%	25%	26%	25%	27%	25%	26%	25%	30%	24%
Doctor shortages	18%	19%	16%	18%	16%	19%	20%	15%	16%	19%
Aging population	10%	8%	12%	15% <sub>A</sub>	10%	10%	9%	11%	8%	10%
General Staff Shortages (Net)	9%	9%	9%	7%	10%	9%	8%	8%	6%	9%
Shortage of staff/ health care professionals	5%	5%	6%	4%	7%	7%	6%	4%	3%	6%
Understaffing (in health care facilities)	3%	3%	3%	3%	2%	3%	2%	5%	3%	3%
Hospital overcrowding/ lack of beds	8%	7%	8%	9%	8%	8%	4%	11% <sub>F</sub>	8%	7%
Lack of funding	7%	9% <sub>C</sub>	6%	2%	8% <sub>C</sub>	7%	8%	7%	8%	7%
Waste and Mismanagement (Net)	7%	8%	7%	5%	8%	4%	5%	12% <sub>EF</sub>	7%	7%
Waste/ poor allocation of resources	5%	5%	5%	4%	6%	2%	4%	9% <sub>EF</sub>	5%	5%
Incompetence/ mismanagement	2%	3%	2%	1%	2%	2%	1%	4% <sub>F</sub>	3%	2%
Shortage of nurses	7%	7%	8%	10%	6%	8%	5%	8%	7%	7%
Costs/ rising costs of the Health Care system	6%	6%	6%	5%	6%	4%	5%	9% <sub>E</sub>	5%	6%
High administration costs	6%	5%	6%	4%	7%	3%	5%	8% <sub>E</sub>	6%	6%
Patient costs/ affordability (for services/ medications)	4%	3%	6%	7%	5%	8% <sub>FG</sub>	4%	2%	5%	4%
Governmental /bureaucratic problems	4%	4%	4%	1%	6% <sub>C</sub>	3%	4%	5%	3%	4%
Population increasing/ more users of an already taxed system	3%	5% <sub>BD</sub>	2%	3%	1%	5%	3%	3%	5%	3%
Lack of proper health education/ prevention (to clear up stress on the system)	3%	4%	3%	1%	3%	1%	5% <sub>E</sub>	4%	3%	3%
Accessibility	3%	4%	2%	1%	3%	2%	4%	4%	4%	3%
Lack of facilities (Net)	3%	3%	2%	0	3%	1%	3%	3%	1%	3%
Inadequate/ not enough facilities	2%	3%	1%	-	1%	1%	2%	2%	1%	2%
Shortage of spaces for extended/ long term care	1%	1%	1%	0	2%	-	1%	1%	1%	1%
Should have private system/ user fees	2%	2%	2%	1%	3%	2%	1%	3%	2%	2%
Should be no two tier system/ same for all people	2%	2%	2%	3%	1%	2%	2%	2%	2%	2%
Too many abusers/ freeloaders	2%	2%	1%	1%	1%	1%	2%	1%	2%	1%
Overworked providers/ they have no time for patients	1%	2%	1%	2%	1%	1%	2%	2%	2%	1%
Lack of coverage for diverse/ alternative therapies	1%	1%	2%	6% <sub>AD</sub>	0	1%	1%	2%	1%	1%
Labour costs (wages/ unions)	1%	1%	1%	0	2%	0	1%	2%	2%	1%
Ability to keep health providers in province	1%	1%	2%	6% <sub>AD</sub>	-	2%	2%	0	-	2%
Lack of services in rural areas	1%	1%	2%	1%	2%	1%	2%	1%	1%	1%

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	Total	Metro Vancouver	Rest of BC	Vancouver Island	North/Interior	<\$40K	\$40K - <\$75K	\$75K+	Kids	No Kids
Changes in coverage/ less items being covered	1%	0	2%	3% <sub>A</sub>	1%	2%	1%	0	0	1%
Shortage of training capabilities/ spaces at universities	1%	1%	1%	1%	0	-	1%	2%	2%	1%
Lack of caring/ friendly staff	1%	1%	1%	-	1%	1%	1%	1%	1%	1%
Antiquated facilities	1%	1%	0	0	0	0	1%	2%	1%	1%
Lack of expedient certification for qualified people coming from other areas	0	1%	0	-	0	0	1%	0	1%	0
Lack of mental health services	0	0	0	1%	-	1%	-	0	-	0
Other	6%	5%	7%	8%	7%	7%	5%	7%	4%	7%
Don't know	11%	12%	10%	10%	10%	17% <sub>FG</sub>	9%	8%	12%	10%

The provincial legislature is currently looking at ways to help BC's health care system deal with the impact aging baby boomers will have on the system in the next few years. While all of the items below are important, which three do you consider to be the most important priorities?

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Base: All respondents	(n=822)	(n=400)	(n=422)	(n=168)	(n=254)	(n=224)	(n=306)	(n=292)	(n=194)	(n=628)
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
Reducing surgical waitlists	64%	63%	66%	66%	66%	62%	69% <sub>G</sub>	61%	61%	65%
Ensuring everyone has a family doctor	49%	47%	51%	60% <sub>AD</sub>	45%	51%	42%	54% <sub>F</sub>	54%	47%
Ensuring quick access in emergency rooms	43%	44%	43%	41%	44%	37%	48% <sub>E</sub>	44%	52% <sub>I</sub>	41%
Expanding prevention services	35%	35%	34%	38%	32%	28%	33%	42% <sub>E</sub>	30%	36%
Building public long term care beds	30%	30%	30%	27%	31%	28%	30%	31%	23%	32% <sub>H</sub>
Expanding prescription drug coverage	30%	29%	31%	32%	30%	33% <sub>G</sub>	33% <sub>G</sub>	23%	29%	30%
Ensuring rural areas of the province have greater access to care	27%	22%	32% <sub>A</sub>	23%	37% <sub>AC</sub>	27%	29%	25%	30%	26%
None of these	1%	2%	1%	-	1%	1%	1%	2%	2%	1%
Don't know	3%	5% <sub>BD</sub>	2%	3%	1%	7% <sub>FG</sub>	2%	2%	2%	4%

Overall, do you approve or disapprove of the job the current provincial government is doing when it comes to managing healthcare in British Columbia?

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Base: All respondents	(n=822)	(n=400)	(n=422)	(n=168)	(n=254)	(n=224)	(n=306)	(n=292)	(n=194)	(n=628)
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
Approve strongly	4%	4%	4%	5%	3%	5%	4%	3%	3%	4%
Approve somewhat	31%	32%	29%	28%	30%	28%	28%	36%	26%	32%
Disapprove somewhat	33%	29%	37% <sub>A</sub>	40% <sub>A</sub>	35%	32%	36%	30%	36%	31%
Disapprove strongly	27%	28%	27%	23%	29%	28%	26%	29%	29%	27%
Don't know	5%	7% <sub>B</sub>	3%	3%	3%	8% <sub>G</sub>	5%	2%	6%	5%
Summary										
Top2Box (Approve)	35%	37%	33%	34%	33%	33%	32%	39%	29%	37% <sub>H</sub>
Low2Box (Disapprove)	60%	57%	64%	63%	64%	59%	62%	58%	66%	58%

The share of BC government spending allocated to health care has increased over the last few years and is now approaching 50% (half) of the provincial budget. Would you support or oppose the provincial government setting a limit on health care spending so that it does not increase beyond 50% of the budget?

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Base: All respondents	(n=822)	(n=400)	(n=422)	(n=168)	(n=254)	(n=224)	(n=306)	(n=292)	(n=194)	(n=628)
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
Support strongly	11%	12%	9%	8%	10%	8%	10%	13%	8%	12%
Support somewhat	35%	33%	36%	35%	37%	33%	36%	35%	38%	34%
Oppose somewhat	24%	26%	22%	19%	24%	24%	22%	27%	26%	24%
Oppose strongly	16%	13%	19% <sub>A</sub>	27% <sub>AD</sub>	15%	15%	18%	15%	13%	17%
Don't know	14%	16%	13%	12%	13%	20% <sub>G</sub>	14%	9%	15%	14%
Summary										
Top2Box (Support)	45%	45%	46%	43%	48%	41%	46%	48%	46%	45%
Low2Box (Oppose)	40%	39%	42%	46%	39%	39%	40%	42%	39%	41%

Do you agree or disagree with the statement that 'The provincial government should do more to hold British Columbians accountable for the decisions they make that impact their personal health.'

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Base: All respondents	(n=822)	(n=400)	(n=422)	(n=168)	(n=254)	(n=224)	(n=306)	(n=292)	(n=194)	(n=628)
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
Agree strongly	28%	30%	26%	21%	29%	20%	27%	36% <sub>EF</sub>	30%	28%
Agree somewhat	47%	48%	47%	52%	44%	46%	46%	50%	46%	48%
Disagree somewhat	12%	10%	14%	14%	14%	14% <sub>G</sub>	15% <sub>G</sub>	8%	11%	12%
Disagree strongly	7%	6%	8%	9%	8%	11% <sub>G</sub>	7%	4%	6%	7%
Don't know	5%	6%	4%	4%	5%	9% <sub>G</sub>	5%	3%	7%	5%
Summary										
Top2Box (Agree)	76%	78%	73%	73%	74%	66%	73%	86% <sub>EF</sub>	76%	76%
Low2Box (Disagree)	19%	16%	22% <sub>A</sub>	23%	22%	25% <sub>G</sub>	22% <sub>G</sub>	12%	18%	19%

[The provincial government should offer more financial incentives (e.g. tax credits and rebates) to encourage British Columbians to take actions that improve their health.] To what degree do you agree or disagree with each of the following statements?

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	Total	Metro Vancouver	Rest of BC	Vancouver Island	North/Interior	<\$40K	\$40K - <\$75K	\$75K+	Kids	No Kids
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		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
The provincial government should offer more financial incentives (e.g. tax credits and rebates) to encourage British Columbians to take actions that improve their health.										
Agree strongly	45%	45%	45%	43%	46%	42%	43%	50%	48%	44%
Agree somewhat	41%	40%	41%	47%	38%	39%	44%	39%	42%	40%
Disagree somewhat	8%	9%	8%	7%	8%	9%	9%	7%	5%	10%
Disagree strongly	2%	2%	3%	2%	3%	4%	2%	2%	2%	2%
Don't know	3%	4%	3%	2%	4%	5%	3%	3%	4%	3%
Summary										
Top2Box (Agree)	86%	85%	86%	90%	84%	81%	87%	88% <sub>E</sub>	89%	85%
Low2Box (Disagree)	11%	11%	10%	9%	11%	13%	11%	9%	7%	12%

[The provincial government should use more financial disincentives (e.g. tax surcharges) to encourage British Columbians to avoid actions that might worsen their health.] To what degree do you agree or disagree with each of the following statements?

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	Total	Metro Vancouver	Rest of BC	Vancouver Island	North/Interior	<\$40K	\$40K - <\$75K	\$75K+	Kids	No Kids
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		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
The provincial government should use more financial disincentives (e.g. tax surcharges) to encourage British Columbians to avoid actions that might worsen their health.										
Agree strongly	25%	25%	24%	22%	26%	22%	27%	25%	30%	23%
Agree somewhat	42%	45%	40%	39%	41%	39%	40%	48%	44%	42%
Disagree somewhat	15%	15%	16%	16%	15%	16%	17%	12%	12%	16%
Disagree strongly	11%	9%	14% <sub>A</sub>	18% <sub>A</sub>	11%	13%	10%	11%	8%	12%
Don't know	6%	6%	6%	6%	6%	10% <sub>G</sub>	6%	4%	6%	6%
Summary										
Top2Box (Agree)	67%	70%	65%	60%	67%	61%	67%	73% <sub>E</sub>	74% <sub>I</sub>	65%
Low2Box (Disagree)	26%	23%	29%	34% <sub>A</sub>	27%	29%	27%	23%	20%	28% <sub>H</sub>



[In some cases, access to health care should be restricted for British Columbians who have engaged in behaviours known to put their health at risk.] To what degree do you agree or disagree with each of the following statements?

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Base: All respondents	(n=822)	(n=400)	(n=422)	(n=168)	(n=254)	(n=224)	(n=306)	(n=292)	(n=194)	(n=628)
		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
In some cases, access to health care should be restricted for British Columbians who have engaged in behaviours known to put their health at risk.										
Agree strongly	16%	17%	15%	15%	14%	14%	19%	14%	18%	15%
Agree somewhat	34%	33%	34%	32%	36%	31%	31%	38%	34%	34%
Disagree somewhat	26%	27%	25%	23%	25%	28%	25%	25%	23%	27%
Disagree strongly	19%	15%	23% <sub>A</sub>	26% <sub>A</sub>	21%	19%	19%	18%	20%	18%
Don't know	6%	9% <sub>BD</sub>	4%	3%	4%	7%	6%	6%	6%	6%
Summary										
Top2Box (Agree)	50%	50%	49%	47%	50%	45%	50%	52%	51%	49%
Low2Box (Disagree)	44%	41%	47%	50%	46%	48%	44%	42%	43%	45%

Which of the following do you believe should be your first point of contact with the health care system?

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		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
Doctor	62%	66% <sub>BD</sub>	59%	60%	58%	65%	63%	60%	68%	61%
Nurse	13%	12%	13%	16%	12%	13%	11%	14%	11%	13%
Nurse practitioner	12%	10%	14%	9%	17% <sub>AC</sub>	10%	11%	14%	9%	13%
Pharmacist	2%	2%	2%	1%	2%	2%	1%	2%	1%	2%
Other	4%	3%	4%	7%	3%	3%	3%	4%	3%	4%
Nothing	0	-	0	-	0	-	0	-	-	0
Don't know	8%	8%	8%	7%	8%	7%	10%	6%	7%	8%

Which of the following would you most like to have coordinating your overall health care?

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		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
Family doctor	78%	79%	77%	77%	76%	81%	80%	74%	76%	79%
Nurse practitioner	7%	6%	7%	9%	6%	4%	5%	10% <sub>EF</sub>	9%	6%
Nurse	3%	3%	2%	1%	3%	2%	2%	4%	4%	2%
Pharmacist	1%	1%	2%	0	2%	1%	1%	1%	1%	1%
Other	4%	3%	5%	6%	4%	4%	4%	5%	4%	4%
No one	2%	2%	2%	1%	2%	2%	2%	2%	1%	2%
Don't know	6%	6%	6%	4%	7%	7%	7%	4%	5%	6%

Do you have a regular family doctor?

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		(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)
Yes	83%	82%	85%	82%	87%	77%	86% <sub>E</sub>	86% <sub>E</sub>	85%	83%
No (Net)	16%	18%	15%	18%	13%	22% <sub>FG</sub>	14%	14%	15%	17%
No, but I'm looking for one	11%	12%	9%	10%	8%	12%	10%	10%	11%	10%
No and I'm not looking for one	6%	6%	6%	8%	5%	10% <sub>FG</sub>	4%	4%	4%	6%
Don't know	0	1%	-	-	-	1%	-	-	-	0