

Q1_1. [As a small business owner, I am not afraid of change.] Please indicate whether you agree or disagree with the following statements:

	Total	Region	
		BC/AB	Rest of Canada
		A	B
Base: All Respondents	458	230	228
Weighted	458	135	323
As a small business owner, I am not afraid of change.			
Summary			
Top2Box (Strongly/ Somewhat agree)	346	113	233
	75.5%	83.7%	72.0%
		B	
Low2Box (Strongly/ Somewhat disagree)	104	19	85
	22.7%	14.1%	26.2%
			A

used. * small base; ** very small base (under 30) ineligible for sig testing

Q1_7. [As a small business owner, I am always looking for new ways to deal with change.] Please indicate whether you agree or disagree with the following statements:

	Total	Region	
		BC/AB	Rest of Canada
		A	B
Base: All Respondents	458	230	228
Weighted	458	135	323
As a small business owner, I am always looking for new ways to deal with change.			
Summary			
Top2Box (Strongly/ Somewhat agree)	389	111	278
	85.0%	82.1%	86.2%
Low2Box (Strongly/ Somewhat disagree)	61	21	39
	13.3%	15.9%	12.2%

used. * small base; ** very small base (under 30) ineligible for sig testing

Q3. How prepared are you, if at all, to deal with external changes that may impact your business?

	Total	Region	
		BC/AB	Rest of Canada
		A	B
Base: All Respondents	458	230	228
Weighted	458	135	323
Summary			
Top2Box (Very/ Somewhat prepared)	333	96	237
	72.7%	71.4%	73.3%
Low2Box (Not at all/ Not very prepared)	112	35	78
	24.5%	25.7%	24.0%

used. * small base; ** very small base (under 30) ineligible for sig testing

Q10. Of the following, which, if any, do you feel are your top two barriers to proactively making changes in your business?

	Total	Region	
		BC/AB	Rest of Canada
		A	B
Base: All Respondents	458	230	228
Weighted	458	135	323
Lack of financial resources	208	59	149
	45.5%	43.8%	46.2%
Lack of time	192	53	138
	41.9%	39.5%	42.8%
Complexity of processes i.e. technology, administrative/billing, training new hires, etc.	98	25	73
	21.4%	18.7%	22.5%

used. * small base; ** very small base (under 30) ineligible for sig testing

Q16. What steps, if any, do you take to help you manage change in your business?

	Total	Region	
		BC/AB	Rest of Canada
		A	B
Base: All Respondents	458	230	228
Weighted	458	135	323
Reviewing current tools and technology to determine whether upgrading to more current technology is necessary.	182	55	127
	39.8%	40.6%	39.4%
Streamline vendor relationships (looking for ways to cut costs and simplify monthly bills).	136	36	100
	29.6%	26.6%	30.9%

used. * small base; ** very small base (under 30) ineligible for sig testing