



Canadian Online Omni July 23 - July 30, 2012

CMA Report Card Banner 3

Table of Contents

1	1_1. [The overall quality of the healthcare services available to you and your family] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:
2	1_2. [The choice of health services in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:
3	1_3. [Your most recent dealing with the healthcare system in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:
4	1_4. [The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:
5	1. [A Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:
6	1. [B Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:
7	1. [C Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:
8	1. [F Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:
9	2_1. [Access to a family doctor in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
10	2_2. [Access to walk in clinics in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
11	2_3. [Access to medical specialists] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
12	2_4. [Access to modern diagnostic equipment such as MRIs and CT scans] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
13	2_5. [Access to emergency room services] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
14	2_6. [Access to healthcare services on evenings and weekends in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
15	2_7. [Access to healthcare services for children in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
16	2_8. [Access to healthcare services for seniors in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
17	2_9. [Access to mental healthcare services in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
18	2_10. [Access to home health care services] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

CMA Report Card Banner 3

19	2. [A Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
20	2. [B Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
21	2. [C Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
22	2. [F Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?
23	3_1. [The federal government's performance in dealing with healthcare in Canada] And what mark/letter grade you would give to the following?
24	3_2. [Your provincial government's performance in dealing with healthcare in your province] And what mark/letter grade you would give to the following?
25	3_3. [The performance of health care providers and their associations in dealing with healthcare in Canada] And what mark/letter grade you would give to the following?
26	3. [A Summary] And what mark/letter grade you would give to the following?
27	3. [B Summary] And what mark/letter grade you would give to the following?
28	3. [C Summary] And what mark/letter grade you would give to the following?
29	3. [F Summary] And what mark/letter grade you would give to the following?
30	4. Overall, do you think health care services in your community will get much better, somewhat better, somewhat worse or much worse over the next two or three years?
31	5. Do you have a family physician or doctor you usually see for medical care?
32	6. Have you seen your family physician or doctor in the last year?
33	7. Which of the following statements apply to you?
34	GENDER
35	AGE
36	REGION
37	INCOME
38	EDUCATION
39	HOUSEHOLD COMPOSITION

1_1. [The overall quality of the healthcare services available to you and your family] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
The overall quality of the healthcare services available to you and your family												
A (Net)	396	194	139	354	40	315	39	95	165	235	66	83
	39%	53%	29%	43%	23%	44%	38%	39%	40%	42%	35%	35%
		B		D						J		
A+	111	62	35	102	9	96	6	31	47	62	18	27
	11%	17%	7%	12%	5%	13%	6%	13%	11%	11%	10%	12%
		B		D								
A	177	77	69	156	19	136	20	34	71	110	33	31
	18%	21%	14%	19%	11%	19%	19%	14%	17%	20%	18%	13%
		B		D						GK		
A-	109	55	35	96	13	83	13	30	48	63	15	24
	11%	15%	7%	12%	7%	12%	13%	12%	12%	11%	8%	10%
		B										
B (Net)	347	131	176	280	67	248	32	79	140	191	61	87
	35%	36%	36%	34%	38%	34%	31%	32%	34%	34%	32%	37%
B+	153	68	68	126	27	108	18	43	61	85	28	40
	15%	19%	14%	15%	15%	15%	18%	18%	15%	15%	15%	17%
B	132	43	73	105	27	92	12	22	51	68	21	35
	13%	12%	15%	13%	16%	13%	12%	9%	12%	12%	11%	15%
												G
B-	63	20	35	49	13	48	2	14	27	38	12	11
	6%	5%	7%	6%	8%	7%	2%	6%	7%	7%	6%	5%
C (Net)	172	25	117	136	35	113	21	49	78	96	40	39
	17%	7%	24%	16%	20%	16%	21%	20%	19%	17%	21%	16%
			A									
C+	70	16	40	57	11	46	10	21	30	35	13	16
	7%	4%	8%	7%	7%	6%	10%	9%	7%	6%	7%	7%
			A									
C	61	5	44	52	9	43	8	17	27	35	10	16
	6%	1%	9%	6%	5%	6%	8%	7%	6%	6%	5%	7%
			A									
C-	42	4	33	27	15	24	3	11	22	26	18	7
	4%	1%	7%	3%	8%	3%	3%	4%	5%	5%	9%	3%
			A		C						GHIK	
	53	6	43	36	17	30	6	17	26	28	17	9

1_1. [The overall quality of the healthcare services available to you and your family] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	5%	2%	9%	4%	10%	4%	6%	7%	6%	5%	9%	4%
			A		C						IK	
	35	9	8	18	14	14	4	3	3	3	3	18
Don't Know	4%	2%	2%	2%	8%	2%	4%	1%	1%	1%	2%	7%
					C							GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1_2. [The choice of health services in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
The choice of health services in your community												
A (Net)	365	180	131	323	39	290	32	87	155	218	60	74
	36%	49%	27%	39%	23%	40%	32%	36%	38%	39%	32%	32%
		B		D						JK		
A+	101	55	31	89	10	82	7	30	41	59	19	23
	10%	15%	6%	11%	6%	11%	7%	12%	10%	11%	10%	10%
		B										
A	154	79	55	141	12	127	14	34	66	95	23	27
	15%	22%	11%	17%	7%	18%	14%	14%	16%	17%	12%	11%
		B		D						K		
A-	110	46	45	92	17	82	11	23	48	64	18	25
	11%	13%	9%	11%	10%	11%	10%	10%	12%	11%	10%	11%
B (Net)	326	126	155	270	57	233	36	81	138	179	57	82
	33%	35%	32%	33%	33%	32%	36%	33%	33%	32%	30%	35%
B+	131	60	57	109	22	95	14	42	46	80	20	32
	13%	17%	12%	13%	13%	13%	14%	17%	11%	14%	11%	14%
								HJ		H		
B	132	48	63	112	19	94	19	26	61	63	23	35
	13%	13%	13%	14%	11%	13%	18%	11%	15%	11%	12%	15%
									I			
B-	64	18	34	49	16	45	4	13	31	36	13	15
	6%	5%	7%	6%	9%	6%	4%	5%	8%	7%	7%	6%
C (Net)	208	43	134	167	41	141	24	55	83	113	48	47
	21%	12%	28%	20%	24%	20%	24%	23%	20%	20%	26%	20%
			A									
C+	71	24	37	58	13	50	6	20	26	38	14	14
	7%	7%	8%	7%	8%	7%	6%	8%	6%	7%	7%	6%
C	85	12	62	68	16	55	13	22	36	48	24	17
	8%	3%	13%	8%	9%	8%	13%	9%	9%	9%	13%	7%
			A									
C-	53	7	35	41	12	36	5	13	20	28	11	15
	5%	2%	7%	5%	7%	5%	5%	5%	5%	5%	6%	6%
			A									
	64	8	49	42	22	37	5	16	29	37	17	14

1_2. [The choice of health services in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	6%	2%	10%	5%	13%	5%	5%	7%	7%	7%	9%	6%
			A		C							
	41	8	13	23	15	19	4	3	7	5	5	18
Don't Know	4%	2%	3%	3%	8%	3%	4%	1%	2%	1%	3%	8%
					C							GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1_3. [Your most recent dealing with the healthcare system in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Your most recent dealing with the healthcare system in your community												
A (Net)	437	194	176	392	44	356	36	107	184	259	77	82
	43%	53%	36%	48%	25%	49%	35%	44%	45%	47%	41%	35%
		B		D		F			K	K		
A+	145	76	49	130	15	123	7	36	62	84	32	28
	14%	21%	10%	16%	9%	17%	7%	15%	15%	15%	17%	12%
		B		D		F						
A	202	77	95	182	20	161	21	47	89	124	34	35
	20%	21%	20%	22%	11%	22%	21%	19%	22%	22%	18%	15%
				D						K		
A-	90	42	32	80	9	72	7	24	33	51	11	18
	9%	11%	7%	10%	5%	10%	7%	10%	8%	9%	6%	8%
		B										
B (Net)	291	111	143	232	58	197	33	65	118	154	52	81
	29%	30%	30%	28%	34%	27%	32%	27%	29%	28%	28%	34%
B+	125	54	55	99	25	83	16	29	49	71	23	34
	12%	15%	12%	12%	15%	12%	15%	12%	12%	13%	12%	14%
B	103	37	53	83	20	71	11	24	45	58	16	30
	10%	10%	11%	10%	11%	10%	11%	10%	11%	10%	9%	13%
B-	63	20	34	50	13	43	6	11	24	25	13	17
	6%	6%	7%	6%	8%	6%	6%	5%	6%	4%	7%	7%
C (Net)	162	35	100	126	37	105	21	42	67	90	38	41
	16%	10%	21%	15%	21%	15%	20%	17%	16%	16%	20%	18%
			A									
C+	69	19	34	59	10	51	8	17	23	33	14	20
	7%	5%	7%	7%	6%	7%	8%	7%	6%	6%	7%	9%
C	50	7	35	40	10	31	9	17	23	28	14	12
	5%	2%	7%	5%	6%	4%	9%	7%	5%	5%	8%	5%
			A									
C-	44	8	30	27	17	23	4	8	22	29	10	9
	4%	2%	6%	3%	10%	3%	4%	3%	5%	5%	6%	4%
			A		C							
	69	13	48	52	16	46	6	26	38	41	15	12

1_3. [Your most recent dealing with the healthcare system in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	7%	4%	10%	6%	9%	6%	6%	11%	9%	7%	8%	5%
			A					IK				
	45	11	16	23	19	16	7	4	5	9	5	18
Don't Know	4%	3%	3%	3%	11%	2%	7%	2%	1%	2%	3%	8%
					C		E					GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1_4. [The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community												
A (Net)	383	190	139	341	42	308	32	90	158	222	54	81
	38%	52%	29%	41%	24%	43%	31%	37%	38%	40%	29%	35%
		B		D		F		J	J	J		
A+	108	58	35	100	8	90	10	25	46	62	16	27
	11%	16%	7%	12%	5%	12%	10%	10%	11%	11%	9%	12%
		B		D								
A	162	77	62	139	22	126	13	40	68	94	26	25
	16%	21%	13%	17%	13%	17%	13%	16%	17%	17%	14%	11%
		B							K	K		
A-	113	55	42	101	11	92	9	25	43	65	12	29
	11%	15%	9%	12%	7%	13%	9%	10%	10%	12%	6%	12%
		B		D						J		
B (Net)	338	118	169	267	69	228	37	88	143	187	67	88
	34%	32%	35%	32%	39%	32%	37%	36%	35%	34%	36%	37%
B+	125	40	65	105	19	93	12	37	53	71	23	32
	12%	11%	13%	13%	11%	13%	12%	15%	13%	13%	12%	14%
B	136	56	67	104	32	84	19	31	48	69	26	41
	14%	15%	14%	13%	18%	12%	19%	13%	12%	12%	14%	17%
B-	77	23	37	58	18	52	6	20	42	47	18	15
	8%	6%	8%	7%	11%	7%	6%	8%	10%	8%	10%	7%
C (Net)	167	35	113	130	37	113	17	43	72	95	45	30
	17%	10%	24%	16%	21%	16%	16%	18%	18%	17%	24%	13%
			A								HIK	
C+	70	15	46	56	13	51	5	15	29	36	20	11
	7%	4%	9%	7%	8%	7%	5%	6%	7%	7%	11%	5%
			A								IK	
C	63	13	43	51	12	44	7	18	28	41	17	12
	6%	4%	9%	6%	7%	6%	7%	7%	7%	7%	9%	5%
			A									
C-	34	7	25	22	12	18	4	10	16	17	8	8
	3%	2%	5%	3%	7%	3%	4%	4%	4%	3%	4%	3%
			A		C							

1_4. [The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community] This question is about your overall views on the health system in your community. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	43	3	32	34	7	29	6	11	19	25	9	10
	4%	1%	7%	4%	4%	4%	6%	5%	5%	5%	5%	4%
			A									
Don't Know	74	19	29	52	20	41	10	11	20	25	12	26
	7%	5%	6%	6%	11%	6%	10%	5%	5%	5%	6%	11%
					C							GHI

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1. [A Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
A Summary												
Your most recent dealing with the healthcare system in your community	437	194	176	392	44	356	36	107	184	259	77	82
	43%	53%	36%	48%	25%	49%	35%	44%	45%	47%	41%	35%
		B		D		F			K	K		
The overall quality of the healthcare services available to you and your family	396	194	139	354	40	315	39	95	165	235	66	83
	39%	53%	29%	43%	23%	44%	38%	39%	40%	42%	35%	35%
		B		D						J		
The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community	383	190	139	341	42	308	32	90	158	222	54	81
	38%	52%	29%	41%	24%	43%	31%	37%	38%	40%	29%	35%
		B		D		F		J	J	J		
The choice of health services in your community	365	180	131	323	39	290	32	87	155	218	60	74
	36%	49%	27%	39%	23%	40%	32%	36%	38%	39%	32%	32%
		B		D						JK		

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1. [B Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
B Summary												
The overall quality of the healthcare services available to you and your family	347	131	176	280	67	248	32	79	140	191	61	87
	35%	36%	36%	34%	38%	34%	31%	32%	34%	34%	32%	37%
The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community	338	118	169	267	69	228	37	88	143	187	67	88
	34%	32%	35%	32%	39%	32%	37%	36%	35%	34%	36%	37%
The choice of health services in your community	326	126	155	270	57	233	36	81	138	179	57	82
	33%	35%	32%	33%	33%	32%	36%	33%	33%	32%	30%	35%
Your most recent dealing with the healthcare system in your community	291	111	143	232	58	197	33	65	118	154	52	81
	29%	30%	30%	28%	34%	27%	32%	27%	29%	28%	28%	34%

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1. [C Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
C Summary												
The choice of health services in your community	208	43	134	167	41	141	24	55	83	113	48	47
	21%	12%	28%	20%	24%	20%	24%	23%	20%	20%	26%	20%
			A									
The overall quality of the healthcare services available to you and your family	172	25	117	136	35	113	21	49	78	96	40	39
	17%	7%	24%	16%	20%	16%	21%	20%	19%	17%	21%	16%
			A									
The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community	167	35	113	130	37	113	17	43	72	95	45	30
	17%	10%	24%	16%	21%	16%	16%	18%	18%	17%	24%	13%
			A								HIK	
Your most recent dealing with the healthcare system in your community	162	35	100	126	37	105	21	42	67	90	38	41
	16%	10%	21%	15%	21%	15%	20%	17%	16%	16%	20%	18%
			A									

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

1. [F Summary] This question is about your overall views on the health system in your community. Regardless of whether you have used the health system recently or not we would like to know your opinions. What mark/letter grade would you give to:

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
F Summary												
Your most recent dealing with the healthcare system in your community	69	13	48	52	16	46	6	26	38	41	15	12
	7%	4%	10%	6%	9%	6%	6%	11%	9%	7%	8%	5%
			A					IK				
The choice of health services in your community	64	8	49	42	22	37	5	16	29	37	17	14
	6%	2%	10%	5%	13%	5%	5%	7%	7%	7%	9%	6%
			A		C							
The overall quality of the healthcare services available to you and your family	53	6	43	36	17	30	6	17	26	28	17	9
	5%	2%	9%	4%	10%	4%	6%	7%	6%	5%	9%	4%
			A		C						IK	
The level of cooperation between various health professionals like doctors, pharmacists and nurses in your community	43	3	32	34	7	29	6	11	19	25	9	10
	4%	1%	7%	4%	4%	4%	6%	5%	5%	5%	5%	4%
			A									

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_1. [Access to a family doctor in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Access to a family doctor in your community												
A (Net)	332	166	131	316	15	283	33	95	136	206	50	57
	33%	45%	27%	38%	8%	39%	32%	39%	33%	37%	27%	24%
		B		D				HJK	K	HJK		
A+	114	62	41	110	4	101	9	38	50	76	17	18
	11%	17%	9%	13%	2%	14%	9%	16%	12%	14%	9%	7%
		B		D				JK		K		
A	141	65	63	136	4	118	18	37	63	90	19	21
	14%	18%	13%	17%	2%	16%	18%	15%	15%	16%	10%	9%
				D					K	JK		
A-	77	40	27	70	7	64	6	20	23	40	13	18
	8%	11%	6%	8%	4%	9%	6%	8%	6%	7%	7%	8%
		B		D								
B (Net)	246	90	113	221	24	190	29	59	97	132	39	69
	24%	25%	23%	27%	14%	26%	28%	24%	24%	24%	21%	29%
				D								
B+	67	22	37	59	7	48	10	23	29	42	10	17
	7%	6%	8%	7%	4%	7%	9%	10%	7%	8%	5%	7%
B	116	48	46	105	11	94	11	24	48	56	16	33
	12%	13%	10%	13%	7%	13%	11%	10%	12%	10%	8%	14%
				D								
B-	62	19	29	57	6	48	8	12	21	35	14	19
	6%	5%	6%	7%	3%	7%	8%	5%	5%	6%	7%	8%
C (Net)	221	57	127	166	56	144	22	46	93	115	49	56
	22%	16%	26%	20%	32%	20%	22%	19%	23%	21%	26%	24%
			A		C							
C+	79	21	42	66	13	60	5	15	29	40	18	20
	8%	6%	9%	8%	8%	8%	5%	6%	7%	7%	10%	9%
C	69	19	40	53	16	44	10	14	37	36	10	17
	7%	5%	8%	6%	9%	6%	9%	6%	9%	6%	5%	7%
									I			
C-	74	16	45	47	27	40	7	17	28	40	20	19
	7%	4%	9%	6%	15%	6%	7%	7%	7%	7%	11%	8%
			A		C							
	158	39	99	90	67	79	11	38	74	87	47	34

2_1. [Access to a family doctor in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	16%	11%	21%	11%	38%	11%	11%	16%	18%	16%	25%	15%
			A		C						GHIK	
	47	14	12	31	14	24	7	5	11	13	2	19
Don't Know	5%	4%	2%	4%	8%	3%	7%	2%	3%	2%	1%	8%
					C							GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_2. [Access to walk in clinics in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Access to walk in clinics in your community												
A (Net)	362	176	136	322	39	287	35	96	150	206	58	77
	36%	48%	28%	39%	22%	40%	34%	40%	36%	37%	31%	33%
		B		D				J				
A+	113	58	36	102	12	92	10	30	48	67	22	24
	11%	16%	7%	12%	7%	13%	10%	13%	12%	12%	12%	10%
		B		D								
A	160	75	63	143	16	125	19	40	65	87	23	36
	16%	21%	13%	17%	9%	17%	18%	16%	16%	16%	12%	16%
		B		D								
A-	89	42	38	77	11	71	6	26	36	52	13	16
	9%	12%	8%	9%	6%	10%	6%	11%	9%	9%	7%	7%
B (Net)	269	95	136	213	56	176	37	58	105	144	49	72
	27%	26%	28%	26%	32%	24%	36%	24%	25%	26%	26%	31%
						E						
B+	91	36	41	73	17	61	12	16	30	50	16	19
	9%	10%	9%	9%	10%	8%	12%	7%	7%	9%	9%	8%
B	101	34	54	77	25	62	15	22	46	58	16	29
	10%	9%	11%	9%	14%	9%	14%	9%	11%	11%	9%	12%
B-	77	25	41	63	14	53	10	20	28	36	16	24
	8%	7%	9%	8%	8%	7%	10%	8%	7%	7%	9%	10%
C (Net)	196	54	112	154	42	139	14	45	84	106	51	40
	20%	15%	23%	19%	24%	19%	13%	19%	20%	19%	27%	17%
			A								GHIK	
C+	78	27	34	63	15	58	3	14	27	40	19	22
	8%	7%	7%	8%	9%	8%	3%	6%	7%	7%	10%	9%
C	69	18	46	55	14	48	7	17	32	38	19	14
	7%	5%	10%	7%	8%	7%	6%	7%	8%	7%	10%	6%
			A									
C-	50	10	31	37	13	33	4	14	24	28	12	5
	5%	3%	7%	4%	7%	5%	4%	6%	6%	5%	7%	2%
			A					K	K		K	
	110	20	72	82	27	73	9	31	54	71	21	24

2_2. [Access to walk in clinics in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	11%	5%	15%	10%	16%	10%	9%	13%	13%	13%	11%	10%
			A		C							
	66	21	26	53	10	46	7	13	20	26	8	21
Don't Know	7%	6%	5%	6%	6%	6%	7%	5%	5%	5%	5%	9%
												I

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_3. [Access to medical specialists] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Access to medical specialists												
A (Net)	238	120	83	213	23	187	26	58	95	149	44	43
	24%	33%	17%	26%	13%	26%	26%	24%	23%	27%	24%	18%
		B		D						HK		
A+	62	26	26	55	6	48	7	19	23	36	12	12
	6%	7%	5%	7%	3%	7%	6%	8%	6%	6%	7%	5%
A	113	60	36	105	7	87	18	26	43	73	21	21
	11%	16%	7%	13%	4%	12%	18%	11%	10%	13%	11%	9%
		B		D						H		
A-	63	33	21	53	10	51	2	13	30	41	10	10
	6%	9%	4%	6%	6%	7%	2%	5%	7%	7%	5%	4%
		B				F						
B (Net)	259	111	122	224	35	190	34	64	109	141	37	71
	26%	30%	25%	27%	20%	26%	33%	26%	27%	25%	20%	30%
									J			J
B+	82	48	29	72	10	62	10	27	35	49	11	19
	8%	13%	6%	9%	6%	9%	10%	11%	8%	9%	6%	8%
		B						J				
B	111	44	54	98	13	85	13	23	54	62	19	26
	11%	12%	11%	12%	8%	12%	13%	9%	13%	11%	10%	11%
B-	66	19	39	55	11	44	11	14	21	29	8	26
	7%	5%	8%	7%	7%	6%	11%	6%	5%	5%	4%	11%
												GHIJ
C (Net)	271	81	151	216	55	193	21	67	116	159	60	54
	27%	22%	31%	26%	32%	27%	21%	27%	28%	29%	32%	23%
			A								K	
C+	88	30	43	72	16	67	4	27	33	49	21	20
	9%	8%	9%	9%	9%	9%	4%	11%	8%	9%	11%	8%
C	102	31	58	77	24	69	8	19	49	63	21	18
	10%	9%	12%	9%	14%	10%	8%	8%	12%	11%	11%	8%
									G			
C-	81	20	50	66	15	57	9	21	34	47	19	17
	8%	6%	10%	8%	9%	8%	9%	9%	8%	8%	10%	7%
			A									
F	135	21	96	97	38	85	11	41	69	88	30	24
	13%	6%	20%	12%	22%	12%	11%	17%	17%	16%	16%	10%

2_3. [Access to medical specialists] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A		C				K			
Don't Know	102	32	30	75	22	65	10	13	23	17	16	42
	10%	9%	6%	9%	13%	9%	9%	5%	5%	3%	8%	18%
								I	I		I	GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_4. [Access to modern diagnostic equipment such as MRIs and CT scans] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Access to modern diagnostic equipment such as MRIs and CT scans												
A (Net)	247	135	82	224	22	206	18	67	111	151	35	52
	25%	37%	17%	27%	13%	29%	18%	27%	27%	27%	19%	22%
		B		D		F		J	J	J		
A+	67	41	19	63	4	60	2	26	35	40	12	13
	7%	11%	4%	8%	3%	8%	2%	11%	9%	7%	6%	6%
		B		D		F		I				
A	103	51	36	94	9	84	10	25	41	64	10	22
	10%	14%	7%	11%	5%	12%	10%	10%	10%	11%	5%	9%
		B		D					J	J		
A-	77	44	27	68	9	62	6	16	35	47	13	17
	8%	12%	6%	8%	5%	9%	6%	7%	8%	8%	7%	7%
		B										
B (Net)	282	96	146	230	51	191	39	76	117	148	47	72
	28%	26%	30%	28%	29%	26%	38%	31%	28%	27%	25%	30%
						E						
B+	95	37	45	78	17	70	8	24	41	48	18	18
	9%	10%	9%	9%	10%	10%	8%	10%	10%	9%	10%	8%
B	122	41	63	102	19	82	19	29	49	66	18	38
	12%	11%	13%	12%	11%	11%	19%	12%	12%	12%	9%	16%
						E						
B-	65	18	37	50	15	39	11	23	27	34	12	16
	6%	5%	8%	6%	9%	5%	11%	9%	7%	6%	6%	7%
						E		I				
C (Net)	234	59	147	186	48	165	19	52	97	139	55	47
	23%	16%	30%	23%	28%	23%	19%	21%	24%	25%	30%	20%
			A								GK	
C+	71	21	41	54	18	48	5	13	21	36	13	20
	7%	6%	9%	7%	10%	7%	5%	5%	5%	7%	7%	9%
C	80	19	54	65	15	59	6	19	35	47	19	17
	8%	5%	11%	8%	9%	8%	6%	8%	9%	9%	10%	7%
			A									
C-	83	20	51	67	16	58	9	21	41	55	24	10
	8%	5%	11%	8%	9%	8%	9%	9%	10%	10%	13%	4%
			A						K	K	K	
	113	27	71	89	23	76	14	35	54	76	21	17

2_4. [Access to modern diagnostic equipment such as MRIs and CT scans] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	11%	7%	15%	11%	13%	10%	14%	14%	13%	14%	11%	7%
			A					K	K	K		
	129	48	36	95	29	83	12	14	34	41	28	47
Don't Know	13%	13%	8%	11%	17%	11%	12%	6%	8%	7%	15%	20%
		B									GHI	GHI

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_5. [Access to emergency room services] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Access to emergency room services												
A (Net)	318	163	115	278	39	247	31	84	146	194	55	60
	32%	45%	24%	34%	22%	34%	30%	35%	35%	35%	29%	26%
		B		D				K	K	K		
A+	91	52	29	83	9	77	6	24	49	53	17	17
	9%	14%	6%	10%	5%	11%	6%	10%	12%	10%	9%	7%
		B		D								
A	132	62	53	119	12	106	13	25	55	83	22	29
	13%	17%	11%	14%	7%	15%	13%	10%	13%	15%	12%	12%
		B		D						G		
A-	95	49	33	76	18	64	12	35	41	57	16	14
	9%	13%	7%	9%	10%	9%	12%	14%	10%	10%	9%	6%
		B						HIJK				
B (Net)	268	114	116	217	51	183	35	60	109	133	50	77
	27%	31%	24%	26%	29%	25%	34%	25%	27%	24%	27%	33%
		B										I
B+	97	47	40	81	16	64	17	21	39	45	20	26
	10%	13%	8%	10%	9%	9%	16%	9%	10%	8%	10%	11%
		B					E					
B	117	56	45	86	31	76	10	33	52	62	21	35
	12%	15%	9%	10%	18%	11%	10%	14%	13%	11%	11%	15%
		B			C							
B-	54	10	32	50	3	43	8	7	18	27	10	16
	5%	3%	7%	6%	2%	6%	8%	3%	4%	5%	5%	7%
			A	D								G
C (Net)	235	53	149	195	38	172	22	61	94	129	47	53
	23%	15%	31%	24%	22%	24%	21%	25%	23%	23%	25%	22%
			A									
C+	79	25	38	69	9	62	7	15	24	40	5	24
	8%	7%	8%	8%	5%	9%	7%	6%	6%	7%	3%	10%
										J		HJ
C	79	17	53	69	9	63	5	21	38	43	18	16
	8%	5%	11%	8%	5%	9%	5%	9%	9%	8%	10%	7%
			A									
C-	77	11	57	57	21	46	9	25	32	45	24	13
	8%	3%	12%	7%	12%	6%	9%	10%	8%	8%	13%	5%
			A		C						HIK	
F	121	20	80	93	28	82	11	33	55	74	24	20
	12%	6%	17%	11%	16%	11%	11%	14%	13%	13%	13%	9%

2_5. [Access to emergency room services] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A									
Don't Know	61	15	22	41	17	37	4	5	9	23	11	24
	6%	4%	4%	5%	10%	5%	3%	2%	2%	4%	6%	10%
					C					H	GH	GHI

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_6. [Access to healthcare services on evenings and weekends in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Access to healthcare services on evenings and weekends in your community												
A (Net)	215	119	69	200	14	176	24	59	99	116	36	47
	21%	32%	14%	24%	8%	24%	24%	24%	24%	21%	19%	20%
		B		D								
A+	63	32	19	57	5	51	6	14	29	33	10	16
	6%	9%	4%	7%	3%	7%	6%	6%	7%	6%	5%	7%
		B										
A	85	51	26	80	5	73	7	19	38	48	12	21
	8%	14%	5%	10%	3%	10%	7%	8%	9%	9%	7%	9%
		B		D								
A-	67	35	24	63	4	51	12	27	32	35	14	9
	7%	10%	5%	8%	3%	7%	11%	11%	8%	6%	7%	4%
		B		D				IK				
B (Net)	258	97	128	207	50	180	27	54	103	143	46	60
	26%	27%	26%	25%	29%	25%	27%	22%	25%	26%	25%	26%
B+	84	33	42	72	13	61	11	19	32	49	17	18
	8%	9%	9%	9%	7%	8%	11%	8%	8%	9%	9%	8%
B	110	44	50	87	22	77	11	20	47	64	17	26
	11%	12%	10%	11%	13%	11%	11%	8%	11%	12%	9%	11%
B-	63	20	36	48	15	43	5	16	24	29	12	17
	6%	6%	7%	6%	9%	6%	5%	6%	6%	5%	7%	7%
C (Net)	267	76	148	219	47	189	29	70	109	156	53	60
	27%	21%	31%	27%	27%	26%	28%	29%	26%	28%	28%	26%
			A									
C+	79	27	39	70	9	58	11	14	27	42	8	26
	8%	7%	8%	9%	5%	8%	10%	6%	6%	8%	4%	11%
												J
C	102	25	63	86	16	75	11	26	43	63	19	17
	10%	7%	13%	10%	9%	10%	11%	11%	11%	11%	10%	7%
			A									
C-	86	24	47	63	22	56	7	29	39	51	26	17
	9%	7%	10%	8%	13%	8%	7%	12%	10%	9%	14%	7%
					C						IK	
	134	25	91	100	33	89	11	33	59	84	34	24

2_6. [Access to healthcare services on evenings and weekends in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	13%	7%	19%	12%	19%	12%	11%	14%	14%	15%	18%	10%
			A		C						K	
	130	49	47	97	30	87	10	26	42	55	19	44
Don't Know	13%	13%	10%	12%	17%	12%	10%	11%	10%	10%	10%	19%
												GHIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_7. [Access to healthcare services for children in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Access to healthcare services for children in your community												
A (Net)	273	139	100	238	35	207	30	83	124	161	43	57
	27%	38%	21%	29%	20%	29%	30%	34%	30%	29%	23%	24%
		B		D				JK	J			
A+	73	39	26	62	11	56	6	27	39	43	11	17
	7%	11%	5%	8%	6%	8%	6%	11%	9%	8%	6%	7%
		B						J				
A	114	50	48	99	15	85	14	34	50	74	19	20
	11%	14%	10%	12%	9%	12%	13%	14%	12%	13%	10%	9%
A-	86	50	26	76	9	66	11	23	35	44	14	21
	9%	14%	5%	9%	5%	9%	10%	10%	9%	8%	8%	9%
		B										
B (Net)	221	81	109	181	40	153	28	56	97	119	43	53
	22%	22%	23%	22%	23%	21%	27%	23%	24%	21%	23%	22%
B+	77	32	38	66	10	54	13	18	40	41	10	16
	8%	9%	8%	8%	6%	7%	12%	7%	10%	7%	5%	7%
									IJ			
B	86	31	38	66	20	56	10	24	31	43	16	25
	9%	9%	8%	8%	12%	8%	10%	10%	8%	8%	9%	11%
B-	58	18	32	49	9	44	5	14	25	35	17	11
	6%	5%	7%	6%	5%	6%	5%	6%	6%	6%	9%	5%
C (Net)	117	33	68	90	27	73	15	27	50	62	28	25
	12%	9%	14%	11%	15%	10%	15%	11%	12%	11%	15%	11%
			A									
C+	43	13	19	33	10	29	3	7	15	21	7	14
	4%	4%	4%	4%	5%	4%	3%	3%	4%	4%	4%	6%
C	39	14	20	32	7	22	9	10	23	23	10	4
	4%	4%	4%	4%	4%	3%	9%	4%	5%	4%	5%	2%
							E		K		K	
C-	35	6	29	25	10	22	3	10	12	18	11	6
	4%	2%	6%	3%	6%	3%	3%	4%	3%	3%	6%	3%
			A								H	
	40	7	24	28	12	25	3	7	20	24	6	5

2_7. [Access to healthcare services for children in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	4%	2%	5%	3%	7%	3%	3%	3%	5%	4%	3%	2%
			A		C							
	353	106	182	288	61	262	26	70	122	188	67	95
Don't Know	35%	29%	38%	35%	35%	36%	25%	29%	29%	34%	36%	41%
			A			F				H		GH

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_8. [Access to healthcare services for seniors in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Access to healthcare services for seniors in your community												
A (Net)	225	114	79	202	23	183	19	65	108	144	34	36
	22%	31%	16%	25%	13%	25%	19%	27%	26%	26%	18%	15%
		B		D				JK	JK	JK		
A+	60	28	26	54	6	50	4	22	33	39	11	9
	6%	8%	5%	7%	3%	7%	4%	9%	8%	7%	6%	4%
								K	K			
A	99	54	30	89	10	80	9	26	46	63	14	16
	10%	15%	6%	11%	6%	11%	9%	10%	11%	11%	7%	7%
		B		D								
A-	67	33	23	59	8	53	6	17	29	42	9	11
	7%	9%	5%	7%	4%	7%	6%	7%	7%	8%	5%	5%
		B										
B (Net)	247	99	115	202	45	165	36	58	90	118	46	76
	25%	27%	24%	25%	26%	23%	35%	24%	22%	21%	25%	32%
							E					GHI
B+	103	47	49	82	21	68	14	29	35	53	21	29
	10%	13%	10%	10%	12%	9%	14%	12%	8%	10%	11%	12%
								H				
B	105	36	50	87	18	72	14	19	44	51	17	33
	10%	10%	10%	11%	10%	10%	14%	8%	11%	9%	9%	14%
												GI
B-	39	15	16	33	6	25	8	10	11	14	9	14
	4%	4%	3%	4%	4%	3%	7%	4%	3%	2%	5%	6%
												I
C (Net)	148	39	93	122	26	111	11	38	65	81	36	30
	15%	11%	19%	15%	15%	15%	11%	16%	16%	15%	19%	13%
			A									
C+	55	18	27	49	6	45	4	14	21	29	6	13
	6%	5%	6%	6%	4%	6%	4%	6%	5%	5%	3%	6%
C	48	13	33	44	4	41	3	12	24	24	10	9
	5%	3%	7%	5%	2%	6%	3%	5%	6%	4%	5%	4%
			A									
C-	46	8	33	30	16	25	4	12	20	27	20	8
	5%	2%	7%	4%	9%	4%	4%	5%	5%	5%	10%	3%
			A		C						GHIK	
	61	5	46	44	16	38	7	21	34	40	10	9

2_8. [Access to healthcare services for seniors in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	6%	1%	9%	5%	9%	5%	6%	9%	8%	7%	5%	4%
			A					K	K			
	322	107	150	253	64	223	29	61	116	171	61	83
Don't Know	32%	29%	31%	31%	37%	31%	29%	25%	28%	31%	33%	36%
										G		G

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_9. [Access to mental healthcare services in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Access to mental healthcare services in your community												
A (Net)	163	97	48	146	16	128	19	42	75	88	24	36
	16%	26%	10%	18%	9%	18%	18%	17%	18%	16%	13%	15%
		B		D								
A+	54	31	17	50	4	45	5	15	24	29	9	14
	5%	9%	3%	6%	2%	6%	5%	6%	6%	5%	5%	6%
		B										
A	61	33	20	53	7	46	8	12	32	41	8	7
	6%	9%	4%	6%	4%	6%	8%	5%	8%	7%	4%	3%
		B							GK	K		
A-	48	32	11	43	5	37	5	16	19	18	8	14
	5%	9%	2%	5%	3%	5%	5%	6%	5%	3%	4%	6%
		B						I				
B (Net)	184	84	74	151	32	121	28	48	63	93	26	55
	18%	23%	15%	18%	18%	17%	28%	20%	15%	17%	14%	23%
		B					E	H				HIJ
B+	66	34	24	57	9	45	11	17	25	34	11	16
	7%	9%	5%	7%	5%	6%	11%	7%	6%	6%	6%	7%
		B										
B	81	39	31	63	18	50	12	19	25	37	9	29
	8%	11%	6%	8%	10%	7%	12%	8%	6%	7%	5%	12%
		B										HIJ
B-	36	11	19	31	5	26	5	13	13	22	6	9
	4%	3%	4%	4%	3%	4%	5%	5%	3%	4%	3%	4%
C (Net)	167	45	104	138	29	124	15	38	79	98	42	31
	17%	12%	21%	17%	17%	17%	14%	16%	19%	18%	23%	13%
			A								GK	
C+	42	12	24	38	4	36	2	6	10	20	11	11
	4%	3%	5%	5%	2%	5%	2%	3%	3%	4%	6%	5%
											H	
C	67	23	34	56	11	51	4	12	38	41	11	10
	7%	6%	7%	7%	7%	7%	4%	5%	9%	7%	6%	4%
									GK			
C-	58	9	46	44	14	36	9	19	30	37	21	9
	6%	2%	9%	5%	8%	5%	8%	8%	7%	7%	11%	4%
			A								IK	
	100	16	69	78	21	68	11	27	49	65	20	16

2_9. [Access to mental healthcare services in your community] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	10%	4%	14%	10%	12%	9%	10%	11%	12%	12%	11%	7%
			A						K	K		
	390	123	189	310	75	280	30	88	147	209	75	98
Don't Know	39%	34%	39%	38%	43%	39%	29%	36%	36%	38%	40%	42%

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2_10. [Access to home health care services] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Access to home health care services												
A (Net)	173	93	63	156	17	140	17	57	84	100	38	30
	17%	25%	13%	19%	10%	19%	16%	23%	20%	18%	20%	13%
		B		D				IK	K			
A+	45	25	16	40	5	37	3	18	25	26	10	9
	4%	7%	3%	5%	3%	5%	3%	7%	6%	5%	5%	4%
		B						I				
A	72	33	31	66	6	58	8	23	35	43	15	11
	7%	9%	6%	8%	4%	8%	8%	9%	9%	8%	8%	5%
A-	56	34	16	51	5	45	6	16	23	30	13	11
	6%	9%	3%	6%	3%	6%	6%	7%	6%	5%	7%	5%
		B										
B (Net)	213	99	85	181	31	150	31	52	87	107	26	55
	21%	27%	18%	22%	18%	21%	30%	21%	21%	19%	14%	23%
		B					E	J	J	J		J
B+	73	41	25	62	11	49	13	20	32	40	11	15
	7%	11%	5%	8%	6%	7%	13%	8%	8%	7%	6%	6%
		B										
B	85	38	35	77	9	65	11	20	38	45	10	19
	8%	10%	7%	9%	5%	9%	11%	8%	9%	8%	5%	8%
B-	55	20	25	43	11	36	7	11	17	22	5	21
	5%	5%	5%	5%	6%	5%	7%	5%	4%	4%	2%	9%
												HIJ
C (Net)	166	43	105	137	29	119	17	45	68	97	40	38
	17%	12%	22%	17%	17%	16%	17%	18%	16%	18%	21%	16%
			A									
C+	54	17	30	44	10	39	5	11	17	27	11	18
	5%	5%	6%	5%	6%	5%	5%	4%	4%	5%	6%	8%
C	57	14	35	49	8	45	4	16	27	35	12	11
	6%	4%	7%	6%	4%	6%	4%	7%	7%	6%	6%	5%
			A									
C-	55	11	40	44	11	34	8	18	24	35	17	9
	5%	3%	8%	5%	6%	5%	8%	7%	6%	6%	9%	4%
			A								K	
F	78	14	53	55	23	51	4	22	35	53	16	10
	8%	4%	11%	7%	13%	7%	4%	9%	9%	10%	8%	4%

2_10. [Access to home health care services] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
			A		C					K		
Don't Know	374	116	175	294	74	261	34	68	139	197	69	101
	37%	32%	36%	36%	43%	36%	33%	28%	34%	36%	37%	43%
									G	G	G	GH

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2. [A Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
A Summary												
Access to walk in clinics in your community	362	176	136	322	39	287	35	96	150	206	58	77
	36%	48%	28%	39%	22%	40%	34%	40%	36%	37%	31%	33%
		B		D				J				
Access to a family doctor in your community	332	166	131	316	15	283	33	95	136	206	50	57
	33%	45%	27%	38%	8%	39%	32%	39%	33%	37%	27%	24%
		B		D				HJK	K	HJK		
Access to emergency room services	318	163	115	278	39	247	31	84	146	194	55	60
	32%	45%	24%	34%	22%	34%	30%	35%	35%	35%	29%	26%
		B		D				K	K	K		
Access to healthcare services for children in your community	273	139	100	238	35	207	30	83	124	161	43	57
	27%	38%	21%	29%	20%	29%	30%	34%	30%	29%	23%	24%
		B		D				JK	J			
Access to modern diagnostic equipment such as MRIs and CT scans	247	135	82	224	22	206	18	67	111	151	35	52
	25%	37%	17%	27%	13%	29%	18%	27%	27%	27%	19%	22%
		B		D		F		J	J	J		
Access to medical specialists	238	120	83	213	23	187	26	58	95	149	44	43
	24%	33%	17%	26%	13%	26%	26%	24%	23%	27%	24%	18%
		B		D						HK		
Access to healthcare services for seniors in your community	225	114	79	202	23	183	19	65	108	144	34	36
	22%	31%	16%	25%	13%	25%	19%	27%	26%	26%	18%	15%
		B		D				JK	JK	JK		
Access to healthcare services on evenings and weekends in your community	215	119	69	200	14	176	24	59	99	116	36	47
	21%	32%	14%	24%	8%	24%	24%	24%	24%	21%	19%	20%
		B		D								
Access to home health care services	173	93	63	156	17	140	17	57	84	100	38	30
	17%	25%	13%	19%	10%	19%	16%	23%	20%	18%	20%	13%
		B		D				IK	K			
Access to mental healthcare services in your community	163	97	48	146	16	128	19	42	75	88	24	36
	16%	26%	10%	18%	9%	18%	18%	17%	18%	16%	13%	15%
		B		D								

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2. [B Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
B Summary												
Access to modern diagnostic equipment such as MRIs and CT scans	282	96	146	230	51	191	39	76	117	148	47	72
	28%	26%	30%	28%	29%	26%	38%	31%	28%	27%	25%	30%
							E					
Access to walk in clinics in your community	269	95	136	213	56	176	37	58	105	144	49	72
	27%	26%	28%	26%	32%	24%	36%	24%	25%	26%	26%	31%
							E					
Access to emergency room services	268	114	116	217	51	183	35	60	109	133	50	77
	27%	31%	24%	26%	29%	25%	34%	25%	27%	24%	27%	33%
		B										I
Access to medical specialists	259	111	122	224	35	190	34	64	109	141	37	71
	26%	30%	25%	27%	20%	26%	33%	26%	27%	25%	20%	30%
									J			J
Access to healthcare services on evenings and weekends in your community	258	97	128	207	50	180	27	54	103	143	46	60
	26%	27%	26%	25%	29%	25%	27%	22%	25%	26%	25%	26%
Access to healthcare services for seniors in your community	247	99	115	202	45	165	36	58	90	118	46	76
	25%	27%	24%	25%	26%	23%	35%	24%	22%	21%	25%	32%
							E					GHI
Access to a family doctor in your community	246	90	113	221	24	190	29	59	97	132	39	69
	24%	25%	23%	27%	14%	26%	28%	24%	24%	24%	21%	29%
				D								
Access to healthcare services for children in your community	221	81	109	181	40	153	28	56	97	119	43	53
	22%	22%	23%	22%	23%	21%	27%	23%	24%	21%	23%	22%
Access to home health care services	213	99	85	181	31	150	31	52	87	107	26	55
	21%	27%	18%	22%	18%	21%	30%	21%	21%	19%	14%	23%
		B					E	J	J	J		J
Access to mental healthcare services in your community	184	84	74	151	32	121	28	48	63	93	26	55
	18%	23%	15%	18%	18%	17%	28%	20%	15%	17%	14%	23%
		B					E	H				HIJ

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2. [C Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
C Summary												
Access to medical specialists	271	81	151	216	55	193	21	67	116	159	60	54
	27%	22%	31%	26%	32%	27%	21%	27%	28%	29%	32%	23%
			A								K	
Access to healthcare services on evenings and weekends in your community	267	76	148	219	47	189	29	70	109	156	53	60
	27%	21%	31%	27%	27%	26%	28%	29%	26%	28%	28%	26%
			A									
Access to emergency room services	235	53	149	195	38	172	22	61	94	129	47	53
	23%	15%	31%	24%	22%	24%	21%	25%	23%	23%	25%	22%
			A									
Access to modern diagnostic equipment such as MRIs and CT scans	234	59	147	186	48	165	19	52	97	139	55	47
	23%	16%	30%	23%	28%	23%	19%	21%	24%	25%	30%	20%
			A								GK	
Access to a family doctor in your community	221	57	127	166	56	144	22	46	93	115	49	56
	22%	16%	26%	20%	32%	20%	22%	19%	23%	21%	26%	24%
			A		C							
Access to walk in clinics in your community	196	54	112	154	42	139	14	45	84	106	51	40
	20%	15%	23%	19%	24%	19%	13%	19%	20%	19%	27%	17%
			A								GHIK	
Access to mental healthcare services in your community	167	45	104	138	29	124	15	38	79	98	42	31
	17%	12%	21%	17%	17%	17%	14%	16%	19%	18%	23%	13%
			A								GK	
Access to home health care services	166	43	105	137	29	119	17	45	68	97	40	38
	17%	12%	22%	17%	17%	16%	17%	18%	16%	18%	21%	16%
			A									
Access to healthcare services for seniors in your community	148	39	93	122	26	111	11	38	65	81	36	30
	15%	11%	19%	15%	15%	15%	11%	16%	16%	15%	19%	13%
			A									
Access to healthcare services for children in your community	117	33	68	90	27	73	15	27	50	62	28	25
	12%	9%	14%	11%	15%	10%	15%	11%	12%	11%	15%	11%
			A									

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

2. [F Summary] This question is about your ability to access healthcare services in your community. What mark/letter grade would you give to?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
F Summary												
Access to a family doctor in your community	158	39	99	90	67	79	11	38	74	87	47	34
	16%	11%	21%	11%	38%	11%	11%	16%	18%	16%	25%	15%
			A		C						GHIK	
Access to medical specialists	135	21	96	97	38	85	11	41	69	88	30	24
	13%	6%	20%	12%	22%	12%	11%	17%	17%	16%	16%	10%
			A		C				K			
Access to healthcare services on evenings and weekends in your community	134	25	91	100	33	89	11	33	59	84	34	24
	13%	7%	19%	12%	19%	12%	11%	14%	14%	15%	18%	10%
			A		C						K	
Access to emergency room services	121	20	80	93	28	82	11	33	55	74	24	20
	12%	6%	17%	11%	16%	11%	11%	14%	13%	13%	13%	9%
			A									
Access to modern diagnostic equipment such as MRIs and CT scans	113	27	71	89	23	76	14	35	54	76	21	17
	11%	7%	15%	11%	13%	10%	14%	14%	13%	14%	11%	7%
			A					K	K	K		
Access to walk in clinics in your community	110	20	72	82	27	73	9	31	54	71	21	24
	11%	5%	15%	10%	16%	10%	9%	13%	13%	13%	11%	10%
			A		C							
Access to mental healthcare services in your community	100	16	69	78	21	68	11	27	49	65	20	16
	10%	4%	14%	10%	12%	9%	10%	11%	12%	12%	11%	7%
			A						K	K		
Access to home health care services	78	14	53	55	23	51	4	22	35	53	16	10
	8%	4%	11%	7%	13%	7%	4%	9%	9%	10%	8%	4%
			A		C					K		
Access to healthcare services for seniors in your community	61	5	46	44	16	38	7	21	34	40	10	9
	6%	1%	9%	5%	9%	5%	6%	9%	8%	7%	5%	4%
			A					K	K			
Access to healthcare services for children in your community	40	7	24	28	12	25	3	7	20	24	6	5
	4%	2%	5%	3%	7%	3%	3%	3%	5%	4%	3%	2%
			A		C							

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3_1. [The federal government's performance in dealing with healthcare in Canada] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
The federal government's performance in dealing with healthcare in Canada												
A (Net)	118	79	22	100	18	80	20	30	49	54	23	31
	12%	22%	5%	12%	10%	11%	19%	12%	12%	10%	12%	13%
		B					E					
A+	24	16	5	19	4	16	3	7	6	12	5	9
	2%	5%	1%	2%	2%	2%	3%	3%	1%	2%	2%	4%
		B										H
A	36	27	7	33	3	25	8	12	21	15	7	6
	4%	7%	1%	4%	2%	3%	8%	5%	5%	3%	4%	3%
		B						I	I			
A-	59	35	11	48	11	39	9	11	22	28	12	15
	6%	10%	2%	6%	6%	5%	9%	4%	5%	5%	6%	7%
		B										
B (Net)	264	129	101	219	45	196	24	63	116	155	35	63
	26%	35%	21%	27%	26%	27%	23%	26%	28%	28%	19%	27%
		B							J	J		
B+	72	48	17	57	16	51	6	17	30	40	10	21
	7%	13%	4%	7%	9%	7%	6%	7%	7%	7%	5%	9%
		B										
B	103	46	40	86	17	79	7	22	42	61	16	22
	10%	13%	8%	10%	10%	11%	7%	9%	10%	11%	9%	9%
		B										
B-	89	35	43	77	12	66	11	23	44	53	9	20
	9%	10%	9%	9%	7%	9%	11%	9%	11%	10%	5%	9%
								J	J	J		
C (Net)	303	87	176	258	45	229	27	81	120	176	62	58
	30%	24%	37%	31%	26%	32%	26%	33%	29%	32%	33%	25%
			A					K				
C+	94	30	51	79	15	70	7	24	32	56	21	18
	9%	8%	11%	10%	9%	10%	7%	10%	8%	10%	11%	8%
										H		
C	101	27	60	84	17	76	8	30	47	57	19	17
	10%	7%	12%	10%	10%	11%	8%	12%	11%	10%	10%	7%
			A									
C-	108	30	65	95	13	83	12	27	42	63	23	23
	11%	8%	13%	12%	7%	12%	11%	11%	10%	11%	12%	10%
			A									
	218	34	158	166	51	144	22	56	99	124	48	53

3_1. [The federal government's performance in dealing with healthcare in Canada] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	22%	9%	33%	20%	29%	20%	21%	23%	24%	22%	25%	23%
			A		C							
	100	36	25	81	15	71	10	13	29	45	19	30
Don't Know	10%	10%	5%	10%	9%	10%	10%	6%	7%	8%	10%	13%
		B									G	GH

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3_2. [Your provincial government's performance in dealing with healthcare in your province] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Your provincial government's performance in dealing with healthcare in your province												
A (Net)	111	78	18	94	16	80	14	26	50	56	20	28
	11%	21%	4%	11%	9%	11%	14%	11%	12%	10%	11%	12%
A+		B										
	21	15	4	17	4	14	3	5	5	10	4	10
	2%	4%	1%	2%	2%	2%	3%	2%	1%	2%	2%	4%
A		B										H
	41	33	3	38	2	33	6	9	21	22	9	7
	4%	9%	1%	5%	1%	5%	6%	4%	5%	4%	5%	3%
A-		B										
	50	31	11	39	10	34	5	12	24	24	8	11
	5%	8%	2%	5%	6%	5%	5%	5%	6%	4%	4%	5%
B (Net)		B										
	284	142	107	238	45	208	30	67	112	159	51	71
	28%	39%	22%	29%	26%	29%	29%	27%	27%	29%	27%	30%
B+		B										
	95	60	27	81	15	67	13	25	32	55	22	23
	9%	17%	6%	10%	8%	9%	13%	10%	8%	10%	12%	10%
B		B										
	112	45	50	97	15	88	9	20	46	61	17	27
	11%	12%	10%	12%	9%	12%	9%	8%	11%	11%	9%	12%
B-		B										
	77	37	30	61	15	53	8	22	34	43	12	21
	8%	10%	6%	7%	9%	7%	8%	9%	8%	8%	7%	9%
C (Net)		B										
	311	84	181	265	46	236	27	78	131	177	57	63
	31%	23%	38%	32%	27%	33%	26%	32%	32%	32%	30%	27%
C+		A										
	98	31	57	86	12	78	6	27	42	57	15	19
	10%	9%	12%	10%	7%	11%	6%	11%	10%	10%	8%	8%
C		A										
	114	29	63	96	18	87	9	29	53	62	24	23
	11%	8%	13%	12%	11%	12%	9%	12%	13%	11%	13%	10%
C-		A										
	99	23	61	83	16	71	12	22	36	58	18	21
	10%	6%	13%	10%	9%	10%	11%	9%	9%	10%	10%	9%
			A									

3_2. [Your provincial government's performance in dealing with healthcare in your province] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	225	32	166	173	51	149	24	63	99	133	49	47
	22%	9%	34%	21%	29%	21%	23%	26%	24%	24%	26%	20%
			A		C							
Don't Know	73	29	11	54	15	46	8	8	21	28	10	26
	7%	8%	2%	7%	9%	6%	8%	3%	5%	5%	5%	11%
		B										GHI

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3_3. [The performance of health care providers and their associations in dealing with healthcare in Canada] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
The performance of health care providers and their associations in dealing with healthcare in Canada												
A (Net)	197	111	61	172	24	152	20	47	78	109	32	45
	20%	30%	13%	21%	14%	21%	20%	19%	19%	20%	17%	19%
A+		B		D								
	43	27	12	37	6	33	3	10	16	21	7	14
	4%	7%	2%	4%	4%	5%	3%	4%	4%	4%	4%	6%
A		B										
	86	47	29	79	7	68	11	18	35	45	17	21
	9%	13%	6%	10%	4%	9%	10%	8%	9%	8%	9%	9%
A-		B		D								
	67	37	21	56	11	50	6	19	27	44	8	9
	7%	10%	4%	7%	6%	7%	6%	8%	6%	8%	4%	4%
B (Net)		B								J		
	334	146	147	275	60	238	36	86	146	193	61	71
	33%	40%	30%	33%	34%	33%	36%	35%	35%	35%	33%	30%
B+		B										
	119	65	42	98	21	84	14	33	48	72	28	24
	12%	18%	9%	12%	12%	12%	14%	13%	12%	13%	15%	10%
B		B										
	140	53	67	116	24	103	13	32	65	80	23	29
	14%	15%	14%	14%	14%	14%	12%	13%	16%	14%	12%	12%
B-												
	75	27	38	60	14	51	10	21	33	41	10	18
	7%	7%	8%	7%	8%	7%	9%	9%	8%	7%	5%	8%
C (Net)												
	245	55	164	203	42	181	21	62	92	133	52	58
	24%	15%	34%	25%	24%	25%	20%	26%	22%	24%	28%	25%
C+		A										
	88	26	56	76	12	66	9	25	30	48	15	22
	9%	7%	12%	9%	7%	9%	9%	10%	7%	9%	8%	9%
C		A										
	98	20	65	79	19	73	6	24	42	56	28	17
	10%	6%	14%	10%	11%	10%	6%	10%	10%	10%	15%	7%
C-											HIK	
	59	8	42	48	11	42	6	14	20	29	8	20
	6%	2%	9%	6%	6%	6%	6%	6%	5%	5%	4%	8%
			A									

3_3. [The performance of health care providers and their associations in dealing with healthcare in Canada] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
F	97	10	73	70	25	59	12	26	55	58	18	18
	10%	3%	15%	9%	14%	8%	12%	11%	13%	11%	9%	8%
			A		C				IK			
Don't Know	131	44	37	104	23	91	13	22	42	60	25	42
	13%	12%	8%	13%	13%	13%	13%	9%	10%	11%	13%	18%
		B										GHI

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3. [A Summary] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
A Summary												
The performance of health care providers and their associations in dealing with healthcare in Canada	197	111	61	172	24	152	20	47	78	109	32	45
	20%	30%	13%	21%	14%	21%	20%	19%	19%	20%	17%	19%
		B		D								
The federal government's performance in dealing with healthcare in Canada	118	79	22	100	18	80	20	30	49	54	23	31
	12%	22%	5%	12%	10%	11%	19%	12%	12%	10%	12%	13%
		B					E					
Your provincial government's performance in dealing with healthcare in your province	111	78	18	94	16	80	14	26	50	56	20	28
	11%	21%	4%	11%	9%	11%	14%	11%	12%	10%	11%	12%
		B										

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3. [B Summary] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
B Summary												
The performance of health care providers and their associations in dealing with healthcare in Canada	334	146	147	275	60	238	36	86	146	193	61	71
	33%	40%	30%	33%	34%	33%	36%	35%	35%	35%	33%	30%
	B											
Your provincial government's performance in dealing with healthcare in your province	284	142	107	238	45	208	30	67	112	159	51	71
	28%	39%	22%	29%	26%	29%	29%	27%	27%	29%	27%	30%
	B											
The federal government's performance in dealing with healthcare in Canada	264	129	101	219	45	196	24	63	116	155	35	63
	26%	35%	21%	27%	26%	27%	23%	26%	28%	28%	19%	27%
	B								J	J		

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3. [C Summary] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
C Summary												
Your provincial government's performance in dealing with healthcare in your province	311	84	181	265	46	236	27	78	131	177	57	63
	31%	23%	38%	32%	27%	33%	26%	32%	32%	32%	30%	27%
			A									
The federal government's performance in dealing with healthcare in Canada	303	87	176	258	45	229	27	81	120	176	62	58
	30%	24%	37%	31%	26%	32%	26%	33%	29%	32%	33%	25%
			A					K				
The performance of health care providers and their associations in dealing with healthcare in Canada	245	55	164	203	42	181	21	62	92	133	52	58
	24%	15%	34%	25%	24%	25%	20%	26%	22%	24%	28%	25%
			A									

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

3. [F Summary] And what mark/letter grade you would give to the following?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
F Summary												
Your provincial government's performance in dealing with healthcare in your province	225	32	166	173	51	149	24	63	99	133	49	47
	22%	9%	34%	21%	29%	21%	23%	26%	24%	24%	26%	20%
			A		C							
The federal government's performance in dealing with healthcare in Canada	218	34	158	166	51	144	22	56	99	124	48	53
	22%	9%	33%	20%	29%	20%	21%	23%	24%	22%	25%	23%
			A		C							
The performance of health care providers and their associations in dealing with healthcare in Canada	97	10	73	70	25	59	12	26	55	58	18	18
	10%	3%	15%	9%	14%	8%	12%	11%	13%	11%	9%	8%
			A		C				IK			

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

4. Overall, do you think health care services in your community will get much better, somewhat better, somewhat worse or much worse over the next two or three years?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Much better	32	32	0	27	5	25	2	10	12	14	7	11
	3%	9%	-	3%	3%	4%	2%	4%	3%	3%	4%	4%
Somewhat better		B										
	333	333	0	278	54	241	37	82	141	185	59	73
Somewhat worse	33%	91%	-	34%	31%	33%	36%	34%	34%	34%	31%	31%
		B										
Much worse	343	0	343	285	58	257	26	82	142	203	74	73
	34%	-	71%	35%	33%	36%	26%	34%	34%	37%	40%	31%
Don't Know		A										
	139	0	139	109	30	93	16	41	63	83	26	26
	14%	-	29%	13%	17%	13%	15%	17%	15%	15%	14%	11%
		A										
	157	0	0	126	27	104	22	28	55	68	22	52
	16%	-	-	15%	15%	14%	21%	12%	13%	12%	12%	22%
Summary												
Top2Box (Better)	365	365	0	305	59	266	39	91	152	200	65	83
	36%	100%	-	37%	34%	37%	38%	38%	37%	36%	35%	35%
Low2Box (Worse)		B										
	482	0	482	394	88	350	42	124	205	286	100	99
	48%	-	100%	48%	50%	49%	41%	51%	50%	52%	54%	42%
		A								K	K	

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

5. Do you have a family physician or doctor you usually see for medical care?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Yes	824	305	394	824	0	720	102	208	342	475	135	177
	82%	84%	82%	100%	-	100%	100%	86%	83%	86%	72%	76%
				D				JK	JK	JK		
No	174	59	88	0	174	0	0	34	71	79	52	55
	17%	16%	18%	-	100%	-	-	14%	17%	14%	28%	23%
				C							GHI	GI
Don't Know	6	1	1	0	0	0	0	1	0	0	0	2
	1%	0	0	-	-	-	-	0	-	-	-	1%
												I

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

6. Have you seen your family physician or doctor in the last year?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: Have family physician or doctor usually see for medical care	833	301	405	833	0	736	96	209	346	491	134	177
Weighted	824	305	394	824	-**	720	102*	208	342	475	135	177
Yes	720	266	350	720	0	720	0	175	296	426	114	150
	87%	87%	89%	87%	-	100%	-	84%	87%	90%	85%	84%
						F				GH		
No	102	39	42	102	0	0	102	31	46	47	20	28
	12%	13%	11%	12%	-	-	100%	15%	13%	10%	15%	16%
						E		I	I			
Don't Know	2	0	2	2	0	0	0	2	0	2	0	0
	0	-	0	0	-	-	-	1%	-	0	-	-

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base; ** very small base (under 30) ineligible for sig testing

7. Which of the following statements apply to you?

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
You or someone in your family had to see a medical specialist in the past year	553	200	286	475	79	426	47	182	301	553	106	0
	55%	55%	59%	58%	45%	59%	46%	75%	73%	100%	57%	-
				D		F		JK	JK	GHJK	K	
You or someone in your family had to go to an emergency room within the last year	413	152	205	342	71	296	46	170	413	301	88	0
	41%	42%	42%	42%	41%	41%	45%	70%	100%	54%	47%	-
								IJK	GIJK	JK	K	
You or someone in your family has been hospitalized in the last year	243	91	124	208	34	175	31	243	170	182	54	0
	24%	25%	26%	25%	19%	24%	31%	100%	41%	33%	29%	-
								HIJK	IJK	K	K	
You or someone in your family had to find a new family doctor in the past year	187	65	100	135	52	114	20	54	88	106	187	0
	19%	18%	21%	16%	30%	16%	20%	22%	21%	19%	100%	-
					C			K	K	K	GHIK	
None of these	235	83	99	177	55	150	28	0	0	0	0	235
	23%	23%	21%	22%	32%	21%	27%	-	-	-	-	100%
					C							GHIJ
Don't know	11	1	4	6	2	3	3	0	0	0	0	0
	1%	0	1%	1%	1%	0	3%	-	-	-	-	-
							E					

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

GENDER

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Male	486	199	217	383	98	322	60	112	186	253	73	125
	48%	55%	45%	47%	56%	45%	59%	46%	45%	46%	39%	53%
		B			C		E					J
Female	518	166	265	441	76	398	42	131	226	300	115	110
	52%	45%	55%	53%	44%	55%	41%	54%	55%	54%	61%	47%
			A		D		F				K	

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

AGE

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
18-24	91	54	25	66	25	56	10	29	49	52	18	20
	9%	15%	5%	8%	14%	8%	10%	12%	12%	9%	10%	8%
		B			C							
25-34	189	91	65	136	50	101	34	46	71	84	33	49
	19%	25%	13%	16%	29%	14%	33%	19%	17%	15%	18%	21%
		B			C		E					
35-44	93	33	45	69	23	57	12	19	41	45	22	27
	9%	9%	9%	8%	13%	8%	12%	8%	10%	8%	12%	12%
45-54	305	84	165	256	48	234	22	72	126	155	54	76
	30%	23%	34%	31%	27%	33%	21%	30%	30%	28%	29%	32%
			A			F						
55-64	138	40	83	121	17	109	12	28	48	88	25	29
	14%	11%	17%	15%	10%	15%	12%	11%	12%	16%	14%	13%
			A							GH		
65+	188	63	99	176	11	163	13	48	78	130	35	34
	19%	17%	21%	21%	7%	23%	12%	20%	19%	23%	19%	15%
				D		F				HK		
Summary												
18-34	280	145	90	202	75	157	43	76	120	136	51	68
	28%	40%	19%	24%	43%	22%	42%	31%	29%	25%	27%	29%
		B			C		E	I	I			
35-54	399	117	210	325	71	292	34	92	167	200	76	103
	40%	32%	44%	39%	41%	40%	33%	38%	40%	36%	40%	44%
			A						I			
55+	325	103	182	297	28	272	25	76	126	217	60	64
	32%	28%	38%	36%	16%	38%	24%	31%	31%	39%	32%	27%
			A	D		F				GHK		

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

REGION

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
BC	133	39	67	111	21	93	18	36	54	74	25	28
	13%	11%	14%	13%	12%	13%	17%	15%	13%	13%	13%	12%
AB	102	44	40	76	26	65	10	26	39	57	24	22
	10%	12%	8%	9%	15%	9%	10%	11%	9%	10%	13%	9%
				C								
SK/MB	65	29	27	58	7	54	4	17	22	37	12	15
	6%	8%	6%	7%	4%	8%	4%	7%	5%	7%	7%	6%
Ontario	385	148	197	333	48	294	40	106	176	230	72	76
	38%	41%	41%	40%	28%	41%	39%	44%	43%	42%	38%	32%
				D				K	K	K		
Quebec	245	79	117	180	63	157	23	37	92	117	42	77
	24%	22%	24%	22%	36%	22%	23%	15%	22%	21%	22%	33%
					C				G	G	G	GHIJ
Atlantic	74	27	34	64	9	57	7	20	29	38	12	17
	7%	7%	7%	8%	5%	8%	7%	8%	7%	7%	7%	7%

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

INCOME

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
<\$25K	148	53	68	115	32	103	12	34	67	69	24	42
	15%	15%	14%	14%	18%	14%	12%	14%	16%	12%	13%	18%
\$25K - <\$55K	291	99	147	238	53	203	35	63	122	151	57	69
	29%	27%	30%	29%	31%	28%	35%	26%	30%	27%	30%	29%
\$55K - <\$100K	252	100	115	209	42	185	24	60	118	150	48	54
	25%	27%	24%	25%	24%	26%	23%	25%	29%	27%	25%	23%
\$100K - <\$150K	106	39	57	90	16	77	14	29	38	71	22	15
	11%	11%	12%	11%	9%	11%	13%	12%	9%	13%	12%	7%
\$150K+	28	13	14	25	3	18	5	12	13	15	2	8
	3%	3%	3%	3%	2%	3%	5%	5%	3%	3%	1%	3%
Prefer not to answer	179	62	81	147	28	135	12	44	53	98	35	48
	18%	17%	17%	18%	16%	19%	12%	18%	13%	18%	19%	20%
Summary								H		H	H	H
<40k	303	103	150	236	66	210	25	70	139	149	53	76
	30%	28%	31%	29%	38%	29%	25%	29%	34%	27%	28%	33%
40k-<60K	175	61	81	147	27	123	25	35	66	85	36	46
	17%	17%	17%	18%	16%	17%	24%	14%	16%	15%	19%	20%
60k-<100k	214	88	100	179	34	158	21	53	104	136	39	42
	21%	24%	21%	22%	20%	22%	21%	22%	25%	25%	21%	18%
100k+	134	52	71	115	19	95	19	41	52	85	24	23
	13%	14%	15%	14%	11%	13%	18%	17%	13%	15%	13%	10%
								HK		HK		

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

EDUCATION

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Primary School or less	6	4	1	5	1	5	0	3	3	4	0	1
	1%	1%	0	1%	1%	1%	-	1%	1%	1%	-	1%
Some high school	111	33	57	95	16	90	5	30	37	60	21	26
	11%	9%	12%	12%	9%	12%	5%	12%	9%	11%	11%	11%
Graduated high school						F						
	341	117	166	283	55	253	30	75	140	184	68	75
	34%	32%	34%	34%	31%	35%	29%	31%	34%	33%	36%	32%
Some college / CEGEP / Trade School	149	53	77	124	26	109	15	43	69	91	29	34
	15%	14%	16%	15%	15%	15%	14%	18%	17%	16%	15%	14%
Graduated from college / CEGEP / Trade School	84	27	43	69	13	63	6	21	35	45	7	19
	8%	7%	9%	8%	7%	9%	6%	9%	9%	8%	4%	8%
Some university, but did not finish								J	J	J		
	94	31	48	81	13	70	11	18	35	57	19	20
	9%	9%	10%	10%	7%	10%	11%	7%	9%	10%	10%	8%
University undergraduate degree, such as a Bachelors Degree	139	62	60	112	27	86	24	36	52	73	28	44
	14%	17%	12%	14%	15%	12%	24%	15%	13%	13%	15%	19%
University graduate degree, such as a Masters or PhD							E					H
	43	23	19	31	12	22	9	12	19	21	7	10
	4%	6%	4%	4%	7%	3%	9%	5%	5%	4%	4%	4%
Don't know							E					
	37	17	11	25	13	24	1	7	22	19	8	7
	4%	5%	2%	3%	7%	3%	1%	3%	5%	4%	4%	3%
					C				GI			
Summary												
<HS	154	54	69	125	30	118	7	39	62	83	28	34
	15%	15%	14%	15%	17%	16%	6%	16%	15%	15%	15%	14%
HS						F						
	341	117	166	283	55	253	30	75	140	184	68	75
	34%	32%	34%	34%	31%	35%	29%	31%	34%	33%	36%	32%
Post Sec	327	111	168	274	51	242	32	82	139	192	55	73
	33%	30%	35%	33%	29%	34%	31%	34%	34%	35%	29%	31%

EDUCATION

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
Univ Grad	182	84	79	143	39	108	34	47	71	94	36	54
	18%	23%	16%	17%	22%	15%	33%	19%	17%	17%	19%	23%
		B					E					

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base

HOUSEHOLD COMPOSITION

		HEALTH CARE SERVICES		FAMILY PHYSICIAN OR DOCTOR USUALLY SEE FOR MEDICAL CARE		SEEN YOUR FAMILY PHYSICIAN OR DOCTOR IN THE LAST YEAR		YOU OR SOMEONE IN YOUR FAMILY				
	Total	Better	Worse	Yes	No	Yes	No	Has been hospitalized in the last year	Had to go to an emergency room within the last year	Had to see a medical specialist in the past year	Had to find a new family doctor in the past year	None of these
		A	B	C	D	E	F	G	H	I	J	K
Base: All Respondents	1004	359	488	833	165	736	96	243	412	564	184	230
Weighted	1004	365	482	824	174	720	102*	243	413	553	187	235
Kids	133	62	49	112	21	89	23	40	65	75	30	29
	13%	17%	10%	14%	12%	12%	22%	17%	16%	14%	16%	12%
		B					E					
No Kids	835	286	424	689	141	609	78	196	326	459	150	200
	83%	78%	88%	84%	81%	85%	77%	81%	79%	83%	80%	85%
			A							H		
Don't know	36	17	10	24	13	22	1	7	22	19	8	5
	4%	5%	2%	3%	7%	3%	1%	3%	5%	4%	4%	2%
		B			C				GI			

Proportions/Mean: Columns Tested (5% risk level) - A/B - C/D - E/F - G/H/I/J/K Overlap formulae used. * small base