# X3\_1. [3 months]

Compared to this time last year, how likely are you to purchase a car in the next...

|   |       |     |     | REC   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | SEHOLD  | ARE                            | YOU CURREN           | TLY     |
|---|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|----------------------|---------|
|   | Total | BC  | АВ  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or | Thinking of becoming | Neither |
|   |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | М                              | N                    | 0       |
|   |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      | <b></b> |
| Base: Currently own a car/ lease a car OR intend<br>to buy/ lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133                  | 1041    |
| Weighted  | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135                  | 1035    |
| 3 months  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      |         |
| Very likely   | 50    | 1   | 7   | 4     | 21      | 13     | 3        | 15   | 2          | 11          | 14    | 13   | 32      | 11                             | 11                   | 27      |
|   | 4%    | 1%  | 5%  | 4%    | 4%      | 4%     | 4%       | 5%   | 1%         | 3%          | 6%    | 4%   | 3%      | 7%                             | 8%                   | 3%      |
|   |       |     | Α   | *     | Α       | А      | *        | Н    |            |             | Н     |      |         | 0                              | 0                    |         |
| Somewhat likely   | 55    | 10  | 4   | 2     | 14      | 21     | 5        | 15   | 7          | 15          | 12    | 23   | 30      | 7                              | 16                   | 33      |
|   | 4%    | 5%  | 2%  | 2%    | 3%      | 6%     | 6%       | 5%   | 3%         | 4%          | 5%    | 7%   | 3%      | 4%                             | 12%                  | 3%      |
|   |       |     |     | *     |         | D      | *        |      |            |             |       | L    |         |                                | MO                   |         |
| Not very likely   | 148   | 21  | 20  | 7     | 60      | 31     | 10       | 39   | 32         | 34          | 24    | 39   | 105     | 26                             | 26                   | 96      |
|   | 11%   | 11% | 13% | 8%    | 12%     | 10%    | 11%      | 12%  | 14%        | 10%         | 11%   | 12%  | 11%     | 16%                            | 19%                  | 9%      |
|   |       |     |     | *     |         |        | *        |      |            |             |       |      |         | 0                              | 0                    | İ       |
| Not at all likely   | 1083  | 151 | 120 | 78    | 402     | 258    | 75       | 250  | 194        | 285         | 174   | 263  | 804     | 121                            | 83                   | 879     |
|   | 81%   | 82% | 80% | 86%   | 81%     | 80%    | 80%      | 78%  | 82%        | 83%         | 78%   | 78%  | 83%     | 73%                            | 61%                  | 85%     |
|   |       |     |     | *     |         |        | *        |      |            |             |       |      | K       | N                              |                      | MN      |
| Summary   |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      |         |
| Top2Box (Very/ Somewhat likely)   | 105   | 11  | 11  | 6     | 35      | 34     | 9        | 30   | 10         | 25          | 26    | 36   | 62      | 18                             | 27                   | 60      |
|   | 8%    | 6%  | 7%  | 6%    | 7%      | 10%    | 9%       | 9%   | 4%         | 7%          | 12%   | 11%  | 6%      | 11%                            | 20%                  | 6%      |
|   |       |     |     | *     |         |        | *        | Н    |            |             | Н     | L    |         | 0                              | MO                   |         |
| Low2Box (Not very/ Not at all likely)   | 1231  | 172 | 139 | 85    | 461     | 289    | 85       | 289  | 225        | 319         | 197   | 302  | 909     | 148                            | 109                  | 975     |
|   | 92%   | 94% | 93% | 94%   | 93%     | 90%    | 91%      | 91%  | 96%        | 93%         | 88%   | 89%  | 94%     | 89%                            | 80%                  | 94%     |
|   |       |     |     | *     |         |        | *        |      | GJ         |             |       |      | K       | N                              |                      | MN      |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X3\_2. [6 months]

Compared to this time last year, how likely are you to purchase a car in the next...

|  |       |     |     | REC   | SION    |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | ΓLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | ВС  | АВ  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or | _          | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | M                              | N          | 0       |
|  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| 6 months   |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Very likely  | 49    | 8   | 5   | 2     | 24      | 7      | 4        | 16   | 6          | 15          | 9     | 20   | 26      | 10                             | 10         | 30      |
|  | 4%    | 4%  | 3%  | 2%    | 5%      | 2%     | 4%       | 5%   | 2%         | 4%          | 4%    | 6%   | 3%      | 6%                             | 8%         | 3%      |
|  |       |     |     | *     |         |        | *        |      |            |             |       | L    |         |                                | 0          |         |
| Somewhat likely  | 96    | 13  | 10  | 6     | 40      | 22     | 6        | 26   | 18         | 23          | 24    | 30   | 63      | 24                             | 23         | 49      |
|  | 7%    | 7%  | 6%  | 6%    | 8%      | 7%     | 6%       | 8%   | 7%         | 7%          | 11%   | 9%   | 6%      | 15%                            | 17%        | 5%      |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         | 0                              | 0          |         |
| Not very likely  | 161   | 22  | 21  | 9     | 52      | 47     | 9        | 39   | 32         | 38          | 26    | 44   | 108     | 19                             | 29         | 113     |
|  | 12%   | 12% | 14% | 10%   | 11%     | 15%    | 10%      | 12%  | 14%        | 11%         | 12%   | 13%  | 11%     | 11%                            | 22%        | 11%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                | MO         |         |
| Not at all likely  | 1030  | 141 | 114 | 74    | 380     | 246    | 75       | 238  | 180        | 269         | 165   | 244  | 773     | 113                            | 73         | 844     |
|  | 77%   | 77% | 76% | 82%   | 77%     | 76%    | 80%      | 75%  | 77%        | 78%         | 74%   | 72%  | 80%     | 68%                            | 54%        | 82%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      | K       | N                              |            | MN      |
| Summary  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Top2Box (Very/ Somewhat likely)  | 145   | 20  | 15  | 8     | 64      | 29     | 9        | 42   | 23         | 38          | 32    | 50   | 88      | 34                             | 33         | 79      |
|  | 11%   | 11% | 10% | 8%    | 13%     | 9%     | 10%      | 13%  | 10%        | 11%         | 14%   | 15%  | 9%      | 20%                            | 24%        | 8%      |
|  |       |     |     | *     |         |        | *        |      |            |             |       | L    |         | 0                              | 0          |         |
| Low2Box (Not very/ Not at all likely)  | 1191  | 162 | 135 | 83    | 432     | 293    | 84       | 277  | 212        | 307         | 191   | 287  | 882     | 132                            | 103        | 957     |
|  | 89%   | 89% | 90% | 92%   | 87%     | 91%    | 90%      | 87%  | 90%        | 89%         | 86%   | 85%  | 91%     | 80%                            | 76%        | 92%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      | K       |                                |            | MN      |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X3\_3. [1 year]

Compared to this time last year, how likely are you to purchase a car in the next...

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | BC  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or | _          | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | М                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| to buy/ lease one in the next 2 years Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| 1 year   |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Very likely                                      | 88    | 9   | 10  | 3     | 40      | 20     | 7        | 28   | 12         | 20          | 17    | 35   | 49      | 21                             | 22         | 46      |
|  | 7%    | 5%  | 7%  | 3%    | 8%      | 6%     | 7%       | 9%   | 5%         | 6%          | 8%    | 10%  | 5%      | 12%                            | 16%        | 4%      |
|  |       |     |     | *     |         |        | *        |      |            |             |       | L    |         | 0                              | 0          |         |
| Somewhat likely                                  | 231   | 21  | 33  | 21    | 96      | 39     | 21       | 63   | 45         | 59          | 36    | 62   | 158     | 34                             | 34         | 162     |
|  | 17%   | 12% | 22% | 23%   | 19%     | 12%    | 22%      | 20%  | 19%        | 17%         | 16%   | 18%  | 16%     | 21%                            | 25%        | 16%     |
|  |       |     | AE  | AE*   | AE      |        | AE*      |      |            |             |       |      |         |                                | 0          |         |
| Not very likely                                  | 196   | 33  | 30  | 10    | 62      | 52     | 10       | 47   | 38         | 49          | 33    | 51   | 142     | 25                             | 18         | 153     |
|  | 15%   | 18% | 20% | 11%   | 12%     | 16%    | 10%      | 15%  | 16%        | 14%         | 15%   | 15%  | 15%     | 15%                            | 13%        | 15%     |
|  |       |     | D   | *     |         |        | *        |      |            |             |       |      |         |                                |            |         |
| Not at all likely                                | 822   | 120 | 77  | 58    | 299     | 211    | 57       | 181  | 141        | 217         | 137   | 190  | 622     | 86                             | 61         | 675     |
|  | 61%   | 66% | 51% | 63%   | 60%     | 65%    | 61%      | 57%  | 60%        | 63%         | 61%   | 56%  | 64%     | 52%                            | 45%        | 65%     |
|  |       | В   |     | *     |         | В      | *        |      |            |             |       |      | K       |                                |            | MN      |
| Summary  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Top2Box (Very/ Somewhat likely)                  | 319   | 30  | 43  | 24    | 136     | 59     | 27       | 91   | 56         | 78          | 53    | 97   | 207     | 55                             | 56         | 208     |
|  | 24%   | 16% | 28% | 26%   | 27%     | 18%    | 29%      | 28%  | 24%        | 23%         | 24%   | 29%  | 21%     | 33%                            | 42%        | 20%     |
|  |       |     | AE  | *     | AE      |        | AE*      |      |            |             |       | L    |         | 0                              | 0          |         |
| Low2Box (Not very/ Not at all likely)            | 1018  | 153 | 107 | 67    | 361     | 263    | 66       | 228  | 179        | 266         | 170   | 241  | 764     | 111                            | 79         | 827     |
|  | 76%   | 84% | 72% | 74%   | 73%     | 82%    | 71%      | 72%  | 76%        | 77%         | 76%   | 71%  | 79%     | 67%                            | 58%        | 80%     |
|  |       | BDF |     | *     |         | BDF    | *        |      |            |             |       |      | К       |                                |            | MN      |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X3\_4. [2 years]

Compared to this time last year, how likely are you to purchase a car in the next...

|  |       |     |      | REG   | GION    |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | TLY     |
|--|-------|-----|------|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | ВС  | AB   | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or | _          | Neither |
|  |       | Α   | В    | С     | D       | E      | F        | G    | Н          | I           | J     | К    | L       | М                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153  | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150  | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| 2 years  |       |     |      |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Very likely  | 176   | 18  | 20   | 13    | 71      | 40     | 14       | 44   | 32         | 39          | 38    | 49   | 121     | 29                             | 25         | 122     |
|  | 13%   | 10% | 14%  | 14%   | 14%     | 12%    | 15%      | 14%  | 14%        | 11%         | 17%   | 14%  | 12%     | 17%                            | 18%        | 12%     |
|  |       |     |      | *     |         |        | *        |      |            |             |       |      |         | 0                              | 0          |         |
| Somewhat likely  | 356   | 45  | 56   | 23    | 129     | 85     | 18       | 78   | 77         | 86          | 64    | 92   | 253     | 40                             | 36         | 280     |
|  | 27%   | 25% | 37%  | 25%   | 26%     | 26%    | 20%      | 25%  | 33%        | 25%         | 29%   | 27%  | 26%     | 24%                            | 26%        | 27%     |
|  |       |     | ADEF | *     |         |        | *        |      | GI         |             |       |      |         |                                |            |         |
| Not very likely  | 196   | 26  | 20   | 11    | 70      | 56     | 13       | 44   | 26         | 58          | 33    | 57   | 135     | 32                             | 26         | 139     |
|  | 15%   | 14% | 13%  | 12%   | 14%     | 17%    | 14%      | 14%  | 11%        | 17%         | 15%   | 17%  | 14%     | 19%                            | 19%        | 13%     |
|  |       |     |      | *     |         |        | *        |      |            | Н           |       |      |         |                                |            |         |
| Not at all likely  | 609   | 94  | 54   | 44    | 227     | 142    | 48       | 152  | 101        | 162         | 89    | 140  | 462     | 65                             | 49         | 494     |
|  | 46%   | 51% | 36%  | 49%   | 46%     | 44%    | 51%      | 48%  | 43%        | 47%         | 40%   | 42%  | 48%     | 39%                            | 36%        | 48%     |
|  |       | В   |      | *     | В       |        | В*       |      |            |             |       |      |         |                                |            | MN      |
| Summary  |       |     |      |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Top2Box (Very/ Somewhat likely)  | 532   | 63  | 76   | 36    | 200     | 125    | 32       | 123  | 109        | 124         | 102   | 141  | 374     | 69                             | 61         | 403     |
|  | 39%   | 34% | 51%  | 39%   | 40%     | 39%    | 35%      | 39%  | 46%        | 36%         | 46%   | 42%  | 39%     | 41%                            | 45%        | 39%     |
|  |       |     | ADEF | *     |         |        | *        |      | I          |             | I     |      |         |                                |            |         |
| Low2Box (Not very/ Not at all likely)  | 804   | 120 | 73   | 55    | 297     | 198    | 61       | 196  | 126        | 220         | 122   | 197  | 596     | 97                             | 75         | 633     |
|  | 61%   | 66% | 49%  | 61%   | 60%     | 61%    | 65%      | 61%  | 54%        | 64%         | 54%   | 58%  | 61%     | 59%                            | 55%        | 61%     |
|  |       | В   |      | *     | В       | В      | B*       |      |            | HJ          |       |      |         |                                |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X3\_5. [3+ years]

Compared to this time last year, how likely are you to purchase a car in the next...

|  |       |     |     | REC   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | ВС  | АВ  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or | _          | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | К    | L       | М                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| 3+ years   |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Very likely  | 385   | 40  | 39  | 29    | 151     | 98     | 29       | 89   | 73         | 100         | 77    | 97   | 277     | 42                             | 42         | 301     |
|  | 29%   | 22% | 26% | 32%   | 30%     | 30%    | 31%      | 28%  | 31%        | 29%         | 35%   | 29%  | 29%     | 25%                            | 31%        | 29%     |
|  |       |     |     | *     | Α       | Α      | *        |      |            |             |       |      |         |                                |            |         |
| Somewhat likely  | 428   | 57  | 60  | 26    | 152     | 106    | 27       | 84   | 76         | 121         | 70    | 107  | 313     | 44                             | 43         | 341     |
|  | 32%   | 31% | 40% | 28%   | 31%     | 33%    | 29%      | 26%  | 32%        | 35%         | 31%   | 32%  | 32%     | 27%                            | 31%        | 33%     |
|  |       |     | D   | *     |         |        | *        |      |            | G           |       |      |         |                                |            |         |
| Not very likely  | 156   | 31  | 14  | 12    | 53      | 37     | 9        | 41   | 31         | 36          | 27    | 46   | 106     | 25                             | 20         | 111     |
|  | 12%   | 17% | 10% | 14%   | 11%     | 11%    | 10%      | 13%  | 13%        | 10%         | 12%   | 14%  | 11%     | 15%                            | 15%        | 11%     |
|  |       | BD  |     | *     |         |        | *        |      |            |             |       |      |         |                                |            |         |
| Not at all likely  | 367   | 54  | 37  | 24    | 141     | 82     | 28       | 105  | 56         | 88          | 50    | 87   | 274     | 54                             | 30         | 282     |
|  | 27%   | 30% | 25% | 26%   | 28%     | 26%    | 30%      | 33%  | 24%        | 25%         | 22%   | 26%  | 28%     | 33%                            | 22%        | 27%     |
|  |       |     |     | *     |         |        | *        | HIJ  |            |             |       |      |         | N                              |            |         |
| Summary  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Top2Box (Very/ Somewhat likely)  | 814   | 97  | 99  | 55    | 303     | 203    | 57       | 173  | 148        | 221         | 147   | 205  | 590     | 87                             | 85         | 642     |
|  | 61%   | 53% | 66% | 60%   | 61%     | 63%    | 60%      | 54%  | 63%        | 64%         | 66%   | 61%  | 61%     | 52%                            | 63%        | 62%     |
|  |       |     | Α   | *     |         | Α      | *        |      | G          | G           | G     |      |         |                                |            | М       |
| Low2Box (Not very/ Not at all likely)  | 523   | 85  | 51  | 36    | 194     | 119    | 37       | 146  | 87         | 123         | 76    | 133  | 380     | 79                             | 51         | 393     |
|  | 39%   | 47% | 34% | 40%   | 39%     | 37%    | 40%      | 46%  | 37%        | 36%         | 34%   | 39%  | 39%     | 48%                            | 37%        | 38%     |
|  |       | BE  |     | *     |         |        | *        | HIJ  |            |             |       |      |         | 0                              |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X3. [SUMMARY - TOP2BOX (VERY/ SOMEWHAT LIKELY)]

Compared to this time last year, how likely are you to purchase a car in the next...

|  |       |     |      | REC   | SION    |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | TLY     |
|--|-------|-----|------|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | BC  | AB   | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or |            | Neither |
|  |       | Α   | В    | С     | D       | E      | F        | G    | Н          | I           | J     | К    | L       | М                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153  | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150  | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| 3+ years   | 814   | 97  | 99   | 55    | 303     | 203    | 57       | 173  | 148        | 221         | 147   | 205  | 590     | 87                             | 85         | 642     |
|  | 61%   | 53% | 66%  | 60%   | 61%     | 63%    | 60%      | 54%  | 63%        | 64%         | 66%   | 61%  | 61%     | 52%                            | 63%        | 62%     |
|  |       |     | Α    | *     |         | А      | *        |      | G          | G           | G     |      |         |                                |            | М       |
| 2 years  | 532   | 63  | 76   | 36    | 200     | 125    | 32       | 123  | 109        | 124         | 102   | 141  | 374     | 69                             | 61         | 403     |
|  | 39%   | 34% | 51%  | 39%   | 40%     | 39%    | 35%      | 39%  | 46%        | 36%         | 46%   | 42%  | 39%     | 41%                            | 45%        | 39%     |
|  |       |     | ADEF | *     |         |        | *        |      | 1          |             | I     |      |         |                                |            |         |
| 1 year   | 319   | 30  | 43   | 24    | 136     | 59     | 27       | 91   | 56         | 78          | 53    | 97   | 207     | 55                             | 56         | 208     |
|  | 24%   | 16% | 28%  | 26%   | 27%     | 18%    | 29%      | 28%  | 24%        | 23%         | 24%   | 29%  | 21%     | 33%                            | 42%        | 20%     |
|  |       |     | AE   | *     | AE      |        | AE*      |      |            |             |       | L    |         | 0                              | 0          |         |
| 6 months   | 145   | 20  | 15   | 8     | 64      | 29     | 9        | 42   | 23         | 38          | 32    | 50   | 88      | 34                             | 33         | 79      |
|  | 11%   | 11% | 10%  | 8%    | 13%     | 9%     | 10%      | 13%  | 10%        | 11%         | 14%   | 15%  | 9%      | 20%                            | 24%        | 8%      |
|  |       |     |      | *     |         |        | *        |      |            |             |       | L    |         | 0                              | 0          |         |
| 3 months   | 105   | 11  | 11   | 6     | 35      | 34     | 9        | 30   | 10         | 25          | 26    | 36   | 62      | 18                             | 27         | 60      |
|  | 8%    | 6%  | 7%   | 6%    | 7%      | 10%    | 9%       | 9%   | 4%         | 7%          | 12%   | 11%  | 6%      | 11%                            | 20%        | 6%      |
|  |       |     |      | *     |         |        | *        | Н    |            |             | Н     | L    |         | 0                              | МО         |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X3. [SUMMARY - LOW2BOX (NOT VERY/ NOT AT ALL LIKELY)]

Compared to this time last year, how likely are you to purchase a car in the next...

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | SEHOLD  | ARE                            | YOU CURREN | ΓLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | ВС  | АВ  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or |            | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | К    | L       | М                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| 3 months   | 1231  | 172 | 139 | 85    | 461     | 289    | 85       | 289  | 225        | 319         | 197   | 302  | 909     | 148                            | 109        | 975     |
|  | 92%   | 94% | 93% | 94%   | 93%     | 90%    | 91%      | 91%  | 96%        | 93%         | 88%   | 89%  | 94%     | 89%                            | 80%        | 94%     |
|  |       |     |     | *     |         |        | *        |      | GJ         |             |       |      | K       | N                              |            | MN      |
| 6 months   | 1191  | 162 | 135 | 83    | 432     | 293    | 84       | 277  | 212        | 307         | 191   | 287  | 882     | 132                            | 103        | 957     |
|  | 89%   | 89% | 90% | 92%   | 87%     | 91%    | 90%      | 87%  | 90%        | 89%         | 86%   | 85%  | 91%     | 80%                            | 76%        | 92%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      | K       |                                |            | MN      |
| 1 year   | 1018  | 153 | 107 | 67    | 361     | 263    | 66       | 228  | 179        | 266         | 170   | 241  | 764     | 111                            | 79         | 827     |
|  | 76%   | 84% | 72% | 74%   | 73%     | 82%    | 71%      | 72%  | 76%        | 77%         | 76%   | 71%  | 79%     | 67%                            | 58%        | 80%     |
|  |       | BDF |     | *     |         | BDF    | *        |      |            |             |       |      | K       |                                |            | MN      |
| 2 years  | 804   | 120 | 73  | 55    | 297     | 198    | 61       | 196  | 126        | 220         | 122   | 197  | 596     | 97                             | 75         | 633     |
|  | 61%   | 66% | 49% | 61%   | 60%     | 61%    | 65%      | 61%  | 54%        | 64%         | 54%   | 58%  | 61%     | 59%                            | 55%        | 61%     |
|  |       | В   |     | *     | В       | В      | B*       |      |            | HJ          |       |      |         |                                |            |         |
| 3+ years   | 523   | 85  | 51  | 36    | 194     | 119    | 37       | 146  | 87         | 123         | 76    | 133  | 380     | 79                             | 51         | 393     |
|  | 39%   | 47% | 34% | 40%   | 39%     | 37%    | 40%      | 46%  | 37%        | 36%         | 34%   | 39%  | 39%     | 48%                            | 37%        | 38%     |
|  |       | BE  |     | *     |         |        | *        | HIJ  |            |             |       |      |         | 0                              |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

X4. From which of the following sources do you ask for or receive car-buying advice?

|  |       |     |     | REC   | SION    |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE             | YOU CURREN  | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|-----------------|-------------|---------|
|  | Total | ВС  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self- | Thinking of | Neither |
|  |       |     |     |       |         |        |          |      |            |             |       |      |         | employed or     | becoming    |         |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | 1           | J     | K    | L       | M               | N           | 0       |
|  |       |     |     |       |         |        |          |      |            |             |       |      |         |                 |             |         |
| Base: Currently own a car/ lease a car OR intend | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177             | 133         | 1041    |
| to buy/ lease one in the next 2 years            |       |     |     |       |         |        |          |      |            |             |       |      |         |                 |             |         |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166             | 135         | 1035    |
| Friends/Family                                   | 688   | 84  | 76  | 59    | 290     | 127    | 51       | 167  | 115        | 170         | 117   | 195  | 476     | 81              | 74          | 532     |
|  | 51%   | 46% | 51% | 65%   | 58%     | 40%    | 54%      | 52%  | 49%        | 49%         | 52%   | 58%  | 49%     | 49%             | 55%         | 51%     |
|  |       |     | E   | ABE*  | AE      |        | E*       |      |            |             |       | L    |         |                 |             |         |
| Car dealer/manufacturer                          | 613   | 77  | 71  | 39    | 239     | 146    | 41       | 109  | 109        | 170         | 126   | 160  | 440     | 68              | 78          | 467     |
|  | 46%   | 42% | 47% | 42%   | 48%     | 45%    | 43%      | 34%  | 46%        | 49%         | 57%   | 47%  | 45%     | 41%             | 58%         | 45%     |
|  |       |     |     | *     |         |        | *        |      | G          | G           | GH    |      |         |                 | MO          |         |
| News media (newspapers, tv, radio, magazine)     | 421   | 64  | 56  | 27    | 152     | 92     | 30       | 82   | 82         | 106         | 88    | 92   | 319     | 53              | 58          | 309     |
|  | 31%   | 35% | 37% | 29%   | 31%     | 29%    | 32%      | 26%  | 35%        | 31%         | 39%   | 27%  | 33%     | 32%             | 43%         | 30%     |
|  |       |     |     | *     |         |        | *        |      | G          |             | GI    |      |         |                 | 0           |         |
| Online forums                                    | 347   | 58  | 41  | 32    | 144     | 45     | 27       | 73   | 50         | 92          | 82    | 100  | 236     | 50              | 49          | 248     |
|  | 26%   | 32% | 27% | 35%   | 29%     | 14%    | 29%      | 23%  | 21%        | 27%         | 37%   | 30%  | 24%     | 30%             | 36%         | 24%     |
|  |       | E   | E   | E*    | E       |        | E*       |      |            |             | GHI   |      |         |                 | 0           |         |
| Auto show  | 125   | 16  | 17  | 7     | 47      | 33     | 5        | 28   | 21         | 34          | 29    | 33   | 83      | 21              | 22          | 83      |
|  | 9%    | 9%  | 11% | 8%    | 9%      | 10%    | 5%       | 9%   | 9%         | 10%         | 13%   | 10%  | 9%      | 12%             | 16%         | 8%      |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                 | 0           |         |
| I don't seek or receive advice                   | 241   | 41  | 19  | 10    | 79      | 77     | 14       | 70   | 44         | 57          | 32    | 58   | 182     | 29              | 15          | 197     |
|  | 18%   | 23% | 13% | 12%   | 16%     | 24%    | 15%      | 22%  | 19%        | 17%         | 15%   | 17%  | 19%     | 17%             | 11%         | 19%     |
|  |       | BCD |     | *     |         | BCD    | *        | J    |            |             |       |      |         |                 |             | N       |

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

X5A. Which of the following options best describes how you will primarily pay for your next vehicle purchase/lease?

|   |       |     |     | REC   | GION    |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE             | YOU CURREN  | TLY     |
|---|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|-----------------|-------------|---------|
|   | Total | ВС  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self- | Thinking of | Neither |
|   |       |     |     |       |         |        |          |      |            |             |       |      |         | employed or     | becoming    |         |
|   |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | M               | N           | 0       |
|   |       |     |     |       |         |        |          |      |            |             |       |      |         |                 |             |         |
| Base: Currently own a car/lease a car OR intend | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177             | 133         | 1041    |
| to buy/ lease one in the next 2 years           |       |     |     |       |         |        |          |      |            |             |       |      |         |                 |             |         |
| Weighted  | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166             | 135         | 1035    |
| Trade-in plus finance the remaining total       | 335   | 47  | 38  | 17    | 140     | 59     | 34       | 52   | 67         | 101         | 56    | 84   | 245     | 31              | 17          | 286     |
|   | 25%   | 26% | 25% | 19%   | 28%     | 18%    | 36%      | 16%  | 28%        | 29%         | 25%   | 25%  | 25%     | 19%             | 13%         | 28%     |
|   |       | E   |     | *     | Е       |        | CE*      |      | G          | G           | G     |      |         |                 |             | MN      |
| Cash from savings                               | 259   | 34  | 33  | 21    | 109     | 51     | 11       | 92   | 40         | 53          | 41    | 62   | 194     | 41              | 39          | 179     |
|   | 19%   | 19% | 22% | 23%   | 22%     | 16%    | 11%      | 29%  | 17%        | 15%         | 18%   | 18%  | 20%     | 25%             | 29%         | 17%     |
|   |       |     | F   | F*    | EF      |        | *        | HIJ  |            |             |       |      |         | 0               | 0           |         |
| Fully finance with loan                         | 229   | 16  | 12  | 13    | 64      | 102    | 23       | 55   | 39         | 62          | 40    | 67   | 153     | 30              | 31          | 168     |
|   | 17%   | 9%  | 8%  | 15%   | 13%     | 32%    | 24%      | 17%  | 16%        | 18%         | 18%   | 20%  | 16%     | 18%             | 23%         | 16%     |
|   |       |     |     | *     |         | ABCD   | ABD*     |      |            |             |       |      |         |                 |             |         |
| Trade-in plus cash for the remaining total      | 212   | 45  | 29  | 18    | 88      | 25     | 7        | 44   | 45         | 50          | 33    | 39   | 170     | 28              | 13          | 171     |
|   | 16%   | 25% | 19% | 20%   | 18%     | 8%     | 8%       | 14%  | 19%        | 15%         | 15%   | 12%  | 18%     | 17%             | 9%          | 17%     |
|   |       | DEF | EF  | EF*   | EF      |        | *        |      |            |             |       |      | К       |                 |             | N       |
| Big down payment to reduce monthly              | 194   | 23  | 22  | 11    | 69      | 57     | 12       | 46   | 33         | 55          | 43    | 56   | 135     | 18              | 26          | 151     |
| payments, then finance                          | 15%   | 13% | 15% | 12%   | 14%     | 18%    | 13%      | 15%  | 14%        | 16%         | 19%   | 17%  | 14%     | 11%             | 19%         | 15%     |
|   |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                 |             |         |
| No need to finance                              | 107   | 17  | 16  | 10    | 26      | 29     | 8        | 30   | 12         | 24          | 11    | 30   | 74      | 17              | 10          | 80      |
|   | 8%    | 10% | 11% | 11%   | 5%      | 9%     | 8%       | 10%  | 5%         | 7%          | 5%    | 9%   | 8%      | 10%             | 7%          | 8%      |
|   |       | D   | D   | D*    |         |        | *        | J    |            |             |       |      |         |                 |             |         |

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

X5B. You've indicated that you plan to finance at least some portion of your next car purchase/lease. Through which of the following options do you plan on borrowing from?

|   |       |     |     | REC   | GION    |        |          |      | HOUSEHO    | LD INCOME   |       | HOU  | SEHOLD  | ARE             | YOU CURREN  | TLY     |
|---|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|-----------------|-------------|---------|
|   | Total | BC  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self- | Thinking of | Neither |
|   |       |     |     |       |         |        |          |      |            |             |       |      |         | employed or     | becoming    |         |
|   |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | M               | N           | 0       |
| Base: Primarily pay by Fully Finance/ Downpayment Then Finance/ Trade-In Plus | 777   | 96  | 74  | 36    | 271     | 228    | 72       | 149  | 135        | 228         | 149   | 219  | 541     | 88              | 76          | 613     |
| Finance<br>Weighted   | 758   | 86  | 71  | 42    | 274     | 217    | 69       | 153  | 138        | 217         | 139   | 207  | 533     | 79              | 74          | 605     |
| With dealership/manufacturer financing  | 363   | 28  | 37  | 20    | 115     | 132    | 31       | 63   | 58         | 125         | 71    | 101  | 259     | 39              | 31          | 294     |
|   | 48%   | 33% | 51% | 47%   | 42%     | 61%    | 46%      | 41%  | 42%        | 57%         | 51%   | 49%  | 49%     | 49%             | 41%         | 49%     |
|   |       | *   | A*  | *     |         | ADF    | *        |      |            | GH          |       |      |         | *               | *           |         |
| Your financial institution prior to going to the                              | 242   | 40  | 23  | 16    | 100     | 41     | 23       | 45   | 48         | 58          | 49    | 54   | 180     | 29              | 30          | 183     |
| dealership  | 32%   | 46% | 33% | 38%   | 36%     | 19%    | 34%      | 29%  | 35%        | 27%         | 36%   | 26%  | 34%     | 36%             | 41%         | 30%     |
|   |       | E*  | E*  | E*    | Е       |        | E*       |      |            |             |       |      | К       | *               | *           |         |
| Your financial institution at the dealership when                             | 193   | 24  | 19  | 10    | 70      | 53     | 17       | 39   | 40         | 57          | 33    | 64   | 122     | 19              | 24          | 150     |
| purchasing or leasing a car   | 25%   | 28% | 26% | 24%   | 26%     | 24%    | 25%      | 26%  | 29%        | 26%         | 24%   | 31%  | 23%     | 25%             | 32%         | 25%     |
|   |       | *   | *   | *     |         |        | *        |      |            |             |       | L    |         | *               | *           |         |
| Family or friends   | 33    | 2   | -   | 1     | 17      | 11     | 4        | 14   | 7          | 3           | 4     | 8    | 24      | 2               | 7           | 25      |
|   | 4%    | 2%  | -   | 2%    | 6%      | 5%     | 5%       | 9%   | 5%         | 2%          | 3%    | 4%   | 4%      | 2%              | 9%          | 4%      |
|   |       | *   | *   | *     | В       |        | *        | IJ   | I          |             |       |      |         | *               | *           |         |
| Other   | 24    | 2   | 2   | 1     | 12      | 4      | 2        | 10   | 2          | 2           | 3     | 6    | 17      | -               | -           | 24      |
|   | 3%    | 2%  | 3%  | 3%    | 5%      | 2%     | 3%       | 6%   | 1%         | 1%          | 2%    | 3%   | 3%      | -               | -           | 4%      |
|   |       | *   | *   | *     |         |        | *        | HI   |            |             |       |      |         | *               | *           |         |

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

X6. Which of the following factors is most important when it comes to your financing decision to purchase/lease a car?

|  |       |     |     | REC   | GION    |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | SEHOLD  | ARE                            | YOU CURREN           | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|----------------------|---------|
|  | Total | BC  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or | Thinking of becoming | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | ı           | J     | К    | L       | M                              | N                    | 0       |
| Base: Currently own a car/ lease a car OR intend | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133                  | 1041    |
| to buy/ lease one in the next 2 years Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135                  | 1035    |
| My budget/affordability                          | 692   | 107 | 88  | 52    | 246     | 151    | 47       | 175  | 130        | 170         | 102   | 175  | 504     | 82                             | 69                   | 540     |
|  | 52%   | 59% | 59% | 57%   | 50%     | 47%    | 50%      | 55%  | 55%        | 49%         | 46%   | 52%  | 52%     | 50%                            | 51%                  | 52%     |
|  |       | DE  | E   | *     |         |        | *        | J    | J          |             |       |      |         |                                |                      |         |
| Monthly payment                                  | 253   | 24  | 21  | 11    | 112     | 57     | 27       | 72   | 48         | 62          | 40    | 69   | 176     | 27                             | 28                   | 197     |
|  | 19%   | 13% | 14% | 12%   | 23%     | 18%    | 29%      | 23%  | 20%        | 18%         | 18%   | 21%  | 18%     | 17%                            | 21%                  | 19%     |
|  |       |     |     | *     | ABC     |        | ABCE*    |      |            |             |       |      |         |                                |                      |         |
| Interest rate                                    | 246   | 24  | 28  | 19    | 88      | 75     | 12       | 37   | 31         | 74          | 60    | 63   | 178     | 29                             | 26                   | 191     |
|  | 18%   | 13% | 19% | 21%   | 18%     | 23%    | 13%      | 12%  | 13%        | 21%         | 27%   | 19%  | 18%     | 17%                            | 19%                  | 18%     |
|  |       |     |     | *     |         | ADF    | *        |      |            | GH          | GH    |      |         |                                |                      |         |
| Trade-in value of my current car                 | 92    | 22  | 9   | 8     | 32      | 17     | 3        | 24   | 16         | 24          | 14    | 19   | 73      | 19                             | 8                    | 64      |
|  | 7%    | 12% | 6%  | 9%    | 6%      | 5%     | 3%       | 7%   | 7%         | 7%          | 6%    | 6%   | 7%      | 12%                            | 6%                   | 6%      |
|  |       | DEF |     | *     |         |        | *        |      |            |             |       |      |         | 0                              |                      |         |
| Term of loan                                     | 36    | 3   | 2   | -     | 12      | 15     | 4        | 9    | 5          | 10          | 6     | 3    | 30      | 1                              | 4                    | 31      |
|  | 3%    | 1%  | 2%  | -     | 2%      | 5%     | 4%       | 3%   | 2%         | 3%          | 3%    | 1%   | 3%      | 1%                             | 3%                   | 3%      |
|  |       |     |     | *     |         | Α      | *        |      |            |             |       |      | K       |                                |                      |         |
| Lender choice/availability/approval              | 19    | 2   | 1   | 1     | 7       | 6      | 1        | 3    | 5          | 5           | 2     | 8    | 10      | 7                              | -                    | 12      |
|  | 1%    | 1%  | *   | 1%    | 1%      | 2%     | 1%       | 1%   | 2%         | 1%          | 1%    | 2%   | 1%      | 4%                             | -                    | 1%      |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         | NO                             |                      |         |

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7\_1. [Affordability of the car]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURRENT | ΓLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|-------------|---------|
|  | Total | BC  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or | _           | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | М                              | N           | 0       |
|  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |             |         |
| Base: Currently own a car/lease a car OR intend to buy/lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133         | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135         | 1035    |
| Affordability of the car   |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |             |         |
| Major factor   | 1131  | 155 | 129 | 78    | 424     | 261    | 84       | 269  | 213        | 289         | 177   | 287  | 819     | 136                            | 109         | 886     |
|  | 85%   | 85% | 86% | 85%   | 85%     | 81%    | 89%      | 84%  | 91%        | 84%         | 79%   | 85%  | 84%     | 82%                            | 81%         | 86%     |
|  |       |     |     | *     |         |        | *        |      | GIJ        |             |       |      |         |                                |             |         |
| Minor factor   | 158   | 20  | 18  | 11    | 56      | 47     | 6        | 36   | 13         | 43          | 40    | 39   | 116     | 25                             | 21          | 113     |
|  | 12%   | 11% | 12% | 13%   | 11%     | 15%    | 7%       | 11%  | 6%         | 13%         | 18%   | 12%  | 12%     | 15%                            | 15%         | 11%     |
|  |       |     |     | *     |         | F      | *        | Н    |            | Н           | GH    |      |         |                                |             |         |
| Not at all a factor  | 47    | 8   | 4   | 2     | 17      | 14     | 4        | 14   | 9          | 12          | 7     | 11   | 34      | 5                              | 5           | 37      |
|  | 4%    | 4%  | 2%  | 2%    | 3%      | 4%     | 4%       | 4%   | 4%         | 3%          | 3%    | 3%   | 4%      | 3%                             | 4%          | 4%      |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                |             |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

## X7\_2. [Best price after comparison shopping]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | ВС  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or |            | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | М                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| Best price after comparison shopping   |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Major factor   | 1017  | 141 | 115 | 70    | 382     | 239    | 71       | 230  | 183        | 266         | 164   | 267  | 734     | 121                            | 93         | 804     |
|  | 76%   | 77% | 77% | 77%   | 77%     | 74%    | 76%      | 72%  | 78%        | 77%         | 73%   | 79%  | 76%     | 73%                            | 69%        | 78%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                |            | N       |
| Minor factor   | 253   | 32  | 31  | 14    | 92      | 69     | 15       | 66   | 42         | 62          | 49    | 58   | 187     | 38                             | 36         | 178     |
|  | 19%   | 17% | 20% | 16%   | 19%     | 22%    | 16%      | 21%  | 18%        | 18%         | 22%   | 17%  | 19%     | 23%                            | 27%        | 17%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                | 0          |         |
| Not at all a factor  | 66    | 10  | 5   | 7     | 23      | 14     | 8        | 23   | 10         | 16          | 10    | 13   | 50      | 7                              | 6          | 53      |
|  | 5%    | 5%  | 3%  | 8%    | 5%      | 4%     | 9%       | 7%   | 4%         | 5%          | 5%    | 4%   | 5%      | 4%                             | 4%         | 5%      |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7\_3. [Availability of attractive loans and financing rates]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN           | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|----------------------|---------|
|  | Total | ВС  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or | Thinking of becoming | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | M                              | N                    | 0       |
|  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      |         |
| Base: Currently own a car/ lease a car OR intend | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133                  | 1041    |
| to buy/ lease one in the next 2 years            |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      |         |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135                  | 1035    |
| Availability of attractive loans and financing   |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      |         |
| rates  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      |         |
| Major factor                                     | 655   | 60  | 63  | 35    | 237     | 201    | 59       | 156  | 112        | 177         | 109   | 175  | 468     | 78                             | 70                   | 508     |
|  | 49%   | 33% | 42% | 38%   | 48%     | 62%    | 63%      | 49%  | 48%        | 52%         | 49%   | 52%  | 48%     | 47%                            | 52%                  | 49%     |
|  |       |     |     | *     | Α       | ABCD   | ABCD*    |      |            |             |       |      |         |                                |                      |         |
| Minor factor                                     | 379   | 59  | 48  | 31    | 142     | 79     | 19       | 92   | 67         | 99          | 60    | 111  | 256     | 48                             | 40                   | 290     |
|  | 28%   | 33% | 32% | 34%   | 29%     | 24%    | 21%      | 29%  | 28%        | 29%         | 27%   | 33%  | 26%     | 29%                            | 30%                  | 28%     |
|  |       | EF  |     | *     |         |        | *        |      |            |             |       | L    |         |                                |                      |         |
| Not at all a factor                              | 302   | 63  | 38  | 25    | 117     | 43     | 15       | 71   | 56         | 68          | 55    | 51   | 247     | 40                             | 25                   | 237     |
|  | 23%   | 35% | 25% | 28%   | 24%     | 13%    | 16%      | 22%  | 24%        | 20%         | 24%   | 15%  | 25%     | 24%                            | 18%                  | 23%     |
|  |       | DEF | E   | E*    | E       |        | *        |      |            |             |       |      | K       |                                |                      |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7\_4. [A preferred car brand]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | ΓLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | ВС  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or |            | Neither |
|  |       | Α   | В   | С     | D       | Е      | F        | G    | Н          | I           | J     | K    | L       | M                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| A preferred car brand  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Major factor   | 738   | 107 | 87  | 42    | 261     | 190    | 51       | 167  | 123        | 204         | 119   | 183  | 547     | 96                             | 74         | 568     |
|  | 55%   | 58% | 58% | 47%   | 53%     | 59%    | 55%      | 52%  | 52%        | 59%         | 53%   | 54%  | 56%     | 58%                            | 55%        | 55%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                |            |         |
| Minor factor   | 439   | 55  | 49  | 32    | 174     | 102    | 26       | 108  | 86         | 104         | 78    | 113  | 313     | 53                             | 45         | 341     |
|  | 33%   | 30% | 33% | 36%   | 35%     | 32%    | 27%      | 34%  | 37%        | 30%         | 35%   | 33%  | 32%     | 32%                            | 33%        | 33%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                |            |         |
| Not at all a factor  | 160   | 21  | 14  | 16    | 62      | 30     | 17       | 44   | 26         | 36          | 27    | 42   | 111     | 17                             | 16         | 127     |
|  | 12%   | 11% | 9%  | 18%   | 12%     | 9%     | 18%      | 14%  | 11%        | 11%         | 12%   | 12%  | 11%     | 10%                            | 12%        | 12%     |
|  |       |     |     | E*    |         |        | E*       |      |            |             |       |      |         |                                |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7\_5. [The features of a car (performance, colour, safety rating, size, fuel efficiency, engine type)]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | ВС  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or | _          | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | М                              | N          | 0       |
|  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Base: Currently own a car/ lease a car OR intend<br>to buy/ lease one in the next 2 years      | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| The features of a car (performance, colour, safety rating, size, fuel efficiency, engine type) |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Major factor   | 1001  | 139 | 115 | 79    | 356     | 247    | 64       | 220  | 178        | 260         | 185   | 250  | 734     | 130                            | 95         | 776     |
|  | 75%   | 76% | 77% | 87%   | 72%     | 77%    | 69%      | 69%  | 75%        | 75%         | 83%   | 74%  | 76%     | 78%                            | 70%        | 75%     |
|  |       |     |     | DF*   |         |        | *        |      |            |             | GI    |      |         |                                |            |         |
| Minor factor   | 282   | 36  | 30  | 10    | 123     | 61     | 22       | 77   | 47         | 76          | 35    | 73   | 200     | 33                             | 36         | 214     |
|  | 21%   | 20% | 20% | 11%   | 25%     | 19%    | 24%      | 24%  | 20%        | 22%         | 16%   | 22%  | 21%     | 20%                            | 26%        | 21%     |
|  |       |     |     | *     | CE      |        | C*       | J    |            |             |       |      |         |                                |            |         |
| Not at all a factor  | 53    | 8   | 5   | 2     | 17      | 14     | 7        | 22   | 11         | 9           | 3     | 15   | 36      | 3                              | 5          | 46      |
|  | 4%    | 4%  | 3%  | 2%    | 3%      | 4%     | 8%       | 7%   | 5%         | 3%          | 1%    | 4%   | 4%      | 2%                             | 3%         | 4%      |
|  |       |     |     | *     |         |        | *        | IJ   | J          |             |       |      |         |                                |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7\_6. [Positive consumer reports/reviews on selected car]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | BC  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or |            | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | M                              | N          | 0       |
|  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Base: Currently own a car/ lease a car OR intend | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| to buy/ lease one in the next 2 years            |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| Positive consumer reports/reviews on selected    |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| car  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Major factor                                     | 758   | 111 | 83  | 54    | 294     | 162    | 53       | 168  | 130        | 192         | 126   | 191  | 555     | 92                             | 69         | 596     |
|  | 57%   | 61% | 56% | 59%   | 59%     | 50%    | 56%      | 53%  | 55%        | 56%         | 56%   | 57%  | 57%     | 56%                            | 51%        | 58%     |
|  |       | E   |     | *     | E       |        | *        |      |            |             |       |      |         |                                |            |         |
| Minor factor                                     | 442   | 54  | 55  | 30    | 160     | 117    | 27       | 111  | 77         | 120         | 76    | 116  | 312     | 59                             | 49         | 334     |
|  | 33%   | 29% | 37% | 33%   | 32%     | 36%    | 29%      | 35%  | 33%        | 35%         | 34%   | 34%  | 32%     | 36%                            | 37%        | 32%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                |            |         |
| Not at all a factor                              | 136   | 18  | 12  | 8     | 42      | 43     | 14       | 40   | 28         | 33          | 21    | 30   | 103     | 14                             | 16         | 106     |
|  | 10%   | 10% | 8%  | 8%    | 9%      | 13%    | 15%      | 12%  | 12%        | 10%         | 9%    | 9%   | 11%     | 8%                             | 12%        | 10%     |
|  |       |     |     | *     |         | D      | *        |      |            |             |       |      |         |                                |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7\_7. [Resale/Trade-in value]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | ВС  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or |            | Neither |
|  |       | Α   | В   | С     | D       | Е      | F        | G    | Н          | I           | J     | K    | L       | М                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| Resale/Trade-in value  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Major factor   | 519   | 73  | 56  | 29    | 180     | 154    | 27       | 121  | 96         | 142         | 66    | 112  | 397     | 59                             | 55         | 405     |
|  | 39%   | 40% | 37% | 32%   | 36%     | 48%    | 29%      | 38%  | 41%        | 41%         | 30%   | 33%  | 41%     | 35%                            | 41%        | 39%     |
|  |       |     |     | *     |         | BCDF   | *        | J    | J          | J           |       |      | K       |                                |            |         |
| Minor factor   | 574   | 84  | 69  | 46    | 214     | 117    | 43       | 129  | 90         | 148         | 119   | 158  | 403     | 73                             | 61         | 440     |
|  | 43%   | 46% | 46% | 51%   | 43%     | 36%    | 46%      | 40%  | 38%        | 43%         | 53%   | 47%  | 41%     | 44%                            | 45%        | 42%     |
|  |       | E   |     | E*    |         |        | *        |      |            |             | GHI   |      |         |                                |            |         |
| Not at all a factor  | 244   | 26  | 25  | 16    | 102     | 51     | 23       | 69   | 49         | 55          | 38    | 68   | 171     | 34                             | 20         | 190     |
|  | 18%   | 14% | 17% | 17%   | 21%     | 16%    | 25%      | 22%  | 21%        | 16%         | 17%   | 20%  | 18%     | 20%                            | 14%        | 18%     |
|  |       |     |     | *     |         |        | AE*      |      |            |             |       |      |         |                                |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7\_8. [Dealership/Salesperson advice and service or relationship]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN           | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|----------------------|---------|
|  | Total | ВС  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or | Thinking of becoming | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | M                              | N                    | 0       |
|  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      |         |
| Base: Currently own a car/ lease a car OR intend | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133                  | 1041    |
| to buy/ lease one in the next 2 years            |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      |         |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135                  | 1035    |
| Dealership/Salesperson advice and service or     |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      |         |
| relationship                                     |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |                      |         |
| Major factor                                     | 419   | 42  | 43  | 24    | 140     | 136    | 35       | 107  | 69         | 106         | 57    | 94   | 317     | 62                             | 39                   | 318     |
|  | 31%   | 23% | 29% | 26%   | 28%     | 42%    | 37%      | 34%  | 29%        | 31%         | 25%   | 28%  | 33%     | 37%                            | 29%                  | 31%     |
|  |       |     |     | *     |         | ABCD   | A*       | J    |            |             |       |      |         |                                |                      |         |
| Minor factor                                     | 582   | 88  | 67  | 42    | 219     | 129    | 37       | 134  | 104        | 150         | 109   | 150  | 416     | 59                             | 65                   | 458     |
|  | 44%   | 48% | 45% | 46%   | 44%     | 40%    | 39%      | 42%  | 44%        | 43%         | 49%   | 44%  | 43%     | 36%                            | 48%                  | 44%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                | М                    | M       |
| Not at all a factor                              | 336   | 53  | 40  | 26    | 138     | 57     | 22       | 78   | 63         | 89          | 57    | 94   | 237     | 45                             | 31                   | 260     |
|  | 25%   | 29% | 27% | 28%   | 28%     | 18%    | 24%      | 24%  | 27%        | 26%         | 26%   | 28%  | 24%     | 27%                            | 23%                  | 25%     |
|  |       | E   | E   | E*    | E       |        | *        |      |            |             |       |      |         |                                |                      |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7\_9. [Test drive]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | ΓLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | BC  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or |            | Neither |
|  |       | Α   | В   | С     | D       | Е      | F        | G    | Н          | I           | J     | K    | L       | М                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| Test drive   |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Major factor   | 800   | 112 | 85  | 65    | 290     | 193    | 53       | 196  | 143        | 195         | 123   | 207  | 579     | 101                            | 83         | 615     |
|  | 60%   | 62% | 57% | 71%   | 58%     | 60%    | 57%      | 61%  | 61%        | 57%         | 55%   | 61%  | 60%     | 61%                            | 62%        | 59%     |
|  |       |     |     | BD*   |         |        | *        |      |            |             |       |      |         |                                |            |         |
| Minor factor   | 416   | 56  | 56  | 25    | 161     | 91     | 28       | 92   | 72         | 114         | 82    | 99   | 305     | 54                             | 39         | 323     |
|  | 31%   | 30% | 37% | 27%   | 32%     | 28%    | 30%      | 29%  | 31%        | 33%         | 37%   | 29%  | 31%     | 33%                            | 29%        | 31%     |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                |            |         |
| Not at all a factor  | 121   | 15  | 9   | 2     | 45      | 38     | 12       | 31   | 20         | 35          | 19    | 32   | 86      | 11                             | 13         | 97      |
|  | 9%    | 8%  | 6%  | 2%    | 9%      | 12%    | 13%      | 10%  | 9%         | 10%         | 9%    | 9%   | 9%      | 7%                             | 10%        | 9%      |
|  |       |     |     | *     | С       | С      | C*       |      |            |             |       |      |         |                                |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7\_10. [Extended car warranties offered]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | ΓLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | ВС  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or |            | Neither |
|  |       | Α   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | М                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| Extended car warranties offered  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Major factor   | 524   | 59  | 59  | 25    | 206     | 135    | 41       | 127  | 92         | 127         | 94    | 130  | 381     | 65                             | 52         | 407     |
|  | 39%   | 32% | 39% | 27%   | 41%     | 42%    | 44%      | 40%  | 39%        | 37%         | 42%   | 39%  | 39%     | 39%                            | 38%        | 39%     |
|  |       |     |     | *     | AC      | AC     | C*       |      |            |             |       |      |         |                                |            |         |
| Minor factor   | 533   | 73  | 61  | 47    | 201     | 116    | 35       | 114  | 92         | 145         | 88    | 144  | 378     | 70                             | 53         | 410     |
|  | 40%   | 40% | 40% | 52%   | 40%     | 36%    | 37%      | 36%  | 39%        | 42%         | 39%   | 43%  | 39%     | 42%                            | 39%        | 40%     |
|  |       |     |     | E*    |         |        | *        |      |            |             |       |      |         |                                |            |         |
| Not at all a factor  | 279   | 51  | 31  | 19    | 90      | 71     | 18       | 78   | 52         | 72          | 42    | 63   | 212     | 30                             | 31         | 218     |
|  | 21%   | 28% | 21% | 21%   | 18%     | 22%    | 19%      | 24%  | 22%        | 21%         | 19%   | 19%  | 22%     | 18%                            | 23%        | 21%     |
|  |       | D   |     | *     |         |        | *        |      |            |             |       |      |         |                                |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7\_11. [Car-related costs (insurance, maintenance, gas)]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |     |     | REG   | ION     |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD   | ARE                            | YOU CURREN | TLY     |
|--|-------|-----|-----|-------|---------|--------|----------|------|------------|-------------|-------|------|---------|--------------------------------|------------|---------|
|  | Total | BC  | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids | Currently self-<br>employed or |            | Neither |
|  |       | А   | В   | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L       | М                              | N          | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years | 1351  | 202 | 153 | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975     | 177                            | 133        | 1041    |
| Weighted   | 1336  | 183 | 150 | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970     | 166                            | 135        | 1035    |
| Car-related costs (insurance, maintenance, gas)  |       |     |     |       |         |        |          |      |            |             |       |      |         |                                |            |         |
| Major factor   | 799   | 88  | 78  | 53    | 286     | 231    | 63       | 219  | 141        | 183         | 118   | 215  | 569     | 98                             | 86         | 615     |
|  | 60%   | 48% | 52% | 59%   | 58%     | 72%    | 67%      | 69%  | 60%        | 53%         | 53%   | 64%  | 59%     | 59%                            | 64%        | 59%     |
|  |       |     |     | *     | Α       | ABCD   | AB*      | HIJ  |            |             |       |      |         |                                |            |         |
| Minor factor   | 436   | 77  | 61  | 31    | 171     | 72     | 24       | 73   | 79         | 134         | 89    | 99   | 328     | 57                             | 36         | 343     |
|  | 33%   | 42% | 41% | 34%   | 34%     | 22%    | 25%      | 23%  | 33%        | 39%         | 40%   | 29%  | 34%     | 34%                            | 26%        | 33%     |
|  |       | EF  | EF  | E*    | E       |        | *        |      | G          | G           | G     |      |         |                                |            |         |
| Not at all a factor  | 101   | 18  | 11  | 7     | 40      | 19     | 7        | 27   | 16         | 28          | 16    | 23   | 73      | 11                             | 14         | 77      |
|  | 8%    | 10% | 7%  | 7%    | 8%      | 6%     | 7%       | 9%   | 7%         | 8%          | 7%    | 7%   | 8%      | 6%                             | 10%        | 7%      |
|  |       |     |     | *     |         |        | *        |      |            |             |       |      |         |                                |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7. [SUMMARY - MAJOR FACTOR]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |        |        | REC      | GION    |        |          |        | HOUSEHO    | LD INCOME   |       | HOUS       | EHOLD   | ARI                            | YOU CURREN | TLY      |
|--|-------|--------|--------|----------|---------|--------|----------|--------|------------|-------------|-------|------------|---------|--------------------------------|------------|----------|
|  | Total | ВС     | АВ     | SK/MB    | Ontario | Quebec | Atlantic | <40k   | 40k - <60K | 60k - <100k | 100k+ | Kids       | No Kids | Currently self-<br>employed or |            | Neither  |
|  |       | А      | В      | С        | D       | E      | F        | G      | Н          | I           | J     | K          | L       | M                              | N          | 0        |
|  |       |        |        |          |         |        |          |        |            |             |       |            |         |                                |            |          |
| Base: Currently own a car/ lease a car OR intend   | 1351  | 202    | 153    | 79       | 486     | 334    | 97       | 297    | 233        | 360         | 242   | 351        | 975     | 177                            | 133        | 1041     |
| to buy/ lease one in the next 2 years Weighted     | 1336  | 183    | 150    | 91       | 497     | 322    | 94       | 319    | 235        | 344         | 223   | 338        | 970     | 166                            | 135        | 1035     |
| Affordability of the car                           | 1131  | 155    | 129    | 78       | 424     | 261    | 84       | 269    | 213        | 289         | 177   | 287        | 819     | 136                            | 109        | 886      |
| Affordability of the car                           |       |        | 86%    |          |         | -      | -        | 84%    | 91%        |             | 79%   | 287<br>85% |         | 82%                            | 81%        |          |
|  | 85%   | 85%    | 86%    | 85%<br>* | 85%     | 81%    | 89%<br>* | 84%    | GIJ        | 84%         | 79%   | 85%        | 84%     | 82%                            | 81%        | 86%      |
| Best price after comparison shopping               | 1017  | 141    | 115    | 70       | 382     | 239    | 71       | 230    | 183        | 266         | 164   | 267        | 734     | 121                            | 93         | 804      |
| best price after comparison shopping               | 76%   | 77%    | 77%    | 77%      | 77%     | 74%    | 76%      | 72%    | 78%        | 77%         | 73%   | 79%        | 76%     | 73%                            | 69%        | 78%      |
| _  | 70%   | 7 7 70 | 7 7 70 | *        | 7770    | 7470   | *        | 7 2 70 | 7 0 70     | 7 7 70      | 7370  | 79%        | 70%     | 75%                            | 09%        | 76%<br>N |
| The feet was a feet and the feet and the           | 1001  | 139    | 115    | 79       | 25.6    | 247    | 64       | 220    | 178        | 260         | 185   | 250        | 734     | 130                            | 95         | 776      |
| The features of a car (performance, colour,        |       |        | _      | _        | 356     |        | -        | _      | _          |             |       |            |         |                                |            |          |
| safety rating, size, fuel efficiency, engine type) | 75%   | 76%    | 77%    | 87%      | 72%     | 77%    | 69%      | 69%    | 75%        | 75%         | 83%   | 74%        | 76%     | 78%                            | 70%        | 75%      |
|  |       |        |        | DF*      |         |        |          |        |            |             | GI    |            |         |                                |            |          |
| Test drive   | 800   | 112    | 85     | 65       | 290     | 193    | 53       | 196    | 143        | 195         | 123   | 207        | 579     | 101                            | 83         | 615      |
|  | 60%   | 62%    | 57%    | 71%      | 58%     | 60%    | 57%      | 61%    | 61%        | 57%         | 55%   | 61%        | 60%     | 61%                            | 62%        | 59%      |
|  |       |        |        | BD*      |         |        | *        |        |            |             |       |            |         |                                |            |          |
| Car-related costs (insurance, maintenance, gas)    | 799   | 88     | 78     | 53       | 286     | 231    | 63       | 219    | 141        | 183         | 118   | 215        | 569     | 98                             | 86         | 615      |
|  | 60%   | 48%    | 52%    | 59%      | 58%     | 72%    | 67%      | 69%    | 60%        | 53%         | 53%   | 64%        | 59%     | 59%                            | 64%        | 59%      |
|  |       |        |        | *        | Α       | ABCD   | AB*      | HIJ    |            |             |       |            |         |                                |            |          |
| Positive consumer reports/reviews on selected      | 758   | 111    | 83     | 54       | 294     | 162    | 53       | 168    | 130        | 192         | 126   | 191        | 555     | 92                             | 69         | 596      |
| car  | 57%   | 61%    | 56%    | 59%      | 59%     | 50%    | 56%      | 53%    | 55%        | 56%         | 56%   | 57%        | 57%     | 56%                            | 51%        | 58%      |
|  |       | E      |        | *        | E       |        | *        |        |            |             |       |            |         |                                |            |          |
| A preferred car brand                              | 738   | 107    | 87     | 42       | 261     | 190    | 51       | 167    | 123        | 204         | 119   | 183        | 547     | 96                             | 74         | 568      |
|  | 55%   | 58%    | 58%    | 47%      | 53%     | 59%    | 55%      | 52%    | 52%        | 59%         | 53%   | 54%        | 56%     | 58%                            | 55%        | 55%      |
|  |       |        |        | *        |         |        | *        |        |            |             |       |            |         |                                |            |          |
| Availability of attractive loans and financing     | 655   | 60     | 63     | 35       | 237     | 201    | 59       | 156    | 112        | 177         | 109   | 175        | 468     | 78                             | 70         | 508      |
| rates  | 49%   | 33%    | 42%    | 38%      | 48%     | 62%    | 63%      | 49%    | 48%        | 52%         | 49%   | 52%        | 48%     | 47%                            | 52%        | 49%      |
|  |       |        |        | *        | Α       | ABCD   | ABCD*    |        |            |             |       |            |         |                                |            |          |
| Extended car warranties offered                    | 524   | 59     | 59     | 25       | 206     | 135    | 41       | 127    | 92         | 127         | 94    | 130        | 381     | 65                             | 52         | 407      |
|  | 39%   | 32%    | 39%    | 27%      | 41%     | 42%    | 44%      | 40%    | 39%        | 37%         | 42%   | 39%        | 39%     | 39%                            | 38%        | 39%      |
|  |       |        |        | *        | AC      | AC     | C*       |        |            |             |       |            |         |                                |            |          |
| Resale/Trade-in value                              | 519   | 73     | 56     | 29       | 180     | 154    | 27       | 121    | 96         | 142         | 66    | 112        | 397     | 59                             | 55         | 405      |
|  | 39%   | 40%    | 37%    | 32%      | 36%     | 48%    | 29%      | 38%    | 41%        | 41%         | 30%   | 33%        | 41%     | 35%                            | 41%        | 39%      |
|  |       |        |        | *        |         | BCDF   | *        | J      | J          | J           |       |            | K       |                                |            |          |
| Dealership/Salesperson advice and service or       | 419   | 42     | 43     | 24       | 140     | 136    | 35       | 107    | 69         | 106         | 57    | 94         | 317     | 62                             | 39         | 318      |
| relationship                                       | 31%   | 23%    | 29%    | 26%      | 28%     | 42%    | 37%      | 34%    | 29%        | 31%         | 25%   | 28%        | 33%     | 37%                            | 29%        | 31%      |
|  |       |        |        | *        |         | ABCD   | A*       | J      |            |             |       |            |         |                                |            |          |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X7. [SUMMARY - MINOR FACTOR]

When deciding on buying/leasing a new car, to what degree are each of the following a factor in determining what kind of car you want to buy/lease?

|  |       |      |      | REC   | SION    |        |          |      | HOUSEHO    | LD INCOME   |       | HOUS | EHOLD      | ARE                            | YOU CURREN | TLY     |
|--|-------|------|------|-------|---------|--------|----------|------|------------|-------------|-------|------|------------|--------------------------------|------------|---------|
|  | Total | ВС   | АВ   | SK/MB | Ontario | Quebec | Atlantic | <40k | 40k - <60K | 60k - <100k | 100k+ | Kids | No Kids    | Currently self-<br>employed or | _          | Neither |
|  |       | А    | В    | С     | D       | E      | F        | G    | Н          | I           | J     | K    | L          | M                              | N          | 0       |
|  |       |      |      |       |         |        |          |      |            |             |       |      |            |                                |            |         |
| Base: Currently own a car/ lease a car OR intend   | 1351  | 202  | 153  | 79    | 486     | 334    | 97       | 297  | 233        | 360         | 242   | 351  | 975        | 177                            | 133        | 1041    |
| to buy/ lease one in the next 2 years              |       |      |      |       |         |        |          |      |            |             |       |      |            |                                |            |         |
| Weighted   | 1336  | 183  | 150  | 91    | 497     | 322    | 94       | 319  | 235        | 344         | 223   | 338  | 970        | 166                            | 135        | 1035    |
| Dealership/Salesperson advice and service or       | 582   | 88   | 67   | 42    | 219     | 129    | 37       | 134  | 104        | 150         | 109   | 150  | 416        | 59                             | 65         | 458     |
| relationship                                       | 44%   | 48%  | 45%  | 46%   | 44%     | 40%    | 39%      | 42%  | 44%        | 43%         | 49%   | 44%  | 43%        | 36%                            | 48%        | 44%     |
|  |       |      |      | *     |         |        | *        |      |            |             |       |      |            |                                | M          | М       |
| Resale/Trade-in value                              | 574   | 84   | 69   | 46    | 214     | 117    | 43       | 129  | 90         | 148         | 119   | 158  | 403        | 73                             | 61         | 440     |
|  | 43%   | 46%  | 46%  | 51%   | 43%     | 36%    | 46%      | 40%  | 38%        | 43%         | 53%   | 47%  | 41%        | 44%                            | 45%        | 42%     |
|  |       | E    |      | E*    |         |        | *        |      |            |             | GHI   |      |            |                                |            |         |
| Extended car warranties offered                    | 533   | 73   | 61   | 47    | 201     | 116    | 35       | 114  | 92         | 145         | 88    | 144  | 378        | 70                             | 53         | 410     |
|  | 40%   | 40%  | 40%  | 52%   | 40%     | 36%    | 37%      | 36%  | 39%        | 42%         | 39%   | 43%  | 39%        | 42%                            | 39%        | 40%     |
|  |       |      |      | E*    |         |        | *        |      |            |             |       |      |            |                                |            |         |
| Positive consumer reports/reviews on selected      | 442   | 54   | 55   | 30    | 160     | 117    | 27       | 111  | 77         | 120         | 76    | 116  | 312        | 59                             | 49         | 334     |
| car  | 33%   | 29%  | 37%  | 33%   | 32%     | 36%    | 29%      | 35%  | 33%        | 35%         | 34%   | 34%  | 32%        | 36%                            | 37%        | 32%     |
|  |       |      |      | *     |         |        | *        |      |            |             |       |      |            |                                |            |         |
| A preferred car brand                              | 439   | 55   | 49   | 32    | 174     | 102    | 26       | 108  | 86         | 104         | 78    | 113  | 313        | 53                             | 45         | 341     |
|  | 33%   | 30%  | 33%  | 36%   | 35%     | 32%    | 27%      | 34%  | 37%        | 30%         | 35%   | 33%  | 32%        | 32%                            | 33%        | 33%     |
|  |       |      |      | *     |         |        | *        |      |            |             |       |      |            |                                |            |         |
| Car-related costs (insurance, maintenance, gas)    | 436   | 77   | 61   | 31    | 171     | 72     | 24       | 73   | 79         | 134         | 89    | 99   | 328        | 57                             | 36         | 343     |
|  | 33%   | 42%  | 41%  | 34%   | 34%     | 22%    | 25%      | 23%  | 33%        | 39%         | 40%   | 29%  | 34%        | 34%                            | 26%        | 33%     |
|  |       | EF   | EF   | E*    | E       |        | *        |      | G          | G           | G     |      |            |                                |            |         |
| Test drive   | 416   | 56   | 56   | 25    | 161     | 91     | 28       | 92   | 72         | 114         | 82    | 99   | 305        | 54                             | 39         | 323     |
|  | 31%   | 30%  | 37%  | 27%   | 32%     | 28%    | 30%      | 29%  | 31%        | 33%         | 37%   | 29%  | 31%        | 33%                            | 29%        | 31%     |
|  |       |      |      | *     |         |        | *        |      |            |             |       |      |            |                                |            |         |
| Availability of attractive loans and financing     | 379   | 59   | 48   | 31    | 142     | 79     | 19       | 92   | 67         | 99          | 60    | 111  | 256        | 48                             | 40         | 290     |
| rates  | 28%   | 33%  | 32%  | 34%   | 29%     | 24%    | 21%      | 29%  | 28%        | 29%         | 27%   | 33%  | 26%        | 29%                            | 30%        | 28%     |
|  |       | EF   |      | *     |         |        | *        |      |            |             |       | L    |            |                                |            |         |
| The features of a car (performance, colour,        | 282   | 36   | 30   | 10    | 123     | 61     | 22       | 77   | 47         | 76          | 35    | 73   | 200        | 33                             | 36         | 214     |
| safety rating, size, fuel efficiency, engine type) | 21%   | 20%  | 20%  | 11%   | 25%     | 19%    | 24%      | 24%  | 20%        | 22%         | 16%   | 22%  | 21%        | 20%                            | 26%        | 21%     |
| ,            | 21/0  | 2070 | 20,0 | *     | CE      | 2570   | C*       | 1    | 2070       | 22,0        | 1070  | 22/0 | 2270       | 2070                           | 20,0       | 21/0    |
| Best price after comparison shopping               | 253   | 32   | 31   | 14    | 92      | 69     | 15       | 66   | 42         | 62          | 49    | 58   | 187        | 38                             | 36         | 178     |
| best price after comparison snopping               | 19%   | 17%  | 20%  | 16%   | 19%     | 22%    | 16%      | 21%  | 18%        | 18%         | 22%   | 17%  | 19%        | 23%                            | 27%        | 17%     |
|  | 13/0  | 17/0 | 20/0 | 10%   | 13/0    | 22/0   | *        | 21/0 | 10/0       | 10/0        | 22/0  | 1//0 | 15/0       | 23/0                           | 0          | 1//0    |
| Affordability of the car                           | 158   | 20   | 18   |       | 56      | 47     |          | 36   | 13         | 43          | 40    | 39   | 116        | 25                             | 21         | 112     |
| Anordability of the car                            | 12%   | 11%  | 18   | 11    | 11%     |        | 6        |      | 6%         | 13%         | 18%   | 12%  | 116<br>12% | 15%                            | 15%        | 113     |
|  | 12%   | 11%  | 12%  | 13%   | 11%     | 15%    | 7%       | 11%  | 6%         |             |       | 12%  | 12%        | 15%                            | 15%        | 11%     |
| - Column Proportions:                              |       |      |      | *     |         | F      | *        | Н    |            | Н           | GH    |      |            |                                |            |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

# X8. What's more important to you when purchasing a car?

|                                   | Total | REGION |     |       |         |        |          | HOUSEHOLD INCOME |            |             |       | HOUSEHOLD |         | ARE YOU CURRENTLY              |     |         |
|-----------------------------------|-------|--------|-----|-------|---------|--------|----------|------------------|------------|-------------|-------|-----------|---------|--------------------------------|-----|---------|
|                                   |       | ВС     | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k             | 40k - <60K | 60k - <100k | 100k+ | Kids      | No Kids | Currently self-<br>employed or | _   | Neither |
|                                   |       | Α      | В   | С     | D       | E      | F        | G                | Н          | I           | J     | K         | L       | М                              | N   | 0       |
| Base: Owns Car/Intends To Buy Car | 1293  | 199    | 149 | 75    | 465     | 310    | 95       | 283              | 221        | 352         | 230   | 333       | 937     | 170                            | 124 | 999     |
| Weighted                          | 1275  | 180    | 146 | 87    | 473     | 297    | 92       | 301              | 222        | 338         | 212   | 320       | 929     | 159                            | 125 | 991     |
| Paying off the loan quickly       | 788   | 129    | 100 | 58    | 280     | 174    | 47       | 182              | 138        | 207         | 132   | 168       | 604     | 110                            | 75  | 603     |
|                                   | 62%   | 72%    | 68% | 68%   | 59%     | 59%    | 51%      | 61%              | 62%        | 61%         | 62%   | 52%       | 65%     | 69%                            | 60% | 61%     |
|                                   |       | DEF    | F   | F*    |         |        | *        |                  |            |             |       |           | К       |                                |     |         |
| Low monthly payments              | 487   | 51     | 47  | 28    | 193     | 123    | 45       | 118              | 85         | 130         | 79    | 152       | 325     | 49                             | 50  | 387     |
|                                   | 38%   | 28%    | 32% | 32%   | 41%     | 41%    | 49%      | 39%              | 38%        | 39%         | 38%   | 48%       | 35%     | 31%                            | 40% | 39%     |
|                                   |       |        |     | *     | Α       | Α      | ABC*     |                  |            |             |       | L         |         |                                |     |         |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O

Minimum Base: 30 (\*\*), Small Base: 100 (\*)

X10. Thinking about your personal situation, which of the following statements best describes how you feel about your ability to manage your personal finances if you purchase/lease a car in the next year?

|  | Total | REGION |     |       |         |        |          | HOUSEHOLD INCOME |            |             |       | HOUSEHOLD |         | ARE YOU CURRENTLY              |     |         |
|--|-------|--------|-----|-------|---------|--------|----------|------------------|------------|-------------|-------|-----------|---------|--------------------------------|-----|---------|
|  |       | ВС     | AB  | SK/MB | Ontario | Quebec | Atlantic | <40k             | 40k - <60K | 60k - <100k | 100k+ | Kids      | No Kids | Currently self-<br>employed or | _   | Neither |
|  |       | Α      | В   | С     | D       | E      | F        | G                | Н          | I           | J     | K         | L       | М                              | N   | 0       |
| Base: Currently own a car/ lease a car OR intend to buy/ lease one in the next 2 years                                 | 1351  | 202    | 153 | 79    | 486     | 334    | 97       | 297              | 233        | 360         | 242   | 351       | 975     | 177                            | 133 | 1041    |
| Weighted   | 1336  | 183    | 150 | 91    | 497     | 322    | 94       | 319              | 235        | 344         | 223   | 338       | 970     | 166                            | 135 | 1035    |
| I am confident that I will be able to manage my personal finances if I purchase/lease a car and won't go into debt     | 662   | 92     | 81  | 42    | 235     | 170    | 41       | 120              | 107        | 193         | 146   | 160       | 490     | 90                             | 66  | 506     |
|  | 50%   | 50%    | 54% | 46%   | 47%     | 53%    | 44%      | 38%              | 45%        | 56%         | 65%   | 47%       | 50%     | 54%                            | 49% | 49%     |
|  |       |        |     | *     |         |        | *        |                  |            | GH          | GHI   |           |         |                                |     |         |
| I think I will OK but can't confidently say I'll be able to manage my personal finances well if I purchase/lease a car | 324   | 38     | 32  | 22    | 121     | 87     | 25       | 90               | 66         | 81          | 44    | 78        | 235     | 44                             | 48  | 232     |
|  | 24%   | 21%    | 21% | 24%   | 24%     | 27%    | 26%      | 28%              | 28%        | 24%         | 20%   | 23%       | 24%     | 27%                            | 35% | 22%     |
|  |       |        |     | *     |         |        | *        | J                | J          |             |       |           |         |                                | 0   |         |
| I am just keeping my head above water and<br>purchasing/leasing a car will definitely put me in<br>debt                | 223   | 38     | 24  | 18    | 88      | 41     | 15       | 80               | 42         | 43          | 19    | 69        | 153     | 18                             | 15  | 190     |
|  | 17%   | 21%    | 16% | 20%   | 18%     | 13%    | 16%      | 25%              | 18%        | 12%         | 8%    | 20%       | 16%     | 11%                            | 11% | 18%     |
|  |       | E      |     | *     |         |        | *        | IJ               | J          |             |       |           |         |                                |     | MN      |
| I don't know the full extent purchasing/leasing a car will have on my personal finances                                | 126   | 14     | 13  | 9     | 52      | 25     | 13       | 29               | 20         | 28          | 15    | 31        | 92      | 13                             | 6   | 107     |
|  | 9%    | 8%     | 9%  | 10%   | 11%     | 8%     | 14%      | 9%               | 9%         | 8%          | 7%    | 9%        | 9%      | 8%                             | 5%  | 10%     |
|  |       |        |     | *     |         |        | *        |                  |            |             |       |           |         |                                |     | N       |

- Column Proportions:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O Minimum Base: 30 (\*\*), Small Base: 100 (\*)

- Column Means:

Columns Tested (5%): A/B/C/D/E/F,G/H/I/J,K/L,M/N/O

Minimum Base: 30 (\*\*), Small Base: 100 (\*)